

Repair Jobs – South and East Belfast

Could NIHE detail how many repair jobs are currently delayed and therefore outstanding for more than timescales relevant to the job as of 27th July 2022 for South and East Belfast Area office. To clarify by delayed I mean for example if it is an emergency repair and it has not been completed within the last 24 hours and if it is a routine repair and it has not been completed within the last four weeks. Can the response also breakdown the figures into geographical areas South and East Belfast.

The contract with our response maintenance contractor Engie will be ending on 31st August 2022. This contract covers the entire South & East Belfast Area Office however under the current means of collating information we do not have separate breakdowns for South and East Belfast for Response Maintenance. Our Contracts Manager received an early warning notice from Engie at the end of June 2022 that COT and Routine work would be put on hold but they would continue to deal with Emergency and Urgent work. This has had an impact on the number of overdue jobs.

Response Maintenance jobs issued in June 2022 and all overdue maintenance work at 27th July 2022

	Total Number	Overdue
Routine	841	443
Urgent	254	60
Emergency	8	2

Can the NIHE also detail what maintenance scheme works have been delayed within the past 12 months within the South and East Belfast area.

Delayed Scheme Work

There are 21 maintenance schemes/projects that have been delayed within the last 12 months as at 27th July 2022. The list is as follows –

Scheme Number	Name	Type
26781107	South & East Belfast Timber Phase 3	Double Glazing
26781115	Lord St/Avoniel UPVC1	Double Glazing
26781113	South & East Belfast Timber Phase 1	Double Glazing
26781116	Lord St/Avoniel UPVC2	Double Glazing
26780503	Lower Woodstock 2/Ravenhill (8)	ECM
26781052	Tower/Flower/Thistle	ECM
26781101	S& E Belvoir 4 Storey Phase 2	ECM
26780621	Ardcarn/S'hill/Ashmount Reserve	ECM
26780472	Beersbridge Reserve	ECM
26781024	Lower Ormeau Reserve	ECM
26661033	S & E Belfast 2005 (Bel) Phase 3	Heating Installations
26661031	S & E Belfast 2005 (Bel) Phase 1	Heating Installations
26661034	S & E Belfast 2005 (Bel) Phase 4	Heating Installations
26661099	S & E Belfast 2005 (Dun) Phase 1	Heating Installations
26661100	S & E Belfast 2005 (Dun) Phase 2	Heating Installations
26661032	S & E Belfast 2005 (Bel) Phase 2	Heating Installations
26661087	S & E Belfast 2006 (Reserve)	Heating Installations
26701175	Bridge End/Cluan Place (1052)	Revenue Replacement
26711022	Lord St/Avoniel	Special Revenue
26711041	Lord St/Avoniel	Special Revenue
26711021	Garnerville/Knocknagoney	Special Revenue