07 October 2025

Dear Applicant

Our Ref: FOI 939

Your request for information received on 25 September 2025 has been handled under the Freedom of Information Act 2000 (FOIA).

Our response

Q1. Can you please list the number of devices deployed by your organisation for the following?	
Device Type	**Number of Devices**
Desktop PCs	Circa 115
Laptops	Circa 2660
Mobile Phones	Circa2600
Printers	
Multi Functional Devices (MFDs)	Circa 195
Tablets	Circa 575
Physical Servers	NIHE is a user of Northern Ireland Government IT Shared Service. This is managed by IT Assist
Storage Devices (for example: NAS, SAN)	NIHE is a user of Northern Ireland Government IT Shared Service. This is managed by IT Assist
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	NIHE is a user of Northern Ireland Government IT Shared Service. This is managed by IT Assist
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	NIHE is a user of Northern Ireland Government IT Shared Service. This is managed by IT Assist

Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: Platform as a Service	1,000,000		200000	
a. Cloud computing				
b. Software as a Service (SaaS)	Circa £500,000	Circa £800,000	Circa £800,000	Circa £800,000

c. Platform as a Service (PaaS)				
d. Infrastructure as a Service (IaaS)				
e. Anything as a Service (Xaas)				

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Q3. Does your organisation have any plans to procure the below services, if yes then please provide required information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: IoT security	50000	50000	80000	
a. Network Security				
b. Cloud Security				
c. Endpoint Security				
d. Mobile Security				
e. IoT Security				
f. Application Security				

A – F; NIHE is a user of Northern Ireland Government IT Shared Service. This is managed by IT Assist.

Q4. Does your organisation have any plans to procure below services, if yes then please provide information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: Data and Analytics	1750000	2000000		
a. Data and Analytics				
b. AI and Automation				
c. Digital Transformation				
d. ERP Systems			Circa £300,000	Circa £100,000

With Regards to A – C, NIHE is a user of Northern Ireland Government IT Shared Service.

Q5. Has your organisation implemented any form of AI or Automation services, and if not, what is the reason for not implementing?	Yes	No	Reason
Example: Yes, Example: No, Legacy System			
a. Implemented			
b. Minor implementation with completed AI strategy	Yes		
c. Plans to develop implementation			
d. Due to legacy systems			

NIHE has embarked on a transformative journey. The enabling technology is being delivered through the IT Strategy. One of the main themes of the Strategy relates to process automation through new technology to streamline critical processes.