

Housing
Executive

ENDING HOMELESSNESS TOGETHER

**South Down
LOCAL SERVICES
DIRECTORY**



Accommodation Based Services

Temporary Accommodation Hostels for Singles

Name	Address/Contact	Telephone/Services Provided
Castlehill	Dungannon,	87725860
Must	Cookstown	86762065
Slate Project	Market Place	82667010
Clarendon @Ashmore	Londonderry	0871268581
Dillion Court	Strabane	02890238091
Foyle Haven	Londonderry	02871365259
Foyle Valley House	Londonderry	02871365259
Methodist City Mission	Londonderry	02871309388
SATH First Housing	Strabane	02871383098
Shepard's View	Londonderry	02871344309
Strand Foyer	Londonderry	02871281155
The House In the Wells	Londonderry	02871267957
YASP	Londonderry	02871371849
Simon Community	Armagh	02837511545
Linen Court Hostel	Linenhall Street	028 3751 1545
Inverary House (Direct Access)	Belfast	02890652844
Hosford House (Direct Access)	Newtownards Road	02890 463482
Ormeau Centre (Direct Access)	Belfast	02890 238091
Centenary House (Direct Access-Male) & Crash Facility	Belfast	02890 320320
Utility Street Men's Hostel (Direct Access)	Belfast	02890 321132
Regina Coeli (Direct Access Female)	Belfast	02890 612473
Simon Community (Medium Support)	Belfast	02890 319099
Simon Community (Direct Access)	Belfast	02890 751410

Simon Community (Foyer 18-21)	Belfast	02890 686200
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Temporary Accommodation- Family Hostels

Name	Address/Contact	Telephone/Services Provided
Laburnum House	Lisburn	NIHE
Killaney Hostel	Lisburn	NIHE
Glebetown Road	Downpatrick	NIHE
Beaufort Walk	Newtownards	NIHE
Moyard Housing	Belfast	02890 244 177
Conway Court	Belfast	02890 313 242
Grosvenor Hostel	Belfast	02890 310 312
Ardmoulin Hostel	Belfast	02890 249 766
Mater Dei	Belfast	02890 743 668
Thorndale Family Centre	Belfast	02890 351 900
Glen Alva Hostel	Belfast	02890 351 185
Grainne House	Belfast	02890 803 729
Roseville	Belfast	02890 643 659
Templemore House	Belfast	02890 738 669

Dispersed intensively Managed Emergency Accommodation

Name	Address/Contact	Telephone/Services Provided
Queens Quarter Housing	151 University street, Belfast BT7 1HR	02890 313 183
Simon Community (Foyer 18-21 Y/O)	3-5 Malone Road, South Belfast, BT9 6RT	02890 686 200
Simon Community (Young People 16-17 Y/O)	242 Antrim Road, Belfast, BT15 2AR	02890 743 055

Pregnant Females

Name	Address/Contact	Telephone/Services Provided
Life Hostel	South Belfast	02890 438 339 Accommodation and support services for women who are pregnant or have a baby or young child and who are homeless or in need of support.
Shepherds View	Good Shepherd Glen, Londonderry BT47 2GB	02871 344 309 The aim of this programme is to meet the individual learning and developmental needs of pre-school children through play based activities and to offer respite for parents that have little family support.

Specialist Hostels – Woman’s Aid South

Name	Telephone/Services Provided
Armagh & Down	02830 250765
Fermanagh	02866 328898
Ards & North Down	02891 273196
Omagh	02882 241414

Specialist Hostels -Woman’s Aid Belfast

Name	Telephone/Services Provided
Deerpark	02890 745295
Ulsterville	02890 662385

Specialist Hostels –Woman’s Aid North

Name	Telephone/Services Provided
Antrim	02825 642136
Ballymena	02825 642136
Carrickfergus	02825 642136
Larne	02825 642136
Newtownabbey	02825 642136

Causeway	02870 356573
Foyle	02871 416800
Mid-Ulster	02886 769300

NIHE Hostels

For access to NIHE Hostels please call direct line 03448920900

Hostel	Telephone
Castle Erne	03448920901
Glebetown	03448920902
Glenvara Drive	03448920903
Bradley Park Hostel	03448920904
Greystone Antrim Hostel	03448920905
Clooney Mews	03448920906
Drumard Close	03448920907
Hillview House	03448920908
Seamus Roddy House – Bridge Street	03448920909
Loughview House	02895984650
32 Chichester Park	02895984650
New Haven	02895984551
Laburnum House	02895982497
Templemore House	02895982497
Grainne House	02895982497
Beaufort West Winds	02895985100

Addiction

Name	Address/Contacts	Telephone/Services Provided
Ascertainment	23 Bridge Street, Lisburn	08002545123 ASCERT is a charity providing services across Northern Ireland that address the impact of alcohol and drugs related issues that affect people's lives.

De-Paul	Stella Maris, 28 Garmolye Street, Belfast	02890752159 We exist to serve homeless individuals or families, at risk, caught in the spiral of homelessness, deprived of all control of their lives. When every door is closed to them Depaul is there because we believe they deserve help to rebuild their lives and progress to a positive future.
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Charity Furniture Stores

Name	Address/Contact	Telephone/Services Provided
Ballynahinch Baptist Church	24 Lisburn Road, Ballynahinch	02897566700 We are a Christian community who meet in the market town of Ballynahinch, Northern Ireland. We are a Bible believing church that seeks to make disciples who honour and glorify God. The preaching of God's Word is central to our Sunday morning and evening services and worship is led by one of our praise teams. Communion is celebrated most Sundays.
St Vincent De Paul	14 Irish Street Downpatrick 104 Bridge Street, Downpatrick Unit 1, Ballymote Centre, 40 Killough Road 30 Mill Street, Newry 40 Bridge Street, Newry 76 Main Street, Newcastle 24 Monaghan Street, Newry	02844614194 02844616960 028 4062 3429 02830267590 02830268185 02843724008 02830836764
SPACE Supporting People & Communities everyday	24 Monaghan Street, Newry, BT35 6AA	028 3083 5764 SPACE believes that every person has the right to access services and support to reach their potential.

