

Whitehill, Bangor Shared Communities Survey

Full Report

Produced by the Research Unit

October 2013

HousingExecutive



ACKNOWLEDGEMENTS

The Housing Executive would like to express its gratitude to all those involved in the Whitehill shared communities' research and in particular to the residents of Whitehill, Lisnabreen and Clanmorris who took the time to complete the survey and without whose co-operation the survey could not have been undertaken.

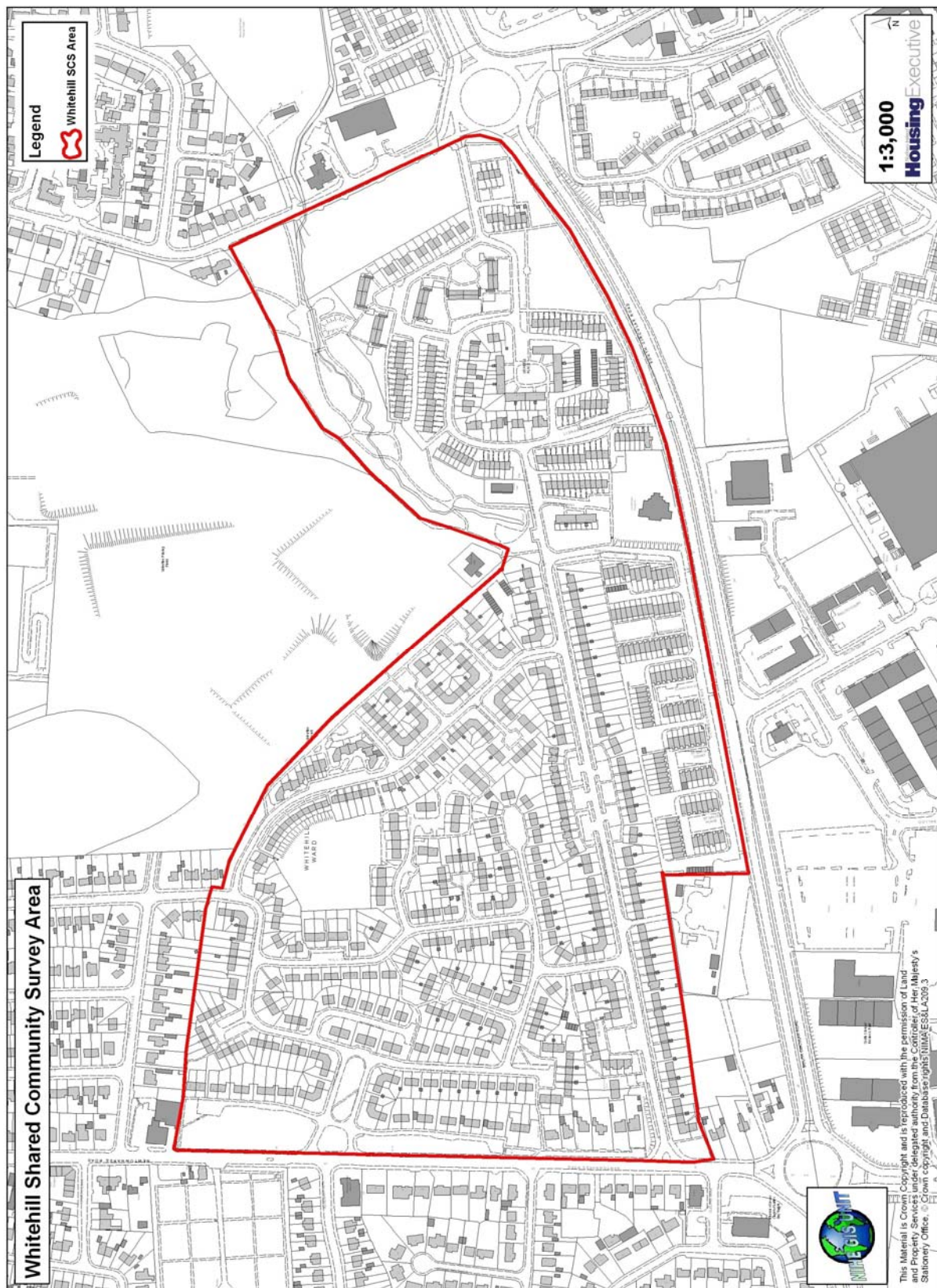
Contents

1.0	BACKGROUND TO SURVEY.....	5
2.0	SAMPLE AND METHODOLOGY	7
3.0	RESEARCH FINDINGS	9
4.0	SUMMARY	19
	Appendix 1: Tabular results	
	Appendix 2: Questionnaire	

1.0 BACKGROUND TO SURVEY

- 1.1 The Whitehill Estate and neighbouring Lisnabreen and Clanmorris are situated south-west of Bangor town centre within North Down Borough Council area. At the time of the survey Whitehill, Lisnabreen and Clanmorris had approximately 930 dwellings with a mixture of Housing Executive, housing association, private rented and privately own properties.
- 1.2 Whitehill Community Association was established in 1999 to bring about change and improve the well being of the residents within the Whitehill ward. Located within a community house on the Whitehill Estate, the Association's Learning Resource Centre acts as an office base and enables a range of activities and events; many of which have been cross-community based.
- 1.3 To further support this work, Whitehill was selected to participate in the Housing Executive's Shared Communities Programme in 2013, the overall purpose of the programme being to develop shared communities where people choose to live with others regardless of their religion, race or nationality in a neighbourhood that is safe and welcoming to all and threatening to no-one.
- 1.4 The programme is community-led and provides an opportunity for residents to engage in good relations projects within their own area as well as neighbouring estates. Central to the programme for each area selected is a survey, designed by the Housing Executive's Research Unit in consultation with the community group, to determine the needs of the community.
- 1.5 This report details the method by which the Whitehill survey was conducted and resultant research findings.

Figure 1.1: Map of the Whitehill Shared Communities Survey area



2.0 SAMPLE AND METHODOLOGY

2.1 Members of the Housing Executive Research Unit and Community Cohesion Unit met with representatives from Whitehill Community Association in June 2013. Following consultation with community representatives the questionnaire design and methodology for the survey were agreed.

2.2 The aims of the survey were to:

- measure residents' satisfaction with local facilities/services;
- identify activities or services that could be provided at a local community level;
- assess attitudes to community relations and community safety in the area; and
- identify areas of work needed in order to develop and implement a good relations plan.

2.3 A random sample of 200 properties was taken from approximately 930 properties of different tenure within the Whitehill Estate which included Clanmorris and Lisnabreen. Each of the 200 properties in the sample received a letter inviting the household to participate in the survey. Included with the letter was a copy of the questionnaire to be completed by the occupier and collected by Housing Executive research staff.

2.4 The questionnaire was designed for self completion; however research staff helped complete questionnaires with those residents who requested assistance during the fieldwork period. A copy of the questionnaire is included in Appendix 1.

2.5 It is Research Unit policy that all staff carry photographic ID at all times when conducting fieldwork. Visits to properties are made at varying times of the day and a total of five attempts are made to collect surveys. If, at the end of the fieldwork period, research officers have been unable to contact a household member the address is recorded as a non-contact. However, in practice, every opportunity to call when passing an address is made.

2.6 Research officers carried out the fieldwork during July and August 2013. On completion of the fieldwork 11 addresses in the sample were identified as ineligible due to being vacant or non-existent, which reduced the valid sample to 189 addresses. A total of 106 completed

questionnaires were returned which yielded a response rate of 56 per cent.

