

# Ardoyne/Alliance Local Area Network

## Shared Community Survey

Full Report Produced by the Research Unit November 2014



**Housing**Executive







## ACKNOWLEDGEMENTS

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## EXECUTIVE SUMMARY

### BACKGROUND

- Whilst the majority of Northern Ireland society has progressed and is enjoying the benefits the peace process has brought, a number of 'interface' areas, which suffered considerably during 'the Troubles', continue to experience extensive social and economic problems along with restricted access to facilities and services.
- The focus of this study was the interface area in North Belfast encompassing a number of interface structures including: the peace line which runs along Alliance Avenue from Ardoyne Road to Deerpark Road, dividing Alliance Avenue from the Glenbryn estate; fencing which closes off Flax Street from the Crumlin Road; and at Hillview, a brick wall at the rear of Rosehead Drive off Ardilea Street which closes off the northern edge of the car park of the former Dunnes Stores site on Crumlin Road<sup>1</sup>.
- The Northern Ireland Housing Executive's Shared Communities Programme is led by the Housing Executive's Community Cohesion Unit and aims to develop shared communities where people choose to live with others regardless of religion, race or nationality, in a neighbourhood that is safe and welcoming to all, and threatening to no-one.
- With a view to building stronger relationships across the interface, the Ardoyne/Alliance Local Area Network (AALAN), was established and was invited to take part in the Shared Communities Programme in early 2014.
- At the time of the survey the AALAN was made up of three groups: The Wishing Well Family Centre, North Belfast Women's Initiative and Support Project (NBWISP) and Grace Women's Development Limited; together they serve the communities which make up the Ardoyne/Alliance area including: Alliance, Ardoyne, Glenbryn, Hesketh and Wheatfield.
- Part of the partnership between the AALAN and the Northern Ireland Housing Executive's Shared Community Programme was a survey to gather residents' opinions of the Ardoyne/Alliance area and attitudes towards the shared community concept.
- This document provides the key findings from the survey undertaken by the Housing Executive's Research Unit on behalf of the Ardoyne/Alliance Local Area Network.

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<sup>1</sup> Information on interfaces and structures obtained from the Belfast Interface Project's Interfaces Map and Database available at <http://www.belfastinterfaceproject.org/interfaces-map-and-database-overview>







## SAMPLE AND METHODOLOGY

- The survey area had approximately 4,400 properties of mixed tenure. A random sample of 450 properties was considered sufficient for the survey.
- Each of the 450 properties, randomly selected, in the sample received a letter inviting the household to participate in the survey. Included with the letter was a copy of the questionnaire to be completed by the occupier and collected by Housing Executive research officers.
- The questionnaire, developed in partnership with the AALAN, was designed for self-completion; however research officers helped complete questionnaires with those residents who requested assistance during the fieldwork period.
- Staff from the Research Unit carried out the fieldwork during April/May 2014. Up to five attempts were made to collect surveys at varying times of the day. At the end of the fieldwork period where officers were unable to make contact with the household, the address was recorded as a non-contact.
- On completion of the fieldwork it was concluded that 29 addresses in the sample were ineligible due to being vacant, non-residential or non-existent, which reduced the valid sample to 421 addresses. A total of 195 completed questionnaires were returned which yielded a response rate of 46 per.

## KEY FINDINGS

### HOUSEHOLD PROFILE

- Almost one-quarter (24%) of respondents lived in 'lone adult' households. 'Lone older' (11%) and 'two older' (9%), where at least one person is of pensionable age (65 for men; 60 for women), totalled one-fifth (20%) of all households surveyed. A further 15 per cent were 'lone parent' households, with similar proportions found for 'large adult' (12%) and 'two adult' (11%) households.
- More than two-fifths (45%) of all respondents had lived in their present home for 15 years or more and more than one-fifth (21%) had lived in their present home for more than a year but less than five years.
- Three-quarters (75%) of respondents had lived in the same local area (Ardoyne/Alliance/ Glenbryn/Hesketh/Wheatfield) and 22 per cent had lived outside the local area but within Belfast immediately before moving to their present home.

- Similar proportions of respondents were either owner occupiers (35%) or rented from the Housing Executive (33%), smaller proportions rented either from a housing association (16%) or a private landlord (15%). The vast majority of respondents (91%) reported living in a house.
- Almost three-quarters (72%) of respondents described the religious composition of their household to be Catholic and more than one-fifth (21%) stated this to be Protestant.
- Almost half (48%) of HRPs<sup>2</sup> were Irish, almost one-third (31%) were British and more than one-fifth (21%) were Northern Irish. In terms of ethnic origins, all (100%) HRPs were white.
- Two-fifths (40%) of HRPs were aged between 40-59 years while 29 per cent were aged between 18-39 years. More than half (52%) of HRPs were male and the remainder (48%) female.
- Almost one-third (32%) of HRPs were working, 22 per cent were retired and 21 per cent were either permanently sick or disabled. A further 18 per cent were not working and seven per cent were looking after the family home.
- More than half (52%) of respondents reported living in a household where at least one person had a long term disability or illness that affected their normal day-to-day activities. Of these the majority (79%; n=77) reported their household had only one person with a long term disability or illness.

#### SERVICES AND FACILITIES IN THE ARDOYNE/ALLIANCE AREA

- The majority of respondents were satisfied with the services and facilities in the Ardoyne/Alliance area. Exceptions included 'sports and leisure facilities' where more than half (55%) of respondents found this to be unsatisfactory and 'play areas for children' where almost half (46%) found this to be unsatisfactory.
- When asked three per cent of respondents stated they or a member(s) of their household worked as a volunteer within the Ardoyne/Alliance area. Of those (n=190) who stated they did not volunteer in the area more than one-tenth (n=21; 11%) stated that they or a member(s) of their household would be interested in volunteering in the area.

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<sup>2</sup>The household reference person (HRP) is the member of the household who owns or pays the rent or mortgage on the property. Where two people have equal claim (e.g. husband and wife jointly owns the property) the household reference person is the person with highest annual income. The definition is for analysis purposes and does not imply any authoritative relationship within the household.



- Respondents were most likely to be aware of 'health and wellbeing initiatives' (34%) in the Ardoyne/Alliance area. Of those (n=66) who were aware of 'health and wellbeing initiatives' in the area, almost one-fifth (n=12; 18%) stated that they or a member of their household attended such initiatives.
- In terms of activities/services/programmes that could be provided locally, almost three-fifths (59%) of respondents would be interested in using a 'community pharmacy' and the same proportion (59%) would be interested in attending 'sport/exercise classes'. Noteworthy is the finding that more than half of all respondents would consider attending 'cross community activities' (53%) and 'community training and education' (51%).
- Less than half (44%) of respondents were 'very satisfied'/'satisfied' with the Ardoyne/Alliance area as a place to live. A further 28 per cent had 'no strong feelings' and more than one-quarter (27%) of respondents were 'dissatisfied'/'very dissatisfied'.

#### SHARING SPACE IN THE ARDOYNE/ALLIANCE AREA

- More than four-fifths (85%) were in favour of funding being sought for the development of the Old Dunnes site at Hillview as a shared space, open and welcoming to all residents regardless of community or religious background; a smaller proportion (14%) were not in favour
- Furthermore, almost two-thirds (63%) of respondents stated that 'yes' they and/or a member(s) of their household would be interested in using activities, programmes or services available at the Old Dunnes site as Hillview and more than one-tenth (16%) stated they would 'possibly in the future'.
- While there were a number of residents (n=38; 20%) undecided, when asked more than half (52%) either 'disagreed' or 'strongly disagreed' that once a child turns four there is no longer a need for family support services.
- Furthermore, whilst one-fifth (20%) 'strongly agreed'/'agreed' that the provision of family support services in the area was sufficient to meet the needs of the community, more than two-fifths (43%) 'strongly agreed'/'agreed' that there is a demand for specialist parenting programmes.
- More than three-fifths (62%) of respondents stated that if there were family support services delivered in the area on a shared basis that they would use such services.
- Almost one-quarter (23%) of respondents noted that their household had a member(s) that would benefit from youth (16-25yrs) vocational training

and/or youth (16-25yrs) employment programmes'. Of these (n=44) the vast majority (n=40) stated that if there were such programmes in the area that were delivered on a shared basis a member(s) of their household would attend.

- Furthermore, the majority (n=32) would have 'no difficulty' sending their child/children on such programmes delivered on a shared basis.

### ATTITUDES TO COMMUNITY RELATIONS

- More than half (51%) of respondents were 'slightly concerned'/'very concerned' about community relations in the Ardoyne/Alliance area and just less than half (48%) were 'slightly concerned'/'very concerned' about community relations in Northern Ireland as a whole.
- Four-fifths (80%) of respondents reported they and/or members of their household mix with people from different community/religious backgrounds (50% 'frequently'; 30% 'sometimes'). However, more than one-in-ten (12%) reported that they 'never' mix; eight per cent stated they 'hadn't had the opportunity'.
- Almost four-fifths (79%) of respondents stated they or a member of their household would attend shared events/activities/projects which would include people from different religious backgrounds. Fewer (70%) stated that they or a member of their household would attend shared events/activities/projects which would include people from different ethnic backgrounds.
- Almost two-fifths (39%) felt community spirit in the Ardoyne/Alliance area was 'poor'/'very poor'. A smaller proportion (27%) felt the level of community spirit was 'very good'/'good'; 13 per cent were undecided.
- Similarly, only 27 per cent of respondents thought community relations were better now than they were five years ago and the same proportion (27%) thought they would be better still in five years' time.
- More than three-quarters (78%) of respondents would be in favour of schools in the Ardoyne/Alliance area sharing educational facilities such as after school clubs, school grounds or shared school programmes; less than one-tenth (8%) were not in favour of schools sharing facilities; and 14 per cent were undecided.
- Almost half (48%) of respondents would be in favour of their area moving towards a more mixed community rather than predominantly Catholic or Protestant; almost one-quarter (23%) would not be in favour. However, 29 per cent of respondents were undecided.



- Almost one-third (32%) of respondents stated 'yes' they would consider living in a new housing development where units were allocated on a cross-community basis and almost one-quarter (23%) said they would consider living in such a development 'possibly in the future'; one-fifth (17%) said 'no' and 28 per cent stated they were 'happy with where they lived'.

## COMMUNITY SAFETY

- Whilst the majority (90%) of respondents reported feeling safe walking around the Ardoyne/Alliance area during the day, the proportion of respondents who felt safe walking around at night was considerably less (40%). Moreover, whilst the vast majority (97%) of respondents reported feeling safe in their own homes during the day, less (81%) felt safe after dark; almost one-fifth (17%) reported feeling unsafe in their own home after dark.
- The most common crime experienced by respondents was vandalism, with more than one-tenth (12%) noting 'vandalism to a property' and a similar proportion (11%) noting 'vandalism of car or other motor vehicle'.
- Almost three-quarters (72%) of respondents stated that they live in or near an interface area. Of those (n=141), seven-in-ten (70%; n=99) stated they lived less than 500 yards from an interface.
- Furthermore, of those (n=141) respondents who stated that they lived in or near an interface area, only 16 per cent (n=23) felt that relationships on the interface were 'getting better'.
- Almost half (47%) of all respondents thought a shared space project on the interface would mean 'people could have access to additional services'. Respondents were least likely to think a shared space project on the interface would 'decrease criminal activity' (29%) and/or 'make no difference to them' (29%).
- Finally, more than three-quarters (76%) of respondents felt that a community newsletter was the best way to keep people aware of and interested in community work within the Ardoyne/Alliance area.

Wishing Well  
Family Centre





## 1.0 BACKGROUND

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### 1.1 FOCUS OF THE RESEARCH

Whilst the majority of Northern Ireland has progressed and is enjoying the benefits the peace process has brought, a number of 'interface' areas, which suffered considerably during 'the Troubles', continue to experience extensive social and economic problems along with restricted access to facilities and services.

Together with social and economic disadvantage, due to the decline in traditional manufacturing industries and population movements out of Belfast, resulting in the decay of inner city areas<sup>3</sup>, interfaces are areas of religious and political opposites. As such they are at risk of sporadic incidents of unrest and are often characterised by walls, fences, dereliction, contested spaces, desolation, poor environment and a general lack of economic activity.

The focus of this study is the interface area in North Belfast encompassing a number of interface structures including: the peace line which runs along Alliance Avenue from Ardoyne Road to Deerpark Road, dividing Alliance Avenue from the Glenbryn estate; fencing which closes off Flax Street from the Crumlin Road; and at Hillview, a brick wall at the rear of Rosehead Drive off Ardilea Street which closes off the northern edge of the car park of the former Dunnes Stores site on Crumlin Road<sup>4</sup> (please see Figure 1.1 overleaf for a map of the Ardoyne/Alliance survey area).

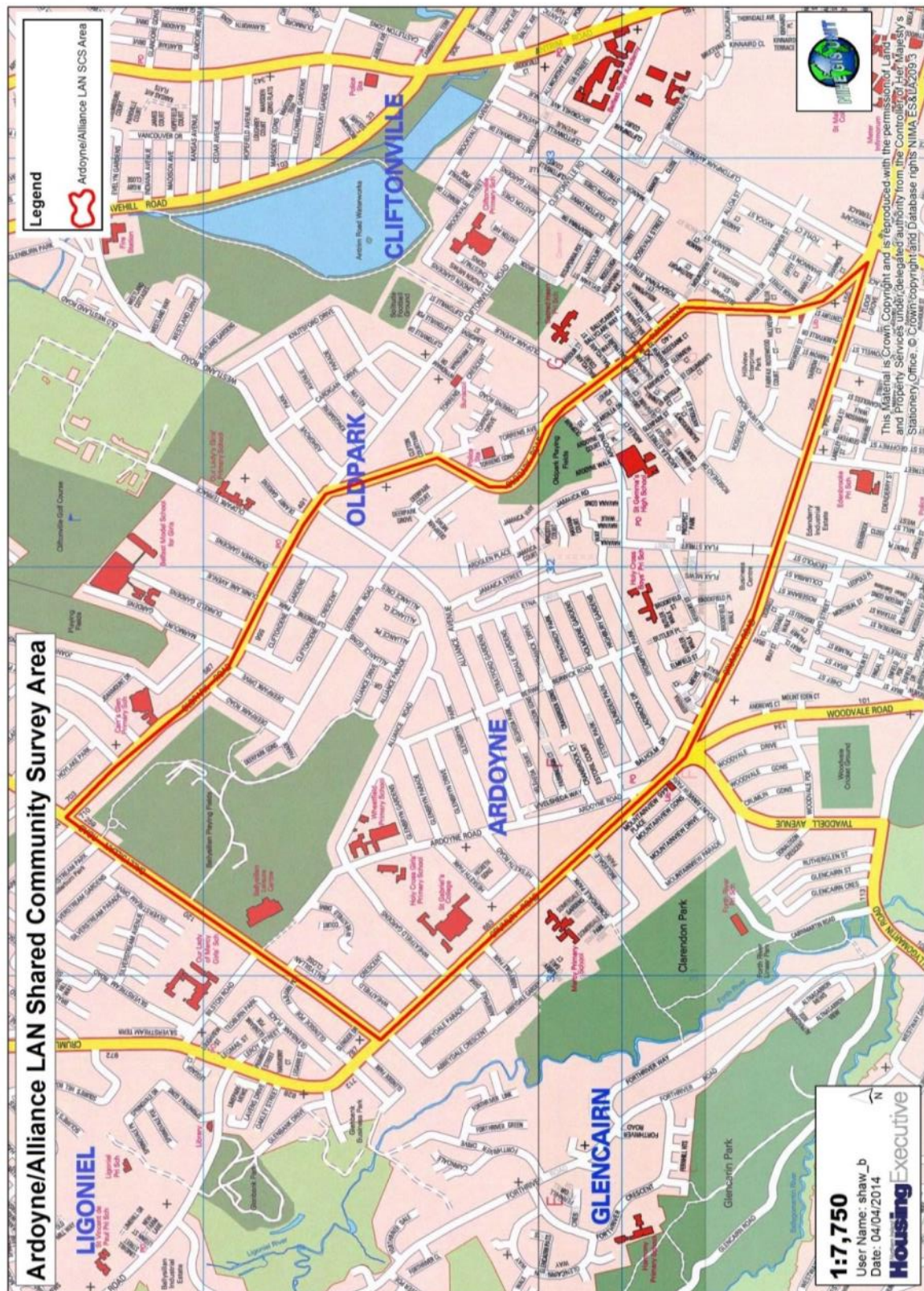
As a result of these conditions, communities living in the Ardoyne and Alliance area experience the effects of urban decline as well as the sporadic unrest and restricted access to services which typically shape the lives lived along an interface.

