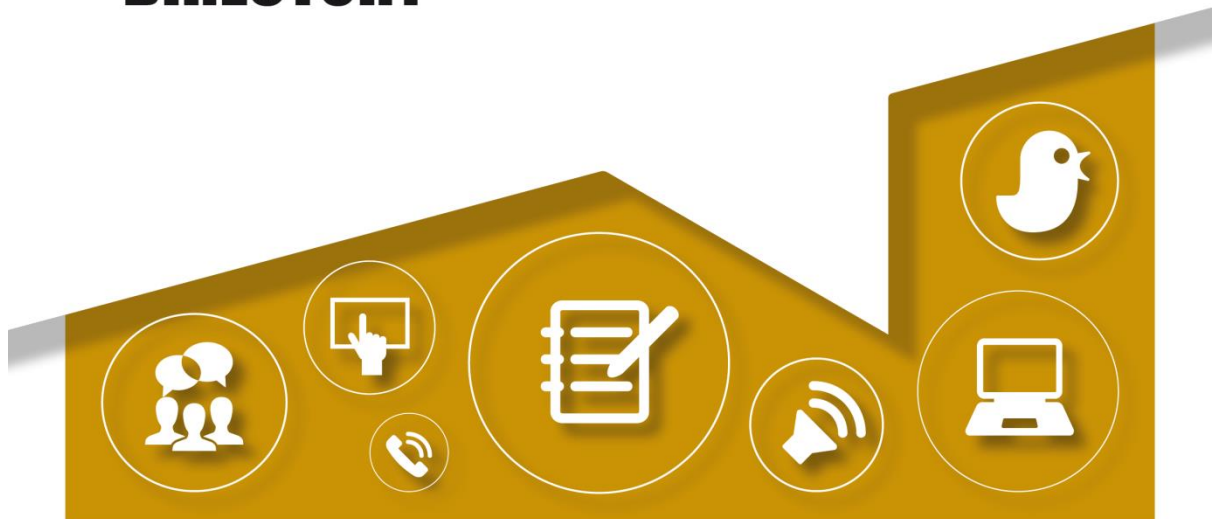


Housing
Executive

ENDING HOMELESSNESS TOGETHER

**South
LOCAL SERVICES
DIRECTORY**



Accommodation Based Services

Temporary Accommodation Hostels for Singles Belfast – Direct Access, Self-Referrals

| Name | Address/Contact | Telephone/Services Provided |
|---|--|-----------------------------|
| Morning Star Hostel | 2-12 Divis Street Belfast | 02890333500 |
| Linen Court Hostel | Linenhall Street | 028 3751 1545 |
| Inverary House (Direct Access) | 14 Inverary Avenue, Belfast | 02890652844 |
| Hosford House (Direct Access) | 239 Newtownards Road | 02890 463482 |
| Ormeau Centre (Direct Access) | 5-11 Verner Street, Belfast | 02890 238091 |
| Centenary House (Direct Access-Male) & Crash Facility | 2 Victoria Street, Belfast | 02890 320320 |
| Utility Street Men's Hostel (Direct Access) | 5-6 Utility Street, Belfast | 02890 321132 |
| Welcome Organisation –Crash | 36 Townend Street, Belfast, (Woman Only) | |
| Regina Coeli (Direct Access Female) | 8-10 Lake Glen Avenue, Belfast | 02890 612473 |
| Flax Foyer | 16 Flax Street, Belfast | 02890593301 |

Temporary Accommodation outside Belfast

| Name | Address/Contact | Telephone/Services Provided |
|-----------------------------------|-------------------------|-----------------------------|
| Slate Project | C/O 76A Market Place | 82267010 |
| Castlehill | 2 Castlehill Dungannon, | 87725860 |
| MUST | 73 Molesworth Street | 86762065 |
| Simon Community (Medium Support) | Belfast | 02890 319099 |
| Simon Community (Direct Access) | Belfast | 02890 751410 |
| Simon Community (Foyer 18-21 y/o) | Belfast | 02890 686200 |

Temporary Accommodation Western Area

| Name | Address/Contact | Telephone/Services Provided |
|------------------------|-----------------|-----------------------------|
| Clarendon @Ashmore | Londonderry | 02871268581 |
| Dillion Court | Strabane | 02890238091 |
| Foyle Haven | Londonderry | 02871365259 |
| Foyle Valley House | Londonderry | 02871365259 |
| Methodist City Mission | Londonderry | 02871309388 |
| SATH First Housing | Strabane | 02871383098 |

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| Shepard's View | Londonderry | 02871344309 |
| Strand Foyer | Londonderry | 02871281155 |
| The House In the Wells | Londonderry | 02871267957 |
| YASP | Londonderry | 02871371849 |

Simon Community-Central Access Point

| Name | Address/Contact | Telephone/Services Provided |
|-----------------|--|-----------------------------|
| Simon Community | 25-27 Franklin Street, Belfast (All Accommodation requests have to go through CAP) | 02890232882 |

