

Housing and Health Review Action Plan 2008-2011

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Objective 1: Achieving the Decent Homes Standard

Recommendations	Actions	Lead Division	Comments
<p>1. Work towards reaching the Decent Homes Standard through programmes of improvement and planned maintenance.</p>	<ul style="list-style-type: none"> ▶ The Housing Executive will work towards reaching the Decent Home Standard through programmes of work designed to address health and safety issues such as adaptations, fire protection, smoke alarms, asbestos removal and heating servicing ▶ Asbestos - All properties will receive an asbestos survey by 2012. ▶ Heating - 13,500 properties remain to be upgraded. The programme for 08/09 contained 2,300 dwellings ▶ Smoke alarms - At February 2008 1,368 flats, maisonettes and bungalows still require smoke alarms. ▶ The Housing Executive will start planned maintenance work on at least 7,700 dwellings including external cyclical maintenance work to an estimated 3,200 dwellings and 4,500 kitchen 	<p>Housing & Regeneration (H&R)</p> <p>H&R</p> <p>H&R</p> <p>H&R</p> <p>H&R</p>	<p>Baseline figures from 2006 HCS show less than 25% stock not meeting Decent Homes standard. Programmes reduced due to funding constraints 2008/2009 but progress continues. Indications are that the 2010 target unlikely to be met.</p> <p>Survey programme backloaded due to funding restrictions. 2009 start for asbestos survey.</p> <p>Outturn at the end of March 2009 is 1725 (75% of original target).</p> <p>Housing Executive policy is to fit smoke alarms in all bungalows, flats and maisonettes. Reductions in planned maintenance programmes has resulted in slippage from original targets. Approximately 1,000 flats, maisonettes and bungalows still require smoke alarms</p> <p>To date work has started on 2094 dwellings for ECM (65% of original target) and 2600 kitchen replacements (58% of original target).</p>

Recommendations	Actions	Lead Division	Comments
	replacements during 2008/2009.		
2. Continue to implement the Grants Investment Strategy to improve housing conditions in the private sector including HMOs	<ul style="list-style-type: none"> ▶ Alleviate unfitness and disrepair by approving grants for an estimated 4210 properties in the private sector during 2008/2009. ▶ Register an estimated 500 HMO properties under the statutory HMO registration scheme by March 2009. 	<p>Design & Property Services (D&P)</p> <p>D&P</p>	<p>Funding of £40 million was allocated up to March 2009. To date 3902 grants approved (98% of target).</p> <p>530 properties have been registered at the end of March 2009.</p>
3. Work to improve the energy efficiency of Housing Executive homes and those in the private sector and help to alleviate fuel poverty	<ul style="list-style-type: none"> ▶ To upgrade the energy efficiency of at least 3,000 Housing Executive properties including, as appropriate, the provision of double glazing, cavity wall, loft insulation gas or oil fired central heating systems during 2008/2009. ▶ Monitor and manage two service level agreements including the dissemination of energy advice to 59,000 households through the Energy Saving Trust Advice centre and Heatsmart scheme during 2008/2009. 	<p>H&R</p> <p>Corporate Services</p>	<p>The NIHE completed:</p> <ul style="list-style-type: none"> 371 loft insulation – ECM 164 multi element schemes 1726 Heating installations 286 heating adaptations <p>Total = 2547 achieving 85% of original target March 2009</p> <p>Achieved. 70,000 households received energy advice during 2008/2009.</p>