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<sup>3</sup> Department for Social Development Northern Ireland (2003) *People and Places: Neighbourhood Renewal in Belfast Implementation Plan*

<sup>4</sup> Information on interfaces and structures obtained from the Belfast Interface Project's Interfaces Map and Database available at <http://www.belfastinterfaceproject.org/interfaces-map-and-database-overview>

Figure 1.1: Map of the Ardoyne/Alliance Shared Communities Survey area





## 1.2 SHARED SPACES

The Office of the First Minister and Deputy First Minister (OFMDFM) published their 'Together: Building a United Community'<sup>5</sup> in May 2013. The document outlines five key priorities as to how Government, communities and individuals will work together to build a united community and achieve change. Among these priorities is 'Our Shared Community' the aim of which is to.

*'...create a community where division does not restrict the life opportunities of individuals and where all areas are open and accessible to everyone.'*(p53)

This statement and following commentary confirms that the Northern Ireland Executive recognises the impact of division in terms of resisted access to services, and therefore life opportunities, and expresses a commitment by the Northern Ireland Executive to improve existing shared spaces as well as the development of new shared spaces.

However shared resources within interface areas are vulnerable to violence or the threat of violence which can lead to such resources being abandoned by members of one community. As such they require 'positive and sustained action' to ensure that any shared-space resource remains accessible to all sections of the community<sup>6</sup>.

## 1.3 THE ROLE OF THE NORTHERN IRELAND HOUSING EXECUTIVE

The Northern Ireland Housing Executive is the regional strategic housing authority for Northern Ireland. The commitment to the values of good relations is embedded within the organisation which plays an active role on issues relating to the reimagining of local areas, including monitoring progress on flags and emblems, bonfires, parades and interfaces. As part of this commitment the Housing Executive has established a Community Cohesion Unit, which is charged with translating the organisation's community relations objectives into actions. Its approach is centred on five themes:

- Flags, emblems and sectional symbols;
- Segregation/integration;

<sup>5</sup> OFMDFM (2013) 'Together Building a United Community, available at <http://www.ofmdfmni.gov.uk/together-building-a-united-community>

<sup>6</sup> Jarman, N (2005) Changing places, moving boundaries: The development of new interface areas, CRC Shared space : A research journal on peace, conflict and community relations in Northern Ireland, Issue 1 pp. 9-19

- Race relations;
- Interface areas; and
- Communities in transition.

## 1.4 SHARED COMMUNITIES PROGRAMME

The Community Cohesion Unit's Shared Communities Programme has been developed following the pilot Shared Neighbourhood Programme, which supported the development of 30 shared neighbourhoods across Northern Ireland. The aim of the programme is to develop shared communities where people choose to live with others regardless of religion, nationality or race, in a neighbourhood that is safe and welcoming to all, and threatening to no one. It is a three year community-led programme run in both rural and urban areas and estates in partnership with community groups, the Housing Executive and other statutory bodies. Outcomes include the development and implementation of a Good Relations Plan for each area.

## 1.5 ARDOYNE/ALLIANCE LOCAL AREA NETWORK

The Local Area Network Programme was aimed at developing positive relations at a local level, regardless of religion or ethnic background, as well as securing shared city space. The programme was facilitated by the Housing Executive and is part financed by the European Union's European Regional Development Fund through the PEACE III Programme. Belfast City Council's Good Relations Partnership administers the funding available to Belfast. The programme supports Local Area Networks (LANs) across a number of neighbourhoods with network partners working individually and together on a range of initiatives around themes of culture, environment, health and public relations.

The network partners, which makeup the Ardoyne/Alliance LAN, have been active within their communities, making contributions to partnership-building in the area through many cross-community initiatives and events. At the time the survey was conducted the AALAN consisted of three community groups: The Wishing Well Family Centre, North Belfast Women's Initiative and Support Project (NBWISP) and Grace Women's Development Limited; together they serve the communities which make up the Ardoyne/Alliance area including: Alliance, Ardoyne, Glenbryn, Hesketh and Wheatfield.

With a view to building stronger relationships across the interface, the Ardoyne/Alliance Local Area Network (AALAN), having already made contributions to community partnership building in the area, was invited to take part in the Shared Communities Programme in early 2014.



Conducted by the Housing Executive's Research Unit, the survey was carried out as part the partnership between the Housing Executive's Community Cohesion Unit and the Ardoyne/Alliance Local Area Network. This document details the methods by which the survey was conducted, the resultant findings and includes a final section containing conclusions and recommendations.

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## 2.0 THE RESEARCH PROJECT

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### 2.1 SURVEY AIM AND OBJECTIVES

The overall aim of the survey was to gather residents' opinions of the Ardoyne/Alliance area and attitudes towards the shared community concept. The objectives of the survey were to:

- Gather residents' opinion on potential shared space projects for residents from different community backgrounds within the Ardoyne/Alliance area;
- Establish a baseline profile of local residents' attitudes towards the shared community concept; and
- Identify potential areas of work needed to deliver a shared community through the development of a good relations and community development plan.

The survey was carried out by the Housing Executive's Research Unit on behalf of the Ardoyne/Alliance Local Area Network (AALAN).

### 2.2 THE QUESTIONNAIRE

To fulfil the objectives of the research, a household survey was undertaken using a self-complete questionnaire. Since the research was to be community-led, the Housing Executive's Research Unit and Community Cohesion Unit consulted with representatives from the AALAN to design a questionnaire appropriate to their needs. A copy of the questionnaire is included in Appendix 1.

### 2.3 SAMPLE AND METHODOLOGY

In consultation with the AALAN, the Housing Executive's GIS unit created a sample frame of approximately 4,400 properties across all tenures. Figure 1.1, included in the previous section, details a map of the survey area from which the sample frame was taken.

A random sample of 450 properties was taken. Each of the 450 properties in the sample received a letter inviting the household to participate in the survey. Included with the letter was a copy of the questionnaire to be completed by the occupier and collected by Housing Executive research staff.

The questionnaire was designed for self-completion; however, research staff helped complete questionnaires with those residents who requested assistance during the fieldwork period.

Staff from the Research Unit carried out the fieldwork during April and May 2014. A minimum of five attempts were made to collect surveys. Carrying photographic ID at all times, it is Research Unit policy that visits by researchers are made at varying times of the day. However, in practice, every opportunity to call when passing an address is made. If, at the end of the fieldwork period, research officers have been unable to contact a household member the address is recorded as a non-contact.

## 2.4 RESPONSE RATE

As Table 2.1 below shows, on completion of the fieldwork, 29 addresses in the sample were identified as ineligible due to being vacant, non-residential or non-existent, which reduced the valid sample to 421 addresses. A total of 195 completed questionnaires were returned which yielded a response rate of 46 per cent.

**Table 2.1: Breakdown of response**

	Number	%
Original target sample	450	
Vacant/non-residential/non-existent	29	
Revised target sample	421	100
Non-contacts	153	36
Refusals	73	17
Completed questionnaires	195	46

## 2.5 REPORTING

Due to rounding, the columns/rows in some tables do not add to 100 per cent. Also, for data protection purposes, and particularly where questions are considered sensitive, if the number of respondents is less than five the actual figures have been omitted and are shown as <5.



In some cases the base is less than 195, which may be due to some respondents not giving sufficient information when answering that question. This is recorded as non-response. Please note that in some cases the non-responses are not discussed in the report text. However, a full breakdown of figures is available in the appendix tables (see Appendix 2).



## 3.0 RESEARCH FINDINGS

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### 3.1 HOUSEHOLD PROFILE

#### HOUSEHOLD TYPE

- Almost one-quarter (24%) of respondents lived in 'lone adult' households. 'Lone older' (11%) and 'two older' (9%), where at least one person is of pensionable age (65 for men; 60 for women), totalled one-fifth (20%) of all households surveyed. A further 15 per cent were 'lone parent' households, with similar proportions found for 'large adult' (12%) and 'two adult' (11%) households (For more information on household types see Appendix Table 1 of tabular results).

#### LENGTH OF TIME LIVING IN THE ARDOYNE/ALLIANCE AREA

According to survey findings, more than two-fifths (45%) of all respondents had lived in their present home for 15 years or more and more than one fifth (21%) of respondents had lived in their present home for more than a year but less than five years at the time of the survey (Appendix Table 2).

Three-quarters (75%) of respondents had lived in the same local area (Ardoyne/Alliance/Glenbryn/Hesketh/Wheatfield) and almost one-quarter (22%) lived outside the local area but within Belfast immediately before their present home (Appendix Table 3).

At the time of the survey more than one-tenth (11%) stated they were likely to move away from the area in the next two years; 81% per cent were not likely to move away and six per cent were undecided (Appendix Table 4).

#### TENURE AND DWELLING TYPE

At the time of the survey, similar proportions of respondents were either owner occupiers (35%) or rented from the Housing Executive (33%). Smaller proportions of respondents rented either from a housing association (16%) or a private landlord (15%). Furthermore, the vast majority of respondents (91%) reported living in a house; much smaller proportions reported living in a bungalow (5%) or flat (4%), (Appendix Tables 5 and 6).

#### RELIGIOUS COMPOSITION OF HOUSEHOLDS

Almost three-quarters (72%) of respondents described the religious composition of their household to be Catholic and more than one-fifth (21%) stated this to be Protestant. A small proportion (3%) reported their household as mixed (Catholic/Protestant), (Appendix Table 7).



### NATIONALITY AND ETHNIC ORIGIN OF HOUSEHOLD REFERENCE PERSON<sup>7</sup>

Almost half (48%) of all Household Reference Persons (HRPs) were Irish and almost one-third (31%) were British. More than one-fifth (21%) of HRPs were Northern Irish. In terms of ethnic origins, all (100%) of HRPs were white (Appendix Tables 8 and 9).

### AGE AND GENDER OF HRP

Two-fifths (40%) of HRPs were aged between 40-59 years while 29 per cent were aged between 18-39 years. In terms of gender, over half (52%) of HRPs were male and just less than half (48%) female (Appendix Tables 10 and 11).

### EMPLOYMENT STATUS OF HRP

Almost a third (32%) of HRPs were working, 22 per cent were retired and 21 per cent were either permanently sick or disabled. A further 18 percent of HRPs were not working and seven per cent were looking after the family home (Appendix Table 12).

### LONG TERM DISABILITY OR ILLNESS

Over half (52%) of respondents reported living in a household where at least one person had a long term disability or illness that affected their normal day-to-day activities. Of these (n=99) the majority (79%; n=77) reported their household had only one person with a disability. A further 21 per cent (n=21) had two or more household members with a long term disability or illness (Appendix Tables 13 and 14).

## 3.2 SERVICES AND FACILITIES IN THE ARDOYNE/ALLIANCE AREA

### GENERAL SERVICES AND FACILITIES

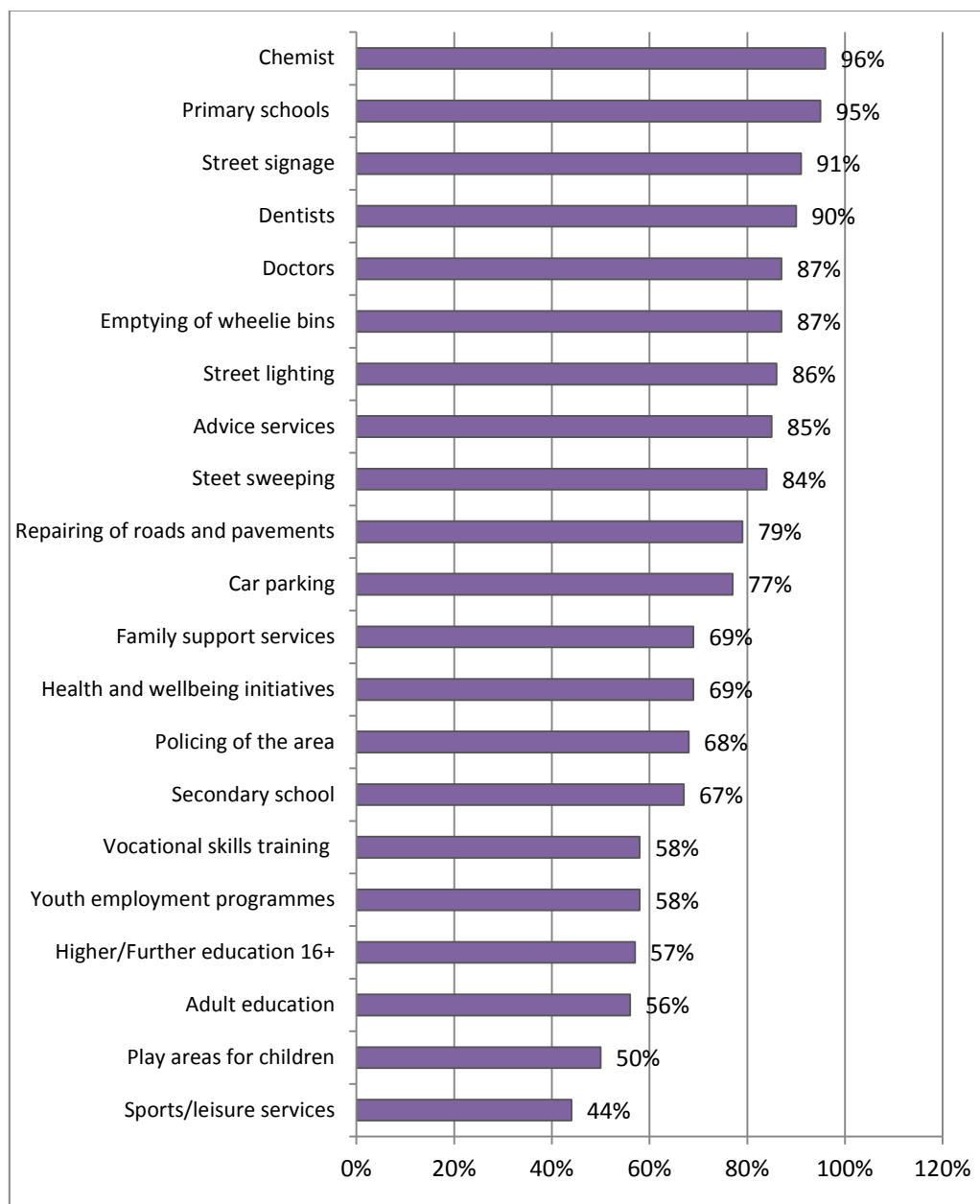
Respondents were asked about a number of services and facilities in their area and whether they found them satisfactory or unsatisfactory. As Figure 3.1 below demonstrates, the majority of respondents found many of services and facilities in the Ardoyne/Alliance area satisfactory. For example, at least

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<sup>7</sup>The household reference person (HRP) is the member of the household who owns or pays the rent or mortgage on the property. Where two people have equal claim (e.g. husband and wife jointly owns the property) the household reference person is the person with highest annual income. The definition is for analysis purposes and does not imply any authoritative relationship within the household.

nine-in-ten respondents found: chemists (96%), primary schools (95%), street signage (91%) and dentists (90%) to be satisfactory.