Table 2.1: Breakdown of response rate

	Number	%
Original target sample	200	
Vacant	11	
Revised target sample	189	100
Non contacts	40	21
Refusals	43	23
Completed questionnaires	106	56

- 2.7 A breakdown of figures is available in the tabular results included in Appendix 2.
- 2.8 Due to rounding, some tables do not add to 100 per cent. Also, for data protection purposes, and in particular where questions are considered sensitive, if the number of respondents is less than five the actual figures have been omitted and are shown as <5.
- 2.9 In some cases the base is less than 106, which may be due to some respondents not giving sufficient information when answering that question. This is recorded as non response.
- 2.10 Whilst the area surveyed included Whitehill, Lisnabreen and Clanmorris for ease of reading the area surveyed is referred to as Whitehill throughout.

3.0 RESEARCH FINDINGS

3.1 HOUSEHOLD PROFILE

Characteristics of households

'Lone older' (16%) and 'two older' (12%) households, accounted for more than one-quarter (28%) of all households surveyed. Slightly more than one-quarter (26%) were 'lone adult' households; 13 per cent were 'lone parents' and 12 per cent 'small family' households (Appendix Table 1).

Almost half (46%) of households had a member with a disability which affected their normal day-to-day activities. Of those (n=48) less than one-quarters (n=11; 23%) reported their household had two or more persons with a disability (Appendix Tables 2 and 3)

Characteristics of Household Reference Person¹ (HRP)

Equal proportions (50%) of HRPs were either male or female. More than one-quarter (28%) of HRPs were aged between 16 and 39 years and more than one-third (35%) were aged between 40 and 59. More than one-third (37%) of HRPs were aged 60 or over (Tables Appendix 4 and 5).

More than one-third (37%) of all HRPs were working (full-time, part-time or self-employed) at the time of the survey and almost one-third (32%) were retired. A further 13 per cent were not working; 12 per cent of HRPs was permanently sick/disabled at the time of the survey (Appendix Table 6).

In terms of ethnic origin, the vast majority (98%) of HRPs were white. Almost nine-tenths (87%) of HRPs described themselves as British and one-tenth (10%) described themselves as Northern Irish (Appendix Tables 7 and 8).

The majority (77%) of respondents described the religious composition of their household as Protestant. Almost one-tenth (8%) reported their household to be of no religion. The same proportion (5%) of respondents stated their household to be either Catholic or of mixed (Protestant/Catholic) religion (Appendix Table 9).

¹ The household reference person (HRP) is the member of the household who owns or pays the rent or mortgage on the property. Where two people have equal claim (e.g. two persons cohabitating who jointly own or rent the property) the household reference person is the person with highest annual income. The definition is for analysis purposes and does not imply any authoritative relationship within the household.

3.2 CHARACTERISTICS OF HOME AND AREA

Length of time living in Whitehill

More than two-fifths (43%) of respondents had lived in their present home for 15 years or more at the time of the survey and more than one-fifth (21%) had lived in their present home for five years or more but less than ten years (Appendix Table 10).

More than half (53%) had lived outside the local area but within North Down Borough Council area and one-third (33%) of respondents had lived in the same local area immediately before moving to the home they occupied at the time of the survey; 13 per cent had lived outside North Down Borough Council (Appendix Table 11).

Two-thirds (66%) of respondents stated they were unlikely to move from the local area in the next two years. Less than one-tenth (9%) said they were likely to move and 15 per cent did not know. Reasons given by respondents for moving away were too varied to infer any general factors (Appendix Table 12)

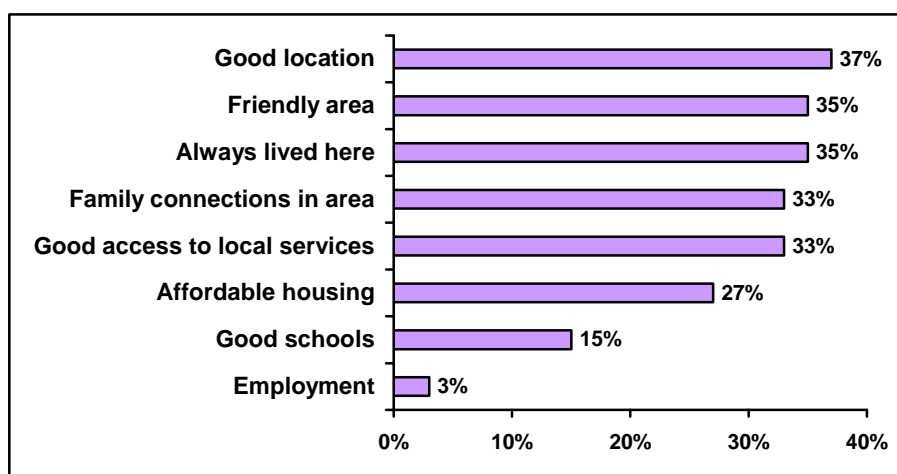
Household tenure

Almost half (45%) of respondents rented from the Housing Executive and almost two-fifths (38%) were owner occupiers at the time of the survey. More than one-tenth (13%) rented privately; the remainder (5%) rented from a housing association (Appendix Tables 13).

Reasons for staying in Whitehill

Respondents were asked why they continue to stay in the Whitehill area and included in the questionnaire was a list of reasons. In the event, the vast majority (99%) reported at least one reason why they continued to stay in Whitehill.

Figure 3.1: Respondents' reasons for staying in Whitehill



As Figure 3.1 above illustrates, the most common reason among respondents for staying in the Whitehill area was because they felt it was a 'good location' with more than one-third (37%) stating that this was the case. A further 35 per cent cited 'friendly area' and/or 'always lived here' as reasons for staying in the Whitehill area; 'employment' was the reason least cited among respondents (3%), (Appendix Table 14).

3.3 SERVICES AND FACILITIES

General services and facilities

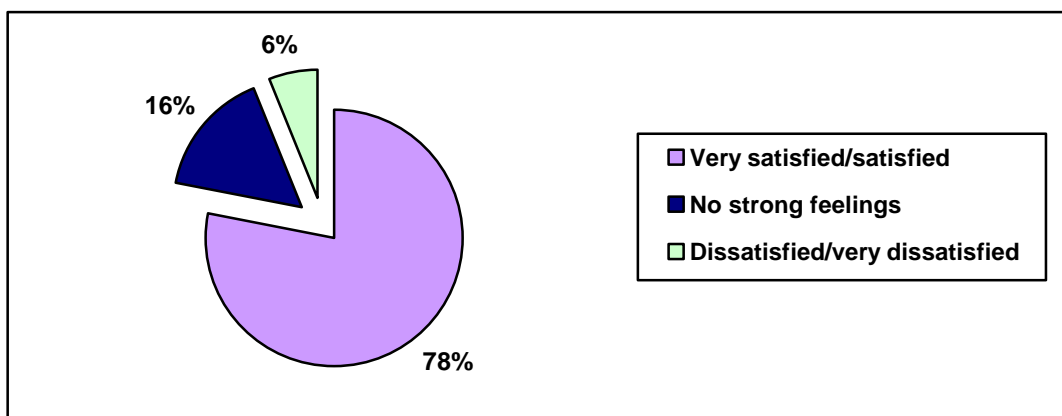
Respondents were asked about a number of services and facilities in their area and whether they found them satisfactory or unsatisfactory. There were high levels of satisfaction with many of the services listed in the questionnaire. For instance, the vast majority of respondents found 'street lighting' (95%), the 'emptying of wheelie bins' (94%), 'doctors' (93%), 'street signage' (93%), 'chemists' (91%) and 'dentists' (91%) satisfactory.