Community Groups –Downpatrick

Name	Address/Contact	Telephone/Services provided
County Down Rural Community Network	Ballymote Centre, 40 Killough Road, BT30 6PY	<p>Downpatrick Office: 02844612311</p> <p>Newtownards Office: 02891828884</p> <p>The network is an award winning voluntary umbrella body set up and managed by community groups in County Down and has been serving the community for over 20 years. We are committed to an inclusive future where all citizens actively participate in local life, helping each other to create a healthy, peaceful, vibrant & sustainable society.</p>
Mens Shed	<p>Men’s Shed Downpatrick 3 Ballydugan Industrial Estate Ballydugan Road Downpatrick BT30 6TE</p> <p>lmurray@amh.org.uk</p>	<p>07885407094</p> <p>Men’s Shed Downpatrick is open to men aged 50+. The men enjoy a wide variety of activities including joinery, gardening, art, crafts and computers. As we say in the shed “the most important tool is the kettle” so if you are thinking of joining the men’s shed, call round for a cuppa, you’ll not regret it.</p>
Glor Uachta Tire	1 Dublin Rd, Castlewellan, BT31 9AG	<p>028 4377 0331</p> <p>Fostering the Irish Language in County Down</p>
Ed Education Authority	94 Glebetown Drive, Downpatrick, BT30 6PZ	<p>028 4461 6377</p> <p>EA is responsible for ensuring that efficient and effective primary and secondary education services are available to meet the needs of children and young people, and support for the provision of efficient and effective youth services.</p>

Downpatrick Group	Scout Hall Thomas Russel Park, Downpatrick, BT30 6NH	028 4483 9841 Every year we help over 10,000 young people in Northern Ireland enjoy new adventures; to experience the outdoors; interact with others, gain confidence and have the opportunity to reach their full potential.
The Flying Horse Ward Community Forum	Ballymote Centre, 40, Killough Rd, Downpatrick, County Down, BT30 6PY	028 4461 9632
Ardglass Youth Club	19a, High St, Ardglass, Downpatrick, County Down, BT30 7TU	028 4484 1995
Bridge Centre Killyleagh	Braeside Gardens, Killyleagh, Downpatrick, BT30 9QE	028 4482 8648
Ardglass Tourism & Maritime Heritage Centre	Bath St, Ardglass, Downpatrick, County Down, BT30 7SE	028 4484 3158
The Edge	38 Windmill St, Ballynahinch, BT24 8HB	028 9756 5985

Community Groups Downpatrick

Name	Address/Contact	Telephone/Services Provided
YMCA Lurgan	4 Carnegie Street, Lurgan , BT66 6AS	0283832 1025 We are a youth organisation that since 1986 has focused on marginalised disadvantaged youth (10 – 20+ years) at risk from drugs, alcohol, smoking, bad relationships, sectarianism, sectarian violence, anti-social behaviour, dysfunctional family life and associated poor mental health.
Clann Eireann	St Colemans Hall, 53 Lake Street, BT67 9DT	02838323080 We are an active Gaelic Athletic Club which also incorporates a vibrant Youth Club. With a total membership of 1500, the youth club and GAC provides a wide range of sporting, social and developmental activities throughout the

		year.
The Jethro Centre	6 Flush Place, Lurgan BT66 7DT	02838325673 The Jethro Centre is managed by Shankill Parish Caring Association (SPCA) and provides quality facilities and innovative community services to the Lurgan area. Our location close to the M1 Corridor and Lurgan Town centre means access could not be easier.
Taghnevan Youth & Community Centre	Glemholm Park, Lurgan BT66 8SL	02838324989
Mourneview Community Centre	Pollock Drive, Lurgan BT66 8LL	02838326020
North Lurgan Community Centre	Levin Road, Craigavon, BT67 9EU	02838316394
Avenue Road Community Centre	Carrick Drive, Lurgan , BT66 6AS	02838316392

Community Groups Newry

Name	Address/Contact	Telephone/Services Provided
SPACE Supporting People and Communities Everyday	24 Monagahn Street, Newry BT35 6AA	02830835764 Our aim is to reach out to individuals and families in need, helping them find strengths, overcome difficulties and build better futures.
Confederation of community groups	Ballybot House, 28, Corn Market, Newry, BT35 8BG	028 3026 1022 The purpose of the Confederation of Community Groups is to support and encourage the development of voluntary action by communities and individuals and in so doing contribute to the creation of a powerful and inclusive community that will influence positive change.
Magnet Young Adult Centre	81a Hill St, Newry, BT34 1DG	028 3026 9070 Caters for young people aged 15+ from Newry and the surrounding areas.

