

10 March 2025

**Our Ref: FOI 678**

**Request**

We received your request on 17 February 2025 for the following information:

*For the period from 1 January 2024 to 31 December 2024, please provide the following information:*

*The total number of Freedom of Information (FOI) requests received.*

*The number of FOI requests responded to within the statutory timeframe.*

*The number of FOI requests that resulted in an internal review request.*

*The number of cases where a complaint was subsequently submitted to the Information Commissioner's Office (ICO).*

*The total number of Subject Access Requests (SARs) received.*

*The number of SARs responded to within the statutory timeframe.*

*The total number of staff within the Information Compliance Team.*

*Do these staff members handle both FOI requests and SARs?*

*Does the team have any additional responsibilities beyond FOI requests and SARs?*

*Are internal reviews conducted by the Information Compliance Team?*

*If not, which department or individual is responsible for conducting them?*

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

**Our response**

- 1) *The total number of Freedom of Information (FOI) requests received*  
380
- 2) *The number of FOI requests responded to within the statutory timeframe*  
343
- 3) *The number of FOI requests that resulted in an internal review request*  
18

- 4) *The number of cases where a complaint was subsequently submitted to the Information Commissioner's Office (ICO)*  
2
- 5) *The total number of Subject Access Requests (SARs) received*  
370 requests received, of that 301 were valid requests.  
A request is deemed valid once the requester's identity has been appropriately verified
- 6) *The number of SARs responded to within the statutory timeframe*  
263
- 7) *The total number of staff within the Information Compliance Team*  
7
- 8) *Do these staff members handle both FOI requests and SARs*  
No
- 9) *Does the team have any additional responsibilities beyond FOI requests and SARs*  
Yes
- 10) *Are internal reviews conducted by the Information Compliance Team? If not, which department or individual is responsible for conducting them?*  
Yes

This concludes our response.