

Housing
Executive

ENDING HOMELESSNESS TOGETHER

**Belfast
LOCAL SERVICES
DIRECTORY**



Accommodation Based Services

Temporary Accommodation Hostels for Singles – Belfast

| Name | Address | Telephone |
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| Inverary House (Direct Access) | 14 Inverary Avenue, , BT4 1RN | 02890652844 |
| Morning Star | 2-12 Divis Street, BT12 4AL | 028 9033 3500 |
| Hosford House (Direct Access) | 213 Newtownards Road, BT4 1AF | 02890 463482 |
| Ormeau Centre (Direct Access) | 5-11 Verner Street, , BT7 2AA | 02890 238091 |
| Centenary House (Direct Access- Male) & Crash Facility | 2 Victoria Street, Belfast, BT1 3GE | 02890 320320 |
| Utility Street Men’s Hostel (Direct Access) | Utility Street, BT12 5JS | 02890 321132 |
| Regina Coeli (Direct Access Female) | 8-10 Lake Glen Avenue, BT12 5JS | 02890 612473 |
| Simon Community (Medium Support) | 414 Falls Road, BT12 6DJ | 02890 319099 |
| Simon Community (Direct Access) | 28 Cliftonville Avenue, BT14 6BX | 02890 751410 |
| Simon Community (Foyer 18-21 y/o) | 3-5 Malone Road, South Belfast | 02890 686200 |

Temporary Accommodation- Family Hostels

| Name | Address/Contact | Telephone/Services Provided |
|-------------------------|-----------------------------------|--------------------------------|
| Moyard Housing (HE) | Belfast | 02890 244 177 |
| Conway Court | Belfast | 02890 313 242 |
| Grosvenor Hostel (HE) | Belfast | 02890 310 312 |
| Ardmoulin Hostel | Belfast | 02890 249 766 |
| Mater Dei | 298 Antrim Road, North Belfast | 02890 743 668 |
| Thorndale Family Centre | 8 Duncairn Avenue, Belfast | 02890 351 900 |
| Glen Alva Hostel | 19-21 Cliftonville Road, | 02890 351 185 |

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| | Belfast, BT14 6JN | |
| Grainne House (Housing Executive) | North Belfast, BT15 2EJ | 02890 803 729 |
| Roseville | 23 Rosemore Drive, Belfast, BT7 3LA | 02890 643 659 |
| Templemore House (HE) | 7-9 Upper Frank Street, Belfast BT5 4NR | 02890 738 669 |
| Laburnum | Laburnum Walk, Belfast | NIHE |

Dispersed intensively Managed Emergency Accommodation

| Name | Address/Contact | Telephone/Services Provided |
|------------------------|--|------------------------------------|
| Queens Quarter Housing | 151 University street, Belfast BT7 1HR | 02890 313 183 |

NIHE Hostels - For access to NIHE Hostels please call direct line 03448920900

| Hostel | Area |
|------------------------------------|-------------------|
| Grainne House | Belfast |
| Laburnum | Belfast |
| Moyard House | Belfast |
| Templemore House | Belfast |
| Beaufort West Winds | Newtownards |
| Glebetown | Downpatrick |
| Glenvara Drive | Coleraine |
| Bradley Park Hostel | Derry/Londonderry |
| Greystone Antrim Hostel | Antrim |
| Clooney Mews | Waterside |
| Drumard Close | Derry/Londonderry |
| Hillview House | Rathcoole |
| Seamus Roddy House – Bridge Street | Derry/Londonderry |
| Loughview House | Ballyduff |
| Chichester Park East | Antrim |

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| Antrim Hostel | Newtownabbey |
| Newhaven | Carrickfergus |

Pregnant Females

| Name | Address/Contact | Telephone/Service Provided |
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| Life Hostel | South Belfast | 02890 438 339 Accommodation and support services for women who are pregnant or have a baby or young child and who are homeless or in need of support. |
| Shepherds View | Good Shepherd Glen, Londonderry BT47 2GB | 02871 344 309 In 2003 we established an Early Years Programme for children aged 0-4 years living in our interim accommodation projects. The aim of this programme is to meet the individual learning and developmental needs of pre-school children through play based activities and to offer respite for parents that have little family support. Our Early Years Programme also offers ongoing support for young parents who are participating in training and parenting programmes. The Early Years Programme is a partnership between First Housing and the Western Health & Social Care Trust. |

Charity Furniture Stores

| Name | Address/Contact | Telephone/Services Provided |
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| St Vincent De Paul | 196-200 Antrim Rd, Belfast BT15 2AJ | 028 9035 1561 We offer a confidential, person centered, non-judgmental service to individuals and families, whoever or wherever they are. Home visitation is the cornerstone of our work. We are a member-led organisation and our pool of almost 1,800 volunteers work tirelessly to meet the needs of those |