**Figure 3.1: Percentage of respondents who found local services and facilities to be satisfactory**



Services and facilities most likely to be considered unsatisfactory by respondents included 'sports and leisure facilities' where over half (55%) found this to be unsatisfactory and 'play areas for children' where almost half (46%) found this to be unsatisfactory (Appendix Table 15a).

Of the 97 respondents who stated that the 'sports/leisure services' were unsatisfactory, more than half (51%; n=49) noted that there were none in their area. A further nine per cent (n=9) reported a lack in facilities; 29 per cent (n=28) did not give a reason (Appendix Table 15b).

Of the 80 respondents who considered 'play areas for children' to be unsatisfactory, more than one-third (35%; n=28) noted that there were not enough play parks in the area, 21 per cent (n=17) reported that there were none and 10 per cent (n=8) stated that play parks in the area are often vandalised and/or in disrepair; 34 per cent (n=27) did not give a reason (Appendix Table 15c).

### VOLUNTEERING IN THE ARDOYNE/ALLIANCE AREA

When asked only three per cent of respondents reported being involved in a local community group at the time of the survey. Of those (n=190) who stated that they did not volunteer in the Ardoyne/Alliance area, more than one-tenth (11%; n=21) stated that they or a member of their household would be interested in volunteering in the area. Furthermore, almost three-fifths (59%) would be in favour of a yearly cross-community celebration of the volunteer work done within the Ardoyne/Alliance area; 12 per cent were not and 28 per cent were undecided (Appendix Tables 16 to 18).

### LEVEL OF AWARENESS AND USE OF SERVICES AND PROGRAMMES

The questionnaire included a list of services and programmes and respondents were asked to state whether they were aware of them within the Ardoyne/Alliance area and if so state whether they or members of their household use such services/programmes. In the event, respondents were most likely to be aware of 'health and wellbeing initiatives' (34%) in the area than they were of 'family support services' (29%), 'vocational skills training' (26%) or 'youth employment programmes' (26%). Of those (n=66) respondents who were aware of 'health and wellbeing initiatives' in the area, almost one-fifth (n=12; 18%) stated that they or a member of their household attended such initiatives (Appendix Tables 19a and 19b).

### SHARING SPACE IN THE ARDOYNE/ALLIANCE AREA

#### **Old Dunnes site at Hillview**

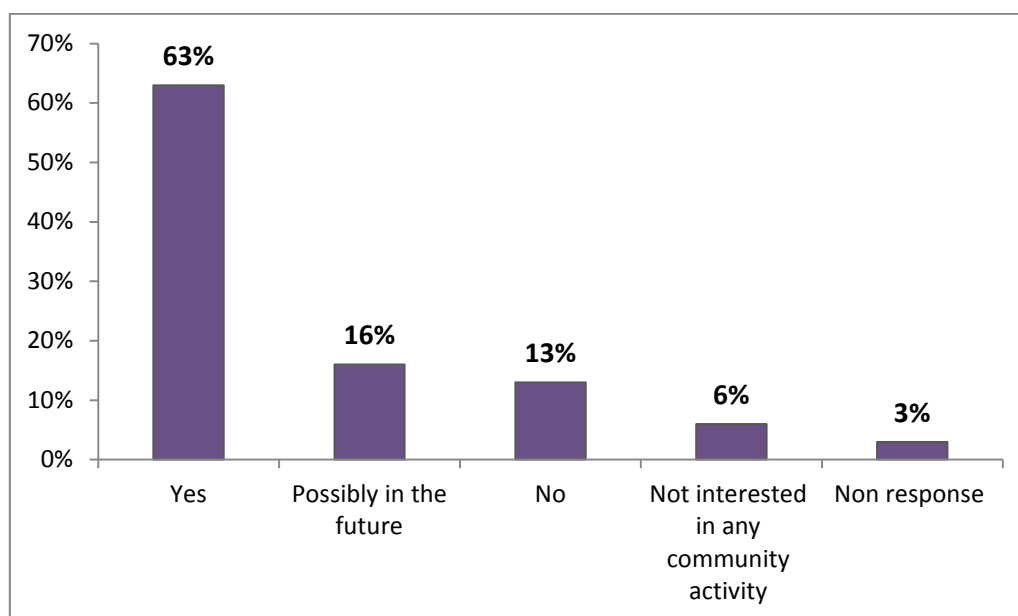
Respondents were asked whether or not they would be in favour of developing the Old Dunnes site at Hillview, on a shared basis, open and welcoming to all residents within the Ardoyne/Alliance area and the wider Woodvale/Oldpark areas regardless of community or religious background. In the event, more than four-fifths (85%) were in favour of developing the site



at Hillview; a much smaller proportion (14%) were not in favour (Appendix Table 20a).

When asked why they would not be in favour of developing the Old Dunnes site at Hillview 22 respondents made 23 comments. Responses were various and numbers are too small to report, however there were three themes which were commented on by five or more respondents. The first related to concern that a development on a shared basis would not work (n=6), the second related to concern that such a development would recreate an interface (n=6), and the third related to concerns over whether both communities (Catholic/Protestant) would use the resource centre (n=5) (Appendix Table 20b).

**Figure 3.2: Respondents' views on whether they would be interested or not in using services/facilities/programmes at the Old Dunnes site**



Respondents were also asked if they or any member of their household would be interested in using activities/programmes/services if available at Old Dunnes site at Hillview. Figure 3.2, above, shows almost two-thirds (63%) of respondents stated that 'yes' they and/or a member(s) of their household would use such activities/programmes/services and less than one-fifth (16%) stated they would 'possibly in the future'. More than one-tenth (13%) would not use the proposed community resource centre and a small proportion (6%) were not interested in any community activity or programme (Appendix Table 21).

### **Family support services**

A number of questions were included in the questionnaire to gauge residents' opinion on family support services in general and specifically those within the

Ardoyne/Alliance area. While there were a number of residents (n=38; 20%) undecided, when asked more than half (52%) either 'disagreed' or 'strongly disagreed' that once a child turns four there is no longer a need for family support services. Furthermore, whilst one-fifth (20%) either 'strongly agreed' or 'agreed' that the provision of family support services in the Ardoyne/Alliance area was sufficient to meet the needs of the community, more than two-fifths (43%) either 'strongly agreed' or 'agreed' that there is a demand for specialist parenting programmes in the area (Appendix Tables 22 to 24).

Moreover, more than three-fifths (62%) of respondents stated that if there were family support services delivered in the area on a shared basis that they would use such services; 13 per cent stated they would not use such a service (Appendix Table 25).

### **Youth vocational skills training and employment**

Almost one-quarter (23%) of respondents noted that their household had a member(s) that would benefit from youth (16-25yrs) vocational training and/or youth (16-25yrs) employment programmes'. Of these (n=44) the vast majority (n=40) stated that if there were such programmes in the Ardoyne/Alliance area that were delivered on a shared basis a member(s) of their household would attend. Furthermore, when asked almost three-quarters (n=32) would have 'no difficulty' sending their child/children on such programmes delivered on a shared basis (Appendix Tables 26 to 28).

### **FUTURE ACTIVITIES, SERVICES AND FACILITIES**

In terms of activities/services/programmes that could be provided locally, Table 3.1 overleaf shows that almost three-fifths (59%) of respondents would be interested in using a 'community pharmacy' and the same proportion (59%) would be interested in attending 'sport/exercise classes'. Other activities/services/programmes of interest to respondents include: 'holistic therapies' (58%); a 'community café' (57%); 'health and wellbeing initiatives' (57%); 'community-based healthy living centre' (56%) and 'counselling/support services (mental health)' (56%). Noteworthy is the finding that more than half of all respondents would consider attending 'cross community activities' (53%) and 'community training and education' (51%), (Appendix Table 29).

### **HEALTH AND SOCIAL CARE SERVICES**

Respondents were asked an open-ended question as to what kinds of health and social care services, if any, they would like to see available in their area. In the event, almost one tenth (9%; n=17) noted that they would like to see weight reduction/healthy eating clinics available in their area. Other services

commented on by five or more respondents include: COPD/chest and heart clinics (n=14) smoking and cessation clinics (n=11).

**Table 3.1: Percentage of respondents who would use activities/services /programmes if delivered within the Ardoyne/Alliance area**

<b>Types of community activities/services /programmes</b>	<b>%</b>
Community pharmacy	<b>59</b>
Sports/exercise classes	<b>59</b>
Holistic therapies e.g. reflexology, acupuncture etc.	<b>58</b>
Community café (including healthy eating)	<b>57</b>
Health and wellbeing initiatives	<b>57</b>
Community-based healthy living centre	<b>56</b>
Counselling/support services (mental health)	<b>56</b>
Cross-community activities	<b>53</b>
Community training and education	<b>51</b>
Unemployment/Job Club	<b>39</b>
Vocational skills training programmes	<b>38</b>
Women's group	<b>38</b>
Youth employment programmes (aged 16+)	<b>35</b>
Drugs/alcohol rehabilitation services	<b>34</b>
Youth programmes (aged 10+)	<b>34</b>
Family support services	<b>33</b>
Restorative justice programmes	<b>33</b>
Children's specific interest clubs (aged 4+)	<b>29</b>
After-school child care for children	<b>27</b>
Senior citizen programmes (craft, lunch club etc.)	<b>26</b>
Volunteering programme	<b>26</b>



Child care facilities for children under 4 years	<b>24</b>
Men's group	<b>24</b>

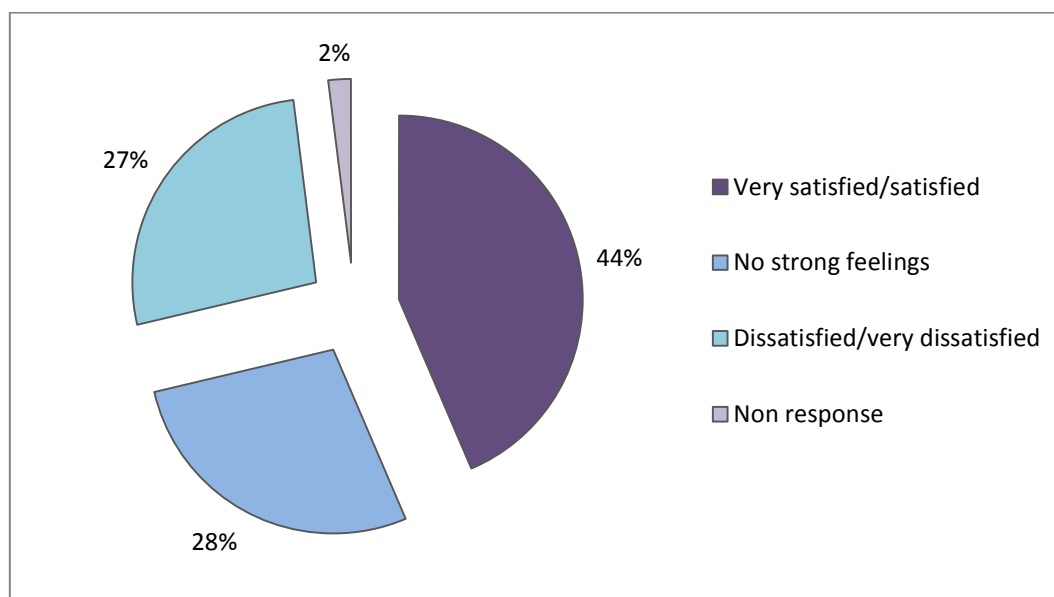
### HOLISTIC THERAPIES

Respondents were also asked an open-ended question as to what kinds of holistic therapies, if any, they would like to use. In the event, more than one-quarter (26%; n=51) stated that they would like to use massage services and almost one-fifth (17%; n=34) would use reflexology services. Other holistic therapies commented on by five or more respondents include: Reiki (n=18), acupuncture (n=10) and aromatherapy (n=5).

### SATISFACTION WITH THE ARDOYNE/ALLIANCE AREA AS A PLACE TO LIVE

Residents were asked how satisfied or dissatisfied they were with the Ardoyne/Alliance area as a place to live. As Figure 3.3 below demonstrates that more than two-fifths (44%) were either 'very satisfied' or 'satisfied' with the Ardoyne/Alliance area as a place to live. A further 28 per cent had 'no strong feelings'; however more than one-quarter (27%) were either 'dissatisfied' or 'very dissatisfied' (Appendix Table 30a).

**Figure 3.3: Level of satisfaction with the Ardoyne/Alliance area as a place to live**



When asked why they were dissatisfied with the area as a place to live 50 respondents made 65 comments. Responses were various and numbers are too small to report, however there were five themes which were comment on by five or more respondents. The first related to the perceived level of anti-social behaviour in the area (n=22) and the second related to the perceived lack of facilities for young people in the area (n=13). A number (n=8) also pointed to continued tension and fighting between the two predominant communities in the area as their reason for being dissatisfied and a similar number (n=6) commented on the perceived lack of housing and repairs in the area. Lastly a few (n=5) noted a general lack a facilities in the area as their reasons for being dissatisfied with the area as a place to live (Appendix Table 30b).

