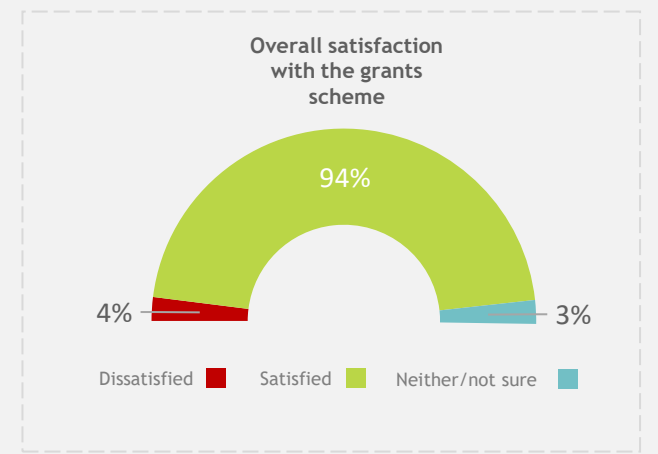
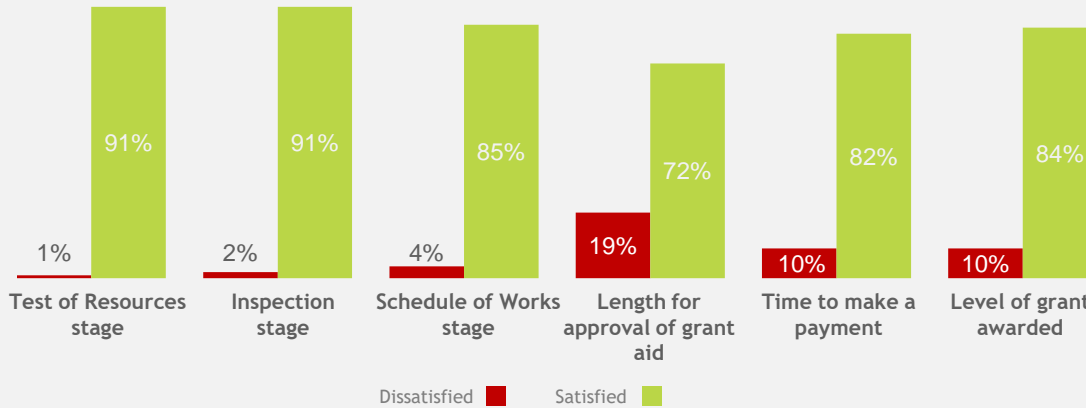


NIHE Home Improvement Grant Satisfaction 2020

SATISFACTION WITH THE GRANTS SCHEME



INFORMATION ABOUT GRANTS SCHEME

How did you first find out how to apply for a grant?



Occupational therapist



Friends or family

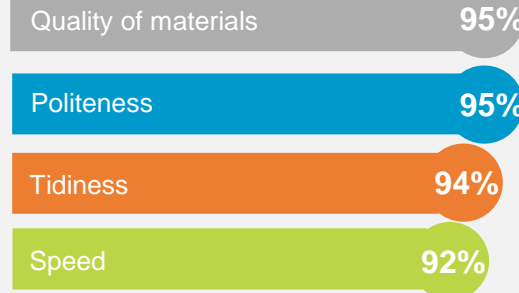
! 86% found the letters from the NIHE regarding their application easy to understand

! 88% were satisfied with knowing who was dealing with their grant

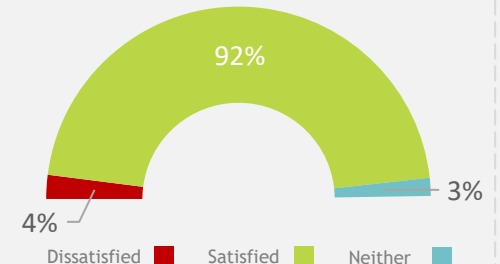
SATISFACTION WITH FINISHED WORK



Satisfaction with builder/contractor in terms of...



Overall satisfaction with builder/contractor



This study was conducted by the independent research company: