

Draft PfG Target(s)	SP Programme - High Level Outcome	SP Services - Outcome Indicators	Service Level Outcome Measure	Applicable to Thematic Group				
				MH & Disability	Older People	Homeless	Young People	Crisis Accommodation Services
We care for others and help those in need	1. Improved Economic Well-being for service users	1a. Service users supported to access relevant welfare benefits	Number of service users in receipt of any relevant benefits as a result of the support provided	√	√	√	√	X
More people working in better jobs		1b. Service users supported to gain employment (paid or voluntary) and/or enhance skills / education	Number of service users who engaged in employment (paid or voluntary) and/or desired training/education as a result of support provided	√	√	√	√	X
We care for others and help those in need	2. Increased number of people living Independently	2a. Service users supported to remain in own home (LONG TERM SERVICES ONLY)	Number of Service users in a sustained tenancy 12 months after start of support service	√	√	√	√	X
		2b. Service users supported to achieve independent living (SHORT TERM SERVICES ONLY)	Number of service users living in permanent / stable accommodation in the community as a result of support provided	√	X	√	√	X
		2c. Service users supported to move into alternative temporary living arrangements (CRISIS ACCOMMODATION SERVICES ONLY)	Number of service users successfully moved into alternative temporary living arrangements as a result of support provided	X	X	X	X	√
		2d. Service users supported to maintain their tenancy as a result of floating support (FLOATING SUPPORT SERVICES ONLY)	Number of service users who maintained their tenancy as a result of floating support being provided	√	√	√	√	X
We care for others and help those in need	3. Being Healthy	3a. Service users supported to manage their physical / mental health	Number of service users who accessed primary health care / mental health services / social services as a result of support provided	√	√	√	√	X
We enjoy long,		3b. Service users supported to access healthcare (CRISIS ACCOMMODATION SERVICES ONLY)	Number of service users who accessed healthcare as a result of support provided	X	X	X	X	√
We care for others and help those in need	4. Living in Safety & Security	4a. Service users who have been supported to access services to make them feel secure in own home / tenancy	Number of service users feeling more secure as a result of support provided	√	√	√	√	X
We have a safe community where we respect the law and each other		4b. Service users who have been supported to feel secure and protected (CRISIS ACCOMMODATION SERVICES ONLY)	Number of service users feeling secure and protected as a result of support provided as a result of support provided by service	X	X	X	X	√
We enjoy long, healthy, active lives	5. Achieving & making a Positive Contribution	5a. Service users supported to contribute to wider society and enhance social networks	Number of service users who have improved /enhanced their social network as a result of support provided (e.g. improve family relationships; participating in community projects/residents groups/ volunteering etc.)	√	√	√	√	X