LIMAVADY

Neighbourhood Renewal Survey 2012







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Introduction and methodology

Background to the survey

The Northern Ireland Housing Executive (NIHE) is the regional strategic housing authority for Northern Ireland. Part of its remit is to 'conduct or promote research into any matter relating to any of its functions'. Research for the NIHE is carried out by the Research Unit and this work assists the NIHE in informing policy and improving services.

One of the Research Unit's key ongoing areas of research is its rolling programme of neighbourhood renewal surveys, carried out annually in a number of NIHE estates, regardless of tenure. Normally, all residents are invited to participate in the research; their views are a key source of information for local district offices and community organisations trying to address the complex web of problems which characterise many of these estates.

In June 2003, the government launched "People and Place – A strategy for Neighbourhood Renewal". The strategy seeks to target those communities throughout Northern Ireland that are experiencing the highest levels of deprivation. It is also about bringing together the work of all government departments, in partnership with local people, to tackle disadvantage and deprivation in all aspects of everyday life. The total population affected by deprivation throughout Northern Ireland is approximately 228,000 (one person in six)².

The Neighbourhood Renewal strategy falls within the remit of the Department for Social Development (DSD). In light of the NIHE's broad experience in undertaking research in Neighbourhood Renewal areas, the DSD Neighbourhood Renewal Team and staff from the NIHE's Research Unit met in November 2006 to discuss the DSD's objectives with regard to Neighbourhood Renewal areas and to see if there was sufficient overlap to allow the NIHE to undertake Neighbourhood Renewal Area surveys on the DSD's behalf. Following NIHE Board approval for its research programme in March 2007 – which included DSD-requested NRA research – representatives from the Research Unit met formally with the DSD and NISRA on 8 May 2007 to develop a way forward? The DSD confirmed the following in relation to its 36 NRAs:

- i) the need to monitor change over time at NI level; that is, closing the gap between the 36 Neighbourhood Renewal Areas and the NI average;
- ii) the need to identify local level issues for people living in the 36 Neighbourhood Renewal Areas;
- that there was a considerable overlap between the questionnaires used by the NIHE in its Neighbourhood Renewal Surveys and the issues the DSD wanted to explore;
- iv) that the DSD would like a small number of additional questions/amendments which, in the event, were acceptable to NIHE;
- v) that the top 10% of deprived neighbourhoods across Northern Ireland have been identified using the New Noble Multiple Deprivation Measure. Following extensive consultation, this resulted in a total of 36 areas being targeted for action. The areas include 15 in Belfast, six in the North West and 15 in other towns and cities across Northern Ireland.

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¹ Housing (NI) Order 1981, Article 6

² DSD website Urban Regeneration > Neighbourhood Renewal

DSD and **NIHE** in partnership

Given the Housing Executive's experience in conducting similar household surveys in deprived areas, the DSD's Neighbourhood Renewal team formally requested NIHE's assistance in undertaking surveys in Northern Ireland's 36 NRAs. In consultation with the DSD and on the basis of its priorities, four NRAs were selected for study in 2010/11:

Greater Shankill Coalisland Outer West Belfast Brownlow

Four new NRSs had been selected for 2011/12 to be carried out by the NIHE's Research Unit:

Lurgan Limavady Ballymena Omagh

Conduct of the survey

The project management, design, quality assurance, analysis and report writing were the responsibility of the Research Unit. Fieldwork in the Limavady NRS commenced in September 2012 and concluded in October 2012. The Housing Executive's Research Unit carried out data collection and data entry for this survey.

Survey objectives

The objectives of Neighbourhood Renewal Surveys are:

- to examine the housing history, tenure, aspects of the home and satisfaction with current dwelling:
- to ascertain intention to buy or transfer from the current NIHE/housing association dwelling;
- to investigate perceptions about the image of the area and personal safety;
- to gather opinions on the impact of crime and the extent of anti-social behaviour;
- to ascertain respondents' views on education;
- to determine the extent of local participation in and the impact of local Neighbourhood Renewal Initiatives;
- To investigate the socio-economic characteristics of the household.

Presentation of findings

The findings from the survey are presented in the following sections:

Introduction and methodology

Key Findings

Chapter 1: Socio-economic profile

Chapter 2: Characteristics of the home and area

Chapter 3: Limavady NRA

Chapter 4: Neighbourhood Renewal Chapter 5: Education in Limavady NRA

Appendix 1: Technical information

Appendix 2: Questionnaire Appendix 3: Tabular analysis

Appendix 4: Map of Limavady NRA

Key findings

Socio-economic profile

- 30% were retired (NI 27%), 27% of HRPs were working (NI 50%³), 17% were not working (NI 11%); 14% were permanently sick/disabled (NI 7%); 6% were looking after family/home (NI 4%).
- A considerable proportion of HRPs were in receipt of benefits: Housing Benefit (37%), Retirement Pension (30%) and Disability Benefit (23%).
- There was a mix of household types; the main three being lone adult (22%); two adult (16%) and lone older (15%). At NI level the predominant household types were lone older and two adult (each 15%).
- The ethnic origin of the vast majority (94%) of HRPs was white (NI level 99%⁴). Five per cent of respondents did not state the ethnicity of their HRP.
- The average household size was 2.11 (Northern Ireland average 2.49).
- 13% of household members were aged under 16 (a lower proportion to the NI level 20%⁵). A further 26% were aged over 60 (NI level 20%).
- Median annual gross household income was between £10,000 and £14,999.
- More than one-third (35%) of households surveyed had a gross income of less than £10,000 (10% had less than £5,000 and 25% had £5,000-<£10,000).
- More than two-fifths (42%) of respondents said they or someone in their household had a disability that limited their daily activities for reasons associated with a disability or long-term condition. NI level – 18%⁶.
- 45% of respondents said their household religion was Protestant and 38% said their household religion was Catholic.

Characteristics of the home

- The survey indicated a fairly high level of tenure mix; however, in terms of length of tenure there was a high level of residential stability.
- Respondents were generally satisfied with their homes, although there were also important issues to be addressed in terms of energy costs.
- 40% of respondents lived in social housing (NIHE and housing associations); 37% were in owner-occupied accommodation and 22% rented privately.
- 74% of respondents had lived in the Limavady NRA for more than 15 years.

⁴ NISRA - Continuous Household Survey 2011/12

³ NIHE - NI House Condition Survey 2009

⁵ NISRA – Population and Migration Estimates (2011)

⁶ NI Survey of Activity Limitation and Disability 2007

- 77% said they lived in houses; the remainder lived in bungalows (18%).and flats (5%).
- The most prevalent home security measures were window locks (55% of respondents' homes), security lights (34%) and door chains (19%).
- The vast majority (94%) of respondents had at least one working smoke alarm in their dwelling.
- Almost three-fifths (57%) of households represented in the survey owned or had access to one or more vehicles; 43% of respondents said their household had no vehicles.
- Most respondents (90%) had full central heating in their home. The main heating source for homes represented in the survey was oil fired with radiators (76%). Oil was the predominant home heating source at NI level (68%⁷).
- There were high levels of satisfaction among respondents with various aspects of their heating system, the ease of using the system (78%) and the type of heating system (73%). However, almost half (43%) were dissatisfied with the cost of running the system.
- 34% of respondents said they had been unable to adequately heat their home in the last 12 months. The cost of domestic fuel (61; 76%), low household income (44; 55%) and money needed for other priorities (37; 46%) were factors contributing to respondents' inability to adequately heat their home.
- More than two-fifths (44%) of respondents had heard of the Warm Homes Scheme.
- Most respondents (82%) said their home was about the right size; 10% said it was too small and 7% said it was too big.
- More than three-quarters (78%) of respondents were satisfied with their home overall.
- A very small proportion (4%) of respondents in social housing said they intended to buy their home during the following two years.

Limavady NRA

- The survey indicated moderate levels of satisfaction with the area and a
 perception that the area had not really changed, although there were a
 number of anti-social behaviour issues to be addressed.
- More than two-thirds (67%) of respondents agreed that they really felt part of the community living in the area.
- 55% disagreed that they felt embarrassed to bring people to the area.
- More than half (58%) agreed that they were proud to come from the area.

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⁷ NI House Condition Survey 2009

- More than half (56%) thought the area was not really changing, 25% thought it was changing for the worse and 19% thought it was changing for the better.
- 20% of people in Limavady NRA perceived the level of antisocial behaviour (ASB) in their local area to be high. The equivalent figure for Northern Ireland was lower at 13%⁸.
- The main ASB problems identified by respondents in the area were 'people using or dealing in drugs' (42%); 'rubbish or litter' (28%), 'and 'vandalism' (28%). The most prevalent perceived problems at Northern Ireland level were 'rubbish and litter' (27%) and 'teenagers hanging around on streets' (23%)⁹.
- The vast majority (93%) of respondents said they felt safe walking alone in the area during the day and 80% said they felt safe in their own home at night. However, more than half (52%) said they did not feel safe walking alone in the area after dark.

Neighbourhood renewal

- The survey indicated fairly low levels of awareness of neighbourhood renewal and community involvement.
- The majority (86%) of respondents were not aware that their household was within the Limavady Neighbourhood Renewal Area.
- More than one-fifth (92%) of respondents said they were not aware of physical changes that had improved the neighbourhood within the previous 12 months.
- The most common issue that respondents said needed to be addressed was to 'reduce drug and alcohol abuse' (26%); reduce ASB' (13%) and 'more employment/investment into the area' (8%).
- More than half (51%) of respondents said their area had a community/residents' association; 15% said their area did not have one and the remaining 34% did not know.
- Three-fifths (60%) of all respondents said they would not consider joining a local community/residents' association, compared to 15% who said they would and 24% who did not know if they would join.
- Four-fifths (80%) of respondents were not aware of the Housing Executive's neighbourhood warden service.

Education

- More than four-fifths (85%) of respondents agreed that 'staying on in school is important if you want to get a good job' (NI level - 84%¹⁰).
- More than four-fifths (86%) of respondents agreed that 'children in Northern Ireland get a good education' (NI level 88%).

⁸ NICS 2010/11: Perceptions of Crime Research and Statistical Bulletin 1/2012

⁹ NICS 2810/11: Perceptions of Crime Research and Statistical Bulletin 1/2012

¹⁰ NISRA – NI Omnibus Survey 2011 – Education module

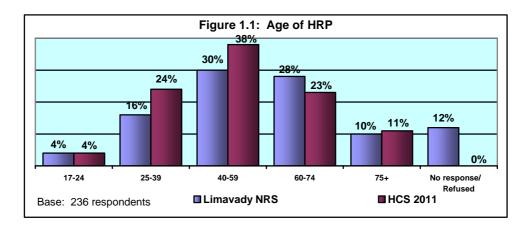
- More than two-thirds (68%) of respondents agreed that they had enjoyed their time at school (NI level 67%).
- 19% of respondents (46) had one or more children of school age (4-18 years).
- Of these respondents, more than four-fifths (42; 91%) agreed their child's school was a good school. A similar proportion (40; 87%) agreed their 'child's school gave clear information on how their child is getting on' and 'found their child's school welcoming to parents' (40; 87%).
- 98% of respondents with children of school age (59) agreed that making sure their child attends school regularly and on time is important.
- The majority of respondents with children of school age (42; 91%) said helping their child with homework is important and helping their child with schoolwork (42; 91%).
- More than one-quarter (12; 26%) of respondents said they would consider taking their child out of school during term time (NIOS 2010: 24%).
- Most respondents with children of school age said they feel involved personally in their child's school life (55% very involved; 41% fairly involved

1.0 Socio-economic profile

This chapter details the socio-economic characteristics of households within the Limavady NRA.

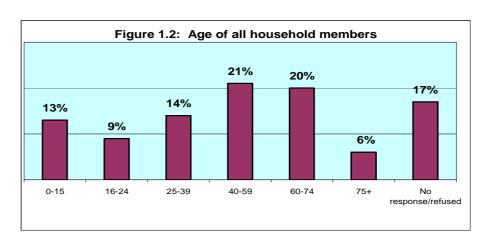
1.1 Age of Household Reference Person

Almost one-third (30%) of HRPs were aged between 40 and 59: 28% were aged between 60 and 74 and 16% were between 25 and 39; 10% were aged 75 or older and four per cent were between 16 and 24. Data from the Northern Ireland House Condition Survey (2011) are included in Figure 1.1 below for reference (Appendix Table 1.1).



1.2 Age of all household members

In total, 485 individuals were identified as resident in the 236 households surveyed. More than one-fifth (21%) of household members were aged 40 and 59, 20% were between 60 and 74; 14% were aged between 25 and 39; 13% were aged 15 and less and 6% were 75 or over (Figure 1.2; Appendix Table 1.3).



1.3 Average household size

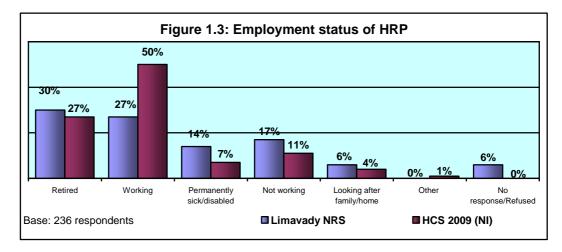
The survey found that the mean household size in Limavady NRA was 2.05. The Northern Ireland average was 2.49¹¹.