Recommendations	Actions	Lead Division	Comments
<p>4. Reduce carbon emissions by piloting renewable energy schemes through the use of modern technology and help improve air quality.</p>	<ul style="list-style-type: none"> ▶ Reduce carbon emissions by piloting 2 innovative/renewable energy schemes in Housing Executive properties by March 2009. ▶ Develop domestic energy unit ▶ Introduce Energy Performance Certificates (EPCS) by January 2009 ▶ Train energy assessors by January 2009 	<p>Corporate Services</p> <p>H&R</p> <p>H&R</p>	<p>2,032 Solar installations completed 2007/08. The Housing Executive completed a pilot scheme for Solar Roof Tiles – to heat water and generate electricity. It is also piloting wood pellet boilers in 26 dwellings. Future schemes subject to funding.</p> <p>Domestic energy unit established.</p> <p>500 certificates issued since January 2009</p> <p>Training completed, 2 domestic energy assessors appointed.</p>
<p>5. Continue to review and update technical housing standards to support health and well being e.g. wheelchair standard, Lifetime Homes.</p>	<ul style="list-style-type: none"> ▶ The NIHE will continue to review and update technical housing standards to support health and wellbeing. These standards are then incorporated into the planned Capital and Revenue schemes for the next three years. 	<p>H&R / Design Services</p>	<p>Restructuring of design services. New arrangements in place to provide policy/ advice on standards.</p>

Recommendations	Actions	Lead Division	Comments
<p>6. Continue to work with all Investing for Health partnerships to alleviate fuel poverty</p>	<p>▶ Work in partnerships with all Investing for Health partnerships to pilot schemes targeting vulnerable households with health needs to take advantage of energy efficiency grants by September 2009.</p>	<p>Corporate Services</p> <p>Corporate Services</p> <p>Corporate Services</p>	<p>NIHE agreed to carry out a feasibility study on whether an energy brokering scheme would deliver any real benefits to tenants. Bryson House to commission the study with financial support from the NIHE and the Consumer Council (£5k each).</p> <p>NIHE have bid to DETI for funding towards the conversion of solid fuel and/or electric heating systems in its stock over the next 3 years from the European Regional Development Fund for low income households. With 50% funding provided by ERDF the NIHE's heating conversions programme could be increased by 50%.</p> <p>The Western IFH partnership has defined a third Warm Home zone. Health staff are also being trained on energy efficiency. A feasibility study on extending the oil saving stamp scheme is in place. The Southern IFH partnership has successfully completed its Community Energy Efficiency project at March 2009.</p> <p>The Eastern IFH partnership is also rolling out its oil saving stamp scheme through Belfast City Council. The Northern Exposure pilot which targets fuel poor households in north and west Belfast is entering a further phase.</p> <p>The Northern IFH partnership scheme is to identify and target households in fuel poverty for Warm Homes scheme and referral to other appropriate schemes is currently underway. A fuel saving stamp scheme is also being rolled out by several councils.</p>

Objective 2: Promoting Independent Living

Recommendations	Actions	Lead Division	Comments
<p>1. Continue to implement the Supporting People Strategy to reflect emerging priorities, including the needs of older people and the implications of the Bamford Report.</p>	<ul style="list-style-type: none"> ▶ The Housing Executive will continue to fund Supporting People to provide support to 23,000 service users. ▶ Implement the Supporting People Action Plan and report progress to the Board 6 monthly. ▶ Continue to roll out an annual programme of service reviews – 75 in 2008-2009. ▶ Rollout innovation and capacity building programmes to 4 selected organisations. ▶ Introduce revised businesses processes in line with modernising services agenda 	<p>Corporate Services - Strategic Partnerships</p>	<p>Funding baselined under CSR £61 million. Outturn March 2009 £62.6 million.</p> <p>Board update May 2009</p> <p>75 reviews initiated, 50 reports issued.</p> <p>2008/2009 Programme completed</p> <p>Modernising services project continues to roll out with revised processes, contract management arrangements and communication strategy developed. 2008/2009 targets achieved.</p>