### 3.3 ATTITUDES TO COMMUNITY RELATIONS

#### ATTITUDES TO COMMUNITY RELATIONS IN THE ARDOYNE/ALLIANCE AREA

In the first instance, respondents were asked how concerned they were about relations between people of different community backgrounds in the Ardoyne/Alliance area. While more than half (51%) of respondents were either 'very concerned' or 'slightly concerned' about community relations in the Ardoyne/Alliance area and just less than half (48%) were either 'not very concerned' or 'no at all concerned' about community relations in the area at the time of the survey (Appendix Table 31).

Respondents were asked to expand on why they were concerned about community relations in the Ardoyne/Alliance area. Responses were varied and numbers are too small to report, however there were three themes which were commented on by five or more respondents and included: concern regarding the continued tension and violence along the interfaces; the amount of protests and parades and concern relating to the perceived lack of integration between the two predominant communities in the area.

#### ATTITUDES TO COMMUNITY RELATIONS IN NORTHERN IRELAND AS A WHOLE

Respondents were also asked about their level of concern regarding relations between people of different community backgrounds in Northern Ireland as a whole. In the event, less than half (48%) of respondents were either 'very concerned' or 'slightly concerned' and more than half (52%) were either 'not very concerned' or 'not concerned at all' at the time of the survey (Appendix Table 32).

Again, respondents were asked to expand on why they were concerned about community relations in Northern Ireland as a whole. Responses were various and numbers are too small to report, however there were four themes which were commented on by five or more respondents and included: concern regarding the two predominant communities in Northern Ireland still being deeply divided; the ongoing sectarianism; concern that politicians need to do more to improve relations and concern regarding ongoing tensions related to flags protests and parades.

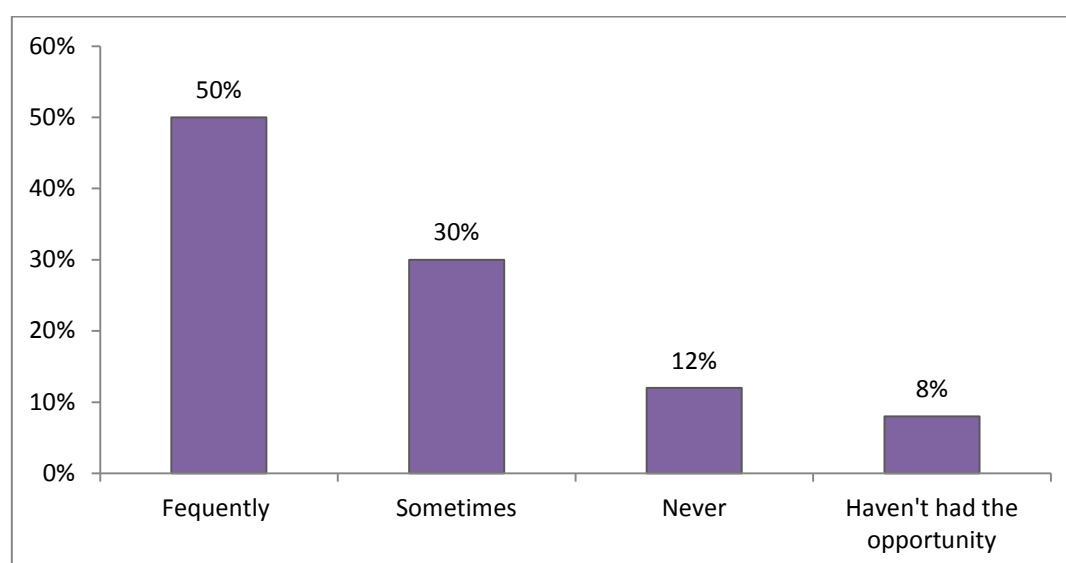
#### MIXING WITH PEOPLE FROM DIFFERENT BACKGROUNDS

In order to gauge the level of integration among residents, respondents were asked about the extent to which they mixed with people from different community or religious backgrounds.



As Figure 3.4 below illustrates, four-fifths (80%) of respondents reported they and/or members of their household mix with people from different backgrounds (50% 'frequently'; 30% 'sometimes'). However, more than one-in-ten (12%) reported they and/or members of their household never mix with people from different community/religious backgrounds; eight per cent stated they 'hadn't had the opportunity' (Appendix Table 33).

**Figure 3.4: Self-reported level of mixing with people from different community/religious backgrounds**



Respondents were also asked whether they or any members of their household would be interested in attending shared events/activities/projects which would include people from different backgrounds. Almost four-fifths (79%) of respondents stated that they or a member of their household would attend shared events/activities/projects that included people from different *religious* backgrounds. Fewer (70%) noted that they or a member of their household would attend shared events/activities/projects that included people from different *ethnic* backgrounds (Appendix Table 34).

## COMMUNITY RELATIONS PRESENT AND FUTURE

### Community spirit in the area

In the first instance, respondents were asked about the level of community spirit in the Ardoyne/Alliance area. At the time of the survey almost two-fifths (39%) felt community spirit in the Ardoyne/Alliance area was either 'poor' or 'very poor'. A smaller proportion (27%) felt the level of community spirit in the area was either 'very good' or 'good'. A further 21 per cent felt it was 'neither good nor poor'; 13 per cent were undecided (Appendix Table 35).

### Community relations at present in Northern Ireland

When asked, more than one-quarter (27%) of respondents felt that relations between people of different community backgrounds in Northern Ireland as a whole were 'better' at the time of the survey than they were five years ago and more than two-fifths (43%) felt they were 'the same'. However, almost one-quarter (24%) of respondents felt community relations between people of different community backgrounds were 'worse' than five years ago; six per cent were unsure (Appendix Table 36).

### Community relations in the future in Northern Ireland

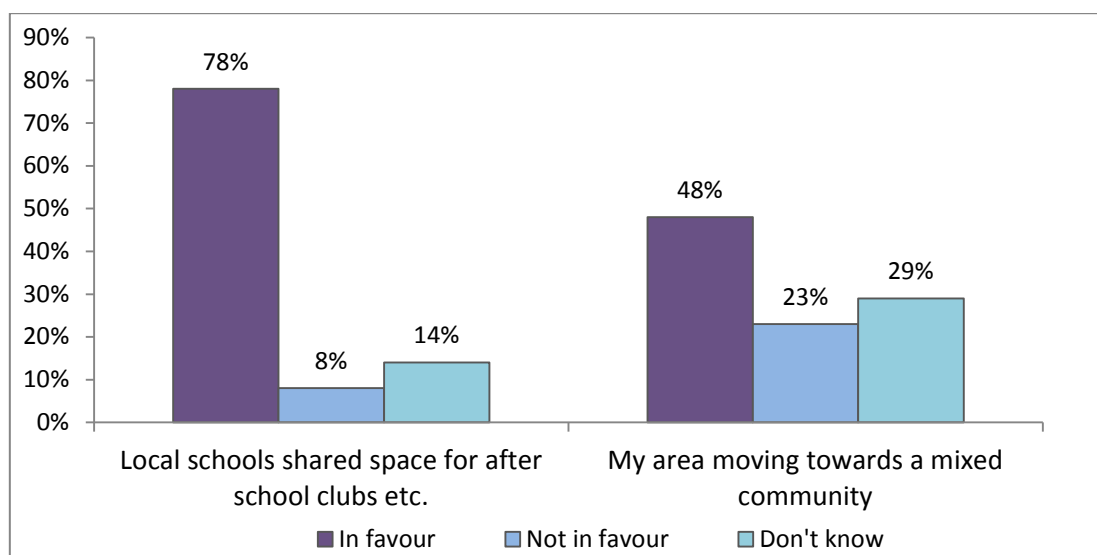
Similarly, in terms of future community relations in Northern Ireland as a whole, the same proportion (27%) of respondents felt relations between people of different community backgrounds would be better in five years' time with more than two-fifths (41%) feeling they would be same. Less (8%) felt community relations would be worse in five years' time with almost one-quarter (24%) unsure (Appendix Table 37).

## FUTURE SHARING

### Sharing educational facilities

Respondents were asked about their views on schools in the Ardoyne/Alliance area sharing facilities such as after school clubs and school grounds.

**Figure 3.5: Respondents' view on future sharing in the Ardoyne/Alliance area**



As Figure 3.5 above shows, more than three-quarters (78%) of respondents would be in favour of schools in the Ardoyne/Alliance area sharing

educational facilities such as after school clubs, school grounds or shared school programmes; 14 per cent were undecided. Eight per cent were not in favour for schools sharing facilities; however reasons given were too varied to infer any common themes (Appendix Table 38).

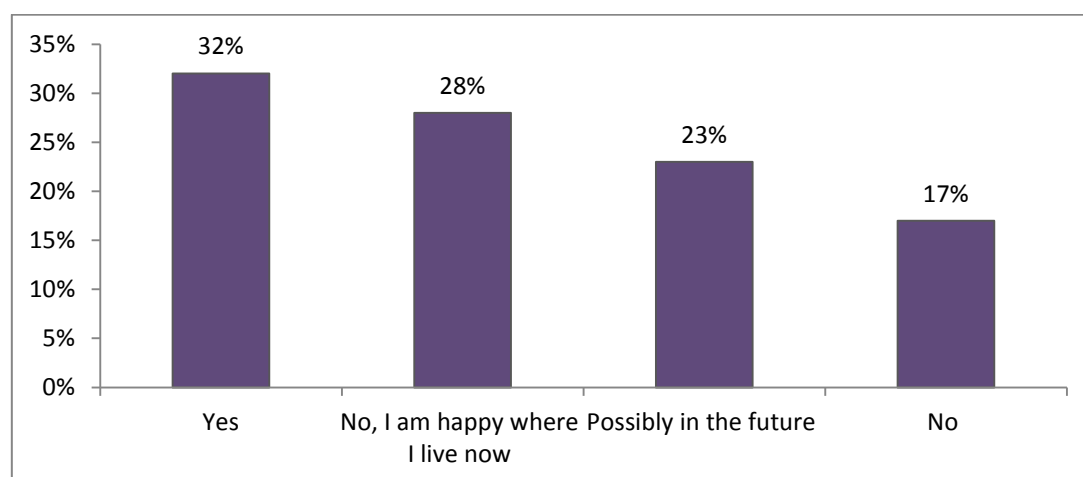
### **Moving towards a more mixed community**

As Figure 3.5 also shows, far less (48%) were incline to be in favour of their area moving towards a more mixed community rather than predominantly Catholic or Protestant; almost one-quarter (23%) would not be in favour. However, 29 per cent of respondents were undecided (Appendix Table 39).

### **Living with people from different community backgrounds**

An additional question was included in the questionnaire which related to shared housing. As Figure 3.6 shows, more than half (55%) of respondents said they would consider living in a housing development where units were allocated on a cross-community basis (32% 'yes'; 23% 'possibly in the future'). Almost one-fifth (17%) said they would not consider living in such a development and a further 28 per cent stated they were happy with where they lived (Appendix Table 40).

**Figure 3.6: Respondents' view on cross-community affordable/social housing**



Respondents who answered no (n=33) were asked why they would not consider living in a housing development where units were allocated on a cross-community basis. Responses were various and numbers are too small to report, however the most common reason (n=15) given was that it would not be safe to live in a cross-community development.



### 3.4 COMMUNITY SAFETY

This section of the questionnaire focused on respondents' perceptions of community safety in the Ardoyne/Alliance area. They were asked about their own feelings of safety, their experiences, if any, of crime and their perception of living in an interface area.

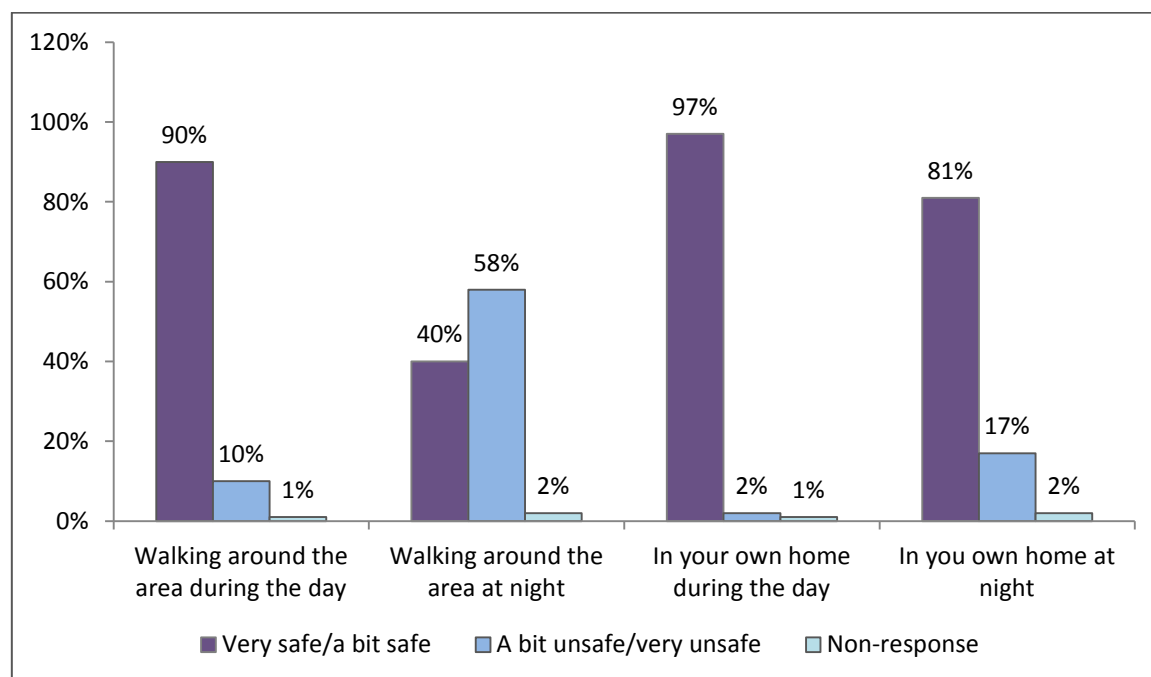
#### PERCEPTIONS OF PERSONAL SAFETY IN THE ARDOYNE/ALLIANCE AREA

In the first instance respondents were asked about their own feelings of personal safety in relation to the Ardoyne/Alliance area.

##### WALKING AROUND DURING THE DAY

As Figure 3.7 below illustrates, the majority of respondents (90%) felt either 'very safe' or 'fairly safe' walking around the Ardoyne/Alliance area during the day. However, one-in-ten (10%) stated that they felt 'a bit unsafe' or 'very unsafe' at this time (Appendix Table 41).

**Figure 3.7: Respondents' perceptions of personal safety in the Ardoyne/Alliance area**



##### WALKING AROUND AFTER DARK

Far fewer were likely to feel safe walking around the Ardoyne/Alliance area after dark with two-fifths (40%) of respondents reporting that they felt either 'very safe' or 'fairly safe' at this time. Conversely almost three-fifths (58%) did

not feel safe walking around the area after dark; two per cent did not respond to this question (Appendix Table 42).

#### IN YOUR OWN HOME DURING THE DAY

Whilst the majority of respondents (97%) felt safe in their own homes during the day, a small proportion (2%) did not feel safe (Appendix Table 43).

#### IN YOUR OWN HOME AFTER DARK

When asked whether they felt safe in their own homes after dark, just more than four-fifths (81%) of respondents felt they did. However, almost one-in-five (17%) did not feel safe in their own homes after dark; two per cent did not respond to this question (Appendix Table 44).

Respondents were asked an additional open-ended question regarding what would make them feel safer in the area. In the event 85 respondents made one or more comments. Responses were various however, the most common response was more action taken towards anti-social behaviour (n=30) and more policing (n=14) would make them feel safer. Smaller numbers noted more street lighting (n=5) and fully gated alleyways (n=5) would make them feel safer.

#### RESPONDENTS' EXPERIENCE OF CRIME

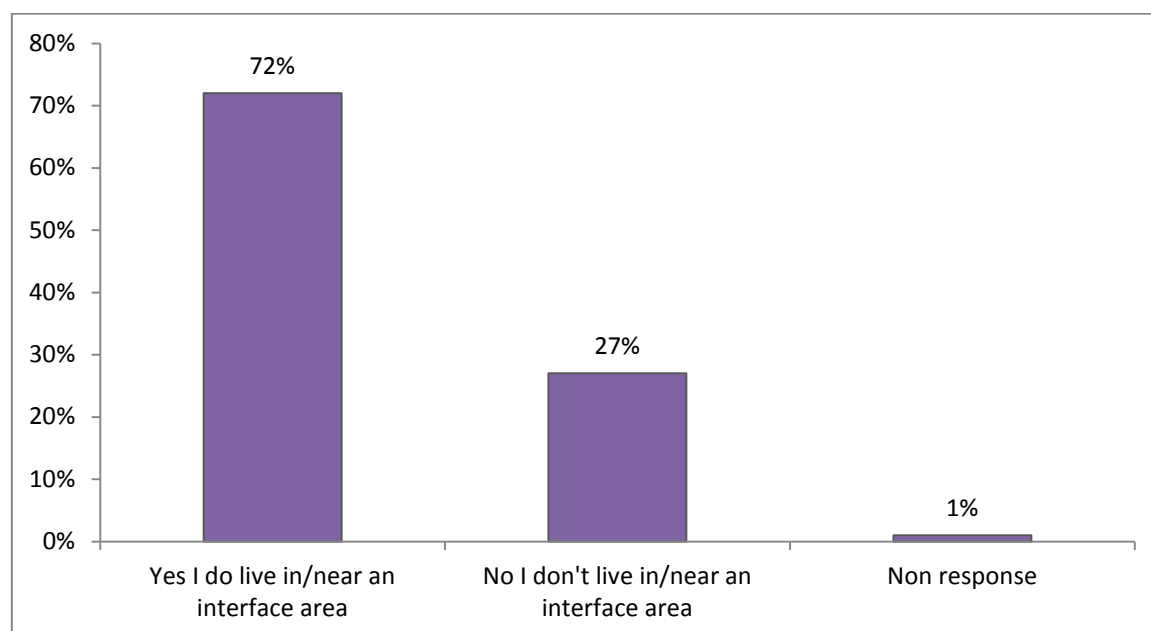
Respondents were given a list of crimes and asked if they or any members of their household had experienced such crimes during the 12 months prior to the survey. The most common crime experienced by respondents was 'vandalism', with more than a tenth (12%) noting 'vandalism to a property' and a similar proportion (11%) noting 'vandalism of car or other motor vehicle'. The crime least experienced, as self-reported by respondents, was race hate crime (2%). Although numbers are small, in terms of reporting crimes to the police, according to survey findings, respondents were most likely to report 'burglary' (Appendix Table 45).

#### PERCEPTION OF THE ARDOYNE/ALLIANCE AREA AS AN INTERFACE AREA

A number of questions included in this section of the survey concerned respondents' perception of the Ardoyne/Alliance area as an interface area. In the first instance, respondents were asked whether they considered themselves to be living in or near an interface area.

As Figure 3.8 below demonstrates, almost three-quarters (72%) of respondents considered they lived in or near an interface area at the time of the survey. Conversely, more than one-quarter (27%) felt they did not live in or near an interface area; one per cent did not respond to this question (Appendix Table 46a).

**Figure 3.8: Respondents' perception of living in/near an interface area**



Of those (n=141) who stated that they lived at or near an interface, more than two-thirds (70%) reported living less than 500 yards away (24% less than 100 yards; 46% more than 100 yards but less than 500 yards), (Appendix Table 46b).

Those respondents (n=141) who stated that they lived at or near an interface were also asked whether they thought relationships on the interface were getting better, the same or worse. Whilst almost half (48%; n=67) thought relationships were 'about the same', more than one-quarter (26%; n=37) felt that they were 'getting worse'; 16 per cent (n=23) stated relationships on the interface were 'getting better' (Appendix Table 46c).

### POSSIBLE IMPACT OF A SHARED SPACE ON THE INTERFACE

A list of what may happen if there was a shared space project on the interface, such as a decrease in sectarianism or criminal activity, was included in the survey and respondents were asked whether or not they thought each of these were likely to happen or not.

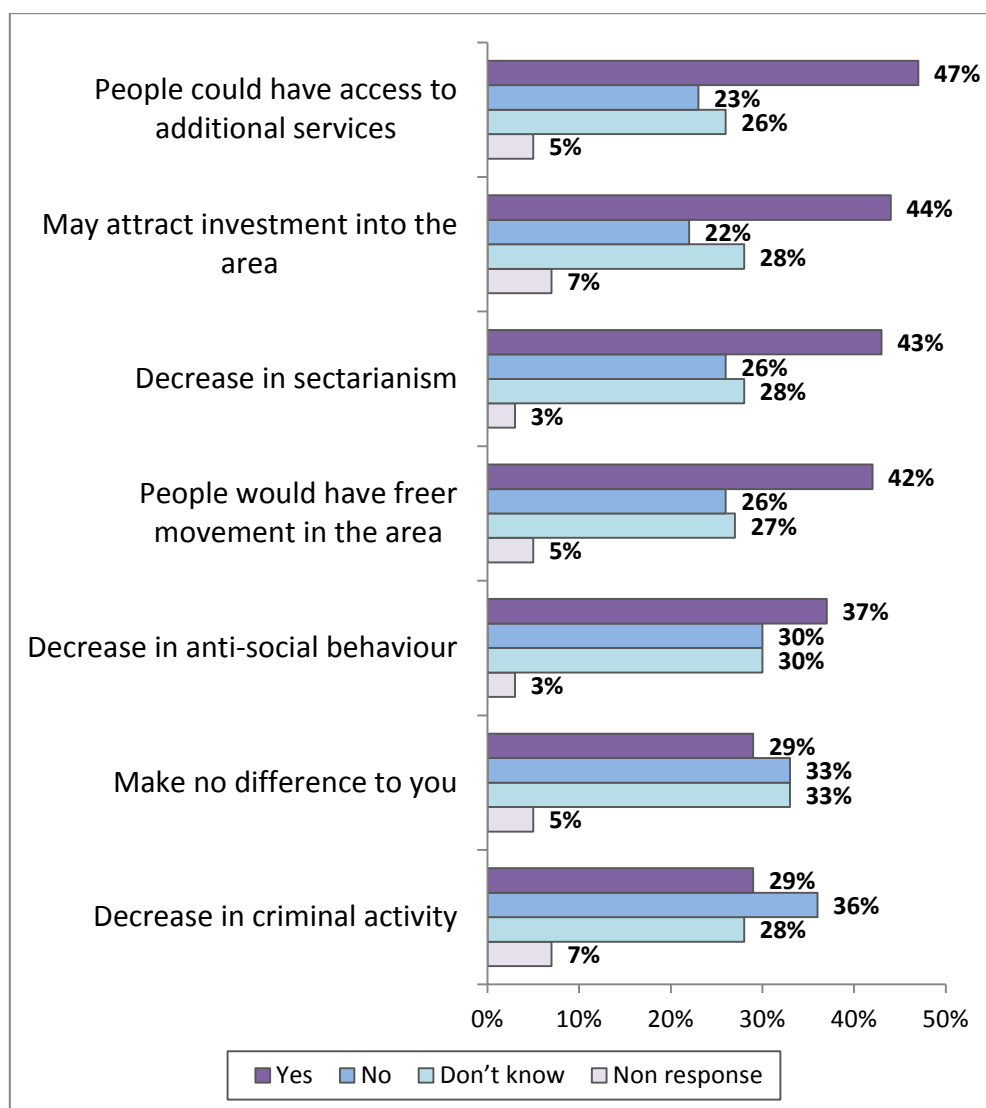
As Figure 3.9 overleaf illustrates, almost half (47%) of all respondents thought a shared space project on the interface would mean 'people could



have access to additional services' and similar proportions felt that a shared project may 'may attract investment' (44%), 'decrease sectarianism' (43%) and mean 'people would have freer movement (42%) in the area.

Respondents were least likely to think a shared space project would 'decrease criminal activity' (29%) or 'make no difference to them' (29%, (Appendix Table 47).

**Figure 3.9: Respondents' perceptions regarding the possible impact of a shared space project within the Ardoyne/Alliance area**



### KEEPING RESIDENTS INFORMED OF COMMUNITY ACTIVITIES/SERVICES/PROGRAMMES

More than one-quarter (76%) of respondents thought a community newsletter was the best way to maintain awareness of community

activities/services/ programmes among residents, whilst seven per cent thought community meetings were the best means (Appendix Table 48).

### ADDITIONAL COMMENTS

On completion of the questionnaire, all respondents were given the opportunity to make general comments about living in the Ardoyne/Alliance area and/or the research being carried out. In total 41 respondents made 59 comments. These were various and numbers are too small to report, however there were three themes which were each commented on by five or more respondents. The first was that the area needed more facilities for children and young people (n=10). The second was that the area needed more housing (n=7). The third theme was the wish for more integration between the two predominant communities in the area (n=5).



## 4.0 CONCLUSIONS AND RECOMMENDATIONS

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### 4.1 CONCLUSIONS

#### SERVICES AND FACILITIES IN THE ARDOYNE/ALLIANCE AREA

- Survey findings reveal that people were generally happy with services and facilities available within the Ardoyne/Alliance area. However 'sports/leisure centre' and the provision of 'play areas for children' were the exceptions.
- In terms of future activities, services and facilities more than half would welcome a community based pharmacy, sport/exercise classes, holistic therapies, a community café, health and wellbeing initiatives, a community-based healthy living centre and counselling and support services.
- Noteworthy is the finding that more than half of all respondents would also consider attending cross-community activities and community training and education.
- However, less than half were either 'very satisfied' or 'satisfied' with the Ardoyne/Alliance area as a place to live. Conversely, more than one-in-four were either 'dissatisfied' or 'very dissatisfied', with those dissatisfied noting the perceived level of anti-social behaviour and the lack of facilities for young people in the area as their reasons for dissatisfaction.

#### SHARING SPACE AND ATTITUDES TO COMMUNITY RELATIONS

- The survey shows a positive response among residents with regard to the possibility of sharing space as the majority of respondents were in favour of developing the Old Dunnes site on a shared basis.
- Encouragingly, more than three-quarters stated that they would use activities/programmes/services if they were available at the Old Dunnes site.
- Furthermore the majority of respondents stated that they already mix with people from different community and religious backgrounds (50% *frequently*; 30% *sometimes*).
- However, whilst more than three-quarters felt that sharing educational facilities such as after school clubs, school grounds and shared school programmes would benefit the area, less than half would be in favour of their area moving towards a more mixed community rather than predominately Catholic or Protestant.



- Moreover, whilst residents were positive about the possibility of sharing space, there is a sizable proportion of respondents who were concerned about community relations in the Ardoyne/Alliance area as well as within Northern Ireland as a whole; reasons stated being: concern over the continued tension and violence along the interface, the amount of parades and protests in the area and the lack of integration between communities.
- In spite of concerns about community relations, it is interesting to find that more than half would consider living in a new housing development where units are allocated on a cross-community basis.

### COMMUNITY SAFETY

- Whilst the majority of respondents felt safe walking around the area during the day, still one-in-ten respondents stated that that felt unsafe walking around at that time.
- Moreover, fewer respondents felt safe waking around the area after dark with almost one-in-five feeling unsafe in their own homes at that time. When asked what would make them feel safer, more done to tackle anti-social behaviour and more policing were the most common responses.
- Even so, relatively small numbers have experienced crime in the area. However vandalism is the most common form of crime and this includes both vandalism to properties and to cars and other motor vehicles. Verbal threats have also been experienced by a small number of residents surveyed.
- It is evident from survey findings that, in some cases, issues relating to living on or near an interface are associated with residents' concerns and feelings of personal safety in the area. Consistent with these views is the fact that almost three-quarters of respondents reported living in or near an interface; illustrating that residents are conscious of living in an interface area.
- Furthermore, attitudes to the interface were telling in that less than one-fifth of respondents felt relationships on the interface were getting better; conversely more than one-quarter felt they were getting worse.
- Looking to the future, however, respondents did feel that a shared-space project in the area would have positive consequences in that it would allow people access to additional services and may attract investment into the area; less than one third felt it would make no difference to them.

## 4.2 RECOMMENDATIONS

- Given that the majority of respondents already mix with people from different community backgrounds, it is reassuring that people living in the Ardoyne/Alliance area are willing to share space. However, given the common tensions that exist within interface areas, it is unsurprising that a sizable proportion of residents are concerned about community relations. Whilst the AALAN should feel confident moving forward they should continue to develop the trust, both within and between communities, required for residents to feel secure using and engaging in shared-space projects in the local area.
- Shared resources within interface areas are vulnerable to violence or the threat of violence and can lead to such resources being abandoned by members of one community. Concerns regarding this are evident among residents in the Ardoyne/Alliance area as comments made to open-ended questions and anecdotally, during the fieldwork period. Any statutory, voluntary, community agency, or indeed any private sector interest involved in community development within the Ardoyne/Alliance area should be cognisant of the fact that 'positive and sustained action' is required to ensure that any shared-space resource remains as such.
- Crimes related to antisocial behaviour such as vandalism and verbal threats that are the most prevalent in the area. Furthermore, when asked those who feel unsafe would like more policing and more done to tackle anti-social behaviour. Given the concerns and impact felt among residents, the AALAN should work with the local Policing and Community Partnership and the wider community to explore the types of community policing that would be effective and welcomed by all within the Ardoyne/Alliance area.