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¹¹ NISRA Continuous Household Survey 2011/12

1.4 Employment status of Household Reference Person

Almost one-third (30%) of HRPs were retired, 27% were working (inclusive of 3% self-employed), 17% were not working, 14% were permanently sick/disabled and 6% were looking after family/home. Data at the Northern Ireland level from the HCS 2009 are included in the graph below for reference (Figure 1.3, Appendix Table 1.4).



1.5 Household type

Households were classified into eight types according to the number and ages of household members. Table 1A includes a description of each household type, along with the findings from this survey and from the 2009 House Condition Survey (HCS) for reference.

Table 1A: Household types and definitions (%)

	Limavady NRS 2012	HCS 2009
Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)	22	13
Two Adult (two people – related or unrelated – below pensionable age)	16	15
Lone Older (lone person of pensionable age – 65 years for men, 60 years for women)	15	15
Two Older (two people – related or unrelated - at least one of whom is of pensionable age)	11	14
Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children < 16)	10	13
Large Adult (three or more adults - related or unrelated – and no dependent children <16)	0	12
Lone Parent (sole adult living with dependent child(ren) <16)	8	8
Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16)	2	10
Not enough information supplied to classify household type	7	-

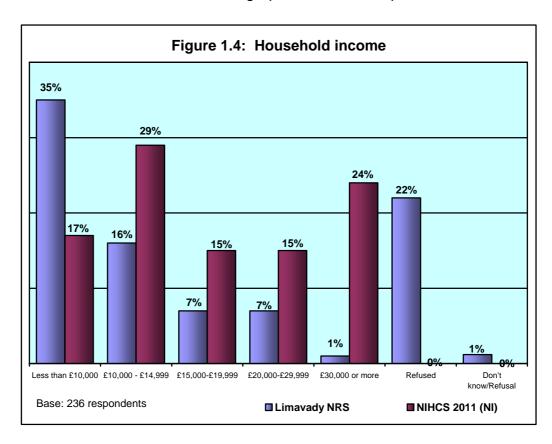
1.6 Household type comparison with House Condition Survey 2009

Table 1A shows that lone adult (22%) were the predominant household types followed by two adult (16%) and lone older households (15%), two older (11%) and small family (10%). Comparison with HCS 2009 findings shows some variation in the distribution of household types. The proportions of lone adult and two adult households were higher than those at NI level. In contrast, two older, small family, large adult and large family households were more prevalent at NI level than in the Limavady NRA (Appendix Table 1.5).

1.7 Annual household income

This survey defines household income as the total annual income before tax of the Household Reference Person (HRP) and partner (if applicable), including all income from savings, employment, benefits and other sources.

More than one-third (35%) of respondents said their annual gross household income was less than £10,000; 16% had between £10,000 and £14,999, 7% had between £15,000 and £19,999, and 8% had £20,000 or more. More than one-third (34%) of respondents either did not know or refused to give any details of their household income. Full income details are in Table 1.6and Appendix 1.4 and data from the NIHCS 2011 are included in the graph below for comparison



1.8 Benefits

The main benefits received by HRPs were Housing Benefit (37%), Retirement Pension (30%); and Disability Benefit (23%). Table 1B and Appendix Table 1.7 detail the benefits received by respondents and their partners (if applicable).

Table 1B: Benefits received	Household Reference Person (%)	Partner (%)
Housing Benefit	37	6
Retirement Pension	30	28
A Disability Benefit	23	18
Income Support	16	5
Child Benefit	14	15
Pension Credit	14	6
Child Tax Credit	11	6
Incapacity Benefit	11	2
Jobseekers Allowance	9	5
Working Tax Credit	7	8
Other, including Carer's Allowance	6	4

1.9 Long-term illness or disability

More than two-fifths (42%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities. Of these respondents, the majority (80; 81%) said their household had one disabled member, 18 (18%) had two or more disabled members in the household (Appendix Tables 1.8 and 1.9).

1.10 Household religion

More than two-fifths (45%) of HRPs described their household religion as Protestant, 38% as Catholic and 7% as mixed religion. The remaining 10% either stated that their household had another religion or refused/omitted to state the religion of their household (Appendix Table 1.10).

1.11 Ethnic origin and nationality of Household Reference Person Almost all HRPs (94%) were white (Appendix Table 1.11).

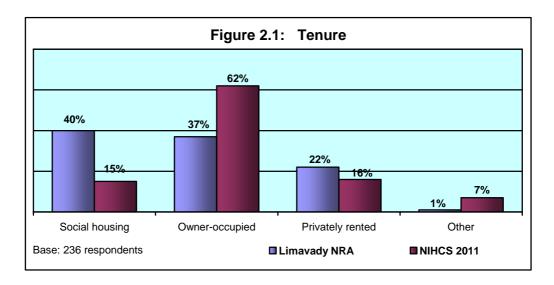
The majority (62%) of HRPs were British; 18% were Northern Irish; 13% were Irish and 2% were of another nationality. (Appendix Table 1.12)

2.0 Characteristics of the home and area

This chapter presents an analysis of some of the characteristics of homes within the Limavady NRA, the tenure, length of tenure, satisfaction with aspects of accommodation and intention to buy or transfer to/from NIHE or housing association properties.

2.1 Tenure

A slightly higher proportion of respondents were living in social housing (40%) than owner-occupied properties (37%) or privately rented accommodation (22%). Data at the Northern Ireland level from the Northern Ireland House Condition Survey 2011 are included in Figure 2.1 for comparison (Appendix Table 2.1).



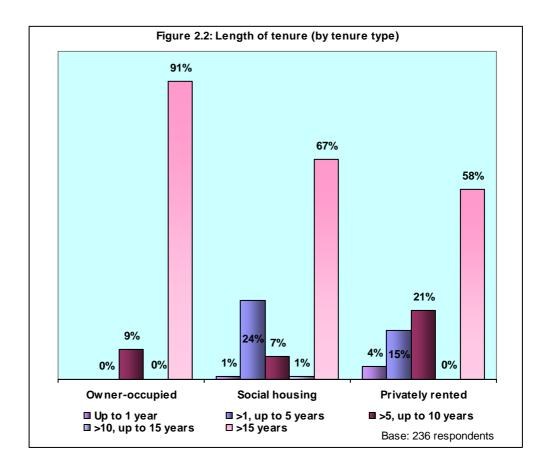
2.2 Length of time living in Limavady NRA

Almost three-quarters (74%) of respondents had lived in the Limavady NRA for 15 years or more and the remainder (25%) had lived there for less than 15 years (Appendix Table 2.2).

2.3 Almost three-fifths (59%) of respondents said they had lived within the Limavady NRA before moving to their present home. Seventeen per cent had lived outside the Limavady Council area and 14% had lived outside the Limavady Neighbourhood Renewal area but within the Limavady Council Area. A further 10% had never lived anywhere else (Appendix Table 2.3).

2.4 Tenure by length of time living in Limavady NRA

Analysis of length of tenure-by-tenure type shows that a higher proportion of owner-occupiers (91%) than those in social housing (67%) or privately rented accommodation (58%) had lived in the Limavady NRA for more than 15 years. Further detail is in Figure 2.2 and Appendix Table 2.4.



2.5 Dwelling type

More than three-quarters (77%) of respondents said they lived in a house; 18% lived in a bungalow and5% lived in flats/apartments (Appendix Table 2.5).

2.6 Home security

Home security measures in respondents' homes included window locks (55%); security lights (34%); door chains (19%); door viewers (18%); and burglar alarms (9%) (Appendix Table 2.6).

2.7 Smoke alarms

The majority of households (94%) had working smoke alarms. More than two-fifths (42%) had two working smoke alarms, more than one-quarter (27%) had one working smoke alarm and 25% had three or more. However, 5% had no working smoke alarms present (Appendix Table 2.7).

2.8 Vehicle ownership and parking

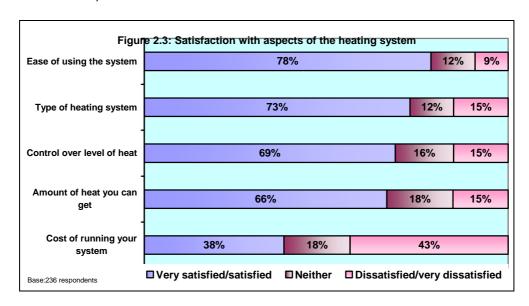
Respondents were asked how many cars or other vehicles were owned or available for use by anyone in their household. More than two-fifths (43%) did not own any vehicles, almost half (46%) owned or had access to one vehicle and 11% owned or had access to two or more vehicles. Respondents' most common area for parking in the Limavady NRA was on the street (73; 55%). More than one-third (35%) parked on their driveway and eight per cent parked in a garage (Appendix Tables 2.8 and 2.9).

2.9 Heating system

Almost all households in the survey (90%) had full central heating and a small proportion had partial central heating (5%). However five per cent had no central heating. The main heating source in more than three-quarters (76%) of homes represented in the survey was oil fired with radiators. Other main heating sources included solid fuel open fire with radiators (9%), and main gas (6%) (Appendix Tables 2.10 and 2.11).

2.10 Satisfaction with heating system

Respondents reported high levels of satisfaction with various aspects of their heating system, ranging from 'satisfaction with the easy of using the system' (78%) to 'satisfaction with the type of heating system' (73%). However, more than two-fifths (43%) of respondents were dissatisfied with the cost of running the system (Figure 2.3; Appendix Table 2.12).



2.11 Ability to adequately heat the home

More than one-third (80: 34%) of respondents said they had been unable to adequately heat their home during the previous 12 months. The cost of domestic fuel (61; 76%), low household income (44; 55%) and money needed for other priorities (37; 46%) were factors contributing to the difficulties experienced by these respondents in heating their homes (Appendix Tables 2.13-2.15).

2.12 Warm Homes Scheme

More than two-fifths (104; 44%) of respondents had heard of the Warm Homes Scheme. Analysis by tenure shows that awareness of the scheme was highest among owner-occupiers (45; 52%) and private renters (27: 52%) (Appendix Table 2.16).

2.13 Size of home

More than four-fifths (82%) of respondents said their home was about the right size; 10% said it was too small and seven per cent said their home was too big (Appendix Table 2.17).

2.14 Satisfaction with home

More than three-quarters (78%) of respondents were very satisfied/satisfied with their home; 9% were neither satisfied nor dissatisfied and 13% were dissatisfied/very dissatisfied. The main reason for dissatisfaction was 'repairs required', 'difficult to heat 'and 'too large/small' (Appendix Tables 2.18 and 2.19).

2.15 House sales and transfers

Respondents living in social housing (NIHE or housing association properties – 40%; 95 respondents) were asked about their intentions to purchase or transfer/exchange their dwelling. Only a small proportion (4: 4%) of tenants said they intended to buy their home during the following two years; the majority (87: 92%) did not intend to buy their home and four per cent (4) were unsure (Appendix Table 2.20).

Transfer applications

Of the 92% of respondents in social housing who did not intend to buy their home; nine (10%) had applied for a transfer from their present property during the previous two years and a small number (4; 5%) intended to apply for a transfer during the following 12 months. Most of those who wished to transfer wanted to stay within the local area (9 respondents) (Appendix Tables 2.21-2.23).

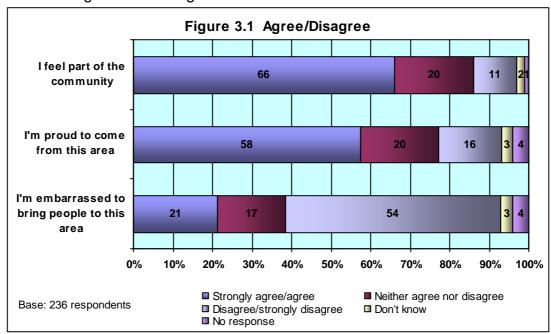
3.0 Limavady NRA

This chapter presents an analysis of data from questions aimed specifically at respondents' perceptions of life in the Limavady NRA, including opinion of the area, crime and antisocial behaviour and sense of community safety.

3.1 Perceptions about the area

Respondents were asked to state how much they agreed or disagreed with a number of statements related to their perceptions of the area (Figure 3.1; Appendix Table 3.1).

- More than three-fifths (67%) of respondents agreed that they really felt part of the community living in the area; 20% neither agreed nor disagreed and 11% disagreed.
- More than half (58%) agreed that they were proud to come from the area; 20% neither agreed nor disagreed and 16% disagreed.
- More than half (55%) of respondents disagreed that they felt embarrassed to bring people to the area; 21% agreed and 17% neither agreed nor disagreed.



- 3.2 More than half (56%) of respondents thought the area overall was not really changing; 19% thought the area was changing for the better and 25% thought it was changing for the worse (Appendix Table 3.2).
- 3.3 Reasons given by the 19% (45 respondents) who thought the area was changing for the better included 'quieter and friendlier neighbours' (13; 23%) and 'homes well kept and area cleaner' (7; 12%). Among the 25% (60 respondents) who said the area was changing for the worse, the most common reason was 'the increase in ASB' (28; 25%) and increase in alcohol/drug abuse' (27; 24%)(Table 3A; Appendix Table 3.3).

Table 3A: Perceived reasons why	the local area is changing
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Changing for the better Changing for the worse					
	Num	%		Num	%
Quieter and friendly neighbours	19	33	Increase in ASB/noise and parties and vandalism	28	25
Homes well kept and area cleaner	7	12	Alcohol/drug abuse	27	24
More police presence/dealing with drugs	5	9	Increase in strangers/rental properties/no longer a close-knit community	17	15
Less ASB and trouble from youths in the area	6	11	More reinvestment/employment into the area/town	10	9
NIHE updating and maintaining their stock	4	7	Problem neighbours	9	8
Others, tenant association;	1	2	Rubbish and litter	3	3
Don't know/no response	15	26	Feel unsafe in the area	2	2
Base: 45 respondents who ga	ave 57 re	easons	No respect for others/area	2	2
			Lack of children's facilities	2	2
			Others, dogs fouling; flags in area; political views; no maintenance	8	7
			No response	3	3

Base: 60 respondents who gave 111 reasons

3.4 Perceptions about anti-social behaviour in Limavady NRA

Respondents were asked to rate how much of a problem different types of anti-social behaviour (ASB) were in their area within a 15 minute walk of their home. In line with the latest Northern Ireland Crime Survey 2008/9 (NICS), the following seven strands of ASB were used to form a composite measure¹² to gauge the overall perceived level of ASB in Limavady NRA compared to Northern Ireland as a whole:

- 1. abandoned or burnt out cars:
- 2. noisy neighbours or loud parties;
- 3. people being drunk or rowdy in public places;
- 4. people using or dealing drugs;
- 5. teenagers hanging around on the streets;
- 6. rubbish or litter lying around; and
- 7. vandalism, graffiti and other deliberate damage to property.
- 3.5 Based on this composite measure, findings from this survey show that 20% of respondents in Limavady NRA perceived the level of ASB in their local area to be high. The equivalent figure for Northern Ireland was considerably lowers (13% ¹³) (Appendix table 3.4B).

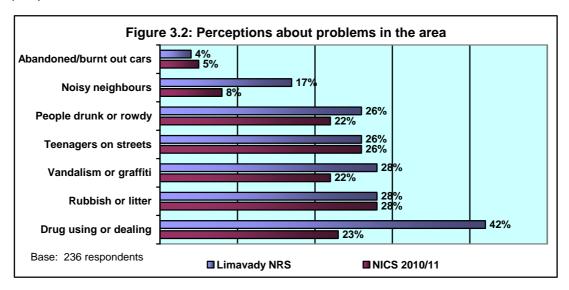
Perceptions of ASB were measured using the NICS scale based on respondents' answers to the questions related to the seven ASB strands, as follows: 'very big problem'=3, 'fairly big problem'=2, 'not a very big problem'=1' and 'not a problem at all'=0. The maximum score for the seven questions was 21. Those respondents with 'high' levels of perceived antisocial behaviour scored 11 or more on this scale

NICS 2010/11: Perceptions of Crime Research and Statistical Bulletin 1/2012

- 3.6 The two ASB types perceived by the largest proportions of respondents to be problems in the local area were:
 - People using and dealing in drugs (42%); and
 - Rubbish or litter lying about (28%);

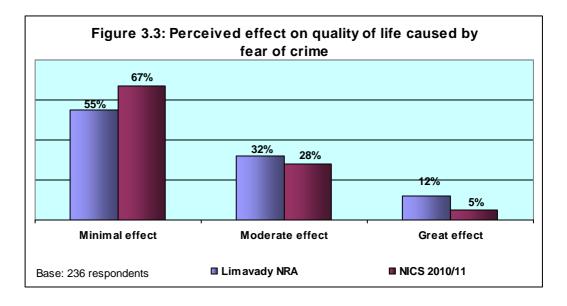
The most prevalent perceived problems at Northern Ireland level were:

- rubbish or litter lying around (28%); and
- Teenagers hanging around on the streets (26%) (Figure 3.2: Appendix Table 3.4A & B).
- 3.7 Findings from the Limavady NRA survey show that the lowest proportions of respondents perceived the following types of ASB to be problematic: noisy neighbours (17%) and abandoned/burnt out cars (4%). The least prevalent perceived ASB problems at Northern Ireland level were noisy neighbours (8%) and abandoned or burnt out cars (5%).



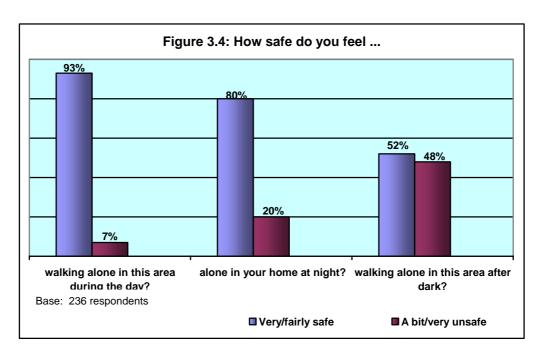
- 3.8 Perceptions about the effect of 'fear of crime' on quality of life
 Respondents were asked to rate how much their quality of life was
 affected by fear of crime, on a scale of 1 to 10, 1 being 'no effect' and
 10 being 'a total effect'. In order to standardise the results, the
 following conventions have been used to gauge the effect of 'fear of
 crime' on quality of life:
 - 1. minimally affected (responded in the range 1 to 3);
 - 2. moderately affected (responded in the range 4 to 7); and
 - 3. greatly affected (responded in the range 8 to 10).
- 3.9 More than half (55%) of respondents in Limavady NRA felt that 'fear of crime' had a minimal impact on their quality of life, almost one-third (32%) said it had a moderate effect and 12% considered that it had a great effect (Figure 3.3; Appendix Table 3.5)).

 $^{^{14}}$ NICS 2010/11 Perceptions of Crime Research and Statistical Bulletin 1/2012 $\,$



3.10 Perceptions about personal safety

The vast majority (93%) of respondents said they felt safe walking alone in the area during the day. More than half (52%) of respondents felt safe walking alone in the area after dark; however, 80% felt safe in their own home when alone at night. Respondents' reasons for not feeling safe are detailed in the appendix tables (Figure 3.4; Appendix Tables 3.6-3.10).



4.0 Neighbourhood Renewal

This chapter analyses respondents' awareness of physical improvements to the area and recent neighbourhood renewal activity, assesses community involvement, measures satisfaction with services and identifies perceptions about other services, facilities or improvements needed in the Limavady NRA.

4.1 Physical changes within the Limavady NRA

The majority (92%) of respondents were not aware of any physical changes which had improved the neighbourhood within the previous 12 months. Physical changes identified by the remaining 8% (18 respondents) included 'new gas heating installed/availability' and 'renovations to properties' (Appendix Tables 4.1 and 4.2).

4.2 Important issues to be addressed in the neighbourhood
Almost two-fifths (39%) of respondents thought there were issues that needed to be addressed (Appendix Tables 4.3). The most common issues were 'reducing drug and alcohol abuse', 'reducing ASB' and 'more employment/investment into the area'. A full breakdown of issues identified by respondents is in Appendix 4.4.

4.3 Facilities/services/activities in the area

Respondents were asked about their awareness and use of certain facilities in the area and whether anyone in their household would use them. The highest proportions of respondents were aware of sports facilities (56%) and adult education classes (49%). Use of these facilities varied greatly as shown in Table 4A and a full breakdown is in Appendix Table 4.5.

	Percentage (%)				
	Aware of	Would use			
Sports facilities	56	35			
Adult education classes	49	21			
Youth activities	41	15			
Pre/extended school play group	40	11			
Mother and Toddler Group	39	9			
Facilities for senior citizens	35	15			

Table 4A: Awareness and use of local facilities

4.4 Services needed that were not already available

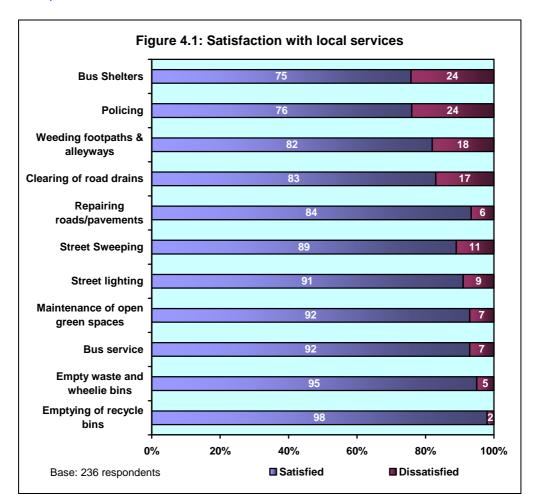
More than one-fifth (23%) of respondents gave examples of services or facilities needed in the area. Of these respondents, more than one-tenth (25; 32%) said more youth clubs and sports facilities and 12 (15%) said provide facilities for children/play area. Responses were varied and are detailed fully in the appendix tables; however, almost four-fifths (182; 77%) of respondents did not state what services or facilities were needed in the area (Appendix Table 4.6).

4.5 Neighbourhood warden

Four-fifths (80%) of respondents said they were not aware of the Housing Executive's neighbourhood warden service. Of the 20% of respondents who were aware, only a small number (5) had used the service and all (5) were satisfied with the service they had received (Appendix Tables 4.7-4.9).

4.6 General services within the area

Respondents were asked about a number of general services provided in the area and whether they found them satisfactory or unsatisfactory. Respondents were most satisfied with the emptying of recycle bins (98%) and least satisfied with bus shelters in the area (75%) and policing (76%). The reasons for dissatisfaction were varied and are detailed in the appendix tables (Figure 4.1: Appendix Tables 4.10-4.31).

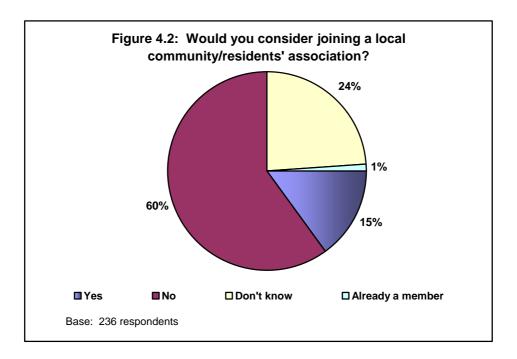


4.7 Community/residents' associations

More than half (51%) of respondents said their area had a community/ residents' association; 34% did not know and the remaining 15% said their area did not have one. Respondents who were aware of a community/residents' association in their area were asked to give the name of it. Their responses are listed in the appendix tables (Appendix Tables 4.32 and 4.33).

Of the 117 respondents (51%) who said their area had a community/residents' association, more than half (54%) felt it was representative of the community as a whole; 17% said it was not representative and remaining respondents (29%) did not know (Appendix Table 4.34). The reasons given by respondents who thought the community/residents' association did not represent the community are detailed in Appendix Table 4.35.

Three-fifths (60%) of all respondents said they would not consider joining a local community/residents' association and 15% said they would consider doing so. A further 24% of respondents were undecided and 1% was already a member of a local community/residents' association (Figure 4.2; Appendix Table 4.36).



4.8 Awareness of the local NRA

More than four-fifths (86%) of respondents had not been aware that their home was within the Limavady NRA. Of the 14% (32 respondents) who had been aware that their home was within the Limavady NRA, a small number (3) had contributed to the consultation process for the development of a neighbourhood renewal action plan.

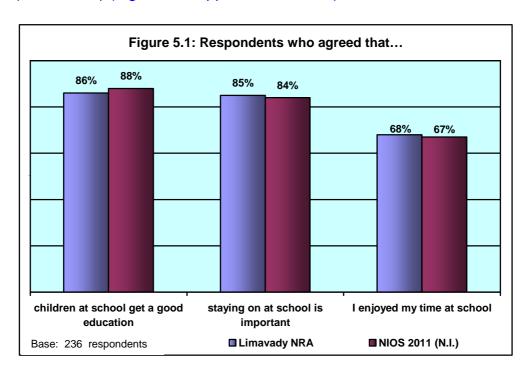
The main reasons given by the 23 respondents (72%) who had not contributed to the consultation process were that they had not known about it/had not been asked to contribute to Neighbourhood Renewal (Appendix Tables 4.37-4.39).

5.0 Education in Limavady NRA

One of the main objectives of the Neighbourhood Renewal Strategy is to improve educational standards. This survey sought to ascertain respondents' views on educational services for children and their personal experiences of, and opinions on, educational provision in Limavady NRA. The results of the latest education module of the 2010 Northern Ireland Omnibus Survey¹⁵ (NIOS) have been included for information.

