CTo68 Response Maintenance Initial Meet the Buyer Event

Monday 2nd December 2pm
Boardroom, Housing Centre,
2 Adelaide Street, Belfast BT2 8PB



Background

- * Three of the current Lots on CT016 Contract will expire in the summer of 2020
 - * Lot 1 Lisburn Castlereagh
 - * Lot 3 North Down and South Down
 - * Lot 5 Mid & East Antrim and South Antrim
- * Proposing new approach to break down contracts into geographical area offices

New Tender Lots

Current Lots	Proposed Lots	
Lot 1: Lisburn Castlereagh	Lot: Lisburn Castlereagh	
Lot 3:North Down and South Down	Lot: North Down	
	Lot: South Down	
Lot 5: Mid & East Antrim and South Antrim	Lot: Mid & East Antrim	
	Lot: South Antrim	

Scope of Work

Contract will include the following:

- * Responsive Repairs
- * Void works
- * Minor adaptations for people with disabilities
- Civil Engineering works
- * Demolition

External Cyclical Maintenance <u>no longer</u> included

Service Delivery

Review of:

- * Service Information
 - * Core works
 - Appointment process/Enhanced IT requirement
 - * Response Times
- Technical Specification/SORs
- Performance management
 - * Revision of KPI's
 - * Escalation process
- Supplementary Social clauses

Approximate Value of Tender*

Lot	Approximate Annual Value	Stock Numbers
Lisburn Castlereagh	£2,584,000	5329
North Down	£3,800,000	6216
South Down	£3,645,000	5154
Mid & East Antrim	£3,304,000	5667
South Antrim	£3,575,000	6337

^{*}Based on Response element of CTo16

New Tender

- Contract Term: 4 years with option to extend by up to 3 years
- * Proposed Award Criteria:
 - * TBC % Price
 - Percentage Adjustment to M3NHFSchedule of Rates for Responsive Maintenance and Void Property Works
 - * Value / Quantities based on previous contract usage
 - * TBC % Quality
 - * Technical Method Statement
 - Customer Service Method Statement
 - * IT System
 - * Supplementary Social Requirement

New Tender (continued)

* Lots awarded in predetermined award sequence detailed in ITT

* Each Lot awarded to MEAT

* Can bid for <u>ALL</u> Lots BUT win only <u>One</u> Lot

* Aiming to Issue Tender in February – 1st September contract start date

Questions

Please email:

martin.mclaughlin@nihe.gov.uk