Recommendations	Actions	Lead Division	Comments
<p>2. Review and revise current planning and commissioning arrangements in light of the Investing for Health Strategy and the Review of Public Administration.</p>	<ul style="list-style-type: none"> ▶ Revise commissioning process in accordance with RPA structures. ▶ Continue to represent the Housing Executive on Investing for Health Partnerships, Health Action Zones, and Healthy Cities. ▶ Contribute to Health Improvement Plans annually. ▶ Contribute to Investing for Health Review by 2009 ▶ Contribute to BHC evaluation of Phase IV. 	<p>Corporate Services - Strategic Partnerships</p> <p>Corporate Services</p> <p>Corporate Services</p>	<p>Draft proposals contained in consultation document issued to all stakeholders for comment by May 2009</p> <p>New Public Health Agency responsible for the work of the investing for Health Partnerships and Health Action Zone from 1st April 2009. NIHE has established links to continue partnership working.</p> <p>Meetings arranged with all partnerships May 2009.</p> <p>IFH review delayed due to health reforms, tender due out June 2009, report to be completed June 2010. NIHE contributed to review September 2008</p> <p>BHC submitted WHO Phase 5 application December 2008. Renewal of funding application (£25000) to be supported by NIHE.</p>
<p>3. Develop assistive technology services.</p>	<ul style="list-style-type: none"> ▶ Research commissioned. 	<p>Corporate Services- Strategic Partnerships.</p>	<p>Research includes development of website for housing providers. Completion due June 2009. Presentation to Supporting People Commissioning Body May 2009.</p>

Recommendations	Actions	Lead Division	Comments
4. Implement older people housing policy review action plan	<ul style="list-style-type: none"> ▶ Publish Older People Housing Policy Review Action Plan by June 2008. 	Corporate Services- Strategic Partnerships	Update to board May 2009
5. Review and update forms of accommodation for older people	<ul style="list-style-type: none"> ▶ Continue to rollout bedroom upgrades within multi element schemes. 	H&R	Housing Association Guide currently under review being progressed via Housing Futures group. Rollout of this programme subject to DSD challenge on NIHE upgrades.
6. Implement the recommendations relating to housing arising from the “Including the Homeless” PSI draft report	<ul style="list-style-type: none"> ▶ Six interagency sub groups have been established to consider the recommendations of the PSI report to DSD by September 2009. ▶ Initiate review of Homelessness Strategy. ▶ Provide a range of services to tackle homelessness to ensure private shared accommodation is used only on an emergency basis (less than 6 weeks) ▶ Process at least 95% of Homeless application within 33 days. 	H&R	<p>Review completion delayed pending new legislation October 2009.</p> <p>Review of strategy commenced January 2009.</p> <p>Increased usage of single let accommodation continued to rise in 2008/2009 from a base of 200 at the end of March 2009 (750 single lets now available) offsetting reliance on private shared accommodation. 2 new supported homeless hostels completed in Enniskillen and Dungannon 2008/2009</p> <p>Targets for 2008/2009 achieved.</p>

Recommendations	Actions	Lead Division	Comments
<p>7. Improve the quality of housing for people with disabilities</p>	<ul style="list-style-type: none"> ▶ Approve an estimated 1750 grants for adaptations in the private sector. Provide funding for adaptations for housing association homes by March 2009. ▶ Joint review of Home Improvement Agencies to be initiated by the Housing Executive Grants Department and Strategic Partnerships by March 2009. ▶ Social Housing for Wheelchair/Users Working Group established to develop action plan by November 2008 ▶ Demonstration of wheelchair standard housing space standard requirements completed August 2008. Report submitted to DSD 	<p>D&PS</p> <p>Corporate Services/D&P</p> <p>D&PS</p> <p>D&PS</p>	<p>Due to funding now reduced 1590 DFGs have been approved at end of February 2009.</p> <p>Initial meetings held in March 2009. Evaluation of Staying Put scheme to be evaluated by Corporate Services during 2009/2010</p> <p>Stage 1 GIS mapping of N.I.'s wheelchair population is completed.</p> <p>Stage 2. Protocol for data exchange has been agreed by RDS and NIHE to assist future planning of wheelchair housing.</p> <p>Stage 3. Forecasting tool is being further refined and is to be completed by June 2009.</p>