St. John Bosco Youth Centre	Chequer Hill, Newry, BT35 6DY	028 3026 3548 The center has a board of management which consists of voluntary community representatives supported by representatives of statutory bodies. The board of management meets monthly and representatives of the board meet with the center manager fortnightly. The center is open 51 weeks a year. Monday to Friday 830am – 10pm generally Saturdays and Sundays – activities and opening hours vary from week to week
Altnaveigh House Ltd	51 Downshire Rd, Newry, BT34 1EE	028 3026 5151 The primary purpose of Altnaveigh House is to build up and maintain strong, dynamic and capable PUL voluntary/community groups as well as unlocking potential of individuals within the wider community.
Mayobridge Youth & Community Centre	Old Rd, Mayobridge, Newry, BT34 2HE	028 3085 1816 Youth Club
Burren Community Forum Ltd	15 Bridge Rd, Warrenpoint, Newry, County Down, BT34 3QT	028 4177 3378
Cabbage Patchers	Unit 2, Warrenpoint Enterprise Centre, Warrenpoint, Newry, BT34 3LD	028 4177 3336
St. Patrick's Youth Club	The Old Rd, Mayobridge, Newry, County Down, BT34 2HE	028 3085 1432
Narrow Water Bridge Community Network	4 Mary St, Warrenpoint, Newry, BT34 3NT	07821 247857
Forkhill Community Centre	Bog Rd, Forkhill, Newry, BT35 9SZ	028 3088 8059
Kilkeel Parish Bridge Association	19 Greencastle St, Kilkeel, Newry, BT34 4BH	028 4176 9373
St. Oliver Plunkett Youth Club	Cullaville Rd, Crossmaglen,	028 3086 8107

	Newry, BT35 9AQ	
South Armagh Rural Women's Network	Cardinal O'Fiaich Square, Crossmaglen, Newry, BT35 9AA	028 3086 8939
Crossmaglen Community Centre	Cardinal O'Fiaich Square, Crossmaglen, Newry, BT35 9AA	028 3086 1949
Happy Faces NI	Kilkeel Leisure Centre, Mourne Esplanade, Kilkeel, Newry, BT34 4DB	07923 500090

Community Services Newcastle

Name	Address/Contact	Telephone/Services Provided
Ark Community Gardens	Castlewellan Road, Newcastle	02843218118 We are a group of Christian workers from various backgrounds who are united to serve our local community through the resources and activities of Kairos Enterprises, a Christian based Limited Company and community charity. The main activities of the charity take place within the Ark Community Gardens, popularly known as 'The Ark', a garden/nursery situated on the outskirts of Newcastle

Counselling Services

Name	Address/Contact	Telephone/Services Provided
Nexus Institute	www.nexusinstitute.org	Nexus NI offer services and support to people who have been affected by sexual violence in any form, and our services are delivered across Northern Ireland.
New Life Counselling	Ardmore Road, Newry Road, Armagh BT60 1JF	02890391630 New Life Counselling is a voluntary counselling organisation committed to supporting the emotional health and wellbeing needs of its clients through the provision of counselling and therapeutic services

Victim Support		02890 244039 Victim Support NI is an independent charity supporting people affected by crime. We offer a free and confidential service, whether or not a crime has been reported and regardless of how long ago the event took place.
Cruse Bereavement Care	www.cruse.org.uk	02890 792 419 Cruse Bereavement Care and its counterpart Cruse Bereavement Care Scotland are the United Kingdom's largest bereavement charity, which provide free care and bereavement counselling to people suffering from grief.
NIACRO	www.niacro.co.uk	02890 320 157 NIACRO – (Northern Ireland Association for the Care and Resettlement of Offenders) is a voluntary agency and registered charity providing services and policy comment within the Criminal Justice System.
Banbridge Health & Care Centre	25 Ardoyne Road	028 4066 2866

Dementia

Name	Address/Contact	Telephone/Services Provided
Alzheimers Society	Market House, 16 The Square Ballynahinch	02897564681 Alzheimer's Society is the only UK charity that campaigns for change, funds research to find a cure and supports people living with dementia today.

Dementia Supported Accommodation

Name	Address/Contact	Telephone/Services Provided
Cedar Court	100 Bridge Street Downpatrick BT30 6HN	(028) 4461 7260 Cedar Court, Downpatrick which opened in 2012, is a purpose built supported living facility for older people, developed in partnership with Trinity Housing Association. It has 12 apartments for frail, elderly people and 12 for those with mild to moderate dementia.
Laurelhill House Resource Centre	1A Ballymacash Park, Lisburn, County Antrim	02892602116 Provides a secure environment for residents who suffer from Dementia /Alzheimer's type conditions.
St Pauls Court	Ballindary Road, Lisburn info.stpaulscourt@praxiscare.org.uk	02892641819 Purpose built accommodation consisting of 15, 2 bedroomed bungalows providing support to older people with dementia and for their spouses/carers and siblings and eight self-contained apartments with a common room and associated facilities for individuals suffering from mild to moderate dementia.

Digital Empowerment

Name	Address/Contact	Telephone/Services Provided
Supporting Communities	supportingcommunities.org/digital-inclusion/	Digital inclusion continues to be an important area of work for Supporting Communities. Being digitally literate is no longer a luxury for an elite group, it is a must have skill for everyone in order to manage information, communicate, manage money, access support and government services. It has become an essential tool for modern day citizenship and participation and no one can afford to be left behind.

Domestic Violence

Name	Address/Contact	Telephone/Services Provided
Women's Aid	Newry	02830250765
Women's Aid	Fermanagh	02866328898
Women's Aid	Mid Ulster	02886769300
Women's Aid	North Down & Ards	02891273196
Women's Aid	Omagh	02882241414
Men's Advisory Project	http://www.mapni.co.uk/	0289024 1929

