

# LURGAN

Neighbourhood Renewal Survey  
2012



Department for  
**Social  
Development**

*Northern Ireland*  
**Housing** Executive

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## Introduction and methodology

### Background to the survey

The Northern Ireland Housing Executive (NIHE) is the regional strategic housing authority for Northern Ireland. Part of its remit is to 'conduct or promote research into any matter relating to any of its functions'<sup>1</sup>. Research for the NIHE is carried out by the Research Unit and this work assists the NIHE in informing policy and improving services.

One of the Research Unit's key ongoing areas of research is its rolling programme of neighbourhood renewal surveys, carried out annually in a number of NIHE estates. Normally, all residents are invited to participate in the research; their views are a key source of information for local district offices and community organisations trying to address the complex web of problems which characterise many of these estates.

In June 2003, the government launched "People and Place – A strategy for Neighbourhood Renewal". The strategy seeks to target those communities throughout Northern Ireland that are experiencing the highest levels of deprivation. It is also about bringing together the work of all government departments, in partnership with local people, to tackle disadvantage and deprivation in all aspects of everyday life. The total population affected by deprivation throughout Northern Ireland is approximately 280,000 (one person in six)<sup>2</sup>.

The Neighbourhood Renewal strategy falls within the remit of the Department for Social Development (DSD). In light of the NIHE's broad experience in undertaking research in Neighbourhood Renewal areas, the DSD Neighbourhood Renewal Team and staff from the NIHE's Research Unit met in November 2006 to discuss the DSD's objectives with regard to Neighbourhood Renewal areas and to see if there was sufficient overlap to allow the NIHE to undertake Neighbourhood Renewal Area surveys on the DSD's behalf. Following NIHE Board approval for its research programme in March 2007 – which included DSD-requested NRA research – representatives from the Research Unit met formally with the DSD and NISRA on 8 May 2007 to develop a way forward? The DSD confirmed the following in relation to its 36 NRAs:

- i) the need to monitor change over time at NI level; that is, closing the gap between the 36 Neighbourhood Renewal Areas and the NI average;
- ii) the need to identify local level issues for people living in the 36 Neighbourhood Renewal Areas;
- iii) that there was a considerable overlap between the questionnaires used by the NIHE in its Neighbourhood Renewal Surveys and the issues the DSD wanted to explore;
- iv) that the DSD would like a small number of additional questions/amendments which, in the event, were acceptable to NIHE;  
that the top 10% of deprived neighbourhoods across Northern Ireland have been identified using the New Noble Multiple Deprivation Measure. Following extensive consultation, this resulted in a total of 36

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<sup>1</sup> Housing (NI) Order 1981, Article 6

<sup>2</sup> DSD website Urban Regeneration > Neighbourhood Renewal

areas being targeted for action. The areas include 15 in Belfast, six in the North West and 15 in other towns and cities across Northern Ireland.

### **DSD and NIHE in partnership**

Given the Housing Executive's experience in conducting similar household surveys in deprived areas, the DSD's Neighbourhood Renewal team formally requested NIHE's assistance in undertaking surveys in Northern Ireland's 36 NRAs. In consultation with the DSD and on the basis of its priorities, four NRAs were selected for study in 2010:

|                    |            |
|--------------------|------------|
| Greater Shankill   | Coalisland |
| Outer West Belfast | Brownlow   |

Four new NRSs have been selected for 2011/12 to be carried out by the NIHE's Research Unit:

|          |           |
|----------|-----------|
| Lurgan   | Ballymena |
| Limavady | Omagh     |

### **Conduct of the survey**

The project management, design, quality assurance, analysis and report writing were the responsibility of the Research Unit. Fieldwork commenced in November 2011 and concluded in December 2011. Data collection and data entry for this survey were carried out by Research Unit. The Housing Executive's Research Unit quality assured the questionnaire and final report.

### **Survey objectives**

The objectives of the Neighbourhood Renewal Surveys are:

- to examine the housing history, tenure, aspects of the home and satisfaction with current dwelling;
- to ascertain intention to buy or transfer from the current dwelling;
- to investigate perceptions about the image of the area and personal safety;
- to gather opinions on the impact of crime and the extent of anti-social behaviour;
- to ascertain respondents' views on education;
- to determine the extent of local participation in and the impact of local Neighbourhood Renewal Initiatives;
- to investigate the socio-economic characteristics of the household.

**Presentation of findings**

The findings from the survey are presented in the following sections:

Introduction and methodology

Key Findings

Chapter 1: Socio-economic profile

Chapter 2: Characteristics of the home and area

Chapter 3: Lurgan NRA

Chapter 4: Neighbourhood Renewal

Chapter 5: Education in Lurgan NRA

Appendix 1: Technical information

Appendix 2: Questionnaire

Appendix 3: Tabular analysis

Appendix 4: Map of Lurgan NRA

## Key findings

### Socio-economic profile

- 28% of HRPs were working (NI – 50%<sup>3</sup>), 24% were retired (NI – 27%), 15% were permanently sick/disabled (NI – 7%); 16% were not working (NI – 11%), 6% were looking after family/home (NI – 4%).
- A considerable proportion of HRPs were in receipt of benefits: Housing Benefit (31%), a Disability Benefit (24%) and Retirement Pension (24%).
- The ethnic origin of the vast majority (90%) of HRPs was white (NI level – 99%<sup>4</sup>). Almost one-tenth (9%) of respondents did not state the ethnicity of their HRP.
- There was a mix of household types; the main two being small family (20%) and lone adult (18%). At NI level the predominant household types were lone older and two adult (each 15%).
- The average household size was 2.35 (Northern Ireland average 2.49).
- 17% of household members were aged under 16 (a lesser proportion than at the NI level – 21%<sup>5</sup>).
- A further 18% were aged over 60 (NI level – 20%).
- Median annual gross household income lies between £5,000 and £9,999.
- Two-fifths (40%) of households surveyed had a gross income of less than £10,000 (13% had less than £5,000 and 27% had £5,000-<£10,000).
- More than two-fifths (45%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities, NI level – 18%<sup>6</sup>.
- 75% of respondents said their household religion was Catholic.

### Characteristics of the home

- The survey indicated a fairly high level of tenure mix; however, in terms of length of tenure there was a high level of residential stability.
- Respondents were generally satisfied with their homes, although there were also important issues to be addressed in terms of energy costs.
- 44% of respondents lived in owner-occupied accommodation, 33% lived in social housing (NIHE and housing associations) and 21% rented privately.
- 72% of respondents had lived in the Lurgan NRA for more than 15 years.
- 76% said they lived in houses; the remainder lived in flats (15%) and bungalows (9%).
- The most prevalent home security measures were window locks (52% of respondents' homes), door chains (28%) and security lights (26%).
- The vast majority (96%) of respondents had at least one smoke alarm in their dwelling.

<sup>3</sup> NI House Condition Survey 2009

<sup>4</sup> Continuous Household Survey 20010/11

<sup>5</sup> NISRA – Population and Migration Estimates (2010)

<sup>6</sup> NI Survey of Activity Limitation and Disability 2007

- Almost three-fifths (56%) of households represented in the survey had one or more vehicles; 43% of respondents said their household had no vehicles.
- Almost all respondents (92%) had full central heating in their home. The main heating source for homes represented in the survey was oil fired with radiators (77%). Oil was the predominant home heating source at NI level (68%<sup>7</sup>).
- Respondents reported high levels of satisfaction with various aspects of their heating system, including 78% satisfied with the ease of using the system and 77% satisfied with the type of heating system. However, only 29% were satisfied with the cost of running the system.
- 39% of respondents said they had been unable to adequately heat their home. The cost of domestic fuel (60; 78%), low household income (44; 58%) and money needed for other priorities (43; 56%) were factors contributing to respondents' inability to adequately heat their home.
- Almost half (49%) of respondents had heard of the Warm Homes Scheme.
- Most respondents (79%) said their home was about the right size; 14% said it was too small and 5% said it was too big.
- More than three-quarters (77%) of respondents were satisfied with their home overall.
- A very small proportion (5%) of respondents in social housing said they intended to buy their home during the following two years.

### **Lurgan NRA**

- The survey indicated moderate levels of satisfaction with the area and a perception that the area had not really changed, although there were a number of anti-social behaviour issues to be addressed.
- Two-thirds (66%) of respondents agreed that they really felt part of the community living in the area.
- 55% disagreed that they felt embarrassed to bring people to the area.
- More than three-fifths (61%) agreed that they were proud to come from the area.
- Almost half (49%) thought the area was not really changing, 21% thought it was changing for the better and 29% thought it was changing for the worse.
- 34% of people in Lurgan NRA perceived the level of antisocial behaviour (ASB) in their local area to be high. The equivalent figure for Northern Ireland was lower at 13%<sup>8</sup>.
- The main ASB problems identified by respondents in the area were 'teenagers hanging around on streets' (52%), 'rubbish or litter' (50%) and 'people being drunk or rowdy in public places' (46%). The most prevalent perceived problems at Northern Ireland level were 'people being drunk or rowdy in public places' (32%) and 'teenagers hanging around on streets' (26%)<sup>9</sup>.

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<sup>7</sup> NI House Condition Survey 2009

<sup>8</sup> NICS 2009/10: Perceptions of Crime Research and Statistical Bulletin 3/2011

<sup>9</sup> NICS 2008/09: Perceptions of Crime Research and Statistical Bulletin 1/2010

- The vast majority (92%) of respondents said they felt safe walking alone in the area during the day and 77% said they felt safe in their own home at night. However, more than half (51%) said they did not feel safe walking alone in the area after dark.

### **Neighbourhood renewal**

- The survey indicated fairly low levels of awareness of neighbourhood renewal and community involvement.
- More than four-fifths (83%) of respondents were not aware that their home was within the Lurgan NRA.
- Less than one-fifth (18%) of respondents said they were aware of physical changes that had improved the neighbourhood within the previous 12 months. Respondents were most aware of the gate/rail/planting scheme and new build/renovation in the area.
- More than one-quarter (28%) of respondents said their area had a community/residents' association; 20% said their area did not have one and the remaining 52% did not know.
- More than half (56%) of all respondents said they would not consider joining a local community/residents' association, compared to 15% who said they would. 28% did not know if they would join.
- More than four-fifths (88%) were not aware of the Housing Executive's neighbourhood warden service.
- The most common issue that respondents said needed to be addressed was to 'reduce ASB such as drugs abuse, alcohol abuse, vandalism' and 'youths loitering' (43%).

### **Education**

- More than four-fifths (84%) of respondents agreed that 'staying on in school is important if you want to get a good job' (NI level - 85%<sup>10</sup>).
- A similar proportion (82%) agreed that 'children in Northern Ireland get a good education' (NI level – 89%).
- More than three-fifths (67%) of respondents agreed that they had enjoyed their time at school (NI level – 68%).
- 24% of respondents had one or more children of school age (4-18 years).
- Of these respondents, all (48; 100%) agreed their child's school was a good school and most (46; 96%) agreed their child's school was also well led and well managed.
- 88% (42) of respondents with children of school age agreed that making sure their child attends school regularly and on time is important.
- All respondents with children of school age (48; 100%) said helping their child with homework is important.
- Three-fifths (29; 60%) of respondents said they would consider taking their child out of school during term time.
- All respondents with children of school age said they feel involved personally in their child's school life (90% very involved; 10% fairly involved).

<sup>10</sup> NISRA – NI Omnibus Survey 2010 – Education module

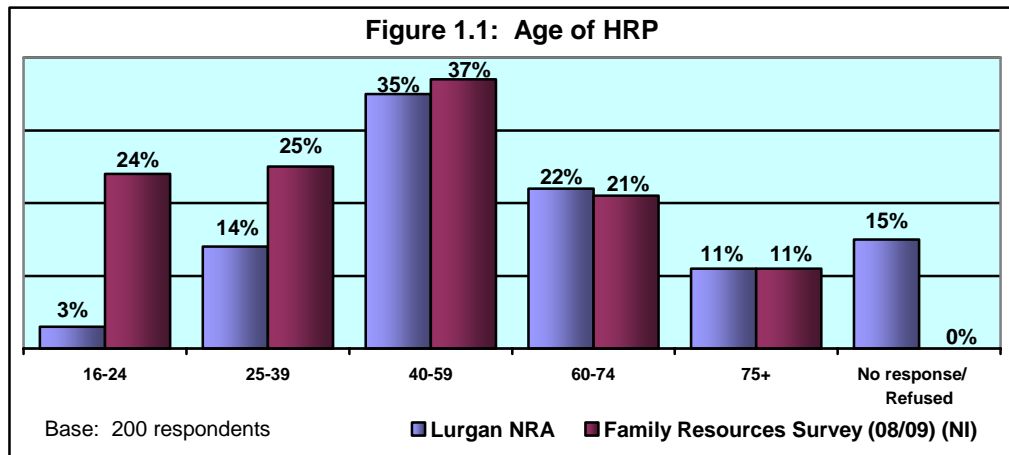


## 1.0 Socio-economic profile

This chapter details the socio-economic characteristics of households within the Lurgan NRA.

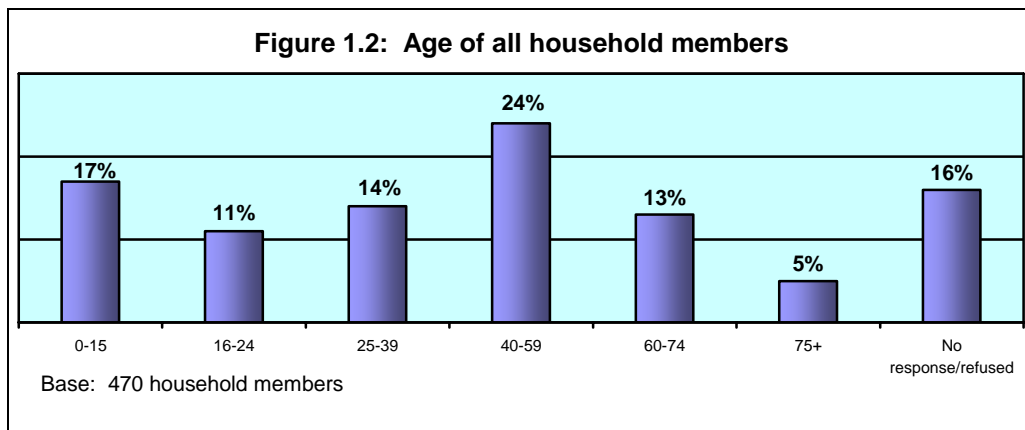
### 1.1 Age of Household Reference Person

More than one-third (35%) of HRP's were aged between 40 and 59; 22% were aged between 60 and 74 and 14% were between 25 and 39; 11% were aged 75 or older and 3% were between 16 and 24. Data from the 2008/09 Family Resources Survey are included in Figure 1.1 below for reference ([Appendix Table 1.1-1.2](#)).



### 1.2 Age of all household members

In total, 470 individuals were identified as resident in the 200 households surveyed. Almost one-quarter (24%) of household members were aged 40 and 59, 17% were aged 15 and less, 14% were aged between 25 and 39, 13% were between 60 and 74 and 5% were 75 or over. ([Figure 1.2](#); [Appendix Table 1.3](#)).



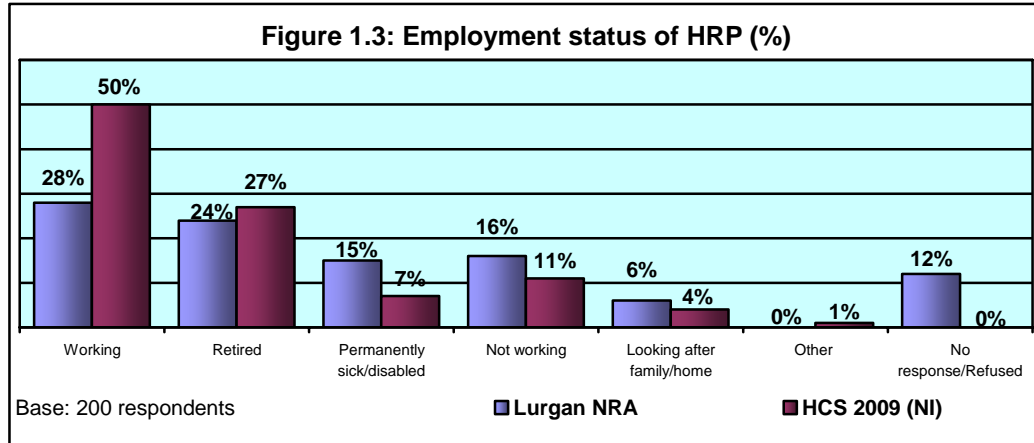
### 1.3 Average household size

The survey found that the average household size in Lurgan NRA was 2.35. The Northern Ireland average was 2.49<sup>11</sup>.

<sup>11</sup> NISRA Continuous Household Survey 2010/11

#### 1.4 Employment status of Household Reference Person

Almost one-quarter (24%) of HRP's were retired (exclude looking after home), 28% were working (inclusive of 2% self-employed), 15% were permanently sick/disabled, 16% were not working and 6% were looking after family/home. Data at the Northern Ireland level from the HCS 2009 are included in the graph below for reference (Figure 1.3, Appendix Table 1.4).



#### 1.5 Household type

Households were classified into eight types according to the number and ages of household members. Table 1A includes a description of each household type, along with the findings from this survey and from the 2009 House Condition Survey (HCS) for reference. However, since the HCS had a much larger number of respondents, it is important to bear in mind the potential effect of sample error, particularly on the Lurgan NRA Survey, and therefore any conclusions based on a comparison of findings should be made with caution.

| Table 1A: Household types and definitions (%)  |             |               |
|--|-------------|---------------|
|  | Lurgan 2011 | HCS 2009 (NI) |
| Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children < 16)      | 20          | 13            |
| Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)                  | 18          | 13            |
| Lone Older (lone person of pensionable age - 65 years for men, 60 years for women)                     | 15          | 15            |
| Large Adult (three or more adults - related or unrelated - and no dependent children <16)              | 10          | 12            |
| Two Older (two people - related or unrelated - at least one of whom is of pensionable age)             | 9           | 14            |
| Two Adult (two people - related or unrelated - below pensionable age)                                  | 7           | 15            |
| Lone Parent (sole adult living with dependent child(ren) <16)  | 5           | 8             |
| Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16) | 3           | 10            |
| Not enough information supplied to classify household type   | 13          | -             |

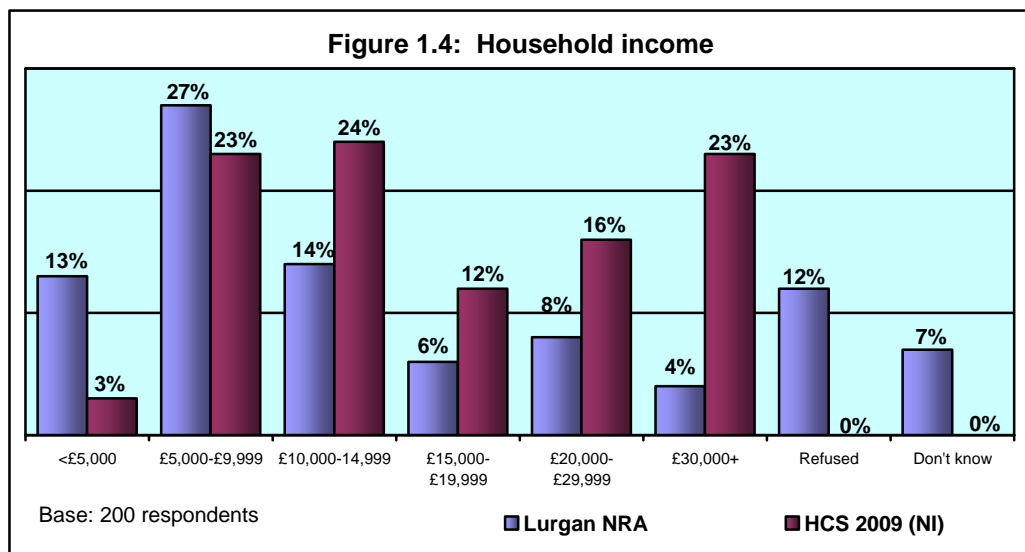
## 1.6 Household type comparison with House Condition Survey 2009

Table 1A shows that small family households (20%) were the predominant household type, followed by lone adult (18%), two older (15%), large adult (10%), lone older (9%), two adult (7%), lone parent (5%) and large family (3%). Comparison with HCS 2009 findings shows some variation in the distribution of household types. The proportions of small family and lone adult households were higher than those at NI level. In contrast, lone older, two adult, and two older households were more prevalent at NI level than in the Lurgan NRA ([Appendix Table 1.5](#)).