5.1 General opinions about education

Respondents were asked how much they agreed or disagreed with a series of statements relating to education in general. More than four-fifths (86%) agreed that children at school in Northern Ireland get a good education (NIOS: 88%), 85% agreed that staying on at school is important if one wants to get a good job (NIOS: 84%) and more than two-thirds (68%) agreed that they had enjoyed their time at school (NIOS: 67%) (Figure 5.1; Appendix Table 5.1).



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¹⁵ NISRA - Northern Ireland Omnibus Survey 2011 - Education Module

5.2 Parents of children aged 4-18

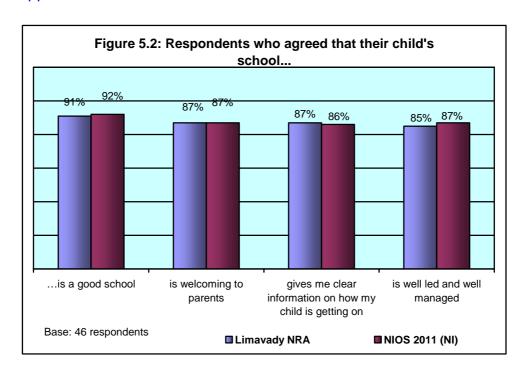
The survey included a series of questions on education, directed at respondents who were the parent/guardian of children aged between 4 and 18 and attending school (46; 19% of all respondents to the survey). If these respondents had more than one child of school age, they were asked to answer the questions with particular reference to the child whose birthday was next (Appendix Table 5.2).

5.3 Primary/secondary education

Almost half (21; 46%) of respondents with school-age children said their child was in primary education (Years 1 to 7) and 25 respondents (54%) said their child was in post-primary education (Years 8 to 14)(Appendix Table 5.3).

5.4 Parents' opinions on schools

Respondents who were parents of school-aged children were asked to state the extent to which they agreed or disagreed with a series of statements relating to their child's school. More than four-fifths (42; 91%) respondents agreed their child's school is a good school; high proportions also agreed that their child's school gives clear information on how their child is getting on (40: 87%); is welcoming to parents (40; 87%) and is well led and well managed (39: 85%), Results from the NIOS 2011 broadly reflect these views, illustrated in Figure 5.2 and Appendix Table 5.4.



5.5 Importance of parental responsibilities regarding education

Almost all respondents (42; 91%; NIOS 2010 - 94%) who had schoolage children said making sure their child attends school regularly and on time was very/quite important and almost all respondents (42; 91%; NIOS 2011 - 96%) said helping their child with homework was very/quite important (Appendix Table 5.5).

5.6 Term-time holidays

More than one-quarter (12; 26%) of respondents with school-age children, reported that they would consider taking their child out of school during term time, for example, for a family break or holiday. This figure is similar to Northern Ireland level as reported by the NIOS 2011, which found that 23% of parents would consider taking their child out of school during term time (Appendix Table 5.6).

5.7 Parental involvement

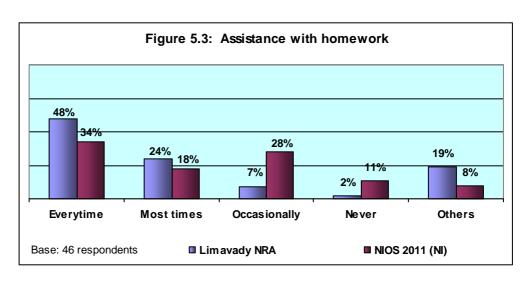
The majority (44; 96%) of respondents said they felt involved in their child's school life (NI level – 88%). Respondents reported different levels of involvement in their child's school, ranging from 38 (83%) attending parent-teacher meetings to four (13%) helping out with dinner duties/school trips. Findings from this survey and from the 2011 NIOS at Northern Ireland level are included for reference in Table 5A and Appendix Tables 5.7-5.9.

Table 5A: Type of parental involvement in child's school

	Percentages		
Activity	Limavady 2011	NIOS 2011 (NI)	
Attending parent/teacher meetings	83	85	
Get involved with the Parent/Teacher Association (PTA)	24	12	
Helping out with dinner duties/school trips and so on	13	9	
Helping out with school clubs/classroom	8	6	

5.8 Assistance with homework

More than half (22; 48%) of respondents with school-age children said they help their child with their homework every time; almost one-quarter (11; 24%) said they help most times and three respondents (7%) said they help occasionally. This is illustrated in Figure 5.3, which also shows data at the Northern Ireland level from the NIOS 2011(Figure 5.3 and Appendix Table 5.10)



5.9 Confidence helping child with homework

Almost half (22; 48%) of respondents with children at school said they would feel confident most of the time helping their child with homework, 13 (28%) said they would always feel confident. Eight respondents (18%) said they would feel confident some of the time. Fewer respondents said it depends what the homework is (1; 2%). Findings from the 2011 NIOS are included for reference in the appendix tables (Appendix Table 5.11).

5.10 Children of primary school age

Of those 46 respondents with children who were still at school, 24 (52%) had one child or more between Year 1 and Year 7, i.e. at primary school(Appendix Tables 5.12 and 5.13).

Respondents with more than one child of primary school age were asked to think about their eldest child when answering the following questions:

- Most of this sub-sample of respondents (23 out of 24) agreed that their child's school puts enough emphasis on basic numeracy skills/sums (2011 NIOS 91%) (Appendix Table 5.14).
- Almost all respondents with children at primary school (23 out of 24) agreed that their child's school puts enough emphasis on reading and writing skills. (2011 NIOS 87%)

5.11 Working in schools

All respondents were asked if they had ever worked in a school: 21% said they had done so (Appendix Table 5.15).

Appendix 1: Technical information

Survey methodology

The Housing Executive Research Unit sent each randomly selected household a self-complete questionnaire and letter explaining the objectives of the survey prior to door step visits by interviewers from the Housing Executive's Research Unit. Up to five attempts were made to achieve an interview at each issued address, unless a sampled household had notified the Research Unit that they did not wish to participate in the survey. At least one of the five attempts was made in the evening or at the weekend. Interviewers did not make calls on Sundays, except by prior arrangement with respondents.

The sample and response rate

A total of 1077 properties were in the Limavady Neighbourhood Renewal Area (NRA), as identified by Pointer Address Data Base (GIS). The Housing Executive's Research Unit selected a random sample of 400 households from all tenures within the NRA using specialised software, IBM SPSS Statistics.

On completion of fieldwork, 11 addresses in the sample were identified as being ineligible due to being vacant, inaccessible or derelict, which reduced the valid sample to 389 addresses. A total of 236 completed interviews were achieved, giving a response rate of 61% (Table A1).

Table A1

Breakdown of response:		
	Number	%
Original target sample	400	
Vacant/derelict/ inaccessible	10	
Non residential	1	
Revised target sample	389	100
Refusals	60	15
Non-contacts	93	24
Actual interviews achieved	236	61

Sample error

The proportion of respondents who gave a particular answer was only an estimate of the proportion of all potential respondents in Limavady NRA who would have given that answer, i.e. there was a margin of error, plus or minus, known as the sample error. Table A2 shows the margins of error for various percentages for a sample size of 236 at the 95% confidence level. The 95% confidence level means that if the same survey were to be carried out 20 times, exactly the same results would be obtained in 19 of those cases.

If, for example, the percentage cited in the report is 80%, the probable sample error is \pm 5.1%. Therefore, there are 95 chances in 100 that the true figure lays between 74.9% and 85.1%.

Table A2

Response: 236		Percentages								
	5	10	15	20	25	30	35	40	45	50
	or	or	or	or	or	or	or	or	or	
	95	90	85	80	75	70	65	60	55	50
Sample error:	2.8	3.8	4.6	5.1	5.5	5.9	6.1	6.3	6.4	6.4

Reporting conventions

Conditions regarding the inclusion of numbers and/or percentages in findings, depending on the size of the sample or sub-sample, are set out below:

- Where the sample, or sub-sample, is 100 or more, the textual analysis (i.e. the main body of the report) includes percentages only. The tabular analysis (i.e. the appendix tables) includes both numbers and percentages.
- ♦ Where the sample, or sub-sample, is 50 or more but less than 100, both the textual and tabular analyses include numbers and percentages.
- ♦ Where the sample, or sub-sample, is less than 50, both the textual and tabular analyses include numbers, but **not** percentage figures.

Since the total achieved sample in this survey is 236 and questions were directed at sub-samples of less than 100 and also less than 50 respondents, all of the above conditions apply to sections of both the textual and tabular analyses. However, in the case of the sub-sample group of respondents with school-age children (46 respondents), the Research Unit decided, due to the proximity to the normal cut-off figure of 50, it was acceptable to include percentage figures in the analysis for the benefit of the client.

Appendix 2: Questionnaire



LIMAVADY NEIGHBOURHOOD RENEWAL SURVEY

The Housing Executive, on behalf of the Dept for Social Development is carrying out a survey of people living in the Limavady area. The aim of the survey is to understand your views of the type of housing you live in and your perceptions of the Limavady area as a place to live. The findings will be used by Government to assess the impact of the Neighbourhood Renewal Initiative.

All information given will be treated in the strictest confidence

Section 1 - You and your home

Q1. How long have you lived in the Limavady area?

Please circle one response only

Less than 6 months	1
6 months or more but less than 1 year	2
1 year or more but less than 5	3
5 years or more but less than 10	4
10 years or more but less than 15	5
More than 15 years	6

Q2. Where did you live immediately before your present home?

Please circle one response only

Within the Limavady area?	1
Outside the Limavady area but within the Craigavon Council area	2
Outside the Craigavon Council area	3
Have never lived anywhere else	4

Q3. Which of the following best describes your home?

Please circle one response only

House	1
Flat/apartment	2
Bungalow	3
Other, <i>please specify here</i>	4

Q4. Do you rent or own your home?

Please circle one response only

ricase circle one response only	
Rent from Housing Executive	1
Rent from Housing Association	2
Rent Privately	3
Owner Occupier	4
Purchased through Co-ownership	5
Other, please specify here	6

Q5. Does your home have any of the following......?

Please circle either yes or no for each security device

	Yes	No
Window Locks	1	2
Security Lights	1	2
Burglar Alarm	1	2
Door Chain	1	2
Door Viewer (Peep-Hole)	1	2
Other security device, <i>please specify here</i>	1	2

Q6. How many *working* smoke alarms do you have in your home?

Please circle one response only

One	1
Two	2
Three or more	3
None	4

Q7. How many cars or other vehicles are owned or available for use, by one or more members of your household?

Please circle one response only

One	1	» Continue to question 8
Two	2	» Continue to question 8
Three or more	3	» Continue to question 8
None	4	» Go to question 9

Q8. Where do you usually park your *only or main* vehicle?

Please circle one response only

On the street	1
In my garage	2
On the driveway	3
Other, <i>please specify here</i>	4

Q9. Do you have central heating in your home?

Please circle one response only

	. iedee en ere erre reeperiee ering	
Yes – full		1
Yes – partial		2
No	·	3

Q10. What is your *main* source of heating?

Please circle one response only	
Oil Fired with radiators	1
Mains Gas	2
Bottled/Tank gas	3
Economy 7	4
Electric fire (not Economy 7)	5
Solid Fuel Open Fire (with radiators)	6
Solid Fuel Open Fire (no radiators)	7
Solid Fuel Glass Fronted Fire (with radiators)	8
Solid Fuel Glass Fronted Fire (no radiators)	9
Other, <i>please specify here</i>	10

Q11. How satisfied or dissatisfied are you with each of the following aspects of your *main* heating system?

First of all...

Please circle one response for each aspect of your main heating system

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
the type of heating system	1	2	3	4	5
the cost of running your system	1	2	3	4	5
the amount of heat that you can get	1	2	3	4	5
the control over the level of heat	1	2	3	4	5
The ease of use of the system	1	2	3	4	5

Q12. In the last 12 months, have you ever been unable to adequately heat your home?

Please circle one response only

Yes	1	»Continue to question 13
No	2	»Go to question 14

Q13. Thinking about the last occasion, which of the following factors were responsible for your inability to adequately heat your home?

Please circle one answer for each line

	Yes	No
The cost of domestic fuel	1	2
Low household income	1	2
Money needed for other priorities	1	2
Other, <i>please specify here</i>	1	2

Q14. Have you heard of the Warm Homes Scheme (which provides a package of energy efficiency and heating measures to owner occupiers and people living in privately rented accommodation)?

Please circle one response only

une response unity		
Yes	1	
Nο	2	

Q15. Would you say that your home is:

Please circle one response only

Too big	1
About the right size	2
Too small	3
Don't know	4

Q16. Overall, how satisfied or dissatisfied are you with your home?

Please circle one response only

Very satisfied	1	
Quite satisfied	2	» Go to Section 2
Neither satisfied nor dissatisfied	3	
Dissatisfied	4	» Continue to question 17
Very dissatisfied	5	•

Q17.	If dissatisfied, can you please tell us your <i>main</i> reasons why?			
	1.			
	2.			