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| | | seeking our help and support. We have 180 local Conferences across the Region. |
| Dropinn | www.dropinn.net 98 Castlereagh Road , Belfast, BT6 9AF 149 My Lady's Road, Belfast, BT6 8FE | 02837789406 Drop Inn Ministries is a charity that began in Richhill, Northern Ireland and now works to bring aid to over 20 countries around the world, with the help of its 35+ Charity Shops . |
| Inspire Wellbeing for all | www.inspirewellbeing.org hello@inspirewellbeing.org Inspire Central Office Lombard House 10-20 Lombard Street Belfast, BT1 1RD | 02890 328 474 Inspire is a charity and social enterprise and our aim is wellbeing for all. We deliver mental health, learning/intellectual disability, autism, addiction and workplace wellbeing services across the island of Ireland. |

Counselling Services

| Name | Address/Contact | Telephone/Services Provided |
|-----------------|---|--|
| Parenting NI | https://www.parentingni.org/ | 08088010 722 Parenting NI established in 1979, as the Parents Advice Centre, provides free support for parents across Northern Ireland. Parenting NI Freephone Helpline and other regional services, initially delivered by volunteers and now by trained staff, has helped thousands of parents, grandparents and others in a parenting role for over 4 decades. |
| Nexus Institute | www.nexusinstitute.org | Enniskillen – 02866 320 046 Belfast – 02890 326 803 L'Derry – 02871 260 566 Nexus NI offer counselling and support to survivors of sexual abuse, victims of sexual violence including those who have experienced rape and sexual assault. |

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| Victim Support | | 02890 244039 Victim Support NI is an independent charity supporting people affected by crime. We offer a free and confidential service, whether or not a crime has been reported and regardless of how long ago the event took place. |
| Cruse Bereavement Care | www.cruse.org.uk | 02890 792 419 Cruse Bereavement provides free care and bereavement counselling to people suffering from grief. |
| NIACRO | www.niacro.co.uk | 02890 320 157 NIACRO – (Northern Ireland Association for the Care and Resettlement of Offenders) is a voluntary agency and registered charity providing services and policy comment within the Criminal Justice System |
| WAVE Trauma Centre | www.wavetraumacentre.org.uk | 02890 779922 WAVE Trauma Centre, Omagh provides support and services to those bereaved, injured and traumatised as a result of the Northern Ireland 'troubles.' Services are provided on a cross community, fully inclusive basis to all people within Counties Tyrone and Fermanagh affected by the 'troubles,' since its inception. |

Digital Empowerment

| Name | Address/Contact | Telephone/Services Provided |
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| Supporting Communities | supportingcommunities.org/digital-inclusion/ | Digital inclusion continues to be an important area of work for Supporting Communities. Being digitally literate is no longer a luxury for an elite group, it is a must have skill for everyone in order to manage information, communicate, manage money, access support and government services. It |

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| | | has become an essential tool for modern day citizenship and participation and no one can afford to be left behind. |
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Domestic Violence

| Name | Address/Contact | Telephone/Services Provided |
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| Belfast Area | Deer Park | 02890745295 |
| | Ulsterville | 02890662385 |
| North Area | Antrim, Ballymena, Carrickfergus, Larne & Newtownabbey | 02825632136 |
| | Causeway | 02870356573 |
| | Foyle | 02871416800 |
| | Mid Ulster | 02886769300 |
| South Area | Armagh & Down | 02830250765 |
| | Fermanagh | 02866328898 |
| | Ards & North Down | 02891273196 |
| | Omagh | 02882241414 |
| Men's Advisory Project | http://www.mapni.co.uk/ | 02890241929 |

Ethnic Minority's & Hate Crime

| Name | Address/Contact | Telephone/Services Provided |
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| NIACRO | 4 Amelia Street, Belfast BT2 7GS | 02890 320 157 APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people becoming homeless as a result of anti-social behaviour. |

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| EXTERN | www.extern.org 9-11 Brunswick Street, Belfast, BT2 7GE | 02890 330 433 Vision – Extern’s vision is that everyone can make a positive contribution to society. Mission- Extern is a charity which helps people improve their lives and makes communities safer. |
| Bryson Intercultural | www.brysonintercultural.org info@brysonintercultural.org | 02890 325 835 Bryson Intercultural seeks to be a leader in working with and empowering Minority Ethnic families and their communities in Northern Ireland. |
| STEP South Tyrone Empowerment Programme | www.stepni.org info@stepni.org | 02887 750 211 Established in 1997, STEP is a not for profit community development organisation based in Dungannon, Northern Ireland. Our range of services has continually diversified in response to changing community needs and gaps in service provision. We have grown to provide both local and regional services to the community. |
| Belfast Islamic Centre | www.belfastislamiccentre.org.uk | 02890 664 465 We are a diverse community with members from over 42 countries of origin, speaking 24 different languages, although English is the main language spoken at the centre. |
| Chinese Welfare Association | www.cwa-ni.org | 02890 288 277 To secure the future of the Chinese community in Northern Ireland within a framework of racial equality and enable all sections of the community to fully participate in both the development of the community and the wider society. |

