

# SOUTH WEST BELFAST

Neighbourhood Renewal Survey  
2013



*Northern Ireland*  
**Housing** Executive



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## Introduction and methodology

### Background to the survey

The Northern Ireland Housing Executive (NIHE) is the regional housing authority for Northern Ireland. Part of its remit is to 'conduct or promote research into any matter relating to any of its functions'<sup>1</sup>. Research for the NIHE is carried out by the Research Unit and this work assists the NIHE in informing policy and improving services.

One of the Research Unit's key on-going areas of research is its rolling programme of neighbourhood renewal surveys, carried out annually in a number of NIHE estates, regardless of tenure. Residents are invited to participate in the research; their views are a key source of information for local offices and community organisations trying to address the complex web of problems which characterise many of these estates.

In June 2003, the government launched "People and Place – A strategy for Neighbourhood Renewal". The strategy seeks to target those communities throughout Northern Ireland that are experiencing the highest levels of deprivation. It is also about bringing together the work of all government departments, in partnership with local people, to tackle disadvantage and deprivation in all aspects of everyday life. The total population affected by deprivation throughout Northern Ireland is approximately 228,000 (one person in six)<sup>2</sup>.

The Neighbourhood Renewal Area (NRA) strategy falls within the remit of the Department for Social Development (DSD). In light of the NIHE's broad experience in undertaking research in Neighbourhood Renewal Areas, the DSD Neighbourhood Renewal team and staff from the NIHE's Research Unit met in November 2006 to discuss the DSD's objectives with regard to Neighbourhood Renewal areas and to see if there was sufficient overlap to allow the NIHE to undertake NRA surveys on the DSD's behalf. Following NIHE Board approval for its research programme in March 2007 – which included DSD-requested NRA research – representatives from the Research Unit met formally with the DSD and NISRA (Northern Ireland Statistics and Research Agency) on 8 May 2007 to develop a way forward. The DSD confirmed the following in relation to its 36 NRAs:

- i) the need to monitor change over time at NI level; that is, closing the gap between the 36 Neighbourhood Renewal Areas and the NI average;
- ii) the need to identify local level issues for people living in the 36 Neighbourhood Renewal Areas;
- iii) that there was a considerable overlap between the questionnaires used by the NIHE in its Neighbourhood Renewal Surveys and the issues the DSD wanted to explore;
- iv) that the DSD would like a small number of additional questions/amendments which, in the event, were acceptable to NIHE;
- v) that the top 10 % of deprived neighbourhoods across Northern Ireland have been identified using the New Noble Multiple Deprivation Measure. Following extensive consultation, this resulted in a total of 36 areas being targeted for

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<sup>1</sup> Housing (NI) Order 1981, Article 6

<sup>2</sup> DSD website Urban Regeneration - Neighbourhood Renewal

action. The areas include 15 in Belfast, six in the North West and 15 in other towns and cities across Northern Ireland.

### **DSD and NIHE in partnership**

Given the NIHE's experience in conducting similar household surveys in deprived areas, the DSD's Neighbourhood Renewal team formally requested NIHE's assistance in undertaking surveys in Northern Ireland's 36 NRAs. In consultation with the DSD and on the basis of its priorities, four NRAs were selected for study in 2013/14:

- South West Belfast
- Inner North Belfast
- Inner East Belfast
- Outer West Derry/Londonderry

### **Conduct of the survey**

The project management, design, quality assurance, analysis and report writing were the responsibility of the Research Unit. Fieldwork in the South West Belfast NRS commenced and was completed in September 2013. A random sample of 400 households from all tenures was selected and a total of 166 completed interviews were achieved giving a response rate of 50% (Appendix 1).

### **Survey objectives**

The objectives of Neighbourhood Renewal Surveys are:

- to examine the housing history, tenure, aspects of the home and satisfaction with current dwelling;
- to ascertain intention to buy or transfer from the current NIHE/housing association dwelling;
- to investigate perceptions about the image of the area and personal safety;
- to gather opinions on the impact of crime and the extent of anti-social behaviour.
- to ascertain respondents' views on education;
- to determine the extent of local participation in and the impact of local Neighbourhood Renewal Initiatives;
- to investigate the socio-economic characteristics of the household.

The DSD requested two new objectives have been included into the forthcoming surveys;

- mental well-being assessment;
- public confidence in the police service.

## Key findings

### Socio-economic profile

More than two-fifths (41%) of HRPs were in employment (31% worked full-time, 8% worked part-time and 2% were self-employed). More than one-fifth (22%) of respondents were retired and 15 % were permanently sick/disabled.

A considerable proportion of HRPs were in receipt of benefits: Housing Benefit (34%), Disability Benefit (21%) and/or Retirement Pension (21%).

There was a mix of household types; the main four being lone adult (25%); two adults (18%); lone parent (14%) and lone older (13%).

The majority (90%) of HRPs were white (NI level – 99%<sup>3</sup>). Seven per cent of respondents did not state the ethnicity of the HRP and three per cent stated another ethnic origin.

The average household size was 1.96 (Northern Ireland average 2.483).

Nineteen per cent of household members were aged under 16 (a lower proportion to the NI level – 20%<sup>4</sup>). A further 17 % were aged 60 or over (NI level – 19%<sup>4</sup>).

One-third (33%) of households surveyed had a gross annual income of less than £10,000 (10% had less than £5,000 and 23% had £5,000-<£10,000).

More than one-third (35%) of respondents said they or someone in their household had a disability that limited their daily activities (NI level – 37%<sup>5</sup>).

Almost four-fifths (79%) of respondents said the religious composition of the household was Protestant.

### Characteristics of the home

The survey indicated a fairly high level of tenure mix; however, in terms of length of tenure there was a high level of residential stability.

Half (50%) of respondents lived in social housing (NIHE and housing associations); 27% were in owner-occupied accommodation and the remaining 23% rented privately.

Almost three-fifths (58%) of respondents had lived in the South West Belfast NRA for more than 15 years (social housing 73% and owner occupiers 71%).

Almost four-fifths (78%) of respondents lived in a house; the remaining 22% of respondents lived in flats/apartments (17%) or bungalows (5%).

Regardless of household heating system, the majority of respondents (89%) had full central heating in their home. The main heating source for homes represented in the survey was mains gas (70%) followed by oiled fired heating with radiators (25%). Oil was the predominant home heating source at NI level (68%<sup>6</sup>).

<sup>3</sup> NISRA - Continuous Household Survey 2012/13

<sup>4</sup> NISRA – Population and Migration Estimates (2012)

<sup>5</sup> NI Survey of Activity Limitation and Disability 2007

<sup>6</sup> NI House Condition Survey 2011

There were high levels of satisfaction among respondents with various aspects of their heating system - the ease of using the system (81%), the type of heating system (77%), the control over the level of heat (72%) and the amount of heat you can get (68%). Approximately one-third (29%) of respondents were dissatisfied with the cost of running the heating system.

More than one-third (35%) of respondents said they had been unable to adequately heat their home in the last 12 months. The cost of domestic fuel (31; 53%); money needed for other priorities (30; 51%) and low household income (26; 44%) were factors contributing to respondents' inability to adequately heat their home.

Overall, more than two-thirds (70%) of respondents were satisfied/very satisfied with their home.

A very small proportion (1%) of respondents who are currently living in social housing intend to buy their home within the next two years.

### **South West Belfast NRA**

The survey indicated moderate levels of satisfaction with the area and a perception that the area had not really changed, although there were a number of anti-social behaviour issues to be addressed.

Almost three-fifths (57%) of respondents agreed that they really felt part of the community and 42% felt proud to come from the area

More than two-fifths (42%) of respondents disagreed that they felt embarrassed to bring people to the area.

Almost one-third (30%) of respondents reported the area was changing for the better, 43% believed it was not really changing and 26% thought it was changing for the worse.

Sixteen per cent of people in South West Belfast NRA perceived the level of anti-social behaviour (ASB) in their area to be high. The equivalent figure for Northern Ireland is 12 %<sup>7</sup>.

The main problems of ASB identified by respondents in the area were 'rubbish or litter' (52%); 'vandalism, graffiti and other deliberate damage to property or vehicles' (43%) and 'teenagers hanging around the streets' (33%). The most prevalent perceived ASB problems at Northern Ireland level were 'rubbish and litter' (26%) and 'people using or dealing with drugs' (23%)<sup>8</sup>.

The majority (92%) of respondents said they felt safe walking alone in the area during the day and 78% felt safe alone in their home at night. More than half (53%) of respondents felt safe walking alone in the area after dark.

### **Policing in the Area**

More than two-thirds (68%) of respondents strongly or tended to agree that the police would treat you with respect if you contact them for any reason and more than half (54%) of respondents strongly or tended to agree that they had confidence in the police in this area.

<sup>7</sup> NICS 2011/12: Perceptions of Crime Research and Statistical Bulletin 2/2013

<sup>8</sup> NICS 2011/12: Perceptions of Crime Research and Statistical Bulletin 2/2013

## Neighbourhood renewal

The survey indicated fairly low levels of awareness of neighbourhood renewal and community involvement.

Almost three-quarters (72%) of respondents said they were not aware of physical changes that had improved the neighbourhood within the previous 12 months.

More than half (54%) of respondents thought there were important issues that needed to be addressed in their neighbourhood. The most common issue that respondents said needed to be addressed in their neighbourhood was to 'deal with ASB' (27%); 'more housing/improvements and regeneration' (18%); and 'clean up the area' (15%).

The majority (89%) of all respondents were not aware of the Housing Executive's neighbourhood warden service.

More than two-thirds (69%) of respondents said they did not know if their area had a community/residents' association; 29% said their area did have one and two per cent said their area did not.

Three-fifths (60%) of all respondents said they would not consider joining a local community/residents' association, compared to 27% who said they did not know if they would join and 12% who said they would join.

Almost two-thirds (65%) of respondents were not aware that their household lies within the South West Belfast Neighbourhood Renewal Area.

## Well-Being

The Warwick-Edinburgh Mental Wellbeing Scale asks people to indicate how often they have felt a certain way on a range of items, such as feeling optimistic, feeling relaxed, thinking clearly, feeling confident and feeling cheerful

In South West Belfast, the mean score was 48, with similar mean scores for males (49) and females (47). This is similar to the Northern Ireland population mean score of 50 with the same mean scores for males and females (50).



## Education

Four-fifths (80%) of respondents agreed that 'staying at school is important if you want to get a good job' (NI level - 84%<sup>9</sup>).

Almost two-thirds (63%) of respondents agreed that 'children at school in Northern Ireland get a good education' (NI level – 88%<sup>9</sup>).

More than three-fifths (61%) of respondents agreed that they 'enjoyed their time at school' (NI level – 67%<sup>9</sup>).

Almost one-quarter (40; 24%) of parent/legal guardians had one or more children of school age (4-18 years). Of these respondents, more than four-fifths (35; 88%) agreed their child's school was well led and well managed. Equal proportions of respondents (34; 85% in each case) agreed their child's school was a good school and the school gives clear information on how their child was getting on. Four-fifths (80%) of respondents agreed their child's school was welcoming to parents.

Almost all respondents (39; 98%) with children of school age agreed that making sure their child attends school regularly and on time is important.

The majority of respondents with children of school age (36; 90%) said helping their child with schoolwork was important.

Two-fifths (16; 40%) of respondents said they would consider taking their child out of school during term time (NIOS 2010: 24%).

The majority of respondents with children of school age said they felt involved personally in their child's school life (53% very involved; 38% fairly involved).

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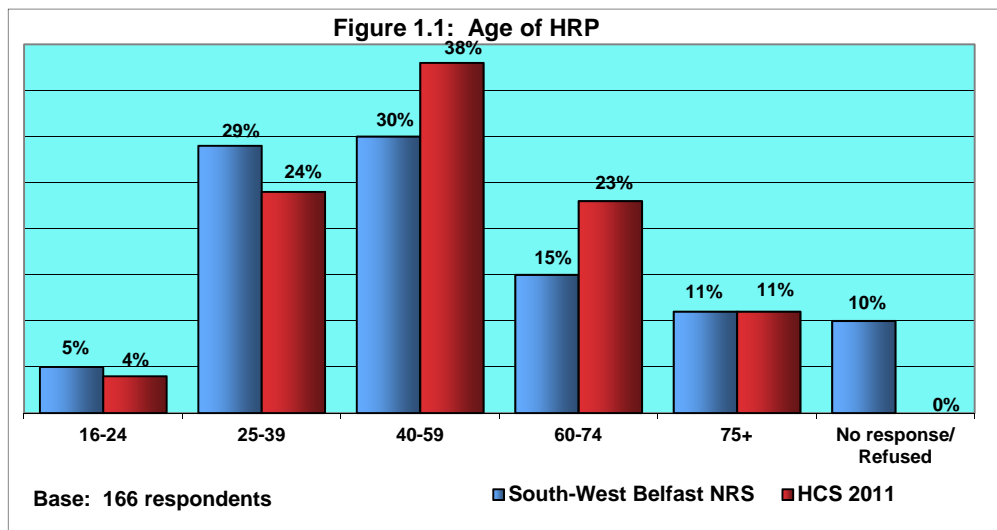
<sup>9</sup> NISRA – NI Omnibus Survey 2011 – Education module

## 1.0 Socio-Economic Profile

This chapter details the socio-economic characteristics of households within the South West Belfast NRA.

### 1.1 Age of Household Reference Person/gender

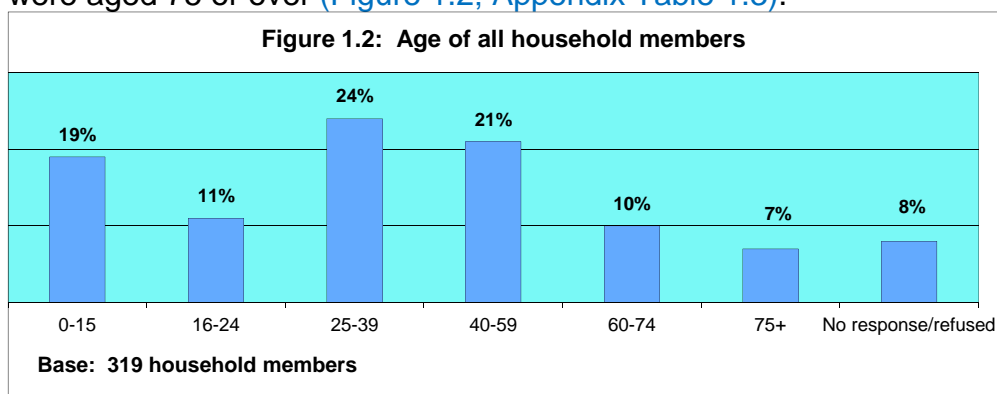
Almost one-third (30%) of HRP were aged between 40 and 59; 29% were between 25 and 39; 15% were aged between 60 and 74; 11% were aged 75 or older and 5% were aged between 16 and 24. Data from the Northern Ireland House Condition Survey (2011) are included in [Figure 1.1](#) below for reference ([Appendix Table 1.1](#)).



More than half (51%) of HRP were male and 43% were female. The remaining 6% of respondents did not provide information on gender. Analysis of gender by age shows that a higher proportion of male HRP were aged 40-59 (63%) and female aged 25-39 (60%) ([Appendix Table 1.2](#)).

### 1.2 Age of all household members

In total, 319 individuals were identified as resident in the 166 households surveyed. Almost one-quarter (24%) of household members were aged 25 and 39, 21% were between 40 and 59; 10% were aged between 60 and 74; 19% were aged 15 and less and 7% were aged 75 or over ([Figure 1.2](#); [Appendix Table 1.3](#)).

