



Telephone numbers can change. If you're having problems getting through, check the number online. Smart phone users with a QR app can scan the QR code, or visit: www.chni.org.uk/advice.html

NEED HOUSING ADVICE?

EMERGENCY ACCOMMODATION

YOU CAN CONTACT THESE ACCOMMODATION PROVIDERS YOURSELF

The help on offer will depend on vacancies & who they can accommodate. There may not be accommodation available in the area you want, so be prepared to look in other areas. The NIHE and other professionals can refer you to other accommodation.

	WO	MO	M	W	YP	C
	women only	men only	single men	single women	under 25s	accepts children - age restrictions apply
NorthWest area	Clarendon @ Ashmore	L/Derry	028 7126 8581	W,C		
	Dillon Court	Strabane	028 9023 8091	M,W		
	Foyle Haven (alcohol)	L/Derry	028 7136 5259	M,W		
	Foyle Valley House	L/Derry	028 7136 2689	W		
	Methodist City Mission	L/Derry	028 7130 9388	MO		
	SATH First Housing	Strabane	028 7138 3098	M,W,C		
	Shepherds View (young parents)	L/Derry	028 7134 4309	YP,C		
	Simon Community helpline	N.Ireland	0800 171 2222	M,W		
	Strand Foyer	L/Derry	028 7128 1155	YP		
The House in the Wells	L/Derry	028 7126 7957	MO			
YASP	L/Derry	028 7137 1849	YP			
Greater Belfast area	Flax Foyer (self referral only if 18+)		028 9059 3301	YP		
	Hosford House		028 9046 3482	M,W		
	Inverary House		028 9065 2844	M,W		
	Life House (pregnant or have a child under 5)		01926 421 587	W,C		
	Morning Star House		028 9033 3500	MO		
	Ormeau Centre		028 9023 8091	M,W		
	Regina Coeli House		028 9061 2473	WO		
	Rosemount House (alcohol)		028 9077 9740	MO		
	Salvation Army Lifehouse		028 9032 0320	MO		
	Simon Community helpline		0800 171 2222	M,W		
Utility Street Hostel		028 9032 1132	MO			
Welcome Organisation crisis facility		028 9023 4387	WO			
other areas	Castlehill	Dungannon	028 8772 5860	M,W		
	Linen Court	Armagh	028 3751 1545	M,W		
	MUST hostel	Cookstown	028 8676 2065	M,W		
	Shelter NI SLATE Project	Omagh	028 8226 7010	YP		
	Simon Community helpline	NI	0800 171 2222	M,W		

HOMELESS?

If housing is a problem for you or if you are homeless, your first stop should be the Northern Ireland Housing Executive (NIHE):

034 4892 0900

If you need assistance 'out of hours' (outside normal office hours including weekends and Public holidays), telephone:

028 95049 999

Please use this number in an emergency or crisis situation only.

HOUSING ADVICE

Housing Rights Service 028 9024 5640 www.housingadviceni.org
Mortgage Debt Advice Service 030 0323 0310 mdas@housingrights.org.uk

OUT OF HOURS SERVICES

OUT OF HOURS GP / SOCIAL WORK	
North & West Belfast	028 9074 4447
South & East Belfast	028 9079 6220
Northern Trust Area	028 2566 3500
Lisburn & Downpatrick	028 9260 2204
North Down & Ards	028 9182 2344
Southern Trust area	028 3839 9201
Western Trust area	028 7186 5195
REGIONAL OUT OF HOURS SOCIAL WORK SERVICE	028 95049 999

DOMESTIC VIOLENCE REFUGES

24 Hour Domestic Violence Helpline N. Ireland 0808 802 1414

This helpline is open to **ANYONE** affected by domestic violence regardless of gender, sexuality, etc. If appropriate, you will be referred onto Women's Aid refuges (available throughout NI). Refuges will accept male children, but age restrictions apply.

Selah House	Carrickfergus	028 9336 3188	W, C
Men's Advisory Project Help Line	Belfast:	028 9024 1929; Foyle: 028 7116 0001	
Men's Aid NI 24/7 Help Line		07703858130 / 07725045354	

OUTREACH & OTHER SERVICES

Multidisciplinary Homeless Support Team (multiple need)	Belfast	028 9033 0433
Homeless Nursing Service	Belfast	028 9504 9554
Homeplus NI (outreach & drop-in)	Belfast	028 9031 1836
Welcome Org. (outreach & drop-in)	Belfast	028 9024 0424; outreach 07894 931 047
Night Support Service (outreach)	L/Derry	075 4010 0208

CHILDREN & YOUNG PEOPLE

Childline	0800 1111
CHALKY FREEPHONE (Children's Law Centre)	0808 808 5678
Housing Rights Service	028 9024 5640
NSPCC (if you're worried about a child)	0808 800 5000
VOYPIC Help Line (leaving care)	084 5074 2942

concerned about a child or young person's safety? contact a Gateway Service:

Belfast Trust area	028 9050 7000
Northern Trust area	030 0123 4333
South Eastern Trust area	030 0100 0300
Southern Trust area	080 0783 7745
Western Trust area	028 7131 4090

FOREIGN NATIONALS

Bryson Intercultural (24 hour advice)	028 9031 5744
Homeplus NI (drop-in)	028 9031 1836
Migrant Centre NI	028 9043 8962

HELPLINES

Samaritans	Freephone 116 123
LifeLine NI	0808 808 8000
Age NI	0808 808 7575
Parenting NI	0808 801 0722
Debt Action	0800 917 4607; text 'action' to 81025
Rainbow Project (LGB&T support)	028 9031 9030
LGBT Switchboard NI	0808 8000 390

TRAVELLERS

An Munia Tober	028 9043 8265
Traveller Floating Support Service	028 9043 6463

DRUGS & ALCOHOL

A list of services (by area) can be found on the Public Health Agency's website:
www.publichealth.hscni.net/publications/drug-and-alcohol-directories-services

