

**HOUSING AND HEALTH REVIEW ACTION PLAN 2008-2011**

**SIX MONTHLY PROGRESS REPORT  
April 2010**

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**OBJECTIVE 1: ACHIEVING THE DECENT HOMES STANDARD**

Recommendations	Actions	Lead Division	Comments
<p>1. Work towards reaching the Decent Homes Standard through programmes of improvement and planned maintenance.</p>	<ul style="list-style-type: none"> <li>The Housing Executive will work towards reaching the Decent Home Standard through programmes of work designed to address health and safety issues such as adaptations, fire protection, smoke alarms, asbestos removal and heating servicing</li> </ul>	<p>Housing &amp; Regeneration (H&amp;R)</p>	<p>Baseline figures from the 2006 House Condition Survey (HCS) show less than 25% stock not meeting Decent Homes standard. Preliminary findings from the 2009 HCS indicate that headline unfitness continues to reduce (from 3.4% in 2006 to 2.4%) with the highest concentration in Fermanagh and Omagh areas. Unfitness in the private rented sector has remained fairly similar 2006-09 at approx 2% but continues to be associated with vacant dwellings in particular.</p> <p>The 2010 Decent Homes target has not been met due to funding constraints. The target date will be reviewed as part of NIHE's Maintenance Investment Strategy -to</p>



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Recommendations	Actions	Lead Division	Comments
<p>1. Work towards reaching the Decent Homes Standard through programmes of improvement and planned maintenance. <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>• Smoke alarms (continued)</li>   <li>• The Housing Executive will start planned maintenance work on at least 6,100 dwellings including external cyclical maintenance work to an estimated 3,100 dwellings and 3,000 kitchen replacements during 2009/10.</li> </ul>	<p>H&amp;R</p>	<p>dwellings by March 2012.</p> <p>NIHE's Shankill Office is working with NI Fire &amp; Rescue Service on its 'Knock Knock Campaign' in Glencairn to identify &amp; distribute leaflets to those residents who do not have a mains smoke alarm. It also entails a home fire safety check &amp; advice on fire prevention measures.</p> <p>At the end of March 2010 work has started on 3927 dwellings for ECM and 4041 kitchen replacements.</p>

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Recommendations	Actions	Lead Division	Comments
<p>2. Continue to implement the Grants Investment Strategy to improve housing conditions in the private sector including HMOs</p>	<ul style="list-style-type: none"> <li>• Alleviate unfitness and disrepair by approving 700 repair grants for the private rented housing during 2009/2010.</li> <li>• Register an estimated 1000 HMO properties under the statutory HMO registration scheme by Mar 2010.</li> </ul>	<p>Design &amp; Property Services (D&amp;P)</p> <p>D&amp;P</p>	<p>Provisional figures available for up to the end of March 2010 show 851 Repair grants approved against a target of 700 (spend of £1.28m). Target exceeded.</p> <p>986 properties (99% of target) were registered to end March 2010.</p>
<p>3. Work to improve the energy efficiency of Housing Executive homes and those in the private sector and help to alleviate fuel poverty</p>	<p>To upgrade the energy efficiency of at least 1,650 Housing Executive properties including, as appropriate, the provision of double glazing, cavity wall, loft insulation gas or oil fired central heating systems during 2009/10.</p> <p>Monitor and manage two service level agreements including the dissemination of energy advice to 50,200 households through the Energy Saving Trust Advice centre and Heatsmart in 2009/10.</p>	<p>H&amp;R</p> <p>Corporate Services</p>	<p>The NIHE completed:            1223 loft insulation/window replacements – ECM            0 multi element schemes            2707 Heating installations            472 heating adaptations            Total = 4402 -exceeding the target.</p> <p>Achieved.            An estimated 70,000 households received energy advice during 2009/10.</p>

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Recommendations	Actions	Lead Division	Comments
<p>3. Work to improve the energy efficiency of Housing Executive homes and those in the private sector and help to alleviate fuel poverty <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>Administer &amp; monitor the Warm Homes Scheme contracts within the private sector to ensure a min. of 6,750 interventions by 31 March 2010</li> </ul>	<p>D&amp;PS</p>	<p>At the end of March 2010, 7687 homes had obtained energy efficiency measures.</p> <p>Initial indications from the 2009 House Condition Survey are that in excess of 40% of the population continue to be in fuel poverty.</p>
<p>4. Reduce carbon emissions by piloting renewable energy schemes through the use of modern technology and help improve air quality.</p>	<ul style="list-style-type: none"> <li>Reduce carbon emissions by piloting 2 innovative/renewable energy schemes in Housing Executive properties by Mar 2009.</li> </ul>	<p>Corporate Services</p>	<p>NIHE completed a pilot scheme for Solar Roof Tiles to heat water and generate electricity. Wood pellet boilers were introduced into 26 NIHE dwellings. Retrofitting terrace houses to passive design standard is at design stage. A geo-thermal project to provide heat to NIHE homes in Ballymena is at feasibility stage. A Bio-kerosene heating scheme is at feasibility stage.</p>