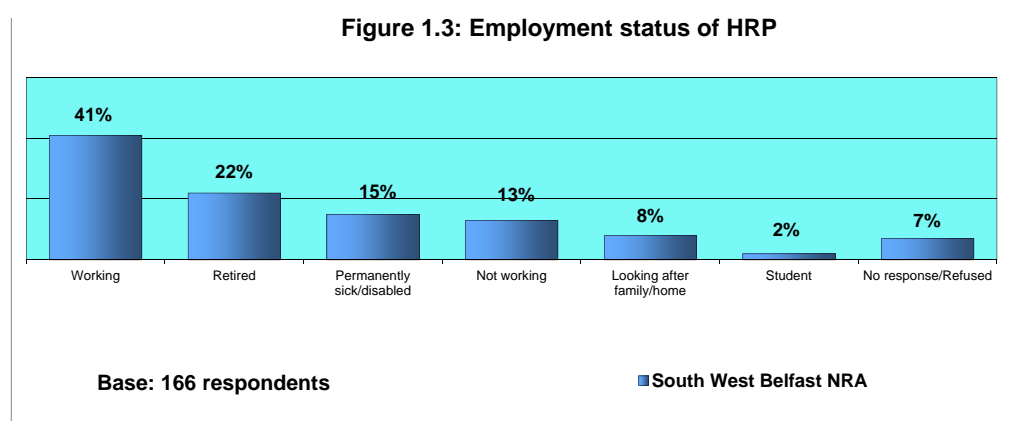


### 1.3 Average household size

The survey found that the mean household size in South West Belfast NRA was 1.96. The Northern Ireland average was 2.48<sup>10</sup>.

### 1.4 Employment status of Household Reference Person

More than two-fifths (41%) of HRP's were in employment (31% worked full-time, 8% worked part-time and 2% were self-employed). More than one-fifth (22%) of respondents were retired and 15% were permanently sick/disabled (Figure 1.3, Appendix Table 1.4).



### 1.5 Household type

Households were classified into eight types according to the number and ages of household members. Table 1A includes a description of each household type.

**Table 1A: Household types and definitions (%)**

	<b>South West Belfast NRA 2013 %</b>
Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)	25
Two Adult (two people – related or unrelated – below pensionable age)	18
Lone Parent (sole adult living with dependent child(ren) <16)	14
Lone Older (lone person of pensionable age – 65 years for men, 60 years for women)	13
Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children < 16)	8
Large Adult (three or more adults - related or unrelated – and no dependent children <16)	7
Two Older (two people – related or unrelated - at least one of whom is of pensionable age)	5
Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16)	2
Not enough information supplied to classify household type	8
<b>TOTAL</b>	<b>100</b>

**Base: 166 respondents**

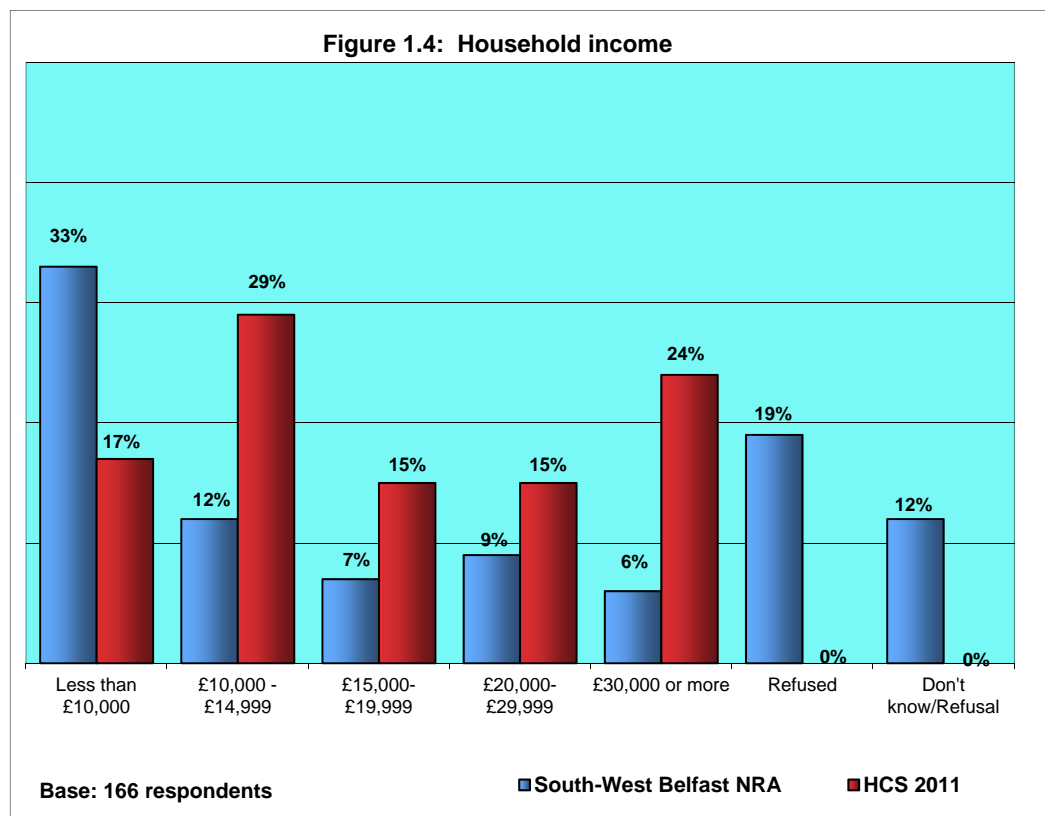
<sup>10</sup> NISRA Continuous Household Survey 2012/13

Table 1A shows that lone adults (25%) were the predominant household type followed by two adults (18%), lone parent (14%) and lone older (13%) ([Appendix Table 1.5](#)).

## 1.6 Annual household income

This survey defines household income as the total annual income before tax of the Household Reference Person (HRP) and partner (if applicable), including all income from savings, employment, benefits and other sources.

One-third (33%) of respondents said their annual gross household income was less than £10,000; 12% had between £10,000 and £14,999, 7% had between £15,000 and £19,999, and 15% had £20,000 or more. Almost one-third (31%) of respondents either did not know or refused to give any details of their household income. Full income details are in [Figure 1.4](#) and [Appendix Table 1.6](#); data from the HCS 2011 are included in the graph below for comparison (Note: the HCS 2011 had no missing data).



## 1.7 Benefits

The main benefits received by HRP's were Housing Benefit (34%), Disability Benefit (21%) and/or Retirement Pension (21%). [Table 1B and Appendix Table 1.7](#) detail the benefits received by respondents and their partners (47partners) (if applicable).

<b>Table 1B: Benefits received</b>	<b>Household Reference Person (%)</b>	<b>Partner (%)</b>
Housing Benefit	34	1
A Disability Benefit	21	2
Retirement Pension	21	4
Child Benefit	16	4
Child Tax Credit	15	2
Income Support	13	1
Pension Credit	8	1
Jobseekers Allowance	6	0
Incapacity Benefit	5	1
Working Tax Credit	4	1
Other, including Carer's Allowance	5	1

## 1.8 Long-term illnesses or disability

More than one-third (35%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities. Of these respondents, four-fifths (47; 80%) said their household had one disabled member; 12 (20%) had two or more disabled members in the household ([Appendix Tables 1.8 and 1.9](#)).

## 1.9 Household religion

Almost four-fifths (79%) of HRP's described the religious composition of their household as Protestant and two per cent as Catholic and the same (2%) as mixed religion. The remaining 12% stated that their household had another religion or no religion and five per cent refused/omitted to state the religion of their household ([Appendix Table 1.10](#)).

## 1.10 Ethnic origin and nationality of Household Reference Person

Almost all HRP's (90%) were white ([Appendix Table 1.11](#)).

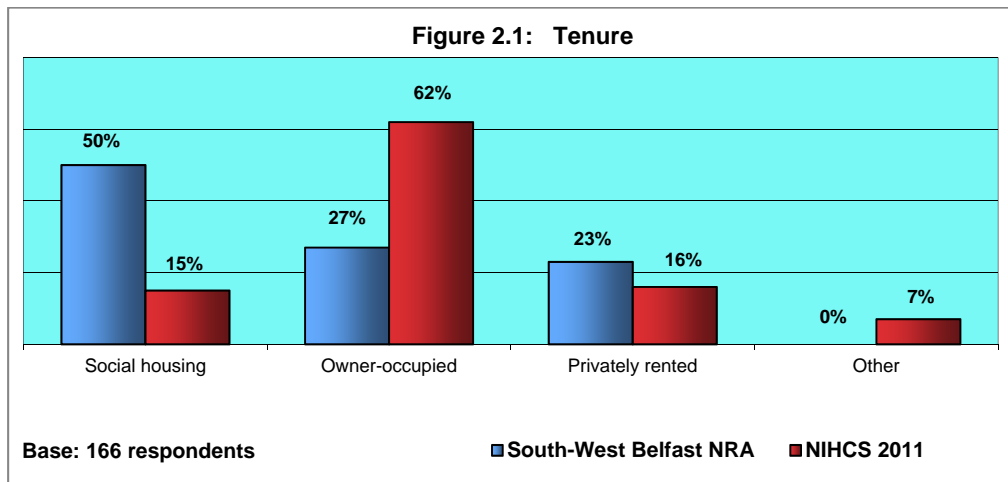
Almost three-quarters (72%) of HRP's were British and 10% were Northern Irish. A smaller proportion (2%) of respondents were Irish and 10% stated a nationality different to those mentioned previously ([Appendix Table 1.12](#)).

## 2.0 Characteristics of the home and area

This chapter presents an analysis of some of the characteristics of homes within the South West Belfast NRA, the tenure, length of tenure, satisfaction with aspects of accommodation and intention to buy or transfer to/from NIHE or housing association properties.

### 2.1 Tenure

One half (50%) of respondents were Housing Executive/housing association tenants. More than one-quarter (27%) were owner-occupiers and 23% rented privately. Data at the Northern Ireland level from the Northern Ireland House Condition Survey 2011 are included in Figure 2.1 for comparison ([Appendix Table 2.1](#)).



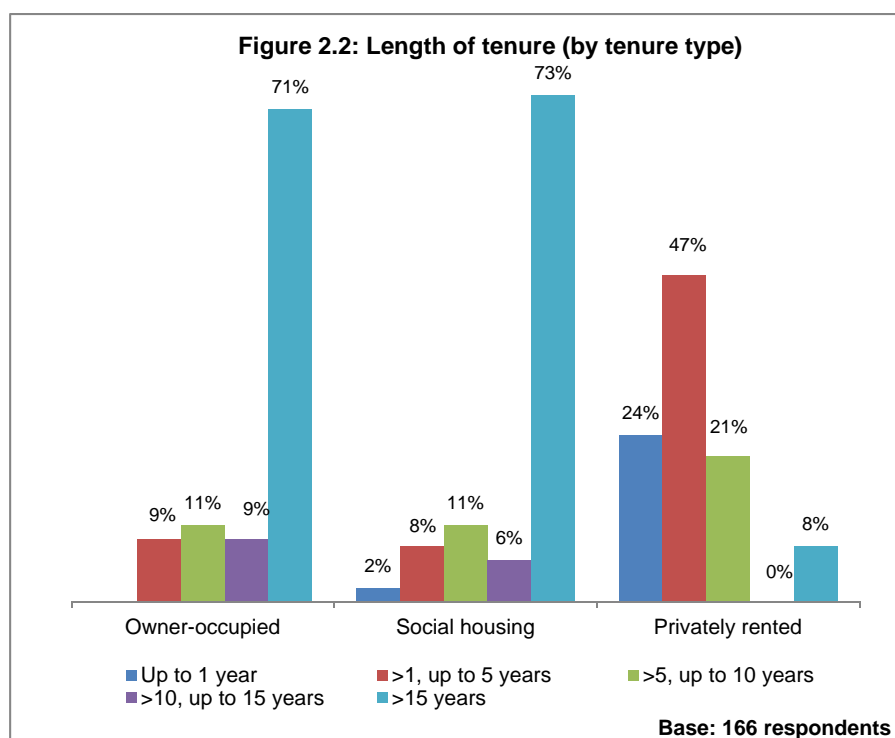
### 2.2 Length of time living in South West Belfast NRA

Almost three-fifths (58%) of respondents had lived in the South West Belfast NRA for 15 years or more and the remaining 42% of respondents had lived in the area for less than 15 years ([Appendix Table 2.2](#)).

2.3 More than half (54%) of respondents said they had lived within the South West Belfast NRA before moving to their present home. Twenty-eight per cent had lived outside the South West Belfast Council area and four per cent had lived outside the South West Belfast Neighbourhood Renewal area but within the South West Belfast Council Area. A further 14% of respondents had never lived anywhere else ([Appendix Table 2.3](#)).

### 2.4 Tenure by length of time living in South West Belfast NRA

Analysis of length of tenure by tenure type shows that a higher proportion of people living in social housing (64%) than those in owner occupation (33%) had lived in the area 15 years or more. In the private rented sector there was a much higher level (64%) that had lived in the South West Belfast NRA for 1 year or more but less than five. Further detail is in [Figure 2.2 and Appendix Table 2.4](#).



## 2.5 Dwelling type

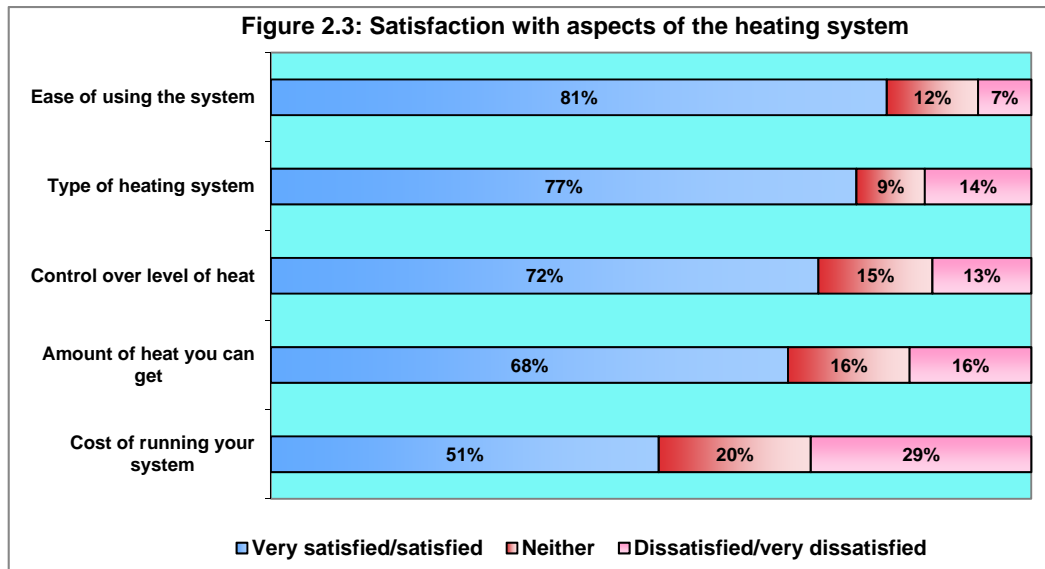
More than three-quarters (78%) of respondents lived in houses; 17% in flats/apartments and the remaining 5% lived in bungalows ([Appendix Table 2.5](#)).

## 2.6 Heating system

Almost all households (89%) had full central heating. Equal proportions of respondents (5% in each case) had partial central heating or no central heating. The main heating source in more than two-thirds (70%) of homes was mains gas. One-quarter (25%) of respondents had oil fired heating with radiators ([Appendix Tables 2.6 and 2.7](#)).

## 2.10 Satisfaction with heating system

There were high levels of satisfaction among respondents with various aspects of their heating system - the ease of using the system (81%), the type of heating system (77%), the control over the level of heat (72%) and the amount of heat you can get (68%). Almost one-third (29%) of respondents were dissatisfied with the cost of running the heating system ([Figure 2.3; Appendix Table 2.8](#)).



Base: 166 respondents

### 2.11 Ability to adequately heat the home

More than one-third (59: 35%) of respondents said they had been unable to adequately heat their home during the previous 12 months. The cost of domestic fuel (31; 53%), money needed for other priorities (30; 51%) and also low household income (26; 44%) were factors contributing to the difficulties experienced by those respondents who had been unable to heat their homes ([Appendix Tables 2.9-2.11](#)).

### 2.14 Satisfaction with home

Almost three-quarters (70%) of respondents were very satisfied/satisfied with their home; 13% were neither satisfied nor dissatisfied and 17% were dissatisfied/very dissatisfied. The main reason for dissatisfaction was 'property in poor condition' ([Appendix Tables 2.12 and 2.13](#)).

### 2.15 House sales and transfers

Respondents living in social housing (NIHE or housing association properties – 50%; 83 respondents) were asked about their intentions to purchase or transfer/exchange their dwelling. Only one tenant said they intended to buy their home during the following two years; the majority (74: 89%) did not intend to buy their home and 10% (8) were unsure ([Appendix Table 2.14](#)).

#### **Transfer applications**

Of the 99% of respondents in social housing who did not intend to buy their home, nine (11%) had applied for a transfer from their present property during the previous two years. Of the respondents who had not applied for a transfer (88%) a small number (6; 8%) intended to apply for a transfer during the following 12 months. Most of those who wished to transfer wanted to stay within the local area (12 respondents) ([Appendix Tables 2.15-2.17](#)).



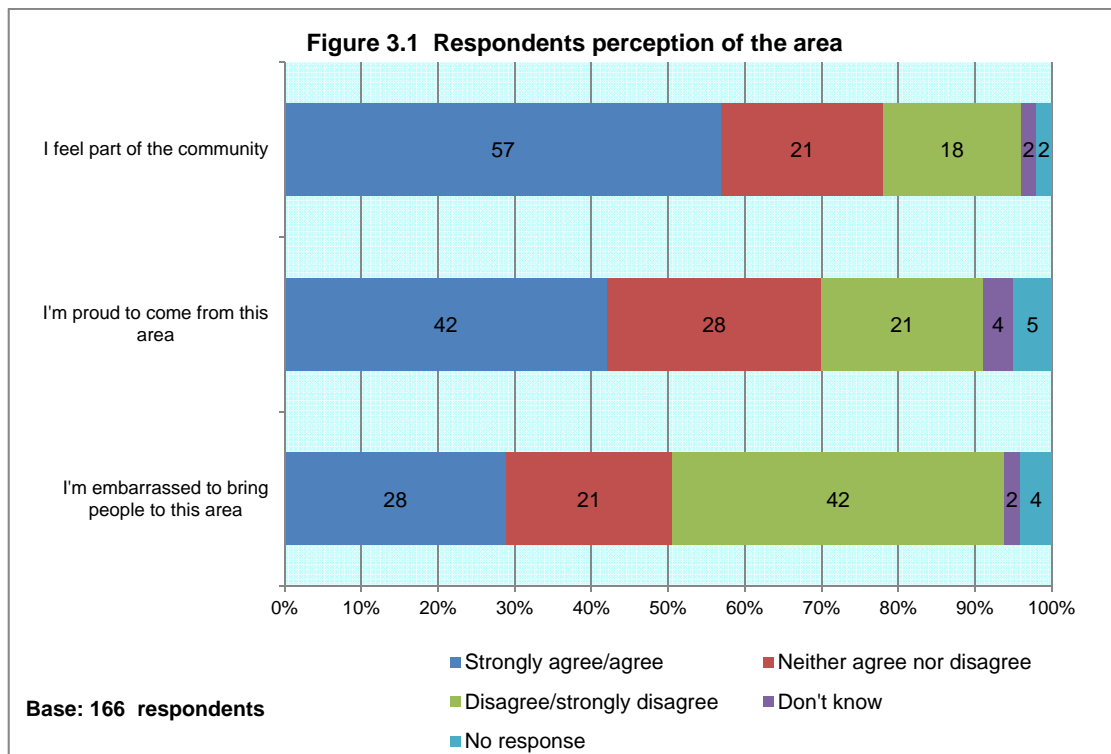
### 3.0 South West Belfast NRA

This chapter presents an analysis of data from questions aimed specifically at respondents' perceptions of life in the South West Belfast NRA, including opinion of the area, crime and anti-social behaviour and sense of community safety.

#### 3.1 Perceptions about the area

Respondents were asked to state how much they agreed or disagreed with a number of statements related to their perceptions of the area (Figure 3.1; Appendix Table 3.1).

- Almost three-fifths (57%) of respondents agreed that they felt part of the community living in the area; 21% neither agreed nor disagreed and 18% disagreed.
- More than two-fifths (42%) agreed that they were proud to come from the area; 28% neither agreed nor disagreed and 21% disagreed.
- More than two-fifths (42%) of respondents disagreed that they felt embarrassed to bring people to the area; 28% agreed and 21% neither agreed nor disagreed.



3.2 More than one-quarter (30%) of respondents thought the area overall was changing for the better; 43% thought the area was not really changing and 26% thought it was changing for the worse (Appendix Table 3.2).

- 3.3 Reasons given by the 30% (50 respondents) who thought the area was changing for the better included 'investment into the area (including new build)' (29; 43%) and 'good community spirit/cohesion' (15; 22%). Among the 26% (43 respondents) who said the area was changing for the worse, the most common reason was 'lack of community spirit/cohesion' (27 respondents) and 'increase of ASB in area' (22 respondents) (Table 3A; Appendix Table 3.3).

**Table 3A: Perceived reasons why the local area is changing**

Changing for the better			Changing for the worse		
	No.	%		No.	%
Investment in area (inc new build)	29	43	Lack of community spirit/cohesion	27	33
Good community spirit/cohesion	15	22	Increase of ASB in area	22	26
Improved facilities/community activities	9	13	Lack of housing/poor quality housing/too many private rentals in area	14	17
Area cleaner/safer	4	6	Area dirty/clear up area	9	11
No comment	10	15	Lack of facilities (shops)	6	7
			Poor street lighting/roads and pavements	3	4
			No comment	2	2

*Base: 50 respondents who gave 67 reasons*      *Base: 43 respondents who gave 83 reasons*

### 3.4 Perceptions about anti-social behaviour in South West Belfast NRA

Respondents were asked to rate how much of a problem different types of anti-social behaviour (ASB) were in their area within a 15-minute walk of their home. In line with the latest Northern Ireland Crime Survey 2011/12 (NICS), the following seven strands of ASB were used to form a composite measure<sup>11</sup> to gauge the overall perceived level of ASB in South West Belfast NRA compared to Northern Ireland as a whole (Table 3.4A).

1. abandoned or burnt out cars;
2. noisy neighbours or loud parties;
3. people being drunk or rowdy in public places;
4. people using or dealing drugs;
5. teenagers hanging around on the streets;
6. rubbish or litter lying around; and
7. vandalism, graffiti and other deliberate damage to property.

- 3.5 Based on this composite measure, findings from this survey show that 17% of respondents in South West Belfast NRA perceived the level of ASB in their local area to be high. The equivalent figures for Northern Ireland was slightly lower (13%<sup>12</sup>) (Appendix Table 3.4B).

<sup>11</sup> Perceptions of ASB were measured using the NICS scale based on respondents' answers to the questions related to the seven ASB strands, as follows: 'very big problem'=3, 'fairly big problem'=2, 'not a very big problem'=1 and 'not a problem at all'=0. The maximum score for the seven questions was 21. Those respondents with 'high' levels of perceived anti-social behaviour scored 11 or more on this scale

<sup>12</sup> NICS 2011/12: Perceptions of Crime Research and Statistical Bulletin 2/2013

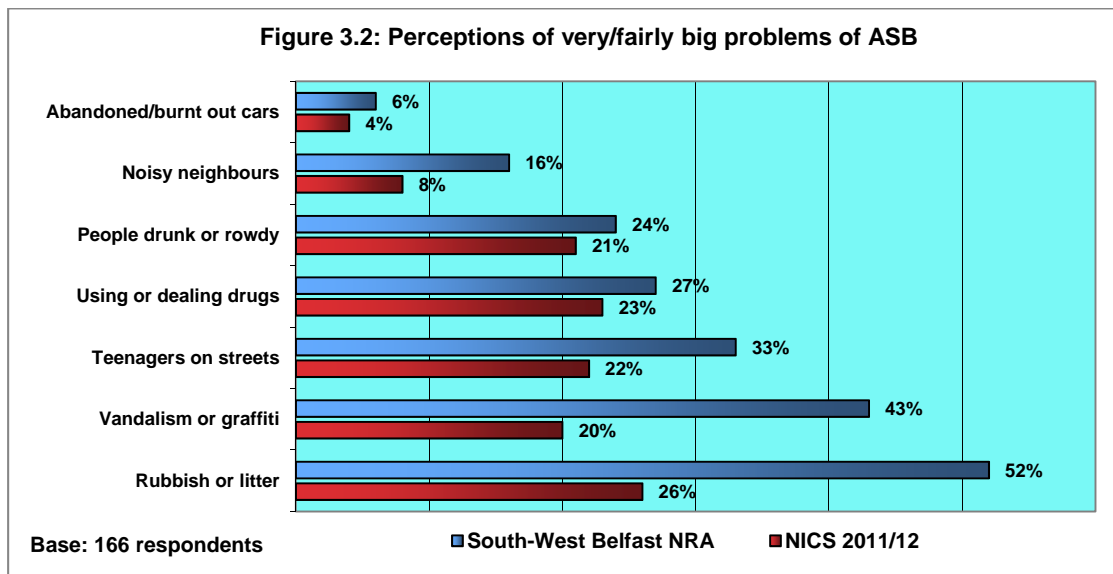
**3.6** The two ASB types perceived by the largest proportions of respondents to be a very/fairly big problem in the local area were:

- rubbish or litter lying around (52%); and
- vandalism, graffiti and other deliberate damage to property or vehicles (43%).

The most prevalent issue perceived as very/fairly big problem at the Northern Ireland level<sup>13</sup> were:

- rubbish or litter lying around (26%); and
- people using or dealing with drugs (23%)

(Figure 3.2: Appendix Table 3.4A & B).



**3.7** Findings from the South West Belfast NRA survey show that the lowest proportions of respondents perceived the following types of ASB to be problematic: 'abandoned/burnt out cars (6%) and 'noisy neighbours or loud parties' (16%).

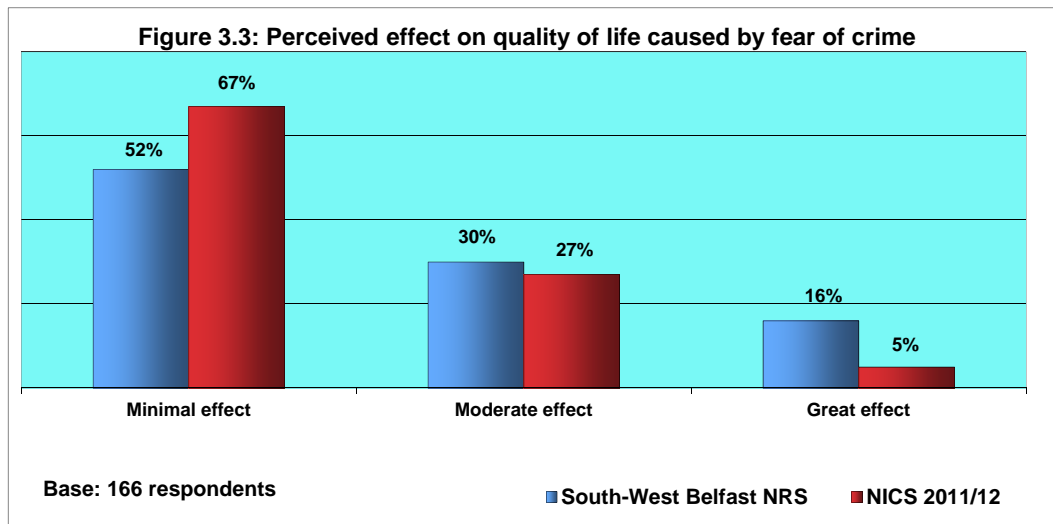
### **3.8 Perceptions about the effect of 'fear of crime' on quality of life**

Respondents were asked to rate how much their quality of life was affected by fear of crime, on a scale of 1 to 10 where 1 being of 'little effect' and 10 'a total effect'. In order to standardise the results, the following conventions have been used to gauge the effect of 'fear of crime' on quality of life:

1. minimally affected (responded in the range 1 to 3);
2. moderately affected (responded in the range 4 to 7); and
3. greatly affected (responded in the range 8 to 10).

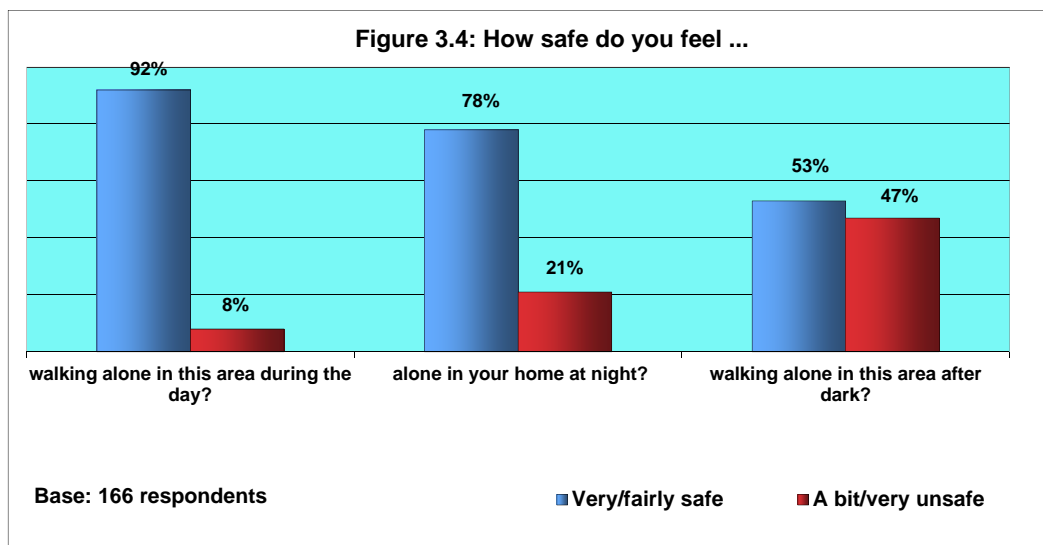
**3.9** More than half (52%) of the respondents in South West Belfast NRA felt that 'fear of crime' had a minimal impact on their quality of life (NICS 67%), almost one-third (30%) said it had a moderate effect and 16% considered that it had a great effect (Figure 3.3; Appendix Table 3.5) (NICS: 5% of respondents felt that fear of crime had a great effect on their quality of life).

<sup>13</sup> NICS 2011/12 Perceptions of Crime Research and Statistical Bulletin 2/2013



### 3.10 Perceptions about personal safety

The vast majority (92%) of respondents said they felt safe walking alone in the area during the day. Almost four-fifths (78%) felt safe in their own home when alone at night and more than half (53%) of respondents felt safe walking alone in the area after dark. Respondents' reasons for not feeling safe are detailed in the Appendix Tables (Figure 3.4; Appendix Tables 3.6-3.10).



### 3.11 Policing in the area

Respondents were asked to agree or disagree with six statements regarding public confidence with the police in their area (15 minute walk from their home). Respondents did not need to have had contact with the police to answer these questions.

More than two-thirds (68%) of respondents strongly agreed or tended to agree that the police would treat them with respect if contacted for any reason; more than half (54%) of respondents strongly agreed or tended to agree that they had confidence in the police in this area and 51% stated that they strongly agreed or tended to agree that the police treat everyone fairly regardless of who they are. Almost one-fifth (19%) strongly disagreed or tended to disagree that the police could be relied on to deal with minor crimes (Table 3.11: Appendix 3.11).