Temporary Accommodation- Family Hostels

| Name | Address/Contact | Telephone/Services Provided |
|-------------------------|-----------------|-----------------------------|
| Laburnum House | Lisburn | NIHE |
| Killaney Hostel | Lisburn | NIHE |
| Glebetown Road | Downpatrick | NIHE |
| Beaufort Walk | Newtownards | NIHE |
| Moyard Housing (HE) | Belfast | 02890 244 177 |
| Conway Court | Belfast | 02890 313 242 |
| Grosvenor Hostel (HE) | Belfast | 02890 310 312 |
| Ardmoulin Hostel | Belfast | 02890 249 766 |
| Mater Dei | Belfast | 02890 743 668 |
| Thorndale Family Centre | Belfast | 02890 351 900 |
| Glen Alva Hostel | Belfast | 02890 351 185 |
| Grainne House (HE) | Belfast | 02890 803 729 |
| Roseville | Belfast | 02890 643 659 |
| Templemore House (HE) | Belfast | 02890 738 669 |

Dispersed intensively Managed Emergency Accommodation

| Name | Address/Contact | Telephone/Services Provided |
|--|--|-----------------------------|
| Queens Quarter Housing | 151 University street, Belfast BT7 1HR | 02890 313 183 |
| Simon Community (Foyer 18-21 Y/O) | 3-5 Malone Road, South Belfast, BT9 6RT | 02890 686 200 |
| Simon Community (Young People 16-17 Y/O) | 242 Antrim Road, Belfast, BT15 2AR | 02890 743 055 |

Pregnant Females

| Name | Address/Contact | Telephone/Services Provided |
|----------------|---|--|
| Life Hostel | South Belfast | 02890 438 339 Accommodation and support services for women who are pregnant or have a baby or young child and who are homeless or in need of support. |
| Shepherds View | Good Shepherd Glen, Londonderry BT47 2GB | 02871 344 309 The aim of this programme is to meet the individual learning and developmental needs of pre-school children through play based activities and to offer respite for parents that have little family support. |

NIHE Hostels

For access to NIHE Hostels please call direct line 03448920900

| Hostel | Telephone |
|------------------------------------|-------------|
| Castle Erne | 03448920901 |
| Glebetown | 03448920902 |
| Glenvara Drive | 03448920903 |
| Bradley Park Hostel | 03448920904 |
| Greystone Antrim Hostel | 03448920905 |
| Clooney Mews | 03448920906 |
| Drumard Close | 03448920907 |
| Hillview House | 03448920908 |
| Seamus Roddy House – Bridge Street | 03448920909 |
| Loughview House | 02895984650 |
| 32 Chichester Park | 02895984650 |
| New Haven | 02895984551 |
| Laburnum House | 02895982497 |
| Templemore House | 02895982497 |

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| Grainne House | 02895982497 |
| Beaufort West Winds | 02895985100 |

Charity Furniture Stores

| Name | Address/Contact | Telephone/Services Provided |
|---------------------------|--|---|
| St Vincent De Paul | 34 Thomas Street, Armagh, BT61 7QB Mayfair Business Centre, Garvaghy Rd, Portadown, Craigavon BT62 1HA | 02838325725 02838393898 We offer a confidential, person centered, non judgemental service to individuals and families, whoever or wherever they are. Home visitation is the cornerstone of our work. We are a member-led organisation and our pool of almost 1,800 volunteers work tirelessly to meet the needs of those seeking our help and support. We have 180 local Conferences across the Region. |
| Blythswood Ireland Gospel | 25 Castlewellan Rd, Banbridge BT32 4AX | 028 4062 8629 Since 1966 Blythswood Care has been providing Christian care for body and soul in the UK, Ireland and around the world. |
| War On Want | Bridge St, Banbridge BT32 3JS | 028 4062 3429 War on Want Northern Ireland works in partnership with poor communities in Africa to alleviate poverty, and to challenge the systems that keep people poor. |

Community Groups

| Name | Address/Contact | Telephone/Services Provided |
|---|--|--|
| The Jethro Centre | 6 Flush Place, Lurgan, BT66 7DT | 02838325673 The Jethro Centre is managed by Shankill Parish Caring Association (SPCA) and provides quality facilities and innovative community services to the Lurgan area. Our location close to the M1 Corridor and Lurgan Town center means access could not be easier. |
| YMCA Lurgan | 4 Carneige Street, Lurgan, BT66 6AS | 02838321025 We are a youth organisation that since 1986 has focused on marginalised disadvantaged youth (10 – 20+ years) at risk from drugs, alcohol, smoking, bad relationships, sectarianism, sectarian violence, anti-social behaviour, dysfunctional family life and associated poor mental health. |
| Clann Eireann | St Colemans Hall, 53 Lake Street, BT67 9DT | 02838323080 We are a youth organisation that since 1986 has focused on marginalised disadvantaged youth (10 – 20+ years) at risk from drugs, alcohol, smoking, bad relationships, sectarianism, sectarian violence, anti-social behaviour, dysfunctional family life and associated poor mental health. |
| CIP | 7 Foundry Street, Portadown, BT63 7AB | 02838393372 CIP is committed to the concept of social inclusion and seeks to be a catalyst in promoting innovation and opportunities for community development. |
| Armagh City Banbridge & Craigavon Borough Council | 32 Festical Road, Portadown, BT63 5HE | 02838336816 Council Services |
| Helping Hands Community Outreach Project | 15 Woodview Avenue, Craigavon, BT62 3BR | 02838330246 Is an integral ministry of Portadown. Bringing local solutions to global problems. |