## APPENDIX 1: QUESTIONNAIRE

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Research Unit, Northern Ireland Housing Executive									
OFFICE USE ONLY									
Received	AM	PM	EVE	SAT	Punched		Schedule No:		
Coding					Validated				

## **ARDOYNE/ALLIANCE LOCAL AREA NETWORK**

**(Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield)**

This confidential survey has been developed in partnership with the Ardoyne/Alliance Local Area Network and the Housing Executive Community Cohesion Unit. It is important to note that this survey is for **all residents** so whether you are a Housing Executive or Housing Association tenant, a home owner or are renting from a private landlord we would be grateful if all householders take the time to complete the survey. Please do so by circling the appropriate response(s) for each question. All information will be treated in the strictest confidence and will be used only for the purposes of this research.

### **Section 1: Living Here**

Q1. How long have you lived in your present home?

**Please circle one response only**

Less than 1 year	1
1 year or more but less than 5 years	2
5 years or more but less than 10 years	3
10 years or more but less than 15 years	4
15 years or more	5

Q2. Where did you live immediately before your present home?

**Please circle one response only**

Same local area (Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield)	1
Outside current local area but within Belfast	2
Outside Belfast but within Northern Ireland	3
Outside Northern Ireland, please specify	4

Q3. Do you rent or own your home?

**Please circle one response only**

Rent from Housing Executive	1
Rent from Housing Association	2
Rent from private landlord	3
Owner occupier	4
Other, please specify	5

Q4. Which of the following best describes your home?

**Please circle one response only**

House	1
Bungalow	2
Flat	3
Other, please specify	4

Q5a. Do you think you are likely to move away from the area (Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield) in the next two years?

**Please circle one response only**

Yes	1	<b>Go to Q5b</b>
No	2	<b>Go to Q6</b>
Don't know	888	<b>Go to Q6</b>

Q5b. If yes, why do you think you are likely to move away in the next two years?

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## **Section 2: Services and facilities in Ardoyne/Alliance Area**

Q6. The following is a list of services within the area (Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield). Please circle a response for each to indicate whether the service is satisfactory or unsatisfactory. If you don't use or are unaffected by a particular service please mark as non-applicable. If unsatisfied, please give your main reason why.

**Please circle a response on each line**

	<b>Satisfactory</b>	<b>Unsatisfactory</b>	<b>Not applicable</b>	<b>Why unsatisfied</b>
Emptying of wheelie bins	1	2		
Repairing of roads and pavements	1	2		
Street sweeping	1	2		
Street signage	1	2		
Street lighting	1	2		
Policing of the area	1	2		
Car parking	1	2		
Doctors	1	2		
Chemists	1	2		
Dentists	1	2		
Advice services	1	2	0	
Play areas for children	1	2	0	
Primary school	1	2	0	
Secondary school	1	2	0	
Higher/Further education 16+	1	2	0	
Adult education	1	2	0	
Sport/leisure centre	1	2	0	
Youth employment programmes	1	2	0	
Vocational skills training	1	2	0	
Health and wellbeing initiatives	1	2	0	
Family support services	1	2	0	

- Q7a. Are you or any members of your household a volunteer working within the Ardoyne/Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh/Wheatfield)?

**Please circle one response only**

Yes	1	<b>Go to Q7c</b>
No	2	<b>Go to Q7b</b>

- Q7b. If no, would you or any member of your household be interested in volunteering within the Ardoyne/Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh/Wheatfield)?

**Please circle one response only**

Yes	1
No	2

- Q7c. What would be your view on a yearly cross-community celebration of the volunteer work done within the Ardoyne/Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh /Wheatfield)?

**Please circle one response only**

I <b>would</b> be in favour	1
I <b>would not</b> be in favour	2
Don't know	888

- Q8. Are you **aware** of any of the following services/programmes within Ardoyne/Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh /Wheatfield) (**PART A**)? And if yes, you are aware, do you or household members use these services/programmes (**PART B**)?

**Please circle one response on each line**

	<b>PART A</b>		<b>PART B</b>	
	<b>Aware of the services/programmes</b>		<b>If yes, do you or household members use these services/programmes</b>	
	Yes	No	Yes	No
Health and wellbeing initiatives	1	2	1	2
Vocational skills training programmes	1	2	1	2
Youth employment programmes	1	2	1	2
Family support services	1	2	1	2

- Q9a. What would be your view on the potential development of the old Dunnes site at Hillview on a **shared basis**, meaning that it would be open and welcoming to all residents within the Ardoyne/ Alliance and wider Woodvale/Oldpark areas regardless of community or religious backgrounds?

**Please circle one response only**

I <b>would</b> be in favour of this	1	<b>Go to Q9c</b>
I <b>would not</b> be favour of this	2	<b>Go to Q9b</b>

- Q9b. If no, please state why?

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- Q9c. If community activities, programmes or services were available at the old Dunnes site at Hillview, open to all residents regardless of community or religious background, would you or any member of your household consider using any?

**Please circle one response only**

Yes	1
No	2
Possibly in the future	3
Not interested in any community activity/programme/service	4

- Q10. In terms of any future community activities, services or programmes that may be developed within the Ardoyne/ Alliance area which of the following would you, or any member of your household, be interested in using?

**Please circle one response on each line**

	<b>Yes – one or more household members would use this activity, service or programme if provided.</b>	<b>No – no household member would use this activity, service or programme.</b>
Child care facilities for children under 4 years	1	2
After-school child care for children	1	2
Children's specific interest clubs (aged 4+)	1	2
Youth programmes (aged 10+)	1	2
Senior citizen programmes (craft, lunch club etc)	1	2
Women's group	1	2
Men's group	1	2
Volunteering programme	1	2
Family support services	1	2
Community café (including healthy eating)	1	2
Community pharmacy	1	2
Community-based healthy living centre	1	2
Sports/exercise classes	1	2
Unemployment/Job Club	1	2
Community training and education	1	2
Restorative justice programmes	1	2
Cross-community activities	1	2
Health and wellbeing initiatives	1	2
Youth employment programmes (aged 16+)	1	2
Vocational skills training programmes	1	2
Counselling/support services (mental health)	1	2
Drugs/alcohol rehabilitation services	1	2
Holistic therapies e.g. reflexology, acupuncture etc.	1	2
Other, please specify	1	2

- Q11. In addition to the list above please detail below, what kinds of health and social care services, if any, you would like to see available in your area? E.g. healthy living initiatives such as Chest/COPD clinic, weight reduction classes, smoking cessation clinics...

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Q12. If interested, what holistic therapies would like to use (e.g. reflexology, acupuncture, massage, reiki?)

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### **FAMILY SUPPORT SERVICES**

Q13. How much do you agree or disagree with the following statements regarding family support services... **(and by area we mean Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield)**

**Please circle one response on each line**

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't know
Once a child turns four there is no longer a need for family support services	1	2	3	4	5	888
The provision of family support services in the area is sufficient to meet the needs of the community	1	2	3	4	5	888
There is a demand for specialist parenting programmes in this area	1	2	3	4	5	888

Q14a. If resources were available to build a centre providing family support services within the Ardoyne/Alliance area (Alliance/Ardoyne/Glenbryn/Hesketh/ Wheatfield) which was delivered on a **shared basis** open to all residents regardless of community/religious backgrounds would you or any member of your household **use/attend** services?

**Please circle one response only**

Yes	1	<b>Go to Q15</b>
No	2	<b>Go to Q14b</b>
Not applicable	0	<b>Go to Q15</b>

Q14b. If no, please state why?

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### **YOUTH VOCATIONAL SKILLS/EMPLOYMENT PROGRAMMES**

Q15. Are there any members of your household who may benefit from either of the following... **(if you answer no to both please go to Q18a)**

**Please circle one response on each line**

	Yes	No
Youth (16 to 25 year olds) vocational skills training	1	2
Youth (16 to 25 year olds) employment programmes	1	2

Q16a. If there were resources available for vocational training and/or employment programmes

for the **youth** living within Ardoyne/Alliance area (Alliance/Ardoyne/ Glenbryn/ Hesketh/Wheatfield), which were delivered on a **shared basis** open to all residents regardless of community/religious backgrounds, would any members of your household be willing to attend such programmes?

Please circle one response only		
Yes	1	<b>Go to Q17a</b>
No	2	<b>Go to Q16b</b>

Q16b. If no, please state why.

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Q17a. If you are a parent/guardian of a child/children who may benefit from vocational training/ employment programme would you have any difficulty sending them on such a programme delivered within Ardoyne/Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh / Wheatfield), on a **shared basis**?

Please circle one response only		
Yes I <b>would</b> have difficulty	1	<b>Go to Q17b</b>
No I <b>would not</b> have any difficulty	2	<b>Go to Q18a</b>
Not applicable	0	<b>Go to Q18a</b>

Q17b. If yes, please state why.

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Q18a. How satisfied or dissatisfied with the Ardoyne/Alliance area as a place to live?

Please circle one response only				
Very satisfied	Satisfied	No strong feelings	Dissatisfied	Very dissatisfied
1	2	3	4	5
<b>Go to Q19a</b>			<b>Go to Q18b</b>	

Q18b. If dissatisfied or very dissatisfied, please state why.

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## Section 3: Attitudes to community relations

Q19a. How concerned are you about relations between people of different community backgrounds in the **Ardoyne/Alliance** area (Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield)?

**Please circle one response only**

Very concerned	Slightly concerned	Not very concerned	Not at all concerned
1	2	3	4
<b>Go to Q19b</b>		<b>Go to Q20a</b>	

Q19b. If very concerned or slightly concerned, please explain why.

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Q20a. How concerned are you about relations between people of different community backgrounds in **Northern Ireland** as a whole?

**Please circle one response only**

Very concerned	Slightly concerned	Not very concerned	Not at all concerned
1	2	3	4
<b>Go to Q20b</b>		<b>Go to Q21</b>	

Q20b. If very concerned or slightly concerned, please explain why.

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Q21. Do you or members of your household mix with people from a different community/religious background?

**Please circle one response only**

Frequently	1
Sometimes	2
Haven't had the opportunity	3
Never	4

Q22. Would you or any member of your household attend shared events/activities/projects which included people from...

**Please circle one response on each line**

	<b>Yes</b>	<b>No</b>
Different religious backgrounds?	1	2
Different ethnic backgrounds?	1	2

Q23. Would you say the level of community spirit in this interface area is ...?

**Please circle one response only**

Very good	1
Good	2
Neither good nor poor	3
Poor	4
Very poor	5
Don't know	888

Q24a. Do you think relations between people of different community backgrounds in Northern Ireland are better, the same or worse now than compared to 5 years ago?

**Please circle one response only**

Better	1	<b>Go to Q25a</b>
The same	2	<b>Go to Q25a</b>
Worse	3	<b>Go to Q24b</b>
Don't know	888	<b>Go to Q25a</b>

Q24b. If worse, please state why.

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Q25a. Do you think relations between people of different community backgrounds in Northern Ireland will be better, the same or worse in 5 years' time?

**Please circle one response only**

Better	1	<b>Go to Q26a</b>
The same	2	<b>Go to Q26a</b>
Worse	3	<b>Go to Q25b</b>
Don't know	888	<b>Go to Q26a</b>

Q25b. If worse, please state why.

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Q26a. In terms of affordable/social housing, would you or any member of your household consider living in a development where units were allocated on a cross-community basis?

**Please circle one response only**

Yes	1	<b>Go to Q27a</b>
No	2	<b>Go to Q26b</b>
Possibly in the future	3	<b>Go to Q27a</b>
No, I am happy where I live now	4	<b>Go to Q27a</b>



Q26b. If no, please state why?

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Q27a. Are you in favour of local schools within the Ardoyne /Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh/Wheatfield) sharing educational services such as after school clubs, school grounds, shared school programmes etc.?

**Please circle one response only**

Yes	1	<b>Go to Q28</b>
No	2	<b>Go to Q27b</b>
Don't know	888	<b>Go to Q28</b>

Q27b. If no, please state why?

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Q28. What would be your view on your area moving towards a more mixed community rather than predominantly Catholic or Protestant?

**Please circle one response only**

I would be in favour of this	1
I would not be favour of this	2
Don't Know	888

## Section 4: Community safety

Q29a. The following questions are about your own personal safety within this area and by area we mean within a 15 minute walk from where you live. How safe/unsafe do you feel...?.

**Please circle one response on each line**

	<b>Very safe</b>	<b>Fairly safe</b>	<b>A bit unsafe</b>	<b>Very unsafe</b>
...walking around this area during the day? (i.e. 6.00 am to 9.00 pm)	1	2	3	4
...walking around this area after dark? (i.e. 9.00 pm to 6.00 am)	1	2	3	4
...in your own home during the day? (i.e. 6.00 am to 9.00 pm)	1	2	3	4
...in your own home after dark? (i.e. 9.00 pm to 6.00 am)	1	2	3	4

Q29b. If you have answered 'a bit unsafe' or 'very unsafe' to any of the above, could you state what would make you feel safer?

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Q30. Over the last 12 months have you, or any member of your household, experienced any of the following within the Ardoyne/Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh/ Wheatfield)? If yes, did you report it to the police?

**Please circle one response on each line**

			If yes, did you report incident to police?	
	Yes	No	Yes	No
Burglary	1	2	1	2
Theft of car or other motor vehicle	1	2	1	2
Theft from car or other motor vehicle	1	2	1	2
Vandalism of car or other motor vehicle	1	2	1	2
Vandalism of property	1	2	1	2
Religious hate crime	1	2	1	2
Race hate crime	1	2	1	2
Verbal threat	1	2	1	2
Physical assault	1	2	1	2
Other, please specify	1	2	1	2

Q31a. Would you consider yourself to be living in/near an interface area?

**Please circle one response only**

Yes	1	<b>Go to Q31b</b>
No	2	<b>Go to Q33a</b>

Q31b. If yes, how close do you live to the interface?

**Please circle one response only**

Under 100 yards	1
More than 100 yards but less than 500 yards	2
More than 500 yards	3

Q32a. Do you think relationships on the interface are...?

**Please circle one response only**

Getting better	1	<b>Go to Q33a</b>
About the same	2	<b>Go to Q33a</b>
Getting worse	3	<b>Go to Q32b</b>
Don't know	4	<b>Go to Q33a</b>

Q32b. If you think relationships on the interface are getting worse, please state why.

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Q33a. If there were shared projects/facilities/services within the Ardoyne/Alliance area, open to all residents regardless of community/religious backgrounds, which of the following do you think would be likely to happen?