**Table 3.11 Police confidence in the area**

	Strongly/ tend to agree		Neither agree or disagree		Strongly /Tend to disagree		Don't Know/No response		TOTAL	
	No	%	No	%	No	%	No	%	No	%
The Police would treat you with respect if you contact them for any reason	113	68	19	11	13	9	21	12	166	100
Taking everything into account I have confidence in the police in this area	89	54	32	19	24	18	15	9	166	100
The Police treat everyone fairly regardless of who they are	84	51	32	19	18	12	35	18	166	100
The Police can be relied on to be there when we need them	74	44	38	23	30	18	22	15	166	100
The Police could be relied on to deal with minor crimes	71	43	39	23	33	19	26	16	166	100
The Police are dealing with things that matter to people in the community	66	40	39	23	21	16	34	21	166	100

*Base: 166 respondents*

## 4.0 Neighbourhood Renewal

This chapter analyses respondents' awareness of physical improvements to the area and recent neighbourhood renewal activity, assesses community involvement, measures satisfaction with services and identifies perceptions about other services, facilities or improvements needed in the South West Belfast NRA.

### 4.1 Physical changes within the South West Belfast NRA

Almost three-quarters (72%) of respondents were not aware of any physical changes which had improved the neighbourhood within the previous 12 months. Physical changes identified by the remaining 28% (47 respondents) included 'new houses being built' and 'area safer/cleaner/parking addressed' and 'improved facilities' ([Appendix Tables 4.1 and 4.2](#)).

### 4.2 Important issues to be addressed in the neighbourhood

More than half (54%) of respondents thought there were important issues that needed to be addressed ([Appendix Tables 4.3](#)). The most common issues were 'deal with ASB'; 'more housing/improvements /regeneration, and 'clean up the area'. A full breakdown of issues identified by respondents is in [Appendix Table 4.4](#).

### 4.3 Facilities/services/activities in the area

Respondents were asked about their awareness and use of certain facilities in the area and whether anyone in their household would use them. The highest proportions of respondents were aware of sports facilities (65%); youth activities (64%) and a mother and toddler group (63%). Use of these facilities varied greatly as shown in [Table 4A and Appendix Table 4.5](#).

**Table 4A: Awareness and use of local facilities**

	Percentage (%)	
	Aware of...	Would use...
Sports facilities	65	34
Youth activities	64	19
Mother and Toddler Group	63	14
Facilities for senior citizens	58	13
Adult education classes	52	18
Pre/extended school play group	52	20

### 4.4 Services needed that were not already available

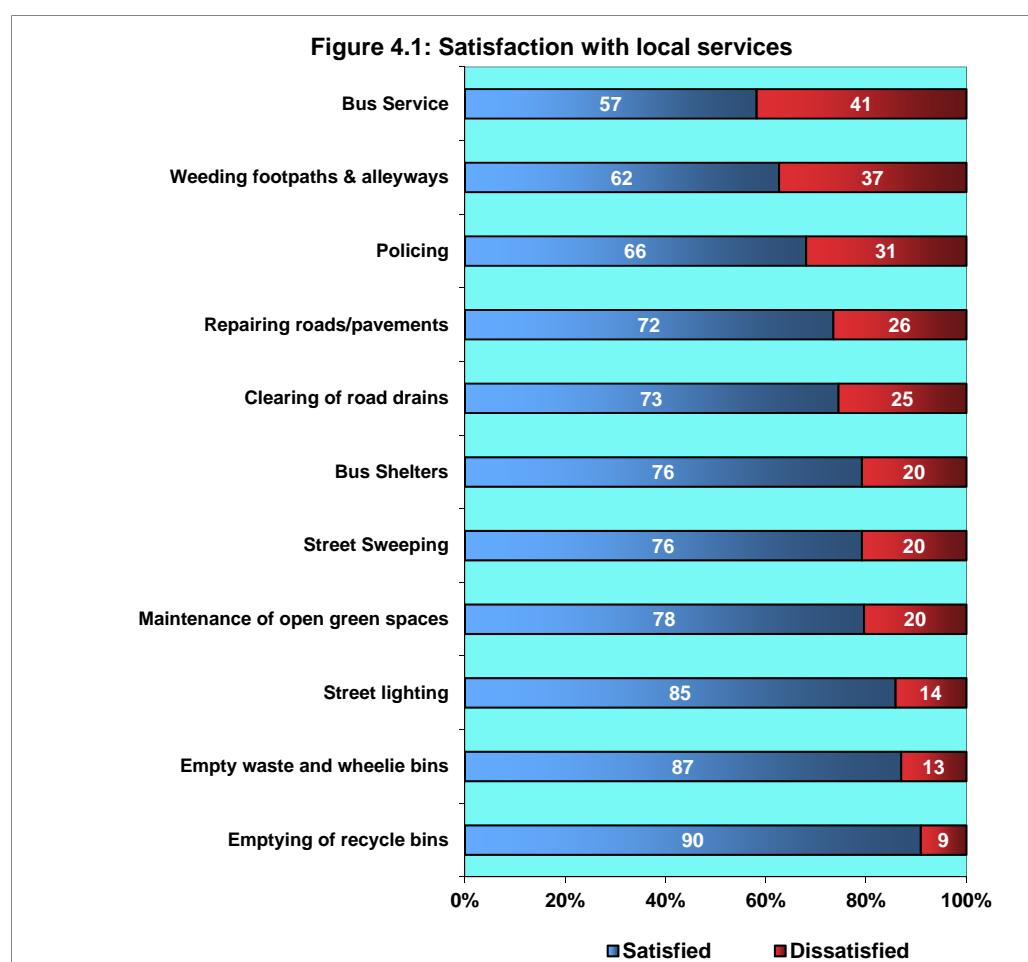
Almost half (43%) of respondents gave examples of services or facilities needed in the area, 24 respondents said to improve facilities for young persons and 24 respondents stated more facilities/ activities for the community such as sports facilities. Responses were varied and are detailed fully in the appendix tables; however, more than four-fifths (111; 57%) of respondents did not state what services or facilities were needed in the area ([Appendix Table 4.6](#)).

#### 4.5 Neighbourhood warden

The majority (89%) of respondents said they were not aware of the Housing Executive's neighbourhood warden service. Of the 11% of respondents who were aware, only a small number (5) had used the service and more than half (3) were satisfied with the service they had received ([Appendix Tables 4.7-4.9](#)).

#### 4.6 General services within the area

Respondents were asked about a number of general services provided in the area and whether they found them satisfactory or unsatisfactory. Respondents were most satisfied with the emptying of recycle bins (90%); emptying of general household waste and wheelie bins and street lighting (87%). Respondents were least satisfied with the provision of bus shelters in the area (41%) and weeding of footpaths and alleyways (37%). The reasons for dissatisfaction were varied and are detailed in the appendix tables ([Figure 4.1: Appendix Tables 4.10-4.31](#)).



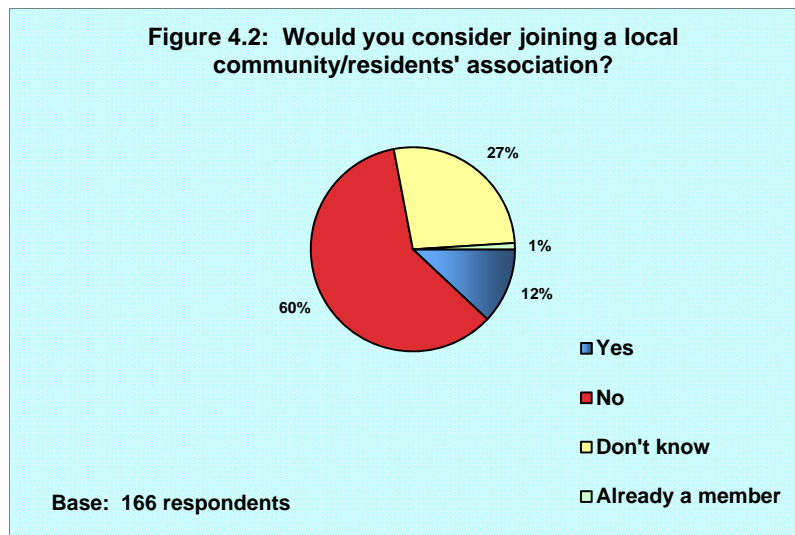
#### 4.7 Community/residents' associations

More than two-thirds (69%) of respondents said they did not know if their area had a community/residents' association; 29% said they had and the remaining 2% said their area did not have one. Respondents

who were aware of a community/residents' association in their area were asked to name it. Their responses are listed in the appendix tables ([Appendix Tables 4.32 and 4.33](#)).

Of the 48 (29%) respondents who said their area had a community/residents' association, almost half (46%) felt it was representative of the community as a whole; 23% said it was not representative and the remaining respondents (31%) did not know ([Appendix Table 4.34](#)). The reasons given by respondents who thought the community/residents' association did not represent the community are detailed in [Appendix Table 4.35](#).

Three-fifths (60%) of all respondents said they would not consider joining a local community/residents' association and 12% said they would consider doing so. A further 27% of respondents were undecided and 1% were already a member of a local community/residents' association ([Figure 4.2; Appendix Table 4.36](#)).



#### 4.8 Awareness of the local NRA

Almost two-thirds (65%) of respondents had not been aware that their home was within the South West Belfast NRA. Of the 35% (58 respondents) who had been aware that their home was within the South West Belfast NRA, a small number (2) had contributed to the consultation process for the development of a neighbourhood renewal action plan.

The main reasons given by the 39 respondents who had not contributed to the consultation process were that they had not known about the consultation process ([Appendix Tables 4.37-4.40](#)).



## Section 5: Well-Being

The Warwick-Edinburgh Mental Wellbeing Scale asks people to indicate how often they have felt a certain way on a range of issues, such as feeling optimistic, feeling relaxed, thinking clearly, feeling confident, and feeling cheerful. A score is then assigned (minimum score of 14 and maximum score of 70) and the higher a person's score, the better their level of mental wellbeing.

- 5.1 In South West Belfast, the mean score was 48, with similar mean scores for males (49) and females (47). This is similar to the Northern Ireland population mean score of 50 with the same mean scores for males and females (50<sup>14</sup>) ([Appendix Table 5.1](#)). Although not directly comparable because this survey asked one respondent from a household rather than the general population it does provide a useful indication of the levels of well-being in the South West Belfast area under study (all tenures).

Scores were only collected from those who answered 6 or more of the questions - it must be noted that this score is based on the HRP (household reference person) however this may not be the person who completed the survey). (Source: Warwick- Edinburgh Mental Wellbeing Scale)

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<sup>14</sup> Health Survey Northern Ireland: First Results from the 2011/12 Survey: Bulletin 1

## 6.0 Education in South West Belfast NRA

One of the main objectives of the Neighbourhood Renewal Strategy is to improve educational standards. This survey sought to ascertain respondents' views on educational services for children and their personal experiences of, and opinions on, educational provision in South West Belfast NRA. The results of the latest education module of the 2010 Northern Ireland Omnibus Survey<sup>15</sup> (NIOS) have been included for information.

### 6.1 General opinions about education

Respondents were asked how much they agreed or disagreed with a series of statements relating to education in general. Four-fifths (80%) of respondents agreed that staying on at school is important if one wants to get a good job (NIOS: 84%) and 63% agreed that children at school in Northern Ireland get a good education (NIOS: 88%). More than three-fifths (61%) of respondents agreed that they had enjoyed their time at school (NIOS: 67%) ([Figure 5.1](#); [Appendix Table 6.1](#)).

### 6.2 Parents of children aged 4-18

The survey included a series of questions on education, directed at respondents who were the parent/guardian of children aged between 4 and 18 and attending school (40; 24% of all respondents in the survey). If respondents had more than one child of school age, they were asked to answer the questions with particular reference to the child with the nearest upcoming birthday ([Appendix Table 6.2](#)).

### 6.3 Primary/secondary education

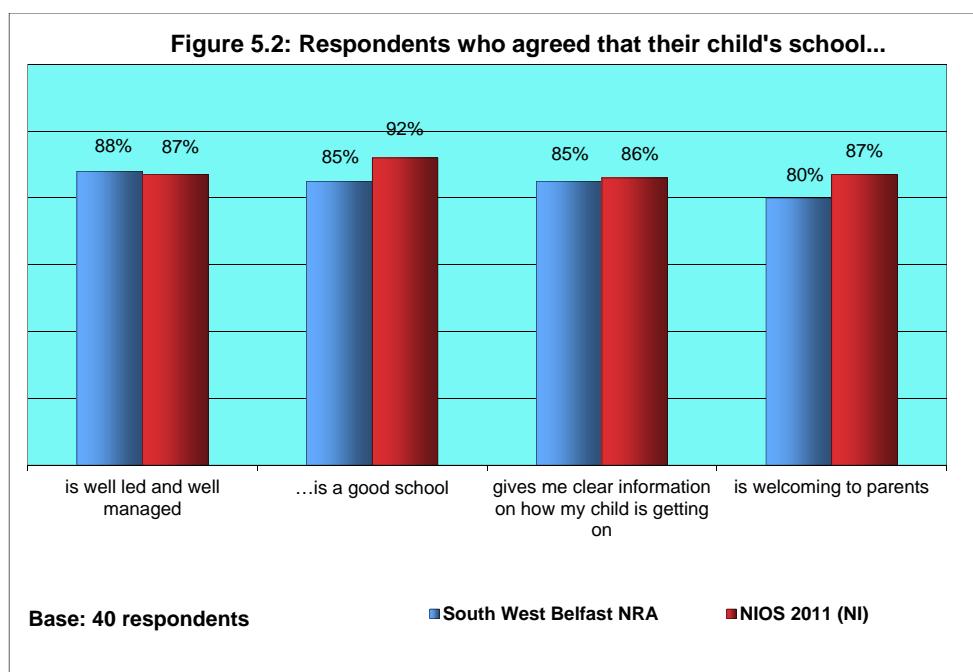
More than half (22; 55%) of respondents with school-age children said their child was in primary education (Years 1 to 7) and 18 (45%) respondents said their child was in post-primary education (Years 8 to 14) ([Appendix Table 6.3](#)).

### 6.4 Parents' opinions on schools

Respondents who were parents of school-aged children were asked to state the extent to which they agreed or disagreed with a series of statements relating to their child's school. More than four-fifths (35; 88%) of respondents agreed that their child's school is well led and well managed. Equal proportions of respondents (34; 85% in each case) agreed their child attended a good school and the school gives parents clear information on how their child is getting on. Four-fifths (32; 80%) of respondents agreed their child's school is welcoming to parents ([Appendix Table 6.4](#)). Results from the NIOS 2011 are illustrated in [Figure 5.2](#).

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<sup>15</sup> NISRA – Northern Ireland Omnibus Survey 2011 – Education Module



### 6.5 Importance of parental responsibilities regarding education

Almost all respondents (39; 98%; NIOS 2010 - 94%) who had school-age children said making sure their child attends school regularly and on time was very/quite important and almost all respondents (36; 90%; NIOS 2011 - 96%) said helping their child with homework was very/quite important ([Appendix Table 6.5](#)).

## 6.6 Term-time holidays

Two-fifths (16; 40%) of respondents with school-age children, reported that they would consider taking their child out of school during term time, for example, for a family break or holiday. This figure is higher than the Northern Ireland level as reported by the NIOS 2011, which found that 23% of parents would consider taking their child out of school during term time ([Appendix Table 6.6](#)).

## 6.7 Parental involvement

The majority (36: 91%) of respondents said they felt involved in their child's school life (NI level – 88%). Respondents reported different levels of involvement in their child's school, ranging from 30 (75%) attending parent-teacher meetings to three (7%) helping out with school clubs/classrooms. Findings from this survey and from the 2011 NIOS at Northern Ireland level are included for reference in [Table 5A](#) and [Appendix Tables 6.7-6.9](#).