Recommendations	Actions	Lead Division	Comments
<p>8. Review and update policy and standards for people with a disability taking account of recent legislation and research</p>	<ul style="list-style-type: none"> ▶ Review inclusive design through home adaptations to consider the wheelchair user housing study by October 2009 	<p>D&P</p>	<p>Achieved.</p> <p>Fact sheets to be disseminated by design services by June 2009.</p>
<p>9. Implement and develop the final recommendations of the Wheelchair User Housing Study</p>	<ul style="list-style-type: none"> ▶ Develop a blueprint for next generation wheelchair standard bungalows and apartments using best practice design elements. ▶ Map out current user involvement networks for disabled people in housing including HCN. ▶ Explore experience of wheelchair standard housing solutions. ▶ Set up group to determine involvement of service users in relevant product evaluation. ▶ Review mechanisms of interagency working around adaptations in light of impact of RPA. 	<p>D&P</p> <p>H&R / Disability Action</p> <p>H&R / D&P</p>	<p>Awaiting DSD approval of submissions for improved new build wheelchair housing design standards.</p> <p>Completed March 09</p> <p>West area pilot by March 09. Regional roll out over next 12 months by march 2010.</p> <p>To be completed March 2010</p> <p>To be completed end of December 2010</p>

Recommendations	Actions	Lead Division	Comments
	<ul style="list-style-type: none"> ▶ Working group looking at operational issues around private sector property, decant policy aspects for further consideration. 		<p>Awaiting response from DHSSPS and DSD before operational work is undertaken.</p>
<p>10. Consider the implications for Housing Executive arising from the Mental Health Strategy and the Bamford Review</p>	<ul style="list-style-type: none"> ▶ The Housing Executive will continue to commission/remodel with DHSSPS a range of support services for people with a learning disability arising from the implications of the Bamford Report 	<p>Corporate Services/ Strategic Partnerships</p>	<p>NIHE provided consultation responses:</p> <ul style="list-style-type: none"> • N.I Personality Disorder Strategy (2008) DHSSPS. • Legislative Framework for Mental Capacity and Mental Health legislation in N.I (May 2009) • Delivering the Bamford Vision (NI Executives response to Bamford Review of mental health and learning disability). • “New Directions” A conversation on the future delivery of health and social care services in BHSCT. <p>NIHE is also part of the Regional Resettlement Group which deals with the resettlement of patients from long stay hospitals meets quarterly.</p> <p>DCX represents NIHE on Interdepartmental Joint Planning group (health/housing support) which held initial meeting January 2009.</p>

Recommendations	Actions	Lead Division	Comments
<p>11. To meet the accommodation needs of Travellers.</p>	<ul style="list-style-type: none"> ▶ Develop the Traveller accommodation programme in light of the revised Traveller Accommodation Needs Assessment by June 2009. ▶ Implement the Traveller accommodation programme including Group Housing schemes, Transit/Emergency site provision and Serviced sites by 2011. ▶ Progress site acquisition for accommodation. ▶ Review arrangement for transfer of transit sites as a result of RPA decision to councils by March 2011. 	<p>Corporate Services/ Strategic Partnerships</p> <p>Corporate Services/ Strategic Partnerships</p> <p>Corporate Services/ Strategic Partnerships</p>	<p>Fieldwork completed in March. 2008 analysis is now underway.</p> <p>Final report to be published as part of Traveller's Focus Week in December 2008. Accommodation programme to be formulated arising from the Needs Assessment by June 2009.</p> <p>10 unit group housing completed at Ballyarnett. 16 units of group housing under construction at Monagh Bypass. Planning permission for Lake Road site Craigavon refused January 2009.</p> <p>Initial Submission made to NILGA re. implications. Awaiting Ministers decision</p>