Conversely, almost one-third (32%) of respondents found 'car parking' in the area to be 'unsatisfactory'; similar proportions of respondents found 'policing of the area' (28%) and 'play areas for children' (27%) unsatisfactory. Of the respondents (n=34) who found car parking in the area to be unsatisfactory, the most common reason stated was that there was not enough. The main reasons for those respondents (n=28) who found 'policing of the area' unsatisfactory was either that there were none or not enough in the area. Of the respondents (n=27) who found play areas for children unsatisfactory the most common reasons given was either that there were none or that current provision needed updating (Appendix Table 15).

Satisfaction with Whitehill as a place to live

Figure 3.2, below, shows that more than four-fifths (78%) of respondents were either very satisfied or satisfied with Whitehill as a place to live.

Figure 3.2 Level of satisfaction with Whitehill as a place to live



Less than one-tenth (6%) of respondents were either 'dissatisfied' or 'very dissatisfied' and the remainder (16%) had no strong feelings (Appendix Table 16).

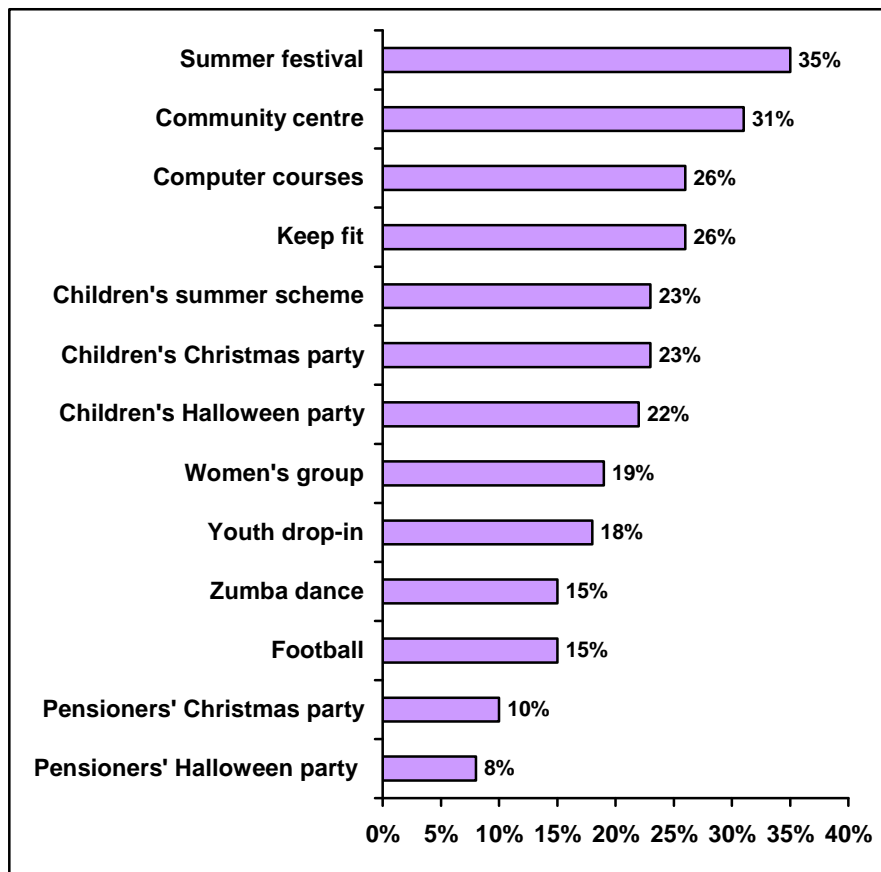
Whilst respondents who were dissatisfied with Whitehill as a place to live gave reasons for their dissatisfaction, it is not possible to report them due to the small numbers involved and the reasons given too varied to infer any common themes.

Future community activities and events

Respondents were asked what events/activities/projects they or any member of their household would choose to attend/use if it were provided locally.

As Figure 3.3 below illustrates, a 'summer festival' was the event/activity/project with the highest level of interest, with more than one-thirds (35%) reporting that they and/or members of the household would choose to attend such an event.

Figure 3.3: Level of interest in future community activities and events



Moreover, one-third (31%) would attend a 'community centre'. The same proportion (26% for both) of respondents and/or members of their household would attend 'computer courses' and 'keep fit' classes. Survey findings show respondents and/or members of their household would be least likely to attend a 'pensioners' Halloween party' (8%), (Appendix Table 17).

Community spirit in the area

Respondents were asked to gauge the level of community spirit in the Whitehill area. Findings show that almost two-thirds (64%) felt 'community spirit' in the Whitehill area was either 'very good' or 'good'. Almost one-fifth (18%) felt it was 'neither good nor poor' and a further eight per cent felt it was 'poor' or 'very poor'. Reasons varied as to why respondents felt community spirit was 'poor' or 'very poor', however, the occurrence of antisocial behaviour in the area was the common theme among comments made (Appendix Table 18).

Respondents were asked to state any changes they would like to see in the Whitehill area. The most common suggestion (n=15) was that there should be more things for children and young people to do. Various other suggestions were made although numbers are too small to report. However there were three themes which were commented on by five or more respondents. These included a desire for antisocial behaviour to be challenged, more play areas for children, and assistance with the maintenance of gardens.

3.4 ATTITUDES TO COMMUNITY RELATIONS

Perception of community relations in the area

When asked about community relations in the area almost one-fifth (19%) of respondents felt they were 'getting better'. More than half (55%) felt community relations in the area were 'about the same'. Less than one-tenth (8%) felt that community relations were getting worse in the area; 18 per cent were undecided. Reasons given by respondents for feeling community relations were getting worse were too varied to infer any general factors (Appendix Table 19).

Promoting understanding and respect

In order to gauge residents' opinion regarding what they thought would promote greater understanding and respect between communities a list of facilities were included in the survey. Respondents were then asked to express which they thought could promote greater understanding and respect in the Whitehill area.

Table 3.1 shows almost two-thirds (63%) of respondents thought that 'youth activities (aged 10+)' could promote greater understanding and respect between communities in the Whitehill area. Less (57% for both) thought 'children's specific interest clubs' (aged 4+) and a 'newsletter covering different topics delivered to the door' would promote greater understanding and respect.

Respondents were least likely to think that a ‘men’s group’ could promote better understanding and respect, with two-fifths (40%) believing this to be the case (Appendix Table 20).

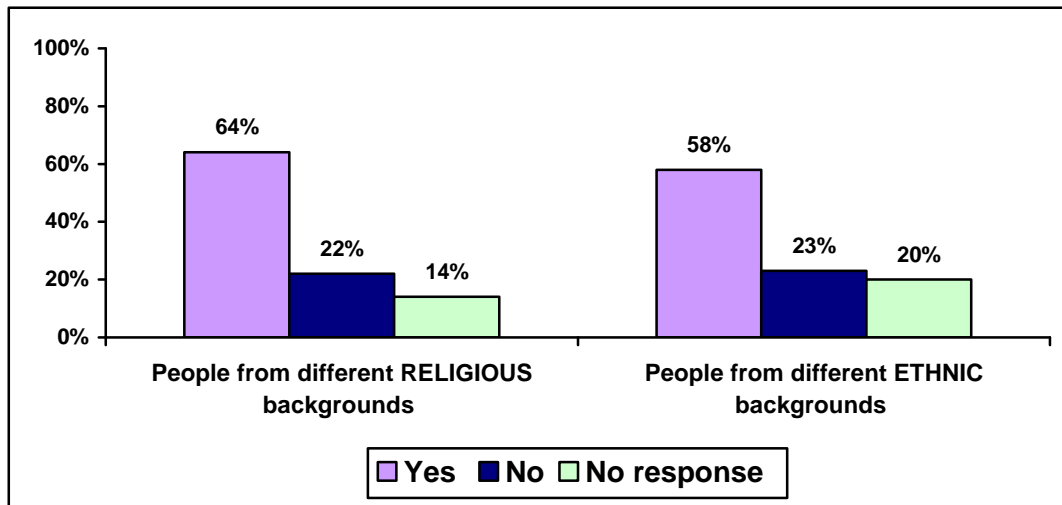
Table 3.1: Respondents’ perceptions of what could promote greater understanding and respect between communities in the Whitehill area