## 1.7 Annual household income

This survey defines household income as the total annual income before tax of the Household Reference Person (HRP) and partner (if applicable), including all income from savings, employment, benefits and other sources.

Two-fifths (40%) of respondents said their annual gross household income was less than £10,000; 14% had between £10,000 and £14,999, 6% had between £15,000 and £19,999, and 12% had over £20,000. A very high proportion (19%) either did not know or refused to give any details of their income. Full income details are in the appendix tables and data from the HCS 2009 are included in the graph below for reference ([Figure 1.4](#); [Appendix Table 1.6](#)).



## 1.8 Benefits

The main benefits received by HRPs were Housing Benefit (31%), Disability Benefit (24%) and Retirement Pension (24%). [Table 1b](#) and [Appendix Table 1.7](#) detail the benefits received by respondents and their partners (if applicable).

| <b>Table 1b: Benefits received</b> | <b>Household Reference Person (%)</b> | <b>Partner (%)</b> |
|------------------------------------|---------------------------------------|--------------------|
| Housing Benefit                    | 31                                    | 2                  |
| A Disability Benefit               | 24                                    | 19                 |
| Retirement Pension                 | 24                                    | 22                 |
| Income Support                     | 18                                    | 2                  |
| Child Benefit                      | 17                                    | 15                 |
| Child Tax Credit                   | 17                                    | 12                 |
| Incapacity Benefit                 | 14                                    | 12                 |
| Pension Credit                     | 12                                    | 2                  |
| Working Tax Credit                 | 8                                     | 2                  |
| Jobseekers Allowance               | 7                                     | 1                  |
| Other, including Carer's Allowance | 4                                     | 2                  |

## 1.9 Long-term illness or disability

More than two-fifths (45%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities. Of these respondents, the majority (72; 36%) said their household had one disabled member, 16 (8%) had two disabled members and 2 (1%) had three or more disabled members in the household ([Appendix Tables 1.8 and 1.9](#)).

## 1.10 Household religion

Three quarters (75%) of HRPs described their household religion as Catholic, 15% as Protestant and 4% as mixed religion. The remaining (4%) were other or refused to state the religion of their household ([Appendix Table 1.10](#)).

## 1.11 Ethnic origin and nationality of Household Reference Person

Almost all HRPs (90%) were white ([Appendix Table 1.11](#)).

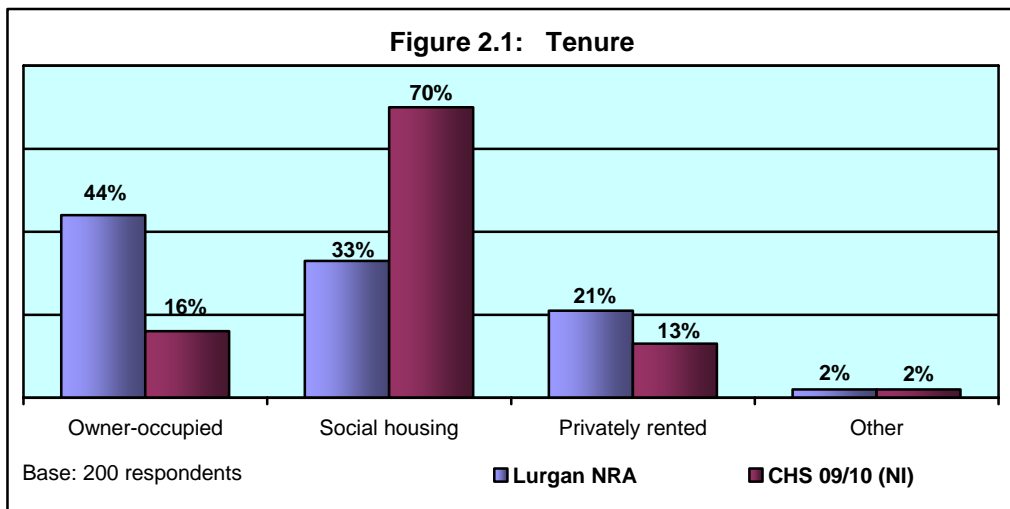
Almost half (46%) of HRPs were Irish; 29% were British; 15% were Northern Irish and 2% were Polish/Latvian. ([Appendix Table 1.12](#)).

## 2.0 Characteristics of the home and area

This chapter presents an analysis of some of the characteristics of homes within the Lurgan NRA, the tenure, length of tenure, satisfaction with aspects of accommodation and propensity to buy or transfer to/from NIHE or Housing Association properties.

### 2.1 Tenure

A greater proportion of respondents owned their property (44%) than respondents living in social housing (33%) or privately rented accommodation (21%). Data at the Northern Ireland level from the 2009-10 Continuous Household Survey are included in [Figure 2.1](#) for reference ([Appendix Table 2.1](#)).



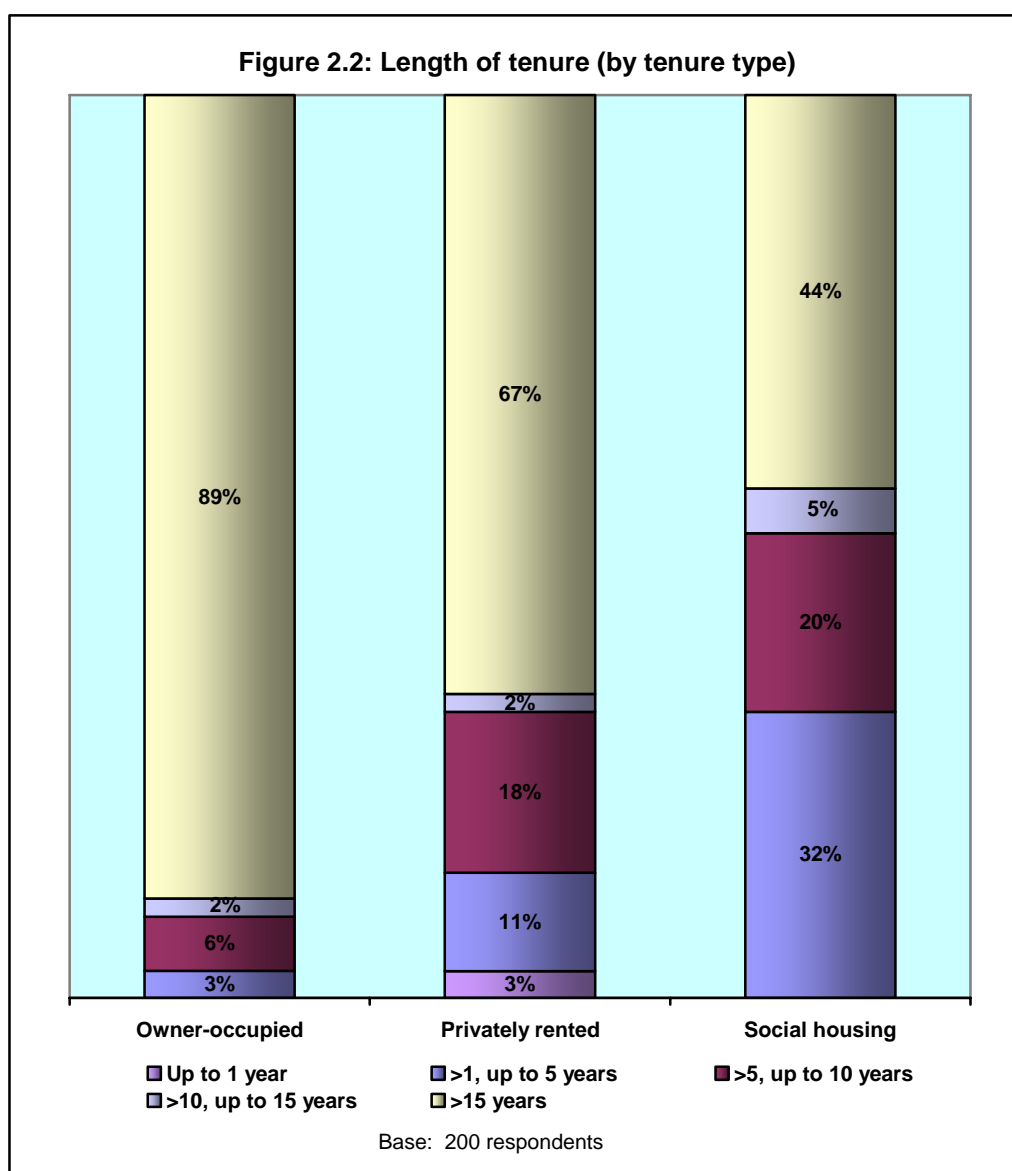
### 2.2 Length of time living in Lurgan NRA

Almost three-quarters (72%) of respondents had lived in the Lurgan NRA for 15 years or more and the remainder (28%) had lived there for less than 15 years ([Appendix Table 2.2](#)).

**2.3** Almost three-fifths (57%) of respondents said they had lived within the Lurgan NRA before moving to their present home. Thirteen percent had lived outside the Lurgan NRA, but within the Craigavon area and 13% had lived outside the Craigavon Council area. A further 17% had never lived anywhere else (other than Lurgan NRA) ([Appendix Table 2.3](#)).

### 2.4 Tenure by length of time living in Lurgan NRA

Analysis of length of tenure by type of tenure shows that a higher proportion of owner-occupiers (40%) than those in social housing (22%) or privately rented accommodation (9%) had lived in the Lurgan NRA for more than 15 years. Further detail is in [Figure 2.2](#) and [Appendix Table 2.4](#).



## 2.5 Dwelling type

More than three-quarter (76%) of respondents said they lived in houses; 15% lived in flats/apartments and 9% lived in bungalows ([Appendix Table 2.5](#)).

## 2.6 Home security

Home security measures in respondents' homes included window locks (52%); door chains (28%); security lights (26%); door viewers (24%) and burglar alarms (4%) ([Appendix Table 2.6](#)).

## 2.7 Smoke alarms

More than two-fifths (41%) of respondents had two smoke alarms and 20% had three or more. More than one-third (35%) of respondents had one smoke alarm in their dwelling. However, 3% of respondents had no smoke alarms present ([Appendix Table 2.7](#)).

## 2.8 Vehicle ownership and parking

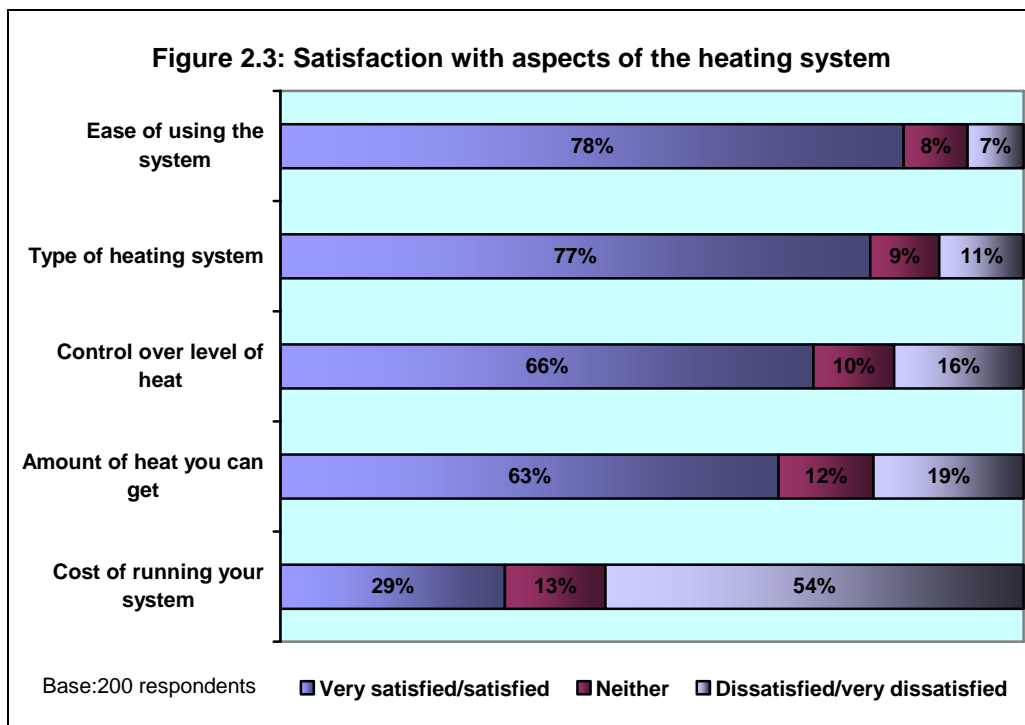
Respondents were asked how many cars or other vehicles were owned or available for use by anyone in their household. More than two-fifths (43%) did not own a vehicle, almost half (47%) owned one vehicle and 6% had two vehicles. Respondents' most common area for parking in the Lurgan NRA was on the street (62%); 30% parked on the driveway and 4% parked in a garage (Appendix Tables 2.8 and 2.9).

## 2.9 Heating system

Almost all respondents (92%) had full central heating in their home and small proportions had partial central heating (2%), however 6% respondents had no central heating. The main heating source in more than three-quarters (77%) of homes represented in the survey was oil fired with radiators. Other main heating sources included Economy 7 (9%), and mains gas (8%) (Appendix Tables 2.10 and 2.11).

## 2.10 Satisfaction with heating system

Respondents reported high levels of satisfaction with various aspects of their heating system, ranging from 78% satisfaction with the ease of using the system to 63% satisfaction with the control over the level of heat. However, more than half (54%) of respondents were dissatisfied with the cost of running the system (Figure 2.3; Appendix Table 2.12).



## 2.11 Ability to adequately heat the home

Almost two-fifths (77; 39%) of respondents said they had been unable to adequately heat their home during the previous 12 months. The cost of domestic fuel (60; 78%), low household income (44; 57%) and money needed for other priorities (43; 56%) were factors contributing to respondents' inability to adequately heat their home (Appendix Tables 2.13-2.15).

**2.12 Warm Homes Scheme**

Almost half (49%) of respondents had heard of the Warm Homes Scheme. Analysis by tenure shows that awareness of the scheme was highest among owner-occupiers (57; 64%) (Appendix Table 2.16).

**2.13 Size of home**

Almost four-fifths (79%) of respondents said their home was about the right size; 14% said it was too small and 5% said their home was too big (Appendix Table 2.17).

**2.14 Satisfaction with home**

More than three-quarters (77%) of respondents were very satisfied/satisfied with their home; 10% were neither satisfied nor dissatisfied and 13% were very dissatisfied/dissatisfied. The main reason for dissatisfaction was 'property not suitable for housing need' and 'repairs required' (Appendix Tables 2.18 and 2.19).

**2.15 House sales and transfers**

Respondents living in social housing (NIHE or housing association properties – 33%; 66 respondents) were asked about their intentions to purchase or transfer/exchange their dwelling. Only a small proportion (5%) of tenants said they intended to buy their home during the next two years; the majority (80%) of respondents did not intend to buy their home and 15% were unsure (Appendix Table 2.20).

*Transfer applications*

Of the 80% of respondents in social housing who did not intend to buy their home; 10 (16%) had applied for a transfer from their present property during the previous two years and a small number (1; 2%) intended to apply for a transfer during the next 12 months. Most of those who wished to transfer wanted to stay within the local area (9 respondents) (Appendix Tables 2.21-2.23).



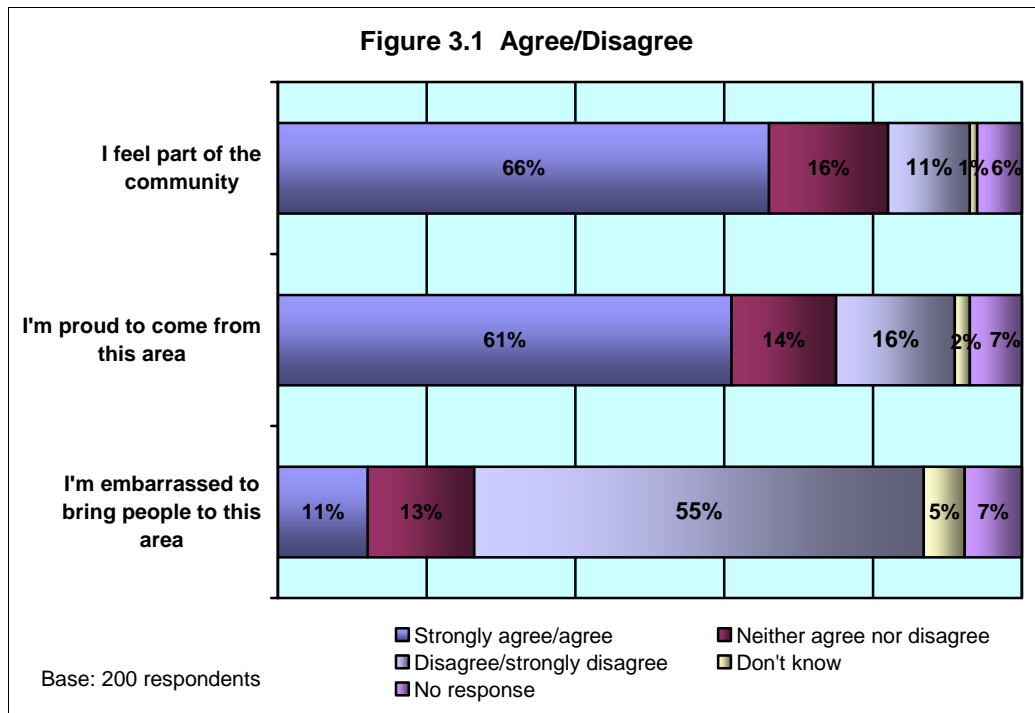
### 3.0 Lurgan NRA

This chapter presents an analysis of data from questions aimed specifically at respondents' perceptions of life in the Lurgan NRA, including opinion of the area, crime and antisocial behaviour and sense of community safety.

