



11 September 2025

Dear Applicant

Our Ref: FOI 875

Your request for information received on 06 February 2025 has been handled under the Freedom of Information Act 2000 (FOIA).

Request

The number of complaints for anti-social behaviour received in relation [REDACTED]

I would also like to know what it is that triggers an anti-social behaviour case to be triggered and if it is based on complaints or the number of complaints.

Our response

Under the FOI Act, we are not able to provide the information requested as this constitutes personal information relating to another individual, disclosure would contravene data protection principle (a) in Article 5 of the UK GDPR and the exemption at FOI Act Section 40 applies. Information relating to a property is the personal data of the owner and/or occupant of that property.

In respect of your query regarding, *'I would also like to know what it is that triggers an anti-social behaviour case to be triggered and if it is based on complaints or the number of complaints,'* please see below:

The statutory definition (Housing (Northern Ireland) Order 2003) of anti-social behaviour is:

- Engaging in or threatening to engage in conduct causing or likely to cause a nuisance or annoyance to a person residing in, visiting, or otherwise engaging in lawful activity in the locality of a dwelling house.

In addition, an individual may be deemed to have acted in an anti-social manner if he/she has:

- Been convicted of using the dwelling-house or allowing it to be used for illegal or immoral purposes
- Been convicted of an indictable offence committed in, or in the locality of the dwelling house directly or indirectly affected the Housing Executive's housing management functions or matters relating to those functions.

Anti-social behaviour might include, amongst other things:

- Violence or the threat of violence

- Hate behaviour that targets members of identified groups because of their perceived differences (e.g. race, religion, political affiliation, disabilities, or sexual orientation)
- Noise nuisance (rowdy parties, loud music/TVs, dog barking etc.)
- Arguing and door slamming
- Environmental quality issues (e.g. litter, dog fouling, graffiti, fly tipping, nuisance vehicles)
- Offensive drunkenness
- Using housing accommodation for selling drugs or drug abuse or other unlawful purposes
- Intimidation and harassment

The above list includes typical types of behaviour which trigger consideration for action by the Housing Executive. The list is not exhaustive, and the policy statement is not an undertaking to act in every instance. Judgement will be exercised by Northern Ireland Housing Executive officers when considering and responding to a particular report of anti-social behaviour.

Please note that this is illustrative rather than prescriptive.

This concludes our response.