Event/activity/projects	% yes response
Youth activities (aged 10+)	63
Children’s specific interest clubs (aged 4+)	57
Newsletter covering different topics delivered door to door	57
Community social events	54
Volunteering projects	52
Residents’ group	52
Multi cultural events (raising awareness of different cultures)	50
Senior citizen activities (craft, lunch club etc)	49
Community safety events/initiatives	49
Intergenerational events (involving residents of all ages)	48
Know your neighbour event	48
Sports events (running, cycling etc.	45
Women’s group	43
Men’s group	40

Mixing with people from different backgrounds

In order to measure respondents’ attitudes to mixing with people from different backgrounds respondents were asked if they would attend events/activities/projects which would include people from different backgrounds. As Figure 3.4 below shows, almost two-thirds (64%) of respondents stated they or a member of their household would attend shared events/activities/projects which would include people from different religious backgrounds. Less (58%) stated that they or a member of their household would attend shared events/activities/projects which would include people from different ethnic backgrounds (Appendix Table 21).

Figure 3.4: Respondents' willingness to attend future events/activities/project which would include people from different backgrounds



Respondents were also asked whether they already mixed frequently, sometimes, never or haven't had the opportunity to mix with people from different community/religious/ethnic backgrounds. Two-thirds (66%) of respondents said that they or members of their household did mix with people from a different backgrounds (35% 'frequently'; 31% 'sometimes'). Almost one-fifth (19%) of respondents said they hadn't had the opportunity to do so; more than one-tenth (13%) said they never mixed with people from a different backgrounds (Appendix Table 22).

Shared events/activities/programmes

A similar, but more general question was asked of respondents regarding whether they or any member of their household would consider taking part in events/activities/projects delivered on a shared basis, which would be open to all regardless of community, ethnic or religious background. More than two-fifths (41%) of respondents stated that they would; one-fifth (20%) would not, and 25 per cent stated possibly in the future. A further 11 per cent said they were 'not interested in any community activity or programme'; four per cent did not respond to this question (Appendix Table 23).

Respondents were invited to comment on possible shared space events/activities/projects. In the event only eight took the opportunity, with comments too varied to infer any general themes.

Moving towards a more mixed community

Almost half (46%) of respondents would be in favour of their area moving towards a more mixed community rather than predominantly Protestant or Catholic, less

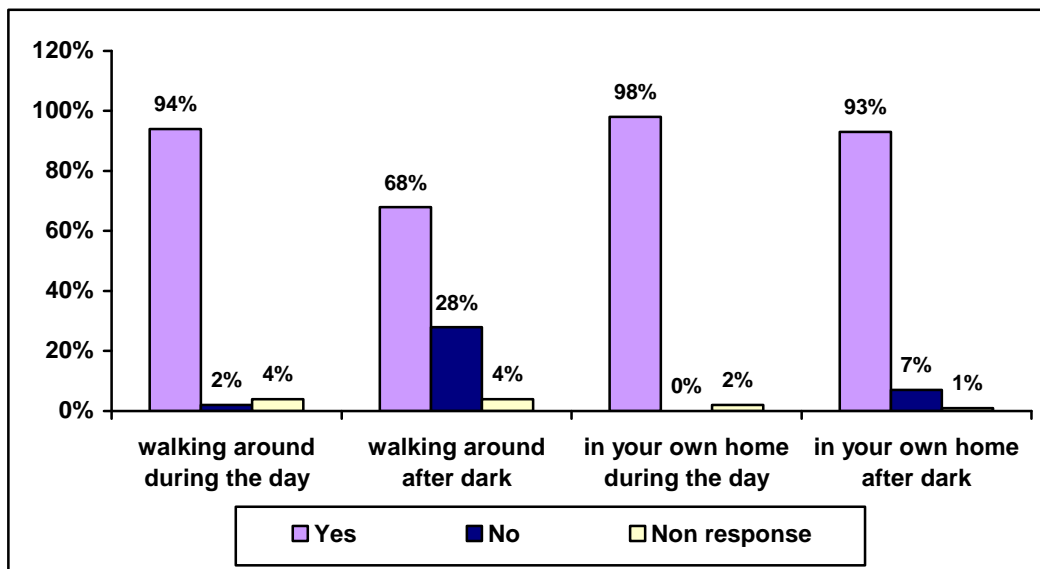
than one-fifth (16%) would not be in favour. However, more than one-third (36%) of respondents were undecided (Appendix Table 24).

3.5 COMMUNITY SAFETY

Perception of personal safety

Respondents were asked about their feelings of personal safety in relation to the Whitehill area. As shown in Figure 3.5 the majority (94%) of respondents felt safe walking around the area during the day. Less (68%) felt safe walking around the area at night (Appendix Tables 25 and 26).

Figure 3.5: Respondents' perception of personal safety



The majority (98%) of respondents felt safe in their home during the day, and in their home after dark (93%), (Appendix Tables 27 and 28).

Respondents were asked an open-ended question regarding what makes them feel safe. In total 83 respondents commented on what makes them feel safe. Whilst various, almost half (n=40) noted familiarity with the area and people/neighbours made them feel safe.