#### 3.1 Perceptions about the area

Respondents were asked to state how much they agreed or disagreed with a number of statements related to their perceptions of the area (Figure 3.1; Appendix Table 3.1).

- Two-thirds (66%) of respondents agreed that they really felt part of the community living in the area; 16% neither agreed nor disagreed and 11% disagreed.
- More than three-fifths (61%) agreed that they were proud to come from the area; 14% neither agreed nor disagreed and 16% disagreed.
- More than half (55%) of respondents disagreed that they felt embarrassed to bring people to the area; 13% neither agreed nor disagreed and 11% agreed.



**3.2** Almost half (49%) of respondents' thought the area overall was not really changing; 21% thought the area was changing for the better and 29% thought it was changing for the worse (Appendix Table 3.2).

**3.3** Reasons given by the 21% (42 respondents) who thought the area was changing for the better included 'less ASB and trouble from youths' (16;

42%) and 'homes are well kept and area cleaner' (9; 24%). Among the 29% (59 respondents) who said the area was changing for the worse, the most common reason was 'the increase in ASB (49; 81%) and "increase the private rental sector' (15; 25%).  
(Table 3A, Appendix Table 3.3).

**Table 3A: Perceived reasons why the local area is changing**

| Changing for the better                                      |    |    | Changing for the worse   |    |    |
|--|----|----|--|----|----|
|  | N  | %  |  | N  | %  |
| Less ASB and trouble from youths in the area                 | 16 | 57 | Increase in ASB/youths drinking/noise and parties and vandalism  | 49 | 83 |
| Homes well kept and area cleaner                             | 9  | 32 | Increase in private rented accommodation and associated problems | 15 | 25 |
| Good mixed area and friendly neighbours                      | 7  | 25 | Lack of parking/rubbish in area/stray dogs and cats              | 10 | 17 |
| New build and renovations have improved the area             | 4  | 14 | Increase of strangers/foreigners into the area                   | 7  | 12 |
| More amenities for young people                              | 1  | 4  | Area becoming segregated and re-emergence of political ideals    | 5  | 8  |
| Don't know   | 1  | 4  | No longer a close-knit community                                 | 3  | 5  |
| <i>Base: 28 respondents<sup>12</sup> who gave 38 reasons</i> |    |    | Lack of children's facilities                                    | 2  | 3  |
|  |    |    | Lack of policing and adequate government funding                 | 2  | 3  |
|  |    |    | Other, including high cost of heating, living costs and theft    | 4  | 7  |

*Base: 59 respondents who gave 97 reasons*

### 3.4 Perceptions of anti-social behaviour in Lurgan NRA

Respondents were asked to rate how much of a problem different types of anti-social behaviour (ASB) were in their area within a 15 minute walk of their home. In line with the latest Northern Ireland Crime Survey 2008/9 (NICS), the following seven strands of ASB were used to form a composite measure to gauge the overall perceived level of ASB in the local area and to allow comparison between levels of perceived ASB in Lurgan NRA and in Northern Ireland as a whole:

1. abandoned or burnt out cars;
2. noisy neighbours or loud parties;
3. people being drunk or rowdy in public places;
4. people using or dealing drugs;
5. teenagers hanging around on the streets;
6. rubbish or litter lying around; and
7. vandalism, graffiti and other deliberate damage to property.

**3.5** Based on this composite measure, findings from this survey show that a very high percentage (34%) of people in Lurgan NRA perceived the level of ASB in their local area to be high. The equivalent figure for Northern Ireland was considerably lower (13%<sup>13</sup>).

<sup>12</sup> A total of 42 respondents thought the area was changing for the better; however, 14 did not give any reasons why they held this view.

<sup>13</sup> NICS 2009/10: Perceptions of Crime Research and Statistical Bulletin 3/2011

**3.6** The two ASB types perceived by the largest proportions of respondents to be problems in the local area were:

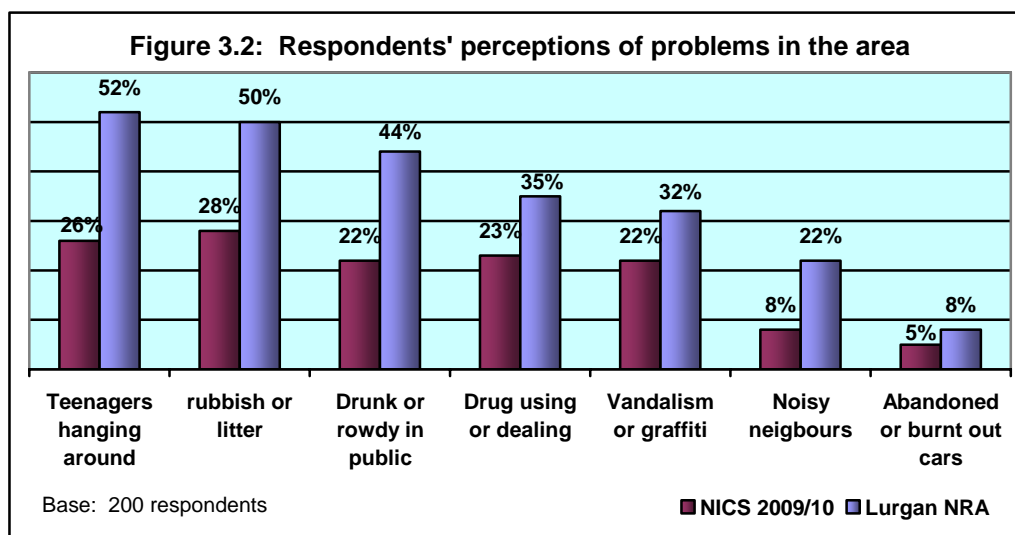
- teenagers hang around on street (52%); and
- rubbish or litter lying about (50%).

The most prevalent perceived problems at Northern Ireland level<sup>14</sup> were:

- rubbish or litter lying around (28%); and
- teenagers hanging around on the streets (26%)

(Figure 3.2: Appendix Table 3.4).

**3.7** Findings from the Lurgan NRA survey show that the lowest proportions of respondents perceived the following types of ASB to be problematic: vandalism and graffiti (32%), noisy neighbours and loud parties (22%) and abandoned or burnt out cars (8%). The least prevalent perceived ASB problems at Northern Ireland level were noisy neighbours (8%) and abandoned or burnt out cars (5%).



### **3.8 Perceptions of the effect of 'fear of crime' on quality of life**

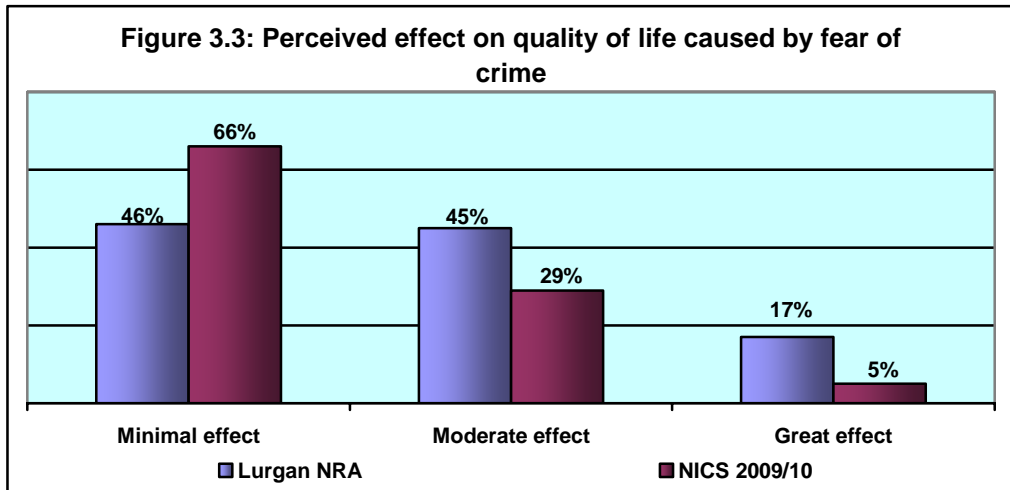
Respondents were asked to rate how much their quality of life was affected by fear of crime on a scale of 1 to 10, 1 being 'no effect' and 10 being 'a total effect'. In order to standardise the results, the following conventions have been used to gauge the effect of 'fear of crime' on quality of life:

1. minimally affected (responded in the range 1 to 3);
2. moderately affected (responded in the range 4 to 7); and
3. greatly affected (responded in the range 8 to 10).

**3.9** Almost half (46%) of respondents in Lurgan NRA felt that 'fear of crime' had a minimal impact on their quality of life and more than one-third (34%) said it had a moderate effect. Seventeen per cent of respondents considered that their quality of life was greatly affected by

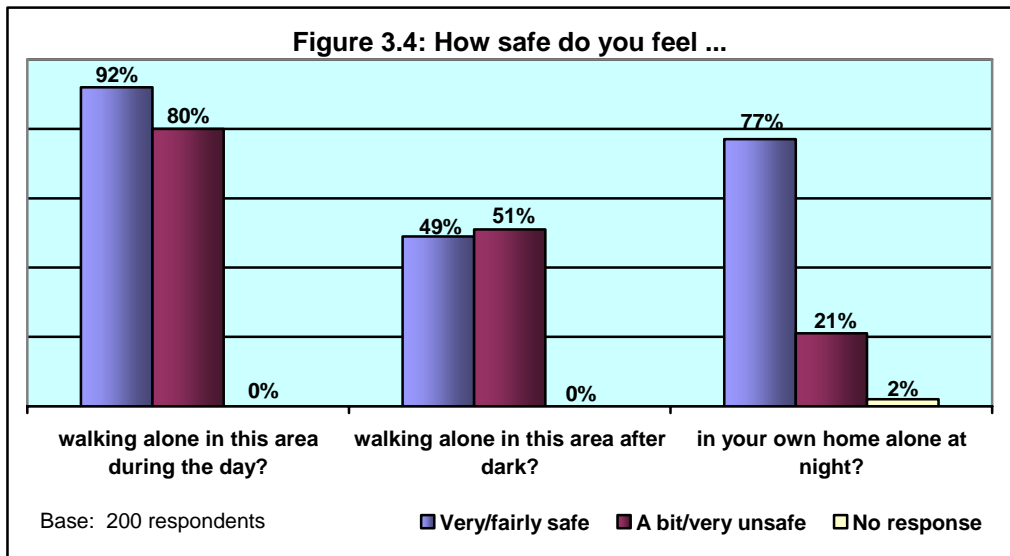
<sup>14</sup> NICS 2008/09: Perceptions of Crime Research and Statistical Bulletin 1/2010

their 'fear of crime'. This is illustrated in [Figure 3.3](#) and [Appendix Table 3.5](#).



### 3.10 Perceptions about personal safety

The vast majority (92%) of respondents said they felt safe walking alone in the area during the day. Almost half (49%) of respondents felt safe walking alone in the area at night; however, 21% did not feel safe in their own home when alone at night. Respondents' reasons for not feeling safe are detailed in the appendix tables ([Figure 3.4](#); [Appendix Tables 3.6-3.10](#)).



## 4.0 Neighbourhood Renewal

This chapter analyses respondents' awareness of physical improvements to the area and recent neighbourhood renewal activity, assesses community involvement, measures satisfaction with services and identifies perceptions about other services, facilities or improvements needed in the Lurgan NRA.

### 4.1 Physical changes within the Lurgan NRA

More than four-fifths (82%) of respondents were not aware of any physical changes which had improved the neighbourhood within the previous 12 months. Physical changes identified by the remaining 18% (36 respondents) included safety gates/rails fitted/planting scheme and new build and regeneration ([Appendix Tables 4.1 and 4.2](#)).

### 4.2 Important issues to be addressed in the neighbourhood

Almost half (46%) of respondents thought there were issues that needed to be addressed. The most common issues were reducing ASB and improving footpaths and roads. A full breakdown of issues identified by respondents is in [Appendix Tables 4.3 and 4.4](#).

### 4.3 Facilities/services/activities in the area

Respondents were asked about their awareness and use of certain facilities in the area and whether anyone in their household would use them. The highest proportions of respondents were aware of a mother and toddler group (49%) and sports facilities (47%). Use of these facilities varied greatly. A summary of responses is in [Table 4A](#) and a full breakdown is in [Appendix Table 4.5](#).

**Table 4A: Awareness and use of local facilities**

|                                | Percentages |              |
|--------------------------------|-------------|--------------|
|                                | Aware of... | Would use... |
| Mother and Toddler Group       | 49          | 13           |
| Sports facilities              | 47          | 36           |
| Youth activities               | 44          | 22           |
| Pre/extended school play group | 42          | 19           |
| Adult education classes        | 41          | 18           |
| Facilities for senior citizens | 36          | 14           |

### 4.4 Services needed that were not already available

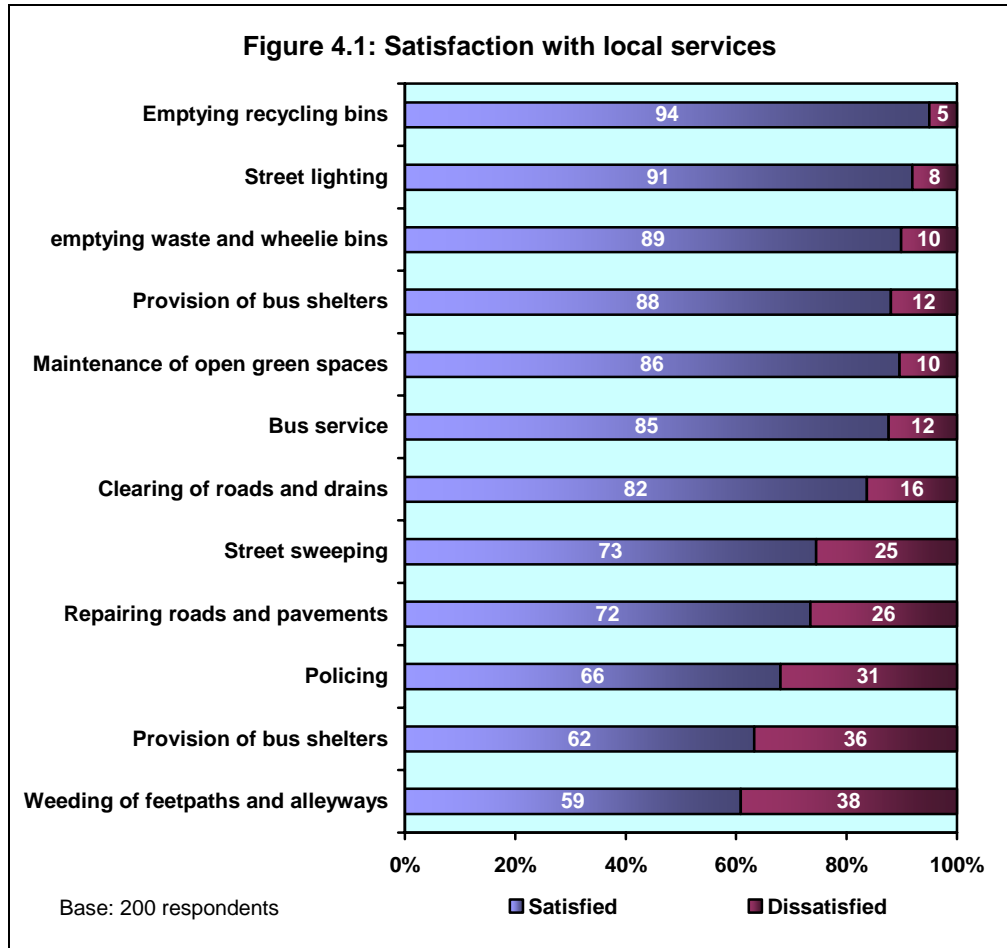
More than one-quarter (27%) of respondents gave examples of services or facilities needed in the area. Of these respondents, more than one-quarter (19; 27%) said more youth clubs and facilities and 11 (16%) said more facilities for children were needed. Responses were varied and are detailed fully in the appendix tables ([Appendix Table 4.6](#)).

**4.5 Neighbourhood warden**

More than four-fifths (88%) of respondents said they were not aware of the Housing Executive’s neighbourhood warden service. Of the 11% of respondents who were aware, only a small number (6) had used the service and most of them were satisfied with the service they had received ([Appendix Tables 4.7-4.9](#)).

**4.6 General services within the area**

Respondents were asked about a number of general services provided in the area and whether they found them satisfactory or unsatisfactory. Respondents were most satisfied with the emptying of recycle bins (94%) and least satisfied with provision of bus shelters (62%) and weeding of footpaths and alleyways (59%) in the area. The reasons for dissatisfaction were varied and are detailed in the appendix tables (Figure 4.1: [Appendix Tables 4.10-4.31](#)).

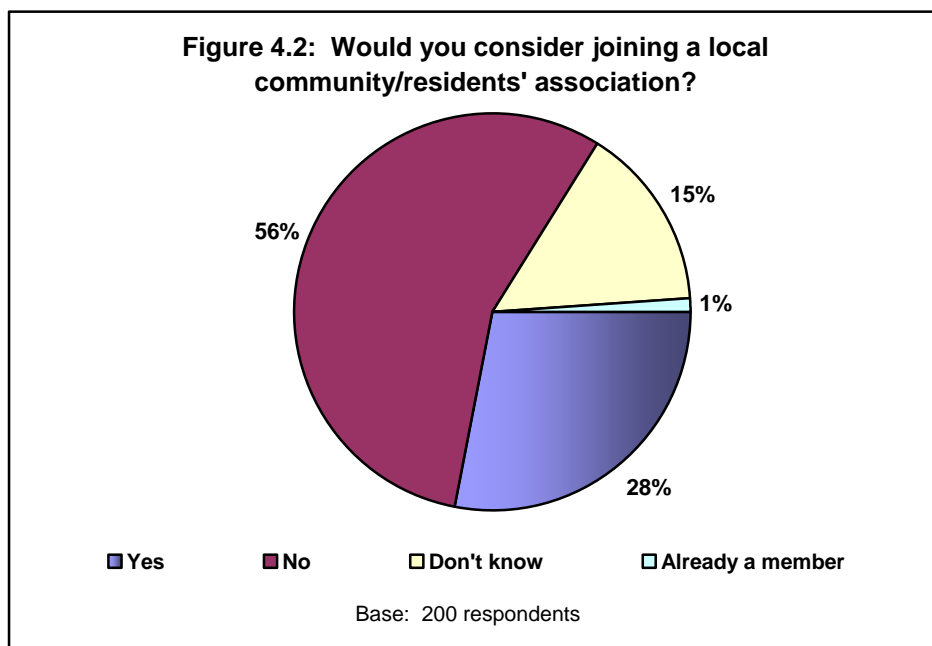


**4.7 Community/residents’ associations**

More than one-quarter (28%) of respondents said their area had a community/residents’ association; 52% did not know and the remaining 20% said their area did not have one. Respondents who were aware were asked to give the name of their local community/residents’ association. Their responses are listed in the appendix tables ([Appendix Tables 4.32 and 4.33](#)).