Ethnic Minority's & Hate Crime

Name	Address/Contact	Telephone/Services Provided
NIACRO	4 Amelia Street, Belfast BT2 7GS	02890 320 157 APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people becoming homeless as a result of anti-social behaviour.
Extern	www.extern.org 9-11 Brunswick Street, Belfast, BT2 7GE	02890 330 433 Vision – Extern's vision is that everyone can make a positive contribution to society. Mission- Extern is a charity which helps people improve their lives and makes communities safer. Brand Values: Changing Lives Bring Solutions, Forward Looking, Delivering Quality Trustworthy.
Bryson Intercultural	www.brysonintercultural.org info@brysonintercultural.org	02890 325 835 Bryson Intercultural seeks to be a leader in working with

		and empowering Minority Ethnic families and their communities in Northern Ireland.
STEP	www.stepni.org info@stepni.org	02887 750 211 Our range of services has continually diversified in response to changing community needs and gaps in service provision. We have grown to provide both local and regional services to the community.
Belfast Islamic Centre	www.belfastislamiccentre.org.uk	02890 664 465 Belfast Islamic Centre has served the community in NI for over 40 years. We are a diverse community with members from over 42 countries of origin, speaking 24 different languages, although English is the main language spoken at the centre. BIC is not just a place of worship but also provides practical help and social activities.
Chinese Welfare Association	www.cwa-ni.org	02890 288 277 To secure the future of the Chinese community in Northern Ireland within a framework of racial equality and enable all sections of the community to fully participate in both the development of the community and the wider society.
Indian Community Centre	86 Clifton Street Belfast Co Antrim BT13 1AB United Kingdom	02890 249 746 The Indian Community Center is a voluntary organisation which encourages the level of participation and inclusion in the service it provides to involve outside agencies in bringing equal access to statutory services to develop cultural awareness both with the Indian Community and

		the wider community.
Mandarin Speakers Association		02890 687 793 Improving the quality of life and social welfare of Chinese Mandarin speaking people.
NI African Cultural Centre	NI African Cultural Centre 12 Upper Crescent Belfast BT7 1NT Northern Ireland	02890 238 742 The African Cultural Centre seeks to help people of African and Caribbean origin through provision of support for family, education and capacity building. Ventures that would lead to help in alleviating poverty in African and in the rest of the world are supported at all levels.
NICEM	www.nicem.org.uk	02890 238 645 Our vision is of a society where equality and diversity are respected, valued and embraced, a society free from all forms of racism, sectarianism, discrimination, social exclusion, where human rights are guaranteed.
NI Filipino Association	Facebook	Facebook
Consulate of The Republic of Poland in NI	jerormemullen@polishconsulateni.org GB, 67 Malone Road BT9 6SB Belfast	07836734040 For Polish legal inquiries in United Kingdom

Electricity Providers

Name	Address/Contact	Telephone/Services Provided
Power NI	www.powerni.co.uk	03457 455 455
Budget Energy	www.budgetenergy.co.uk	0800 012 1177
Electric Ireland	www.electricireland.com	0345 600 5335
Click Energy	www.clickenergyni.com	0800 107 0732
SSE Airtricity	www.sseairtricity.com	01850 404 080

Family Support

Name	Address/Contact	Telephone/Services Provided
Cruse Beravement Care	Office Nine Enterprise House, Win Business park, Canal Court, Newry	02830252322 Cruse offers face-to-face, telephone, email and website support
Home Start Support & Friendship for families	Home-Start UK NICVA Building 61 Duncairn Gardens, Belfast BT15 2GB ahanna@home-start.org.uk	07747 487938 Home-Start is a local community network of trained volunteers and expert support helping families with young children through their challenging times. We are there for parents when they need us the most because childhood can't wait.
Ballymote Centre for Children & Families	40 Killough Road, Downpatrick	02844617837 We are open to your whole community on a regular basis. We work in partnership with other agencies such as health visitors, midwives and local schools. To help under-fives get ready for school our services include: child and family health services; parenting programmes and antenatal support; early year's education services, such as 'stay and play' sessions; speech and language support and family learning.
Down Sure Start	5-7 Mount Crescent, Downpatrick	02844613630 SureStart invites you to explore our range of programmes and services provided for children under 4yrs and their families who live in the following areas: Downpatrick, Ardglass, Strangford, Killough, Ballykinlar and Murlough area, Newcastle

Financial Services

Name	Address/Contact	Telephone/services provided
Power to Switch	www.powertoswitch.co.uk hello@powertoswitch.co.uk	Power to Switch provides much more than simply a price comparison. There is lots of information on energy issues including help with switching.
Bryson Energy	www.brysonenergy.org	02890 455 008 Bryson Energy was originally established in 1995 with a remit to tackle Climate Change and assist with the reduction of energy use and reflect local area energy issues.
Debt Action	www.debtaction-ni.payplan.com debt@adviceni.net	02890 645 919 Debt Action Plus is a budgeting tool to help you manage your money better and deal with your debt. It will help you to calculate your household income and expenditure and provide you with a budget plan.
Welfare reform Freephone advise line		08088 020 020 The independent Welfare Changes Helpline is available for anyone needing help or advice about any of the changes to the welfare system
Housing Rights	The Skainos Centre, 239 Newtownards Rd, Belfast BT4 1AF	02890 245 640 Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland.
Law Centre NI	Middleton Building 10-12 High Street, Belfast BT1 2BA	02890 244 401 Law Centre (NI) provides specialist legal support to organisations and disadvantaged individuals, in the areas of: social security, immigration and trafficking (please see note below re

		immigration service*), employment and forced labour, health and social care (particularly long-term care in the community, residential care, carers' rights, mental health and capacity).
Christians agianst poverty	www.capuk.org info@capuk.org	Referral by tenant only -08003 280 006 We exist because nobody should be held hostage by debt and poverty. But the truth is that they are rife in the UK.
Advice NI	1 Rushfield Avenue, Belfast BT7 3FP www.adviceni.net info@adviceni.net	02890 645 919 Independent advice network, offer free, independent, high quality advice on issues such as: Benefits, Housing, Employment, Disability, Community Care Consumer issues.
Age NI	www.ageni.org	08088 087 575 Age NI is the leading charity in Northern Ireland dedicated to helping everyone make the most of later life. We believe in a world where everyone can love later life and we work every day to achieve this.
The Consumer Council	www.consumerCouncil.org.uk info@consumerCouncil.org.uk	02890 251 600 The Consumer Council works to help consumers gain the skills & confidence to manage their money & make it work best for them.
The Money Advice Service	www.moneyadviceService.org.uk	08001 387 777 The Money Advice Service is an organisation established with cross Government party support, that provides free and impartial advice on money and financial decisions to people in the United Kingdom

Turn2us	www.turn2us.org.uk	Turn2us is a national charity providing practical help to people who are struggling financially. An Online Benefit Checker is also available on the website.
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Family Support

Name	Address/Contact	Telephone/Services Provided
Surestart	https://www.nidirect.gov.uk/articles/sure-start-services	Sure Start programme support parents with children aged under four years old, living in disadvantaged areas in Northern Ireland.

Floating Support

Name	Address/Contact	Telephone/Services Provided
Autism Initiative	1 & 2 Linden House, Beechill Business Park, 96 Beechill Road, Newtownbreda BT8 7QA	02890699130 We are autism specialists committed to best practice Our range of specialist autism services are person-led. No two people with autism are the same and neither are any of our personal plans. We work with each individual and their family to understand what they need, how they work best, and how we can support each person to achieve their own goals.
De-Paul	Stella Maris -28 Garmoyle Street, Belfast, BT15 1DY	02890752159 Depaul is a cross-border charity supporting some of the most marginalised individuals, couples and families experiencing homelessness.
Triangle Housing Association	City East Business Centre, 68 -72 Newtownards Road, Belfast	02890459555 Triangle Housing Association has a reputation as a high performing Housing Association and is recognised as one of the top organisations in Ireland.
Welcome Organisation	Unit 36, 28 Townsend Street, BT13 2ES	02890240424

		Outreach Team : 078949231047 The Welcome Organisation provides a range of potentially life-saving services to around 1,400 people affected by homelessness.
NIHE Floating Support Directory	https://www.nihe.gov.uk/Working-With-Us/Supporting-people/Who-is-the-Supporting-People-programme-for	
M.U.S.T Hostel	7 Molesworth Street, Cookstown BT80 8PA	0286762065 Mid-Ulster & South Tyrone Association for the Single Homeless (M.U.S.T. Hostel) was founded in 1984 as a direct result of several deaths, in the 1970s, from exposure. With the support from several voluntary organisations the Association has grown from strength to strength and now provides accommodation for 20 single homeless people both male and female

Furniture Storage Providers

Name	Address/Contact	Telephone/Services Provided
Coastways	132 Duncrue Street	02890 748588
Swift Shift removals	37 Castle Road, Antrim, Bt41 4NA	02894 468743
Pickfords	Duncrue Road, Belfast	0290 741199
St Vincent de Paul	14 Irish Street, Downpatrick, BT30 6BP	02844614194
	104 Bridge Street, Bt30 6HD	02844616960
	Number 1 Ballymote Centre, 40 Killough Road, BT30 6PY	02844613717
	30 Mill Street, Newry, BT34 1EY	02830267590

	40 Bridge St, BT35 8AF	02830268185 We offer a confidential, person centered, non judgemental service to individuals and families, whoever or wherever they are. Home visitation is the cornerstone of our work. We are a member-led organisation and our pool of almost 1,800 volunteers work tirelessly to meet the needs of those seeking our help and support. We have 180 local Conferences across the Region.
SPACE	24 Monaghan Street, Newry, BT35 6AA	02830835764 SPACE believes that every person has the right to access services and support to reach their potential.

Grants Available

Name	Address/Contact	Telephone/Services Provided
Affordable Warmth Scheme	www.nihe.gov.uk	03448 920 903 The Affordable Warmth Scheme is the Department for Communities Scheme for addressing fuel poverty in the Private Sector. It is being delivered across Northern Ireland on behalf of the Department by the Housing Executive and the local Councils. Who is eligible for assistance? If you live in the Private Sector (in other words if you own your own home or if you rent from a Private Sector landlord) and have a total gross annual household income of less than £20,000, you may be entitled to help under the Scheme.

Boiler Replacement Scheme	www.nihe.gov.uk	03448 920 903 The Boiler Replacement Allowance is a Department for Communities Scheme, administered by the Housing Executive. The Boiler Replacement Scheme is for owner occupiers whose total gross income is less than £40,000 and is to help with the cost of replacing boilers which are 15 years or older with new boilers. Householders may also wish to convert from oil to gas or to a wood pellet boiler.
Charitable Grants Available	Citizens Advice Belfast	03001233 233

Get on Line

Name	Address/Contact	Telephone/Services Provided
Go online Campaign	www.nidirect.gov.uk/campaigns/go-on-ni	

Handy Person Services

Name	Address/Contact	Telephone/Services Provided
Down Community Transport	4 Knowledge House, Down Business Park, 46 Belfast Road, BT30 9PU	02844616323 If you have no car or limited mobility, Little or no access to public transport then DCT can offer a transport solution to suit you.
SPACE	24 Monaghan Street, Newry BT35 6AA	02830835764 SPACE believes that every person has the right to access services and support to reach their potential.
Bryson energy Handy Person	www.brysonenergy.org	08001422865 Through this scheme, a Handyperson will visit the older person's property and identify areas of risk and give information, advice and support including minor home repairs; on how to make the home safer, and provide a home safety pack.