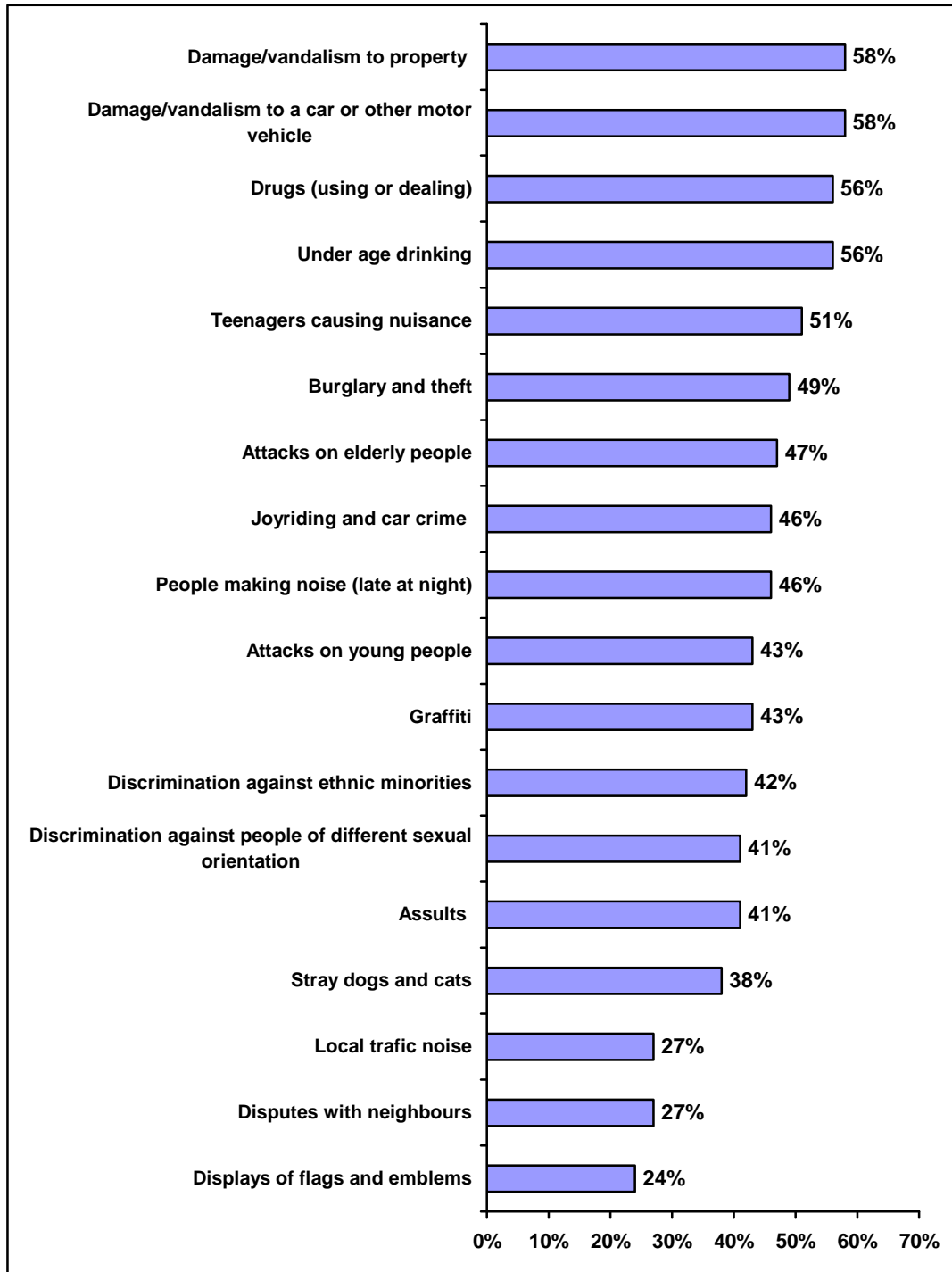
Respondents were also asked an open-ended question regarding what makes them feel unsafe. In total 35 respondents commented on what makes them feel unsafe. These were various and numbers are too small to report, however there were two interrelated themes, the first being youths loitering and the second being incidences of antisocial behaviour in the area; including street drinking.

Respondents' concerns within the Whitehill area

Respondents were given a list of issues that might affect residents living within any given neighbourhood and were asked whether they were concerned or

unconcerned about these issues within the Whitehill area. Figure 3.6, below, shows that almost three-fifths (58%) of residents were concerned about 'damage/vandalism to property' as well as 'damage/vandalism to a car or other motor vehicle'.

Figure 3.6: Respondents' concerns within the Whitehill area



More than half (56% for both) were also concerned about 'drugs (using and dealing)' and 'under age drinking'; 51 per cent were concerned with 'teenagers

causing a nuisance'. A smaller proportion of respondents were concerned with 'local traffic noise' (27%), 'disputes with neighbours' (27%), and 'displays of flags and emblems' (24%), (Appendix Table 29).

Reporting incidents of crime

Respondents were asked whether they would report all crimes to the police. In the event, more than four-fifths (81%) of respondents noted they would report all crimes to the police. Interestingly, less than half (44%) were aware of the non-emergency police number before receiving the questionnaire (Appendix Table 30).

Keeping residents informed

More than four-fifths (84%) of respondents thought the best way to keep people aware of and interested in community event/activities/projects in the Whitehill area was through a community newsletter; one-tenth (10%) felt this was best done through feedback from existing community groups (Appendix Table 31).

3.6 ADDITIONAL COMMENTS

On completion of the questionnaire, all respondents were given the opportunity to make general comments about living in Whitehill and/or the research being carried out. In total 20 respondents made comments; however they were too varied to infer any general themes.

4.0 SUMMARY

- Survey findings show that a 'good location', 'friendly area' and 'always lived here' were the most common reasons given for why respondents continued to live in the Whitehill area.
- Survey findings also show the majority of residents were satisfied with the services and facilities in the Whitehill area. Car parking, however, was found to be unsatisfactory by almost one-third of respondents; the main reason given being a lack of spaces.
- Nevertheless, more than four-fifths of respondents were either 'very satisfied' or 'satisfied' with Whitehill as a place to live. Furthermore, almost two-thirds felt community spirit in the area was either 'very good' or 'good'.
- There was a positive response to the possibility of future community events and activities among residents with more than one-third noting they would attend a Summer Festival. Moreover, when asked what changes they would like to see in the area the most common response was the desire to see more activities for children and young people.
- Respondents also felt that youth activities and a community newsletter covering different topics could promote greater understanding and respect between communities in the Whitehill area.
- Two-thirds of respondents reported they and/or a member(s) of their household mixed with people from different religious backgrounds. Furthermore, there was a willingness among residents to mix with people from different ethnic as well as religious backgrounds.
- In terms of living together, however, less than half would be in favour of their area moving towards a more mixed community rather than predominantly Protestant or Catholic.
- The vast majority of respondents felt safe walking around the Whitehill area during the day and in their own homes during the day as well as at night. However, findings indicate that they felt less safe walking around the area at night. When asked what made them feel unsafe, the two most common themes which emerged were: youths loitering and incidences of anti-social behaviour in the area.
- The most common concerns within the Whitehill area among respondents were: damage/vandalism to properties and well as cars and other motor vehicles, drugs (using and dealing) and under age drinking.

- Finally, whilst the majority felt a community newsletter was the best way to keep people aware of and interested in community event/activities/projects, one-tenth felt this was best achieved through feedback from existing community groups.

Appendix 1

Questionnaire

Research Unit, Northern Ireland Housing Executive

OFFICE USE ONLY

Received AM PM EVE SAT Punched

Schedule No:

Coding

Validated

WHITEHILL COMMUNITY ASSOCIATION SURVEY

(Whitehill/Clanmorris/Lisnabreen)

This confidential survey has been developed in partnership with Whitehill Community Association and the Housing Executive Community Cohesion Unit. It is important to note that this survey is for **all residents** so whether you are a Housing Executive Tenant, a home owner or are renting from a private landlord or housing association, we would be grateful if all householders take the time to complete the survey. Please do so by circling the appropriate response(s) for each question. All information will be treated in the strictest confidence and will be used only for the purposes of this research.

Section 1: Living Here

Q1. How long have you lived in your present home?

Please circle one response only

Less than 1 year	1
1 year or more but less than 5 years	2
5 years or more but less than 10 years	3
10 years or more but less than 15 years	4
15 years or more	5

Q2. Where did you live immediately before your present home?

Please circle one response only

Same local area (Whitehill/Clanmorris/Lisnabreen)	1
Outside current local area but within North Down Borough Council area	2
Outside North Down Borough Council area but within Northern Ireland	3
Outside Northern Ireland, please specify	4

Q3. Do you rent or own your home?

Please circle one response only

Rent from Housing Executive	1
Rent from a housing association	2
Rent from private landlord	3
Owner occupier	4
Other, please specify	5

Q4. What are your reasons for staying in the Whitehill/Clanmorris/Lisnabreen?

Please circle all that apply

Always lived here	
Affordable housing costs	
Family connections in the area	
Good location	
Good schools	
Friendly area	
Good access to local services	
Employment	
Other (<i>please specify below</i>)	

Q5a. Would you say the level of community spirit in this area is ...?

Please circle one response only

Very good	1	Go to Q6a
Good	2	
Neither good nor poor	3	
Poor	4	Go to 5b
Very poor	5	Go to Q6a
Don't know	888	

Q5b. If you answered poor or very poor, please state why.