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| Taghnevan Youth & Community Centre | Glemholm Park, Lurgan, BT66 8SL | 02838324989 Youth service |
| Avenue Road Community Centre | Carrick Drive,Lurgan, BT66 7DE | 02838316392 Community centre |
| Mourneview Community Centre | Pollock Drive, Lurgan, BT66 8LL | 02838326020 Mourneview Community Centre is offering a wide variety of programmes throughout the week for people of all ages |
| North Lurgan Community Centre | Levin Road, Craigavon, BT67 9EU | 02838316394 Community Centre |
| Drumcree Community Trust | 3 Ashgrove Road, Portadown BT62 1PA | 02838334522 Drumcree Community Centre provides the base for a range of services provided by Drumcree Community Trust |
| Oasis Youth Centre | 34 Bridge Street, Portadown, BT62 1JD | 02838335322 Oasis was formed in 2010 as an integral part of Community Intercultural Programmes (CIP) services to support members of the new communities and was created to assist the integration of young people from diverse ethnic cultures and communities. |

Counselling Services

| Name | Address/Contact | Telephone/Services Provided |
|---------------------------|--|---|
| Wave Trauma Centre | 15 Abbey Street ARMAGHCo. ArmaghBT61 7DX | 0283751 1599 We provide care and support for people affected by 'the troubles' in Northern Ireland. |
| Links Counselling Service | info@linkscounselling.com | 07702208559/ 02838342825 Links counselling service provides confidential and professional counselling to all members of the diverse community. |
| Nexus NI | 38 Clarendon Street, L'Derry, BT48 7ET Derry@nexusni.org | Enniskillen – 028 6632 0046 Belfast – 028 9032 6803 L'Derry – 028 7126 0566 |

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| Zest for Life | 54 Bridge Street, Banbridge, Co.Down, BT32 3JU | <u>Lena: 07818 088 314</u> <u>Hazel: 07894 388 371</u> Zest For Life Counselling and Training Services were set up in 2010 to provide high-quality private counselling and training services in Banbridge in the heart of County Down, Northern Ireland. |
| Action Mental Health | | 02837564461 / 07825627133 Information on suicide/self-harm prevention, support and initiatives within the Southern area. |
| Samaritans | www.samaritans.org.uk | 116 123 Listening ear to those in distress. |
| BACP Counselling Changes Lives | www.bacp.co.uk | 01455883300 Accredited counsellors and therapists |
| Believe in Children Barnardo's | Armagh | 02837522380 Supporting young people aged 13-18 in need and at risk. |
| Victim Support | www.victimsupportni.com | 02890243133 Emotional support for victims of crime. |
| PIPS Hope and Support Community Resource | www.pipshopeandsupport.org | 02830266195 Offers the community a targeted response to suicide and self-harm and is the leading suicide prevention charity in the area. |

Domestic Violence

| Name | Address/Contact | Telephone/Services Provided |
|---|--|---|
| Womens Aid | Armagh Newry Portadown Refuge Number | 02837511473 02830250765 0283839797 02830267174 Support and advice for women who have suffered or are suffering from domestic abuse. |
| 24 Hour Domestic & Sexual Violence Helpline | 24hrsupport@dvhelpline.org | 08088021414 Text phone: 07797805839 Open to all women and men affected by domestic or sexual violence. |

Drug & Alcohol Addiction

| Name | Address/Contact | Telephone/Services Provided |
|----------------------------------|---|--|
| Believe in children Barnardos | The Diamond, Londonderry BT48 6HN | 028 7126 0776 For children/young people and families affected by parental substance misuse. |
| Extern | 10-14 Bishop St, Londonderry BT48 6PW www.extern.org | 028 7126 2104 Addresses homelessness, drug and alcohol abuse and rehabilitating offenders to build safer communities. |
| Dunlewey | 247 Cavehill Rd, Belfast BT15 5BS | 02890392547 Helpline : 0800886725 Supporting people with addictions. |
| Start 360 | 6-10 William St, Belfast BT1 1PR | 0289043 5810 02838322714 EVERY PERSON STRONGER - we want to create and contribute to a society that can provide support for those who are at risk of becoming vulnerable and need some help to get back on track and reach their full potential. |

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| Al-Anon | The Peace House, 224 Lisburn Rd, Belfast BT9 6GE www.al-anonuk.org.uk | 02890682368 Al-Anon Family Groups provide support to anyone whose life is, or has been, affected by someone else's drinking, regardless of whether that person is still drinking or not. For some of our members, the wounds still run deep, even if their loved one may no longer be a part of their lives or has died. |
| AA Recovery Alcoholics Anonymous | 39-41 Church Square, Banbridge BT32 4AP www.alcoholicsanonymous.ie | 0800 917 7650 02890351222 Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. |
| Gamblers Anonymous | www.belfastga.co.uk www.gamblersanonymous.org.uk | 02890249185 Gamblers Anonymous is a Fellowship of men and women who have joined together to do something about their own gambling problem and help other compulsive gamblers do the same. |
| Addiction NI | www.addictionni.com | 02890664434 At Addiction NI, we work with people who need our support with their alcohol or other drug use. We aim to inspire and empower them to discover new possibilities in their lives. |
| Ascertain | www.ascertain.biz | 02879440080 Freephone :08002545123 ASCERT is a charity providing services across Northern Ireland that address the impact of alcohol and drugs related issues that affect people's lives. We are committed to ensuring individuals, families and communities are supported in the most effective way to deal with the challenges they face. |
| Community addiction team (CAT) | 219 Albertbridge Rd, Belfast BT5 4PU | Accessed through GP. |

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| Break thru | www.breakthru.co.uk | 0288753288 Awareness, education, prevention and support for alcohol and drug issues. |
| The Magnet Centre, | Newry | 02830269070/02830252214 Magnet Young Adult Centre caters for young people aged 15+ from Newry and the surrounding areas. We provide a variety of personal development programmes as well as a drop in facility. Our center is unique in that it is managed entirely by young people. |