**Please circle one response on each line**

	Yes	No	Don't Know
Decrease in anti-social behaviour	1	2	888
Decrease in criminal activity	1	2	888
Decrease in sectarianism	1	2	888
Make no difference to you	1	2	888
May attract investment into the area	1	2	888
People would have freer movement in the area	1	2	888
People could have access to additional services	1	2	888

Q33b. Have you any other comments regarding the possibility of sharing facilities, training programmes, services etc. with people from different community/religious backgrounds within the Ardoyne/Alliance area?

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Q34. What do you think would be the best way for your household to be kept aware of and interested in community work within the Ardoyne/Alliance area?

**Please circle one response only**

Community newsletter	1
Community meetings	2
Feedback through existing community groups	3
Other, please specify	4

## Section 5: You and your household

It would be very helpful to the research if you could provide some details about yourself and the people who live with you

Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:

**“A physical or mental impairment which has a substantial and long term adverse effect on a person’s ability to carry out normal day to day activities.”**

Day to day activities are normal activities carried out by most people on a regular basis. The effect of the disability must have lasted 12 months, or be likely to last at least 12 months or for the rest of the life of the person.

Q35a. Does any member in the household have any long term illnesses, health problems or disability which limits his/her daily activities or the work they can do?

**Please circle one response only**

Yes	1	<b>Go to Q35b</b>
No	2	<b>Go to Q36</b>

Q35b. How many members of the household have a disability that affects their normal day-to-day activities?

**Please circle one response only**

1	2	3+
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Q36. How many people live in this household?

**Enter number**

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- Q37. Could you please complete the following table and provide details of everyone who lives here and how they are related to the **Household Reference Person (HRP)**? *This is the person who would be considered to be the head of the household.* Please circle a response for each category that applies to each person. Please start by giving the age of the Household Reference Person and then work down the categories, circling the appropriate response.

Person:	HRP	2	3	4	5	6	7	8	9	10
<b>Age on last birthday:</b>										
<b>Gender</b>										
Male	1	1	1	1	1	1	1	1	1	1
Female	2	2	2	2	2	2	2	2	2	2
<b>Your Household</b>										
HRP	1									
Relationship to HRP: Partner (married)		2	2	2	2	2	2	2	2	2
Partner (cohabiting)		3	3	3	3	3	3	3	3	3
Partner (civil partnership)		4	4	4	4	4	4	4	4	4
Child		5	5	5	5	5	5	5	5	5
Parent		6	6	6	6	6	6	6	6	6
Other Relative		7	7	7	7	7	7	7	7	7
Lodger		8	8	8	8	8	8	8	8	8
Other non-relative		9	9	9	9	9	9	9	9	9
<b>Employment Status</b>										
Self Employed	1	1	1	1	1	1	1	1	1	1
Working full-time	2	2	2	2	2	2	2	2	2	2
Working part-time	3	3	3	3	3	3	3	3	3	3
Not working short term (< 1 year)	4	4	4	4	4	4	4	4	4	4
Not working long term (> 1 year)	5	5	5	5	5	5	5	5	5	5
Retired (excludes looking after home)	6	6	6	6	6	6	6	6	6	6
Student (further / higher education)	7	7	7	7	7	7	7	7	7	7
Permanent Sick/Disabled	8	8	8	8	8	8	8	8	8	8
Looking after family/home	9	9	9	9	9	9	9	9	9	9
Other, including schoolchild	10	10	10	10	10	10	10	10	10	10
<b>Marital Status</b>										
Single (never married)	1	1	1	1	1	1	1	1	1	1
Married (first marriage)	2	2	2	2	2	2	2	2	2	2
Re-married	3	3	3	3	3	3	3	3	3	3
Civil Partnership	4	4	4	4	4	4	4	4	4	4
Separated (but still legally married)	5	5	5	5	5	5	5	5	5	5
Divorced (but not legally remarried)	6	6	6	6	6	6	6	6	6	6
Widowed (but not legally remarried)	7	7	7	7	7	7	7	7	7	7
<b>Ethnic Group</b>										
White	1	1	1	1	1	1	1	1	1	1
Chinese	2	2	2	2	2	2	2	2	2	2
Irish Traveller	3	3	3	3	3	3	3	3	3	3
Indian	4	4	4	4	4	4	4	4	4	4
Pakistani	5	5	5	5	5	5	5	5	5	5
Bangladeshi	6	6	6	6	6	6	6	6	6	6
Black Caribbean	7	7	7	7	7	7	7	7	7	7
Black African	8	8	8	8	8	8	8	8	8	8
Mixed Ethnic (please specify)	9	9	9	9	9	9	9	9	9	9
Other, please specify	10	10	10	10	10	10	10	10	10	10
Black other (please specify)	11	11	11	11	11	11	11	11	11	11
<b>Nationality</b>										
British	1	1	1	1	1	1	1	1	1	1
Irish	2	2	2	2	2	2	2	2	2	2
Northern Irish	3	3	3	3	3	3	3	3	3	3
Portuguese	4	4	4	4	4	4	4	4	4	4
Latvian	5	5	5	5	5	5	5	5	5	5
Lithuanian	6	6	6	6	6	6	6	6	6	6
Polish	7	7	7	7	7	7	7	7	7	7
Nigerian	8	8	8	8	8	8	8	8	8	8
Other (please specify)	9	9	9	9	9	9	9	9	9	9



- Q38. The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household.

**Please circle one response only**

Protestant	Catholic	Mixed Religion Protestant/Catholic	Other (Specify)	None	Don't Know	Refused
1	2	3	4	5	888	777

- Q39. Are there any other comments you would like to make about living in the Ardoyne/Alliance area (Alliance/ Ardoyne/Glenbryn/Hesketh/Wheatfield) area or the research being carried out?

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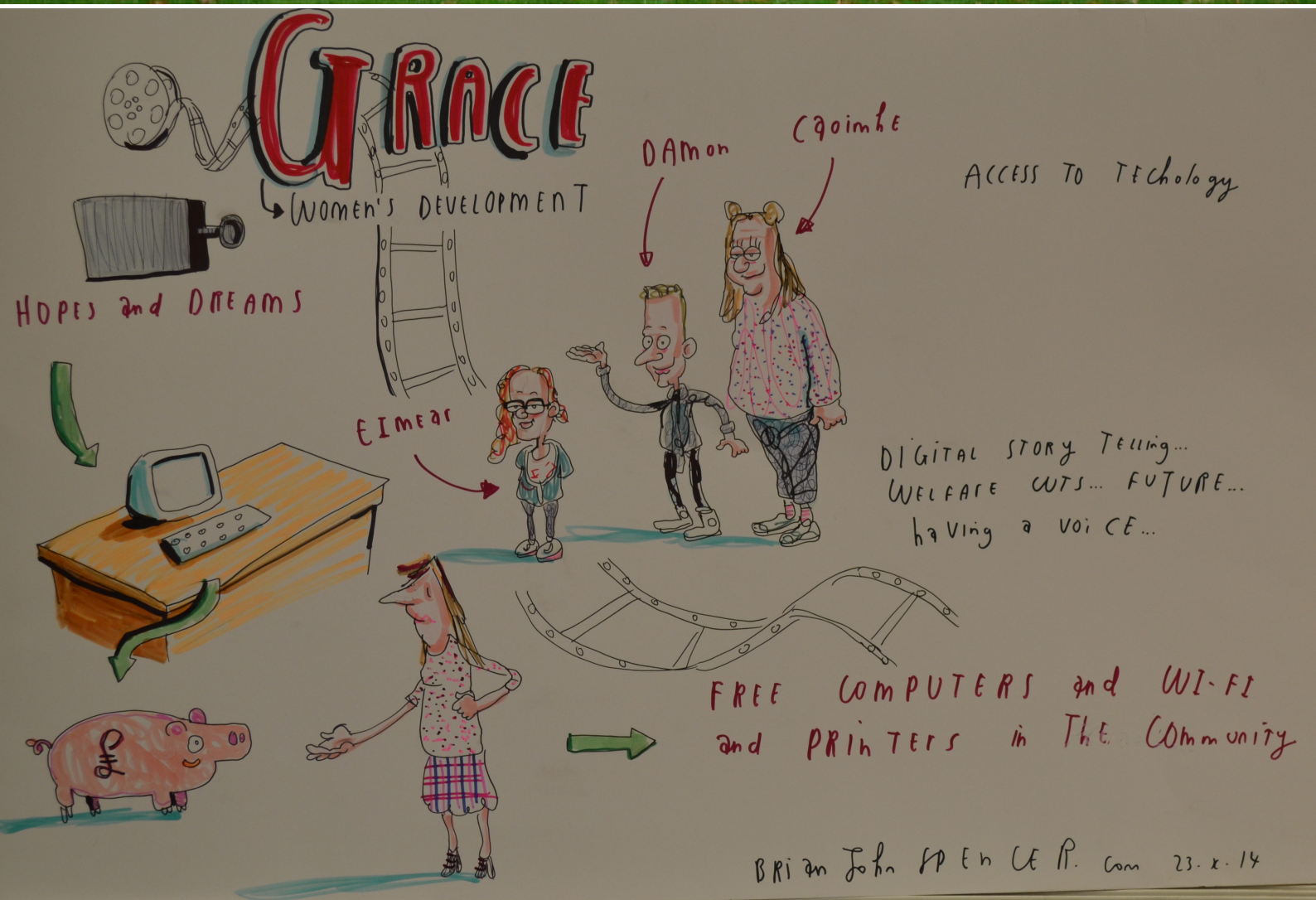
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**Thank you very much for completing the questionnaire.**

A research officer will call at your door during the next few weeks to collect the completed questionnaire. The research officer will help you if you would like assistance to complete the questionnaire.

If you have any queries regarding this survey, please do not hesitate to contact Sarah McCloy in the Research Unit of the Northern Ireland Housing Executive on the following number: **028 9031 8545** or use our **Freephone Number 0800 072 0987 (no cost from landline phones, mobile providers may vary)**. Alternatively you can email queries to [Sarah.McCloy@nihe.gov.uk](mailto:Sarah.McCloy@nihe.gov.uk)





Brian John SPENCER Com 23. x. 14



## APPENDIX 2: TABULAR RESULTS

**Table 1: Household types and their definitions**

			N	%
	LONE ADULT	One person below pensionable age	42	24
	LONE PARENT	Lone adult living with one or more dependent children aged under 16	26	15
	LARGE ADULT	Three or more adults, related or unrelated, living with or without one dependent children aged under 16	21	12
	TWO ADULTS	Two people, related or unrelated, below pensionable age	19	11
	LONE OLDER	Lone person of pensionable age	20	11
	SMALL FAMILY	Any two adults, related or unrelated, living with one or two dependent children aged under 16	17	10
	TWO OLDER	Two people, related or unrelated, at least one of whom is of pensionable age	16	9
	LARGE FAMILY	Any two adults, related or unrelated, living with three or more dependent children aged under 16 or three or more adults, related or unrelated, living with two or more dependent children aged under 16	12	7
	<b>Total</b>		<b>173</b>	<b>100</b>
Missing		Not enough information supplied to define household type	22	
Total			195	

*Base: 173*

**Table 2: How long have you lived in your present home?**

	Number	%
Less than 1 year	10	5
ONE year or more but less 5 years	41	21
FIVE years or more but less than 10 years	30	15
TEN years or more but less than 15 years	27	14
FIFTEEN years or more	87	45
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 3: Where did you live immediately before your present home?**

	Number	%
Same local area (Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield)	146	75
Outside current local area but within Belfast	42	22
Outside Belfast	6	3
No response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195***Table 4: Do you think you are likely to move away from the area (Alliance/Ardoyne/Glenbryn/Hesketh/Wheatfield) in the next two years?**

	Number	%
Yes	22	11
No	158	81
Don't know	12	6
Non response	<5	2
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195***Table 5: Do you rent or own your home?**

	Number	%
Owner occupier	68	35
Rent from Housing Executive	65	33
Rent from Housing Association	32	16
Rent from private landlord	30	15
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195***Table 6: Which best describes your home?**

	Number	%
House	177	91
Bungalow	10	5
Flat	8	4
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 7: How would you describe the religious composition of this household?**

		Number	%
	Catholic	137	72
	Protestant	39	21
	Other/None	8	4
	Mixed (Catholic/Protestant)	5	3
	<b>Total</b>	<b>189</b>	<b>100</b>
Missing	Non response/refused	6	
Total		195	

*Base: 189***Table 8: Nationality HRP**

		Number	%
	Irish	88	48
	British	57	31
	Northern Irish	38	21
	Other	<5	1
	<b>Total</b>	<b>185</b>	<b>100</b>
Missing	Non response/refused	10	
Total		195	

*Base: 185***Table 9: Ethnicity of HRP**

		Number	%
	White	186	100
	<b>Total</b>	<b>186</b>	<b>100</b>
Missing	Non response/refused	9	
Total		195	

*Base: 186***Table 10: Age group of HRP**

		Number	%
	18 to 39 years	47	29
	40 to 59 years	66	40
	60 to 74 years	41	25
	75 plus	9	6
	<b>Total</b>	<b>163</b>	
Missing	Non response /refused	32	
Total		195	

*Base: 163*



**Table 11: Gender of HRP**

		Number	%
	Male	94	52
	Female	86	48
	<b>Total</b>	<b>180</b>	<b>100</b>
Missing	Non response/refused	15	
Total		195	

*Base: 180***Table 12: Employment status of HRP**

		Number	%
	Working	58	32
	Retired	40	22
	Permanently sick or disabled	39	21
	Not working	33	18
	Looking after the family home	13	7
	<b>Total</b>	<b>183</b>	<b>100</b>
Missing	Non response/refused	12	
Total		195	

*Base: 183***Table 13: Does any member of your household have a disability?**

		Number	%
	Yes	99	52
	No	93	48
	<b>Total</b>	<b>192</b>	<b>100</b>
Missing	No response	3	
Total		195	

*Base: 192***Table 14: Number of household members with a disability?**

		Number	%
	One	77	79
	Two or more	21	21
	No response	1	
	<b>Total</b>	<b>99</b>	<b>100</b>
Missing	N/A	96	
Total		195	

*Base: 99 respondents who reported disability in their household*

**Table 15a: Satisfaction with services and facilities in the Ardoyne/Alliance area**

	Satisfactory		Unsatisfactory		NA
	N	%	N	%	N
Chemists	187	96	5	3	-
Primary school	167	95	5	3	20
Street signage	177	91	14	7	-
Dentists	175	90	13	7	-
Doctors	170	87	20	10	-
Emptying of wheelie bins	169	87	25	13	-
Street lighting	167	86	27	14	-
Advice services	148	85	21	12	20
Street sweeping	164	84	29	15	-
Repairing of roads and pavements	153	79	35	18	-
Car parking	151	77	38	20	-
Family support services	93	69	35	26	61
Health and wellbeing initiatives	101	69	37	25	48
Policing of the area	132	68	52	27	-
Secondary school	110	67	50	31	31
Vocational skills training	71	58	41	34	73
Youth employment programmes	72	58	45	36	71
Higher/Further education 16+	85	57	57	38	46
Adult education	81	56	54	37	50
Play areas for children	87	50	80	46	22
Sport/leisure services	77	44	97	55	18