Section 2 - Future Intentions

THE FOLLOWING QUESTIONS ARE FOR HOUSING EXECUTIVE AND HOUSING ASSOCIATION TENANTS ONLY. IF YOU ARE ${\hbox{\bf NOT}}$ A HOUSING EXECUTIVE/ ASSOCIATION TENANT PLEASE GO TO SECTION 3

Q1. Do you intend within the next 2 years to buy your home from the Housing Executive/Housing Association?

Please circle one response only

Yes	1	» Go to Section 3
No	2	» Continue to question 2
Don't know	3	» Continue to question 2

Q2. Have you applied in the last 2 years to the Housing Executive/Housing Association for a transfer from your present property?

Please circle one response only

Yes	1	» Go to question 4
No	2	» Continue to question 3

Q3. Do you intend within the next 12 months to apply for a Housing Executive/Housing Association transfer?

Please circle one response only

Yes	1	» Continue to question 4
No	2	» Go to Section 3

Q4. If Yes, where do you wish to transfer to?

Please circle one response only

Wish to transfer within your own local area	1
Wish to transfer to a different area	2
Other, please specify	3

Q5. What are your *main reasons* for applying for a transfer?

1.			
2.			
2			
3.			

Section 3 - Your Neighbourhood

THE FOLLOWING QUESTIONS ARE FOR ALL RESPONDENTS

Q1. To what extent do you agree or disagree with each of the following statements about your area?

Please circle one response on each line						
First of all	Strongly	Agree a	Neither	Disagree	Strongly	Don't
	agree	little	/ nor	a little	disagree	know
I really feel part of the community, living in this area	1	2	3	4	5	6
I'm embarrassed to bring people to this area	1	2	3	4	5	6
I feel proud to come from this area	1	2	3	4	5	6

Q2. Would you say that, *overall*, this area is...

Please circle one response only		
Changing for the better	1	» Continue to question 3
Not really changing	2	» Go to question 4
Changing for the worse	3	» Continue to question 3

Q3.	Why do you say that?	
	1.	

2.		
3.		

Q4. For the following types of anti-social behaviour, can you tell me how much of a problem they are in your area? By area we mean within a 15 minute walk.

Please circle one answer on each line

	Very big problem	Fairly big problem	Not a very big problem	No problem at all
Noisy neighbours or loud parties	1	2	3	4
Teenagers hanging around on streets	1	2	3	4
Rubbish or litter lying about	1	2	3	4
Vandalism, graffiti and other deliberate damage to property or vehicles	1	2	3	4
People using or dealing in drugs	1	2	3	4
Abandoned or burnt out cars	1	2	3	4
People being drunk or rowdy in public places	1	2	3	4

Q5. How much is your own quality of life affected by fear of crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

					F	Please c	ircle one	e respor	nse only
1	2	3	4	5	6	7	8	9	10

Q6. How safe do you feel walking alone in this area after dark? (by area we mean within a 15 minute walk). If you never go out alone at night, how safe *would* you feel?

Please circle one response only

Very safe	Fairly safe	A bit unsafe	Very unsafe	
1	2	3	4	
» Go to question 8		» Continue to question 7		

Q7. Why do you feel unsafe walking alone in this area after dark?

Please circle one response only

Trease direie erie respe	1100 01119
Too old	1
III/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other, please specify here	11

Q8. How safe do you feel walking alone in this area during the day? If you never go out alone during the day, how safe **would** you feel?

Please circle one response only

	Very safe	Fairly safe	A bit unsafe	Very unsafe
	1	2	3	4
» Go to question 11			» Continue to	question 10

Q10. Why do you/would you feel unsafe walking alone in this area during the day?

Please circle one response only

- · ·	
Too old	1
III/sick/disabled	2
Family responsibilities	3
Fear of being mugged or physically attacked	4
Fear of burglary/vandalism	5
Fear of becoming a victim of crime	6
Fear of being subject to or witnessing anti-social behaviour	7
Fear of receiving verbal abuse	8
Young people hanging around	9
People using or dealing drugs	10
Other, please specify here	11

Q11. How safe do you feel when you are alone in your own home at night? NB – if you are never alone at night, how safe *would* you feel?

Please circle one response only

Ī	Very safe	Fairly safe	A bit unsafe	Very unsafe
ı	1	2	3	4

Please go to Section 4.

Section 4 - Neighbourhood Renewal

Q1. Are you aware of any physical changes that have *improved* your neighbourhood in the last 12 months?

Please circle one response only

Yes	1	» Continue to question 2
No	2	» Go to question 3

Q2. If yes, please give details of the most recent improvements to your area.

1.			
2.			
3			
3.			

Q3. Are there any important issues in your neighbourhood that you think need to be addressed?

Please circle one response only

Yes	1	» Continue to question 4
No	2	» Go to question 5

Q4. What are the most important issues in your neighbourhood that you would like to see addressed? Please limit your responses to 3 issues.

1.		
2		
2.		
3.		

TO ALL RESPONDENTS

We would like to take this opportunity to ask you about facilities and services in your area. We are going to ask you about each type of facility or service in turn. Firstly...

Section A: Are you aware of the facility/service in your area?

Section B: FOR THOSE 'AWARE OF' AT SECTION A - Does your household use this facility/service?

Please circle a response to indicate awareness or not in Section A for each facility/service aware of and say if used or not in Section B

	Section A		Sec	tion B
	Aware of the facilities/services			or household these facilities
Mother/Toddler & Childcare Facilities	Yes	No	Yes	No
Pre/Extended School Facilities	Yes	No	Yes	No
Youth Facilities	Yes	No	Yes	No
Facilities for Senior Citizens	Yes	No	Yes	No
Education Classes	Yes	No	Yes	No
Sports Facilities	Yes	No	Yes	No

Q6. Can you tell me, what facilities, services or activities would you like to see provided in the area that are not already available.

1			
2			
3			

Q7. Do you know about the neighbourhood warden service provided by the Housing Executive?

Please circle one response only

Yes	1	» Continue to question 8
No	2	» Go to question 11

Q8. Have you ever used the service?

Please circle one response only

Yes	1	» Continue to question 9
No	2	» Go to question 11

Q9. How satisfied or dissatisfied were you with the service you received?

Please circle one response only

Please circle one response only		
Very satisfied	1	
Quite satisfied	2	» Go to question 11
Neither satisfied nor dissatisfied	3	
Dissatisfied	4	» Continue to question 10
Very dissatisfied	5	-

Q10.	If dissatisfied	how could the	sarvica ha	improved? (please specify)
Q10.	ii uissatisiieu,	HOW COULD THE	: sei vice be i	iiiibi ovea ((i	Diease Specify

1.			
2.			

Q11. Here is a list of general services *in the area*. Please tell us whether the service is satisfactory or unsatisfactory in Part A and if it is unsatisfactory, please give your <u>main</u> reason why in Part B.

First	P	art A	Part B
	Satisfactory	Unsatisfactory	Why unsatisfactory
Emptying of general household waste wheelie bins	1	2	
Emptying of recycling bins	1	2	
Repairing of roads & pavements	1	2	
Street sweeping	1	2	
Clearing of road drains	1	2	
Street lighting	1	2	
Policing in the area	1	2	
Bus services	1	2	
Provision of bus shelters	1	2	
Maintenance of open green areas	1	2	
Weeding of footpaths and alleyways	1	2	

Q12. Does your area have a local Community/Residents' Association?

Please circle one response only

Yes	1	» Continue to question 13
No	2	» Go to question 16
Don't know	3	» Go to question 16

Q13.	If yes, please state the name of your local Community/Residents Association.

Q14. Do you feel the local Community/Residents Association is representative of the local community as a whole?

Please circle one response only

Yes	1	» Go to question 16
No	2	» Continue to question 15
Don't know	3	» Go to question 16

Q15.	If no – please give your main reasons why?							

Q16. Would you consider joining a local Community/Residents Association?

Please circle one response only

Yes	1
No	2
Don't know	3
Already a member	4

Neighbourhood Renewal is a partnership between all government departments, agencies, communities and others to work together to close the gap between the quality of life for those living in the most disadvantaged areas with the rest of Northern Ireland. Your household has been selected to participate in this survey because you live within the Limavady Neighbourhood Renewal Area.

To all respondents

Q17.	Were yo	u aware that	your hou	isehold lies	within the	e <i>Limavad</i> y	Neighbourhood	l Renewal A	Area?

Please circle one response only

Yes	1	» Continue to question 18
No	2	» Go to Section 5

Q18. Neighbourhood Renewal Action Plans have been developed for your area. Did you contribute to the consultation process for the development of the Neighbourhood Renewal action plan for your area?

Please circle one response only

Yes	1	» Continue to question 19
No	2	» Go to question 20
Don't know	3	» Go to Section 5

Q19. If yes, please give brief details about your level of contribution to the Neighbourhood Renewal Consultation Exercise?

Q20. If no, please tell us your main reason why you did not contribute to the consultation process?

	» Go to Section 5

Section 5 - Education

One of the main objectives of Neighbourhood Renewal is to improve educational standards. The Department of Social Development want high quality educational services for children and are interested in your personal experiences of, and opinions on, educational provision where you live.

To all respondents

I enjoyed my time at

school.

Q1. How much do you agree or disagree with each of these statements about education?

1

Please circle one answer on each line Disagree a Strongly Agree a Neither Don't Strongly little agree / nor little disagree agree know disagree Children at school in Northern Ireland get a 1 2 3 4 5 8 good education. Staying on at school is important if you want to 1 2 3 4 5 8 get a good job.

Q2. Are you or your partner the parent or legal guardian of any children between the ages of 4 and 18 who are at school?

3

2

Please circle one response only

4

Yes	1	» Continue to question 3
No	2	» Go to question 15

5

8

To respondents with school age children

Q3. The following questions are about education. We now need you to select one child in the household for you to consider when answering these education questions. Please follow the instructions from the grid below.

If you have one child aged between 4 and 18 who	» Go to question 4
is at school	
If you have more than one child aged between 4	» Please choose the child whose birthday
and 18 who is at school	is next and continue to question 4.

Q4. What year is this child in at school?

Please tick one box for the child selected at question 3

P1	P2	P3	P4	P5	P6	P7	1 st Year	2 nd Year	3 rd Year	4 th Year	5 th Year	Lower 6 th	Upper 6 th

Questions 5 to 11 are in relation to the child selected at Q3

Q5. Please indicate the extent to which you agree or disagree with the following statements.

Please circle one answer on each line

	Strongly agree	Agree a little	Neither agree nor disagree	Disagree a little	Strongly disagree	Don't know
I find my child's school welcoming to parents	1	2	3	4	5	8
My child's school gives me clear information on how my child is getting on	1	2	3	4	5	8
My child's school is well led and well managed	1	2	3	4	5	8
My child's school is a good school	1	2	3	4	5	8

Q6. Here is a list of responsibilities parents have told the Department of Education about. For each one can you tell us how important it is to you?

Please circle one answer on each line

	Very important	Quite important	Not very important	Not at all important	Don't know
Making sure your child attends school regularly and on time.	1	2	3	4	8
Helping your child with schoolwork	1	2	3	4	8

Q7. Sometimes parents take their child out of school during term time, for example on a family break or holiday. Would you consider doing this yourself?

Please circle one response only

Yes	1
No	2

Q8. How involved do you personally feel in your child's school life?

Please circle one response only

Very involved	Fairly	Not very	Not at all	
	involved	involved	involved	
1	2	3	4	

Q9. Thinking of your involvement with your child's school, which (if any) of the following activities do you do?

Please circle one answer on each line

	Yes	No
Go to parent teacher meetings	1	2
Help out in the classroom	1	2
Help out with dinner duties/school trips and so on	1	2
Help out with school clubs	1	2
Get involved with the Parent Teacher Association (PTA)	1	2
None of these	1	2
Other, <i>please specify</i>	1	2

Q10. How often do you help your child with their homework?

Please circle one response only

Ticase circle one respo	iisc oiliy
Doesn't get homework	1
Every time	2
Most times	3
Occasionally	4
Never	5
When the child/children ask for help	6

Q11. How confident do you/would you feel helping your child with their homework?

Please circle one response only

			1 10030 011 0	no one respense emy
Always confident	Confident most of	Confident some of	Never confident	Depends what it is
	the time	the time		
1	2	3	4	5

Q12. The next question applies only to respondents who are the parent/guardian of a child or children in primary school, from Year 1 (P1) to Year 7 (P7).

If you have one child in Primary School	» Go to question 13
If you have more than one child in primary school	» Please choose the eldest of these children
	and continue to question 13.

Q13. What year is this child in at school?

Please tick one box for the child selected at question 12

P1	P2	P3	P4	P5	P6	P7

Q14. Please indicate the extent to which you agree or disagree with the following statements (about the child in primary school between years 1 and 7)

Please circle one answer on each line

	Thouse on the answer off caust line					
	Strongly	Agree a	Neither	Disagree a	Strongly	Don't
	agree	little	agree nor	little	disagree	know
			disagree			
My child's school puts enough emphasis on reading and writing skills	1	2	3	4	5	8
My child's school puts enough emphasis on basic numeracy skills/sums	1	2	3	4	5	8

To all respondents

Q15. Have you ever worked in a school?