Electricity Providers

| Name | Address/Contact | Telephone/Services Provided |
|------------------|--|-----------------------------|
| Power NI | www.powerni.co.uk | 03457 455 455 |
| Budget Energy | www.budgetenergy.co.uk | 0800 012 1177 |
| Electric Ireland | www.electricireland.com | 0345 600 5335 |
| Click Energy | www.clickenergyni.com | 0800 107 0732 |
| SSE Airtricity | www.sseairtricity.com | 01850 404 080 |

Ethnic Minority's & Hate Crime

| Name | Address/Contact | Telephone/Services Provided |
|--------|----------------------------------|--|
| NIACRO | 4 Amelia Street, Belfast BT2 7GS | 02890 320 157 APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people becoming homeless as a result of anti-social behaviour. As well as the main Floating Support service, APAC also works with communities experiencing anti-social behaviour in Banbridge in a project funded by the Banbridge Policing and Community Safety Partnership (PCSP). Base2, STEM and Welfare Advice are all part of the APAC family. APAC is funded by the |

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| | | Supporting People fund through the Northern Ireland Housing Executive. |
| Extern | www.extern.org 9-11 Brunswick Street, Belfast, BT2 7GE | 02890 330 433 Each year we speak up for and support more than 19,500 children, young people, individuals and families. We also support, house, and advise people who are homeless or facing homelessness, refugees, the Traveller community, people living with an offending past, those living with the impact of suicide and those dealing with mental health and drug and alcohol issues, to change their lives. |
| Bryson Intercultural | www.brysonintercultural.org info@brysonintercultural.org | 02890 325 835 Bryson Intercultural seeks to be a leader in working with and empowering Minority Ethnic families and their communities in Northern Ireland. |
| STEP - South Tyrone Empowerment Programme | www.stepni.org info@stepni.org | 02887 750 211 Established in 1997, STEP is a not for profit community development organisation based in Dungannon, Northern Ireland. Our range of services has continually diversified in response to changing community needs and gaps in service provision. We have grown to provide both local and regional services to the community. |
| Equality Commission | | 02890500600 The Equality Commission for Northern Ireland is a non-departmental public body established by the Northern Ireland Act 1998. Our powers and duties derive from a number of statutes which have been enacted over the last decades, providing protection |

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| | | against discrimination on the grounds of age, disability, race, religion and political opinion, sex and sexual orientation. |
| Belfast Islamic Centre | www.belfastislamiccentre.org.uk | 02890 664 465 Belfast Islamic Centre has served the community in NI for over 40 years. We are a diverse community with members from over 42 countries of origin, speaking 24 different languages, although English is the main language spoken at the centre. |
| Chinese Welfare Association | www.cwa-ni.org | 02890 288 277 To secure the future of the Chinese community in Northern Ireland within a framework of racial equality and enable all sections of the community to fully participate in both the development of the community and the wider society. |
| Indian Community Centre | 86 Clifton Street Belfast Co Antrim BT13 1AB United Kingdom | 02890 249 746 The Indian Community Center is a voluntary organisation which encourages the level of participation and inclusion in the service it provides to involve outside agencies in bringing equal access to statutory services to develop cultural awareness both with the Indian Community and the wider community. |
| ACSONI –African & Caribbean Support NI | First Floor, 9 Lower Crescent, Belfast, BT7 1NR | 028 9043 4090 ACSONI was established in 2003 to provide support and representation to people from the African and Caribbean diaspora communities in Northern Ireland. |
| NICEM Northern Ireland Council For Ethnic Minorities | 127-129 Ormeau Road Belfast BT7 1SH www.nicem.org.uk | 02890 238 645 Northern Ireland Council for Ethnic Minorities (NICEM), which works to promote good race relations, racial equality and achieve the elimination of |

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| | | racial discrimination. |
| Migrant Centre NI | Lurgan office: Unit 3, CIDO Business Complex Charles Street Lurgan, BT66 6HG | Financial Health & Wellbeing - 07769903471 Hate Crime – 07827299347 |
| Armagh Traveller Support Group | | 02837412755 Armagh Travellers Support Group (ATSG) aims to improve the quality of life for Travellers living in or visiting the Armagh area. This includes health and social well-being, accommodation, education, welfare rights, capacity building, training and employment. ATSG ensures that in accordance with Traveller needs they enjoy equality of opportunity and equality of treatment in accessing and benefiting from public services that the wider community takes for granted. |

Family Support –Youth Support

| Name | Address/Contact | Telephone/services Provided |
|--------------------------|--|--|
| Family Support NI.gov.uk | info@familysupportni.gov.uk www.familysupportni.gov.uk | 08456006483 Information on a wide range of family support services and registered childcare provision in Northern Ireland. |
| Parenting NI | www.parentingni.org | 0808 8010 722 Offers services to support parents and carers including a freephone helpline, counselling, parenting programmes and the opportunity to have a say on the issues affecting parents and carers across Northern Ireland. |

