



16 October 2025

Dear Applicant

Our Ref: FOI 945

Your request for information received on 29 September 2025 has been handled under the Freedom of Information Act 2000 (FOIA).

Request

FOI with a breakdown for each of these CLA areas for 2 and 3 bedroom properties with mean and median waiting time in months and,

How many points properties have been allocated on in the past year with the most recent information for 2025.

*Glengormley central
Hightown
Whitewell/fairyknowe
Felden*

Our response

The table below provides data on the number of housing allocations to applicants on the Social Housing Waiting List (narrowed down to 2-bedroom and 3-bedroom properties only) in Glengormley Central, Hightown, Whitewell/Fairyknowe and Felden Common Landlord Areas (CLAs), by Mean & Median Waiting Time (in months) and Mean & Median Points at the point of allocation for a 1-year period from 01/07/2024 to 30/06/2025. The table should be viewed in conjunction with the accompanying notes.

No. of allocations from the Social Housing Waiting List (narrowed down to 2-bedroom and 3-bedroom properties only) for a 1-year period from 01/07/2024 to 30/06/2025 in selected Common Landlord Areas (CLAs), by Mean & Median Waiting Time (in months) and Mean & Median Points at the point of allocation					
CLA / Geography	No. of allocations (narrowed down to 2-bedroom and 3-bedroom properties only)	Mean Waiting Time (in months) at the point of allocation	Median Waiting Time (in months) at the point of allocation	Mean Points at the point of allocation	Median Points at the point of allocation
Glengormley Central CLA	12	66.1	36.0	137.3	144.0
Hightown CLA	<10	x	x	x	x
Whitewell/Fairyknowe CLA	15	55.1	26.0	189.1	180.0
Felden CLA	<10	x	x	183.3	170.0
N. Ireland Total	4,123	36.1	24.0	158.4	154.0

Notes:

- This response is based on the most recently published data (allocations up to 30/06/2025)
- Allocations are aggregated over a 1-year period from 01/07/2024 to 30/06/2025 and include allocations to both Housing Executive and housing association properties.
- When a question of “average waiting times” or “average points” is asked, MEAN and MEDIAN averages are provided.

Reasons for this include:

The MEAN (arithmetic average) is useful for understanding overall trends but can be heavily skewed by outliers (unusually high or low values) – for example, applicants who have been on the waiting list for a number of years or who have just joined the waiting list.

The MEDIAN (middle value, a measure of central tendency) is less affected by outliers and represents a “typical” case better when the data is skewed.

By presenting both, we ensure that the analysis captures both central tendency and the potential impact of unusually high or low values.

We also note that when the number of applicants is small, statistical indicators become less reliable and have a much lower predictive value regarding the “typical” experience. In such cases, the figures may be more indicative of the specific circumstances of the individual applicant households rather than a broader trend. Caution must be exercised when interpreting the results.

- Where the number of applicants/allocations is less than 10, the figure has been shown as <10 in accordance with Data Protection and UK GDPR requirements.
- Further in the interest of Data Protection we have had to remove the points for some categories where there was only one allocation or less than 10 allocations and where the points were substantially different (we used a deviation of 20%) from the overall N. Ireland mean average points.

Section 13(1) of the Statistics and Registration Services Act 2007 states that ‘the person producing any official statistics which are designated under section 12 as National Statistics must ensure that the Code of Practice for Statistics under section 10 continues to be complied with in relation to those statistics.’ Provision of the requested figures before publication of the DfC Housing Bulletin in which the dataset from which they would be drawn is published would be a failure to comply with the Code in respect of parts T3.3 and T3.4. The figures beyond the period already covered by the latest Housing Bulletin (after 30/06/2025) are therefore currently exempt from disclosure under Section 44 of the Freedom of Information Act – disclosure prohibited by other legislation, pending publication of the next Housing Bulletin, which is currently expected by the end of November 2025.

This concludes our response.