

## Damp complaints and cavity wall insulation

1. How many complaints have been received by the Northern Ireland Housing Executive for damp in North Down in the last five years, broken down by year?

NIHE can confirm that Housing Services do not hold complaints information in a format that would permit us to provide a response to question 1.

2. How much has been spent by the Northern Ireland Housing Executive in the last five years, broken down by year, on cavity wall insulation on properties in North Down?

- a) Please note that there were no records for cavity wall insulation task orders completed in the years 2018/2019 & 2019/2020 in the North Down area under response maintenance.

Year	Total SOR Claim Value
2017/18	£146.73
2020/21	£8,294.54
2021/22	£1,932.00
2022/23	£1,234.20
Total	£ 11,607.51

- b) No expenditure on cavity wall insulation in the last 5 years through planned maintenance schemes.

3. How much has been spent by the Northern Ireland Housing Executive in the last five years, broken down by year, on addressing damp problems on properties in North Down?

- a) Please refer to the table below regarding spent in the last five years, broken down by year, on addressing damp problems on properties in North Down under response maintenance.

Year	Total SOR Claim Value
2017/18	£8,938.03
2018/19	£8,997.79
2019/20	£16,227.01
2020/21	£5,651.67
2021/22	£10,894.09
2022/23	£10,244.36
Total	£60,952.95

b) £9,975 spent on addressing damp problems through planned maintenance schemes this year. No spend through planned schemes on damp in the other years.

**4. For details on when the Programme Planning exercise which will determine works to be undertaken in the 2023/2024 financial year on cavity wall insulation will be completed.**

The 2023/24 draft investment programme has been prepared and is currently being reviewed. The final programme is due to be confirmed in November 2022.