Q6a. Do you think you are likely to move away from the Whitehill/Lisnabreen/Clanmorris in the next two years?

Please circle one response only

Yes	1	Go to Q6b
No	2	Go to Q7
Don't know	888	Go to Q7

Q6b. If yes, why do you think you are likely to move away in the next two years?

Section 2: Services and facilities in Whitehill/Clanmorris/Lisnabreen

Q7. The following is a list of general services within the area. Please circle a response for each to indicate whether the service is satisfactory or unsatisfactory. If it is unsatisfactory, please give your main reason why.

Please circle a response on each line

	Satisfied	Unsatisfactory	Why unsatisfactory
Emptying of wheelie bins	1	2	
Repairing of roads and pavements	1	2	
Street sweeping	1	2	
Street signage	1	2	
Street lighting	1	2	
Policing of the area	1	2	
Car parking	1	2	
Play areas for children	1	2	
Doctors	1	2	
Chemists	1	2	
Dentists	1	2	
Advice services	1	2	
Primary school	1	2	
Secondary school	1	2	
Higher/Further education 16+	1	2	
Adult education	1	2	
Sport/leisure services	1	2	

Q8. If provided locally, which events/activities/projects would you or any member of your household choose to attend?

Please circle one response on each line

	Yes – one or more household members would use/attend	No – no household member would use/attend
Community Centre	1	2
Women's group	1	2
Zumba dance	1	2
Keep fit	1	2
Youth drop in	1	2
Children's summer scheme	1	2
Children's Halloween party	1	2
Children's Christmas party	1	2
Pensioner's Halloween party	1	2
Pensioner's Christmas party	1	2
Computer courses	1	2
Summer festival	1	2
Football	1	2
Other, please specify	1	2

Q9. Are you involved in any local community groups?

Please circle one response only

Yes	1
No	2

Q10a. How satisfied or dissatisfied are you with Whitehill/Clanmorris/Lisnabreen as a place to live?

Please circle one response only

Very satisfied	Satisfied	No strong feelings	Dissatisfied	Very dissatisfied
1	2	3	4	5
Go to Q11			Go to Q10b	

Q10b. If dissatisfied or very dissatisfied, please state why.

Q11. Thinking about living in these areas, please state what changes you would like to see, if any, which have not been previously mentioned in this questionnaire.

1.

2.

3.

Section 3: Attitudes to community relations

Q12a. Do you think community relations in this area are...?

Please circle one response only

Getting better	1	Go to Q13
About the same	2	Go to Q13
Getting worse	3	Go to Q12b
Don't know	888	Go to Q13

Q12b. If you think community relations in this area are getting worse, please state why.

Q13. Do you or members of your household mix with people from a different community/religious or ethnic background?

Please circle one response only

Frequently	1
Sometimes	2
Haven't had the opportunity	3
Never	4

Q14. Which of the following events/activities/projects do you think could promote greater understanding and respect between communities in this area?

Please circle one response on each line

	Yes	No	Don't Know
Children's specific interest clubs (aged 4+)	1	2	888
Youth activities (aged 10+)	1	2	888
Senior citizen activities (craft, lunch club etc)	1	2	888
Women's group	1	2	888
Men's group	1	2	888
Volunteering projects	1	2	888
Community social events	1	2	888
Community safety events/initiatives	1	2	888
Residents' group	1	2	888
Newsletter covering different topics delivered door to door	1	2	888
Intergenerational events (involving residents of all ages)	1	2	888
Multi cultural events (raising awareness of different cultures)	1	2	888
Know your neighbour event	1	2	888
Sports events (running, cycling etc.)	1	2	888
Other, please specify	1	2	888

- Q15. Would you or any member of your household attend shared events/activities/projects which included people from:

Please circle one response on each line

	Yes	No	Don't know
Different religious backgrounds	1	2	888
Different ethnic backgrounds	1	2	888
Other, please specify	1	2	888

- Q16. Would you or any member of your household be interested in taking part in events/activities/projects delivered on a **shared basis** which are open to people from different community/religious/ethnic backgrounds?

Please circle one response only

Yes	1
No	2
Possibly in the future	3
Not interested in any community activity or project	4

- Q17. Have you any other comments regarding possible shared space events/activities/projects?

- Q18. What would be your view on your area moving towards a more mixed community rather than predominantly Catholic or Protestant?

Please circle one response only

I would be in favour of this	1
I would not be in favour of this	2
Don't Know	888

Section 4: Community safety

Q19a. The following questions are about your own personal safety with this area and by area we mean within a 15 minute walk. Do you feel safe... (If you answer "No" please state why).

Please circle one response on each line

	Yes	No	If no, why?
...walking around this area during the day? (i.e. 6.00 am to 9.00 pm)	1	2	
... walking around this area after dark? (i.e. 9.00 pm to 6.00 am)	1	2	
...in your own home during the day? (i.e. 6.00 am to 9.00 pm)	1	2	
...in your own home after dark? (i.e. 9.00 pm to 6.00 am)	1	2	

Q19b. What makes you feel **safe** in this area?

Q19c. What makes you feel **unsafe** in this area?

Q20. The following questions are about reporting incidences of crime to the police? Please circle 'yes' or 'no' to the following:

Please circle one response on each line

	Yes	No	Don't know
If I were the victim of crime I would report all crimes to the Police	1	2	888
If I were the victim of crime I would only report major crimes to the Police	1	2	888
Before receiving this survey did you know there was a non-emergency police number (0845 600 8000)	1	2	888

Q21. Please state whether you are concerned/not concerned about any of the following aspects within the Whitehill/Clanmorris/Lisnabreen area

Please circle one response on each line

	Concerned	Not Concerned
Attacks on elderly people	1	2
Attacks on young people	1	2
Discrimination against ethnic minorities	1	2
Discrimination against people of a different sexual orientation	1	2
Burglary and theft	1	2
Damage/vandalism to property	1	2
Damage/vandalism to car	1	2
Stray dogs and cats	1	2
Drugs (using or dealing)	1	2
Graffiti	1	2
Joyriding and car crime (theft and damage)	1	2
Local traffic noise	1	2
People making a noise (late at night)	1	2
Under age drinking	1	2
Assaults	1	2
Displays of flags and emblems	1	2
Teenagers causing a nuisance	1	2
Disputes with neighbours	1	2
Other, please specify	1	2

Q22. What do you think would be the best way for Whitehill Community Association to keep people aware of events/activities/projects in the area?

Please circle one response only

Community newsletter	1
Community meetings	2
Feedback through existing community groups	3
Social Networking i.e. Facebook, Twitter	4
Other, please specify	5

Section 5: You and your household

It would be very helpful to the research if you could provide some details about yourself and the people who live with you

Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:

“A physical or mental impairment which has a substantial and long term adverse effect on a person’s ability to carry out normal day to day activities.”

Day to day activities are normal activities carried out by most people on a regular basis. The effect of the disability must have lasted 12 months, or be likely to last at least 12 months or for the rest of the life of the person.

Q23a. Does any member in the household have any long term illnesses, health problems or disability which limits his/her daily activities or the work they can do?

Please circle one response only

Yes	1	Go to Q23b
No	2	Go to Q24

Q23b. How many members of the household have a disability that affects their normal day-to-day activities?

Please circle one response only

1	2	3+
---	---	----

Q24. How many people live in this household?

Enter number

- Q25. Could you please complete the following table and provide details of everyone who lives here and how they are related to the **Household Reference Person (HRP)**? *This is the person who would be considered to be the head of the household.* Please circle a response for each category that applies to each person. Please start by giving the age of the Household Reference Person and then work down the categories, circling the appropriate response.