Please circle one response only

Yes	1
No	2

Section 6 - You and Your Household

It would be very helpful to the research if you could provide some details about yourself and the people who live with you

Under the Disability Discrimination Act (1995) a "disabled person" is defined as a person with:

"A physical or mental impairment which has a substantial and long term adverse effect on a person's ability to carry out normal day to day activities".

Day to day activities are normal activities carried out by most people on a regular basis. The affect of the disability must have lasted at least 12 months, or are likely to last at least 12 months or for the rest of the life of the person affected.

Q1. Does any member of your household have a disability which affects their normal day to day activities?

Please circle one response only

Yes	1	» Continue to question 2
No	2	» Go to question 3

Q2. How many members of your household have a disability that affects their normal day to day activities?

Please circle one response only						
1	2	3+				

Q3 How many people live in this household?

Ent	ter nu	ımber

Q4. Could you please complete the following table and provide details of everyone who lives here and how they are related to the **Household Reference Person** (HRP)? *This is the person who would be considered to be the head of the household.* Please circle a response for each category that applies to each person. Please start by giving the age of the Household Reference Person and then work down the categories, circling the appropriate response.

Person:	HRP	2	3	4	5	6	7	8	9	10
Age on last birthday:										
				_						
Gender Male	1	1	1	1 2	1	1	1	1	1	1 2
Your Household HRP	2 1	2	2		2	2	2	2	2	
Relationship to HRP: Partner (married)	'	2	2	2	2	2	2	2	2	2
Partner (cohabiting)		3	3	3	3	3	3	3	3	3
Partner (civil partnership)		4	4	4	4	4	4	4	4	4
Child		5	5	5	5	5	5	5	5	5
Parent		6	6	6	6	6	6	6	6	6
Other Relative		7	7	7	7	7	7	7	7	7
Lodger		8	8	8	8	8	8	8	8	8
Other non-relative		9	9	9	9	9	9	9	9	9
Employment Status				<u> </u>						
Self Employed	1	1	1	1	1	1	1	1	1	1
Working full-time	2	2	2	2	2	2	2	2	2	2
Working part-time	3	3	3	3	3	3	3	3	3	3
Not working short term (< 1 year)	4	4	4	4	4	4	4	4	4	4
Not working long term (> 1 year)	5	5	5	5	5	5	5	5	5	5
Retired (excludes looking after home)	6	6	6	6	6	6	6	6	6	6
Student (further / higher education)	7	7	7	7	7	7	7	7	7	7
Permanent Sick/Disabled	8	8	8	8	8	8	8	8	8	8
Looking after family/home	9	9	9	9	9	9	9	9	9	9
Other, including schoolchild	10	10	10	10	10	10	10	10	10	10
Marital Status										
Single (never married)	1	1	1	1	1	1	1	1	1	1
Married (first marriage)	2	2	2	2	2	2	2	2	2	2
Re-married	3	3	3	3	3	3	3	3	3	3
Civil Partnership	4	4	4	4	4	4	4	4	4	4
Separated (but still legally married)	5	5	5	5	5	5	5	5	5	5
Divorced (but not legally remarried)	6	6	6	6	6	6	6	6	6	6
Widowed (but not legally remarried)	7	7	7	7	7	7	7	7	7	7
Ethnic Group										
White	1	1	1	1	1	1	1	1	1	1
Chinese	2	2	2	2	2	2	2	2	2	2
Irish Traveller	3	3	3	3	3	3	3	3	3	3
Indian	4	4	4	4	4	4	4	4	4	4
Pakistani	5	5	5	5	5	5	5	5	5	5
Bangladeshi	6	6	6	6	6	6	6	6	6	6
Black Caribbean	7	7	7	7	7	7	7	7	7	7
Black African	8	8	8	8	8	8	8	8	8	8
Mixed Ethnic (please specify)	9	9	9	9	9	9	9	9	9	9
Other, please specify	10	10	10	10	10	10	10	10	10	10
Black other (please specify)	11	11	11	11	11	11	11	11	11	11
Nationality British	1	1	1	1	1	1	1	1	1	1
British British	2	2	2	2	2	2	2	2	2	1 2
Northern Irish	3	3	3	3	3	3	3	3	3	3
Portuguese		4	4	4	4	4	4	4	4	3 4
Latvian		5	5	5	5	5	5	5	5	5
Latviari		6	6	6	6	6	6	6	6	6
Polish	6 7	7	7	7	7	7	7	7	7	7
Nigerian	8	8	8	8	8	8	8	8	8	8
Other (please specify)	9	9	9	9	9	9	9	9	9	9
Other (pieuse speelity)	,	 	–							
		<u> </u>	<u> </u>	1	<u> </u>	<u> </u>	Ī	Ī	Ī	

Q5. Can you please indicate the approximate **total GROSS WEEKLY/MONTHLY/ANNUAL income** from all sources for yourself and your partner (if you have one). That will be the amount before deductions of income tax, National Insurance and other compulsory deductions. Please take into account any money you may have from employment including bonuses, overtime, pensions and state pensions, benefits and interests from savings. Exclude money you may receive from other members of the household.

Please circle one response only

Less than £96 per week Less than £417 per month		Less than £5,000 per year	1
£97 - £192 per week		£5,000 - £9999 per year	2
£193 - £288 per week	£834 - £1,250 per month	£10,000 - £14,999 per year	3
£289 - £385 per week	£1,251 - £1,667 per month	£15,000 - £19,999 per year	4
£386 - £481 per week	£1,668 - £2,083 per month	£20,000 - £24,999 per year	5
£482 - £577 per week	£2,084 - £2,500 per month	£25,000 - £29,999 per year	6
£578 - £673 per week	£2,501 - £2,917 per month	£30,000 - £34,999 per year	7
£674 - £769 per week	£2,918 - £3,333 per month	£35,000 - £39,999 per year	8
£770 - £962 per week	£3,334 - £4,167 per month	£40,000 - £49,999 per year	9
£963 or more per week	£4,168 or more per month	£50,000 or more per year	10
Refused	Refused	Refused	77
Don't know	Don't know	Don't know	88

Q6. Does the Household Reference Person or partner (if applicable) receive any of the following benefits? (If no partner code N/A)

Please circle a response for each benefit the household reference person and partner, if applicable, receives.

	Hous	sehold	Referenc	e Person
	Yes	No	Refused	Don't know
Child Benefit	1	2	7	9
A Disability Benefit	1	2	7	9
Incapacity Benefit	1	2	7	9
Housing Benefit	1	2	7	9
Income Support	1	2	7	9
Jobseeker's Allowance	1	2	7	9
Retirement Pension (inc works pension)	1	2	7	9
Working Tax Credit	1	2	7	9
Child Tax Credit	1	2	7	9
Pension Credit	1	2	7	9
Other Benefits, please specify	1	2	7	9

Partner							
Yes	No	Refused	Not	Don't			
103		rtorusou	applicable	know			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			
1	2	7	8	9			

Q7. The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household.

Please circle one response only

	riedee en ere erre erre erry								
Protestant	Catholic	Mixed Religion Protestant/C atholic	Other	None	D\K	Refused			
1	2	3	4	5	8	7			

Q8.	Have you any other comments you would like to make about life in the Limavady Neighbourhood Renewal Area?
_	

End of Questionnaire

THANK YOU VERY MUCH FOR YOUR HELP

Appendix 3: Tabular analysis

Socio-economic profile

Table 1.1: Age of HRP

	Number	%
16-24	10	4
25-39	38	16
40-59	71	30
60-74	66	28
75+	24	10
No response	27	12
Total	236	100

Base: 236 (all respondents)

Table 1.2: Gender of HRP by Age of HRP

		16-24	25-39	40-59	60-74	75+	No response	AII No/%
Male	No.	6	14	37	42	10	8	117
	%	60	37	52	64	42	39	<i>50</i> %
Female	No.	4	24	34	23	14	7	106
	%	40	63	48	35	58	14	45%
No response	No.	0	0	0	1	0	12	13
	%	-	-	-	2	-	47	5%
Total	No.	10	38	71	66	24	27	236
	%	100	100	100	100	100	100	100

Base: 236 (all respondents)

Table 1.3: Age of all household members

	Number	%
15 and less	61	13
16-24	45	9
25-39	70	14
40-59	103	21
60-74	95	20
75+	30	6
Refused/ no response	81	17
Total	485	100

Base: 485 household members

Table 1.4: Employment status of HRP

	Number	%
Retired (excludes looking after home)	71	30
Working full-time	35	15
Permanent sick/disabled	34	14
Not working long-term (>1 year)	32	14
Working part-time	20	9
Looking after family/home	13	6
Not working short-term (<1 year)	8	3
Self employed	7	3
No response	14	6
Total	236	100

Base: 236 (all respondents)

Table 1.5: Household type (including comparison with House Condition Survey 2289)

Household type definitions	Limavady 2011 %	HCS 2009 %
Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women)	22	13
Two Adults (two people – related or unrelated – below pensionable age)	16	15
Lone Older (lone person of pensionable age - 65 years for men, 60 years for women)	15	15
Two Older (two people – related or unrelated - at least one of whom is of pensionable age)	11	14
Small family (any two adults – related or unrelated – living with 1 or 2 dependent children < 16)	10	13
Large Adult (three or more adults - related or unrelated - and no dependent children < 16)	9	12
Lone Parent (sole adult living with dependent child(ren) < 16)	8	8
Large Family (any two adults - related or unrelated - living with more than 2 dependent children < 16)	2	10
Not enough information supplied to classify household type	7	-
TOTAL	100	100

Base: 236 (all respondents)

Table 1.6: Annual household Income

	Number	%
Less than £10,000	84	35
£10,000 to £14,999	38	16
£15,000 to £19,999	17	7
£20,000 to £29,999	16	7
£30,000 or more per year	3	1
Refusal	51	22
Don't know	22	10
No response	5	2
Total	236	100

Table 1.7: Benefits

Benefits received	Household Reference Person (%)	Partner (%)
Housing Benefit	37	6
Retirement Pension	30	28
A Disability Benefit	23	18
Income Support	16	5
Child Benefit	14	15
Pension Credit	14	6
Child Tax Credit	11	6
Incapacity Benefit	11	2
Jobseekers Allowance	9	5
Working Tax Credit	7	8
Other including Carer's Allowance	6	4

Table 1.8: Does any member of your household have a disability which affects their normal day to day activities?

	Number	%
Yes	99	42
No	136	57
No response	1	1
Total	236	100

Base: 236 (all respondents)

Table 1.9: How many members of your household have a disability which affects their normal day to day activities?

	Number	%
One	80	81
Two or more	18	18
No response	1	1
Total	99	100

Base: 84 respondents with one or more disabled members in their household

Table 1.10: Household religion

	Number	%
Protestant	107	45
Catholic	89	38
Mixed Catholic/Protestant	16	7
Other/No religion	10	4
Refused	13	6
No response	1	1
Total	236	100

Table 1.11: Ethnicity of HRP

	Number	%
White	221	94
Other	3	1
No response/refused	12	5
Total	236	100

Table 1.12: Nationality of HRP

	Number	%
British	147	62
Northern Irish	42	18
Irish	30	13
Other	5	2
No response	12	5
Total	236	100

Base: 236 (all respondents)

Characteristics of the home and area

Table 2.1: Tenure

	Number	%
Social Housing	95	40
Owner Occupier	87	37
Rent privately	52	22
No response	2	1
Total	236	100

Base: 236 (all respondents)

Table 2.2: Length of time living in Limavady NRA

	Number	%
15 years or more	176	75
5 years or more but less than 10	32	13
1 year or more but less than 5	23	10
10 years or more but less than 15	1	1
Up to 1 year	3	1
Not stated	1	-
Total	236	100

Table 2.3: Where did you live immediately before your present home?

	Number	%
Within this Neighbourhood Renewal Area	138	59
Outside Limavady Council area	39	17
Outside Limavady Neighbourhood Renewal Area but within Limavady Council area	34	14
Have never lived anywhere else	24	10
Not stated	1	-
Total	236	100

Base: 236 (all respondents)

Table 2.4: Tenure by length of time living in Limavady NRA

			Tenure			All
		Social Housing	Owner occupier	Rent privately	Other/no response	
Up to 1 year	No	1	0	2	0	3
op to 1 year	%	1	-	4	-	1
1 year or more but less than 5	No	15	0	8	0	23
Tyear or more but less than 5	%	24	-	15	-	10
5 years or more but less than 10	No	13	8	11	0	32
5 years or more but less than 10	%	7	9	21	-	13
10 years or more but loss than 15	No	1	0	0	0	1
10 years or more but less than 15	%	1	-	-	-	1
15 years or more	No	65	79	30	2	176
15 years or more	%	67	91	58	100	74
No recogno	No	0	0	1	-	1
No response	%	-	-	2	-	1
Total	No	95	87	52	2	236
Total	%	100	100	100	100	100

Base: 236 (all respondents)

Table 2.5: Which of the following best describes your home?