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| Indian Community Centre | 86 Clifton Street Belfast Co Antrim BT13 1AB United Kingdom | 02890 249 746 The Indian Community Center is a voluntary organisation which encourages the level of participation and inclusion in the service it provides to involve outside agencies in bringing equal access to statutory services to develop cultural awareness both with the Indian Community and the wider community. |
| Mandarin Speakers Association | | 02890 687 793 Improving the quality of life and social welfare of Chinese Mandarin speaking people. |
| NI African Cultural Centre | NI African Cultural Centre 12 Upper Crescent Belfast BT7 1NT Northern Ireland | 02890 238 742 The African Cultural Centre seeks to help people of African and Carribean origin through provision of support for family, education and capacity building. |
| NICEM | www.nicem.org.uk | 02890 238 645 Our vision is of a society where equality and diversity are respected, valued and embraced, a society free from all forms of racism, sectarianism, discrimination, social exclusion, where human rights are guaranteed. |
| NI Filipino Association | Facebook | Facebook |
| Consulate of The Republic of Poland in NI | jerormemullen@polishconsulateni.org 67 Malone Road,BT9 6SB, Belfast | 07836734040 For Polish legal inquiries in United Kingdom |
| NI strategic Migration Partnership | Bradford Court Upper Galwally, Belfast, BT8 6RB | 028 9079 8972 The NISMP works with local government and other stakeholders to support the retention and integration of migrants in a way that promotes social cohesion and future economic growth. |

Electricity Providers

| Name | Address/Contact | Telephone/Services Provided |
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| Power NI | www.powerni.co.uk | 03457 455 455 |
| Budgetenergy | www.budgetenergy.co.uk | 0800 012 1177 |
| Electirc Ireland | www.electricireland.com | 0345 600 5335 |
| Click Energy | www.clickenergyni.com | 0800 107 0732 |
| SSE Airtricity | www.sseairtricity.com | 01850 404 080 |

Financial Services

| Name | Address/Contact | Telephone/Support Services |
|-----------------|--|--|
| Power to Switch | www.powertoswitch.co.uk hello@powertoswitch.co.uk | Power to Switch provides much more than simply a price comparison. There is lots of information on energy issues including help with switching. We can 'alert you' when a new tariff becomes available which will save you money so you never miss out on a better deal! |
| Bryson Energy | www.brysonenergy.org | 02890 455 008 Bryson Energy was originally established in 1995 with a remit to tackle Climate Change and assist with the reduction of energy use and reflect local area energy issues. |
| Debt Action | www.debtaction-ni.payplan.com debt@adviceni.net | 02890 645 919 Debt Action Plus is a budgeting tool to help you manage your money better and deal with your debt. It will help you to calculate your household income and expenditure and provide you with a budget plan. |
| Housing Rights | 10-12 Hill Street, Belfast, BT1 2BA | 02890 245 640 Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland. |

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| Christians against poverty | www.capuk.org info@capuk.org | Referral by tenant only -08003 280 006 We exist because nobody should be held hostage by debt and poverty. But the truth is that they are rife in the UK. |
| Age NI | www.ageni.org | 08088 087 575 Age NI is the leading charity in Northern Ireland dedicated to helping everyone make the most of later life. We believe in a world where everyone can love later life and we work every day to achieve this. |
| The Consumer Council | www.consumerCouncil.org.uk info@consumerCouncil.org.uk | 02890 251 600 The Consumer Council works to help consumers gain the skills & confidence to manage their money & make it work best for them. |
| The Money Advice Service | www.moneyadviceservice.org.uk | 08001 387 777 The Money Advice Service is an organisation established with cross Government party support, that provides free and impartial advice on money and financial decisions to people in the United Kingdom. |
| Turn2us | www.turn2us.org.uk | Turn2us is a national charity providing practical help to people who are struggling financially. An Online Benefit Checker is also available on the website. |
| Independent Welfare Freephone Helpline | | 08088 020 020 The independent Welfare Changes Helpline is available for anyone needing help or advice about any of the changes to the welfare system |
| Advice NI | 1 Rushfield Avenue, Belfast BT7 3FP www.adviceni.net | 02890 645 919 independent advice network, offer free, independent, high quality advice on issues such |