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Recommendations	Actions	Lead Division	Comments
<p>4. Reduce carbon emissions by piloting renewable energy schemes through the use of modern technology and help improve air quality. <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>• Introduce Energy Performance Certificates (EPCS) by Jan 2009</li> <li>• Train energy assessors by January 2009</li> </ul>	<p>H&amp;R</p>	<p>5747 certificates issued to 12 April 2010.</p> <p>Three domestic energy assessors are trained &amp; active. Two more are working on a part-time basis in their district offices, from April 2009.</p>
<p>5. Continue to review and update technical housing standards to support health and well being e.g. wheelchair standard, Lifetime Homes.</p>	<ul style="list-style-type: none"> <li>• The NIHE will continue to review and update technical housing standards to support health and wellbeing. These standards are then incorporated into the planned Capital and Revenue schemes for the next three years.</li> </ul>	<p>H&amp;R / Design Services</p>	<p>Restructuring of design services. New arrangements in place to provide policy/ advice on standards.</p>
<p>6. Continue to work with all Investing for Health (IfH) partnerships to alleviate fuel poverty</p>	<ul style="list-style-type: none"> <li>• Work in partnerships with all Investing for Health (IfH)/ now Public Health Agency (PHA) partnerships to pilot schemes targeting vulnerable households</li> </ul>	<p>Corporate Services</p>	<p>NIHE has carried out a feasibility study on whether an energy brokering scheme would deliver any real benefits to tenants. Bryson House commissioned the study with</p>



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Recommendations	Actions	Lead Division	Comments
<p>6. Continue to work with all Investing for Health (IfH) partnerships to alleviate fuel poverty <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>• Work in partnerships with all Investing for Health (IfH)/now Public Health Agency (PHA) partnerships to pilot schemes targeting vulnerable households with health needs to take advantage of energy efficiency grants by September 2009 <i>(cont)</i>.</li> </ul>		<p>- The Western IFH partnership has defined a third Warm Home zone. Health staff are also being trained on energy efficiency. The oil stamp scheme celebrated its first anniversary in October 2009. It is now run by several councils.</p> <p>- The Northern Exposure pilot which targets fuel poor households in North and West Belfast is entering a further phase.</p> <p>-The Northern IFH has targeted a public relations campaign to increase fuel poverty awareness. It is to maintain and evaluate its oil stamp scheme. It will undertake a feasibility study into current fuel purchase patterns. It will roll out fuel poverty awareness training to public sector staff and community representatives</p>

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Recommendations	Actions	Lead Division	Comments
<p>7. Continue to address home safety issues</p>	<p>The Housing Executive will continue to respond to the targets in the Home Accident Prevention Strategy in partnership with the community and voluntary sector to reduce risk to vulnerable tenants by,</p> <ul style="list-style-type: none"> <li>• Providing 10 year smoke alarm inspections to all dwellings</li> <li>• Fitting of TMVS in bathroom replacement schemes, subject to funding</li> </ul>	<p>Corporate Services</p> <p>H&amp;R</p>	<p>DHSSPS are undertaking a review of the home accident strategy from November 2009. NIHE forwarded a submission in February 2010.</p> <p>A ten year smoke alarm inspection programme is now in place.</p> <p>June 2009: CXBC approved the installation of a TMV on the hot water supply to the bath, in future MEI schemes and adaptations where a bath is to be installed.</p> <p>Fitting of TMVs will be compulsory in all new dwellings by 2012, brought about by changes in Building Regulations.</p>

**OBJECTIVE 2: PROMOTING INDEPENDENT LIVING.**

<b>Recommendations</b>	<b>Actions</b>	<b>Lead Division</b>	<b>Comments</b>
<p>1. Continue to implement the Supporting People Strategy to reflect emerging priorities, including the needs of older people and the implications of the Bamford Report.</p>	<ul style="list-style-type: none"> <li>• The Housing Executive will continue to fund Supporting People to provide support to 23,000 service users.</li> <li>• Implement the Supporting People Action Plan and report progress to the Board 6 monthly.</li> <li>• Modernisation project to be rolled out between 2008-11</li> <li>• Supporting the Sector Programme to be developed and rolled out on an annual basis.</li> </ul>	<p>Corporate Services - Strategic Partnerships</p>	<p>Funding totalling £63.9m secured for 2010-11 year. Review of SP Strategy commenced April 2010 &amp; due to complete Summer 2010.</p> <p>April 2010 update to go to Board. (DSD policy review of the administration of SP is due Apr 2010 with action plan to be developed to address recommendations).</p> <p>The new ICT system (SPOCC) was successfully introduced Jan 2010 with Phase 2 scheduled for roll out by Nov 2010. Contract management approach to be evaluated by July 2010 &amp; action plan developed.</p> <p>- Initiatives developed with NIWAF during 2009/10. In addition seminars conducted with provider. NICVA continue to provide support to the sector on behalf of NIHE.</p>

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Recommendations	Actions	Lead Division	Comments
<p>2. Review and revise current planning and commissioning arrangements in light of the Investing for Health Strategy and the Review of Public Administration.</p>	<ul style="list-style-type: none"> <li>• Review the Supporting People commissioning process in accordance with RPA structures.</li> <li>• Continue to represent the Housing Executive on Investing for Health Partnerships, Health Action Zones, and Healthy Cities.</li> <li>• Contribute to Health Improvement Plans annually.</li> </ul>	<p>Corporate Services - Strategic Partnerships</p> <p>Corporate Services</p> <p>Corporate Services</p>	<p>New commissioning procedures were developed and adopted in October 2009.</p> <p>From April 09 - All Investing for Health Partnerships and Health Action Zone staff are now within the new Public Health Agency (PHA). NIHE is continuing to work with staff across the PHA structure.</p> <p>Nov 09- Derry Healthy Cities was designated a member of WHO Healthy Cities Network. Belfast and Derry Healthy Cities remain independent from the PHA.</p> <p>Annual meetings continue to be arranged with PHA staff.</p>

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Recommendations	Actions	Lead Division	Comments
<p>2. Review and revise current planning and commissioning arrangements in light of the Investing for Health Strategy and the Review of Public Administration. <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>• Contribute to Investing for Health Review by 2009</li> <li>• Contribute to Belfast Healthy Cities evaluation of Phase IV &amp; implementation of Phase V priorities.</li> </ul>	<p>Corporate Services</p>	<p>The DHSSPS Investing for Health Review is still ongoing – update anticipated June 2010.</p> <p>Applying health and health equity in all local policies is the overarching goal of WHO Phase V (2009-13).</p> <p>NIHE is part of an operational group tasked to take forward the challenges of applying health and health equity in all local policies (HHEIALP).</p> <ul style="list-style-type: none"> <li>- May 2010 Proposal to be presented to CExs to receive mandate.</li> <li>- June 2010: ‘Ways of Working Groups’ to be established.</li> <li>- June to Sept 2010: Engage with policy officers to plan work and establish evaluation criteria.</li> <li>- Jan 2011: Explore implications of recommendations.</li> </ul>

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Recommendations	Actions	Lead Division	Comments
<p>2. Review and revise current planning and commissioning arrangements in light of the Investing for Health Strategy and the Review of Public Administration. <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>Contribute to Belfast Healthy Cities evaluation of Phase IV &amp; implementation of WHO Phase V (2009-13) goals <i>(cont)</i></li> </ul>	<p>Corporate Services</p>	<p>In Feb 2010 a BHC seminar/lecture series (Feb-Nov 2010) was launched as part of the training programme aimed at building capacity regarding embedding HHEIALP with organisations. NIHE staff attended.</p> <p>Feb 2010: BCC's CEx hosted a breakfast meeting with Chief Executives and Senior Officers from PHA, NIHE, BCC, Belfast Trust, DHSSPS, DSD &amp; Belfast Healthy Cities.</p> <p>NIHE is supporting the development of a community profile for a Health Impact Assessment (HIA) on the Cardiovascular Services Framework being undertaken by the PHA. To date this has involved advice on housing indicators of deprivation.</p>

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Recommendations	Actions	Lead Division	Comments
<p>2. Review and revise current planning and commissioning arrangements in light of the Investing for Health Strategy and the Review of Public Administration. <i>(continued)</i></p>	<p>Contribute to Belfast Healthy Cities (BHC) evaluation of Phase IV &amp; implementation of WHO Phase V (2009-13) goals <i>(cont)</i></p>	<p>Corporate Services</p>	<p>URBACT II Belfast project – Health Indicators:- NIHE is part of a group compiling indicators of deprivation for regeneration areas. Final set- February 2010. Final Draft report to go to BRO in April 2010. BHC presented the URBACT Belfast approach at the UK PHA Annual Public Health Forum in Bournemouth 24-25 March.</p> <p>From February 2010 NIHE is represented on the Climate Change and Health Group. To meet April 2010 to develop action plan.</p>

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Recommendations	Actions	Lead Division	Comments
3. Develop assistive technology services.	<ul style="list-style-type: none"> <li>Electronic Assistive Technology (EAT) Research commissioned.</li> </ul>	Corporate Services- Strategic Partnerships/ Research Dept.	<p>Final EAT research report to be agreed by end of April 2010.</p> <p>Feb 2010: NIHE's Research, IT &amp; Information Departments met with UUU to explore issues around development of a website for EAT products information.</p>
4. Implement older people housing policy review action plan	<ul style="list-style-type: none"> <li>Publish Older People Housing Policy Review Action Plan by June 2008.</li> </ul>	Corporate Services- Strategic Partnerships	6 monthly update to Board May 2010
5. Review and update forms of accommodation for older people	<ul style="list-style-type: none"> <li>Modernisation of the sheltered housing sector in line with the English Ministerial Working Group on Sheltered Housing.</li> </ul>	H&R/Corp Services	<p>Meetings held early 2010 and research terms of reference agreed with EROSH NI.</p> <p>Remodelling of sheltered housing was raised at the Housing Futures Group for consideration.</p> <p>Discussions to be held with DPG on how to proceed May 2010.</p>

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Recommendations	Actions	Lead Division	Comments
<p>6. Implement the recommendations relating to housing arising from the “Including the Homeless” PSI draft report</p>	<ul style="list-style-type: none"> <li>• Six interagency sub groups have been established to consider the recommendations of the PSI report to DSD by September 2009.</li> <li>• Initiate review of Homelessness Strategy.</li> <li>• Provide a range of services to tackle homelessness to ensure private shared accommodation is used only on an emergency basis (less than 6 weeks)</li> </ul>	<p>H&amp;R</p>	<p>Five sub-groups reported to DSD and the recommendations were agreed. Thereafter progress meetings to be held twice yearly to discuss progress.</p> <p>Review of homelessness strategy to commence Summer 2010.</p> <p>2010/2011: Carry out a fundamental review of temporary accommodation provision following receipt of commissioned research findings (Anticipated April/May 2010).</p> <p>Tendering to private rented services to address homelessness is under development. Paper to go to Board April/May 2010. Pilot partner landlord scheme developed &amp; to be evaluated by June 2010.</p>

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Recommendations	Actions	Lead Division	Comments
<p>6. Implement the recommendations relating to housing arising from the “Including the Homeless” PSI draft report (<i>continued</i>)</p>	<ul style="list-style-type: none"> <li>• Process at least 95% of Homeless application within 33 days.</li> </ul>		<p>Targets for 2009/10 achieved</p>
<p>7. Improve the quality of housing for people with disabilities</p>	<ul style="list-style-type: none"> <li>• 2009/10- To approve an estimated 1700 grants for adaptations in the private sector- subject to finance.</li> <li>• Adaptations to NIHE properties</li> </ul>	<p>D&amp;PS</p> <p>H&amp;R</p>	<p>Provisional end of year figures for up to the end of March 2010 show 1750 Disabled Facilities Grants approved with £20.8m spent.</p> <p>Provisional end of year figures for up to the end of March 2010 show spend of approx. £17.6m which includes</p> <ul style="list-style-type: none"> <li>- Capital works expenditure of £7.5m (extensions)</li> <li>- Revenue works spend of £7.7m (change of heating, lifts)</li> <li>- Minor works £2.4m (hand &amp; grab rails, ramps)</li> </ul>

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Recommendations	Actions	Lead Division	Comments
<p>7. Improve the quality of housing for people with disabilities <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>• Joint review of Home Improvement Agencies to be initiated by Sept 2010.</li> <li>• Review mechanisms for inter-agency working around adaptations (including Wheelchair User Housing Study Recs) in light of impact of RPA.</li> <li>• Working group looking at operational issues around private sector property decant policy aspects for further consideration.</li> <li>• Social Housing for Wheelchair/Users Working Group established to develop action plan by November 2008</li> </ul>	<p>Corp Services /D&amp;P Grants</p> <p>DSD/DHSSPS/ NIHE</p> <p>Corp Services/ H&amp;R/ D&amp;PS/DSD</p>	<p>Meeting to be set up between PSIS &amp; Strategic Partnerships by April 2010.</p> <p>Dec 2009: DSD/DHSSPS initiated an Inter-Departmental Review of housing adaptations. NIHE lead role. Advanced draft required late Autumn 2010. This will influence a significant number of actions under Objective 2- Recs 7, 8 &amp;9.</p> <p>DSD initiated a review 'Support and Improvements in the Private Sector' around policy &amp; financing for private sector housing improvements, including adaptations- due to complete 31 March 2010.</p> <p>Regular updates to Board. Most recent was November 2009 with next due May 2010.</p>

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Recommendations	Actions	Lead Division	Comments
			The Housing Association Guide (a review is ongoing) is being progressed via Housing Futures group. Anticipated June 2010.
8. Review and update policy and standards for people with a disability taking account of recent legislation and research	<ul style="list-style-type: none"> <li>• Review benchmark design standards for housing adaptations</li> </ul>	D&P	This is now included within an inter-agency task group as part of the Inter-departmental Review of Housing Adaptations.
9. Implement and develop the final recommendations of the Wheelchair User Housing Study	<ul style="list-style-type: none"> <li>• Develop a blueprint for next generation wheelchair standard bungalows and apartments using best practice design elements.</li> <li>• Map out current user involvement networks for disabled people in housing including HCN.</li> </ul>	<p>D&amp;P</p> <p>H&amp;R / Disability Action</p>	<p>Nov 2009- New enhanced Design standards &amp; requirements for the 2b3p standard wheelchair unit implemented in the new DSD Development Guide for Housing Associations.</p> <p>Dec 09- Report completed and presented to Central HCN. A Disability Forum working in conjunction with the HCN, is to be established.</p>

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Recommendations	Actions	Lead Division	Comments
<p>9. Implement and develop the final recommendations of the Wheelchair User Housing Study <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>• Explore experience of wheelchair standard housing solutions.</li> <li>• Set up group to determine involvement of service users in relevant product evaluation.</li> </ul>	<p>H&amp;R</p> <p>H&amp;R / D&amp;P</p>	<p>Work is ongoing across NIHE areas- 3 complete.</p> <p>Work is ongoing</p>
<p>10. Consider the implications for Housing Executive arising from the Mental Health Strategy and the Bamford Review</p>	<ul style="list-style-type: none"> <li>• The Housing Executive will continue to commission /remodel with DHSSPS a range of support services for people with a learning disability arising from the implications of the Bamford Report</li> </ul>	<p>Corporate Services/ Strategic Partnerships</p>	<p>NIHE is represented by an Assistant Director on the now renamed Learning Disability Resettlement Group which meets quarterly and which also deals with the resettlement of patients from long stay hospitals.</p> <p>From 2009 DCX represents NIHE on the Interdepartmental Joint Senior Planning group (DSD /NIHE/ DHSSPS) and a new joint bid has been developed for the CSR. Priorities to be subject to the 2011/14 CSR.</p>



**OBJECTIVE 3: FOSTER URBAN & RURAL REGENERATION.**

Recommendations	Actions	Lead Division	Comments
<p>1. Continue to support People and Place, the DSD strategy for neighbourhood renewal</p>	<ul style="list-style-type: none"> <li>• Participation in local strategy partnerships, Neighbourhood Renewal Boards and local regeneration groups.</li> </ul>	<p>H&amp;R</p>	<p>NIHE is represented on over 300 partnerships.</p>
	<ul style="list-style-type: none"> <li>• Continue to implement estate based strategy improvement programmes.</li> </ul>	<p>H&amp;R</p>	<p>Strategies are ongoing in 30 estates subject to funding. MEI/EI programmes delayed in 2009/10 due to Cap Block 3 funding situation. A review of the Estate Strategy Programme is underway by Regeneration Services</p>
	<ul style="list-style-type: none"> <li>• Deliver DSD Neighbourhood Renewal funding in 17 areas through the Small Pockets of Deprivation Programme.</li> </ul>	<p>H&amp;R</p>	<p>DSD have given a further extension of the 3 year programme into 2010/11.</p>
	<ul style="list-style-type: none"> <li>• Deliver DSD Local Community Fund in 4 areas.</li> </ul>	<p>H&amp;R</p>	<p>Funding approved to 09/10 and ends in year.</p>

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Recommendations	Actions	Lead Division	Comments
2. Implement the Urban Renewal Programme.	<ul style="list-style-type: none"> <li>• Implement an urban renewal programme in 17 areas.</li>   <li>• Review and evaluate the Town Centre Living Initiative areas (TCLIAS) programme by March 2009.</li> </ul>	<p>H&amp;R</p> <p>D&amp;PS</p>	<p>There are 10 current URAs, 8 of which have gone through vesting and are now at planning/design stage. Two further areas at URA stage are still pending DSD approval.</p> <p>The review was presented to the Nov. 2009 Board meeting. Funding secured from DSD of £0.5m for 09/10 and £440k for 10/11.</p>
3. Contribute to the Sustainable Development Strategy	<ul style="list-style-type: none"> <li>• Implement the Housing Executive's policy in response to NI Sustainable Development Strategy</li> </ul>	Corporate Services	<p>From April 2009 the NIHE has developed a Bio-diversity Action Plan which is an integral part of NIHE's work on sustainable development. Five year Action Plan launched April 2009 and reported on 6 monthly.</p>

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Recommendations	Actions	Lead Division	Comments
<p>3. Contribute to the Sustainable Development Strategy (<i>cont</i>)</p>	<ul style="list-style-type: none"> <li>• Monitor progress against Sustainable Development Strategy for NI and update policy to take account of the revised NI Sustainable Development Action Plan when published.</li> <li>• Continue to identify opportunities for the reduction of adverse environmental impacts including monitoring Co2 producing activities and waste outputs</li> <li>• Maintain ISO14001 accreditation bi-annually.</li> </ul>	<p>Corporate Services</p> <p>Corporate Services</p> <p>Corporate Services</p>	<p>NIHE contributed to the production of a corporate Environmental reporting tool.</p> <p>Achieved first quintile score in annual Environmental Benchmarking Survey.</p> <p>The Housing Executive was the first public body to put in place a formal environmental management system to ISO14001 standard.</p> <p>External evaluation is undertaken every 6 months.</p>

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Recommendations	Actions	Lead Division	Comments
<p>4. Pilot and evaluate the use of Health Impact Assessment with key stakeholders in major renewal and regeneration initiatives.</p>	<ul style="list-style-type: none"> <li>• Evaluate Lower Shankill HIA after DSD approval.</li>   <li>• Review applications to all renewal areas by September 2009</li> </ul>	<p>Corporate Services- Strategic Partnerships</p> <p>Corporate Services/ Strategic Partnerships</p>	<p>Revised proposals now agreed by DSD. HIA Implementation Group to be established September 2010.</p> <p>A HIA was conducted on the Area Partnerships Strategic Regeneration Frameworks which resulted in a list of agreed indicators for health and health equity impacts. The final set of indicators to be presented to BRO April/May 2010.</p> <p>NIHE is a partner in URBACT 2 Network with BCC, Belfast HSCT, BHC and Area Partnerships. The theme is Building Healthy Communities.</p>

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Recommendations	Actions	Lead Division	Comments
<p>4. Pilot and evaluate the use of Health Impact Assessment with key stakeholders in major renewal and regeneration initiatives <i>(continued)</i></p>			<p>March 2010 – a paper was presented at UK Conference in Bournemouth entitled ‘Using HIA indicators to ensure regeneration adds value to health’.</p>
<p>5. Target vulnerable young people living in disadvantaged areas</p>	<ul style="list-style-type: none"> <li>• Develop community partnership between housing and education by October 2009</li>   <li>• To create working partnerships with other young people support service providers by December 2008</li> </ul>	<p>H&amp;R</p> <p>Corporate Services/ Strategic Partnerships</p>	<p>The Community &amp; Education Partnership Award was launched in Oct 2009. To date, seven expressions of interest from schools across NI.</p> <p>- Review of Leaving Aftercare Services completed 2008/09. - Revised plans developed in conjunction with the new Trusts in 2009 - Joint protocol developed with DHSSPS for 16-18 year</p>

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Recommendations	Actions	Lead Division	Comments
<p>5. Target vulnerable young people living in disadvantaged areas <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>To create working partnerships with other young people support service providers by December 2008 <i>(cont)</i></li> </ul>	<p>H&amp;R</p>	<p>olds -Training on protocol completed Jan to March 10 - Protocol to be implemented Sept 2010 - House of Lords ruling on primacy of responsibility determined as being with Social Services</p> <p>The Social Education Programme in West Area now extends to 4 Neighbourhood Renewal Areas across three district offices. Feedback has been very positive from schools, communities and partner organisations on initiatives including the Junior Warden Project and Our Community Project in promoting citizenship and giving young people the</p>



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Recommendations	Actions	Lead Division	Comments
<p>6. Implement the recommendations of the Housing Executive review of rural housing policy Rural Homes and People (2002)</p>	<ul style="list-style-type: none"> <li>Continue to Implement the recommendations of the reviewed Rural Housing Strategy and report progress to the Board every 6 months</li> </ul>	<p>Corporate Services</p>	<p>New 3 year Rural Action Plan from September 2009.</p> <p>NIHE is involved in the Public Health Agency's Regional Project with DARD (Apr10- Mar 11) in 88 of the most deprived rural super output areas (SOAs). This will target a broad range of vulnerable households to promote uptake of benefits (including where appropriate HB) energy efficiency measures and access to other local services. The PHA project represents the mainstreaming of community outreach model initiative piloted in Fermanagh area, in which NIHE was heavily involved.</p>

**OBJECTIVE 4: PROMOTING AFFORDABLE HOUSING**

Recommendations	Actions	Lead Division	Comments
<p>1. Continue to contribute to social wellbeing through the promotion and delivery of affordable housing.</p>	<ul style="list-style-type: none"> <li>• Ensure the delivery of at least 5,250 units (2008-11) through the Social Housing Development (SHDP) programme</li> </ul>	<p>D&amp;P</p>	<p>1838 starts achieved at 31 Mar 2010 against a target of 1750 (the 2010/11 target is 2000)</p>
	<ul style="list-style-type: none"> <li>• Ensure the delivery of 165 Supported housing units by March 2009.</li> </ul>	<p>D&amp;P</p>	<p><i>SP funding delivered 16 schemes (119 units) of supported accommodation across a range of client groups in the period of March 2009.</i></p>
	<ul style="list-style-type: none"> <li>• To assist and encourage the private rented sector to provide good quality, well managed accommodation which offers flexible choice.</li> </ul>	<p>Corporate Services</p>	<p>March 2010- DSD published the new Private Rented Sector Strategy.</p>
	<ul style="list-style-type: none"> <li>• The final report on the Empty Homes Strategy to be developed by June 2010 with ongoing developments mainstreamed within the overall</li> </ul>	<p>H&amp;R / Corporate Services</p>	<p>Quarterly reports to CXBC. Having received funding from the Oak Foundation,</p>

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Recommendations	Actions	Lead Division	Comments
<p>1. Continue to contribute to social wellbeing through the promotion and delivery of affordable housing. <i>(continued)</i></p>	<p>approach to use the private rented sector.</p>		<p>First Housing Aid and Support Services (FHASS) has begun the expansion of the SmartMove scheme throughout NI. New managers have been appointed in North West, Omagh and Belfast and there are proposals to extend the scheme to Newry and other areas.</p> <p>The NIHE Partner Landlord Scheme is now in operation in Newry and may be accessed through the NIHE website at <a href="http://www.nihe.gov.uk">www.nihe.gov.uk</a> Following evaluation it is the intention to expand the scheme throughout NI.</p>

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Recommendations	Actions	Lead Division	Comments
<p>2. Work with HPSS and Housing Associations to deliver supported living models in relation to home ownership options for people with a learning disability</p>	<ul style="list-style-type: none"> <li>• Review the provision of a supported living home ownership scheme for people with a learning disability by September 2009.</li> </ul>	<p>Strategic Partnerships / D&amp;P</p>	<p>Initiatives continue to be examined by D&amp;P including leasing and engagement with Private Sector developers for people with a learning disability including autism.</p>
<p>3. Recommend that the Lifetime Homes standard be incorporated into Building Regulations</p>	<ul style="list-style-type: none"> <li>• Continue implementation of the Lifetime Homes standard for all programmes of work.</li> <li>• Where possible, continued roll-out of bedroom upgrades within Multi-Element Improvement (MEI) programmes subject to a supporting economic appraisal and funding.</li> </ul>	<p>H&amp;R</p>	<p>The Housing Executive has adopted the Lifetime Homes standard for:</p> <ul style="list-style-type: none"> <li>- All new build by housing associations.</li> <li>- For Private Sector grants and improvement schemes it is standard policy to assess the feasibility of making the necessary changes to stock with a view to building in lifetime use improvement works.</li> </ul>

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Recommendations	Actions	Lead Division	Comments
<p>3. Recommend that the Lifetime Homes standard be incorporated into Building Regulations (continued)</p>			<p>24 Mar 2010: A business case has been made through the Housing Council to the DSD Minister to have Lifetime Homes incorporated into Building Regulations.</p>

**OBJECTIVE 5 BUILDING A STRONGER COMMUNITY**

Recommendations	Actions	Lead Division	Comments
<p>1. Review implications of the Governments response to the Hills Report.</p>	<ul style="list-style-type: none"> <li>Respond to DSD new Private Rented Sector strategy</li> </ul>	<p>Corporate Services</p>	<p>The NIHE response to the draft strategy were completed and issued to DSD. Private Rented Strategy launched by DSD Minister March 2010. Implications under consideration.</p>
<p>2. Work with local Councils and other key stakeholders to play our part in the community planning process</p>	<ul style="list-style-type: none"> <li>Strategic interagency partnership on healthy ageing to be established in Belfast between BCC, Age Concern/ Help the Aged, BHSCT and Belfast Healthy Cities.</li> </ul>	<p>Corporate Services- Strategic Partnerships</p>	<p>Partnership established November 2008 reporting to Chief Executive's forum.  March 2010: The New Health Development Unit for Belfast was launched by DHSSPS Minister McGimpsey.  Joint working arrangements established between</p>

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Recommendations	Actions	Lead Division	Comments
<p>2. Work with local Councils and other key stakeholders to play our part in the community planning process. <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>Strategic interagency partnership on healthy ageing to be established in Belfast between BCC, Age Concern/ Help the Aged, BHSCT and Belfast Healthy Cities. <i>(cont)</i></li> </ul>		<p>Councils and the Public Health Agency.</p> <p>Staff of the Belfast Healthy Ageing Strategic Partnership are now located in the new Health Development Unit. They will also work with Healthy Living Centres and NIHE will be involved with others in the future.</p>
<p>3. Implement the recommendations of the Shared Future Action Plan to promote good relations</p>	<ul style="list-style-type: none"> <li>Implement the shared and better future New Build programme over the next three years</li> </ul>	<p>H&amp;R</p>	<p>Shared Housing as a key DSD Ministerial priority. To comply with the requirement that all new build schemes should be, where possible, deemed shared future, a review has been undertaken and a Board paper has been prepared outlining how this could work in practice.</p>

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Recommendations	Actions	Lead Division	Comments
<p>3. Implement the recommendations of the Shared Future Action Plan to promote good relations <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>Implement the 5 schemes in the Shared Future Housing Neighbourhood programme by 2011</li> </ul>	<p>H&amp;R</p>	<p>2 New schemes at Causeway Meadows in Lisburn and Sion Mills were formally launched and new build construction commenced at Gowanvale in Banbridge.</p> <p>2 further schemes at Crossgar and Loughbrickland are scheduled to start. 4 other schemes are currently being examined for shared future potential.</p> <p>The 3<sup>rd</sup> and final phase of the Shared Neighbourhood Programme is scheduled for May / June 2010. The total 30 estates now involved in the programme represent over 25,000 households.</p>

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Recommendations	Actions	Lead Division	Comments
<p>3. Implement the recommendations of the Shared Future Action Plan to promote good relations <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>• Implement the 5 schemes in the Shared Future Housing Neighbourhood programme by 2011 <i>(Cont)</i></li> <li>• Implement Shared Race Relations Charter and Minimum Standard</li> <li>• Implement the Good Neighbour Agreement within a Shared Neighbourhood document</li> </ul>	<p>H&amp;R</p> <p>H&amp;R</p>	<p>The external evaluation of the programme has recently commenced and will inform the decision to progress with a part 2 of the programme.</p> <p>The Race Relations Charter Implementation fund of £300 each have been awarded to all NIHE Districts. District Networks are engaging with local BME and Migrant Worker communities and support agencies to develop initiatives and projects to promote good relations at a local district level.</p> <p>This is being adopted by communities that are part of the Shared Neighbourhood Programme.</p>

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Recommendations	Actions	Lead Division	Comments
<p>4. Continue to implement the organisation's Community Safety Strategy and 2008-11 Building Safer Communities</p>	<p>Strategic targets for 2009-10 include                      - development of Community Safety Communication Plan                      -Response to new DSD and NIO legislation</p> <p>- Increased protocol and partnership working arrangements</p> <p>-Review of the Warden service</p>	<p>H&amp;R</p>	<p>The 2009-10 strategic objectives for community safety encompass a wide range of service delivery and partnership working arrangements, progress on which is reported to the Board bi-annually.</p> <p>Good Morning Belfast- NIHE will contribute £10k funding towards delivery of the 2 year programme. This is a community initiative to tackle fear of crime and provide reassurance to older and more vulnerable members of the community.</p> <p>A review of existing NIHE warden service is currently underway with a final report to be presented to the Board</p>

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Recommendations	Actions	Lead Division	Comments
<p>4. Continue to implement the organisation's Community Safety Strategy and 2008-11 Building Safer Communities <b>(cont)</b></p>	<p>-Review of the Warden service <i>(cont)</i></p>		<p>of the Housing Executive in April 2010.</p> <p>Belfast City Council/ NIHE partnership proposals have been approved for provision of a city-wide City Wide Warden Service in Belfast.</p>
<p>5. Promote community empowerment through the Housing Community Network and Supporting Communities NI.</p>	<ul style="list-style-type: none"> <li>The implications of the Community Involvement Strategy have been considered in partnership with the Housing Community Network (HCN) and key priorities have been identified for action.</li> </ul>	<p>H&amp;R</p>	<p>The Community Involvement Strategy 2008-11 is being implemented. To provide specialist support for 'Hard to Reach Groups' it includes provision of mini-websites for community groups within HCN and associated IT training and activities to allow NIHE to communicate electronically with groups.</p> <p>The Inter Community Network and Sustaining</p>

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Recommendations	Actions	Lead Division	Comments
			Communities NI are working with the Traveller Unit to improve relations between Travellers and the settled community.
6. Use local community houses to promote our services for community development and health promotions activities	<ul style="list-style-type: none"> <li>To promote use of NIHE properties as community houses.</li> </ul>	H&R	A review of the leases has been initiated. This includes surveys & implications for fire safety.
7. In light of RPA the Housing Executive will review and agree partnership working arrangements with HPSS e.g. Investing for Health, Health Action Zones, Healthy Cities, Healthy Living Centres.	<p>Report on the development of the integrated health model/approach for health improvement currently being explored between Investing for Health, Belfast City Council, Belfast Local Commissioning Group (designate) Belfast Trust and Belfast Healthy Cities and report to the Housing Executive Board.</p> <p>Annual review of Belfast Healthy Cities (BHC) for core funding application to be considered.</p>	Corporate Services - Strategic Partnerships	<p>All 26 Councils are to participate in joint working arrangements with Trusts, based around the new Council boundaries. NIHE &amp; other statutory agencies to be involved at a later date.</p> <p>April 2010- BHC to make application to NIHE for funding second year of Phase V (£25,000)</p>

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Recommendations	Actions	Lead Division	Comments
<p>8. To explore with Investing for Health cross-cutting shared performance indicators through the Community Planning process.</p>	<p>Housing Indicators agreed with IFH performance review team.</p>	<p>Corporate Services - Strategic Partnerships</p>	<p>Health Indicators relevant to regeneration will be presented to BRO by April/May 2010 (See also Objective 2: Rec 2)</p> <p>NIHE continues to work with the IFH team which is now part of the new Public Health Agency.</p>

**OBJECTIVE 6: DELIVERING BETTER PUBLIC SERVICES**

Recommendations	Actions	Lead Division	Comments
<p>1. Implement the Housing Executive Health Promotion Strategy which will introduce the process of Stress Risk Assessments.</p>	<ul style="list-style-type: none"> <li>H.P.S to be approved and implemented.</li> </ul>	<p>PMS</p>	<p>H&amp;R are taking part in a pilot initiative run by Action Mental Health where staff will be made aware of how to recognise mental health problems in relation to customers.</p> <p>By end March 2010- Survey to be issued to gauge staff interest in buying a bike through the Salary Sacrifice Scheme.</p> <p>South Area Accounts staff are taking part in a pilot run by NIAMH on Mental Health and Debt.</p>

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Recommendations	Actions	Lead Division	Comments
<p>2. Adopt a more structured and coherent approach to health promotion activities around smoking, alcohol, healthy eating and physical activity.</p>	<ul style="list-style-type: none"> <li>The NIHE Health Promotion Strategy with particular emphasis on health promotion activities around smoking, alcohol, healthy eating and physical activity has been implemented.</li> </ul>	<p>PMS</p>	<p>Now Board approved.</p> <p>A Health and Wellbeing Awareness programme run by Chest Heart and Stroke Association is underway. Forty five sessions are planned across NIHE offices.</p> <p>NICAS- It is envisaged that a workshop with Personnel Staff will be held with a view to running out a programme to managers on how to recognise and deal with problems of addiction in the workforce.</p>

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Recommendations	Actions	Lead Division	Comments
3. Review and evaluate the Housing Executives health screening programme	<ul style="list-style-type: none"> <li>• Health Screening Programme reviewed to be completed.</li> </ul>	PMS	<p>The most recent health screening programme completed in Sept 2009. New provider to be procured but specification will include a health screening programme for all staff (male and female).</p> <p>The Big Bus Cancer Awareness Programme was evaluated and feedback from staff was very positive. Third cycle to be reinstated by March 2011 to target men and women.</p>
4. Monitor the Health Promotion Strategy	<ul style="list-style-type: none"> <li>• Report Health Promotion Strategy through the Health and Safety Management Committees</li> </ul>	PMS	Reported six monthly to Board.
5. Introduce a revised policy on 'phasing in' to work following illness or injury	<ul style="list-style-type: none"> <li>• Target achieved</li> </ul>	PMS	The policy statement is at consultation stage with the Health and Safety

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Recommendations	Actions	Lead Division	Comments
			Committee.
6. Review and update family friendly policies for staff	<ul style="list-style-type: none"> <li>Complete review of the People Strategy and develop an action plan for 2008-2011.</li> </ul>	PMS	Reported on 6 monthly to Board
7. Support the planning and delivery of our services and achievement of our six corporate objectives by appropriate research including relevant topics impacting on health and well-being	<ul style="list-style-type: none"> <li>Develop a research programme for 2009-2010 to inform housing policy and service delivery including customer satisfaction and meet the needs of users within the NIHE and DSD.</li> </ul>	Corporate Services	<p>NIHE continues to deliver against a challenging research programme.</p> <p>Housing and Health related research also includes the Older People Research programme. In 2008/09 two projects were completed - <i>Retirement Villages</i> and <i>Housing and Housing Related Information for Older People</i>.</p> <p>Older People research projects underway and to report by Summer 2010 include-</p>

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Recommendations	Actions	Lead Division	Comments
<p>9. Support the planning and delivery of our services and achievement of our six corporate objectives by appropriate research including relevant topics impacting on health and well-being <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>Develop a research programme for 2009-2010 to inform housing policy and service delivery including customer satisfaction and meet the needs of users within the NIHE and DSD. <i>(cont)</i></li> </ul>		<p><i>Electronic Assistive Technology</i> <i>Home Improvement Agency Scoping Study</i> <i>Future Need and Demand: Models of Accommodation; Equity Release</i> <i>Barn Halt Cottages; A study of a Supported Living Scheme.</i></p> <p>The remaining older people research projects to be approved and tendered for in 2010/11 include <i>Modernisation of Sheltered Housing and Housing Models for Dementia.</i></p> <p>In addition a range of health related projects are underway or are being commissioned including: - <i>Temporary Homeless</i></p>

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Recommendations	Actions	Lead Division	Comments
<p>9. Support the planning and delivery of our services and achievement of our six corporate objectives by appropriate research including relevant topics impacting on health and well-being <i>(continued)</i></p>	<ul style="list-style-type: none"> <li>Develop a research programme for 2009-2010 deliver the 2008-09 research programme to inform housing policy and service delivery including customer satisfaction and meet the needs of users within the NIHE and DSD. <i>(cont)</i></li> </ul>		<p><i>Accommodation- Strategic Review (Due Summer 2010)</i>  <i>- Community Involvement Research (due Summer 2010)</i>  <i>- The Effectiveness of Floating Support Services</i>  <i>- The Financial Benefits of the SP programme (Dec 10)</i>  <i>- House Condition Survey and Adaptations (Dec.10).</i></p>