Housing Support /Care – Preparing for a Tenancy

Name	Address/Contact	Telephone/Services Provided
Housing Executive NIHE Repairs	www.nihe.gov.uk 03448 920 901	We were established in 1971 as Northern Ireland's strategic housing authority. We offer a range of services to people living in socially rented, privately rented and owner occupied accommodation as well as supporting and working with a number of other public bodies.
Housing Executive NIHE Housing Benefit	www.nihe.gov.uk	03448 920 902
CHNI Starter Packs –	www.chni.org.uk	02890 246 440
ST Vincent de Paul	https://www.svp.ie/appeal/	The aim of the St Vincent de Paul Society is to tackle poverty in all its forms through the provision of practical assistance to those in need.
Hearing Impairment		03445 650 381
Emergency Repairs After Hours Service		03448 920 901
Homelessness after Hours Service		02866 382 000 02895 049 999

Homeless Prevention

Name	Address/Contact	Telephone/Services Provided
Simon Community	www.simoncommunity.org	0800 171 2222 The Simon Community Is a charity which helps homeless people.
Welcome Organisations	Unit 36, 28 Townsend Street	02890240424 Outreach : 07894931047 The Welcome Organisation provides a range of potentially life-saving services to around 1,400 people affected by homelessness across greater Belfast every year.

Homecare independent Living	Unit 2 College House Citylink Business Park, Durham Street, Belfast BT12 4HQ	02890238345
Hosford East Belfast Mission	239 Newtownards Road Belfast, BT4 1AF	02890458560 Hosford is the homeless service of East Belfast Mission based in the Skainos Centre on the Lower Newtownards Road in East Belfast and for over 20 years Hosford has provided services to people who are homeless or at risk of homelessness.
YMCA	39 Queens Street Parade, Bangor	02891454290 Provides services for young people in the North Down area. It also carries out detached youth work in the town centre on weekend evenings
First Housing Aid & Support	7 Queens Street, Enniskillen	02866342585 First Housing Aid and Support Services is a voluntary sector non-profit making organisation in operation since 1989 which provides professional advice on housing in Northern Ireland and solutions to people who find themselves in housing difficulties.

Jobs & Benefit Offices

Name	Address/Contact	Telephone/Services Provided
Ballynahinch Social Security Office	18 Crossgar Road, BT24 8XP	Benefits freephone number: 0800 022 4250 Employment Services phone number: 0300 200 7822
Downpatrick Social Security Office	Rathkeltair House Market Street Downpatrick BT30 6LZ	Benefits freephone number: 0800 022 4250 Employment Services phone number: 0300 200 7822
Newcastle Social Security Office	31 Valentia Place Newcastle Co Down Northern Ireland BT33 0EJ	Benefits freephone number: 0800 022 4250 Text number: 028 8225 0774

Newry Jobs & Benefit Office	Phoenix House 40 Bridge Street Newry BT35 8AJ	Benefits freephone number: 0800 022 4250 Employment Services phone number: 0300 200 7822
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NI Jobs.com	www.nijobs.com
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Learning & Disability

Name	Address/Contact	Telephone/Services Provided
HSC-Belfast Health & Social Care Trust	Twin Spires, Curran House – Unit 8 155 Northumberland Street BT13 2JF	02890417400

Local Libraries

Name	Address/Contact	Telephone/Services Provided
Libraries NI	Market Street, Downpatrick , BT30 6LZ	028 4461 2895
Local Library Courses	https://www.librariesni.org.uk	

Low Level Housing Support

Name	Address/Contact	Telephone/Services Provided
Storehouse Belfast	5-7 Queen Street, BT1 6ED	02890236333 The centre is situated right in the heart of Belfast City Centre. Opening three times a week for referrals, Storehouse can provide food, clothing, furniture or basic household goods, completely free of charge. Storehouse can only provide to families or individuals that have been referred to its service. If you're in need of assistance, please speak to your social worker or care-worker to obtain a referral
Extern	Hydepark House, 3 McKinney Road, Newtownabbey, BT36 4PE	Bob Webb 02890244737 Vision –Extern's vision is that everyone can make a positive contribution to society.

		Mission –Extern is a charity which helps people improve their lives and makes communities safer.
Housing Rights	The Skainos Centre, 239 Newtownards Rd, Belfast BT4 1AF	02890 245 640 Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland. We help thousands of people each year find answers to their housing problems. We help people who are worried about homelessness, finding somewhere suitable to live, paying for their homes, bad housing and disrepair.
The rainbow Project	LGBT Centre, 23-31 Waring St, Belfast BT1 2DX	028 9031 9030 The Rainbow Project is a health organisation that works to improve the physical, mental & emotional health and well-being of lesbian, gay, bisexual and/or transgender people in Northern Ireland.
Tides Mediation Services	Duncairn Complex, Duncairn Avenue, Belfast, BT14 6BP	02890 751686 TIDES designs and delivers programmes to empower people with practical skills to deal with the challenges of everyday life, address the legacy of political violence and engage with a more globalised society.

Mental / Care Health

Name	Address/Contact	Telephone/Services Provided
Praxis Care	64 Upper Suffolk Road, Belfast, BT11 9RH 02890610635 25-31 Lisburn Road, Belfast, BT9 7AA 02890234555 Castlehill House, Killypaddy Road, Lisnaskea, Enniskillen BT92 0HZ	02867 722 778 Praxis Care, registered as a charity in 1983, is a major provider of services for adults and children with a learning disability, mental ill health, acquired brain injury and for older people, including people with dementia. The group was established in 2002 by the merging of 3 well