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| | info@adviceni.net | as: Benefits, Housing, Employment, Disability, Community Care Consumer issues. |
| Law Centre NI | Middleton Building 10-12 High Street, Belfast BT1 2BA | 02890 244 401 Law Centre (NI) provides specialist legal support to organisations and disadvantaged individuals, in the areas of: social security, immigration and trafficking (please see note below re immigration service*), employment and forced labour, health and social care (particularly long-term care in the community, residential care, carers' rights, mental health and capacity). |

Family Support

| Name | Address/Contact | Telephone/Services Provided |
|------------|---|--|
| Sure Start | https://www.nidirect.gov.uk/articles/sure-start-services | Sure Start programme support parents with children aged under four years old, living in disadvantaged areas in Northern Ireland. |

Floating Support

| Name | Address/Contact | Telephone/Services Provided |
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| Autism Initiatives | 1 & 2 Linden House, Beechill Business Park, 96 Beechill Road, Newtownbreda BT8 7QA | 02890699130 Our range of specialist autism services are person-led. No two people with autism are the same and neither are any of our personal plans. We work with each individual and their family to understand what they need, how they work best, and how we can support each person to achieve their own goals. |
| Womens Aid | Women's Aid | 028 9024 9041 |

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| | | 08088021414 Women's Aid is the lead voluntary organisation in Northern Ireland addressing domestic and sexual violence and providing services for women and children. |
| De-Paul | Stella Maris -28 Garmoyle Street, Belfast, BT15 1DY | 02890752159 Depaul is a cross-border charity supporting some of the most marginalised individuals, couples and families experiencing homelessness. |
| Triangle | City East Business Centre, 68 -72 Newtownards Road, Belfast | 02890459555 Triangle Housing Association has a reputation as a high performing Housing Association and is recognised as one of the top organisations in Ireland. |
| Welcome Organisation | Unit 36, 28 Townsend Street, BT13 2ES | 02890240424 Outreach Team : 078949231047 The Welcome Organisation provides a range of potentially life-saving services to around 1,400 people affected by homelessness. |
| Housing Executive Floating Support | https://www.nihe.gov.uk/Working-With-Us/Supporting-people/Who-is-the-Supporting-People-programme-for | |

Furniture Storage Providers

| Name | Address/Contact | Telephone/Services Provided |
|----------------------|--|------------------------------------|
| Coastways | M2 Business Park, 132 Duncrue Street, Belfast, BT3 9AR | 02890 748 588 |
| Swift Shift Removals | 47 Castle Road, Antrim, BT41 4NA | 02890 597 759 |
| Pickfords | 2-10 Duncrue Road, Belfast, BT3 9BN | 02890 741 199 |

Grants Available

| Name | Address/Contacts | Telephone/Services Provided |
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| Affordable Warmth Scheme | www.nihe.gov.uk | <p>03448 920 903</p> <p>The Affordable Warmth Scheme is the Department for Communities Scheme for addressing fuel poverty in the Private Sector. It is being delivered across Northern Ireland on behalf of the Department by the Housing Executive and the local Councils.</p> <p>Who is eligible for assistance?</p> <p>If you live in the Private Sector (in other words if you own your own home or if you rent from a Private Sector landlord) and have a total gross annual household income of less than £20,000, you may be entitled to help under the Scheme.</p> |
| Boiler Replacement Scheme | www.nihe.gov.uk | <p>03448 920 903</p> <p>The Boiler Replacement Allowance is a Department for Communities Scheme, administered by the Housing Executive. The Boiler Replacement Scheme is for owner occupiers whose total gross income is less than £40,000 and is to help with the cost of replacing boilers which are 15 years or older with new boilers. Householders may also wish to convert from oil to gas or to a wood pellet boiler.</p> |

Homeless Prevention

| Name | Address/Contact | Telephone/Services Provided |
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| Simon Community | www.simoncommunity.org | 0800 171 2222 The Simon Community Is a charity which helps homeless people. |
| Welcome Organisation | Unit 36, 28 Townsend Street | 02890240424 Outreach : 07894931047 The Welcome Organisation provides a range of potentially life-saving services to around 1,400 people affected by homelessness across greater Belfast every year. |
| Home Care Independent Living | Unit 2 College House Citylink Business Park, Durham Street, Belfast BT12 4HQ | 02890238345 With our professional team of 1200 staff and ten locations across Ireland and the Middle East, we offer a progressive, holistic approach to health, housing and social care solutions. |
| East Belfast Mission | 239 Newtownards Road Belfast, BT4 1AF | 02890458560 Hosford is the homeless service of East Belfast Mission based in the Skainos Centre on the Lower Newtownards Road in East Belfast and for over 20 years Hosford has provided services to people who are homeless or at risk of homelessness. |