Of the 55 respondents (28%) who said their area had a community/residents' association, three-quarters (41; 75%) felt it was representative of the community as a whole; 7% said it was not representative and the remaining 10 respondents (18%) did not know (Appendix Table 4.34). The reasons given by respondents who thought the community/residents' association did not represent the community are detailed in Appendix Table 4.35.

More than half (56%) of respondents said they would not consider joining a local community/residents' association and 15% said they would consider doing so. A further 28% of respondents were undecided and 1% were already members of a local community/residents' association (Figure 4.2; Appendix Table 4.36).



#### 4.8 Awareness of the local NRA

More than four-fifths (83%) of respondents had not been aware that their home was within the Lurgan NRA. Of the 17% (34 respondents) who had been aware that their home was within the Lurgan NRA. Only a small proportion of respondents (4; 12%) had contributed to the consultation process for the development of a neighbourhood renewal action plan.

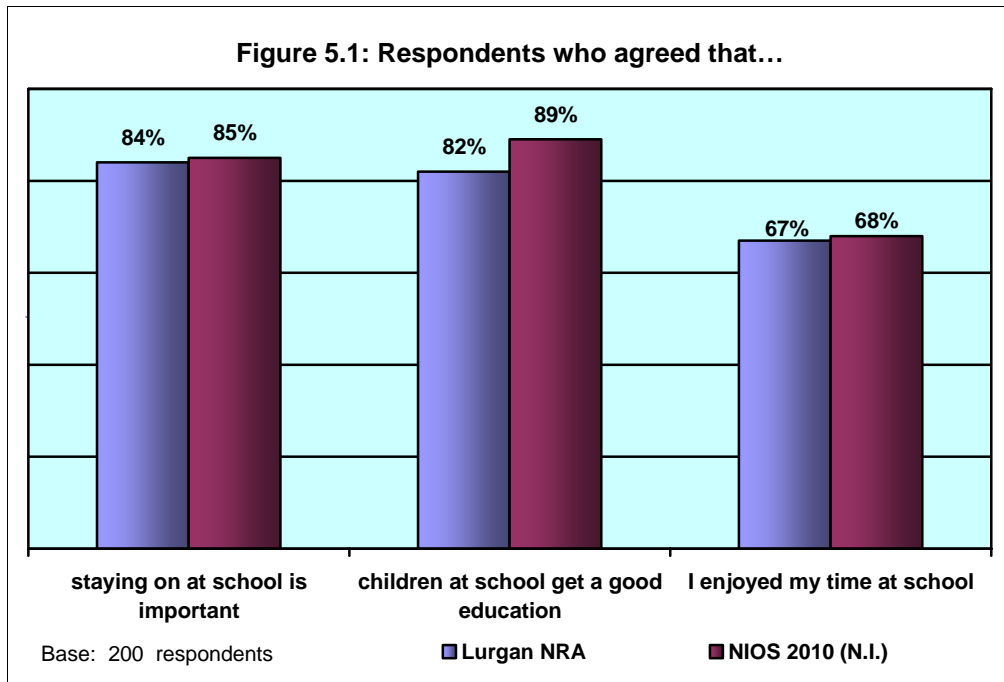
Of the 22 respondents (65%) who had not contributed to the consultation process, the main reasons were that they had not known about it/had not been asked to contribute to Neighbourhood Renewal (Appendix Tables 4.37-4.40).

## 5.0 Education in Lurgan NRA

One of the main objectives of the Neighbourhood Renewal Strategy is to improve educational standards. This survey sought to ascertain respondents' views on educational services for children and their personal experiences of, and opinions on, educational provision in Lurgan NRA. The results of the latest education module of the 2010 Northern Ireland Omnibus Survey<sup>15</sup> (NIOS) have been included for information; however, since the NIOS had a much larger number of respondents, it is important to bear in mind the potential effect of sample error, particularly on the Lurgan NRA Survey, and therefore any conclusions based on a comparison of findings should be made with caution.

### 5.1 General opinions about education

Respondents were asked how much they agreed or disagreed with a series of statements relating to education in general. More than four-fifths (84%) agreed that staying on at school is important if one wants to get a good job and a similar proportion (82%) agreed that children at school in Northern Ireland get a good education. More than two-thirds (67%) agreed that they had enjoyed their time at school. Results from the NIOS 2010 are broadly similar (Figure 5.1; Appendix Table 5.1).



<sup>15</sup> NISRA – Northern Ireland Omnibus Survey 2010 – Education Module



## 5.2 Parents of children aged 4-18

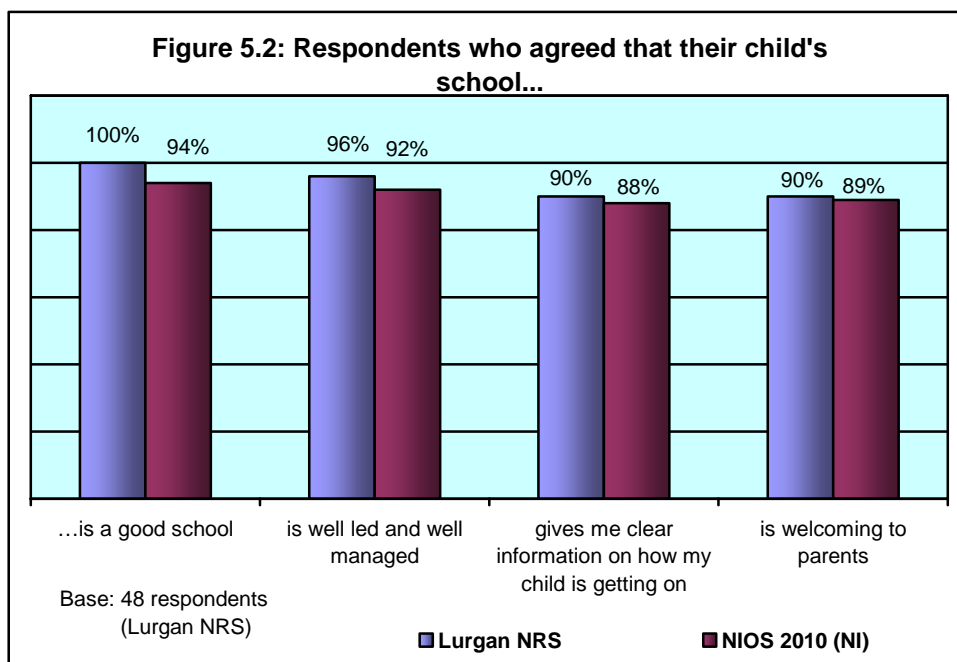
The survey included a series of questions on education, directed at respondents who were the parent/guardian of children aged between 4 and 18 and attending school (24% of all respondents to the survey). If these respondents had more than one child of school age, they were asked to answer the questions with particular reference to the child whose birthday was next ([Appendix Table 5.2](#)).

## 5.3 Primary/secondary education

Almost two-thirds (30; 62%) of respondents with school-age children said their child was in primary education (Years 1 to 7) and 18 respondents (38%) said their child was in post-primary education (Year 8 to 14) ([Appendix Table 5.3](#)).

## 5.4 Parents' opinions on schools

Respondents who were parents of school-aged children were asked to state the extent to which they agreed or disagreed with a series of statements relating to their child's school. All respondents (48; 100%) agreed their child's school is a good school; high proportions also agreed that their child's school is well led and well managed (46: 96%), gives clear information on how their child is getting on (43: 90%) and is welcoming to parents (43: 90%). Results from the NIOS 2010 broadly reflect these views, illustrated in Figure 5.2 and [Appendix Table 5.4](#).



## 5.5 Importance of parental responsibilities regarding education

Almost all respondents (47; 98%; NIOS 2010 - 94%) who had school-age children said making sure their child attends school regularly and on time was very/quite important and all respondents (48; 100%; NIOS 2010 - 98%) said helping their child with homework was very/quite important ([Appendix Table 5.5](#)).

## 5.6 Term-time holidays

A high proportion, three-fifths (29; 60%) of respondents with school-age children, reported that they would consider taking their child out of school during term time, for example, for a family break or holiday. This figure was much lower at Northern Ireland level as reported by the NIOS 2010, which found that 24% of parents would consider taking their child out of school during term time ([Appendix Table 5.6](#)).

## 5.7 Parental involvement

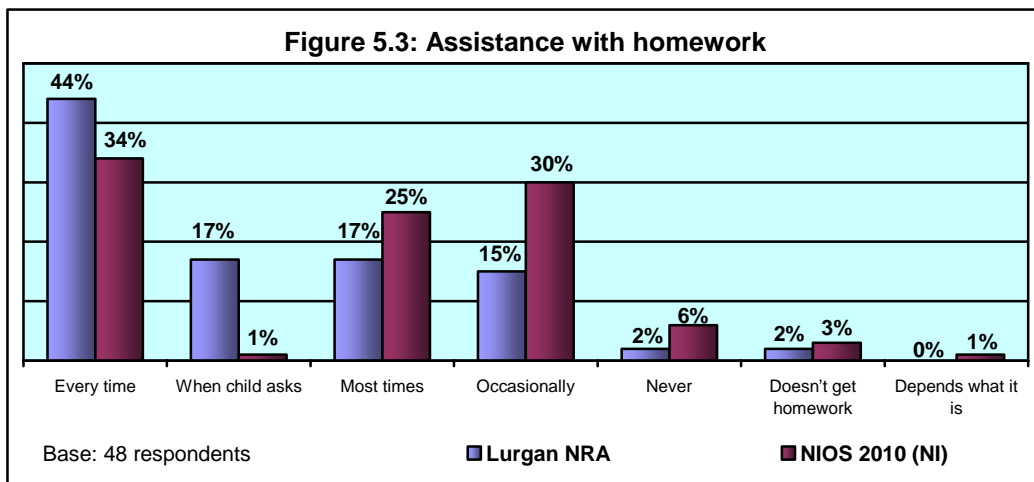
The majority (43; 90%) of respondents said they felt involved in their child's school life (NI level – 87%). Respondents reported different levels of involvement in their child's school, for example helping out with dinner duties/school trips (5; 10%). Findings from this survey and from the 2010 NIOS at Northern Ireland level are included for reference in Table 5A and [Appendix Tables 5.7-5.9](#).

**Table 5A: Type of parental involvement in child's school**

| Activity  | Percentages |                |
|---|-------------|----------------|
|   | Lurgan 2011 | NIOS 2010 (NI) |
| Attending parent-teacher meetings                     | 88          | 81             |
| Helping out with dinner duties/school trips and so on | 10          | 11             |
| Helping out with school clubs                         | 6           | 8              |
| Helping out in the classroom                          | 6           | 5              |
| Getting involved with the Parent Teacher Association  | 4           | 19             |

## 5.8 Assistance with homework

More than two-fifths (21; 44%) of respondents with school-age children said they help their child with their homework every time; equal proportions (8; 17%) said they help most times or when the child asks for help; seven respondents (15%) said they help occasionally. This is illustrated in Figure 5.3 which also shows data at the Northern Ireland level from the NIOS 2010 ([Figure 5.3 and Appendix Table 5.10](#)).



### **5.9 Confidence helping child with homework**

More than one-third (17; 36%) of respondents with children at school said they would feel confident most of the time helping their child with homework, 11 (23%) said they would always feel confident. And 14 (29%) said they would feel confident some of the time. Fewer respondents said it depends what the homework is (3; 2%) and the remainder (6; 4%) never felt confident helping their child. Findings from the 2010 NIOS are included for reference in the appendix tables ([Appendix Table 5.11](#)).

### **5.10 Children of primary school age**

Of those 48 respondents (24% of all respondents) with children who were still at school, 30 (62%) had one child or more between Year 1 and Year 7, i.e. at primary school ([Appendix Tables 5.12 and 5.13](#)).

Respondents with more than one child of primary school age were asked to think about their eldest child when answering the following questions:

- Almost all respondents with children at primary school (29 out of 30) agreed that their child's school puts enough emphasis on reading and writing skills.
- Most of this sub-sample of respondents (26 out of 30) agreed that their child's school puts enough emphasis on basic numeracy skills/sums ([Appendix Table 5.14](#)).

### **5.11 Working in schools**

All respondents were asked if they had ever worked in a school: almost half (90; 45%) said they had done so ([Appendix Table 5.15](#)).

## Appendix 1: Technical information

### Survey methodology

The Research Unit conducted interviews face-to-face with householders whose addresses had been randomly sampled from the Postal Address Database. Each household received a letter explaining the survey prior to visits by interviewers, who made up to five attempts to achieve an interview at each issued address, unless a sampled household had notified Research Unit of their unwillingness to participate in the survey. At least one of the five attempts was made in the evening or at the weekend. Interviewers did not make calls on Sundays, except by prior arrangement with respondents.

### The sample and response rate

The Lurgan Neighbourhood Renewal Survey was based on a random sample of 400 households from all tenures in the Lurgan Neighbourhood Renewal Area.

On completion of fieldwork, 18 addresses in the sample were identified as being ineligible due to being vacant, inaccessible or derelict, which reduced the valid sample to 382 addresses. A total of 200 completed interviews, therefore, gave a response rate of 52% (Table A1).

**Table A1**

| <b>Breakdown of response:</b> |               |           |
|-------------------------------|---------------|-----------|
|                               | <b>Number</b> | <b>%</b>  |
| Original target sample        | 400           |           |
| Vacant/derelict/ inaccessible | 15            |           |
| Non residential               | 3             |           |
| Revised target sample         | 382           | 100       |
| Refusals                      | 58            | 15        |
| Non-contacts                  | 124           | 33        |
| Actual interviews achieved    | <b>200</b>    | <b>52</b> |

### Sample error

The proportion of respondents who gave a particular answer was only an estimate of the proportion of all potential respondents in Lurgan NRA who would have given that answer, i.e. there was a margin of error, plus or minus, known as the sample error. Table A2 shows the margins of error for various percentages and a sample size of 200 at the 95% confidence level. The 95% confidence level means that if the same survey were to be carried out 20 times, exactly the same results would be obtained in 19 of those cases.

If, for example, the percentage cited in the report is 80%, the probable sample error is  $\pm 5.6\%$ . Therefore, there are 95 chances in 100 that the true figure lies between 74.6% and 85.4%.

**Table A2**

| <b>Sample size: 200</b> | <b>Percentages</b> |          |          |          |          |          |          |          |          |          |
|-------------------------|--------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
|                         | 5                  | 10       | 15       | 20       | 25       | 30       | 35       | 40       | 45       | 50       |
|                         | or<br>95           | or<br>90 | or<br>85 | or<br>80 | or<br>75 | or<br>70 | or<br>65 | or<br>60 | or<br>55 | or<br>50 |
| <b>Sample error:</b>    | 3.0                | 4.2      | 5.0      | 5.6      | 6.0      | 6.4      | 6.6      | 6.8      | 6.9      | 6.9      |


### Reporting conventions

Conditions regarding the inclusion of numbers and/or percentages in findings, depending on the size of the sample or sub-sample, are set out below:

- ◆ Where the sample, or sub-sample, is 100 or more, the textual analysis (i.e. the main body of the report) includes percentages only. The tabular analysis (i.e. the appendix tables) includes both numbers and percentages.
- ◆ Where the sample, or sub-sample, is 50 or more but less than 100, both the textual and tabular analyses include numbers and percentages.
- ◆ Where the sample, or sub-sample, is less than 50, both the textual and tabular analyses include numbers, but **not** percentage figures.

Since the total achieved sample in this survey is 200 and questions were directed at sub-samples of less than 100 and also less than 50 respondents, all of the above conditions apply to sections of both the textual and tabular analyses. However, in the case of the sub-sample group of respondents with school-age children (48 respondents), the Research Unit decided, due to the proximity to the normal cut-off figure of 50, it was acceptable to include percentage figures in the analysis for the benefit of the client.

## Appendix 2: Questionnaire

|   |  |  |  |  |
|---|--|--|--|--|
| <b>DEPARTMENT FOR SOCIAL DEVELOPMENT AND NORTHERN IRELAND HOUSING EXECUTIVE</b>   |  |  |  |  |
|  |  |  |  |  |
|   |  |  |  |  |

### LURGAN NEIGHBOURHOOD RENEWAL SURVEY

The Housing Executive, on behalf of the Dept for Social Development is carrying out a survey of people living in the Lurgan area. The aim of the survey is to understand your views of the type of housing you live in and your perceptions of the Lurgan area as a place to live. The findings will be used by Government to assess the impact of the Neighbourhood Renewal Initiative.

**All information given will be treated in the strictest confidence**

#### Section 1 – You and your home

Q1. How long have you lived in the Lurgan area?

*Please circle one response only*

|                                       |   |
|---------------------------------------|---|
| Less than 6 months                    | 1 |
| 6 months or more but less than 1 year | 2 |
| 1 year or more but less than 5        | 3 |
| 5 years or more but less than 10      | 4 |
| 10 years or more but less than 15     | 5 |
| More than 15 years                    | 6 |

Q2. Where did you live immediately before your present home?

*Please circle one response only*

|   |   |
|---|---|
| Within the Lurgan area?                                       | 1 |
| Outside the Lurgan area but within the Craigavon Council area | 2 |
| Outside the Craigavon Council area                            | 3 |
| Have never lived anywhere else                                | 4 |

Q3. Which of the following best describes your home?

*Please circle one response only*

|                                   |   |
|-----------------------------------|---|
| House                             | 1 |
| Flat/apartment                    | 2 |
| Bungalow                          | 3 |
| Other, <i>please specify here</i> | 4 |

Q4. Do you rent or own your home?

*Please circle one response only*

|                                   |   |
|-----------------------------------|---|
| Rent from Housing Executive       | 1 |
| Rent from Housing Association     | 2 |
| Rent Privately                    | 3 |
| Owner Occupier                    | 4 |
| Purchased through Co-ownership    | 5 |
| Other, <i>please specify here</i> | 6 |

Q5. Does your home have any of the following.....?

*Please circle either yes or no for each security device*

|   | Yes | No |
|---|-----|----|
| Window Locks                                      | 1   | 2  |
| Security Lights                                   | 1   | 2  |
| Burglar Alarm                                     | 1   | 2  |
| Door Chain  | 1   | 2  |
| Door Viewer (Peep-Hole)                           | 1   | 2  |
| Other security device, <i>please specify here</i> | 1   | 2  |

Q6. How many **working** smoke alarms do you have in your home?

