

Fuel poverty workshop

Feedback survey

On 21 May 2019 the Housing Executive held 2 workshops for users of the Northern Ireland fuel poverty statistics, which are produced as part of the Northern Ireland House Condition Survey. Each workshop comprised 3 presentations by the Building Research Establishment (BRE):

- Measuring and estimating fuel poverty
- Fuel poverty ready reckoner; and
- 2017 & 2018 estimates of fuel poverty

Following the workshops, delegates were invited to complete an online feedback survey. The findings of the survey will be used to help the Housing Executive plan future workshops and events. A summary of the findings is presented below.

Notes:

- This summary report represents the combined views of delegates from the morning and afternoon sessions.
- Twenty delegates attended the fuel poverty workshops and fourteen completed the feedback survey.
- Some respondents' comments are not reported due to small numbers, but the Housing Executive will use them when planning future workshops.

Key findings:

Overall, respondents gave very positive feedback on all aspects of the fuel poverty workshop.

- All respondents enjoyed the workshop and found it useful.
- All respondents learned something new from the workshops.
- All respondents would recommend the workshop to a colleague.
- The topics respondents would most like to see covered in future workshops are energy efficiency and the Decent Homes Standard.

Fuel poverty workshop feedback survey

Appendix tables

Table 1: Satisfaction with the format of the workshop in relation to:

	Number who were satisfied/very satisfied
The size of the room	13
The layout of the room	13
The opportunity to ask questions	14
The opportunity for group discussion	14

Base: 14 respondents

Table 2: The speakers

	Number who agreed/strongly agreed
The speakers were knowledgeable	14
The speakers were engaging	13
The speakers answered questions adequately	14
The speakers listened to the views of the group	13

Base: 14 respondents

Table 3: The presentations

	Number who agreed/strongly agreed
Each presentation was given the right amount of time	14
Each presentation provided the right level of detail	14
I learned something new from the presentations	14

Base: 14 respondents

Table 4: The topics (As a result of attending the fuel poverty workshop I have a better understanding of.....)

	Number who agreed/strongly agreed
how fuel poverty is calculated in NI & in the rest of the UK	14
how to use the fuel price ready reckoner for fuel poverty	13
how the fuel poverty estimates for 2017 & 2018 were produced	14

Base: 14 respondents

Table 5: Were there any parts of the workshop you found particularly good/useful?

	Number
Yes	11
No	3
Total	14

Base: 14 respondents

Table 6: Parts of the workshops delegates found particularly good/useful (key themes)

	Number
How fuel poverty is calculated	<5
Differences between NI and the rest of the UK	<5
Opportunities to talk with speakers/other stakeholders	<5

Base: 11 respondents who said there was a part of the workshop they found particularly good/useful (numbers were too small to report)

Table 7: Was there any part of the workshop that could have been improved?

	Number
Yes	2
No	12
Total	14

Base: 14 respondents

(Only 2 respondents said there was a part of the workshop that could be improved. The comments related to the venue, but due to the small number no further analysis can be carried out.)

Table 8: The fuel poverty workshop overall

	Number who agreed/strongly agreed
I enjoyed the workshop	14
I found the workshop useful	14
The information provided was relevant	14
The workshop met my expectations	14
The workshop was well organised	14

Base: 14 respondents

Table 9: Would you recommend the workshop to a colleague?

	Number
Yes	14
No	0
Total	14

Base: 14 respondents

Table 10: Workshop attended

	Number
Morning session	9
Afternoon session	5
Total	14

Base: 14 respondents

Table 11: Would you be interested in attending House Condition Survey related workshops in the future?

	Number
Yes	14
No	0
Total	14

Base: 14 respondents

Table 12: Possible future workshop topics

	Number interested in attending workshop
Energy efficiency	14
The Decent Homes Standard	12
The Housing Health & Safety Rating System	7
Other	2

Base: 14 respondents