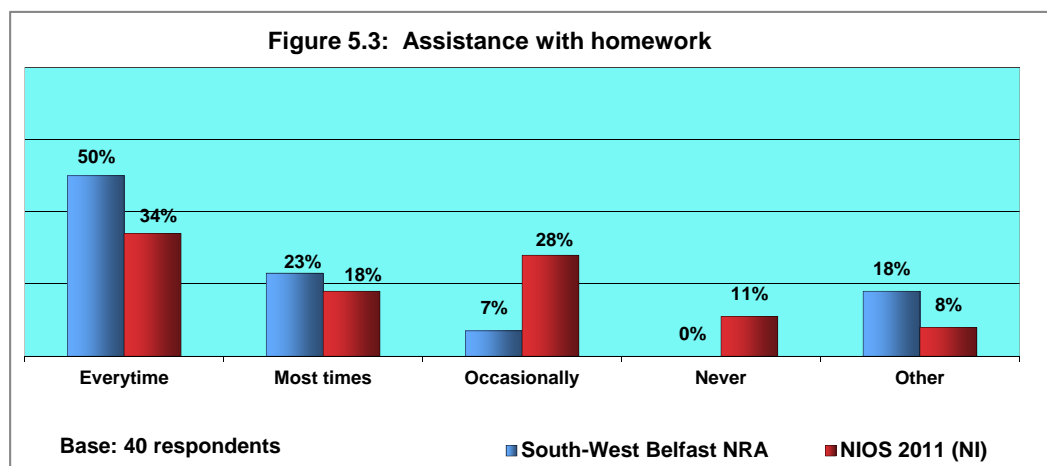
**Table 5A: Type of parental involvement in child's school**

Activity	Percentages %	
	South West Belfast 2013	NIOS 2011 (NI)
Attending parent/teacher meetings	75	85
Helping out with dinner duties/school trips and so on	17	9
Get involved with the Parent/Teacher Association (PTA)	12	12
Helping out with school clubs/classroom	7	10

*Base: 40 respondents*

## 6.8 Assistance with homework

Half (20; 50%) of respondents with school-age children said they help their child with their homework every time; 23% (9) of respondents said they help most times and 7% (3) of respondents said they help occasionally. This is illustrated in Figure 5.3, which also shows data at the Northern Ireland level from the NIOS 2011 ([Figure 5.3](#) and [Appendix Table 6.10](#)).



### **6.9 Confidence helping child with homework**

More than two-fifths (18: 45%) of respondents with children at school said they would feel confident most of the time helping their child with homework, 10 (25%) respondents said they would always feel confident. Nine (23%) respondents said they would feel confident some of the time and fewer respondents said it depends what the homework is (2: 5%). Findings from the 2011 NIOS are included for reference in the appendix tables ([Appendix Table 6.11](#)).

### **6.10 Children of primary school age**

Of those 40 respondents with children who were still at school, 27 (68%) had one child or more between Year 1 and Year 7, i.e. at primary school ([Appendix Tables 6.12 and 6.13](#)).

Respondents with more than one child of primary school age were asked to think about their eldest child when answering the following questions:

Almost all respondents with children at primary school (24 out of 27) agreed that their child's school puts enough emphasis on reading and writing skills. (2011: NIOS 87%).

Most of this sub-sample of respondents (23 out of 27) agreed that their child's school puts enough emphasis on basic numeracy skills/sums (2011: NIOS 91%) ([Appendix Table 6.14](#));

### **6.11 Working in schools**

All respondents were asked if they had ever worked in a school: 15% said they had done so ([Appendix Table 6.15](#)).

## 7.0 Final Comment

- 7.1 Respondents were asked if they had any other comment they would like to make about life in the South West Belfast Neighbourhood Renewal area. A total of 72 respondents gave 102 comments of which 23 (23%) stated that there was a 'lack of housing/poor housing conditions/regeneration required'; 'ASB an issue and action required' (12: 12%) and 'area has a poor image' (12: 12%) ([Appendix Table 7.1](#)).

## Appendix 1: Technical information

### Survey methodology

The Housing Executive Research Unit sent each randomly selected household a self-complete questionnaire and letter explaining the objectives of the survey prior to doorstep visits by qualified researchers from the Housing Executive's Research Unit. Up to five attempts were made to achieve an interview at each issued address, unless a sampled household had notified the Research Unit that they did not wish to participate in the survey. At least one of the five attempts was made in the evening or at the weekend. Interviewers did not make calls on Sundays.

### The sample and response rate

A total of 1299 properties were in the South West Belfast Neighbourhood Renewal Area, as identified by Pointer Address Data Base (GIS). The Housing Executive's Research Unit selected a random sample of 400 households from all tenures within the NRA using specialised software, IBM SPSS Statistics.

On completion of fieldwork, 66 addresses in the sample were identified as being ineligible due to being vacant, inaccessible or derelict, which reduced the valid sample to 334 addresses. A total of 166 completed interviews were achieved, giving a response rate of 49% (Table A1).

**Table A1**

<b>Breakdown of response:</b>		
	<b>Number</b>	<b>%</b>
Original target sample	400	
Vacant/derelict/ inaccessible/demolished	64	
Non residential	2	
Revised target sample	334	100
Refusals	43	13
Non-contacts	127	38
Actual interviews achieved	<b>166</b>	<b>50</b>

### Sample error

The proportion of respondents who gave a particular answer was only an estimate of the proportion of all potential respondents in South West Belfast NRA who would have given that answer, i.e. there was a margin of error, plus or minus, known as the sample error. Table A2 shows the margins of error for various percentages for a sample size of 166 at the 95% confidence level. The 95% confidence level means that if the same survey were to be carried out 20 times, exactly the same results would be obtained in 19 of those cases.

If, for example, the percentage cited in the report is 80%, the probable sample error is  $\pm 6.1\%$ . Therefore, there are 95 chances in 100 that the true figure lies between 73.9% and 86.1%.

**Table A2**

<b>Response: 166</b>	<b>Percentages</b>									
	5 or 95	10 or 90	15 or 85	20 or 80	25 or 75	30 or 70	35 or 65	40 or 60	45 or 55	50 or 50
<b>Sample error:</b>	3.3	4.6	5.4	6.1	6.6	7.0	7.3	7.5	7.6	7.6

**Reporting conventions**

Conditions regarding the inclusion of numbers and/or percentages in findings, depending on the size of the sample or sub-sample, are set out below:

- ◆ Where the sample, or sub-sample, is 100 or more, the textual analysis (i.e. the main body of the report) includes percentages only. The tabular analysis (i.e. the appendix tables) includes both numbers and percentages.
- ◆ Where the sample, or sub-sample, is 50 or more but less than 100, both the textual and tabular analyses include numbers and percentages.
- ◆ Where the sample, or sub-sample, is less than 50, both the textual and tabular analyses include numbers, but **not** percentage figures.

Since the total achieved sample in this survey is 166 and questions were directed at sub-samples of less than 100 and also less than 50 respondents, all of the above conditions apply to sections of both the textual and tabular analyses. However, in the case of the sub-sample group of respondents with school-age children (40 respondents), the Research Unit decided, due to the proximity to the normal cut-off figure of 50, it was acceptable to include percentage figures in the analysis for the benefit of the client.



<b>DEPARTMENT FOR SOCIAL DEVELOPMENT AND NORTHERN IRELAND HOUSING EXECUTIVE</b>						
						
AM	PM	Evening	<b>Schedule Number:</b>			

**SOUTH WEST BELFAST**  
**NEIGHBOURHOOD RENEWAL SURVEY**

The Housing Executive, on behalf of the Dept for Social Development is carrying out a survey of people living in the South West Belfast area. The aim of the survey is to understand your views of the type of housing you live in and your perceptions of the South West Belfast area as a place to live. The findings will be used by Government to assess the impact of the Neighbourhood Renewal Initiative.

**All information given will be treated in the strictest confidence**

**Section 1 – You and your home**

Q1. How long have you lived in the South West Belfast area?

*Please circle one response only*

Less than 6 months	1
6 months or more but less than 1 year	2
1 year or more but less than 5	3
5 years or more but less than 10	4
10 years or more but less than 15	5
More than 15 years	6

Q2. Where did you live immediately before your present home?

*Please circle one response only*

Within the South West Belfast area?	1
Outside the South West Belfast area but within the (South West) Belfast City Council area	2
Outside the (South West) Belfast City Council area	3
Have never lived anywhere else	4

Q3. Which of the following best describes your home?

*Please circle one response only*

House	1
Flat/apartment	2
Bungalow	3
Other, <i>please specify here</i>	4

Q4. Do you rent or own your home?

*Please circle one response only*

Rent from Housing Executive	1
Rent from Housing Association	2
Rent Privately	3
Owner Occupier	4
Purchased through Co-ownership	5
Other, <i>please specify here</i>	6

Q5. Do you have central heating in your home?

*Please circle one response only*

Yes – full	1
Yes – partial	2
No	3

Q6. What is your *main* source of heating?

*Please circle one response only*

Oil Fired with radiators	1
Mains Gas	2
Bottled/Tank gas	3
Economy 7	4
Electric fire (not Economy 7)	5
Solid Fuel Open Fire (with radiators)	6
Solid Fuel Open Fire (no radiators)	7
Solid Fuel Glass Fronted Fire (with radiators)	8
Solid Fuel Glass Fronted Fire (no radiators)	9
Other, <i>please specify here</i>	10

Q7. How satisfied or dissatisfied are you with each of the following aspects of your *main* heating system?

*Please circle one response for each aspect of your main heating system*

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
the type of heating system	1	2	3	4	5
the cost of running your system	1	2	3	4	5
the amount of heat that you can get	1	2	3	4	5
the control over the level of heat	1	2	3	4	5
the ease of use of the system	1	2	3	4	5

Q8. In the last 12 months, have you ever been unable to adequately heat your home?

<i>Please circle one response only</i>		
Yes	1	<b>»Continue to question 9</b> <b>»Go to question 10</b>
No	2	

Q9. Thinking about the last occasion, which of the following factors were responsible for your inability to adequately heat your home?

*Please circle one answer for each line*

	Yes	No
The cost of domestic fuel	1	2
Low household income	1	2
Money needed for other priorities	1	2
Other, <b><i>please specify here</i></b>	1	2

Q10. Overall, how satisfied or dissatisfied are you with your home?

*Please circle one response only*

Very satisfied	1	<b>» Go to Section 2</b>
Quite satisfied	2	
Neither satisfied nor dissatisfied	3	<b>» Continue to question 11</b>
Dissatisfied	4	
Very dissatisfied	5	

Q11. If dissatisfied, can you please tell us your ***main*** reasons why?

1.
2.

## Section 2 – Future Intentions

THE FOLLOWING QUESTIONS ARE FOR **HOUSING EXECUTIVE AND HOUSING ASSOCIATION TENANTS ONLY**. IF YOU ARE **NOT** A HOUSING EXECUTIVE/ ASSOCIATION TENANT PLEASE GO TO **SECTION 3**

- Q1. Do you intend within the next 2 years to buy your home from the Housing Executive/Housing Association?

*Please circle one response only*

Yes	1	» <b>Go to Section 3</b>
No	2	» <b>Continue to question 2</b>
Don't know	3	» <b>Continue to question 2</b>

- Q2. Have you applied in the last 2 years to the Housing Executive/Housing Association for a transfer from your present property?

*Please circle one response only*

Yes	1	» <b>Go to question 4</b>
No	2	» <b>Continue to question 3</b>

- Q3. Do you intend within the next 12 months to apply for a Housing Executive/Housing Association transfer?

*Please circle one response only*

Yes	1	» <b>Continue to question 4</b>
No	2	» <b>Go to Section 3</b>

- Q4. If Yes, where do you wish to transfer to?

*Please circle one response only*

Within the South West Belfast area?	1
Outside the South West Belfast area but within the (South West) Belfast City Council area	2
Outside the (South West) Belfast City Council area	3

- Q5. What are your **main reasons** for applying for a transfer?

1.
2.
3.

### Section 3 – Your Neighbourhood

#### THE FOLLOWING QUESTIONS ARE FOR ALL RESPONDENTS

Q1. To what extent do you agree or disagree with each of the following statements about your area?

*Please circle one response on each line*

	Strongly agree	Agree a little	Neither / nor	Disagree a little	Strongly disagree	Don't know
I really feel part of the community, living in this area	1	2	3	4	5	6
I'm embarrassed to bring people to this area	1	2	3	4	5	6
I feel proud to come from this area	1	2	3	4	5	6

Q2. Would you say that, **overall**, this area is...

*Please circle one response only*

Changing for the better	1
Not really changing	2
Changing for the worse	3

» **Continue to question 3**

» **Go to question 4**

» **Continue to question 3**

Q3. Why do you say that?

1.
2.
3.

Q4. For the following types of anti-social behaviour, can you tell me how much of a problem they are in your area? By area we mean within a 15 minute walk.

*Please circle one answer on each line*

	Very big problem	Fairly big problem	Not a very big problem	No problem at all
Noisy neighbours or loud parties	3	2	1	0
Teenagers hanging around on streets	3	2	1	0
Rubbish or litter lying about	3	2	1	0
Vandalism, graffiti and other deliberate damage to property or vehicles	3	2	1	0
People using or dealing in drugs	3	2	1	0
Abandoned or burnt out cars	3	2	1	0
People being drunk or rowdy in public places	3	2	1	0

- Q5. How much is your own quality of life affected by fear of crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

*Please circle one response only*

1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	----

- Q6. How safe do you feel walking alone in this area after dark? (by area we mean within a 15-minute walk). If you never go out alone at night, how safe **would** you feel?

*Please circle one response only*

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4
<b>» Go to question 8</b>		<b>» Continue to question 7</b>	

- Q7. Why do you feel unsafe walking alone in this area after dark?

*Please circle one response only*

Too old	1
Ill/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other, please specify here	11

- Q8. How safe do you feel walking alone in this area during the day? If you never go out alone during the day, how safe **would** you feel?

*Please circle one response only*

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4
<b>» Go to question 10</b>		<b>» Continue to question 9</b>	

- Q9. Why do you/would you feel unsafe walking alone in this area during the day?

*Please circle one response only*

Too old	1
Ill/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other, please specify here	11

- Q10. How safe do you feel when you are alone in your own home at night? NB – if you are never alone at night, how safe would you feel if you **were** alone in your home at night?

*Please circle one response only*

Very safe	Fairly safe	A bit unsafe	Very unsafe
1	2	3	4

## POLICING IN THE AREA

The NI Housing Executive works in partnership with other agencies including the police in order to reduce crime, anti-social behaviour and fear of crime. Public confidence in the police is an important aspect in achieving this and hence we're interested your responses to the following questions.

- Q11. How much do you agree or disagree with each of the following statements about the police in your area? You don't need to have had contact with the police to answer these questions and again, by area we mean within a 15-minute walk from your home.

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
They (the police in this area) can be relied on to be there when you need them.	1	2	3	4	5	6
They (the police in this area) would treat you with respect if you had contact with them for any reason.	1	2	3	4	5	6
They (the police in this area) treat everyone fairly regardless of who they are	1	2	3	4	5	6
They (the police in this area) can be relied on to deal with minor crimes	1	2	3	4	5	6
They (the police in this area) are dealing with the things that matter to people in this community	1	2	3	4	5	6
Taking everything into account I have confidence in the police in this area	1	2	3	4	5	6

**Please go to Section 4.**

**Section 4 – Neighbourhood Renewal**

- Q1. Are you aware of any physical changes that have ***improved*** your neighbourhood in the last 12 months?

*Please circle one response only*

Yes	1	» <b><i>Continue to question 2</i></b>
No	2	» <b><i>Go to question 3</i></b>

- Q2. If yes, please give details of the most recent improvements to your area.

1.
2.
3.

- Q3. Are there any important issues in your neighbourhood that you think need to be addressed?