	Number	%
House	181	77
Bungalow	43	18
Flat / apartment	11	5
Not stated	1	-
Total	236	100

Base: 236 (all respondents)

Table 2.6: Home security measures present

	Yes		No		TOTAL	
	N	%	N	%	N	%
Window locks	130	55	105	45	236	100
Security lights	80	34	155	66	236	100
Door chain	45	19	188	80	236	100
Door viewer	42	18	192	81	236	100
Burglar Alarm	22	9	212	90	236	100
Other (including door bolts/personal alarms/cameras/dog	9	4	225	95	236	100

Table 2.7: How many working smoke alarms in total do you have in your house?

	Number	%
One	63	27
Two	100	42
Three or more	60	25
None	11	5
No response	2	1
Total	236	100

Base: 236 (all respondents)

Table 2.8: How many cars or other vehicles are owned or available for use, by one or more of your household?

	Number	%
One	108	46
Two	22	9
Three or more	4	2
None	101	43
No response	1	-
Total	236	100

Base: 236 (all respondents)

Table 2.9: Where do you park your only or main vehicle?

	Number	%
On the street	73	55
On the driveway	47	35
In the garage	11	8
Other	3	2
Total	134	100

Base: 134 (respondents with one or more vehicles available for use in the household)

Table 2.10: Do you have central heating in your home?

	Number	%
Yes – full	213	90
Yes – partial	12	5
No	11	5
Total	236	100

Table 2.11: What is your main source of heating?

	Number	%
Oil fired with radiators	179	76
Solid fuel open fire - with radiators	20	9
Mains gas	14	6
Solid fuel glass fronted fire - with radiators	11	5
Economy 7	8	3
Solid fuel glass open fire – no radiators	1	1
Solid fuel glass fronted fire - no radiators	1	-
Electric fire – not economy 7	1	-
Other, solid fuel range	1	1
Total	236	100

Base: 236 (all respondents)

Table 2.12: How satisfied are you with the following aspects of your heating system?

	Very satisfied/ Neither Satisfied		Dissatisfied/ Very dissatisfied		No response		Total			
	Num	%	Num	%	Num	%	Num	%	Num	%
Ease of using the system	185	78	29	12	21	9	1	-	236	100
The type of heating system	171	73	29	12	35	15	1	-	236	100
The control over the level of heat	163	69	37	16	35	15	1	-	236	100
The amount of heat that you can get	156	66	43	18	35	15	2	1	236	100
The cost of running your system	89	38	43	18	103	43	2	1	236	100

Base: 236 (all respondents)

Table 2.13: In the last 12 months, have you ever been unable to adequately heat your home?

	Number	%
Yes	80	34
No	156	66
Total	236	100

Base: 236 (all respondents)

Table 2.14: Factors in your inability to heat your home?

	Yes		No	
	Num	%	Num	%
Cost of domestic fuel	61	76	19	24
Low household income	44	55	36	45
Money needed for other priorities	37	46	43	54
Other factors	13	16	67	84

Base: 80 (respondents who have been unable to adequately heat their home in the last 12 months)

Table 2.15: Specified other reasons for inability to heat home

	Number
System breaking down/inefficient	6
Heat escaping & need double glazing	2
Poor wall insulation	2
Bad weather/winter	2
Property too large	1
Total	13

Base: 13 (respondents who gave another reason for their inability to adequately heat their home)

Table 2.16: Have you heard of the Warm Homes Scheme (by tenure)?

		Owner- occupier/ Co-ownership	Social Housing	Rent privately	Other/No Response	All
Yes	No	45	30	27	2	104
	%	52	16	52	100	44
No	No	41	64	25	0	130
	%	47	33	48	-	55
No rosponeo	No	1	1	0	0	2
No response	%	1	1	-	-	1
Total	No	87	95	52	2	236
	%	100	100	100	100	100

Base: 236 (all respondents)

Table 2.17: Would you say that your home is:

	Number	%
About the right size	194	82
Too small	23	10
Too big	16	7
Don't know/no response	3	1
Total	236	100

Base: 236 (all respondents)

Table 2.18: Overall, how satisfied or dissatisfied are you with your home?

	Number	%
Very satisfied/satisfied	185	78
Neither satisfied nor dissatisfied	21	9
Dissatisfied/ very dissatisfied	30	13
Total	236	100

Base: 236 (all respondents)

Table 2.19: Reasons for dissatisfaction with home

	Number
Repairs needed	10
Inadequate heating/difficult to heat	10
Property too large/too small	10
Property not suitable for housing needs	6
Require double glazing	5
ASB in area	2
Rent expensive/expensive to maintain	1
Other, including: no parking; negative equity/no comment	4

Base: 30 (respondents who were dissatisfied with the home who gave 48 reasons)

Table 2.20: Do you intend to buy your home from the Housing Executive / Housing Association within the next 2 years?

	Number	%
Yes	4	4
No	87	92
Don't know	4	4
Total	95	100

Base: 95 (respondents who were Housing Executive or Housing Association tenants)

Table 2.21: Have you applied to the Housing Executive / Housing Association for a transfer from your present property in the last 2 years?

	Number	%
Yes	9	10
No	82	90
Total	91	100

Base: 91 (respondents who did not – or did not know if they – intend to buy their home)

Table 2.22: Do you intend to apply for a Housing Executive / Housing Association transfer within the next 12 months?

	Number	%
Yes	4	5
No	79	95
Total	83	100

Base: 83 (respondents who did not intend to apply for a transfer)

Table 2.23: Where do you wish to transfer?

	Number
Within the local area	9
To a different area	3
No response	1
Total	13

Base: 13 (respondents who had applied for a transfer or who intend to apply within the next 12 months)

Limavady NRA

Table 3.1: Perceptions about the local area

	Stror agre Agre litt	ee/ ee a	Nei	ther	litt Stro	ree a le/ ngly gree		on't OW	No respo		ТО	TAL
	No	%	No	%	No	%	No	%	No	%	No	%
I really feel part of the community	157	67	47	20	25	11	4	2	3	1	236	100
I feel proud to come from this area	137	58	47	20	37	16	6	2	9	4	236	100
I'm embarrassed to bring people to this area	49	21	41	17	128	55	8	3	10	4	236	100

Base: 236 (all respondents)

Table 3.2: Would you say that, overall, this area is...

	Number	%
Not really changing	131	56
Changing for the better	45	19
Changing for the worse	60	25
Total	236	100

Base: 236 (all respondents)

Table 3.3: Reasons why area is changing

Changing for the better			Changing for the worse		
	Num	%		Num	%
Quieter and friendly neighbours	19	33	Increase in ASB/noise and parties and vandalism	28	25
Homes well kept and area cleaner	7	12	Alcohol/drug abuse	27	24
More police presence/dealing with drugs	5	9	Increase in strangers/rental properties/no longer a close-knit community	17	15
Less ASB and trouble from youths in the area	6	11	More reinvestment/employment into the area/town	10	9
NIHE updating and maintaining their stock	4	7	Problem neighbours	9	8
Others, tenant association;	1	2	Rubbish and litter	3	3
Don't know/no response	15	26	Feel unsafe in the area	2	2
Base: 45 respondents who ga	ve 57 rea	asons	No respect for others/area	2	2
		Lack of children's facilities	2	2	
		Others, dogs fouling; flags in area; political views; no maintenance	8	7	
			No response	3	3

Base: 60 respondents who gave 111 reasons

Table 3.4A: How much of a problem are the following issues in your area? By area we mean within a 15 minute walk.

	Percentages					
	Very big problem	Fairly big problem	Not a very big problem	No problem at all	DK	Total
People using or dealing in drugs	24	18	20	37	1	100%
Rubbish or litter lying about	13	15	34	36	2	100%
Vandalism, graffiti and other deliberate damage to property or vehicles	13	15	27	44	1	100%
People being drunk or rowdy in public places	13	13	28	45	1	100%
Teenagers hanging around on streets	9	17	29	43	2	100%
Noisy neighbours or loud parties	9	8	28	54	1	100%
Abandoned or burnt out cars	2	2	18	75	3	100%

Table 3.4B: Perceptions of ASB in the Limavady NRS area

	Number	%
Score of 10 or less	189	80
Score of 11 or more	47	20
TOTAL	236	100

Table 3.5: How much is your own quality of life affected by fear of crime on a scale of 1 to 10 $(1 = no \ effect \ to \ 10 = total \ effect)$

(1 = 110 effect to 10 = total effect)				
	Number	%		
1 – 3 (minimum effect)	129	55		
4 – 7 (moderate effect)	77	32		
8 -10 (fear of crime)	27	12		
Not stated	3	1		
Total	236	100		

Base: 236 (all respondents)

Table 3.6: How safe do you feel walking alone in this area after dark?

	Number	%
Very safe	24	10
Fairly safe	99	42
A bit unsafe	78	33
Very unsafe	35	15
Total	236	100

Table 3.7: Why don't you feel safe walking around this area after dark?

•	Number	%
Fear of being mugged or physically attacked	35	31
Fear of becoming a victim of crime	21	18
Young people hanging around	12	10
Fear of being subject to or witnessing anti-social behaviour	11	9
Too old	7	6
People using or dealing drugs	9	8
Ill/sick/disabled	7	6
Fear of receiving verbal abuse	5	6
Fear of burglary/vandalism	3	3
Family responsibilities	3	3
Total	113	100

Base: 113 (respondents who feel unsafe walking around the area after dark)

Table 3.8: How safe do you feel walking alone in this area during the day?

	Number	%
Very safe	114	48
Fairly safe	107	45
A bit unsafe	11	5
Very unsafe	4	2
Total	236	100

Base: 236 (all respondents)

Table 3.9: Why don't you feel safe walking alone in this area during the day?

	Number
People using or dealing drugs	3
Young people hanging around	3
Fear of being subjected to or witnessing ASB	2
III/sick/disabled	2
Fear of being mugged or physically attacked	2
Fear of becoming a victim of crime	2
Family responsibilities	1
Total	15

Base: 15 (respondents who do not feel safe walking alone in the area during the day)

Table 3.10: How safe do you feel when you are alone in your own home at night?

	Number	%
Very safe	73	31
Fairly safe	116	49
A bit unsafe	32	14
Very unsafe	15	6
Total	236	100

Neighbourhood Renewal

Table 4.1: Are you aware of any physical changes that have improved your neighbourhood in the last 12 months?

	Number	%
Yes	18	8
No	217	92
Don't Know	1	-
Total	236	100

Base: 236 (all respondents)

Table 4.2: Changes to neighbourhood identified by respondents

	Number
New gas line/heating installed	6
Renovations to properties/new build	5
Landscaping/paths/street lighting	5
New play area/gym/football ground/activities for children	5
Area much cleaner	3
Other, neighbourhood watch	1
Total number of responses	25

Base: 18 respondents who gave 25 responses

Table 4.3: Are there any important issues in your neighbourhood that you think need to be addressed?

	Number	%
Yes	93	39
No	143	61
Total	236	100

Table 4.4: Important issues that respondents think need to be addressed

	Number of responses	%
Reduce drug and alcohol abuse	41	26
Reduce ASB /vandalism/theft/parties/graffiti and youths loitering	20	13
More local employment/investment/shops/improve image	12	8
Lack of policing/req CCTV/neighbourhood watch	11	7
Remove all flags/painted kerbs	11	7
Stray dogs fouling/barking	7	4
Noisy/disrespectful residents/'outsiders'	6	4
Improve roads/pavements/street cleaning & derelict buildings	6	4
Clean communal areas/graffiti/ Improve overall look of the estate	6	4
Traffic calming measures	5	3
More facilities for youth/children/football pitch	5	3
Litter and mess in the area	5	3
Tidy grass areas/bonfire site	4	3
Improve NIHE stock/exteriors	4	3
More car parking/play/sports facilities	2	1
Others, more street lighting/litter bins/wardens/more social housing/mains gas, entry gates; support groups	15	10

Base: 93 respondents who gave 157 responses

Table 4.5: Facilities/services/activities in the area

	Aware	Those who use	
	of %	Number	%
Sports Facilities	56	46	35
Adult education classes	49	24	21
Youth Activities	41	14	15
Pre/extended school play group	40	10	11
Mother and toddler group	39	8	9
Facilities for senior citizens	35	12	15

Base: 236 (all respondents)

Table 4.6: Facilities/Services needed that are not already available

	Number	%
More youth clubs and sports facilities & cheaper leisure facilities	25	32
More facilities for children/play area	12	15
Provide facilities such as drama classes; library; keep-fit; dog training; cinema; flower arranging	11	14
Advice Centre/Community Centre	5	6
Police awareness; neighbourhood watch	5	6
More facilities/services for the elderly/disabled	4	5
Computer facilities/evening classes	4	5
More shops/investment/parking in the town	3	4
Others, dog litter bins; café; support groups; meetings with NIHE	10	13

Base: 54 respondents who gave 79 responses

Table 4.7: Do you know about the Neighbourhood Warden Service provided by the Housing Executive?