Housing Support /Care – Preparing for a Tenancy

| Name | Address/Contacts | Telephone/Services Provided |
|---------------------------------------|--|---|
| Housing Executive NIHE Repairs | www.nihe.gov.uk | 03448 920 901 We were established in 1971 as Northern Ireland's strategic housing authority. We offer a range of services to people living in socially rented, privately rented and owner occupied accommodation as well as supporting and working |

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| | | with a number of other public bodies. |
| Housing Executive NIHE Housing Benefit | www.nihe.gov.uk | 03448 920 902 Housing Benefit is means tested - so the amount you receive will depend on your income and savings. Use our online calculator to get an estimate of what you are likely to receive |
| CHNI Starter Packs – | www.chni.org.uk | 02890 246 440 The Home Starter Packs are essential in helping to ensure a good start, or restart, after some time without a permanent home |
| St Vincent De Paul | 196-200 Antrim Road, Belfast | 02890351561 The aim of the St Vincent de Paul Society is to tackle poverty in all its forms through the provision of practical assistance to those in need. |
| Hearing Impairment | | 03445 650 381 |
| Emergency Repairs After Hours Service | | 03448 920 901 |
| Homelessness after Hours Service | | 02866 382 000 02895 049 999 |

Jobs & Benefits Office

| Name | Address/Contact | Telephone/Services Provided |
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| Andersonstown Jobs & Benefit Office | 580A Falls Road Belfast BT11 9AB | Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 9067 3591 |
| Falls Road Job & Benefit Office | 19 Falls Road Belfast BT12 4PH | Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 9067 3591 |
| Hollywood Road Jobs & Benefit Office | 106 – 108 Holywood Road Belfast BT4 1JU | Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 |

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| | | Text number: 028 9067 3591 |
| Knockbreda Jobs & Benefit Office | Crown Buildings Upper Knockbreda Road Belfast BT8 6SX | Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 9067 3591 |
| North Belfast Job Centre | Design Centre 39 Corporation Street Belfast BT1 3BA Email: belfast.northoffice@nissa.gsi.gov.uk | Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 782 |
| Royal Avenue Social Security Office | Castle Court Royal Avenue Belfast BT1 1DF If you are transgender and wish to make a claim or have a query, you can email: knockbreda.makethecall.scr@nissa.gsi.gov.uk | Benefits free phone number: 0800 022 4250 Text number: 028 9067 3591 |
| Shaftesbury Square Jobs & Benefit Office | Conor Building 107 Great Victoria Street Belfast BT2 7AG | Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 9054 2492 |
| Shankill Jobs & Benefit Office | 15 – 25 Snugville Street Belfast BT13 1PP | Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 9067 3591 |

Learning & Disability

| Name | Address/Contact | Telephone/Services Provided |
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| Belfast Health & Social Care Trust | Twin Spires, Curran House – Unit 8 155 Northumberland Street BT13 2JF | 02890417400 |

Local Libraries

| Name | Address/Contact | Telephone/Services Provided |
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| Libraries NI | enquiries@librariesni.org.uk | Customer Support Line – 0345 450 4580 |

Low Level Housing Support

| Name | Address/Contact | Telephone/Services Provided |
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| Store House | 5-7 Queen Street, BT1 6ED | <p>02890236333</p> <p>The centre is situated right in the heart of Belfast City Centre.</p> <p>Opening three times a week for referrals, Storehouse can provide food, clothing, furniture or basic household goods, completely free of charge. Storehouse can only provide to families or individuals that have been referred to its service. If you're in need of assistance, please speak to your social worker or care-worker to obtain a referral.</p> |
| Extern | | <p>Mal Byrne 02890330433</p> <p>Bob Webb 02890244737</p> <p>Vision –Extern's vision is that everyone can make a positive contribution to society.</p> <p>Mission –Extern is a charity which helps people improve their lives and makes communities safer.</p> |
| Housing Rights | 10-12 Hill Street, Belfast, BT1 2BA | <p>02890 245 640</p> <p>Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland. We help thousands of people each year find answers to their housing problems. We help people who are worried about homelessness, finding somewhere suitable to live, paying for their homes, bad housing and disrepair.</p> |