*Please circle one response only*

Yes	1	» <b><i>Continue to question 4</i></b>
No	2	» <b><i>Go to question 5</i></b>

- Q4. What are the most important issues in your neighbourhood that you would like to see addressed? Please limit your responses to 3 issues.

1.
2.
3.



**TO ALL RESPONDENTS**

- Q5 Here is a list of **facilities and services in the area**. Please tell us whether you are aware of the facility/service in your area (**Part A**). And if yes, you are aware, do you or household members use these facilities (**Part B**).

	<b>Part A</b>		<b>Part B</b>	
	<b>Aware of the facilities/services</b>		<b>If yes, do you or household members use these facilities</b>	
Mother/Toddler & Childcare Facilities	Yes	No	Yes	No
Pre/Extended School Facilities	Yes	No	Yes	No
Youth Facilities	Yes	No	Yes	No
Facilities for Senior Citizens	Yes	No	Yes	No
Education Classes	Yes	No	Yes	No
Sports Facilities	Yes	No	Yes	No

- Q6. We are interested in obtaining your views on what facilities, services or activities you would like to see provided in the area that are not already available.

1
2
3

- Q7. Do you know about the neighbourhood warden service provided by the Housing Executive?

*Please circle one response only*

Yes	1	» <b>Continue to question 8</b>
No	2	» <b>Go to question 11</b>

- Q8. Have you ever used the service?

*Please circle one response only*

Yes	1	» <b>Continue to question 9</b>
No	2	» <b>Go to question 11</b>

- Q9. How satisfied or dissatisfied were you with the service you received?

*Please circle one response only*

Very satisfied	1	» <b>Go to question 11</b>
Quite satisfied	2	
Neither satisfied nor dissatisfied	3	» <b>Continue to question 10</b>
Dissatisfied	4	
Very dissatisfied	5	

Q10. If dissatisfied, how could the service be improved? **(please specify)**

1.
2.

Q11. Here is a list of general services *in the area*. Please tell us whether the service is satisfactory or unsatisfactory in Part A and if it is unsatisfactory, **please give your main reason why in Part B.**

	<b>Part A</b>		<b>Part B</b>
	Satisfactory	Unsatisfactory	Why unsatisfactory
Emptying of general household waste wheellie bins	1	2	
Emptying of recycling bins	1	2	
Repairing of roads & pavements	1	2	
Street sweeping	1	2	
Clearing of road drains	1	2	
Street lighting	1	2	
Policing in the area	1	2	
Bus services	1	2	
Provision of bus shelters	1	2	
Maintenance of open green areas	1	2	
Weeding of footpaths and alleyways	1	2	

Q12. Does your area have a local Community/Residents' Association?

*Please circle one response only*

Yes	1	» <b>Continue to question 13</b>
No	2	» <b>Go to question 16</b>
Don't know	3	» <b>Go to question 16</b>

Q13. If yes, please state the name of your local Community/Residents Association.

--

- Q14. Do you feel the local Community/Residents Association is representative of the local community as a whole?

*Please circle one response only*

Yes	1	» <b>Go to question 16</b>
No	2	» <b>Continue to question 15</b>
Don't know	3	» <b>Go to question 16</b>

- Q15. If no – please give your main reasons why?

- Q16. Would you consider joining a local Community/Residents Association?

*Please circle one response only*

Yes	1
No	2
Don't know	3
Already a member	4

Neighbourhood Renewal is a partnership between all government departments, agencies, communities and others to work together to close the gap between the quality of life for those living in the most disadvantaged areas with the rest of Northern Ireland. Your household has been selected to participate in this survey because you live within the South West Belfast Neighbourhood Renewal Area.

### To all respondents

- Q17. Were you aware that your household lies within the **South West Belfast Neighbourhood** Renewal Area?

*Please circle one response only*

Yes	1	» <b>Continue to question 18</b>
No	2	» <b>Go to Section 5</b>

- Q18. Neighbourhood Renewal Action Plans have been developed for your area. Did you contribute to the consultation process for the development of the Neighbourhood Renewal action plan for your area?

*Please circle one response only*

Yes	1	» <b>Continue to question 19</b>
No	2	» <b>Go to question 20</b>
Don't know	3	» <b>Go to Section 5</b>

Q19. If yes, please give brief details about your level of contribution to the Neighbourhood Renewal Consultation Exercise?

	<b>» Go to Section 5</b>
--	------------------------------

Q20. If no, please tell us your main reason why you did not contribute to the consultation process?

	<b>» Go to Section 5</b>
--	------------------------------

**SECTION 5: WELL-BEING****TO ALL RESPONDENTS**

Below are some statements about feelings and thoughts.

Q1 Please indicate for each of the seven statements that is closest to how you feel over the

last 2 weeks? (**Notice the higher number means better well-being**)

*Please circle one response for each line*

STATEMENTS	None of the time	Rarely	Some of the time	Often	All of the time
I've been feeling optimistic about the future	1	2	3	4	5
I've been feeling useful	1	2	3	4	5
I've been feeling relaxed	1	2	3	4	5
I've been dealing with problems well	1	2	3	4	5
I've been thinking clearly	1	2	3	4	5
I've been feeling close to other people	1	2	3	4	5
I've been able to make up my own mind about things	1	2	3	4	5

## Section 6 – Education

One of the main objectives of Neighbourhood Renewal is to improve educational standards. The Department of Social Development want high quality educational services for children and are interested in your personal experiences of, and opinions on, educational provision where you live.

### To all respondents

Q1. How much do you agree or disagree with each of these statements about education?

*Please circle one answer on each line*

	Strongly agree	Agree a little	Neither agree / nor disagree	Disagree a little	Strongly disagree	Don't know
Children at school in Northern Ireland get a good education.	1	2	3	4	5	8
Staying on at school is important if you want to get a good job.	1	2	3	4	5	8
I enjoyed my time at school.	1	2	3	4	5	8

Q2. Are you or your partner the parent or legal guardian of any children between the ages of 4 and 18 who are at school?

*Please circle one response only*

Yes	1	» <b>Continue to question 3</b>
No	2	» <b>Go to question 15</b>

### To respondents with school age children

Q3. The following questions are about education. We now need you to select one child in the household for you to consider when answering these education questions. Please follow the instructions from the grid below.

If you have <b>one</b> child aged between 4 and 18 who is at school	» <b>Go to question 4</b>
If you have <b>more than one child</b> aged between 4 and 18 who is at school	» <b>Please choose the child whose birthday is next and continue to question 4.</b>

Q4. What year is this child in at school?

*Please tick one box for the child selected at question 3*

P 1	P 2	P 3	P 4	P 5	P 6	P 7	1 <sup>st</sup> Year	2 <sup>nd</sup> Year	3 <sup>rd</sup> Year	4 <sup>th</sup> Year	5 <sup>th</sup> Year	Lower 6 <sup>th</sup>	Upper 6 <sup>th</sup>

***Questions 5 to 11 are in relation to the child selected at Q3***

Q5. Please indicate the extent to which you agree or disagree with the following statements.

*Please circle one answer on each line*

	Strongly agree	Agree a little	Neither agree nor disagree	Disagree a little	Strongly disagree	Don't know
I find my child's school welcoming to parents	1	2	3	4	5	8
My child's school gives me clear information on how my child is getting on	1	2	3	4	5	8
My child's school is well led and well managed	1	2	3	4	5	8
My child's school is a good school	1	2	3	4	5	8

Q6. Here is a list of responsibilities parents have told the Department of Education about. For each one can you tell us how important it is to you?

*Please circle one answer on each line*

	Very important	Quite important	Not very important	Not at all important	Don't know
Making sure your child attends school regularly and on time.	1	2	3	4	8
Helping your child with schoolwork	1	2	3	4	8

Q7. Sometimes parents take their child out of school during term time, for example on a family break or holiday. Would you consider doing this yourself?

*Please circle one response only*

Yes	1
No	2

Q8. How involved do you personally feel in your child's school life?

*Please circle one response only*

Very involved	Fairly involved	Not very involved	Not at all involved
1	2	3	4

Q9. Thinking of your involvement with your child's school, which (if any) of the following activities do you do?

*Please circle one answer on each line*

	Yes	No
Go to parent teacher meetings	1	2
Help out in the classroom	1	2
Help out with dinner duties/school trips and so on	1	2
Help out with school clubs	1	2
Get involved with the Parent Teacher Association (PTA)	1	2
None of these	1	2
Other, <i>please specify</i>	1	2

Q10. How often do you help your child with their homework?

*Please circle one response only*

Doesn't get homework	1
Every time	2
Most times	3
Occasionally	4
Never	5
When the child asks for help	6

Q11. How confident do you/would you feel helping your child with their homework?

*Please circle one response only*

Always confident	Confident most of the time	Confident some of the time	Never confident	Depends what it is
1	2	3	4	5

Q12. The next question applies only to respondents who are the parent/guardian of a child or children in primary school, from Year 1 (P1) to Year 7 (P7).

If you have <b>one child</b> in Primary School	<b>» Go to question 13</b>
If you have <b>more than one child</b> in primary school	<b>» Please choose the eldest of these children and continue to question 13.</b>

Q13. What year is this child in at school?

*Please tick one box for the child selected at question 12*

P1	P2	P3	P4	P5	P6	P7

Q14. Please indicate the extent to which you agree or disagree with the following statements (about the child in primary school between years 1 and 7)

*Please circle one answer on each line*

	Strongly agree	Agree a little	Neither agree nor disagree	Disagree a little	Strongly disagree	Don't know
My child's school puts enough emphasis on reading and writing skills	1	2	3	4	5	8
My child's school puts enough emphasis on basic numeracy skills/sums	1	2	3	4	5	8

### To all respondents

Q15. Have you ever worked in a school?

*Please circle one response only*

Yes	1
No	2



It would be very helpful to the research if you could provide some details about yourself and the people who live with you

Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:

*“A physical or mental impairment which has a substantial and long term adverse effect on a person’s ability to carry out normal day to day activities”.*

Day to day activities are normal activities carried out by most people on a regular basis. The affect of the disability must have lasted at least 12 months, or are likely to last at least 12 months or for the rest of the life of the person affected.

**Q1. Does any member of your household have a disability which affects their normal day to day activities?**

*Please circle one response only*

<b>Yes</b>	<b>1</b>
<b>No</b>	<b>2</b>

» Continue to question 2

» Go to question 3

**Q2. How many members of your household have a disability that affects their normal day to day activities?**

*Please circle one response only*

1	2	3+
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**Q3. How many people live in this household?**

*Enter number*

**Now please go to question 4**

- Q4. Could you please complete the following table and provide details of everyone who lives here and how they are related to the **Household Reference Person (HRP)**? *This is the person who would be considered to be the head of the household.* Please circle a response for each category that applies to each person. Please start by giving the age of the Household Reference Person and then **work down the categories**, circling the appropriate response.

<b>Person:</b>		HRP	2	3	4	5	6	7	8	9	10
<b>Age on last birthday:</b>											
<b>Gender</b>	Male	1	1	1	1	1	1	1	1	1	1
	Female	2	2	2	2	2	2	2	2	2	2
<b>Your Household</b>		HRP	1								
Relationship to HRP: Partner (married)			2	2	2	2	2	2	2	2	2
Partner (cohabiting)			3	3	3	3	3	3	3	3	3
Partner (civil partnership)			4	4	4	4	4	4	4	4	4
Child			5	5	5	5	5	5	5	5	5
Parent			6	6	6	6	6	6	6	6	6
Other Relative			7	7	7	7	7	7	7	7	7
Lodger			8	8	8	8	8	8	8	8	8
Other non-relative			9	9	9	9	9	9	9	9	9
<b>Employment Status</b>											
Self Employed		1	1	1	1	1	1	1	1	1	1
Working full-time		2	2	2	2	2	2	2	2	2	2
Working part-time		3	3	3	3	3	3	3	3	3	3
Not working short term (< 1 year)		4	4	4	4	4	4	4	4	4	4
Not working long term (> 1 year)		5	5	5	5	5	5	5	5	5	5
Retired (excludes looking after home)		6	6	6	6	6	6	6	6	6	6
Student (further / higher education)		7	7	7	7	7	7	7	7	7	7
Permanent Sick/Disabled		8	8	8	8	8	8	8	8	8	8
Looking after family/home		9	9	9	9	9	9	9	9	9	9
Other, including schoolchild		10	10	10	10	10	10	10	10	10	10
<b>Marital Status</b>											
Single (never married)		1	1	1	1	1	1	1	1	1	1
Married (first marriage)		2	2	2	2	2	2	2	2	2	2
Re-married		3	3	3	3	3	3	3	3	3	3
Civil Partnership		4	4	4	4	4	4	4	4	4	4
Separated (but still legally married)		5	5	5	5	5	5	5	5	5	5
Divorced (but not legally remarried)		6	6	6	6	6	6	6	6	6	6
Widowed (but not legally remarried)		7	7	7	7	7	7	7	7	7	7
<b>Ethnic Group</b>											
White		1	1	1	1	1	1	1	1	1	1
Chinese		2	2	2	2	2	2	2	2	2	2
Irish Traveller		3	3	3	3	3	3	3	3	3	3
Indian		4	4	4	4	4	4	4	4	4	4
Pakistani		5	5	5	5	5	5	5	5	5	5
Bangladeshi		6	6	6	6	6	6	6	6	6	6
Black Caribbean		7	7	7	7	7	7	7	7	7	7
Black African		8	8	8	8	8	8	8	8	8	8
Mixed Ethnic (please specify)		9	9	9	9	9	9	9	9	9	9
Other, please specify		10	10	10	10	10	10	10	10	10	10
Black other (please specify)		11	11	11	11	11	11	11	11	11	11
<b>Nationality</b>											
British		1	1	1	1	1	1	1	1	1	1
Irish		2	2	2	2	2	2	2	2	2	2
Northern Irish		3	3	3	3	3	3	3	3	3	3
Portuguese		4	4	4	4	4	4	4	4	4	4
Latvian		5	5	5	5	5	5	5	5	5	5
Lithuanian		6	6	6	6	6	6	6	6	6	6
Polish		7	7	7	7	7	7	7	7	7	7
Nigerian		8	8	8	8	8	8	8	8	8	8
Other (please specify)		9	9	9	9	9	9	9	9	9	9

- Q5. Can you please indicate the approximate **total GROSS WEEKLY/MONTHLY/ ANNUAL income** from all sources for yourself and your partner (if you have one). That will be the amount before deductions of income tax, National Insurance and other compulsory deductions. Please take into account any money you may have from employment including bonuses, overtime, pensions and state pensions, benefits and interests from savings. Exclude money you may receive from other members of the household.

*Please circle one response only*

Less than £96 per week	Less than £417 per month	Less than £5,000 per year	1
£97 - £192 per week	£418 - £833 per month	£5,000 - £9999 per year	2
£193 - £288 per week	£834 - £1,250 per month	£10,000 - £14,999 per year	3
£289 - £385 per week	£1,251 - £1,667 per month	£15,000 - £19,999 per year	4
£386 - £481 per week	£1,668 - £2,083 per month	£20,000 - £24,999 per year	5
£482 - £577 per week	£2,084 - £2,500 per month	£25,000 - £29,999 per year	6
£578 - £673 per week	£2,501 - £2,917 per month	£30,000 - £34,999 per year	7
£674 - £769 per week	£2,918 - £3,333 per month	£35,000 - £39,999 per year	8
£770 - £962 per week	£3,334 - £4,167 per month	£40,000 - £49,999 per year	9
£963 or more per week	£4,168 or more per month	£50,000 or more per year	10
Refused	Refused	Refused	77
Don't know	Don't know	Don't know	88

- Q6. Does the Household Reference Person or partner (if applicable) receive any of the following benefits? (If no partner code N/A)

*Please circle a response for each benefit the household reference person and partner, if applicable, receives.*

	Household Reference Person				Partner				
	Yes	No	Refused	Don't know	Yes	No	Refused	Not applicable	Don't know
Child Benefit	1	2	7	9	1	2	7	8	9
A Disability Benefit	1	2	7	9	1	2	7	8	9
Incapacity Benefit	1	2	7	9	1	2	7	8	9
Housing Benefit	1	2	7	9	1	2	7	8	9
Income Support	1	2	7	9	1	2	7	8	9
Jobseeker's Allowance	1	2	7	9	1	2	7	8	9
Retirement Pension (inc works pension)	1	2	7	9	1	2	7	8	9
Working Tax Credit	1	2	7	9	1	2	7	8	9
Child Tax Credit	1	2	7	9	1	2	7	8	9
Pension Credit	1	2	7	9	1	2	7	8	9
Other Benefits, <b>please specify</b>	1	2	7	9	1	2	7	8	9

- Q7. The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household.

*Please circle one response only*

Protestant	Catholic	Mixed Religion Protestant/Catholic	Other	None	DK	Refused
1	2	3	4	5	8	7

- Q8. Have you any other comments you would like to make about life in the South West Belfast Neighbourhood Renewal area?

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**End of Questionnaire**

**THANK YOU VERY MUCH FOR YOUR HELP**

## Appendix 3: Tabular Analysis

### Socio-economic profile

**Table 1.1: Age of HRP**

	Number	%
16-24	9	5
25-39	48	29
40-59	50	30
60-74	24	15
75+	19	11
No response/refused	16	10
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 1.2: Gender of HRP by Age of HRP**

		16-24	25-39	40-59	60-74	75+	Refused/ No response	Total %
Male	No.	4	22	32	16	9	2	85
	%	44	46	64	67	47	12	51
Female	No.	5	26	18	8	10	4	71
	%	56	54	36	33	53	25	43
No response	No.	0	0	0	0	0	10	10
	%	0	0	0	0	0	63	6
<b>Total</b>	No.	9	48	50	24	19	16	166
	%	100	100	100	100	100	100	100

Base: 166 (all respondents)

**Table 1.3: Age of all household members**

	Number	%
15 and less	60	19
16-24	36	11
25-39	77	24
40-59	67	21
60-74	30	10
75+	23	7
Refused/ no response	26	8
<b>Total</b>	<b>319</b>	<b>100</b>

Base: 319 (all respondents)

**Table 1.4: Employment status of HRP**

	Number	%
Working full-time	51	31
Working part-time	13	8
Self employed	3	2
Not working long-term (>1 year)	8	5
Not working short-term (<1 year)	3	8
Looking after family/home	13	8
Permanent sick/disabled	24	15
Retired (excludes looking after home)	36	22
Student	3	2
No response	12	7
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 1.5: Household type**

Household type definitions	South West Belfast 2013 %
Lone Adult (lone person below pensionable age – 65 years for men, 60 years for women)	25
Two Adults (two people – related or unrelated – below pensionable age)	18
Lone Parent (sole adult living with dependent child(ren) < 16)	14
Lone Older (lone person of pensionable age – 65 years for men, 60 years for women)	13
Small family (any two adults – related or unrelated – living with 1 or 2 dependent children < 16)	8
Large Adult (three or more adults – related or unrelated – and no dependent children < 16)	7
Two Older (two people – related or unrelated – at least one of whom is of pensionable age)	5
Large Family (any two adults – related or unrelated – living with more than 2 dependent children < 16)	2
Not enough information supplied to classify household type	8
<b>TOTAL</b>	<b>100</b>

Base: 166 (all respondents)

**Table 1.6: Annual household Income**

	Number	%
Less than £10,000	54	33
£10,000 to £14,999	20	12
£15,000 to £19,999	12	7
£20,000 to £29,999	14	9
£30,000 or more per year	10	6
Refusal	32	19
Don't know	20	12
No response	4	2
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 1.7: Benefits**

Benefits received	Household Reference Person (%)	Partner (%)
Housing Benefit	34	1
A Disability Benefit	21	2
Retirement Pension	21	4
Child Benefit	16	4
Child Tax Credit	15	2
Income Support	13	1
Pension Credit	8	1
Jobseekers Allowance	6	0
Incapacity Benefit	5	1
Working Tax Credit	4	1
Other including Carer's Allowance	5	1

Base: 166 (all respondents): 47 (Partners)

**Table 1.8: Does any member of your household have a disability that affects their normal day to day activities?**

	Number	%
Yes	59	35
No	107	65
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 1.9: How many members of your household have a disability that affects their normal day to day activities?**

	Number	%
One	47	80
Two or more	12	20
<b>Total</b>	<b>59</b>	<b>100</b>

Base: 59 respondents with one or more disabled members in their household

**Table 1.10: Household religion**

	Number	%
Protestant	130	79
Other/No religion	20	12
Catholic	4	2
Mixed Catholic/Protestant	4	2
Refused	8	5
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 1.11: Ethnicity of HRP**

	Number	%
White	150	90
Other	5	3
No response/refused	11	7
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 1.12: Nationality of HRP**

	Number	%
British	119	72
Northern Irish	16	10
Irish	4	2
Other	17	10
No response	10	6
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

## Characteristics of the home and area

**Table 2.1: Tenure**

	Number	%
Social Housing	83	50
Owner Occupier	45	27
Rent privately	38	23
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)



**Table 2.2: Length of time living in South West Belfast NRA**

	Number	%
15 years or more	96	58
10 years or more but less than 15	9	5
5 years or more but less than 10	22	13
1 year or more but less than 5	28	17
Up to 1 year	11	7
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.3: Where did you live immediately before your present home?**

	Number	%
Within this Neighbourhood Renewal Area	90	54
Outside South West Belfast Council area	47	28
Outside South West Belfast NRA but within South West Belfast Council Area	6	4
Have never lived anywhere else	23	14
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.4: Tenure by length of time living in South West Belfast NRA**

	All				TOTAL
		Social Housing	Owner occupier	Rent privately	
Up to 1 year	No	2	0	9	11
	%	2	0	24	7
1 year or more but less than 5	No	6	4	18	28
	%	8	9	47	17
5 years or more but less than 10	No	9	5	8	22
	%	11	11	21	13
10 years or more but less than 15	No	5	4	0	9
	%	6	9	0	5
15 years or more	No	61	32	3	96
	%	73	71	8	58
<b>Total</b>	No	<b>83</b>	<b>45</b>	<b>38</b>	<b>166</b>
	%	<b>100</b>	<b>100</b>	<b>100</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.5: Which of the following best describes your home?**

	Number	%
House	130	78
Flat/apartment	28	17
Bungalow	8	5
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.6: Do you have central heating in your home?**

	Number	%
Yes – full	148	89
Yes – partial	9	5
No	8	5
No response	1	1
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.7: What is your main source of heating?**

	Number	%
Mains gas	116	70
Oil fired with radiators	42	25
Economy 7	4	2
Solid fuel glass fronted fire – with radiators	1	1
Electric fire – not economy 7	1	1
Solid fuel glass open fire – no radiators	1	1
Bottled gas	1	1
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.8: How satisfied are you with the following aspects of your heating system?**

	Very satisfied/ Satisfied		Neither		Dissatisfied/ Very dissatisfied		Total	
	No	%	No	%	No	%	No	%
Ease of using the system	135	81	19	12	12	7	<b>166</b>	<b>100</b>
The type of heating system	128	77	15	9	23	14	<b>166</b>	<b>100</b>
The control over the level of heat	120	72	25	15	21	13	<b>166</b>	<b>100</b>
The amount of heat that you can get	113	68	26	16	27	16	<b>166</b>	<b>100</b>
The cost of running your system	84	51	34	20	48	29	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.9: In the last 12 months, have you ever been unable to adequately heat your home?**

	Number	%
Yes	59	35
No	107	65
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.10: Factors in your inability to heat your home?**

	Yes		No	
	No	%	No	%
Cost of domestic fuel	31	53	28	47
Money needed for other priorities	30	51	29	49
Low household income	26	44	33	56
Other factors	15	25	44	75

Base: 59 (respondents who have been unable to adequately heat their home in the last 12 months)

**Table 2.11: Specified other reasons for inability to heat home**

	Number
System breaking down/inefficient	7
Drafts and heat escaping	7
Bad weather/winter	1
<b>Total</b>	<b>15</b>

Base: 15 (respondents who gave another reason for their inability to adequately heat their home)

**Table 2.12: Overall, how satisfied or dissatisfied are you with your home?**

	Number	%
Very satisfied/satisfied	116	70
Neither satisfied nor dissatisfied	22	13
Dissatisfied/very dissatisfied	28	17
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 2.13: Reasons for dissatisfaction with home**

	Number
Property in poor condition	26
ASB in the area	8
Property unsuitable/rent too high	6
Area run down	5
<b>Total</b>	<b>45</b>

Base: 28 (respondents who were dissatisfied with the home who gave 45 reasons)

**Table 2.14: Do you intend to buy your home from the Housing Executive / Housing Association within the next 2 years?**

	Number	%
Yes	1	1
No	74	89
Don't know/no response	8	10
<b>Total</b>	<b>83</b>	<b>100</b>

Base: 83 (respondents who were Housing Executive or Housing Association tenants)

**Table 2.15: Have you applied to the Housing Executive / Housing Association for a transfer from your present property in the last 2 years?**

	Number	%
Yes	9	11
No	72	88
No response	1	1
<b>Total</b>	<b>82</b>	<b>100</b>

*Base: 82 (respondents who did not – or did not know if they – intend to buy their home)*

**Table 2.16: Do you intend to apply for a Housing Executive / Housing Association transfer within the next 12 months?**

	Number	%
Yes	6	8
No	66	92
<b>Total</b>	<b>72</b>	<b>100</b>

*Base: 72 (respondents who did not intend to apply for a transfer)*

**Table 2.17: Where do you wish to transfer?**

	Number
Within the local area	12
To a different area	3
<b>Total</b>	<b>15</b>

*Base: 15 (respondents who had applied for a transfer or who intend to apply within the next 12 months)*

## South West Belfast NRA

**Table 3.1: Perceptions about the local area**

	Strongly agree/ Agree a little		Neither		Disagree a little/ Strongly disagree		Don't know		No response		TOTAL	
	No	%	No	%	No	%	No	%	No	%	No	%
I really feel part of the community	94	57	35	21	30	18	4	2	3	2	166	100
I feel proud to come from this area	70	42	46	28	35	21	6	4	9	5	166	100
I'm embarrassed to bring people to this area	47	28	40	21	69	42	3	2	7	4	166	100

Base: 166 (all respondents)

**Table 3.2: Would you say that, overall, this area is...**

	Number	%
Changing for the better	50	30
Not really changing	72	43
Changing for the worse	43	26
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 3.3: Perceived reasons why the local area is changing**

Changing for the better			Changing for the worse		
	Num	%		Num	%
Investment in area (inc new build)	29	43	Lack of community spirit/cohesion	27	33
Good community spirit/cohesion	15	22	Increase of ASB in area	22	26
Improved facilities/community activities	9	13	Lack of housing/poor quality housing/too many private rentals in area	14	17
Area cleaner/safer	4	6	Area dirty/clear up area	9	11
No comment	10	15	Lack of facilities (shops)	6	7
			Poor street lighting/roads and pavements	3	4
			No comment	2	2

Base: 50 respondents who gave 67 reasons

Base: 43 respondents who gave 83 reasons

**Table 3.4A: How much of a problem are the following issues in your area? By area we mean within a 15-minute walk (%).**

	Very big problem	Fairly big problem	Not a very big problem	No problem at all	No Response	Total
Rubbish or litter lying about	27	25	30	17	1	100%
Vandalism, graffiti and other deliberate damage to property or vehicles	16	27	32	23	2	100%
Teenagers hanging around on streets	16	17	35	30	2	100%
People using or dealing in drugs	15	12	27	43	3	100%
People being drunk or rowdy in public places	16	8	36	38	2	100%
Noisy neighbours or loud parties	6	10	40	42	2	100%
Abandoned or burnt out cars	2	4	22	69	3	100%

Base: 166 (all respondents)

**Table 3.4B: Perceptions of ASB in the South West Belfast NRS area**

	Number	%
Score of 10 or less	138	83
Score of 11 or more	28	17
<b>TOTAL</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 3.5: How much is your own quality of life affected by fear of crime on a scale of 1 to 10 (1 = no effect to 10 = total effect)**

	Number	%
1 – 3 (minimum effect)	87	52
4 – 7 (moderate effect)	50	30
8 -10 (fear of crime)	26	16
Not stated	3	2
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 3.6: How safe do you feel walking alone in this area during the day?**

	Number	%
Very safe	89	54
Fairly safe	63	38
A bit unsafe	9	5
Very unsafe	5	3
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 3.7: Why do you not feel safe walking alone in this area during the day?**

	Number
Fear of being mugged or physically attacked	1
Ill/sick/disabled	3
Young people hanging around	3
Too old	-
Fear of being subjected to or witnessing ASB	3
Fear of receiving verbal abuse	-
Fear of becoming a victim of crime	2
Other, people drinking in area	2
<b>Total</b>	<b>14</b>

Base: 14 (respondents who do not feel safe walking alone in the area during the day)

**Table 3.8: How safe do you feel when you are alone in your own home at night (if you are never alone at night, how safe would you feel)?**

	Number	%
Very safe	56	34
Fairly safe	73	44
A bit unsafe	25	15
Very unsafe	11	6
No response	1	1
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 3.9: How safe do you feel walking alone in this area after dark?**

	Number	%
Very safe	24	15
Fairly safe	63	38
A bit unsafe	57	34
Very unsafe	22	13
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 3.10: Why do you not feel safe walking around this area after dark?**

	Number	%
Fear of being mugged or physically attacked	20	25
Fear of becoming a victim of crime	12	15
Too old	5	6
Ill/sick/disabled	4	5
Fear of being subject to or witnessing anti-social behaviour	15	19
Fear of receiving verbal abuse	2	3
Young people hanging around	6	8
People using or dealing drugs	4	5
Fear of burglary/vandalism	3	4
Family responsibilities	4	5
Others, strangers in area and poor street lighting	4	5
<b>Total</b>	<b>79</b>	<b>100</b>

Base: 79 (respondents who feel unsafe walking around the area after dark)

**Table 3.11: Policing in the Area**

	Strongly agree		Tend to agree		Neither agree or disagree		Tend to disagree		Strongly disagree		Don't Know		No response		TOTAL	
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%
The Police would treat you with respect if you contact them for any reason	44	27	69	41	19	11	8	5	6	4	13	8	7	4	166	100
Taking everything into account I have confidence in the police in this area	29	18	60	36	32	19	15	9	15	9	10	6	5	3	166	100
The Police treat everyone fairly regardless of who they are	33	20	51	31	32	19	11	7	9	5	22	13	8	5	166	100
The Police can be relied on to be there when we need them	22	13	52	31	38	23	17	10	13	8	16	10	8	5	166	100
The Police could be relied on to deal with minor crimes	21	13	50	30	39	23	20	13	10	6	18	11	8	5	166	100
The Police are dealing with things that matter to people in the community	17	10	49	30	39	23	13	8	14	8	26	16	8	5	166	100



## Neighbourhood Renewal

**Table 4.1: Are you aware of any physical changes that have improved your neighbourhood in the last 12 months?**

	Number	%
Yes	47	28
No	119	72
<b>Total</b>	<b>166</b>	<b>100</b>

*Base: 166 (all respondents)*

**Table 4.2: Changes to neighbourhood identified by respondents**

	Number	%
New houses being built	44	71
Area safer/cleaner/parking addressed	6	10
Improved facilities	6	10
New wall murals in area	5	8
Improved housing conditions	1	1
<b>Total number of responses</b>	<b>62</b>	<b>100</b>

