



14 May 2025

Dear Applicant

**Our Ref: FOI 752**

Your request for information received on 11 April 2025 has been handled under the Freedom of Information Act 2000 (FOIA).

**Request**

- 1, which contractor carries out duties as Concierge staff to cover shifts in the following sites ,Belvoir, Bradan Court, Mount Vernon, The New Lodge and Divis Tower .*
- 2, Which contractor carries out duties as a Hostel Assistant to cover shifts in NIHE Hostels.*
- 3, When is the Belvoir Complex and Mount Vernon Complex to be demolished.*
- 4, Which contractor carries out a Guarding Service at all NIHE District Offices .*

**Our response**

- 1. which contractor carries out duties as Concierge staff to cover shifts in the following sites ,Belvoir, Bradan Court, Mount Vernon, The New Lodge and Divis Tower.**

These buildings are primarily covered by NIHE staff but when called upon to do so our contractor, G4S, will provide supporting cover.

- 2. Which contractor carries out duties as a Hostel Assistant to cover shifts in NIHE Hostels. Clarification received: I am referring to all hostels that the NIHE operate within Belfast, Larne, Carrickfergus and Newtownabbey, Antrim, Ballymena.**

We currently do not use any contractor to cover these shifts.

**3. *When is the Belvoir Complex and Mount Vernon Complex to be demolished.***

- It is currently anticipated that demolition of Belvoir and Breda Houses will commence in early 2026.
- It is currently anticipated that demolition of Ross House will commence in late 2025.
- The demolition of Mount Vernon House will follow the demolition of Ross; at present it is not anticipated to commence until 2027/28.

**4. *Which contractor carries out a Guarding Service at all NIHE District Offices.***

The NIHE office estate security contractor is G4S and provides security guarding at 8 of our offices.

This concludes our response.