Mental / Care Health

| Name | Address/Contacts | Telephone/Services Provided |
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| Mens Action Network | www.man-ni.org | 028 7122 6530 M.A.N was founded in 1994 through the efforts of a group of local men seeking to provide a safe space for men to find support with the crisis's and life issues they were experiencing. Initially meeting only as a weekly self-help support group, in 1996 MAN constituted as a charity. Our stated aim is "Supporting and Promoting the Health and Well-being of men in the North West of Ireland" by offering advice, counselling and support in a range of issues such as Men's Health Education and Health Promotion. |
| Mens Advisory Project | www.mapni.co.uk info@mapni.co.uk | 02890 241 929 MAP exists to provide counselling services for men experiencing domestic abuse. We can provide support and facilitate you to understand your options and make your own choices and decisions. |
| Inspire Wellbeing | www.inspirewellbeing.org hello@inspirewellbeing.org Inspire ,Central Office Lombard House, 10-20 Lombard Street , Belfast, BT1 1RD | 02890 328 474 Inspire offer a range of services that provide support in the areas of mental health and learning disability across a range of areas. |
| Action Mental Health | | 02838 392 314 Action Mental Health changes the lives of those living with mental ill health and promotes resilience and well-being to future generations. |
| Mental Health Forum | www.thementalhealthforum.co.uk | 02830 252 423 The Mental Health Forum was established in 1993 as a means of communicating mental health service user opinion to service providers and receiving |

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| | | information from those providers. Since that time the Forum has become the official voice of that service user community within the Southern Health & Social Care Trust. |
| Cedar | www.cedar-foundation.org | 07525898794 Our services are centered around the individual needs of each person and are delivered throughout Northern Ireland supporting children and adults to live, work and to engage in their communities. |
| Adapt NI | | 02838 347 535 Youth Line -02838 323 895 ADAPT NI, which promotes equality for people with disabilities through accessibility to arts venue |
| Aware | | 08451 202 961 02890 357 820 AWARE are the depression charity for Northern Ireland – and the only charity working exclusively for people with depression and bipolar disorder. |
| First Housing Aid & Support Services | 28a Bishop Street, Londonderry, BT48 6PP | 02871 371 849 First Housing Aid & Support Services is a charitable organisation offering advice, support and accommodation to people that are homeless and in acute housing need across Northern Ireland. We were established in 1989 in response to rising levels of homelessness and housing disadvantage amongst young single people in Derry. Since then we have developed a wide range of innovative projects and services to assist people who are homeless or at risk of becoming homeless. |

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| Alzheimers Society | www.alzheimers.org.uk Unit 4 Balmoral Business Park, Boucher Crescent Belfast | 02890 387 487 Our mission is to transform the landscape of dementia forever. |
| Mind Wise | 3 rd Floor, Fisherwick Building 9 Upper Queen Street BELFAST BT1 6FB | 02890402323 Mind Wise New Vision was registered as a company limited by guarantee in Northern Ireland on 10 th March 2009. The new company was established in order to facilitate a demerger of the Northern Ireland region of Rethink from the national charity (also known as the National Schizophrenia Fellowship) on 1 st April 2009. The new charity operates under the name MindWise |
| Triangle | www.trianglehousing.org.uk | 028 2766 6880 Triangle Housing Association has a reputation as a high performing Housing Association and is recognised as one of the top organisations in Ireland. |
| Threshold | floatingsupport@threshold-services.co.uk | 02890871313 We Provide 92 places within our residential and supported housing projects, 40 are within our residential therapeutic communities(Clearwater House and Dumbarton House in North Belfast and Glencarn House in Glengormley), with 6 places for daycare in these facilities. We have 52 places available in our supported housing facilities at Sophia House in Glengormley, Belfast community flats in north and south Belfast. Belghravia Terrace in south Belfast and Glendun House in Portrush. |
| Mental Health Commission incorporating the Foundation for People with Learning Disability | | 02078 031 100 We help to make things better for people with learning disabilities. |

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| Praxis Care | 64 Upper Suffolk Road, Belfast, BT11 9RH 02890610635 25-31 Lisburn Road, Belfast, BT9 7AA Castlehill House, Killypaddy Road, Lisnaskea, Enniskillen BT92 0HZ | Lisburn: 02890234555 Castlehill: 02867 722 778 Praxis Care, registered as a charity in 1983, is a major provider of services for adults and children with a learning disability, mental ill health, acquired brain injury and for older people, including people with dementia. The group was established in 2002 by the merging of 3 well established charities in Northern Ireland. |
| Samaritans | | 02870 320 000 Support service for Mental Health, Bereavement, Addiction Issues, Benefits and Rights. |

Money Advice Services

| Name | Address/Contact | Telephone/Services Provided |
|-----------------------------------|---|--|
| Advice NI | 1 Rushfield Avenue, Belfast BT7 3FP info@adviceni.net | 02890645919 Advice NI, a registered charity founded in 1995, exists to provide leadership and services to our 62 member organisations and to ensure accessible advice services across Northern Ireland. |
| Welfare Reform Freephone helpline | | 08088020020 An independent Welfare Changes Helpline has been launched to offer support to anyone needing help or advice relating to any of the changes to the welfare system. |
| Law Centre NI | 10-12 High Street , Belfast, BT1 2BA | 02890 424401 Providing free independent legal advice and assistance to the public and to advisers. |
| Housing Rights | 10-12 High Street, Belfast, BT1 2BA | 02890245640 Providing housing advice for NI. |