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| Childline | www.childline.org.uk | 0800 1111 Childline is a counselling service for children and young people up to their 19th birthday in the United Kingdom provided by the NSPCC |
| NSPCC | www.nspcc.org.uk | 08088 005 000 The National Society for the Prevention of Cruelty to Children is a charity campaigning and working in child protection in the United Kingdom and the Channel Islands. |
| FMNI – Family Mediation NI | 127-131 Ormeau Rd, Belfast BT7 1SH | 02890243265 Separating from the other parent of your children can be a very stressful and emotional time. At some point in the process of the breakup, you will recognise that an agreement must be found on how to move forward to ensure that your children are happy and continue to spend time with both parents. |
| Home Start | Armagh /Keady Clogher Valley Craigavon Banbridge Newry | 02887789489 02885549898 02838345357 02840626234 02830266139 Home-Start International is a worldwide family support organization. Home-Start works with people who have parenting experience to support local parents. |
| ACCORD | www.accord-ni.co.uk | 02890233002 Marriage and relationships counselling. |
| Believe in Children Barnardo's | Armagh Newry | 02837522380 02830263135 Supporting young people aged 13-18 in need and at risk. |

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| <p>EA Education Authority</p> | <p>Armagh Headquarters Craigavon/ Banbridge Armagh ,Newry & Mourne Dungannon Cookstown</p> | <p>02837512266 02838338556 02830251515 02887722167 0288675718</p> <p>The EA Youth Service manages and operates a range of funding programmes to support the delivery of Youth Work Practice, the Youth Work Curriculum and to improve outcomes for all our children and young people. Funding opportunities and registration take place at key times throughout the year and this section will provide you with information when they are open to application.</p> |
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Financial Services

| Name | Address/Contact | Telephone/Support Services |
|------------------------|--|---|
| <p>Power to Switch</p> | <p>www.powertoswitch.co.uk hello@powertoswitch.co.uk</p> | <p>Power to Switch provides much more than simply a price comparison. There is lots of information on energy issues including help with switching.</p> |
| <p>Bryson Energy</p> | <p>www.brysonenergy.org</p> | <p>02890 455 008</p> <p>Bryson Energy was originally established remit to tackle Climate Change and assist with the reduction of energy use and reflect local area energy issues.</p> |
| <p>Debt Action NI</p> | <p>www.debtaction-ni.payplan.com debt@adviceni.net</p> | <p>02890 645 919</p> <p>Debt Action Plus is a budgeting tool to help you manage your money better and deal with your debt. It will help you to calculate your household income and expenditure and provide you with a budget plan.</p> |

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| Welfare changes freephone helpline | | 08088 020 020 An independent Welfare Changes Helpline has been launched to offer support to anyone needing help or advice relating to any of the changes to the welfare system. |
| Housing Rights | The Skainos Centre, 239 Newtownards Rd, Belfast BT4 1AF | 02890 245 640 Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland. We help thousands of people each year find answers to their housing problems. We help people who are worried about homelessness, finding somewhere suitable to live, paying for their homes, bad housing and disrepair. |
| Law Centre NI | Middleton Building 10-12 High Street, Belfast BT1 2BA | 02890 244 401 Providing free independent legal advice and assistance to the public and to advisers. |
| Christians against Poverty | www.capuk.org info@capuk.org | Referral by tenant only - 08003 280 006 We exist because nobody should be held hostage by debt and poverty. But the truth is that they are rife in the UK. |
| Advice NI | 1 Rushfield Avenue, Belfast BT7 3FP www.adviceni.net info@adviceni.net | 02890 645 919 Provides independent help & advice on any of the Welfare Reform changes including Universal Credit. |
| Age NI | www.ageni.org | 08088 087 575 Age NI is the leading charity in Northern Ireland dedicated to helping everyone make the most of later life. We believe in a world where everyone can love later life and we work every day to achieve this. |

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| The Consumer Council | www.consumerCouncil.org.uk info@consumerCouncil.org.uk | 02890 251 600 The Consumer Council works to help consumers gain the skills & confidence to manage their money & make it work best for them. |
| The Money Advice Service | www.moneyadviceService.org.uk | 08001 387 777 The Money and Pensions Service is an organisation whose statutory objective is to develop and co-ordinate a national strategy to improve people's financial capabilities. The service provides free money guidance and debt advice online and by telephone. |
| Turn2us | www.turn2us.org.uk | Turn2us is a national charity providing practical help to people who are struggling financially. An Online Benefit Checker is also available on the website. |
| Newry Mourne & Down Community Advice | Armagh Banbridge Craigavon Newry, Mourne & Down www.communityadvicearmagh.com | 02837524041 02840622201 02838361181 02830262934 The twin aims of the Community Advice service are to provide the advice people need for the problems they face and secondly to improve the policies and principals that affect people's lives. |

Floating Support

| Name | Address/Contact | Telephone/Services Provided |
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| Autism Initiatives | 1 & 2 Linden House , Beechhill Business Park, 96 Beechill Road, Newtownbreda BT8 7QA | 02890 699 130 In a variety of locations throughout the UK and Ireland we offer a wide range of support for autistic people. |

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| Womens Aid | Craigavon & Bainbridge Women's Aid, Horizon House 198 Union Street Lurgan, BT66 8EQ | 02838343256 Women's Aid is the lead voluntary organisation in Northern Ireland addressing domestic and sexual violence and providing services for women and children. |
| First Housing Aid & Support Services | 23 Bishop St, Londonderry BT48 6PR | 02882240126 Floating Support Services for vulnerable adults or families who are threatened with homelessness. |
| De- Paul | 23A John Street Derry, Bt48 6JY | 02871260839 Depul is very often the first step off the street for homeless people with complex needs. The people we help are often multiply excluded from support services and would otherwise have nowhere else to turn. Depaul helps homeless people who are most in need in society. |
| Leonard Cheshire | 10-12 Derryvolgie Avenue Belfast BT9 6FL northernirelandoffice@leonardcheshire.org | Our head office: 020 3242 0200 Leonard Cheshire in Northern Ireland provides a range of supported living and community based services. It works in partnership with a range of agencies to deliver services and inform policy, campaigning on issues relevant to disabled people living in Northern Ireland. |