*Base: 47 respondents that gave 62 responses*

**Table 4.3: Are there any important issues in your neighbourhood that you think need to be addressed?**

	Number	%
Yes	89	54
No	77	46
<b>Total</b>	<b>166</b>	<b>100</b>

*Base: 166 (all respondents)*

**Table 4.4: Important issues that respondents think need to be addressed**

	Number of responses	%
Deal with ASB	45	27
More housing/improvement/regeneration	29	18
Clean up the area	24	15
Improve facilities for young people/more shops	18	11
Improve maintenance of pavements/entries/lighting/greenery	14	9
Dog fouling	12	7
Reduce volume of traffic and street parking/better bus service	11	7
Greater community spirit/care in the community	6	4
No response	4	2
<b>Total number of responses</b>	<b>163</b>	<b>100</b>

Base: 89 respondents who gave 163 responses

**Table 4.5: Facilities/services/activities in the area**

	Aware of... %	Those who use...	
		Number	%
Sports Facilities	65	37	34
Youth Activities	64	20	19
Mother and toddler group	63	14	14
Facilities for senior citizens	58	13	13
Adult education classes	52	16	18
Pre/extended school play group	52	17	20

Base: 166 (all respondents)

**Table 4.6: Facilities/Services needed that are not already available**

	Number	%
Improve facilities for young persons	24	12
Facilities/activities for the community (i.e. sports facilities)	24	12
Educational/recreational classes and facilities	11	6
Shopping Centre	9	7
Activates to deal with ASB/promote image of the area	7	3
Community Centre	5	2
Facilities for the elderly	3	1
Don't know/none	27	14
No response	84	43
<b>Total number of responses</b>	<b>194</b>	<b>100</b>

Base: 166 respondents (166 respondents who gave 194 responses)

**Table 4.7: Do you know about the Neighbourhood Warden Service provided by the Housing Executive?**

	Number	%
Yes	19	11
No	147	89
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.8: Have you ever used the service?**

	Number
Yes	5
No	14
<b>Total</b>	<b>19</b>

Base: 19 respondents who knew about the Neighbourhood Warden Service

**Table 4.9: How satisfied or dissatisfied were you with the service you received?**

	Number
Very satisfied/quite satisfied	3
Dissatisfied/very dissatisfied	2
<b>Total</b>	<b>5</b>

Base: 5 respondents who had used the Neighbourhood Warden service

**Table 4.10: Satisfaction with emptying of general household waste and wheelie bins**

	Number	%
Satisfactory	144	87
Unsatisfactory	22	13
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.11: Why is emptying of general household waste unsatisfactory?**

	Number
Need emptied more often	9
Don't have bin/they go missing	5
Don't clean up afterwards	4
Don't lift black bags/large items	2
Difficult for elderly to lift	1
Not stated	1
<b>Total</b>	<b>22</b>

Base: 22 respondents who found the emptying of household waste to be unsatisfactory

**Table 4.12: Satisfaction with emptying of recycling bins**

	Number	%
Satisfactory	149	90
Unsatisfactory	15	9
No response	2	1
<b>Total</b>	<b>166</b>	<b>100</b>

*Base: 166 (all respondents)*

**Table 4.13: Why is emptying of recycling bins unsatisfactory?**

	Number
Won't lift and often damaged	5
Need emptied more often	4
Don't have a bin	2
Need more bins	1
Don't know/no response	3
<b>Total</b>	<b>15</b>

*Base: 15 respondents who found the emptying of recycling bins to be unsatisfactory*

**Table 4.14: Repairing of roads and pavements**

	Number	%
Satisfactory	119	72
Unsatisfactory	44	26
No response	3	2
<b>Total</b>	<b>166</b>	<b>100</b>

*Base: 166 (all respondents)*

**Table 4.15: Why is repairing of roads and pavements unsatisfactory?**

	Number
Pot holes	9
Pavements broken	6
Never repaired	8
Repairs required	7
Not stated	14
<b>Total</b>	<b>44</b>

*Base: 44 respondents who found the repairing of roads and pavements unsatisfactory*

**Table 4.16: Satisfaction with street sweeping**

	Number	%
Satisfactory	126	76
Unsatisfactory	34	20
No response	6	4
<b>Total</b>	<b>166</b>	<b>100</b>

*Base: 166 (all respondents)*

**Table 4.17: Why is street sweeping unsatisfactory?**

	Number
Not done often enough	8
Always litter/rubbish in the area	8
Never see it being done	7
Do not clear alleyways/after football matches	4
Not stated	7
<b>Total</b>	<b>34</b>

*Base: 34 respondents who had found the street sweeping service to be unsatisfactory*

**Table 4.18: Satisfaction with clearing of road drains**

	Number	%
Satisfactory	121	73
Unsatisfactory	41	25
No response	4	2
<b>Total</b>	<b>166</b>	<b>100</b>

*Base: 166 (all respondents)*

**Table 4.19: Why is clearing of road drains unsatisfactory?**

	Number
Drains block/overflow in heavy rain	13
Not done	11
Needs to be done more regularly	3
Cars prevent cleaning	2
Not stated	12
<b>Total</b>	<b>41</b>

*Base: 41 respondents who found the clearing of road drains to be unsatisfactory*

**Table 4.20: Satisfaction with street lighting**

	Number	%
Satisfactory	141	85
Unsatisfactory	23	14
No response	2	1
<b>Total</b>	<b>166</b>	<b>100</b>

*Base: 166 (all respondents)*

**Table 4.21: Why is street lighting unsatisfactory?**

	Number
Very few street lights in the area	7
Not bright enough	4
Always broken	6
Not stated	6
<b>Total</b>	<b>23</b>

Base: 23 respondents who had found the provision of street lighting to be unsatisfactory

**Table 4.22: Policing in the area**

	Number	%
Satisfactory	109	66
Unsatisfactory	52	31
No response	5	3
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.23: Why is policing in the area unsatisfactory?**

	Number
Never see them	19
More presence required	7
Never see foot patrol	3
Slow to respond	2
Not dealing with ASB/bad attitude	2
Not stated	19
<b>Total</b>	<b>52</b>

Base: 52 respondents who had found the policing service to be unsatisfactory

**Table 4.24: Satisfaction with bus services**

	Number	%
Satisfactory	94	57
Unsatisfactory	68	41
No response	4	2
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.25: Why are bus services unsatisfactory?**

	Number
Service is poor and don't run often enough	36
Require night bus to area	5
Can't rely on the service	3
No timetable/shelter/far away	3
None in the area	2
Not stated	19
<b>Total</b>	<b>68</b>

Base: 68 respondents who had found bus services to be unsatisfactory

**Table 4.26: Satisfaction with provision of bus shelters**

	Number	%
Satisfactory	126	76
Unsatisfactory	34	20
No response	6	4
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.27: Why is the provision of bus shelters unsatisfactory?**

	Number
None in the area	16
Not enough	5
Vandalised	4
No timetable	1
Not stated	8
<b>Total</b>	<b>34</b>

Base: 34 respondents who had found the provision of bus shelters to be unsatisfactory

**Table 4.28: Satisfaction with maintenance of open green spaces**

	Number	%
Satisfactory	129	78
Unsatisfactory	33	20
No response	4	2
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.29: Why is the maintenance of open green spaces unsatisfactory?**

	Number
There is no green area/require more	9
Not done	5
Rubbish/dog foul	4
Not stated	15
<b>Total</b>	<b>33</b>

Base: 33 respondents who had found the maintenance of open green spaces to be unsatisfactory

**Table 4.30: Satisfaction with weeding of footpaths and alleyways**

	Number	%
Satisfactory	102	62
Unsatisfactory	62	37
No response	2	1
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.31: Why is the weeding of footpaths and alleyways unsatisfactory?**

	Number
Not done often enough	15
Have never seen it done	13
Many weeds/alleyways overgrown	8
Leaves falling and dangerous	5
Residents are responsible	1
Not stated/don't know	20
<b>Total</b>	<b>62</b>

Base: 62 respondents who had found the weeding of footpaths and alleyways to be unsatisfactory

**Table 4.32: Does your area have a community/residents' association?**

	Number	%
Yes	48	29
No	3	2
Don't know	114	69
No response	1	1
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.33: Can you state the name of your local community/residents' association?**

	Number	%
Sandy Row Residents Association	12	25
GVRT	5	10
Village Renewal	3	6
Blackstaff	2	4
Michael Centre	1	2
South City Resources	1	2
Woman's Group; Triangle House, Oaklea	2	4
Don't Know/Not stated	22	46
<b>Total</b>	<b>48</b>	<b>100</b>

Base: 48 (respondents whose area has a community/residents' association)

**Table 4.34: Do you feel the local community/residents' association is representative of the local community as a whole?**

	Number	%
Yes	22	46
No	11	23
Don't know	15	31
<b>Total</b>	<b>48</b>	<b>100</b>

Base: 48 (respondents whose area has a community/residents association)



**Table 4.35: Why do you feel the local community/resident association is not representative of the local community as a whole?**

	Number
Some areas/households not included/invited	6
There is a clique and decisions made by few	3
No confidence	1
Don't know	1
<b>Total</b>	<b>11</b>

Base: 11 (respondents who feel the community group is not representative of the local community – 15 responses)

**Table 4.36: Would you consider joining a local community/residents' association?**

	Number	%
Yes	20	12
No	100	60
Don't know	45	27
Already a member	1	1
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.37: Were you aware that your household lies within the South West Belfast NRA?**

	Number	%
Yes	58	35
No	108	65
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 4.38: Did you contribute to the consultation process for the development of the Neighbourhood Renewal Action Plan?**

	Number
Yes	2
No	39
Don't know/no response	17
<b>Total</b>	<b>58</b>

Base: 58 (respondents who were aware their household lies within the South West Belfast NRA)

**Table 4.39: Level of involvement**

	Number
Joined but input not considered	2
<b>Total</b>	<b>2</b>

Base: 2 (respondents who contributed to the consultation process)

**Table 4.40: Please tell us your main reason why you did not contribute to the consultation process?**

	<b>Number</b>
Didn't know about it	17
Too old/disabled/unavailable/not interested	6
Not living in the area at the time	6
I wasn't asked	3
Not stated	7
<b>Total</b>	<b>39</b>

*Base: 39 (respondents who did not contribute to the consultation process)*

## Well-Being

**Table 5.1**

<b>Gender</b>	<b>Number</b>	<b>Mean</b>
South West Belfast Mean	149	48
Male	79	49
Female	70	47
Northern Ireland Mean		50

*Base: 149 respondents who answered 6 or more of the questions*

## Education

**Table 6.1: To what extent do you agree/disagree with the following statements relating to education?**

	Strongly agree/ agree a little		Neither		Disagree a little/strongly disagree		Don't know/no response		TOTAL	
	No	%	No	%	No	%	No	%	No	%
Staying at school is important if you want to get a good job	133	80	11	7	10	6	12	7	166	100
Children at school in Northern Ireland get a good education	104	63	25	15	18	11	19	11	166	100
I enjoyed my time at school	101	61	24	14	28	17	13	8	166	100

Base: 166 (all respondents)

**Table 6.2: Are you (or is your partner) the parent or legal guardian of any children between the ages of 4 and 18 who are at school**

	Number	%
Yes	40	24
No	126	76
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 6.3: What year is your child (or if more than one child, your eldest child) in at school?**

	Number	%
Year 1 (P1) to Year 7 (P7)	22	55
Year 8 (Form 1) to Year 14 (Upper sixth)	18	45
<b>Total</b>	<b>40</b>	<b>100</b>

Base: 40 respondents with school-age children

**Table 6.4: Please indicate the extent to which you agree or disagree with the following statements:**

	Strongly agree/ Agree a little		Neither		Disagree a little/ Strongly disagree		TOTAL	
	No	%	No	%	No	%	No	%
My child's school is well led and well managed	35	88	4	10	1	2	40	100
My child's school is a good school	34	85	3	8	3	8	40	100
My child's school gives me clear information on how my child is getting on	34	85	2	5	4	10	40	100
I find my child's school welcoming to parents	32	80	6	15	2	5	40	100

Base: 40 respondents with school-age children

**Table 6.5: I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you?**

	Very important		Quite important		Not very important		TOTAL	
	No.	%	No	%	No	%	No	%
Making sure your child attends school regularly and on time.	39	98	1	2	-	-	40	100
Helping your child with schoolwork	36	90	3	8	1	1	40	100

Base: 40 respondents with school-age children

**Table 6.6: Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?**

	Number	%
Yes	16	40
No	24	60
<b>Total</b>	<b>40</b>	<b>100</b>

Base: 40 respondents with school-age children

**Table 6.7: How involved do you personally feel in your child's school life?**

	Number	%
Very involved	21	53
Fairly involved	15	38
Not very involved	3	7
Not at all involved	1	2
<b>Total</b>	<b>40</b>	<b>100</b>

Base: 40 respondents with school-age children

**Table 6.8: Do you go to parent-teacher meetings?**

	Number	%
Yes	30	75
No	10	25
<b>Total</b>	<b>40</b>	<b>100</b>

Base: 40 respondents with school-age children

**Table 6.9: Involvement in local schools**

	Yes		No		TOTAL	
	No	%	No	%	No	%
Go to parent/teacher meetings	30	75	10	25	40	100
Help out with the dinner duties/school trips and so on	7	17	33	83	40	100
Involved with Parent/Teacher Association (PTA)	5	12	35	88	40	100
Help out with school clubs/classroom	3	7	37	93	40	100

Base: 40 respondents with school-age children

**Table 6.10: How often do you help your child with their homework?**

	South West Belfast		NIOS 2011
	Number	%	%
Every time	20	50	34
Most times	9	23	18
Occasionally	3	7	28
Never	-	-	11
Other	7	18	8
No response	1	2	-
<b>Total</b>	<b>40</b>	<b>100</b>	<b>100</b>

Base: 40 respondents with school-age children (South West Belfast NRS only)

\*Note: Others include: don't get homework; when the child asks for help,

**Table 6.11: How confident do you/would you feel helping your child with their homework?**

	South West Belfast		NIOS 2010
	Number	%	%
Always confident	10	25	34
Confident most of the time	18	45	18
Confident some of the time	9	23	28
Depends what it is	2	5	8
Never confident	-	-	11
No response	1	2	-
<b>Total</b>	<b>40</b>	<b>100</b>	<b>100</b>

Base: 40 respondents with school-age children (South West Belfast NRS only)

**Table 6.12: Do you have any children in the household in Year 1 to Year 7?**

	Number	%
Yes	27	68
No	13	32
<b>Total</b>	<b>40</b>	<b>100</b>

Base: 40 respondents with school-age children

**Table 6.13: What year is your child (eldest primary school child if more than one in the household) in at school?**

	Number
Year 1	5
Year 2	4
Year 3	4
Year 4	3
Year 5	1
Year 6	6
Year 7	4
<b>Total</b>	<b>27</b>

Base: 27 respondents with children in primary school

**Table 6.14: Please indicate the extent to which you agree or disagree with the following statements.**

	Number		
	Strongly agree/agree a little	No Response	Total
My child's school puts enough emphasis on reading and writing skills	24	3	<b>27</b>
My child's school puts enough emphasis on basic numeracy skills/sums	23	4	<b>27</b>

Base: 27 respondents with children in primary school

**Table 6.15: Have you ever worked in a school?**

	Number	%
Yes	24	15
No	118	71
No response	24	14
<b>Total</b>	<b>166</b>	<b>100</b>

Base: 166 (all respondents)

**Table 7:1 Final Comments**

	<b>Number</b>	<b>%</b>
Lack of housing/poor housing conditions/regeneration required	23	23
Anti-social behaviour is an issue/action required	12	12
Area has a poor image/investment/clean up required	12	12
Happy living in the area	9	9
Do not living in this area	7	7
Transient population/number of foreign nationals in area affects community spirit	5	3
More shops required	5	3
Parking/road safety an issue	3	3
No comment	26	12
<b>Total</b>	<b>102</b>	<b>100</b>

Base: 72 respondents gave 102 comments





## Appendix 4

### Map of South West Belfast Neighbourhood Renewal Area