Person:	HRP	2	3	4	5	6	7	8	9	10
Age on last birthday:										
Gender										
Male	1	1	1	1	1	1	1	1	1	1
Female	2	2	2	2	2	2	2	2	2	2
Your Household	HRP	1								
Relationship to HRP: Partner (married)		2	2	2	2	2	2	2	2	2
Partner (cohabiting)		3	3	3	3	3	3	3	3	3
Partner (civil partnership)		4	4	4	4	4	4	4	4	4
Child		5	5	5	5	5	5	5	5	5
Parent		6	6	6	6	6	6	6	6	6
Other Relative		7	7	7	7	7	7	7	7	7
Lodger		8	8	8	8	8	8	8	8	8
Other non-relative		9	9	9	9	9	9	9	9	9
Employment Status										
Self Employed	1	1	1	1	1	1	1	1	1	1
Working full-time	2	2	2	2	2	2	2	2	2	2
Working part-time	3	3	3	3	3	3	3	3	3	3
Not working short term (< 1 year)	4	4	4	4	4	4	4	4	4	4
Not working long term (> 1 year)	5	5	5	5	5	5	5	5	5	5
Retired (excludes looking after home)	6	6	6	6	6	6	6	6	6	6
Student (further / higher education)	7	7	7	7	7	7	7	7	7	7
Permanent Sick/Disabled	8	8	8	8	8	8	8	8	8	8
Looking after family/home	9	9	9	9	9	9	9	9	9	9
Other, including schoolchild	10	10	10	10	10	10	10	10	10	10
Marital Status										
Single (never married)	1	1	1	1	1	1	1	1	1	1
Married (first marriage)	2	2	2	2	2	2	2	2	2	2
Re-married	3	3	3	3	3	3	3	3	3	3
Civil Partnership	4	4	4	4	4	4	4	4	4	4
Separated (but still legally married)	5	5	5	5	5	5	5	5	5	5
Divorced (but not legally remarried)	6	6	6	6	6	6	6	6	6	6
Widowed (but not legally remarried)	7	7	7	7	7	7	7	7	7	7
Ethnic Group										
White	1	1	1	1	1	1	1	1	1	1
Chinese	2	2	2	2	2	2	2	2	2	2
Irish Traveller	3	3	3	3	3	3	3	3	3	3
Indian	4	4	4	4	4	4	4	4	4	4
Pakistani	5	5	5	5	5	5	5	5	5	5
Bangladeshi	6	6	6	6	6	6	6	6	6	6
Black Caribbean	7	7	7	7	7	7	7	7	7	7
Black African	8	8	8	8	8	8	8	8	8	8
Mixed Ethnic (please specify)	9	9	9	9	9	9	9	9	9	9
Other, please specify	10	10	10	10	10	10	10	10	10	10
Black other (please specify)	11	11	11	11	11	11	11	11	11	11
Nationality										
British	1	1	1	1	1	1	1	1	1	1
Irish	2	2	2	2	2	2	2	2	2	2
Northern Irish	3	3	3	3	3	3	3	3	3	3
Portuguese	4	4	4	4	4	4	4	4	4	4
Latvian	5	5	5	5	5	5	5	5	5	5
Lithuanian	6	6	6	6	6	6	6	6	6	6
Polish	7	7	7	7	7	7	7	7	7	7
Nigerian	8	8	8	8	8	8	8	8	8	8
Other (please specify)	9	9	9	9	9	9	9	9	9	9

- Q26. The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household.

Please circle one response only

Protestant	Catholic	Mixed Religion Protestant/Catholic	Other (Specify)	None	Don't Know	Refused
1	2	3	4	5	888	777

- Q27. Are there any other comments you would like to make about living in the Whitehill/Clanmorris/Lisnabreen or the research being carried out?

Thank you very much for completing the questionnaire.

A research officer will call at your door during the next few weeks to collect the completed questionnaire. The research officer will help you if you would like assistance to complete the questionnaire.

If you have any queries regarding this survey, please do not hesitate to contact Sarah McCloy in the Research Unit of the Northern Ireland Housing Executive on the following number: **028 9031 8545** or use our **Freephone Number 0800 072 0987 (no cost from landline phones, mobile providers may vary)**. Alternatively you can email queries to Sarah.McCloy@nihe.gov.uk

Appendix 2

Tabular results

TABULAR RESULTS

Table 1: Household types and their definitions

			N	%
	LONE ADULT	One person below pensionable age	25	26
	LONE OLDER	Lone person of pensionable age	15	16
	LONE PARENT	Lone adult living with one or more dependent children aged under 16	13	13
	TWO OLDER	Two people, related or unrelated, at least one of whom is of pensionable age	12	12
	SMALL FAMILY	Any two adults, related or unrelated, living with one or two dependent children aged under 16	12	12
	TWO ADULTS	Two people, related or unrelated, below pensionable age	9	9
	LARGE ADULT	Three or more adults, related or unrelated, living with or without one dependent children aged under 16	8	8
	LARGE FAMILY	Any two adults, related or unrelated, living with three or more dependent children aged under 16 or three or more adults, related or unrelated, living with two or more dependent children aged under 16	3	3
	Total		97	
Missing	No response	Respondents gave insufficient information to define household type	9	
Total			106	

Base: 97

Table 2: Does any member of your household have a disability?

		Number	%
	Yes	48	46
	No	57	54
	Total	105	100
Missing	No response	1	
Total		106	

Base: 105

Table 3: Number in household with a disability

	Number	%
One	37	77
Two or more	11	23
Total	48	100

Base: 48 households which have a member(s) with a disability

Table 4: Gender of HRP

		Number	%
	Male	49	50
	Female	50	50
	Total	99	100
Missing	no response	7	
Total		106	

Base: 99

Table 5: Age group of HRP

		Number	%
	16-39	26	28
	40-59	33	35
	60-74	22	24
	75+	12	13
	Total	93	100
Missing	No response	13	
Total		106	

Base: 93

Table 6: Employment status of HRP

		Number	%
	Working	36	37
	Retired	31	32
	Not working	13	13
	Permanently sick/disabled	12	12
	Looking after family home	6	6
	Total	98	100
Missing	No response	8	
Total		106	

Base: 98

Table 7: Ethnicity of HRP

		Number	%
Valid	White	97	98
	Other	<5	2
	Total	99	100
Missing	No response	7	
Total		106	

Base: 99**Table 8: Nationality of Household Reference Person (HRP)**

		Number	%
	British	84	87
	Northern Irish	10	10
	Other	<5	3
	Total	97	100
Missing	Non response	9	
Total		106	

Base: 97**Table 9: Religious composition of households**

		Number	%
	Protestant	79	77
	None	8	8
	Catholic	5	5
	Mixed Protestant / Catholic	5	5
	Other/refused	6	6
	Total	103	100
Missing	No response	3	
Total		106	

Base: 103**Table 10: How long have you lived in your present home?**

	Number	%
Less than 1 year	9	9
1 year or more but less than 5 years	19	18
5 years or more but less than 10 years	22	21
10 years or more but less than 15 years	10	9
15 years or more	46	43
Total	106	100

Base: 106

Table 11: Where did you live immediately before your present home?