	Number	%
Yes	47	20
No	189	80
Total	236	100

Table 4.8: Have you ever used the service?

	Number	%
Yes	5	11
No	42	89
Total	47	100

Base: 47 respondents who knew about the Neighbourhood Warden Service

Table 4.9: How satisfied or dissatisfied were you with the service you received?

	Number
Very satisfied	4
Quite satisfied	1
Dissatisfied	-
Very dissatisfied	-
Total	5

Base: 5 respondents who had used the Neighbourhood Warden service

Table 4.10: Satisfaction with emptying of general household waste and wheelie bins

	Number	%
Satisfactory	224	95
Unsatisfactory	12	5
Total	236	100

Base: 236 (all respondents)

Table 4.11: Why is emptying of general household waste unsatisfactory?

	Number
Need emptied more often	7
Not always emptied/ Brown bins not emptied	2
Need bigger bins	1
Unsure of what goes into each bin	1
Not returned to property	1
Total	12

Base: 12 respondents who found the emptying of household waste to be unsatisfactory

Table 4.12: Satisfaction with emptying of recycling bins

	Number	%
Satisfactory	230	98
Unsatisfactory	6	2
Total	236	100

Table 4.13: Why is emptying of recycling bins unsatisfactory?

	Number
Don't always empty fully	2
Need emptied more often	1
Bins not returned to property	1
Fallen items not picked up	1
No brown bins	1
Total	6

Base: 6 respondents who found the emptying of recycling bins to be unsatisfactory

Table 4.14: Repairing of roads and pavements

Table III II Repairing of Foade and pare		
	Number	%
Satisfactory	196	84
Unsatisfactory	37	6
No response	1	-
Total	236	100

Base: 236 (all respondents)

Table 4.15: Why is repairing of roads and pavements unsatisfactory?

	Number
Work not done properly/work required	8
Repairs/improvements take too long/disruption	4
Footpaths are uneven	4
Roads full of potholes and in poor condition	4
Poor drainage	3
Never see work carried out	2
Not stated	12
Total	37

Base: 37 respondents who found the repairing of roads and pavements unsatisfactory

Table 4.16: Satisfaction with street sweeping

	Number	%
Satisfactory	210	89
Unsatisfactory	25	11
No response	1	-
Total	236	100

Table 4.17: Why is street sweeping unsatisfactory?

	Number
Never see it being done	4
Not done often enough	3
Always litter/rubbish about/leaves	2
Some areas are not fully covered/done properly	8
Dog foul/glass everywhere	1
Too many parked cars – can't be done	2
Not stated	5
Total	25

Base: 25 respondents who had found the street sweeping service to be unsatisfactory

Table 4.18: Satisfaction with clearing of road drains

	Number	%
Satisfactory	196	83
Unsatisfactory	40	17
Total	236	100

Base: 236 (all respondents)

Table 4.19: Why is clearing of road drains unsatisfactory?

	Number
Drains overflow in heavy rain	19
Not done	5
Needs to be done more regularly	2
Not done properly	2
Very bad smell at times	1
Not stated	11
Total	40

Base: 40 respondents who found the clearing of road drains to be unsatisfactory

Table 4.20: Satisfaction with street lighting

	Number	%
Satisfactory	214	91
Unsatisfactory	22	9
Total	236	100

Table 4.21: Why is street lighting unsatisfactory?

	Number
Poor street lighting – dark in areas	9
Lights were not needed	3
Slow at carrying out repairs	2
Lights faulty	2
Not stated	6
Total	22

Base: 22 respondents who had found the provision of street lighting to be unsatisfactory

Table 4.22: Policing in the area

	Number	%
Satisfactory	179	76
Unsatisfactory	56	24
No response	1	-
Total	236	100

Base: 236 (all respondents)

Table 4.23: Why is policing in the area unsatisfactory?

	Number	%
No enough police patrols/presence	21	38
No presence – never about	12	21
Need more foot patrol – only seen in cars	3	5
Slow to respond	2	4
Presence can cause trouble	2	4
New police force still have a long way to go	1	2
Not stated	15	26
Total	56	100

Base: 56 respondents who had found the policing service to be unsatisfactory

Table 4.24: Satisfaction with bus services

	Number	%
Satisfactory	217	92
Unsatisfactory	17	7
No response	2	1
Total	236	100

Base: 236 (all respondents)

Table 4.25: Why are bus services unsatisfactory?

	Number
None in the area	8
More regular service	5
Not very good/poor service	1
Not stated	3
Total	17

Base: 17 respondents who had found bus services to be unsatisfactory

Table 4.26: Satisfaction with provision of bus shelters

	Number	%
Satisfactory	177	75
Unsatisfactory	57	24
No response	2	1
Total	236	100

Table 4.27: Why is the provision of bus shelters unsatisfactory?

	Number	%
None in the area	24	42
Only one in area/not enough	13	23
No roof to shelter under	3	5
Not stated	17	30
Total	57	100

Base: 57 respondents who had found the provision of bus shelters to be unsatisfactory

Table 4.28: Satisfaction with maintenance of open green spaces

	Number	%
Satisfactory	217	92
Unsatisfactory	17	7
No response	2	1
Total	236	100

Base: 236 (all respondents)

Table 4.29: Why is the maintenance of open green spaces unsatisfactory?

	Number
Litter/grass cuttings left behind	5
Not done	2
Remove bonfires	1
Requires more litter bins	1
Too few open green spaces	1
Not stated	7
Total	17

Base: 17 respondents who had found the maintenance of open green spaces to be unsatisfactory

Table 4.30: Satisfaction with weeding of footpaths and alleyways

	Number	%
Satisfactory	194	82
Unsatisfactory	42	18
Total	236	100

Table 4.31: Why is the weeding of footpaths and alleyways unsatisfactory?

	Number
Have never seen it done	10
Not done often enough	5
Could be done better/poor	3
Residents have to do it themselves	3
Some areas not done	3
Lot of weeds/hard to control/overgrown	1
Alleyways/footpaths not done	1
Don't lift grass from paths	1
Not stated/don't know	15
Total	42

Base: 42 respondents who had found the weeding of footpaths and alleyways to be unsatisfactory

Table 4.32: Does your area have a community/residents' association?

	Number	%
Yes	117	51
No	38	15
Don't know	81	34
Total	236	100

Base: 236 (all respondents)

Table 4.33: Can you state the name of your local community/residents' association?

	Number	%
The Glen's Community Association	45	38
Roe Valley Resident's Association	38	32
Coolesson Walk/LCDI	2	2
Don't Know	32	28
Total	117	100

Base: 117 (respondents whose area has a community/residents' association)

Table 4.34: Do you feel the local community/residents' association is representative of the

 local community as a whole?

 Number
 %

 Yes
 63
 54

 No
 20
 17

 Don't know
 34
 29

 Total
 117
 100

Base: 117 (respondents whose area has a community/residents association)

Table 4.35: Why do you feel the local community/resident association is not representative of the local community as a whole?

	Number
Some areas/households not	7
included/invited	,
Don't know any members	3
Not enough activities	2
Don't receive	2
newspapers/details of activities	2
Make a difference due to religion	2
Undesirables in the	2
Association/look after their own	2
Not stated	6
Total	24

Base: 20 (respondents who feel the community group is not representative of the local community – 24 responses)

Table 4.36: Would you consider joining a local community/residents' association?

	Number	%
Yes	35	15
No	141	60
Don't know	58	24
Already a member	2	1
Total	236	100

Base: 236 (all respondents)

Table 4.37: Were you aware that your household lies within the Limavady NRA?

	Number	%
Yes	32	14
No	203	86
No response	1	-
Total	236	100

Base: 236 (all respondents)

Table 4.38: Did you contribute to the consultation process for the development of the Neighbourhood Renewal Action Plan?

	Number
Yes	3
No	23
Don't know	6
Total	32

Base: 32 (respondents who were aware their household lies within the Limavady NRA)

Table 4.39: Level of involvement

	Number
Filled a form in	1
Not stated/Don't know	2
Total	3

Base: 3 (respondents who contributed to the consultation process)

Table 4.40: Please tell us your main reason why you did not contribute to the consultation process?

	Number
Didn't know about it	7
I wasn't asked	3
Too old/disabled/unavailable	2
Not stated	11
Total	23

Base: 23 (respondents who did not contribute to the consultation process)

Education

Table 5.1: To what extent do you agree/disagree with the following statements relating to education?

	Strongly Nagree/ agree/ agree/ agree		Neither		either Disagree a little/strongly disagree		little/strongly know/no disagree response		TO	ΓAL
	No	%	No	%	No	%	No	%	No	%
Staying at school is important if you want to get a good job	200	85	16	7	11	5	9	3	236	100
Children at school in Northern Ireland get a good education	202	86	17	7	5	2	12	5	236	100
I enjoyed my time at school	160	68	31	13	36	15	9	4	236	100

Base: 236 (all respondents)

Table 5.2: Are you (or is your partner) the parent or legal guardian of any children between the ages of 4 and 18 who are at school

	Number	%
Yes	46	19
No	190	81
Total	236	100

Base: 236 (all respondents)

Table 5.3: What year is your child (or if more than one child, your eldest child) in at school?

	Number	%
Year 1 (P1) to Year 7 (P7)	21	46
Year 8 (Form 1) to Year 14 (Upper sixth)	25	54
Total	46	100

Base: 46 respondents with school-age children

Table 5.4: Please indicate the extent to which you agree or disagree with the following statements:

	Strongly agree/ Agree a little		Neither		Disagree a little/ Strongly disagree		TOTAL	
	No	%	No	%	No	%	No	%
My child's school is a good school	42	91	3	7	1	2	46	100
My child's school gives me clear information on how my child is getting on	40	87	5	11	1	2	46	100
I find my child's school welcoming to parents	40	87	5	11	1	4	46	100
My child's school is well led and well managed	39	85	5	11	2	4	46	100

Base: 46 respondents with school-age children

Table 5.5: I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you?

	Very important Quite important		Not impo		TOTAL			
	No.	%	No	%	No.	%	No	%
Making sure your child attends school regularly and on time.	42	91	3	7	1	2	46	100
Helping your child with schoolwork	42	91	3	7	1	2	46	100

Base: 46 respondents with school-age children

Table 5.6: Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?

	Number	%
Yes	12	26
No	34	74
Total	46	100

Base: 46 respondents with school-age children

Table 5.7: How involved do you personally feel in your child's school life?

	Number	%
Very involved	25	55
Fairly involved	19	41
Not very involved	2	4
Total	46	100

Base: 46 respondents with school-age children

Table 5.8: Do you go to parent-teacher meetings?

	Number	%
Yes	38	83
No	8	17
Total	46	100

Base: 46 respondents with school-age children

Table 5.9: Involvement in local schools

	Yes		N	0	TO	ΓAL
	No	%	No	%	No	%
Go to parent/teacher meetings	38	83	8	17	46	100
Help out with the dinner duties/school trips and so on	6	13	40	87	46	100
Help out with school clubs/classroom	4	8	44	96	46	100
Involved with Parent/Teacher Association (PTA)	11	24	35	76	46	100

Base: 61 respondents with school-age children

Table 5.10: How often do you help your child with their homework?

	Lima	vady	NIOS 2011
	Number %		%
Every time	22	48	34
Most times	11	24	18
Occasionally	3	7	28
Never	1	2	11
Other*	9	19	8
Total	46	100	100

Base: 46 respondents with school-age children (Limavady NRS only)

Table 5.11: How confident do you/would you feel helping your child with their homework?

	Limavady		NIOS 2010
	Number	%	%
Confident most of the time	22	48	36
Always confident	13	28	36
Confident some of the time	8	18	19
Never confident	1	2	5
Depends what it is	1	2	3
Not stated	1	2	-
Total	46	100	100

Base: 46 respondents with school-age children (Limavady NRS only)

Table 5.12: Do you have any children in the household in Year 1 to Year 7?

	Number	%
Yes	24	52
No	22	48
Total	46	100

Base: 46 respondents with school-age children

^{*}Note: Others include: don't get homework; depends what it is; when the child asks for help, Don't Know

Table 5.13: What year is your child (eldest primary school child if more than one in the household) in at school?

	Number
Year 1	6
Year 2	2
Year 3	3
Year 4	4
Year 5	3
Year 6	3
Year 7	3
Total	24

Base: 24 respondents with children in primary school

Table 5.14: Please indicate the extent to which you agree or disagree with the following statements.

	Number		
	Strongly agree/agree a little	Neither	Disagree a little/strongly disagree
My child's school puts enough emphasis on reading and writing skills	23	-	1
My child's school puts enough emphasis on basic numeracy skills/sums	23	-	1

Base: 24 respondents with children in primary school

Table 5.15: Have you ever worked in a school?

	Number	%
Yes	49	21
No	154	65
No response	33	14
Total	236	100

Appendix 4: Map of Limavady Neighbourhood Renewal Area