		established charities in Northern Ireland.
Samaritans		02870 320 000 Support service for Mental Health, Bereavement, Addiction Issues, Benefits and Rights.
Mens Action Network	www.man-ni.org	M.A.N was founded in 1994 through the efforts of a group of local men seeking to provide a safe space for men to find support with the crisis's and life issues they were experiencing. Initially meeting only as a weekly self-help support group, in 1996 MAN constituted as a charity. Our stated aim is "Supporting and Promoting the Health and Well-being of men in the North West of Ireland" by offering advice, counselling and support in a range of issues such as Men's Health Education and Health Promotion
Mens Advisory Project	www.mapni.co.uk info@mapni.co.uk	02890 241 929 MAP exists to provide counselling services for men experiencing domestic abuse. We can provide support and facilitate you to understand your options and make your own choices and decisions.
Inspire Wellbeing	www.inspirewellbeing.org hello@inspirewellbeing.org Inspire Central Office Lombard House 10-20 Lombard Street Belfast, BT1 1RD	02890 328 474 Inspire offer a range of services that provide support in the areas of mental health and learning disability across a range of areas.
Action Mental Health		02838 392 314 Action Mental Health changes the lives of those living with mental ill health and promotes resilience and well-being to future

		generations.
Mental Health Forum	www.thementalhealthforum.co.uk	02830 252 423 The Mental Health Forum was established in 1993 as a means of communicating mental health service user opinion to service providers and receiving information from those providers. Since that time the Forum has become the official voice of that service user community within the Southern Health & Social Care Trust.
Cedar	www.cedar-foundation.org	07525898794 The Cedar Foundation was set up in 1941 as the Northern Ireland Council for Orthopedic Development. We now deliver a range of services that enable people with disabilities, autism and brain injury to get the most out of life and to be fully included in their communities.
Aware		08451 202 961 02890 357 820 AWARE are the depression charity for Northern Ireland – and the only charity working exclusively for people with depression and bipolar disorder
Alzheimer's Society	www.alzheimers.org.uk Unit 4 Balmoral Business Park, Boucher Crescent Belfast	02890 387 487 Our mission is to transform the landscape of dementia forever.
Mind Wise	3 rd Floor, Fisherwick Building 9 Upper Queen Street BELFAST BT1 6FB	02890402323 Mind Wise New Vision was registered as a company limited by guarantee in Northern Ireland on 10 th March 2009. The new company was established in order to facilitate a demerger of the Northern Ireland region of Rethink from the

		national charity (also known as the National Schizophrenia Fellowship) on 1 st April 2009. The new charity operates under the name MindWise
Triangle Housing	www.trianglehousing.org.uk	028 2766 6880 Triangle Housing Association has a reputation as a high performing Housing Association and is recognised as one of the top organisations in Ireland.
Threshold	floatingsupport@threshold-services.co.uk	02890871313 We Provide 92 places within our residential and supported housing projects, 40 are within our residential therapeutic communities(Clearwater House and Dumbarton House in North Belfast and Glencarn House in Glengormley), with 6 places for daycare in these facilities. We have 52 places available in our supported housing facilities at Sophia House in Glengormley, Belfast community flats in north and south Belfast. Belghravia Terrace in south Belfast and Glendun House in Portrush.
AMH New Horizons	3 Ballydugan Industrial Estate, Downparick, BT30 6TE	02844613791 At AMH New Horizons we support the recovery of adults experiencing mental ill health who are interested in progressing towards further education/training or employment.
Mind Your Mate & Yourself	19 Dundrum Road, Newcastle, Co.Down, BT33 0BG	02843727549 We are an organisation focused on helping people raise their self-esteem, their self-awareness and to develop a better understanding of self-care.

Space Mourne Home to Hospital	24 Monaghan Street, Newry, BT35 6AA	02830835764 Mourne Home to Hospital is a voluntary service taking older people living alone in the Mourne area to and from hospital appointments.
ADAPT	Cathedral Quarter Managed Workspace 109 - 113 Royal Avenue Belfast BT1 1FF	02838 347 535 Youth Line -02838 323 895 ADAPT NI, which promotes equality for people with disabilities through accessibility to arts venue.
Mental Health Commission incorporating the Foundation for People with Learning Disability		02078 031 100

Offenders or Those at Risk of Offending

Name	Address/Contact	Telephone/Services Provided
Source also known as LEMIS		02879 631 032 Also known as LEMIS is an initiative designed to help unemployed people in the community overcome those issues that may be preventing them from finding and keeping a job such as homelessness, addiction or an offending background.
NIACRO	4 Amelia Street, Belfast BT2 7GS	02890 320 157 APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people becoming homeless as a result of anti-social behaviour.

Older People

Name	Address/Contact	Telephone/Services Provided
BCM	32A Coalisland Road, Dungannon	02887750175 BCM is involved with all sectors of the community, irrespective of religious, ethnic or political affiliation. Our aim is to support those most in need in our society and enable them to reach their full potential. We do this through our diverse social care projects, community support and our two congregations.
AGEnda	24 Hamilton Road, Bangor	02891271968 Have you any concerns! Are there any issues we can help you with! Do you need a listening ear! Would you just like a wee free cuppa? If we can't help you we can pass you on to the person or organisation who can support you.
Radius	3 Redburn Square, Holywood , BT18 9HZ	08456 021 302 Fold Housing Association provides housing, care and support to over 30,000 homes throughout Northern Ireland.
Praxis Care	Flat 76/77/126 Rock Mills Strand Road	02871 372 181 Empowering adults and children affected by mental ill health, learning disability or acquired brain injury to enjoy everyday living, irrespective of the complexity of their needs.
Leonard Cheshire Disability	Unit C7 Omagh Enterprise Centre, Great Northern Road Omagh, BT78 5LU www.leonardcheshire.org 02882 248 118	Our head office: 020 3242 0200 18-16 people with physical or sensory disabilities or brain injury that are located in the Omagh or Enniskillen Area.