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| <p>Home Care Independent Living</p> | <p>ARMAGH H/O Head Office, Callan House, Hill Street, Milford, Co. Armagh, BT60 3NZ</p> | <p>028 3751 1333 With over 24 years' experience and expertise, Homecare Independent Living (HCIL) are a multi-award winning provider for the provision of health & social care, housing, support and professional training across Northern Ireland (NI), the Republic of Ireland (ROI) & UAE (Royal Homecare Dubai). With over 1200 staff across 10 regional office locations, our highly training and skilled people are at the very center of everything we do with a variety of career progression and careers opportunities available.</p> |
| <p>STEP South Tyrone Empowerment Programme</p> | | <p>02887 750 211 A free individual housing support service that enables you to take control of your life by assisting you to develop the knowledge and skills needed to set up or keep your home and live independently.</p> |
| <p>Mens Action Network</p> | <p>www.man-ni.org man_in_derry@yahoo.co.uk 100 Patrick Street, Old City Factory, Londonderry, BT48 7EL</p> | <p>02871 377 777 A safe place for men to find support with a crisis and life issues.</p> |
| <p>NIACRO</p> | <p>www.niacro.co.uk 4 Amelia Street, Belfast, BT2 7GS</p> | <p>02890 320 157 Help people having difficulty keeping their accommodation as a result of their anti-social or offending behaviour.</p> |

Furniture Storage Providers

| Name | Address | Telephone |
|----------------------|--|---------------|
| Coastways | M2 Business Park, 132 Duncrue Street, Belfast, BT3 9AR | 02890 748 588 |
| Swift Shift Removals | 47 Castle Road, Antrim, BT41 4NA | 02890 597 759 |
| Pickfords | 2-10 Duncrue Road, Belfast, BT3 9BN | 02890 741 199 |

Furniture Provision

| Name | Address/Contact | Telephone/Services Provided |
|-------------------------------|---|--|
| CHNI | 60 Great Victoria St, Belfast BT2 7BB | 028 9024 6440 We run a scheme where individuals moving from temporary accommodation into new tenancies are provided with home 'starter packs'. All Applicants must Possess FDA status. Referrals must come from NIHE or SP funded Homelessness agency's |
| Dropinn | 171 Dobbin Road, Richill Armagh, BT61 9LW | 028 3887 2200 Drop Inn is a charity that began in Richhill, Northern Ireland and now works to bring aid to over 20 countries around the world, with the help of its 35+ Charity Shops. |
| St Vincent De Paul | 34 Thomas Street, Armagh, BT61 7QB | 02837510922 Our goal is to fight poverty in all its forms through the practical assistance to people in need. |
| St Vincent De Paul | Ozanam Street, Lurgan, BT66 6JA | 02838325725 Our goal is to fight poverty in all its forms through the practical assistance to people in need. |
| Believe in Children Barnardos | 2 High Street, Lurgan, BT66 6JA | 02838323484 Barnardo's protect and support the UK's most vulnerable children. We help bring out the best in them – no matter who they are or what they have been through. For every £1 you donate, we |

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| | | spend 91p on working with children and young people. |
| OXFAM | 46 High Street, Lurgan BT66 8ED | 028 3834 9560 Oxfam is a confederation of 20 independent charitable organizations focusing on the alleviation of global poverty, founded in 1942 and led by Oxfam International. It is a major non-profit group with an extensive collection of operations. Winnie Byanyima has been the executive director of Oxfam International since 2013 |
| Hope Ltd | 99 Union Street, Lurgan, BT66 8ED | 02838345928 Charity Shop |

Get On Line

| Name | Address/Link |
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| NI Direct Government Services | www.nidirect.gov.uk |

Grants Available

| Name | Address/Contacts | Telephone/Services Provided |
|--------------------------|---|---|
| Affordable Warmth Scheme | www.nihe.gov.uk 03448 920 903 | The Affordable Warmth Scheme is the Department for Communities Scheme for addressing fuel poverty in the Private Sector. It is being delivered across Northern Ireland on behalf of the Department by the Housing Executive and the local Councils. Who is eligible for assistance? If you live in the Private Sector (in other words if you own your own home or if you rent from a Private Sector landlord) and have a total gross annual household income of less than £20,000, you may be entitled to help under the Scheme. |

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| Boiler Replacement Scheme | www.nihe.gov.uk | 03448 920 903 The Boiler Replacement Allowance is a Department for Communities Scheme, administered by the Housing Executive. The Boiler Replacement Scheme is for owner occupiers whose total gross income is less than £40,000 and is to help with the cost of replacing boilers which are 15 years or older with new boilers. Householders may also wish to convert from oil to gas or to a wood pellet boiler. |
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Homeless Prevention

| Name | Address/Contact | Telephone/Services Provided |
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| Simon Community | www.simoncommunity.org | 0800 171 2222 Simon Community NI is Northern Ireland's leading homeless charity. We help over 3000 people every year across 22 projects throughout Northern Ireland with a staff count of 300 and 50 volunteers. We work without judgement to support people who are, or are at risk of, becoming homeless. |
| Action for Children | 10 Heron Road Belfast BT3 9LE ask.us@actionforchildren.org.uk | 02890 460 500 Action for Children is a UK children's charity committed to helping vulnerable children and young people, and their families, throughout the UK. |
| First Housing Aid & Support Services | 23 Bishop St, Londonderry BT48 6PR | 028 7126 6115 Floating Support Services for vulnerable adults or families who are threatened with homelessness. |