Objective 3 Foster Urban & Rural Regeneration

Recommendations	Actions	Lead Division	Comments
<p>1. Continue to support People and Place, the DSD strategy for neighbourhood renewal</p>	<ul style="list-style-type: none"> ▶ Participation in local strategy partnerships, Neighbourhood Renewal Boards and local regeneration groups. ▶ Continue to implement estate based strategy improvement programmes. ▶ Deliver DSD Neighbourhood Renewal funding in 17 areas through the Small Pockets of Deprivation Programme. ▶ Deliver DSD Local Community Fund in 4 areas. 	<p>H&R</p> <p>H&R</p> <p>H&R</p> <p>H&R</p>	<p>NIHE represented on over 300 partnerships.</p> <p>Strategies are ongoing in 30 estates subject to funding.</p> <p>3 year programme extended to 09/10</p> <p>Funding approved to 09/10</p>
<p>2. Implement the Urban Renewal Programme.</p>	<ul style="list-style-type: none"> ▶ Implement an urban renewal programme in 17 areas. ▶ Review and evaluate the Town Centre Living Initiative areas (TCLIAS) programme by March 2009. 	<p>H&R</p> <p>D&PS</p>	<p>13 have commenced, with 11 on site and 2 going through vesting. 4 are still at Urban Renewal Assessment stage and still pending DSD approval.</p> <p>Report at draft stage due to be tabled at May 2009 Board meeting.</p>

Recommendations	Actions	Lead Division	Comments
<p>3. Contribute to the Sustainable Development Strategy</p>	<ul style="list-style-type: none"> ▶ Implement the Housing Executive’s policy in response to NI Sustainable Development Strategy ▶ Monitor progress against Sustainable Development Policy and update policy to take account of the revised NI Sustainable Development Action Plan when published. ▶ Continue to identify opportunities for the reduction of adverse environmental impacts including monitoring Co2 producing activities and waste outputs ▶ Maintain ISO14001 accreditation bi-annually. 	<p>Corporate Services</p> <p>Corporate Services</p> <p>Corporate Services</p> <p>Corporate Services</p>	<p>The Housing Executive has taken part in a pilot study producing a corporate environmental reporting template.</p> <p>Achieved first quintile score in annual Environmental Benchmarking Survey.</p> <p>The Housing Executive was the first public body to put in place a formal environmental management system to ISO14001 standard.</p> <p>Accreditation awarded for 2008/09 in September 2008.</p>
<p>4. Pilot and evaluate the use of Health Impact Assessment with key stakeholders in major renewal and regeneration initiatives</p>	<ul style="list-style-type: none"> ▶ Evaluate Lower Shankill HIA after DSD approval. ▶ Review applications to all renewal areas by September 2009 	<p>Corporate Services-Strategic Partnerships</p> <p>Corporate Services/Strategic Partnerships</p>	<p>Submitted to DSD June 2007. Still awaiting approval.</p> <p>Belfast Healthy Cities to launch HIA report by May 2009.</p> <p>Joint submission made in July 2008 to URBACT programme (URBACT II European Funding Project-Building Healthy Communities) by BCC, BHC and NIHE for funding to extend use of HIA tool in renewal areas.</p>

Recommendations	Actions	Lead Division	Comments
			Submission approved December 2008.
5. Target vulnerable young people living in disadvantaged areas	<ul style="list-style-type: none"> ▶ Develop opportunities for joint collaboration between housing and education and implement a pilot initiative by December 2008 ▶ To create working partnerships with other young people support service providers by December 2008 	<p>H&R</p> <p>Corporate Services/ Strategic Partnerships</p> <p>H&R</p>	<p>Three pilot areas have been identified to progress housing and education initiatives covering both urban and rural areas.</p> <p>During 08/09 a review of leaving aftercare services undertaken in conjunction with DHSS/PSS. Revised joint plans agreed and implemented with each of the Trusts. NIHE policy change in respect of youth homelessness [i.e. homeless duty to be extended to 16-18 year olds approved by NIHE Board Nov 08 protocol developed for interagency working. Awaiting implementation</p> <p>Bangor District was a finalist in the 2008 UK Housing Awards in recognition of the regeneration work carried out in the Whitehall estate in Bangor.</p> <p>In Breezemount an "after school project" is being undertaken using the facilities of the learning and resource centre.</p>