**Table 15b: Reasons given for being dissatisfied with the provision of sports/leisure centre**

	Number	%
There are none in the area	49	51
Lack of facilities	9	9
Other	11	11
Non response	28	29
<b>Total</b>	<b>97</b>	<b>100</b>

*Base: 97 of respondents who stated that provision of a sport/leisure centre was unsatisfactory*

**Table 15c: Reasons given for being dissatisfied with the provision play areas for children**

	Number	%
Not enough facilities	28	35
There are none in the area	17	21
Vandalised/in disrepair	8	10
Non response	27	34
<b>Total</b>	<b>80</b>	<b>100</b>

*Base: 80 of respondents who stated that provision of play areas for children was unsatisfactory*

**Table 16: Are you, or any members of your household, a volunteer working within the Ardoyne/Alliance area (Alliance/Glenbryn/Hesketh/Wheatfield)?**

	Number	%
Yes	5	3
No	190	97
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 17: Would you or any member of your household be interested in volunteering within the Ardoyne/Alliance area?**

		Number	%
	Yes	21	11
	No	164	86
	Non response don't know	5	3
	<b>Total</b>	<b>190</b>	<b>100</b>
Missing	N/A	5	
<b>Total</b>		<b>195</b>	

*Base: 190 of respondents who reported not being a volunteer in the Ardoyne/Alliance area*

**Table 18: What would be your view on a yearly cross-community celebration of the volunteer work done within the Ardoyne/Alliance area?**

	Number	%
I would be in favour	115	59
I would not be in favour	23	12
don't know	54	28
No Response	3	2
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 19a: Are you aware of any of the following services/programmes within the Ardoyne/Alliance area?**

	Health and wellbeing initiatives		Family support services		Vocational skills training programmes		Youth employment programmes	
	N	%	N	%	N	%	N	%
Yes	66	34	57	29	51	26	51	26
No	128	66	135	69	141	72	141	72
Non response	1	1	3	2	3	2	3	2
<b>Total</b>	<b>195</b>	<b>100</b>	<b>195</b>	<b>100</b>	<b>195</b>	<b>100</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 19b: If yes, do you or any member of your household use any of these services/ programmes?**

		Health and wellbeing initiatives		Family support services		Vocational skills training programmes		Youth employment programmes	
		N	%			N	%	N	%
	Yes	12	18	5	9	<5	8	<5	8
	No	48	72	46	81	41	80	41	80
	Non response	6	9	6	11	6	12	6	12
	<b>Total</b>	<b>66</b>	<b>100</b>	<b>57</b>	<b>100</b>	<b>51</b>	<b>100</b>	<b>51</b>	<b>100</b>
Missing	N/A	129		138		144		144	
Total		195		195		195		195	

**Table 20a: What would be your view on the potential development of the Old Dunnes site at Hillview on a shared basis, meaning that it would be open and welcoming to all residents within the Ardoyne/Alliance and wider Woodvale /Oldpark areas regardless of community or religious background?**

	Number	%
I would be in <b>favour</b> of this	166	85
I would <b>not be in favour</b> of this	27	14
Don't know	<5	1
Non Response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 20b: Reasons given for not being in favour of developing the Old Dunnes site at Hillview, on a shared basis**

	Number
Would not work	6
Would recreate an interface	6
One side would dominate	5
Other, including: No trust, too soon, wouldn't feel safe in that area, large store shops required	6
<b>Total</b>	<b>23</b>

*Base: 23 comments made by 22 respondents*

*N.B. Respondents could give more than one response*

**Table 21: If community activities, programmes or services were available at the Old Dunnes site at Hillview, open to all residents regardless of community or religious background, would you or any member of your household consider using any?**

	Number	%
Yes	123	63
Possibly in the future	31	16
No	25	13
Not interested in any community activities	11	6
Non Response	5	3
<b>Total</b>	<b>195</b>	<b>101</b>

*Base: 195*

**Table 22: How much do you agree/disagree that once a child turns four there is no longer a need for family support services?**

	Number	%
Strongly agree	4	2
Agree	13	7
Neither agree nor disagree	34	17
Disagree	55	28
Strongly disagree	46	24
Don't know	38	20
Non response	5	3
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 23: How much do you agree/disagree that the provision of family support services in the area is sufficient to meet the needs of the community?**

	Number	%
Strongly agree	14	7
Agree	25	13
Neither agree nor disagree	33	17
Disagree	29	15
Strongly disagree	23	12
Don't know	66	34
Non response	5	3
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*



**Table 24: How much do you agree/disagree that there is a demand for specialist parenting programmes in this area?**

	Number	%
Strongly agree	47	24
Agree	36	19
Neither agree nor disagree	32	16
Disagree	3	2
Strongly disagree	11	6
Don't know	61	31
Non response	5	3
<b>Total</b>	<b>195</b>	<b>100</b>

**Base: 195**

**Table 25: If resources were available to build a centre providing family support services within the area which was delivered on a shared basis - would you or any member of your household use/attend services?**

	Number	%
Yes	121	62
No	26	13
Not applicable	43	22
Non Response/don't know	5	3
<b>Total</b>	<b>195</b>	<b>100</b>

**Base: 195**

**Table 26: Are there any members of your household who may benefit from the following...**

	Youth (16-25 years old) vocational skills training		Youth (16-25 years old) employment programmes	
	Number	%	Number	%
Yes	44	23	44	23
No	151	77	151	77
<b>Total</b>	<b>195</b>	<b>100</b>	<b>195</b>	<b>100</b>

**Base: 195**

**Table 27: If there were resources available for vocational training and/or employment programmes for the youth living in the area, which was delivered on a shared basis - would any members of your household be willing to attend such programmes?**

		Number
	Yes	40
	No	<5
	don't know	<5
	Non Response	<5
	<b>Total</b>	<b>44</b>
Missing	N/A	151
Total		195

*Base: 44 respondents who have a member(s) of their household who may benefit from youth vocational skills training and/or youth employment programmes*

**Table 28: If you are a parent/guardian of a child(ren) who may benefit from vocational training/employment programme, would you have any difficulty sending them on such a programme delivered within the area on a shared basis?**

		Number
	Yes, <b><u>I would</u></b> have difficulty	8
	No, I <b><u>would not</u></b> have any difficulty	32
	Non Response	4
	<b>Total</b>	<b>44</b>
Missing	N/A	151
Total		195

*Base: 44 respondents who have a member(s) of their household who may benefit from youth vocational skills training and/or youth employment programmes*

**Table 29: In terms of any future activities/services/programmes that may be developed within the Ardoyne/Alliance area which of the following would you, or any member of your household, be interested in using?**

	Yes		No	
	N	%	N	%
Community pharmacy	115	59	77	40
Sports/exercise classes	114	59	77	40
Holistic therapies e.g. reflexology, acupuncture etc.	113	58	78	40
Community café (including healthy eating)	112	57	80	41
Health and wellbeing initiatives	111	57	80	41
Community-based healthy living centre	110	56	81	42
Counselling/support services (mental health)	89	56	104	53
Cross-community activities	103	53	88	45
Community training and education	99	51	93	48
Unemployment/Job Club	76	39	115	59
Vocational skills training programmes	74	38	117	60
Women's group	74	38	118	61
Youth employment programmes (aged 16+)	68	35	123	63
Drugs/alcohol rehabilitation services	66	34	125	64
Youth programmes (aged 10+)	67	34	123	63
Family support services	64	33	126	65
Restorative justice programmes	65	33	125	64
Children's specific interest clubs (aged 4+)	57	29	133	68
After-school child care for children	53	27	138	71
Senior citizen programmes (craft, lunch club etc.)	51	26	140	72
Volunteering programme	51	26	138	71
Child care facilities for children under 4 years	46	24	146	75
Men's group	46	24	144	74

**Table 30a: How satisfied or dissatisfied are you with the Ardoyne/Alliance area as a place to live?**

	Number	%
Very satisfied	23	12
Satisfied	62	32
No strong feelings	54	28
Dissatisfied	35	18
Very dissatisfied	18	9
No Response	3	2
<b>Total</b>	<b>195</b>	<b>100</b>

Base: 195

**Table 30b: Reasons given being dissatisfied with the Ardoyne/Alliance area as a place to live**

	Number
Perceived amount of anti-social behaviour in the area	22
Perceived lack of facilities for young people	13
Continued tension and fighting between the two predominant communities	8
Perceived lack of adequate housing/repairs	6
Perceived lack of facilities in general	5
Other, including: Lack of community, lack of neutral space, lack of job opportunities	11
<b>Total</b>	<b>65</b>

*Base: 65 comments made by 50 respondents*

*N.B. Respondents could give more than one response*

**Table 31: How concerned are you about relations between people of different community backgrounds in the Ardoyne/Alliance area?**

	Number	%
Very concerned	48	25
Slightly concerned	51	26
Not very concerned	64	33
Not at all concerned	29	15
No Response	<5	2
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 32: How concerned are you about relations between people of different community backgrounds in Northern Ireland as a whole?**

	Number	%
Very concerned	35	18
Slightly concerned	58	30
Not very concerned	72	37
Not at all concerned	29	15
No Response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 33: Do you or members of your household mix with people from different community/religious backgrounds?**

	Number	%
Frequently	97	50
Sometimes	59	30
Never	24	12
Haven't had the opportunity	15	8
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 34: Would you or any member of your household attend shared events/activities/projects which include people from...**

	Different <b>RELIGIOUS</b> backgrounds		Different <b>ETHNIC</b> backgrounds	
	Number	%	Number	%
Yes	154	79	136	70
No	40	21	41	21
Non response	1	1	18	9
<b>Total</b>	<b>195</b>	<b>100</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 35: Would you say the level of community spirit in this interface area is ...?**

	Number	%
Very good	17	9
Good	36	18
Neither good nor poor	40	21
Poor	34	17
Very poor	42	22
Don't know	25	13
Non Response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 36: Do you think relations between people of different community backgrounds in Northern Ireland are better, the same or worse now than compared to 5 YEARS AGO?**

	Number	%
Better	52	27
The same	84	43
Worse	47	24
don't know	12	6
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*



**Table 37: Do you think relations between people of different community backgrounds in Northern Ireland will be better, the same or worse in 5 YEARS' TIME?**

	Number	%
Better	53	27
The same	79	41
Worse	15	8
Don't know	47	24
Non Response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

Base: 195

**Table 38: Are you in favour of local schools within the area sharing educational services such as after school clubs, school grounds, shared school programmes etc.?**

	Number	%
Yes	152	78
No	15	8
Don't know	28	14
<b>Total</b>	<b>195</b>	<b>100</b>

Base: 195

**Table 39: What would be your view on your area moving towards a more mixed community rather than predominately Catholic or Protestant?**

	Number	%
I <b>would</b> be in favour of this	93	48
I <b>would not</b> be in favour of this	45	23
Don't know	57	29
<b>Total</b>	<b>195</b>	<b>100</b>

Base: 195

**Table 40: In terms of affordable/social housing, would you or any member of your household consider living in a development where units were allocated on a cross-community basis?**

	Number	%
Yes	63	32
No, I am happy where I live now	54	28
Possibly in the future	45	23
No	33	17
<b>Total</b>	<b>195</b>	<b>100</b>

Base: 195

**Table 41: How safe/unsafe do you feel walking around this area during the day (i.e. 6.00am to 9.00pm)?**

	Number	%
Very safe	87	45
Fairly safe	88	45
A bit unsafe	16	8
Very unsafe	<5	2
No Response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 42: How safe/unsafe do you feel walking around this area after dark (i.e. 9.00pm to 6.00am)?**

	Number	%
Very safe	22	11
Fairly Safe	56	29
A bit unsafe	73	37
Very unsafe	40	21
Don t go out after dark	<5	1
Non response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 43: How safe/unsafe do you feel in your own home during the day (i.e. 6.00am to 9.00pm)?**

	Number	%
Very safe	124	64
Fairly safe	64	33
A bit unsafe	<5	1
Very unsafe	<5	1
No Response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 44: How safe/unsafe do you feel in your own home after dark (i.e. 9.00pm to 6.00am)?**

	Number	%
Very safe	86	44
Fairly safe	73	37
A bit unsafe	25	13
Very unsafe	8	4
No Response	<5	2
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

**Table 45: Experience of crime in the Ardoyne/Alliance area**

	Yes		No		No response		Reported crime to police
	N	%	N	%	N	%	Number
Vandalism of property	23	12	168	86	4	2	6
Vandalism of car/other vehicle	22	11	170	87	3	2	8
Verbal threat	19	10	171	88	5	3	5
Burglary	16	8	176	90	3	2	11
Religious hate crime	11	6	179	92	5	3	<5
Physical assault	10	5	181	93	4	2	6
Theft from car/motor vehicle	7	4	182	93	6	3	<5
Theft of car/motor vehicle	6	3	185	95	4	2	<5
Race hate crime	<5	2	184	94	7	4	<5
Other	5	3	190	97	-	-	<5

*Base: 195***Table 46a: Would you consider yourself to be living in/near an interface area?**

	Number	%
Yes	141	72
No	53	27
No response	<5	1
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195***Table 46b: If yes, how close do you live to the interface?**

	Number	%
Under 100 yards	34	24
More than 100 yards but less than 500 yards	65	46
More than 500 yards	39	28
No response	<5	2
<b>Total</b>	<b>141</b>	<b>100</b>
N/A	54	
Total	195	

*Base: 141 respondents who report living in/near an interface area*

**Table 46c: Do you think relationships on the interface are...?**

	Number	%
Getting better	23	16
About the same	67	48
Getting worse	37	26
Don't know	13	9
Non response	<5	1
<b>Total</b>	<b>141</b>	<b>100</b>
N/A	54	
Total	195	

*Base: 141 respondents who report living in/near an interface area*

**Table 47: What do you think would happen if there was a shared space project on the interface?**

	Yes		No		Don't know		Non response	
	N	%	N	%	N	%	N	%
People could have access to additional services	91	47	44	23	50	26	10	5
May attract investment into the area	85	44	43	22	54	28	13	7
Decrease in sectarianism	84	43	50	26	55	28	6	3
People would have freer movement in the area	82	42	51	26	53	27	9	5
Decrease in anti-social behaviour	72	37	59	30	58	30	6	3
Decrease in criminal activity	57	29	64	33	35	33	9	5
Make no difference to you	25	29	71	36	54	28	14	7

*Base: 195*

**Table 48: What do you think would be the best way for your household to be kept aware of and interested in community work within the Ardoyne/Alliance area?**

	Number	%
Community newsletter	148	76
Community meetings	13	7
Feedback through existing community groups	12	6
Other	4	2
Non response	18	9
<b>Total</b>	<b>195</b>	<b>100</b>

*Base: 195*