Housing Support /Care – Preparing for a Tenancy

| Name | Address/Contacts | Telephone/Services Provided |
|---|---|--|
| Housing Executive Repairs | www.nihe.gov.uk 03448 920 901 | We were established in 1971 as Northern Ireland’s strategic housing authority. We offer a range of services to people living in socially rented, privately rented and owner occupied accommodation as well as supporting and working with a number of other public bodies. |
| Housing Executive Housing Benefit | www.nihe.gov.uk | 03448 920 902 |
| CHNI Starter Packs – Must be referred by NIHE | www.chni.org.uk | 02890 246 440 |
| St Vincent De Paul | Northern Ireland Region Charity Shop. info@svpni.co.uk | 02890351561 The aim of the St Vincent de Paul Society is to tackle poverty in all its forms through the provision of practical assistance to those in need. The concept of need is broader than financial hardship, so visiting the sick, the lonely, the imprisoned form a large proportion of the Society’s work. The Society operates in small groups, called “Conferences”, based on local parishes which meet regularly and their work is usually concentrated on local visiting. |
| Housing Executive Emergency Repairs After Hours Service | | 03448 920 901 |
| Housing Executive Homelessness after Hours Service | | 02866 382 000 02895 049 999 |

| Name | Address/Contact | Telephone/Services provided |
|---------------------------|--|---|
| Armagh Jobs & Benefits | Alexander Road, Armagh, BT61 7JL | Benefits freephone number: 08000 224 250 Employment Services phone number: <u>0300 200 7822</u> Text number: <u>028 8225 0774</u> |
| Banbridge Jobs & benefits | 18 Castlewellan Road, Banbridge | Benefits Free phone number: <u>0800 022 4250</u> Employment Services phone number: <u>0300 200 7822</u> Text number: <u>028 8225 0774</u> |
| Lurgan Jobs & Benefit | Alexander Crescent, Lurgan | Benefits free phone number: <u>0800 022 4250</u> Employment Services phone number: <u>0300 200 7822</u> Text number: <u>028 8225 0774</u> |
| Portadown Jobs & Benefits | 140 Jervis Street, Portadown, BT62 3BZ | Benefits free phone number: <u>0800 022 4250</u> Employment Services phone number: <u>0300 200 7822</u> Text number: <u>028 8225 0774</u> |

| Name | Address/Contact |
|------------|--|
| NIJobs.com | www.nijobs.com |

Low Level Housing Support

| Name | Address/Link | Telephone/Services Offered |
|-------------------------|--|---|
| Craigavon Area Foodbank | Unit 5 Cairn Business Park19 Carn Road , Carn Industrial Estate, BT63 5WG info@craigavonfoodbank.com | 08452000136 We support a nationwide network of food banks and together we provide emergency food and support to people locked in poverty, and campaign for change to end the need for food banks in the UK |

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| Housing Rights | The Skainos Centre, 239 Newtownards Rd, Belfast BT4 1AF | 02890245640 Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland. We help thousands of people each year find answers to their housing problems. We help people who are worried about homelessness, finding somewhere suitable to live, paying for their homes, bad housing and disrepair. |
| NIACRO | Amelia House, 4 Amelia Street Belfast, BT2 7GS | 02890 320 157 Help people having difficulty keeping their accommodation as a result of their anti-social or offending behaviour. |

Mental Care Health

| Name | Address/Contacts | Telephone/Services Provided |
|---------------------|---|---|
| Praxis Care | GB/NI Office Praxis Care 25-31 Lisburn Road Belfast BT9 7AA info@praxiscare.org.uk | 028 9024 5535 Praxis Care, registered as a charity in 1983, is a major provider of services for adults and children with a learning disability, mental ill health, acquired brain injury and for older people, including people with dementia. The group was established in 2002 by the merging of 3 well established charities in Northern Ireland. |
| Samaritans | 162 Thomas St, Portadown, Craigavon BT62 3BD | 028 3833 3555 02870 320 000 Support service for Mental Health, Bereavement, Addiction Issues, Benefits and Rights. |
| Mens Action Network | www.man-ni.org | Our stated aim is "Supporting and Promoting the Health and Well-being of men in the North West of Ireland" by offering advice, counselling and support in a range of issues such as Men's Health Education and Health Promotion. |

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| Mens Advisory Project | www.mapni.co.uk info@mapni.co.uk | 02890 241 929 MAP exists to provide counselling services for men experiencing domestic abuse. |
| Inspire Wellbeing for all | www.inspirewellbeing.org hello@inspirewellbeing.org Inspire Central Office Lombard House 10-20 Lombard Street Belfast, BT1 1RD | 02890 328 474 Inspire offer a range of services that provide support in the areas of mental health and learning disability across a range of areas. |
| AMH – Action Mental Health | | 02838 392 314 Action Mental Health changes the lives of those living with mental ill health and promotes resilience and well-being to future generations. |
| Mental Health Forum | www.thementalhealthforum.co.uk 02830 252 423 | The Mental Health Forum was established in 1993 as a means of communicating mental health service user opinion to service providers and receiving information from those providers. Since that time the Forum has become the official voice of that service user community within the Southern Health & Social Care Trust. |
| Cedar | www.cedar-foundation.org | 07525898794 Our services are centered around the individual needs of each person and are delivered throughout Northern Ireland supporting children and adults to live, work and to engage in their communities. |
| Aware | | 08451 202 961 02890 357 820 AWARE are the depression charity for Northern Ireland – and the only charity working exclusively for people with depression and bipolar disorder. |

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| Mencap | Derry/Londonderry 17019 Bishop Street Derry/Londonderry BT48 6PR helpline.ni@mencap.org.uk | Helpline : 0808 8081111 02871262227 Provides Services to support people every step of the way, from early years through to support in adult life, with living independently, finding a job and getting involved in their local community. |
| AMH –Everybody taking action on eating disorders | Central Office Action Mental Health 27 Jubilee Road Newtownards Co Down Bt23 4YH | 02838392314 Aims to promote greater understanding and awareness of eating disorders. We have adopted a recovery approach to provide help and support to people with eating disorders and also to their friends and family. We also advocate and lobby on their behalf, for specialist services. |
| Mind Wise | 3 Castlewella Road, Banbridge BT32 4AX | 02840669402 Mind Wise New Vision was registered as a company limited by guarantee in Northern Ireland on 10th March 2009. The new company was established in order to facilitate a demerger of the Northern Ireland region of Rethink from the national charity (also known as the National Schizophrenia Fellowship) on 1st April 2009. The new charity operates under the name MindWise . |
| HSC information in mental health conditions, treatments and medications | www.choiceandmedication.org/hscni | Pharmacy Services in Northern Ireland both from primary care and in-hospital trusts exist to support staff, service users and carers in achieving safe and effective medicines management, optimising the use of medicines by providing a high quality and friendly service. |
| Lifeline | www.mindingyourhead.info | 08088088000 Lifeline is a crisis response helpline service operating 24 hours a day, seven days a week. If you're in distress or |

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| | | despair, you can call Lifeline |
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Offenders or Those at Risk of Offending

| Name | Address/Contact | Telephone/Services Provided |
|--------|---|---|
| NIACRO | Lyndon Court, 32 -38 Queen Street, Belfast, BT1 6EF | 02890 244 737 Help people having difficulty keeping their accommodation as a result of their anti-social or offending behaviour. |

Older People

| Name | Address/Contact | Telephone/Services Provided |
|---------------|---------------------------|--|
| Bryson Energy | handyman@brysonenergy.org | 08001422865 Provides a free home safety check and provides low cost repairs and minor jobs for older people (65+) |

Physical & Sensory Impairment

| Name | Address/Contact | Telephone/Services Provided |
|------------------|--|--|
| Leonard Cheshire | Cheshire Mews, Sloan Street, Lurgan | 02838321843 We are a charity supporting individuals to live, learn and work as independently as they choose, whatever their ability |
| Cedar | Balmoraol Training & Resource Centre, 1 Upper Lisburn Road, BT10 0GW | 0290612424 02830263791 02892629071 Opportunity. Choice. Inclusion. We support people living with disability, autism & brain injury to live the lives they choose. |

Private Rented Sector

| Name | Address/Contact | Telephone/services provided |
|---------------------|--|-----------------------------|
| Property Pal | 2D Jennymount Street, Belfast, BT15 3 HN | 02890183344 |
| Jones Estate Agents | High Street, Lurgan, BT66 8AW | 02838322244 |
| Kingham | 41 North Street, Lurgan, Bt67 9AG | 02838348383 |

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| Martin Anderson | 43 Church Pl, Lurgan, BT66 6EY | 02838343226 |
| SMc Atavey | 40 th North Street, Lurgan, BT67 9AQ | 02838345485 |
| Robert Wilson | 58 High Street, Lurgan, BT66 8AU | 02838321344 |
| Apex Property Agency | 30 Carleton Street, Portadown, BT62 3EP | 02838336000 |
| Hannath | 8 Bridge Street, Portadown, BT62 1JD | 02838399911 |
| Joyce/Clarke estate agents | 2 West Street, Portadown, BT62 1JD | 028 3833 1111 |
| Hendron Property.com | 3A Thomas St, Portadown , BT62 3NP | 02838351321 |
| Orchard Lettings | 32 Tandragee Road, Portadown, BT62 3BQ | 0283855100 |
| Stevenson & Cumming | 25 Mandeville Street, Portadown, BT62 3PA | 02838350883 |
| Property Spot | 83 Armagh Road, Portadown, BT62 3DN | 028 3833 9700 |
| Williams | 28 West Street, Portadown, BT62 3JQ | 02838334157 |
| Move Made estate agents | 5 Church Plc, Lurgan, BT66 6EY | 02838812555 |

Travellers

| Name | Address/Contact | Telephone/services provided |
|--------------------------------------|---|---|
| Bryson Intercultural | Black staff Complex Unit 12, 77 Springfield Road, Belfast BT12 7AE 02890 438 265 | Bryson Intercultural seeks to be a leader in working with and empowering Minority Ethnic families and their communities in Northern Ireland. We offer a variety of services for the Irish travel Community. |
| An Munia Tober Belfast Travellers | Blackstaff Complex Unit 12, 77 Springfield Road, Belfast BT12 7BA | 02890438265 |