		Number	%
	Same local area (Whitehill/Clanmorris/Lisnabreen)	35	33
	Outside local area but within North Down Borough Council	56	53
	Outside North Down Borough Council	14	13
	Total	105	100
Missing	No response	1	
Total		106	

*Base: 105***Table 12: Do you think you are likely to move away from the Whitehill/Clanmorris/ Lisnabreen in the next two years?**

	Number	%
Yes	9	9
No	70	66
Don't know	16	15
Non response	11	10
Total	106	100

*Base: 106***Table 13: Household tenure**

	Number	%
Rent from Housing Executive	48	45
Owner occupier	40	38
Rent from private landlord	13	12
Rent from a housing association	5	5
Total	106	100

*Base: 106***Table 14: Reasons for staying in Bloomfield**

	Number	%
Good location	39	37
Friendly area	37	35
Always lived here	37	35
Family connections in area	35	33
Good access to local services	35	33
Affordable housing	29	27
Good schools	16	15
Employment	3	3

Base: 106

Table 15: Satisfaction with services and facilities in Whitehill/Clanmorris/Lisnabreen area

	Satisfactory		Unsatisfactory	
	Number	%	Number	%
Street lighting	101	95	2	2
Emptying of wheelie bins	100	94	4	4
Doctors	99	93	3	3
Street signage	98	93	4	4
Chemists	96	91	4	4
Dentists	96	91	5	5
Street sweeping	94	89	10	9
Sport/leisure services	93	88	6	6
Advice services	92	87	6	6
Adult education	90	85	3	3
Primary school	89	84	2	2
Higher/Further education 16+	89	84	3	3
Secondary school	89	84	3	3
Repairing of roads and pavements	82	77	17	16
Policing of the area	71	67	30	28
Play areas for children	68	64	29	27
Car parking	66	62	34	32

Base: 106

Table 16: Level of satisfaction with Whitehill/Clanmorris/Lisnabreen as a place to live

	Number	%
Very satisfied	41	39
Satisfied	41	39
No strong feeling	17	16
Dissatisfied	3	3
Very dissatisfied	3	3
Non response	1	1
Total	106	100

Base: 106

Table 17: What events/activities/projects would you or any members of your household consider using?

	Yes		No	
	Number	%	Number	%
Summer festival	37	35	62	59
Community Centre	33	31	63	59
Computer courses	28	26	73	69
Keep fit	27	26	71	67
Children's summer scheme	24	23	72	68
Children's Christmas party	24	23	73	69
Children's Halloween party	23	22	73	69
Women's group	20	19	76	72
Youth drop-in	19	18	77	73
Zumba dance	16	15	79	75
Football	16	15	81	76
Pensioners' Christmas party	11	10	83	78
Pensioners' Halloween party	8	8	86	81
Other	6	6	87	82

Base: 106

Table 18: Respondents' perception of the level of community spirit in Whitehill/Clanmorris/Lisnabreen

	Number	%
Very good	22	21
Good	46	43
Neither good nor poor	19	18
Poor	4	4
Very poor	4	4
Don't know	9	9
Non response	2	2
Total	106	100

Base: 106

Table 19: Respondents' perception of community relations in Whitehill/Clanmorris/ Lisnabreen

	Number	%
Getting better	20	19
About the same	58	55
Getting worse	8	8
Don't know	19	18
Non response	1	1
Total	106	100

Base: 106

Table 20: Which of the following do you think could promote greater understanding and respect between communities in this area?

	Yes		No		Don't know		Non response	
	N	%	N	%	N	%	N	%
Youth activities (aged 10+)	67	63	10	9	22	21	7	7
Children's specific interest clubs (aged 4+)	60	57	13	12	23	22	10	9
Newsletter covering different topics delivered door to door	60	57	13	12	22	21	11	10
Community social events	57	54	11	10	28	26	10	9
Volunteering projects	55	52	9	9	32	30	10	9
Residents' group	55	52	12	11	30	28	9	9
Multi cultural events (raising awareness of different cultures)	53	50	9	9	32	30	12	11
Senior citizen activities (craft, lunch club etc)	52	49	13	12	29	27	12	11
Community safety events/initiatives	52	49	12	11	33	31	9	9
Intergenerational events (involving residents of all ages)	51	48	13	12	30	28	12	11
Know your neighbour event	51	48	15	14	30	28	10	9
Sports events (running, cycling etc.	48	45	16	15	31	29	11	10
Women's group	46	43	12	11	35	33	13	12
Men's group	42	40	15	14	37	35	12	11

Base: 106

Table 21: Would you or any member of your household attend shared events/activities/projects which include people from...

	Different RELIGIOUS backgrounds		Different ETHNIC backgrounds	
	Number	%	Number	%
Yes	68	64	61	58
No	23	22	24	23
No response/don't know	15	14	21	20
Total	106	100	106	100

Base: 106

Table 22: Do you or any of your household mix with people from a different community, religious or ethnic background?

	Number	%
Frequently	37	35
Sometimes	33	31
Haven't had the opportunity	20	19
Never	14	13
Non response	2	2
Total	106	100

Base: 106

Table 23: Would you or any member of your household be interested in taking part in activities/programmes delivered on a shared space?

	Number	%
Yes	43	41
No	21	20
Possibly in the future	26	25
Not interested in any community activity or programmes	12	11
No response	4	4
Total	106	100

Base: 106

Table 24: What would be your view on your area moving towards a more mixed community rather than predominantly Catholic and Protestant?

	Number	%
I would be in favour of this	49	46
I would NOT be in favour of this	17	16
Don't know	38	36
No response	2	2
Total	106	100

Base: 106

Table 25: Do you feel safe walking around the area during the day (i.e. 6.00am to 9.00pm)?

	Number	%
Yes	100	94
No	2	2
No response	4	4
Total	106	100

Base: 106

Table 26: Do you feel safe walking around the area at night (i.e. 9.00pm to 6.00am)?

	Number	%
Yes	72	68
No	30	28
No response	4	4
Total	106	100

Base: 106

Table 27: Do you feel safe in your own home during the day (i.e. 6.00am to 9.00pm)?

	Number	%
Yes	104	98
No	0	0
No response	2	2
Total	106	100

Base: 106

Table 28: Do you feel safe in your own home during a night (i.e. 9.00pm to 6.00am)?

	Number	%
Yes	98	93
No	7	7
No response	1	1
Total	106	100

Base: 106

Table 29: Respondents' concerns within Whitehill/Clanmorris/Lisnabreen area

	Concerned		Not concerned	
	Number	%	Number	%
Damage/vandalism to property	61	58	38	36
Damage/vandalism to a car or other motor vehicle	59	58	40	38
Drugs (using or dealing)	59	56	41	39
Under age drinking	59	56	42	40
Teenagers causing a nuisance	54	51	46	43
Burglary and theft	52	49	46	43
Attacks on elderly people	50	47	51	48
Joyriding and car crime (theft and damage)	49	46	47	44
People making a noise (late at night)	49	46	50	47
Attacks on young people	45	43	54	51
Graffiti	45	43	52	49
Discrimination against ethnic minorities	44	42	55	52
Discrimination against people of a different sexual orientation	43	41	55	52
Assaults	43	41	56	53
Stray dogs and cats	40	38	57	54
Local traffic noise	29	27	68	64
Disputes with neighbours	29	27	68	64
Displays of flags and emblems	25	24	75	71

Base: 106**Table 30: Reporting incidents of crime to the police**

	Yes		No		Don't know		No response	
	N	%	N	%	N	%	N	%
If I were a victim of crime I would report all crimes to the police	86	81	11	10	7	7	2	2
Before receiving this questionnaire I knew there was a non-emergency police number	47	44	54	51	2	2	3	3

Base: 106

Table 31: What would be the best way for Whitehill Community Association to keep people aware of events/activities/projects in the area?

	Number	%
Community newsletter	89	84
Feedback through existing community groups	11	10
Community meetings	3	3
No response	2	2
Other	1	1
Total	106	100

Base: 106