*Please circle one response only*

|               |   |
|---------------|---|
| One           | 1 |
| Two           | 2 |
| Three or more | 3 |
| None          | 4 |

Q7. How many cars or other vehicles are owned or available for use, by one or more members of your household?

*Please circle one response only*

|               |   |                                 |
|---------------|---|---------------------------------|
| One           | 1 | » <i>Continue to question 8</i> |
| Two           | 2 | » <i>Continue to question 8</i> |
| Three or more | 3 | » <i>Continue to question 8</i> |
| None          | 4 | » <i>Go to question 9</i>       |

Q8. Where do you usually park your **only or main** vehicle?

*Please circle one response only*

|                                   |   |
|-----------------------------------|---|
| On the street                     | 1 |
| In my garage                      | 2 |
| On the driveway                   | 3 |
| Other, <i>please specify here</i> | 4 |

Q9. Do you have central heating in your home?

*Please circle one response only*

|               |   |
|---------------|---|
| Yes – full    | 1 |
| Yes – partial | 2 |
| No            | 3 |

Q10. What is your **main** source of heating?

*Please circle one response only*

|  |    |
|--|----|
| Oil Fired with radiators                       | 1  |
| Mains Gas                                      | 2  |
| Bottled/Tank gas                               | 3  |
| Economy 7                                      | 4  |
| Electric fire (not Economy 7)                  | 5  |
| Solid Fuel Open Fire (with radiators)          | 6  |
| Solid Fuel Open Fire (no radiators)            | 7  |
| Solid Fuel Glass Fronted Fire (with radiators) | 8  |
| Solid Fuel Glass Fronted Fire (no radiators)   | 9  |
| Other, <i>please specify here</i>              | 10 |

Q11. How satisfied or dissatisfied are you with each of the following aspects of your **main** heating system?

First of all...

*Please circle one response for each aspect of your main heating system*

|                                     | Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied |
|-------------------------------------|----------------|-----------|------------------------------------|--------------|-------------------|
| ...the type of heating system       | 1              | 2         | 3                                  | 4            | 5                 |
| the cost of running your system     | 1              | 2         | 3                                  | 4            | 5                 |
| the amount of heat that you can get | 1              | 2         | 3                                  | 4            | 5                 |
| the control over the level of heat  | 1              | 2         | 3                                  | 4            | 5                 |
| The ease of use of the system       | 1              | 2         | 3                                  | 4            | 5                 |

Q12. In the last 12 months, have you ever been unable to adequately heat your home?

*Please circle one response only*

|     |   |                          |
|-----|---|--------------------------|
| Yes | 1 | »Continue to question 13 |
| No  | 2 | »Go to question 14       |

Q13. Thinking about the last occasion, which of the following factors were responsible for your inability to adequately heat your home?

*Please circle one answer for each line*

|                                   | Yes | No |
|-----------------------------------|-----|----|
| The cost of domestic fuel         | 1   | 2  |
| Low household income              | 1   | 2  |
| Money needed for other priorities | 1   | 2  |
| Other, <i>please specify here</i> | 1   | 2  |

Q14. Have you heard of the Warm Homes Scheme (which provides a package of energy efficiency and heating measures to owner occupiers and people living in privately rented accommodation)?

*Please circle one response only*

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

Q15. Would you say that your home is:

*Please circle one response only*

|                      |   |
|----------------------|---|
| Too big              | 1 |
| About the right size | 2 |
| Too small            | 3 |
| Don't know           | 4 |

Q16. Overall, how satisfied or dissatisfied are you with your home?

*Please circle one response only*

|                                    |   |                           |
|------------------------------------|---|---------------------------|
| Very satisfied                     | 1 | » Go to Section 2         |
| Quite satisfied                    | 2 |                           |
| Neither satisfied nor dissatisfied | 3 | » Continue to question 17 |
| Dissatisfied                       | 4 |                           |
| Very dissatisfied                  | 5 |                           |



Q17. If dissatisfied, can you please tell us your *main* reasons why?

|    |
|----|
| 1. |
| 2. |

**Section 2 – Future Intentions**

THE FOLLOWING QUESTIONS ARE FOR **HOUSING EXECUTIVE AND HOUSING ASSOCIATION TENANTS ONLY**. IF YOU ARE **NOT** A HOUSING EXECUTIVE/ ASSOCIATION TENANT PLEASE GO TO **SECTION 3**

- Q1. Do you intend within the next 2 years to buy your home from the Housing Executive/Housing Association?

*Please circle one response only*

|            |   |                                 |
|------------|---|---------------------------------|
| Yes        | 1 | » <b>Go to Section 3</b>        |
| No         | 2 | » <b>Continue to question 2</b> |
| Don't know | 3 | » <b>Continue to question 2</b> |

- Q2. Have you applied in the last 2 years to the Housing Executive/Housing Association for a transfer from your present property?

*Please circle one response only*

|     |   |                                 |
|-----|---|---------------------------------|
| Yes | 1 | » <b>Go to question 4</b>       |
| No  | 2 | » <b>Continue to question 3</b> |

- Q3. Do you intend within the next 12 months to apply for a Housing Executive/Housing Association transfer?

*Please circle one response only*

|     |   |                                 |
|-----|---|---------------------------------|
| Yes | 1 | » <b>Continue to question 4</b> |
| No  | 2 | » <b>Go to Section 3</b>        |

- Q4. If Yes, where do you wish to transfer to?

*Please circle one response only*

|   |   |
|---|---|
| Wish to transfer within your own local area | 1 |
| Wish to transfer to a different area        | 2 |
| Other, please specify                       | 3 |

- Q5. What are your **main reasons** for applying for a transfer?

|    |
|----|
| 1. |
| 2. |
| 3. |

**Section 3 – Your Neighbourhood****THE FOLLOWING QUESTIONS ARE FOR ALL RESPONDENTS**

Q1. To what extent do you agree or disagree with each of the following statements about your area?

*Please circle one response on each line*

| First of all.....  | Strongly agree | Agree a little | Neither / nor | Disagree a little | Strongly disagree | Don't know |
|--|----------------|----------------|---------------|-------------------|-------------------|------------|
| I really feel part of the community, living in this area | 1              | 2              | 3             | 4                 | 5                 | 6          |
| I'm embarrassed to bring people to this area             | 1              | 2              | 3             | 4                 | 5                 | 6          |
| I feel proud to come from this area                      | 1              | 2              | 3             | 4                 | 5                 | 6          |

Q2. Would you say that, **overall**, this area is...

*Please circle one response only*

|                         |   |
|-------------------------|---|
| Changing for the better | 1 |
| Not really changing     | 2 |
| Changing for the worse  | 3 |

» **Continue to question 3**

» **Go to question 4**

» **Continue to question 3**

Q3. Why do you say that?

|    |
|----|
| 1. |
| 2. |
| 3. |

Q4. For the following types of anti-social behaviour, can you tell me how much of a problem they are in your area. By area we mean within a 15 minute walk.

*Please circle one answer on each line*

|   | Very big problem | Fairly big problem | Not a very big problem | No problem at all |
|---|------------------|--------------------|------------------------|-------------------|
| Noisy neighbours or loud parties  | 1                | 2                  | 3                      | 4                 |
| Teenagers hanging around on streets                                     | 1                | 2                  | 3                      | 4                 |
| Rubbish or litter lying about   | 1                | 2                  | 3                      | 4                 |
| Vandalism, graffiti and other deliberate damage to property or vehicles | 1                | 2                  | 3                      | 4                 |
| People using or dealing in drugs  | 1                | 2                  | 3                      | 4                 |
| Abandoned or burnt out cars   | 1                | 2                  | 3                      | 4                 |
| People being drunk or rowdy in public places                            | 1                | 2                  | 3                      | 4                 |

Q5. How much is your own quality of life affected by fear of crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

*Please circle one response only*

|   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|----|

- Q6. How safe do you feel walking alone in this area after dark? (by area we mean within a 15 minute walk). If you never go out alone at night, how safe **would** you feel?

*Please circle one response only*

|                    |             |                          |             |
|--------------------|-------------|--------------------------|-------------|
| Very safe          | Fairly safe | A bit unsafe             | Very unsafe |
| 1                  | 2           | 3                        | 4           |
| » Go to question 8 |             | » Continue to question 7 |             |

- Q7. Why do you feel unsafe walking alone in this area after dark?

*Please circle one response only*

|  |    |
|--|----|
| Too old  | 1  |
| Ill/sick/disabled  | 2  |
| Family responsibilities                                      | 3  |
| Fear of being mugged or physically attacked                  | 4  |
| Fear of burglary/vandalism                                   | 5  |
| Fear of becoming a victim of crime                           | 6  |
| Fear of being subject to or witnessing anti-social behaviour | 7  |
| Fear of receiving verbal abuse                               | 8  |
| Young people hanging around                                  | 9  |
| People using or dealing drugs                                | 10 |
| Other, please specify here                                   | 11 |

- Q8. How safe do you feel walking alone in this area during the day? If you never go out alone during the day, how safe **would** you feel?

*Please circle one response only*

|                     |             |                           |             |
|---------------------|-------------|---------------------------|-------------|
| Very safe           | Fairly safe | A bit unsafe              | Very unsafe |
| 1                   | 2           | 3                         | 4           |
| » Go to question 11 |             | » Continue to question 10 |             |

- Q10. Why do you/would you feel unsafe walking alone in this area during the day?

*Please circle one response only*

|  |    |
|--|----|
| Too old  | 1  |
| Ill/sick/disabled  | 2  |
| Family responsibilities                                      | 3  |
| Fear of being mugged or physically attacked                  | 4  |
| Fear of burglary/vandalism                                   | 5  |
| Fear of becoming a victim of crime                           | 6  |
| Fear of being subject to or witnessing anti-social behaviour | 7  |
| Fear of receiving verbal abuse                               | 8  |
| Young people hanging around                                  | 9  |
| People using or dealing drugs                                | 10 |
| Other, please specify here                                   | 11 |

- Q11. How safe do you feel when you are alone in your own home at night? NB – if you are never alone at night, how safe **would** you feel?

*Please circle one response only*

|           |             |              |             |
|-----------|-------------|--------------|-------------|
| Very safe | Fairly safe | A bit unsafe | Very unsafe |
| 1         | 2           | 3            | 4           |

**Please go to Section 4.**

**Section 4 – Neighbourhood Renewal**

- Q1. Are you aware of any physical changes that have **improved** your neighbourhood in the last 12 months?

*Please circle one response only*

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

» **Continue to question 2**

» **Go to question 3**

- Q2. If yes, please give details of the most recent improvements to your area.

|    |
|----|
| 1. |
| 2. |
| 3. |

- Q3. Are there any important issues in your neighbourhood that you think need to be addressed?

*Please circle one response only*

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

» **Continue to question 4**

» **Go to question 5**

- Q4. What are the most important issues in your neighbourhood that you would like to see addressed?  
Please limit your responses to 3 issues.

|    |
|----|
| 1. |
| 2. |
| 3. |

**TO ALL RESPONDENTS**

Q5 We would like to take this opportunity to ask you about facilities and services in your area. We are going to ask you about each type of facility or service in turn. Firstly...

Section A: Are you aware of the facility/service in your area?

Section B: **FOR THOSE 'AWARE OF'** AT SECTION A - Does your household use this facility/service?

*Please circle a response to indicate awareness or not in Section A for each facility/service aware of and say if used or not in Section B*

|                                       | Section A                        |    | Section B  |    |
|---------------------------------------|----------------------------------|----|--|----|
|                                       | Aware of the facilities/services |    | If yes, do you or household members use these facilities |    |
| Mother/Toddler & Childcare Facilities | Yes                              | No | Yes  | No |
| Pre/Extended School Facilities        | Yes                              | No | Yes  | No |
| Youth Facilities                      | Yes                              | No | Yes  | No |
| Facilities for Senior Citizens        | Yes                              | No | Yes  | No |
| Education Classes                     | Yes                              | No | Yes  | No |
| Sports Facilities                     | Yes                              | No | Yes  | No |

Q6. Can you tell me, what facilities, services or activities would you like to see provided in the area that are not already available.

|   |
|---|
| 1 |
| 2 |
| 3 |

Q7. Do you know about the neighbourhood warden service provided by the Housing Executive?

*Please circle one response only*

|     |   |                          |
|-----|---|--------------------------|
| Yes | 1 | » Continue to question 8 |
| No  | 2 | » Go to question 11      |

Q8. Have you ever used the service?

*Please circle one response only*

|     |   |                          |
|-----|---|--------------------------|
| Yes | 1 | » Continue to question 9 |
| No  | 2 | » Go to question 11      |

Q9. How satisfied or dissatisfied were you with the service you received?

*Please circle one response only*

|                                    |   |                           |
|------------------------------------|---|---------------------------|
| Very satisfied                     | 1 |                           |
| Quite satisfied                    | 2 | » Go to question 11       |
| Neither satisfied nor dissatisfied | 3 |                           |
| Dissatisfied                       | 4 | » Continue to question 10 |
| Very dissatisfied                  | 5 |                           |

Q10. If dissatisfied, how could the service be improved? (please specify)

|    |
|----|
| 1. |
| 2. |

Q11. Here is a list of general services *in the area*. Please tell us whether the service is satisfactory or unsatisfactory in Part A and if it is unsatisfactory, please give your main reason why in Part B.

| First....  | <b>Part A</b> |                | <b>Part B</b>      |
|--|---------------|----------------|--------------------|
|  | Satisfactory  | Unsatisfactory | Why unsatisfactory |
| Emptying of general household waste wheelie bins | 1             | 2              |                    |
| Emptying of recycling bins                       | 1             | 2              |                    |
| Repairing of roads & pavements                   | 1             | 2              |                    |
| Street sweeping                                  | 1             | 2              |                    |
| Clearing of road drains                          | 1             | 2              |                    |
| Street lighting                                  | 1             | 2              |                    |
| Policing in the area                             | 1             | 2              |                    |
| Bus services                                     | 1             | 2              |                    |
| Provision of bus shelters                        | 1             | 2              |                    |
| Maintenance of open green areas                  | 1             | 2              |                    |
| Weeding of footpaths and alleyways               | 1             | 2              |                    |

Q12. Does your area have a local Community/Residents' Association?

*Please circle one response only*

|            |   |                           |
|------------|---|---------------------------|
| Yes        | 1 | » Continue to question 13 |
| No         | 2 | » Go to question 16       |
| Don't know | 3 | » Go to question 16       |

Q13. If yes, please state the name of your local Community/Residents Association.

|  |
|--|
|  |
|--|

Q14. Do you feel the local Community/Residents Association is representative of the local community as a whole?

*Please circle one response only*

|            |   |                           |
|------------|---|---------------------------|
| Yes        | 1 | » Go to question 16       |
| No         | 2 | » Continue to question 15 |
| Don't know | 3 | » Go to question 16       |

Q15. If no – please give your main reasons why?

|  |
|--|
|  |
|--|

Q16. Would you consider joining a local Community/Residents Association?

*Please circle one response only*

|                  |   |
|------------------|---|
| Yes              | 1 |
| No               | 2 |
| Don't know       | 3 |
| Already a member | 4 |

Neighbourhood Renewal is a partnership between all government departments, agencies, communities and others to work together to close the gap between the quality of life for those living in the most disadvantaged areas with the rest of Northern Ireland. Your household has been selected to participate in this survey because you live within the Lurgan Neighbourhood Renewal Area.

**To all respondents**

Q17. Were you aware that your household lies within the **Lurgan** Neighbourhood Renewal Area?

*Please circle one response only*

|     |   |                                  |
|-----|---|----------------------------------|
| Yes | 1 | » <b>Continue to question 18</b> |
| No  | 2 | » <b>Go to Section 5</b>         |

Q18. Neighbourhood Renewal Action Plans have been developed for your area. Did you contribute to the consultation process for the development of the Neighbourhood Renewal action plan for your area?

*Please circle one response only*

|            |   |                                  |
|------------|---|----------------------------------|
| Yes        | 1 | » <b>Continue to question 19</b> |
| No         | 2 | » <b>Go to question 20</b>       |
| Don't know | 3 | » <b>Go to Section 5</b>         |

Q19. If yes, please give brief details about your level of contribution to the Neighbourhood Renewal Consultation Exercise?

|  |                          |
|--|--------------------------|
|  | » <b>Go to Section 5</b> |
|--|--------------------------|

Q20. If no, please tell us your main reason why you did not contribute to the consultation process?

|  |                          |
|--|--------------------------|
|  | » <b>Go to Section 5</b> |
|--|--------------------------|



## Section 5 – Education

One of the main objectives of Neighbourhood Renewal is to improve educational standards. The Department of Social Development want high quality educational services for children and are interested in your personal experiences of, and opinions on, educational provision where you live.

**To all respondents**

Q1. How much do you agree or disagree with each of these statements about education?

*Please circle one answer on each line*

|  | Strongly agree | Agree a little | Neither agree / nor disagree | Disagree a little | Strongly disagree | Don't know |
|--|----------------|----------------|------------------------------|-------------------|-------------------|------------|
| Children at school in Northern Ireland get a good education.     | 1              | 2              | 3                            | 4                 | 5                 | 8          |
| Staying on at school is important if you want to get a good job. | 1              | 2              | 3                            | 4                 | 5                 | 8          |
| I enjoyed my time at school.                                     | 1              | 2              | 3                            | 4                 | 5                 | 8          |

Q2. Are you or your partner the parent or legal guardian of any children between the ages of 4 and 18 who are at school?

*Please circle one response only*

|     |   |                          |
|-----|---|--------------------------|
| Yes | 1 | » Continue to question 3 |
| No  | 2 | » Go to question 15      |

**To respondents with school age children**

Q3. The following questions are about education. We now need you to select one child in the household for you to consider when answering these education questions. Please follow the instructions from the grid below.

|  |  |
|--|--|
| If you have one child aged between 4 and 18 who is at school           | » Go to question 4   |
| If you have more than one child aged between 4 and 18 who is at school | » Please choose the child whose birthday is next and continue to question 4. |

Q4. What year is this child in at school?

*Please tick one box for the child selected at question 3*

| P1 | P2 | P3 | P4 | P5 | P6 | P7 | 1 <sup>st</sup> Year | 2 <sup>nd</sup> Year | 3 <sup>rd</sup> Year | 4 <sup>th</sup> Year | 5 <sup>th</sup> Year | Lower 6 <sup>th</sup> | Upper 6 <sup>th</sup> |
|----|----|----|----|----|----|----|----------------------|----------------------|----------------------|----------------------|----------------------|-----------------------|-----------------------|
|    |    |    |    |    |    |    |                      |                      |                      |                      |                      |                       |                       |

**Questions 5 to 11 are in relation to the child selected at Q3**

Q5. Please indicate the extent to which you agree or disagree with the following statements.

*Please circle one answer on each line*

|  | Strongly agree | Agree a little | Neither agree nor disagree | Disagree a little | Strongly disagree | Don't know |
|--|----------------|----------------|----------------------------|-------------------|-------------------|------------|
| I find my child's school welcoming to parents                              | 1              | 2              | 3                          | 4                 | 5                 | 8          |
| My child's school gives me clear information on how my child is getting on | 1              | 2              | 3                          | 4                 | 5                 | 8          |
| My child's school is well led and well managed                             | 1              | 2              | 3                          | 4                 | 5                 | 8          |
| My child's school is a good school   | 1              | 2              | 3                          | 4                 | 5                 | 8          |

- Q6. Here is a list of responsibilities parents have told the Department of Education about. For each one can you tell us how important it is to you?

*Please circle one answer on each line*

|  | Very important | Quite important | Not very important | Not at all important | Don't know |
|--|----------------|-----------------|--------------------|----------------------|------------|
| Making sure your child attends school regularly and on time. | 1              | 2               | 3                  | 4                    | 8          |
| Helping your child with schoolwork                           | 1              | 2               | 3                  | 4                    | 8          |

- Q7. Sometimes parents take their child out of school during term time, for example on a family break or holiday. Would you consider doing this yourself?

*Please circle one response only*

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

- Q8. How involved do you personally feel in your child's school life?

*Please circle one response only*

| Very involved | Fairly involved | Not very involved | Not at all involved |
|---------------|-----------------|-------------------|---------------------|
| 1             | 2               | 3                 | 4                   |

- Q9. Thinking of your involvement with your child's school, which (if any) of the following activities do you do?

*Please circle one answer on each line*

|  | Yes | No |
|--|-----|----|
| Go to parent teacher meetings                          | 1   | 2  |
| Help out in the classroom                              | 1   | 2  |
| Help out with dinner duties/school trips and so on     | 1   | 2  |
| Help out with school clubs                             | 1   | 2  |
| Get involved with the Parent Teacher Association (PTA) | 1   | 2  |
| None of these  | 1   | 2  |
| Other, <i>please specify</i>                           | 1   | 2  |

- Q10. How often do you help your child with their homework?

*Please circle one response only*

|                                      |   |
|--------------------------------------|---|
| Doesn't get homework                 | 1 |
| Every time                           | 2 |
| Most times                           | 3 |
| Occasionally                         | 4 |
| Never                                | 5 |
| When the child/children ask for help | 6 |

- Q11. How confident do you/would you feel helping your child with their homework?

*Please circle one response only*

| Always confident | Confident most of the time | Confident some of the time | Never confident | Depends what it is |
|------------------|----------------------------|----------------------------|-----------------|--------------------|
| 1                | 2                          | 3                          | 4               | 5                  |

- Q12. The next question applies only to respondents who are the parent/guardian of a child or children in primary school, from Year 1 (P1) to Year 7 (P7).

|   |  |
|---|--|
| If you have one child in Primary School           | » <b>Go to question 13</b>   |
| If you have more than one child in primary school | » <b>Please choose the eldest of these children and continue to question 13.</b> |

Q13. What year is this child in at school?

*Please tick one box for the child selected at question 12*

| P1 | P2 | P3 | P4 | P5 | P6 | P7 |
|----|----|----|----|----|----|----|
|    |    |    |    |    |    |    |

Q14. Please indicate the extent to which you agree or disagree with the following statements (about the child in primary school between years 1 and 7)

*Please circle one answer on each line*

|  | Strongly agree | Agree a little | Neither agree nor disagree | Disagree a little | Strongly disagree | Don't know |
|--|----------------|----------------|----------------------------|-------------------|-------------------|------------|
| My child's school puts enough emphasis on reading and writing skills | 1              | 2              | 3                          | 4                 | 5                 | 8          |
| My child's school puts enough emphasis on basic numeracy skills/sums | 1              | 2              | 3                          | 4                 | 5                 | 8          |

#### To all respondents

Q15. Have you ever worked in a school?

*Please circle one response only*

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

Section 6 – You and Your Household

**It would be very helpful to the research if you could provide some details about yourself and the people who live with you**

**Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:**

*“A physical or mental impairment which has a substantial and long term adverse effect on a person's ability to carry out normal day to day activities”.*

**Day to day activities are normal activities carried out by most people on a regular basis. The affect of the disability must have lasted at least 12 months, or are likely to last at least 12 months or for the rest of the life of the person affected.**

Q1. Does any member of your household have a disability which affects their normal day to day activities?

*Please circle one response only*

|     |   |                          |
|-----|---|--------------------------|
| Yes | 1 | » Continue to question 2 |
| No  | 2 | » Go to question 3       |

Q2. How many members of your household have a disability that affects their normal day to day activities?

*Please circle one response only*

|   |   |    |
|---|---|----|
| 1 | 2 | 3+ |
|---|---|----|

Q3. How many people live in this household?

*Enter number*

**Now please go to question 4**

- Q4. Could you please complete the following table and provide details of everyone who lives here and how they are related to the **Household Reference Person (HRP)**? *This is the person who would be considered to be the head of the household.* Please circle a response for each category that applies to each person. Please start by giving the age of the Household Reference Person and then work down the categories, circling the appropriate response.

| <b>Person:</b>                         |        | HRP | 2  | 3  | 4  | 5  | 6  | 7  | 8  | 9  | 10 |
|--|--------|-----|----|----|----|----|----|----|----|----|----|
| <b>Age on last birthday:</b>           |        |     |    |    |    |    |    |    |    |    |    |
| <b>Gender</b>                          | Male   | 1   | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  |
|  | Female | 2   | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  |
| <b>Your Household</b>                  |        | HRP | 1  |    |    |    |    |    |    |    |    |
| Relationship to HRP: Partner (married) |        |     | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  |
| Partner (cohabiting)                   |        |     | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| Partner (civil partnership)            |        |     | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| Child                                  |        |     | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  |
| Parent                                 |        |     | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  |
| Other Relative                         |        |     | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  |
| Lodger                                 |        |     | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  |
| Other non-relative                     |        |     | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  |
| <b>Employment Status</b>               |        |     |    |    |    |    |    |    |    |    |    |
| Self Employed                          |        | 1   | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  |
| Working full-time                      |        | 2   | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  |
| Working part-time                      |        | 3   | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| Not working short term (< 1 year)      |        | 4   | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| Not working long term (> 1 year)       |        | 5   | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  |
| Retired (excludes looking after home)  |        | 6   | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  |
| Student (further / higher education)   |        | 7   | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  |
| Permanent Sick/Disabled                |        | 8   | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  |
| Looking after family/home              |        | 9   | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  |
| Other, including schoolchild           |        | 10  | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| <b>Marital Status</b>                  |        |     |    |    |    |    |    |    |    |    |    |
| Single (never married)                 |        | 1   | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  |
| Married (first marriage)               |        | 2   | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  |
| Re-married                             |        | 3   | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| Civil Partnership                      |        | 4   | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| Separated (but still legally married)  |        | 5   | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  |
| Divorced (but not legally remarried)   |        | 6   | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  |
| Widowed (but not legally remarried)    |        | 7   | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  |
| <b>Ethnic Group</b>                    |        |     |    |    |    |    |    |    |    |    |    |
| White                                  |        | 1   | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  |
| Chinese                                |        | 2   | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  |
| Irish Traveller                        |        | 3   | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| Indian                                 |        | 4   | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| Pakistani                              |        | 5   | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  |
| Bangladeshi                            |        | 6   | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  |
| Black Caribbean                        |        | 7   | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  |
| Black African                          |        | 8   | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  |
| Mixed Ethnic (please specify)          |        | 9   | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  |
| Other, please specify                  |        | 10  | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| Black other (please specify)           |        | 11  | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| <b>Nationality</b>                     |        |     |    |    |    |    |    |    |    |    |    |
| British                                |        | 1   | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  | 1  |
| Irish                                  |        | 2   | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  | 2  |
| Northern Irish                         |        | 3   | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  | 3  |
| Portuguese                             |        | 4   | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  | 4  |
| Latvian                                |        | 5   | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  | 5  |
| Lithuanian                             |        | 6   | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  | 6  |
| Polish                                 |        | 7   | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  | 7  |
| Nigerian                               |        | 8   | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  | 8  |
| Other (please specify)                 |        | 9   | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  | 9  |

- Q5. Can you please indicate the approximate **total GROSS WEEKLY/MONTHLY/ANNUAL income** from all sources for yourself and your partner (if you have one). That will be the amount before deductions of income tax, National Insurance and other compulsory deductions. Please take into account any money you may have from employment including bonuses, overtime, pensions and state pensions, benefits and interests from savings. Exclude money you may receive from other members of the household.

*Please circle one response only*

|                        |                           |                            |    |
|------------------------|---------------------------|----------------------------|----|
| Less than £96 per week | Less than £417 per month  | Less than £5,000 per year  | 1  |
| £97 - £192 per week    | £418 - £833 per month     | £5,000 - £9999 per year    | 2  |
| £193 - £288 per week   | £834 - £1,250 per month   | £10,000 - £14,999 per year | 3  |
| £289 - £385 per week   | £1,251 - £1,667 per month | £15,000 - £19,999 per year | 4  |
| £386 - £481 per week   | £1,668 - £2,083 per month | £20,000 - £24,999 per year | 5  |
| £482 - £577 per week   | £2,084 - £2,500 per month | £25,000 - £29,999 per year | 6  |
| £578 - £673 per week   | £2,501 - £2,917 per month | £30,000 - £34,999 per year | 7  |
| £674 - £769 per week   | £2,918 - £3,333 per month | £35,000 - £39,999 per year | 8  |
| £770 - £962 per week   | £3,334 - £4,167 per month | £40,000 - £49,999 per year | 9  |
| £963 or more per week  | £4,168 or more per month  | £50,000 or more per year   | 10 |
| Refused                | Refused                   | Refused                    | 77 |
| Don't know             | Don't know                | Don't know                 | 88 |

- Q6. Does the Household Reference Person or partner (if applicable) receive any of the following benefits? (If no partner code N/A)

*Please circle a response for each benefit the household reference person and partner, if applicable, receives.*

|  | Household Reference Person |    |         |            | Partner |    |         |                |            |
|--|----------------------------|----|---------|------------|---------|----|---------|----------------|------------|
|  | Yes                        | No | Refused | Don't know | Yes     | No | Refused | Not applicable | Don't know |
| Child Benefit                          | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| A Disability Benefit                   | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Incapacity Benefit                     | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Housing Benefit                        | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Income Support                         | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Jobseeker's Allowance                  | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Retirement Pension (inc works pension) | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Working Tax Credit                     | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Child Tax Credit                       | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Pension Credit                         | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |
| Other Benefits, please specify         | 1                          | 2  | 7       | 9          | 1       | 2  | 7       | 8              | 9          |

- Q7. The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household.

*Please circle one response only*

| Protestant | Catholic | Mixed Religion<br>Protestant/Catholic | Other | None | DK | Refused |
|------------|----------|---------------------------------------|-------|------|----|---------|
| 1          | 2        | 3                                     | 4     | 5    | 8  | 7       |

- Q8. Have you any other comments you would like to make about life in the Lurgan Neighbourhood Renewal Area?

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**End of Questionnaire**

**THANK YOU VERY MUCH FOR YOUR HELP**

## Appendix 3: Tabular analysis

### Socio-economic profile

**Table 1.1: Age of HRP**

|              | Number     | %          |
|--------------|------------|------------|
| 16-24        | 6          | 3          |
| 25-39        | 28         | 14         |
| 40-59        | 70         | 35         |
| 60-74        | 44         | 22         |
| 75+          | 22         | 11         |
| No response  | 30         | 15         |
| <b>Total</b> | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 1.2: Gender of HRP by Age of HRP**

|              | 16-24       | 25-39       | 40-59       | 60-74       | 75+         | No response | All         |
|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Male         | 4           | 11          | 41          | 28          | 10          | 8           | <b>102</b>  |
|              | 67%         | 39%         | 59%         | 64%         | 46%         | 27%         | <b>51%</b>  |
| Female       | 2           | 17          | 29          | 16          | 12          | 6           | <b>82</b>   |
|              | 33%         | 61%         | 41%         | 36%         | 54%         | 20%         | <b>41%</b>  |
| No response  | -           | -           | -           | -           | -           | 16          | <b>16</b>   |
|              | -           | -           | -           | -           | -           | 53%         | <b>8%</b>   |
| <b>Total</b> | 6           | 28          | 70          | 44          | 22          | 30          | <b>200</b>  |
|              | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> | <b>100%</b> |

*Base: 200 (all respondents)*

**Table 1.3: Age of all household members**

|              | Number     | %          |
|--------------|------------|------------|
| 15 and less  | 80         | 17         |
| 16-24        | 50         | 11         |
| 25-39        | 64         | 14         |
| 40-59        | 111        | 24         |
| 60-74        | 63         | 13         |
| 75+          | 24         | 5          |
| Refused      | 1          | <1         |
| No response  | 77         | 16         |
| <b>Total</b> | <b>470</b> | <b>100</b> |

*Base: 470 household members*

**Table 1.4: Employment status of HRP**

|                                       | Number     | %          |
|---------------------------------------|------------|------------|
| Retired (excludes looking after home) | 47         | 24         |
| Working full-time                     | 33         | 16         |
| Permanent sick/disabled               | 30         | 15         |
| Not working long-term (>1 year)       | 24         | 12         |
| Working part-time                     | 19         | 10         |
| Looking after family/home             | 12         | 6          |
| Not working short-term (<1 year)      | 7          | 4          |
| Self employed                         | 5          | 2          |
| No response                           | 23         | 11         |
| <b>Total</b>                          | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 1.5: Household type (including comparison with House Condition Survey 2009)**

| Household type definitions   | Lurgan 2011 % | HCS 2009 % |
|--|---------------|------------|
| Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children < 16)      | 20            | 13         |
| Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)                  | 18            | 13         |
| Lone Older (lone person of pensionable age - 65 years for men, 60 years for women)                     | 15            | 15         |
| Large Adult (three or more adults - related or unrelated - and no dependent children < 16)             | 10            | 12         |
| Two Older (two people – related or unrelated - at least one of whom is of pensionable age)             | 9             | 14         |
| Two Adults (two people – related or unrelated – below pensionable age)                                 | 7             | 15         |
| Lone Parent (sole adult living with dependent child(ren) < 16)   | 5             | 8          |
| Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16) | 3             | 10         |
| Not enough information supplied to classify household type   | 13            | -          |

Base: 200 (all respondents)

**Table 1.6: Annual household Income**

|                          | Number     | %          |
|--------------------------|------------|------------|
| Less than £5,000         | 25         | 13         |
| £5,000 to £9,999         | 54         | 27         |
| £10,000 to £14,999       | 29         | 14         |
| £15,000 to £19,999       | 12         | 6          |
| £20,000 to £24,999       | 10         | 5          |
| £25,000 to £29,999       | 6          | 3          |
| £30,000 or more per year | 7          | 4          |
| Refusal                  | 24         | 12         |
| Don't know               | 15         | 7          |
| No response              | 18         | 9          |
| <b>Total</b>             | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)



**Table 1.7: Benefits**

| Benefits received                 | Household Reference Person (%) | Partner (%) |
|-----------------------------------|--------------------------------|-------------|
| Housing Benefit                   | 31                             | 2           |
| A Disability Benefit              | 24                             | 19          |
| Retirement Pension                | 24                             | 22          |
| Child Benefit                     | 17                             | 15          |
| Income Support                    | 18                             | 2           |
| Child Tax Credit                  | 17                             | 12          |
| Pension Credit                    | 12                             | 2           |
| Working Tax Credit                | 8                              | 2           |
| Incapacity Benefit                | 14                             | 12          |
| Jobseekers Allowance              | 7                              | 1           |
| Other including Carer's Allowance | 4                              | 2           |

Base: 200 (all respondents)

**Table 1.8: Does any member of your household have a disability which affects their normal day to day activities?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 90         | 45         |
| No           | 103        | 52         |
| No response  | 7          | 3          |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 1.9: How many members of your household have a disability which affects their normal day to day activities?**

|               | Number    | %          |
|---------------|-----------|------------|
| None          | 110       | 55         |
| One           | 72        | 36         |
| Two           | 16        | 8          |
| Three or more | 2         | 1          |
| <b>Total</b>  | <b>90</b> | <b>100</b> |

Base: 90 (respondents with one or more disabled members in their household)

**Table 1.10: Household religion**

|                           | Number     | %          |
|---------------------------|------------|------------|
| Catholic                  | 149        | 75         |
| Protestant                | 29         | 15         |
| Mixed Catholic/Protestant | 7          | 4          |
| Refused                   | 5          | 2          |
| Other/No religion         | 5          | 2          |
| No response               | 5          | 2          |
| <b>Total</b>              | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 1.11: Ethnicity of HRP**

|              | Number     | %          |
|--------------|------------|------------|
| White        | 179        | 90         |
| Other        | 3          | 1          |
| No response  | 18         | 9          |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 1.12: Nationality of HRP**

|                | Number     | %          |
|----------------|------------|------------|
| Irish          | 91         | 46         |
| British        | 57         | 29         |
| Northern Irish | 31         | 15         |
| Polish/Latvian | 4          | 2          |
| Other          | 2          | 1          |
| No response    | 15         | 7          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

## Characteristics of the home and area

**Table 2.1: Tenure**

|                | Number     | %          |
|----------------|------------|------------|
| Owner Occupier | 89         | 44         |
| Social Housing | 66         | 33         |
| Rent privately | 41         | 21         |
| Other          | 4          | 2          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.2: Length of time living in Lurgan NRA**

|                                   | Number     | %          |
|-----------------------------------|------------|------------|
| 15 years or more                  | 145        | 72         |
| 10 years or more but less than 15 | 5          | 3          |
| 5 years or more but less than 10  | 25         | 13         |
| 1 year or more but less than 5    | 23         | 11         |
| Up to 1 year                      | 2          | 1          |
| <b>Total</b>                      | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.3: Where did you live immediately before your present home?**

|   | Number     | %          |
|---|------------|------------|
| Within this Neighbourhood Renewal Area                                      | 114        | 57         |
| Outside Lurgan Neighbourhood Renewal Area but within Craigavon Council area | 26         | 13         |
| Outside Craigavon Council area  | 26         | 13         |
| Have never lived anywhere else  | 34         | 17         |
| <b>Total</b>  | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.4: Tenure by length of time living in Lurgan NRA**

|                                   | Tenure         |                |                |                   | All         |
|-----------------------------------|----------------|----------------|----------------|-------------------|-------------|
|                                   | Social Housing | Rent privately | Owner occupier | Other/no response |             |
| Less than 1 year                  | 2              | -              | -              | -                 | <b>2</b>    |
|                                   | 3%             | -              | -              | -                 | <b>1%</b>   |
| 1 year or more but less than 5    | 7              | 13             | 3              | -                 | <b>23</b>   |
|                                   | 11%            | 32%            | 3%             | -                 | <b>11%</b>  |
| 5 years or more but less than 10  | 12             | 8              | 5              | -                 | <b>25</b>   |
|                                   | 18%            | 20%            | 6%             | -                 | <b>13%</b>  |
| 10 years or more but less than 15 | 1              | 2              | 2              | -                 | <b>5</b>    |
|                                   | 2%             | 5%             | 2%             | -                 | <b>3%</b>   |
| 15 years or more                  | 44             | 18             | 79             | 4                 | <b>145</b>  |
|                                   | 67%            | 44%            | 89%            | 100%              | <b>72%</b>  |
| <b>Total</b>                      | <b>66</b>      | <b>41</b>      | <b>89</b>      | <b>4</b>          | <b>200</b>  |
|                                   | <b>100%</b>    | <b>100%</b>    | <b>100%</b>    | <b>100%</b>       | <b>100%</b> |

