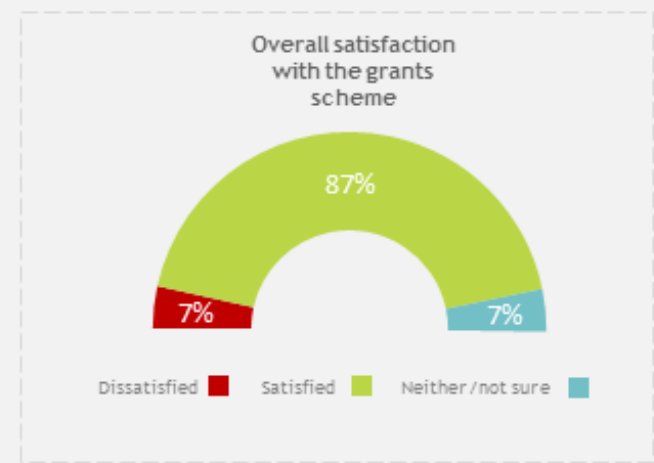
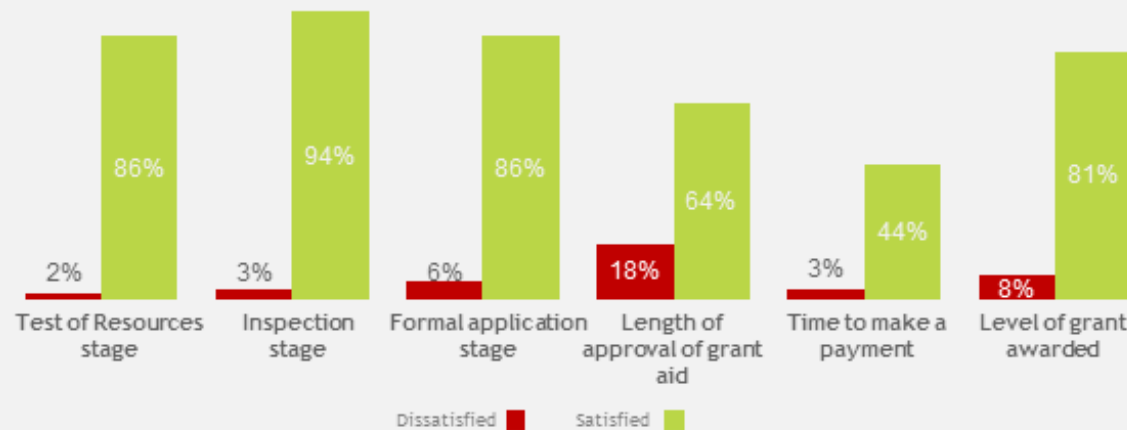


NIHE Home Improvement Grant Satisfaction 2023

SATISFACTION WITH THE GRANTS SCHEME



INFORMATION ABOUT GRANTS SCHEME

How did you first find out how to apply for a grant?



Occupational therapist



Friends or family

! 54% found the letters from the NIHE regarding their application easy to understand

! 87% were satisfied with knowing who was dealing with their grant

SATISFACTION WITH FINISHED WORK



92% said the work carried out fully met their needs



86% said they were satisfied with the quality of the finished work

Agreed that the work carried out improved...

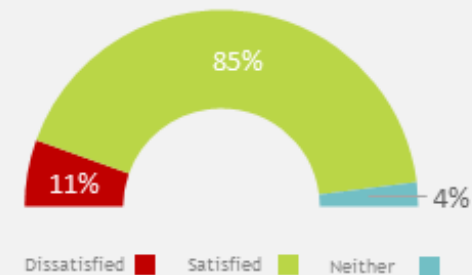
Quality of life 97%

Ability to live independently 96%

Received fair treatment



Overall satisfaction with builder/contractor



This study was conducted by the independent research company: