



room

heater
SERVICING

**Housing
Executive**

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Room Heater Servicing

When an engineer services your room heater, he will carry out a number of inspections and test procedures. The purpose of the service is to check, clean and test your system to identify any faults that may need addressed.

The engineer will need to be allowed into your home.

Please note that the engineer will test your chimney for blockages.

But it is your responsibility to have your chimney cleaned annually.

What to expect

- The engineer will ask if there are any existing problems with the system.
- The work area will be prepared (e.g. dust sheets put down).
- The fire chamber will be cleaned and inspected and any defects to heating pipes or flue connections made good.
- All loose parts, throat plate etc, will be removed, cleaned and set aside.
- The firebox/fireclay tiles will be examined and replaced/repaired as necessary.
- The glass panel and retaining channel will be refitted as necessary.
- The firebox and ash pit doors will be adjusted as necessary.
- The appliance air control/thermostat will be checked and adjusted as necessary.
- All loose parts will be re-installed and the engineer will ensure the appliance is functioning correctly.
- The engineer will check the draught in the chimney.
- You will be asked to check the throat plate 24 hours after service and every month after that.
- The engineer will check that you are satisfied that the system is operating correctly.
- The engineer will leave a safety advice leaflet with you.