Base: 200 (all respondents)

**Table 2.5: Which of the following best describes your home?**

|                  | Number     | %          |
|------------------|------------|------------|
| House            | 152        | 76         |
| Flat / apartment | 30         | 15         |
| Bungalow         | 18         | 9          |
| <b>Total</b>     | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.6: Home security measures present**

|  | Yes |    | No  |    |
|--|-----|----|-----|----|
|  | N   | %  | N   | %  |
| Window locks   | 103 | 52 | 92  | 46 |
| Door chain   | 55  | 28 | 138 | 69 |
| Security lights  | 51  | 26 | 142 | 71 |
| Door viewer  | 48  | 24 | 143 | 72 |
| Burglar Alarm  | 7   | 4  | 181 | 90 |
| Other (including door bolts/personal alarms and cameras) | 15  | 8  | 156 | 78 |

Base: 200 (all respondents)

**Table 2.7: How many working smoke alarms in total do you have in your house?**

|               | Number     | %          |
|---------------|------------|------------|
| One           | 69         | 35         |
| Two           | 82         | 41         |
| Three or more | 41         | 20         |
| None          | 6          | 3          |
| No response   | 2          | 1          |
| <b>Total</b>  | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 2.8: How many cars or other vehicles are owned or available for use, by one or more of your household?**

|               | Number     | %          |
|---------------|------------|------------|
| One           | 94         | 47         |
| Two           | 13         | 6          |
| Three or more | 6          | 3          |
| None          | 86         | 43         |
| No response   | 1          | 1          |
| <b>Total</b>  | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 2.9: Where do you park your only or main vehicle?**

|                 | Number     | %          |
|-----------------|------------|------------|
| On the street   | 70         | 62         |
| On the driveway | 33         | 30         |
| In the garage   | 5          | 4          |
| Back yard       | 1          | 1          |
| Other           | 4          | 3          |
| <b>Total</b>    | <b>113</b> | <b>100</b> |

*Base: 113 (respondents with one or more vehicles available for use in the household)*

**Table 2.10: Do you have central heating in your home?**

|               | Number     | %          |
|---------------|------------|------------|
| Yes – full    | 184        | 92         |
| Yes – partial | 3          | 2          |
| No            | 13         | 6          |
| <b>Total</b>  | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 2.11: What is your main source of heating?**

|  | Number     | %          |
|--|------------|------------|
| Oil fired with radiators                       | 153        | 77         |
| Economy 7                                      | 19         | 9          |
| Mains gas                                      | 17         | 8          |
| Solid fuel open fire - with radiators          | 4          | 1          |
| Solid fuel glass fronted fire - with radiators | 3          | 2          |
| Electric fire – not economy 7                  | 2          | 1          |
| Solid fuel glass open fire – no radiators      | 1          | 1          |
| Solid fuel glass fronted fire – no radiators   | 1          | 1          |
| <b>Total</b>                                   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.12: How satisfied are you with the following aspects of your heating system?**

|                                     | Very satisfied/<br>Satisfied |    | Neither |    | Dissatisfied/<br>Very<br>dissatisfied |    | No response |   | Total |     |
|-------------------------------------|------------------------------|----|---------|----|---------------------------------------|----|-------------|---|-------|-----|
|                                     | Num                          | %  | Num     | %  | Num                                   | %  | Num         | % | Num   | %   |
| Ease of using the system            | 155                          | 78 | 17      | 8  | 14                                    | 7  | 14          | 7 | 200   | 100 |
| The type of heating system          | 153                          | 77 | 19      | 9  | 22                                    | 11 | 6           | 3 | 200   | 100 |
| The amount of heat that you can get | 131                          | 66 | 20      | 10 | 32                                    | 16 | 17          | 8 | 200   | 100 |
| The control over the level of heat  | 126                          | 63 | 23      | 12 | 38                                    | 19 | 13          | 6 | 200   | 100 |
| The cost of running your system     | 58                           | 29 | 26      | 13 | 107                                   | 54 | 9           | 4 | 200   | 100 |

Base: 200 (all respondents)

**Table 2.13: In the last 12 months, have you ever been unable to adequately heat your home?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 77         | 39         |
| No           | 123        | 61         |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.14: Factors in your inability to heat your home?**

|                                   | Yes |    | No  |    |
|-----------------------------------|-----|----|-----|----|
|                                   | Num | %  | Num | %  |
| Cost of domestic fuel             | 60  | 78 | 17  | 22 |
| Low household income              | 44  | 57 | 33  | 43 |
| Money needed for other priorities | 43  | 56 | 34  | 44 |
| Other factors                     | 8   | 10 | 69  | 90 |

Base: 77 (respondents who have been unable to adequately heat their home in the last 12 months)

**Table 2.15: Specified other reasons for inability to heat home**

|                                     | Number   |
|-------------------------------------|----------|
| System breaking down                | 4        |
| Heat escaping & need double glazing | 3        |
| Bad weather                         | 1        |
| <b>Total</b>                        | <b>8</b> |

Base: 8 (respondents who gave another reason for their inability to adequately heat their home)

**Table 2.16: Have you heard of the Warm Homes Scheme (by tenure)?**

|              | Social Housing | Rent privately | Owner-occupier | Other       | All         |
|--------------|----------------|----------------|----------------|-------------|-------------|
| Yes          | 25             | 14             | 57             | 2           | <b>98</b>   |
|              | 38%            | 34%            | 64%            | 50%         | <b>49%</b>  |
| No           | 41             | 27             | 32             | 2           | <b>102</b>  |
|              | 62%            | 66%            | 36%            | 50%         | <b>51%</b>  |
| <b>Total</b> | <b>66</b>      | <b>41</b>      | <b>89</b>      | <b>4</b>    | <b>200</b>  |
|              | <b>100%</b>    | <b>100%</b>    | <b>100%</b>    | <b>100%</b> | <b>100%</b> |

Base: 200 (all respondents)

**Table 2.17: Would you say that your home is:**

|                      | Number     | %          |
|----------------------|------------|------------|
| About the right size | 158        | 79         |
| Too small            | 27         | 14         |
| Too big              | 11         | 5          |
| Don't know           | 4          | 2          |
| <b>Total</b>         | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.18: Overall, how satisfied or dissatisfied are you with your home?**

|                                    | Number     | %          |
|------------------------------------|------------|------------|
| Very satisfied/satisfied           | 153        | 77         |
| Neither satisfied nor dissatisfied | 20         | 10         |
| Dissatisfied/ very dissatisfied    | 27         | 13         |
| <b>Total</b>                       | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 2.19: Reasons for dissatisfaction with home**

|  | Number    |
|--|-----------|
| Property not suitable for housing needs                            | 12        |
| Repairs needed   | 10        |
| ASB in area, youths drinking/loitering                             | 6         |
| Adaptations required   | 3         |
| Difficult to heat  | 2         |
| No privacy   | 2         |
| Would prefer NIHE property   | 1         |
| Other, including: no rear garden, flooding in area, rent expensive | 5         |
| <b>Total</b>   | <b>42</b> |

Base: 27 (respondents who were dissatisfied with the home who gave 42 reasons)

**Table 2.20: Do you intend to buy your home from the Housing Executive / Housing Association within the next 2 years?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 3         | 5          |
| No           | 53        | 80         |
| Don't know   | 10        | 15         |
| <b>Total</b> | <b>66</b> | <b>100</b> |

Base: 66 (respondents who were Housing Executive or Housing Association tenants)

**Table 2.21: Have you applied to the Housing Executive / Housing Association for a transfer from your present property in the last 2 years?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 10        | 16         |
| No           | 51        | 81         |
| No response  | 2         | 3          |
| <b>Total</b> | <b>63</b> | <b>100</b> |

Base: 63 (respondents who did not – or did not know if they – intend to buy their home)

**Table 2.22: Do you intend to apply for a Housing Executive / Housing Association transfer within the next 12 months?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 1         | 2          |
| No           | 50        | 98         |
| <b>Total</b> | <b>51</b> | <b>100</b> |

Base: 51 (respondents who did not intend to apply for a transfer)

**Table 2.23: Where do you wish to transfer?**

|                       | Number    |
|-----------------------|-----------|
| Within the local area | 9         |
| To a different area   | 1         |
| No response           | 1         |
| <b>Total</b>          | <b>11</b> |

Base: 11 (respondents who had applied for a transfer or who intend to apply within the next 12 months)

## Lurgan NRA

**Table 3.1: Perceptions about the local area**

|  | Strongly agree/<br>Agree a little |    | Neither |    | Disagree a little/<br>Strongly disagree |    | Don't know |   | No response |   |
|--|-----------------------------------|----|---------|----|---|----|------------|---|-------------|---|
|  | Num                               | %  | Num     | %  | Num                                     | %  | Num        | % | Num         | % |
| I really feel part of the community          | 131                               | 66 | 32      | 16 | 22                                      | 11 | 2          | 1 | 13          | 6 |
| I feel proud to come from this area          | 122                               | 61 | 28      | 14 | 31                                      | 16 | 5          | 2 | 14          | 7 |
| I'm embarrassed to bring people to this area | 42                                | 11 | 25      | 13 | 108                                     | 55 | 10         | 5 | 15          | 7 |

Base: 200 (all respondents)

**Table 3.2: Would you say that, overall, this area is...**

|                         | Number     | %          |
|-------------------------|------------|------------|
| Not really changing     | 98         | 49         |
| Changing for the worse  | 59         | 29         |
| Changing for the better | 42         | 21         |
| No response             | 1          | 1          |
| <b>Total</b>            | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 3.3: Reasons why area is changing**

| Changing for the better                          |    |    | Changing for the worse   |    |    |
|--|----|----|--|----|----|
|  | N  | %  |  | N  | %  |
| Less ASB and trouble from youths in the area     | 16 | 57 | Increase in ASB/youths drinking/noise and parties and vandalism  | 49 | 83 |
| Homes well kept and area cleaner                 | 9  | 32 | Increase in private rented accommodation and associated problems | 15 | 25 |
| Good mixed area and friendly neighbours          | 7  | 25 | Lack of parking/rubbish in area/stray dogs and cats              | 10 | 17 |
| New build and renovations have improved the area | 4  | 14 | Increase of strangers/foreigners into the area                   | 7  | 12 |
| More amenities for young people                  | 1  | 4  | Area becoming segregated and re-emergence of political ideals    | 5  | 8  |
| Don't know                                       | 1  | 4  | No longer a close-knit community                                 | 3  | 5  |
|  |    |    | Lack of children's facilities                                    | 2  | 3  |
|  |    |    | Lack of policing and adequate government funding                 | 2  | 3  |
|  |    |    | Other, including high cost of heating, living costs and theft    | 4  | 7  |

Base: 28 respondents<sup>16</sup> who gave 38 reasons

Base: 59 respondents who gave 97 reasons

<sup>16</sup> A total of 42 respondents thought the area was changing for the better; however, 14 did not give any reasons why they held this view.



**Table 3.4: How much of a problem are the following issues in your area? By area we mean within a 15 minute walk.**

|   | Very big problem | Fairly big problem | Not a very big problem | No problem at all | DK | Total |
|---|------------------|--------------------|------------------------|-------------------|----|-------|
|   | %                | %                  | %                      | %                 | %  | %     |
| Teenagers hanging around on streets                                     | 29               | 23                 | 24                     | 21                | 3  | 100   |
| Rubbish or litter lying about   | 24               | 26                 | 24                     | 21                | 5  | 100   |
| People being drunk or rowdy in public places                            | 24               | 22                 | 24                     | 24                | 6  | 100   |
| People using or dealing in drugs  | 21               | 14                 | 20                     | 34                | 11 | 100   |
| Vandalism, graffiti and other deliberate damage to property or vehicles | 15               | 17                 | 33                     | 27                | 8  | 100   |
| Noisy neighbours or loud parties  | 8                | 14                 | 26                     | 43                | 9  | 100   |
| Abandoned or burnt out cars   | 4                | 4                  | 18                     | 63                | 11 | 100   |

Base: 200 (all respondents)

**Table 3.5: How much is your own quality of life affected by fear of crime on a scale of 1 to 10.**

|                   | Number     | %          |
|-------------------|------------|------------|
| 1 - no effect     | 51         | 26         |
| 2                 | 18         | 9          |
| 3                 | 22         | 11         |
| 4                 | 14         | 7          |
| 5                 | 30         | 15         |
| 6                 | 12         | 6          |
| 7                 | 12         | 6          |
| 8                 | 14         | 7          |
| 9                 | 5          | 2          |
| 10 - total effect | 15         | 8          |
| Not stated        | 7          | 3          |
| <b>Total</b>      | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 3.6: How safe do you feel walking alone in this area after dark?**

|              | Number     | %          |
|--------------|------------|------------|
| Very safe    | 27         | 14         |
| Fairly safe  | 70         | 35         |
| A bit unsafe | 74         | 37         |
| Very unsafe  | 29         | 14         |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 3.7: Why don't you feel safe walking around this area after dark?**

|  | Number     | %          |
|--|------------|------------|
| Fear of being mugged or physically attacked                  | 28         | 27         |
| Young people hanging around                                  | 24         | 23         |
| Fear of being subject to or witnessing anti-social behaviour | 14         | 14         |
| Too old  | 12         | 12         |
| Fear of becoming a victim of crime                           | 7          | 7          |
| Ill/sick/disabled  | 7          | 7          |
| Fear of burglary/vandalism                                   | 3          | 3          |
| Fear of receiving verbal abuse                               | 2          | 2          |
| People using or dealing drugs                                | 2          | 2          |
| Not stated   | 1          | 1          |
| <b>Total</b>   | <b>103</b> | <b>100</b> |

Base: 103 (respondents who feel unsafe walking around the area after dark)

**Table 3.8: How safe do you feel walking alone in this area during the day?**

|              | Number     | %          |
|--------------|------------|------------|
| Very safe    | 108        | 54         |
| Fairly safe  | 75         | 38         |
| A bit unsafe | 11         | 5          |
| Very unsafe  | 6          | 3          |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 3.9: Why don't you feel safe walking alone in this area during the day?**

|  | Number    |
|--|-----------|
| Fear of being subjected to or witnessing ASB | 4         |
| Young people hanging around                  | 3         |
| Ill/sick/disabled                            | 3         |
| Fear of being mugged or physically attacked  | 3         |
| Fear of becoming a victim of crime           | 2         |
| Fear of receiving verbal abuse               | 1         |
| Too old                                      | 1         |
| <b>Total</b>                                 | <b>17</b> |

Base: 17 (respondents who do not feel safe walking alone in the area during the day)

**Table 3.10: How safe do you feel when you are alone in your own home at night?**

|              | Number     | %          |
|--------------|------------|------------|
| Very safe    | 65         | 33         |
| Fairly safe  | 89         | 44         |
| A bit unsafe | 32         | 16         |
| Very unsafe  | 10         | 5          |
| No response  | 4          | 2          |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

## Neighbourhood Renewal

**Table 4.1: Are you aware of any physical changes that have improved your neighbourhood in the last 12 months?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 36         | 18         |
| No           | 164        | 82         |
| <b>Total</b> | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 4.2: Changes to neighbourhood identified by respondents**

|   | Number    |
|---|-----------|
| Safety gates/rails have been fitted & planting scheme in area           | 11        |
| New build & renovations and Regeneration Scheme                         | 8         |
| New street lights   | 4         |
| New Community Centre and new football field/games area                  | 6         |
| Planting Scheme in area   | 3         |
| Upgrading of roads/footpaths/speed calming measures & disability access | 8         |
| More police patrols in area   | 2         |
| Decrease of ASB and graffiti  | 3         |
| New gas line  | 1         |
| Not stated  | 1         |
| <b>Total number of responses</b>  | <b>47</b> |

*Base: 36 respondents who gave 47 responses*

**Table 4.3: Are there any important issues in your neighbourhood that you think need to be addressed?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 92         | 46         |
| No           | 104        | 52         |
| No response  | 4          | 2          |
| <b>Total</b> | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 4.4: Important issues that respondents think need to be addressed**

|  | Number of responses | %  |
|--|---------------------|----|
| Reduce ASB i.e. drugs/alcohol/ vandalism/theft/parties/graffiti and youths loitering             | 67                  | 73 |
| Improve footpaths & roads; street cleansing; traffic controls; rear walkways and street lighting | 38                  | 41 |
| Reduce number of stray dogs/cats   | 9                   | 10 |
| Improve rental accommodation/tenants and bring pride back to the area                            | 7                   | 8  |
| Others, stops cars/quads on pavements; more employment   | 6                   | 7  |
| More social housing and demolish derelicts   | 6                   | 7  |
| More facilities for children & teenagers   | 5                   | 5  |
| More resident parking/develop town centre  | 5                   | 5  |
| More facilities for children and teenagers   | 5                   | 5  |
| More neighbourhood policing  | 5                   | 5  |
| More political/community involvement to reduce sectarianism                                      | 2                   | 2  |
| No Comment   | 2                   | 2  |

Base: 92 respondents who gave 157 responses

**Table 4.5: Facilities/services/activities in the area**

|                                | Aware of... % | Those who use... |    |
|--------------------------------|---------------|------------------|----|
|                                |               | Number           | %  |
| Mother and toddler group       | 49            | 13               | 13 |
| Sports Facilities              | 47            | 34               | 36 |
| Youth Activities               | 44            | 19               | 22 |
| Pre/extended school play group | 42            | 16               | 19 |
| Adult education classes        | 41            | 15               | 18 |
| Facilities for senior citizens | 36            | 10               | 14 |

Base: 200 (all respondents)

**Table 4.6: Facilities/Services needed that are not already available**

|  | Number | %  |
|--|--------|----|
| More youth clubs and sports facilities   | 19     | 36 |
| More facilities for children   | 11     | 21 |
| More educational classes & employment services   | 9      | 17 |
| More facilities/services for the elderly   | 8      | 15 |
| Provide facilities such as cinema; art and theatre; bingo; better swimming pool; more shops in the town centre | 6      | 11 |
| Facilities for disabled and single parents   | 5      | 9  |
| Clean up area; calming measures; bus shelters and salt bins  | 4      | 8  |
| More policing to reduce ASB  | 3      | 6  |
| Funded pre-school and primary schools  | 2      | 4  |
| Other including: more community groups; vetting tenants and more advertising of facilities/activities in area  | 4      | 8  |