Recommendations	Actions	Lead Division	Comments
<p>5. Target vulnerable young people living in disadvantaged areas (continued)</p>	<p>▶ To link with existing Young Person groups/fora by April 2009</p>	<p>H&R</p> <p>Corporate Services/ Strategic Partnerships</p>	<p>NIHE is now linking to existing youth forum in Belfast City Council and will continue to set up links with other young person groups/fora.</p> <p>NIHE continues to roll out Northern Investing for Health partnership scheme to improve health and wellbeing on NIHE estates, £30,000 funding allocated. Schemes completed in Carrickfergus, Ballycastle, Ballymoney and Newtownabbey.</p>
<p>6. Implement the recommendations of the Housing Executive review of rural housing policy Rural Homes and People (2002)</p>	<p>▶ Continue to Implement the recommendations of the reviewed Rural Housing Strategy and report progress to the Board every 6 months</p>	<p>Corporate Services</p>	<p>In the past year, actions taken under the Rural Homes and People strategy have included:</p> <ul style="list-style-type: none"> • Working with housing associations leading to • the completion of 190 new social housing units across 35 rural locations. • Launch of Rural Homeless Advice booklets for all rural districts • Completion of tests to identify latent need for rural housing in 10 locations. • Involvement in the roll out of the Rural Development Programme and participation in the Rural White Paper Advisory Group.

Recommendations	Actions	Lead Division	Comments
<p>6. Implement the recommendations of the Housing Executive review of rural housing policy Rural Homes and People (2002) <i>(continued)</i></p>			<p>Participation in the Western Investing for health “Maximising Access to Services” initiatives. This currently operates in five Rural Priority Wards in Fermanagh and involves linking with local community groups to identify, visit and assist vulnerable older people in more isolated rural areas to access benefits, home improvement, energy efficiency and home security measures. The project is in its second phase and has seen contact and support for over 150 vulnerable households in rural Fermanagh.</p>

Objective 4: Promoting Affordable Housing

Recommendations	Actions	Lead Division	Comments
<p>1. Continue to contribute to social wellbeing through the promotion and delivery of affordable housing.</p>	<ul style="list-style-type: none"> ▶ Ensure the delivery of at least 5,250 units through the Social Housing Development programme by March 2011. ▶ Ensure the delivery of 165 Supported housing units by March 2009. ▶ To assist and encourage the private rented sector to provide good quality, well managed accommodation which offers flexible choice. ▶ Achieve targets set out in Empty Homes Strategy by bringing back into use vacant private sector dwellings 	<p>D&P</p> <p>D&P</p> <p>Corporate Services</p> <p>H&R / Corporate Services</p>	<p>The original new build target was 1500 units by March 2009. As a result of funding shortfall 1136 (76%) achieved.</p> <p>SP funding delivered 16 schemes (119 units) of supported accommodation across a range of client groups in the period of March 2009.</p> <p>NIHE Continues to contribute to DSD new draft Private Rented Sector strategy. The strategy is to be issued for consultation April 09</p> <p>Quarterly reports to CXBC.</p>

Recommendations	Actions	Lead Division	Comments
<p>2. Work with HPSS and Housing Associations to deliver supported living models in relation to home ownership options for people with a learning disability</p>	<ul style="list-style-type: none"> ▶ Review the provision of a supported living home ownership scheme for people with a learning disability by September 2009. 	<p>Strategic Partnerships / D&P</p>	<p>Initiatives continue to be examined by D&P including leasing and engagement with Private Sector developers for people with a learning disability including autism.</p>
<p>3. Recommend that the Lifetime Homes standard be incorporated into Building Regulations</p>	<ul style="list-style-type: none"> ▶ Continue implementation of the Lifetime Homes standard for all programmes of work. ▶ Where possible, continued roll-out of bedroom upgrades within Multi-Element Improvement (MEI) programmes subject to a supporting economic appraisal and funding. 	<p>H&R</p>	<p>The Housing Executive has adopted the Lifetime Homes standard for.</p> <ul style="list-style-type: none"> • All new build by housing associations. • For Private Sector grants and improvement schemes it is standard policy to assess the feasibility of making the necessary changes to stock with a view to building in lifetime use improvement works.