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| Christians against poverty | https://capuk.org/ | 08003280006 Christians Against Poverty is a Christian charitable company in the United Kingdom founded in Bradford, West Yorkshire by John Kirkby in 1996. It is a national organisation specialising in debt counselling for people in financial difficulty, including those in need of bankruptcy or insolvency. |
| Age NI | https://www.ageuk.org.uk/northern-ireland/information-advice/money-matters/ | Advice Services:08088087575 Main Office: 02890245729 Age NI is a registered charity in Northern Ireland, formed in April 2009, which combines the operations of the previously separate charities Age Concern NI and Help the Aged in Northern Ireland to form Northern Ireland's largest charity for older people. |
| The Consumer Council | http://www.consumerCouncil.org.uk/consumers/rights-and-advice/financial-services | 028 9025 1600 We provide free, independent support and advice for all consumers and businesses in Northern Ireland. |

Offenders or Those at Risk of Offending

| Name | Address/Contact | Telephone/Services Provided |
|------------------------------|---|--|
| Belfast Works Lemis+ Project | | 02879 631 032 Also known as LEMIS is an initiative designed to help unemployed people in the community overcome those issues that may be preventing them from finding and keeping a job such as homelessness, addiction or an offending background. |
| NIACRO | Lyndon Court, 32 -38 Queen Street, Belfast, BT1 6EF | 02890 244 737 APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims |

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| | | to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people becoming homeless as a result of anti-social behaviour. |
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Older People

| Name | Address/Contact | Telephone/Services Provided |
|-------------------------|---|---|
| Radius Housing | 3 Redburn Square, Holywood , BT18 9HZ | 08456 021 302 Fold Housing Association provides housing, care and support to over 30,000 homes throughout Northern Ireland. |
| Praxis Care | Flat 76/77/126 Rock Mills Strand Road | 02871 372 181 <i>Empowering adults and children affected by mental ill health, learning disability or acquired brain injury to enjoy everyday living, irrespective of the complexity of their needs.</i> |
| Leonard Cheshire | Unit C7 Omagh Enterprise Centre, Great Northern Road Omagh, BT78 5LU www.leonardcheshire.org 02882 248 118 | Our head office: 020 3242 0200 18-16 people with physical or sensory disabilities or brain injury that are located in the Omagh or Enniskillen Area. |
| Belfast Central Mission | 373-375 Springfield Road, BT12 7AB | 02890245716 Belfast Central Mission motivation is to meet the needs of the whole person, spiritual, emotional, social and physical regardless of class, creed or ethnicity. |

Physical & Sensory Impairment

| Name | Address/Contact | Telephone/Services provided |
|------------------------|--|---|
| Action Ability Belfast | Upper Springfield Development Trust 689 Springfield Road, Belfast BT12 7FP | 02890236677 Seeks to promote the inclusion of people with learning, physical or sensory disability into the community through a community development and needs lead approach. |

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| Cedar | Balmoral Training and resource Centre, 1 Upper Lisburn Road Belfast BT10 0GW | 02890612424 02830263791 02892629071 Cedar delivers a range of services that enable people with disabilities to get the most out of life and to be fully included in their communities. |
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Preparing for a Tenancy

| Name | Address/Contact | Telephone/Services Provided |
|--------------------|---|--|
| Store House | Unit 28 Kilwee Industrial Estate, BT17 0HD | 02890236333 The first Storehouse centre was opened in Belfast city centre in June 2012 where referrals are received from all the partnering charities and Storehouse volunteers are able to sit with those individuals, hear their story over a coffee and then provide food, clothes and furniture with the utmost dignity and respect. |
| St Vincent De Paul | 196- 200 Antrim Road , BT15 2AJ | 02890351561 We offer a confidential, person centered, nonjudgmental service to individuals and families, whoever or wherever they are. Home visitation is the cornerstone of our work. We are a member-led organisation and our pool of almost 1,800 volunteers work tirelessly to meet the needs of those seeking our help and support. We have 180 local Conferences across the Region. |
| Buttle Uk | Buttle UK PO Box 1534 Dungannon BT70 9BR www.buttleuk.org | 028 87746778 Buttle UK, formerly known as The Frank Buttle Trust, is a UK charity that provides financial grants to needy children. |

Private Rental

| Name | Address/Contact | Telephone/Services Provided |
|-----------------------------------|--|-----------------------------|
| Property Pal | 2d Jennymount Street | 02890183344 |
| Ulster Property Services | 324 Upper Newtownards Road, Belfast, BT4 3EX | 02890471515 |
| Macfarlane & Smyth | 31 Donegall Street, Belfast | 02890325888 |
| Northern Property | 46 Hamill Street, Belfast | 02890313133 |
| GOC Estate Agents | 147 Stranmillis Road, Belfast | 02890662366 |
| Fetherston Clements Estate Agents | 485 Lisburn Road, Belfast | 02890661111 |
| McGranaghan Estate Agents | 260 Ormeau Road, Belfast | 02890309030 |
| Property People | 156 Ormeau Road | 02890747300 |
| Hamptons International | 373 Ormeau Road, Belfast | 02890642888 |
| Reeds Rain | 425 Lisburn Road, Belfast | 02890680420 |
| CSM | 60 Lisburn Road | 02890924114 |
| Goldsmith Estates NI | 53 University Street | 0290234455 |
| Watson Property Since 1889 | 2 Woodstock link, Belfast | 02890502845 |
| Colliers International | 13 Warning Street, Belfast | 02890241500 |
| Laird | 5 University Street Belfast. | 02890248072 |
| TMC Estae Agents | 140 Upper Lisburn Road | 02890620620 |
| Maurice Galloway Estate Agent | 46 Botanic Avenue, Belfast | 02890248824 |
| Vision Property | 2 Grande Parade, Belfast | 02890702999 |
| Frazer Kidd | 87-89 Victoria Street, Belfast | 02890233111 |
| Pooler Estate Agents | 91 Cregagh Road, Belfast | 02890453319 |
| Bennett Estate Agent | 184 Lisburn Road, Belfast | 02890664347 |
| Belvoir Property | 515-517 Ormeau Road | 02890228409 |
| McClearys | 144 Cregagh Road, Belfast | 02890207111 |
| Neill Estate Agents | Ormeau Road, Belfast | 02890694144 |
| Piney Letting Agent | 42 Stranmillis Road, Belfast | 02890666966 |
| Cowley | 36 Cregagh Road, Belfast | 02890451248 |

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| Real Estates.com | 15-17 Woodvale road, Belfast | 02890232000 |
| A1 Estate Agents | 20 Donegall Road, Belfast | 02890924114 |
| Connolly Longhurst Estate Agents | 7 Donegall Square W, Belfast | 02890918844 |
| Aria Property Solutions | 152 Albertbridge Road, Belfast | 02890459621 |
| Douglas Houston Estate Agents | 4 Malone Road, Belfast | 02890683711 |

Recycling IT Equipment

| Name | Address/Contacts | Telephone/Services Provided |
|----------------|---------------------------|---|
| Extern Recycle | 3 McKinney Road, BT36 4PE | 02890 840555 Extern recycle provides a disposal service to any size of business large or small. Our site in Mallusk, Newtownabbey is one of the largest of its type in Northern Ireland. |

Rental Exchange Schemes

| Name | Address/Contact | Telephone/Services Provided |
|--------------|---|--|
| Home Swapper | https://www.homeswapper.co.uk/ | The UK's leading exchange service for social housing |

Trade Apprentices

| Name | Address/Contact | Telephone/ Services Provided |
|-------------|--|------------------------------|
| Ni Jobs.com | www.nijobs.com/Apprenticeship-Job | |

Training & Employment

| Name | Address/Contact | Telephone/Services Provided |
|-------------------------|---|---|
| Ni Direct Government | www.nidirect.gov.uk | |
| Ashton Supporting North | 5 Churchill Street,Belfast, BT15 2BP, www.ashtoncentre.com | 028 90 742255 Enterprise and development trust which seeks to make North Belfast a better place for its residents to live and prosper. It does this through the provision of services, employment, training and community development. |

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| GO ON NI | www.nidirect.gov.uk/campaigns/g-o-on-ni | Go ON NI highlights the benefits of being online. It brings together all the wonderful initiatives, places and tools to help and encourage off-liners to become internet beginners. |
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Travellers

| Name | Address/contact | Telephone/services provided |
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| Bryson Intercultural | Black staff Complex Unit 12, 77 Springfield Road, Belfast BT12 7AE | 02890 438 265 Bryson Intercultural seeks to be a leader in working with and empowering Minority Ethnic families and their communities in Northern Ireland. We offer a variety of services for the Irish travel Community. |
| An Munia Tober | Blackstaff Complex Unit 12, 77 Springfield Road, Belfast BT12 7BA | 02890438265 An Munia Tober is the Traveller Support Group for Belfast. An Munia Tober means 'The Good Road' in Cant, which is Traveller language. |