Base: 53 respondents who gave 71 responses

**Table 4.7: Do you know about the Neighbourhood Warden service provided by the Housing Executive?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 23         | 11         |
| No           | 176        | 88         |
| No response  | 1          | 1          |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.8: Have you ever used the service?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 6         | 26         |
| No           | 17        | 74         |
| <b>Total</b> | <b>23</b> | <b>100</b> |

Base: 23 respondents who knew about the Neighbourhood Warden service

**Table 4.9: How satisfied or dissatisfied were you with the service you received?**

|                 | Number   |
|-----------------|----------|
| Very satisfied  | 3        |
| Quite satisfied | 2        |
| Don't know      | 1        |
| <b>Total</b>    | <b>6</b> |

Base: 6 respondents who had used the Neighbourhood Warden service

**Table 4.10: Satisfaction with emptying of general household waste and wheelie bins**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 179        | 89         |
| Unsatisfactory | 19         | 10         |
| No response    | 2          | 1          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.11: Why is emptying of general household waste unsatisfactory?**

|                                       | Number    |
|---------------------------------------|-----------|
| Need emptied more often               | 11        |
| Need both bins emptied weekly         | 3         |
| Bin has to be taken out through house | 1         |
| Won't lift if lid not closed properly | 1         |
| Need larger bins                      | 1         |
| Cut down on number of collections     | 1         |
| Don't know                            | 1         |
| <b>Total</b>                          | <b>19</b> |

Base: 19 respondents who found the emptying of household waste to be unsatisfactory

**Table 4.12: Satisfaction with emptying of recycling bins**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 187        | 94         |
| Unsatisfactory | 10         | 5          |
| No response    | 3          | 1          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.13: Why is emptying of recycling bins unsatisfactory?**

|                                       | Number    |
|---------------------------------------|-----------|
| Need emptied more often               | 4         |
| Should be emptied monthly             | 2         |
| Bin has to be taken out through house | 1         |
| No brown bins available               | 1         |
| Won't empty because of contents       | 1         |
| Don't know                            | 1         |
| <b>Total</b>                          | <b>10</b> |

Base: 10 respondents who found the emptying of recycling bins to be unsatisfactory

**Table 4.14: Repairing of roads and pavements**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 143        | 72         |
| Unsatisfactory | 51         | 26         |
| No response    | 6          | 3          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.15: Why is repairing of roads and pavements unsatisfactory?**

|  | Number    | %          |
|--|-----------|------------|
| Roads full of potholes and in poor condition                 | 11        | 21         |
| Work not done properly                                       | 7         | 14         |
| Improvements take too long and constantly ongoing            | 7         | 14         |
| Repairs never see or done and work is required               | 6         | 12         |
| Causes disruption throughout the town                        | 3         | 6          |
| Footpaths too high/uneven and unsuitable for disabled access | 3         | 6          |
| Poor drainage  | 2         | 4          |
| Tarmac not up to fence –weeds growing                        | 1         | 2          |
| Not stated   | 11        | 21         |
| <b>Total</b>   | <b>51</b> | <b>100</b> |

Base: 51 respondents who found the repairing of roads and pavements unsatisfactory

**Table 4.16: Satisfaction with street sweeping**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 145        | 73         |
| Unsatisfactory | 50         | 25         |
| No response    | 5          | 2          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.17: Why is street sweeping unsatisfactory?**

|                                      | Number    |
|--------------------------------------|-----------|
| Not done often enough                | 18        |
| Never see it being done              | 8         |
| Some areas are not fully covered     | 7         |
| Always litter/rubbish about          | 5         |
| Footpaths not swept                  | 2         |
| Fallen leaves not lifted             | 1         |
| Dog foul everywhere                  | 1         |
| Too many parked cars – can't be done | 1         |
| Not stated                           | 7         |
| <b>Total</b>                         | <b>50</b> |

Base: 50 respondents who had found the street sweeping service to be unsatisfactory

**Table 4.18: Satisfaction with clearing of road drains**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 164        | 82         |
| Unsatisfactory | 31         | 16         |
| No response    | 5          | 2          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.19: Why is clearing of road drains unsatisfactory?**

|  | Number    |
|--|-----------|
| Not done/never see it done/not done often enough | 11        |
| Drains overflow in heavy rain                    | 10        |
| Drains smell                                     | 2         |
| Only done when contact                           | 1         |
| Have to do it myself                             | 1         |
| Not stated                                       | 6         |
| <b>Total</b>                                     | <b>31</b> |

Base: 31 respondents who found the clearing of road drains to be unsatisfactory

**Table 4.20: Satisfaction with street lighting**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 181        | 91         |
| Unsatisfactory | 16         | 8          |
| No response    | 3          | 1          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.21: Why is street lighting unsatisfactory?**

|                                      | Number    |
|--------------------------------------|-----------|
| Slow at carrying out repairs         | 6         |
| Poor street lighting – dark in areas | 4         |
| Could be better                      | 2         |
| Not stated                           | 4         |
| <b>Total</b>                         | <b>16</b> |

*Base: 16 respondents who had found the provision of street lighting to be unsatisfactory*

**Table 4.22: Policing in the area**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 132        | 66         |
| Unsatisfactory | 61         | 31         |
| No response    | 7          | 3          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 4.23: Why is policing in the area unsatisfactory?**

|  | Number    | %          |
|--|-----------|------------|
| No presence – never about                        | 24        | 39         |
| No enough police patrols/presence                | 11        | 18         |
| Afraid to come into the area/difficult to police | 5         | 8          |
| Don't come into area when called/slow to respond | 4         | 7          |
| New police force still have a long way to go     | 1         | 2          |
| Not stated                                       | 16        | 26         |
| <b>Total</b>                                     | <b>61</b> | <b>100</b> |

*Base: 61 respondents who had found the policing service to be unsatisfactory*

**Table 4.24: Satisfaction with bus services**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 169        | 85         |
| Unsatisfactory | 25         | 12         |
| No response    | 6          | 3          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

**Table 4.25: Why are bus services unsatisfactory?**

|                                      | Number    |
|--------------------------------------|-----------|
| No immediate bus service in area     | 7         |
| More regular service/night service   | 5         |
| Not very good/poor service           | 4         |
| Poor facilities for wheelchair users | 1         |
| Better advertising of timetable      | 1         |
| Not stated                           | 7         |
| <b>Total</b>                         | <b>25</b> |

*Base: 25 respondents who had found bus services to be unsatisfactory*



**Table 4.26: Satisfaction with provision of bus shelters**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 123        | 62         |
| Unsatisfactory | 72         | 36         |
| No response    | 5          | 2          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.27: Why is the provision of bus shelters unsatisfactory?**

|                             | Number    | %          |
|-----------------------------|-----------|------------|
| None in the area            | 36        | 50         |
| Only one in area/not enough | 16        | 22         |
| Attracts ABS                | 4         | 6          |
| Don't use                   | 2         | 3          |
| Not stated                  | 14        | 19         |
| <b>Total</b>                | <b>72</b> | <b>100</b> |

Base: 72 respondents who had found the provision of bus shelters to be unsatisfactory

**Table 4.28: Satisfaction with maintenance of open green spaces**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 171        | 86         |
| Unsatisfactory | 20         | 10         |
| No response    | 9          | 4          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.29: Why is the maintenance of open green spaces unsatisfactory?**

|   | Number    |
|---|-----------|
| Litter/grass cuttings left              | 5         |
| Some areas are not well maintained/poor | 6         |
| Areas are not done                      | 1         |
| Dog foul on green areas                 | 2         |
| Needs to be done more regularly         | 1         |
| Not stated                              | 5         |
| <b>Total</b>                            | <b>20</b> |

Base: 20 respondents who had found the maintenance of open green spaces to be unsatisfactory

**Table 4.30: Satisfaction with weeding of footpaths and alleyways**

|                | Number     | %          |
|----------------|------------|------------|
| Satisfactory   | 117        | 59         |
| Unsatisfactory | 77         | 38         |
| No response    | 6          | 3          |
| <b>Total</b>   | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.31: Why is the weeding of footpaths and alleyways unsatisfactory?**

|  | Number    | %          |
|--|-----------|------------|
| Weeding not done often enough          | 18        | 23         |
| Could be done better/not done/poor     | 16        | 21         |
| Have never seen it done                | 9         | 12         |
| Lot of weeds/hard to control/overgrown | 8         | 10         |
| Alleyways/footpaths not done           | 3         | 4          |
| Residents have to do it themselves     | 3         | 4          |
| Not stated/don't know                  | 20        | 26         |
| <b>Total</b>                           | <b>77</b> | <b>100</b> |

Base: 77 respondents who had found the weeding of footpaths and alleyways to be unsatisfactory

**Table 4.32: Does your area have a community/residents' association?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 55         | 28         |
| No           | 41         | 20         |
| Don't know   | 104        | 52         |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.33: Can you state the name of your local community/residents' association?**

|  | Number    |
|--|-----------|
| Shankill & Wakehurst Residents Association | 11        |
| Taghnevan                                  | 11        |
| Mourneview Community Centre                | 5         |
| Kilwilkie Tenant Association               | 3         |
| North Lurgan Community Centre              | 3         |
| Victoria Street Residents Association      | 2         |
| Templar Court Residents Association        | 1         |
| St. Paul's Residents Association           | 1         |
| Drumnamoe                                  | 1         |
| Clan                                       | 1         |
| Not stated                                 | 10        |
| Don't know                                 | 6         |
| <b>Total</b>                               | <b>55</b> |

Base: 55 (respondents whose area has a community/residents' association)

**Table 4.34: Do you feel the local community/residents' association is representative of the local community as a whole?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 41        | 75         |
| No           | 4         | 7          |
| Don't know   | 10        | 18         |
| <b>Total</b> | <b>55</b> | <b>100</b> |

Base: 55 (respondents whose area has a community/residents association)

**Table 4.35: Why do you feel the local community/resident association is not representative of the local community as a whole?**

|                         | Number   |
|-------------------------|----------|
| Some areas not included | 3        |
| Don't know any members  | 1        |
| <b>Total</b>            | <b>4</b> |

Base: 4 (respondents who feel the community group is not representative of the local community)

**Table 4.36: Would you consider joining a local community/residents' association?**

|                  | Number     | %          |
|------------------|------------|------------|
| Yes              | 31         | 15         |
| No               | 112        | 56         |
| Don't know       | 55         | 28         |
| Already a member | 2          | 1          |
|                  | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.37: Were you aware that your household lies within the Lurgan NRA?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 34         | 17         |
| No           | 166        | 83         |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 4.38: Did you contribute to the consultation process for the development of the Neighbourhood Renewal Action Plan?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 4         | 12         |
| No           | 22        | 65         |
| Don't know   | 8         | 23         |
| <b>Total</b> | <b>34</b> | <b>100</b> |

Base: 34 (respondents who were aware their household lies within the Lurgan NRA)

**Table 4.39: Level of involvement**

|   | Number   |
|---|----------|
| Through membership of a community group | 1        |
| Full contribution                       | 1        |
| Not stated                              | 2        |
| <b>Total</b>                            | <b>4</b> |

Base: 4 (respondents who contributed to the consultation process)

**Table 4.40: Please tell us your main reason why you did not contribute to the consultation process?**

|                      | Number    |
|----------------------|-----------|
| Didn't know about it | 7         |
| I wasn't asked       | 3         |
| Not stated           | 10        |
| Not interested       | 2         |
| <b>Total</b>         | <b>22</b> |

Base: 22 (respondents who did not contribute to the consultation process)

## Education

**Table 5.1: To what extent do you agree/disagree with the following statements relating to education?**

|  | Strongly agree/<br>agree a little |    | Neither |   | Disagree a<br>little/strongly<br>disagree |    | Don't know |   |
|--|-----------------------------------|----|---------|---|---|----|------------|---|
|  | Num                               | %  | Num     | % | Num                                       | %  | Num        | % |
| Staying at school is important if you want to get a good job | 167                               | 84 | 12      | 6 | 11  | 5  | 10         | 5 |
| Children at school in Northern Ireland get a good education  | 163                               | 82 | 10      | 5 | 15  | 7  | 12         | 6 |
| I enjoyed my time at school                                  | 133                               | 67 | 14      | 7 | 28  | 19 | 15         | 7 |

Base: 200 (all respondents)

**Table 5.2: Are you (or is your partner) the parent or legal guardian of any children between the ages of 4 and 18 who are at school**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 48         | 24         |
| No           | 152        | 76         |
| <b>Total</b> | <b>200</b> | <b>100</b> |

Base: 200 (all respondents)

**Table 5.3: What year is your child (or if more than one child, your eldest child) in at school?**

|                       | Number    | %          |
|-----------------------|-----------|------------|
| Year 1 (P1)           | 22        | 46         |
| Year 2 (P2)           | 6         | 12         |
| Year 4 (P4)           | 1         | 2          |
| Year 5 (P5)           | 1         | 2          |
| Year 8 (Form 1)       | 3         | 6          |
| Year 9 (Form 2)       | 4         | 8          |
| Year 11 (Form 4)      | 1         | 2          |
| Year 12 (Form 5)      | 6         | 13         |
| Year 13 (Lower sixth) | 2         | 4          |
| Year 14 (Upper sixth) | 2         | 4          |
| <b>Total</b>          | <b>48</b> | <b>100</b> |

Base: 48 respondents with school-age children

**Table 5.4: Please indicate the extent to which you agree or disagree with the following statements:**

|  | Strongly agree/<br>Agree a little |     | Neither |   | Disagree a little/<br>Strongly disagree |   |
|--|-----------------------------------|-----|---------|---|---|---|
|  | Num                               | %   | Num     | % | Num                                     | % |
| My child's school is a good school   | 48                                | 100 | -       | - | -                                       | - |
| My child's school is well led and well managed                             | 46                                | 96  | -       | - | 2                                       | 4 |
| My child's school gives me clear information on how my child is getting on | 43                                | 90  | 4       | 8 | 1                                       | 2 |
| I find my child's school welcoming to parents                              | 43                                | 90  | 2       | 4 | 3                                       | 6 |

Base: 48 respondents with school-age children

**Table 5.5: I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you?**

|  | Very important |    | Quite important |    | Not very important |   | Not at all important |   | Don't Know |   |
|--|----------------|----|-----------------|----|--------------------|---|----------------------|---|------------|---|
|  | Num            | %  | Num             | %  | Num                | % | Num                  | % | Num        | % |
| Making sure your child attends school regularly and on time. | 42             | 88 | 5               | 10 | 1                  | 2 | -                    | - | -          | - |
| Helping your child with schoolwork                           | 17             | 35 | 31              | 65 | -                  | - | -                    | - | -          | - |

Base: 48 respondents with school-age children

**Table 5.6: Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 29        | 60         |
| No           | 19        | 40         |
| <b>Total</b> | <b>48</b> | <b>100</b> |

Base: 48 respondents with school-age children

**Table 5.7: How involved do you personally feel in your child's school life?**

|                 | Number    | %          |
|-----------------|-----------|------------|
| Very involved   | 43        | 90         |
| Fairly involved | 5         | 10         |
| <b>Total</b>    | <b>48</b> | <b>100</b> |

Base: 48 respondents with school-age children

**Table 5.8: Do you go to parent-teacher meetings?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 42        | 88         |
| No           | 6         | 12         |
| <b>Total</b> | <b>48</b> | <b>100</b> |

Base: 48 respondents with school-age children

**Table 5.9: Involvement in local schools**

|  | Yes |    | No  |    |
|--|-----|----|-----|----|
|  | Num | %  | Num | %  |
| Help out with the dinner duties/school trips and so on | 5   | 10 | 43  | 90 |
| Help out with school clubs                             | 3   | 6  | 45  | 94 |
| Help out in the classroom                              | 3   | 6  | 45  | 94 |
| Involved with Parent/Teacher Association               | 2   | 4  | 46  | 96 |

Base: 48 respondents with school-age children

**Table 5.10: How often do you help your child with their homework?**

|                                      | Lurgan    |            | NIOS 2010  |
|--------------------------------------|-----------|------------|------------|
|                                      | Number    | %          | %          |
| Every time                           | 21        | 44         | 34         |
| Most times                           | 8         | 17         | 25         |
| When the child/children ask for help | 8         | 17         | 30         |
| Occasionally                         | 7         | 15         | 1          |
| Never                                | 1         | 2          | 6          |
| Doesn't get homework                 | 1         | 2          | 3          |
| Depends what it is                   | -         | -          | 1          |
| Not stated                           | 2         | 4          | -          |
| <b>Total</b>                         | <b>48</b> | <b>100</b> | <b>100</b> |

Base: 48 respondents with school-age children (Lurgan NRS only)

**Table 5.11: How confident do you/would you feel helping your child with their homework?**

|                            | Lurgan    |            | NIOS 2010  |
|----------------------------|-----------|------------|------------|
|                            | Number    | %          | %          |
| Confident most of the time | 17        | 36         | 36         |
| Always confident           | 11        | 23         | 36         |
| Confident some of the time | 14        | 29         | 19         |
| Never confident            | 1         | 2          | 5          |
| Depends what it is         | 3         | 6          | 3          |
| Not stated                 | 2         | 4          | -          |
| <b>Total</b>               | <b>48</b> | <b>100</b> | <b>100</b> |

Base: 48 respondents with school-age children (Lurgan NRS only)

**Table 5.12: Do you have any children in the household in Year 1 to Year 7?**

|              | Number    | %          |
|--------------|-----------|------------|
| Yes          | 30        | 62         |
| No           | 18        | 38         |
| <b>Total</b> | <b>48</b> | <b>100</b> |

Base: 48 respondents with school-age children

**Table 5.13: What year is your child (eldest primary school child if more than one in the household) in at school?**

|              | Number    |
|--------------|-----------|
| Year 1       | 5         |
| Year 2       | 2         |
| Year 3       | -         |
| Year 4       | 4         |
| Year 5       | 3         |
| Year 6       | 3         |
| Year 7       | 12        |
| <b>Total</b> | <b>30</b> |

*Base: 30 respondents with children in primary school*

**Table 5.14: Please indicate the extent to which you agree or disagree with the following statements.**

|  | Number                        |         |                                     |
|--|-------------------------------|---------|-------------------------------------|
|  | Strongly agree/agree a little | Neither | Disagree a little/strongly disagree |
| My child's school puts enough emphasis on reading and writing skills | 29                            | 1       | -                                   |
| My child's school puts enough emphasis on basic numeracy skills/sums | 26                            | 1       | 3                                   |

*Base: 30 respondents with children in primary school*

**Table 5.15: Have you ever worked in a school?**

|              | Number     | %          |
|--------------|------------|------------|
| Yes          | 90         | 45         |
| No           | 103        | 52         |
| No response  | 7          | 3          |
| <b>Total</b> | <b>200</b> | <b>100</b> |

*Base: 200 (all respondents)*

### Appendix 4: Map of Lurgan Neighbourhood Renewal Area