Physical & Sensory Impairment

Name	Address/Contact	Telephone/Services provided
Action Ability	Upper Springfield Development Trust 689 Springfield Road, Belfast BT12 7FP	02890236677 Action Ability Belfast (formerly known as Action on Disability) seeks to promote the inclusion of people with learning, physical or sensory disability into the community through a community development and needs lead approach.
Cedar	Balmoral Training and resource Centre, 1 Upper Lisburn Road Belfast BT10 0GW	02890612424 02830263791 02892629071 Cedar delivers a range of services that enable people with disabilities to get the most out of life and to be fully included in their communities.
Leonard Cheshire Disability	Cheshire Mews, Sloan Street, Lurgan	02838321843 Living, learning and working for people of any ability We support individuals to live, learn and work as independently as they choose, whatever their ability

Preparing for a Tenancy

Name	Address/Contact	Telephone/Services Provided
St Vincent de Paul	196- 200 Antrim Road , BT15 2AJ	02890351561 We offer a confidential, person centred, non judgemental service to individuals and families, whoever or wherever they are.
Buttle UK	www.buttleuk.org	Buttle UK, formerly known as The Frank Buttle Trust, is a UK charity that provides financial grants to needy children.
Store House	Unit 28 Kilwee Industrial Estate, BT17 0HD	02890236333 Provides food, clothes & furniture

Recycling IT Equipment

Name	Address/Contact	Telephone/Services Provided
Extern Recycle	3 McKinney Road, BT36 4PE	02890 840555

Private Rental

Name	Address/Contact	Telephone/Services Provided
Property Pal	2d Jennymount Street	02890183344
Digney Boyd Property Consultants	98 Hill Street, Newry, BT34 1BT	02830833233
Collins & Collins estate agents	18 Margaret Street, BT34 1DF	02890325888
GOC Estate Agents	147 Stranmillis Road, Belfast	02890662366
Fetherston Clements Estate Agents	485 Lisburn Road, Belfast	02890661111
McGranaghan Estate Agents	260 Ormeau Road, Belfast	02890309030
Property People	156 Ormeau Road	02890747300
Hampton Estates	373 Ormeau Road, Belfast	02890642888
Reeds Rains	425 Lisburn Road, Belfast	02890680420
Goldsmith Estate Agents	53 University Street	0290234455
Watson Property	2 Woodstock link, Belfast	02890502845
Colliers Internationl	13 Warning Street, Belfast	02890241500
Laird	5 University Street Belfast.	02890248072
TMC Estate Agents	140 Upper Lisburn Road	02890620620
Maurice Galloway Chartered Surveyors	46 Botanic Avenue, Belfast	02890248824
Vision Property	2 Grande Parade, Belfast	02890702999
Frazer Kidd	87-89 Victoria Street, Belfast	02890233111
Pooler Estate Agents	91 Cregagh Road, Belfast	
Bennett Estate Agents	184 Lisburn Road, Belfast	02890664347
Rea Estates Estate Agents	15-17 Woodvale road, Belfast	02890232000
Smyth Estate Agents	Donegall Place, Belfast	02890960600
Northern Ireland Private Tenants Forum		0289245640

CSM Estate Agents	60 Lisburn Road	02890924114
A1 Estate Agents	20 Donegall Road, Belfast	02890924114
Connolly Longhurst Estate Agents	7 Donegall Square W, Belfast	02890918844
Belvoir Estate Agent	515-517 Ormeau Road	02890228409
McClearys Estate Agents	144 Cregagh Road, Belfast	02890207111
Neill Estate Agents	Ormeau Road	02890694144
Piney Estate Agents Property Rental Agents	42 Stranmillis Road	02890666966
Cowley Property Estate Agents	36 Cregagh Road	02890451248
Aria Property Solutions	152 Albertbridge Road, Belfast	02890459621
Douglas Houston Estate Agents	4 Malone Road, Belfast	02890683711

Trade Apprentices

Name	Address/Contact	Telephone/ Services Provided
NIJobs.com	www.nijobs.com/Apprenticeship-Job	

Training & Employment

Name	Address/Contact	Telephone/Services Provided
NI Direct Government Services	www.nidirect.gov.uk	Information & Services
Go On NI	www.nidirect.gov.uk/campaigns/go-on-ni	Go ON NI highlights the benefits of being online. It brings together all the wonderful initiatives, places and tools to help and encourage off-liners to become internet beginners
Ashton Community Trust	www.ashtoncentre.com 5 Churchill Street, Belfast, BT15 2BP,	028 90 742255 Provide, promote and facilitate education and training to help individuals to reach their potential.

Travellers

Name	Address/Contact	Telephone/services provided
Bryson Intercultural	Black staff Complex Unit 12, 77 Springfield Road, Belfast BT12 7AE 02890 438 265	Bryson Intercultural seeks to be a leader in working with and empowering Minority Ethnic families and their communities in Northern Ireland. We offer a variety of services for the Irish travel Community. We =e offer a variety of service for
An Munia Tober	Blackstaff Complex Unit 12, 77 Springfield Road, Belfast BT12 7BA	02890438265

Young People Leaving Care

Name	Address/Contact	Telephone/Services Provided
BCM	32A Coalisland Road, Dungannon	02887750175/ 02891827783 BCM Housing support for Young People operates in Armagh and Dungannon, as well as North Down and Ards. Working with young people aged 16-25 who are homeless, leaving care, or experiencing difficulties in relation to their tenancies.
MACS	17b English Street, Downpatrick	02844615155 We provide a range of support services for children and young people aged 6-25 years who haven't had a fair deal.
Action for Children	14 Darling Street, Enniskillen	02866374181 We protect and support children and young people, providing practical and emotional care and support, ensuring their voices are heard, and campaigning to bring lasting improvements to their lives. Last year, we helped more than 387,000 children and families across the UK.