Objective 5 Building A Stronger Community

Recommendations	Actions	Lead Division	Comments
<p>1. Review implications of the Government's response to the Hills Report.</p>	<ul style="list-style-type: none"> ▶ Respond to DSD new Private Rented Sector strategy 	<p>Corporate Services</p>	<p>Strategy awaiting publication. Joint working group established between DSD and NIHE October 08.</p>
<p>2. Work with local Councils and other key stakeholders to play our part in the community planning process.</p>	<ul style="list-style-type: none"> ▶ Strategic interagency partnership on healthy ageing to be established in Belfast between BCC, Age Concern/ Help the Aged, BHSCT and Belfast Healthy Cities. ▶ Belfast Health Action Zone to develop community planning pilot with area partnerships by 2009/2010. 	<p>Corporate Services- Strategic Partnerships</p>	<p>Partnership established November 2008 reporting to Chief Executive's forum.</p> <p>NIHE partner in Health Action Zone</p> <p>Under RPA NIHE statutory consultee in community planning.</p>

Recommendations	Actions	Lead Division	Comments
<p>3. Implement the recommendations of the Shared Future Action Plan to promote good relations</p>	<ul style="list-style-type: none"> ▶ Implement the shared and better future New Build programme over the next three years 	<p>H&R</p>	<p>Following the Shared Future Pilot Scheme launched Oct 2006 in Enniskillen, 2 further schemes allocated at Sion Mills and Lisburn by Jan 2009 and further new build construction is underway and in the 2009/2010 programme. New Build construction underway at Banbridge and due to commence shortly in Crossgar and Loughbrickland. 2009/10 programme starts scheduled for Ballycastle, Rasharkin, Portglenone and Magherafelt</p>
	<ul style="list-style-type: none"> ▶ Implement the 5 schemes in the Shared Future Housing Neighbourhood programme by 2011 	<p>H&R</p>	<p>The Shared Future Housing Neighbourhood programme (SNP) contains 30 estates to be implemented in 3 phases. Phase 1 had five estates, launched Aug 2008. Phase Two includes ten estates programmed for January 2009. Phase 3 includes fifteen estates programmed for August 2009.</p>

Recommendations	Actions	Lead Division	Comments
3. Implement the recommendations of the Shared Future Action Plan to promote good relations (continued)		H&R	Potential large scale acquisition of properties in Lisburn and significant development sites at Ebrington Barracks, Londonderry and the Maze. Lisburn may yield opportunities as potential Shared Future developments in the future.
4. Continue to implement the Community Safety Strategy and strengthen the role of our neighbourhood wardens	<ul style="list-style-type: none"> ▶ Meet the targets in the community safety strategy and report twice a year. 	H&R	Board updates continue on a bi-annual basis.
5. Promote community empowerment through the Housing Community Network and Supporting Communities NI.	<ul style="list-style-type: none"> ▶ The implications of the Community Involvement Strategy have been considered in partnership with the Housing Community Network and key priorities have been identified for action. 	H&R	Community Involvement Strategy approved by the Board September 2008. The strategy is available for download on the Housing Executive website.

Recommendations	Actions	Lead Division	Comments
6. Use local community houses to promote our services for community development and health promotions activities.	▶ To promote use of NIHE properties as community houses.	H&R H&R	262 community houses in operation. Uses include Learning and Resource Centres, Health Awareness Classes and After School Clubs. NIHE agreed to amend existing leases for open space to allow MUGAs (Multi Use Games Areas) to be provided at no cost on land transferred to district councils. The provision of MUGAs provides recreational opportunities to NIHE tenants.
7. Address local needs through the development work of Healthy Living Centres	▶ Identify links and create awareness between HLCs and local Housing Executive offices by September 2009.	H&R	In 2008 a health survey was undertaken in North Down entitled “your health, your future” to identify health needs in Housing Executive estates. A range of courses have been organised from the H&R centres on alcohol awareness, defeating depression, parent & sexual health, women’s health course and screening, suicide intervention and men’s health.

Recommendations	Actions	Lead Division	Comments
7. Address local needs through the development work of Healthy Living Centres (continued)			The work of the H&R centres was highlighted in the UK Public Health Alliance conference in 2009 and as a good practice case study.
8. In light of RPA the Housing Executive will review and agree partnership working arrangements with HPSS e.g. Investing for Health, Health Action Zones, Healthy Cities, Healthy Living Centres.	<ul style="list-style-type: none"> ▶ Report on the development of the integrated health model/approach for health improvement currently being explored between Investing for Health, Belfast City Council, Belfast Local Commissioning Group (designate) Belfast Trust and Belfast Healthy Cities and report to the Housing Executive Board by September 2009. 	Corporate Services - Strategic Partnerships	NIHE took part in a WHO/BHC workshop on 25 th November 2008 to agree themes to take forward in phase V period. The three core themes agreed for phase V are: <ul style="list-style-type: none"> • Creating caring and supportive environments • Healthy living • Healthy urban environment and design. Belfast Healthy Cities funding application to be made for phase 5 (£25,000)
9. To explore with Investing for Health cross-cutting shared performance indicators through the Community Planning process.	<ul style="list-style-type: none"> ▶ Housing Indicators agreed with IFH performance review team. 	Corporate Services - Strategic Partnerships	Part of IFH review. NIHE continues to work with IFH team which is now part of new Public Health Agency.

Objective 6: Delivering Better Public Services

Recommendations	Actions	Lead Division	Comments
1. Implement the Housing Executive Health Promotion Strategy which will introduce the process of Stress Risk Assessments.	▶ H.P.S to be approved and implemented.	PMS	H.P.S now implemented.
2. Review provisions in relation to First Aid to ensure the Housing Executive meets legislative requirements and best practice in this area.	▶ Review to be undertaken.	PMS	Review completed; new procedures now in place.
3. Review its position in relation to the promotion of Health Care Plans within the organisation	<ul style="list-style-type: none"> ▶ Currently being introduced. ▶ Not For Profit Health Care Plans information promoted on NIHE portal and through visits to staff. 	PMS	Information now available on NIHE portal.
4. Adopt a more structured and coherent approach to health promotion activities around smoking, alcohol, healthy eating and physical activity.	▶ The NIHE Health Promotion Strategy with particular emphasis on health promotion activities around smoking, alcohol, healthy eating and physical activity has been implemented.	PMS	Now Board approved.

Recommendations	Actions	Lead Division	Comments
5. Review and evaluate the Housing Executives health screening programme	▶ Health Screening Programme to be completed by 2009.	PMS	Health screening programme completed March 2009.
6. Monitor the Health Promotion Strategy	▶ Report Health Promotion Strategy through the Health and Safety Management Committees	PMS	Reported six monthly to Board.
7. Introduce a revised policy on 'phasing in' to work following illness or injury	▶ Target achieved	PMS	New policies now operational.
8. Review and update family friendly policies for staff	▶ Complete review of the People Strategy and develop an action plan for 2008-2011.	PMS	Completed, reported and approved by the Board.

Recommendations	Actions	Lead Division	Comments
<p>9. Support the planning and delivery of our services and achievement of our six corporate objectives by appropriate research including relevant topics impacting on health and well-being</p>	<p>▶ Develop a research programme for 2009-2010 deliver the 2008-09 research programme to inform housing policy and service delivery including customer satisfaction and meet the needs of users within the NIHE and DSD.</p>	<p>Corporate Services</p>	<p>NIHE continues to deliver against a challenging research programme. Research relating to housing and health contains a total of 11 projects. The first two projects have been completed and the reports successfully launched in September 2008. Work is ongoing on a further three and Terms of Reference/Proposals are being developed for an additional three projects. It is expected that these projects will be completed over the next two years. A further separate project on the applicants on the Common Waiting List for social housing is underway. The household survey which forms the heart of the data collection exercise includes the General Health Questionnaire.</p>