

BROWNLOW

NEIGHBOURHOOD RENEWAL SURVEY 2010



Northern Ireland
Housing Executive

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Background to the Survey

The Northern Ireland Housing Executive (NIHE) is the regional strategic housing authority for Northern Ireland. Part of its remit is to 'conduct or promote research into any matter relating to any of its functions'¹. Research for the NIHE is carried out by the Research Unit and this work assists the NIHE in informing policy and improving services.

One of the Research Unit's key ongoing areas of research is its rolling programme of neighbourhood renewal surveys carried out annually in a number of NIHE estates. Normally, all residents are invited to participate in the research; their views are a key source of information for local district offices and community organisations trying to address the complex web of problems which characterise many of these estates.

In June 2003, the government launched "People and Place – A strategy for Neighbourhood Renewal". The strategy seeks to target those communities throughout Northern Ireland that are experiencing the highest levels of deprivation. It is also about bringing together the work of all government departments, in partnership with local people, to tackle disadvantage and deprivation in all aspects of everyday life. The total population affected by deprivation throughout Northern Ireland is approximately 280,000 (one person in six)².

The Neighbourhood Renewal strategy falls within the remit of the Department for Social Development (DSD). In light of the NIHE's broad experience in undertaking research in Neighbourhood Renewal areas, the DSD Neighbourhood Renewal Team and staff from the NIHE's Research Unit met in November 2006 to discuss the DSD's objectives with regard to Neighbourhood Renewal areas and to see if there was sufficient overlap to allow the NIHE to undertake Neighbourhood Renewal Area surveys on the DSD's behalf. Following NIHE Board approval for the Research Programme in March 2007 – which included DSD-requested NRA research – representatives from the Research Unit met formally with the DSD and NISRA on 8 May 2007 to develop a way forward. The DSD confirmed the following in relation to its 36 NRAs:

- i) the need to monitor change over time at NI level; that is, closing the gap between the 36 Neighbourhood Renewal Areas and the NI average;
- ii) the need to identify local level issues for people living in the 36 Neighbourhood Renewal Areas;
- iii) that there was a considerable overlap between the questionnaires used by the NIHE in its Neighbourhood Renewal Surveys and the issues the DSD wanted to explore;
- iv) that the DSD would like a small number of additional questions/amendments which, in the event, were acceptable to NIHE;
- v) that the top 10% of deprived neighbourhoods across Northern Ireland have been identified using the New Noble Multiple Deprivation Measure. Following extensive consultation, this resulted in a total of 36 areas being targeted for action. The areas include 15 in Belfast, six in the North West and 15 in other towns and cities across Northern Ireland.

¹ Housing (NI) Order 1981, Article 6

² DSD website Urban Regeneration > Neighbourhood Renewal

DSD and NIHE in partnership

Given the Housing Executive's experience in conducting similar household surveys in deprived areas, the DSD's Neighbourhood Renewal team formally requested NIHE's assistance in undertaking surveys in Northern Ireland's 36 NRAs. In consultation with the DSD and on the basis of its priorities, four NRAs were selected for study in 2010:

Research Unit

Lenadoon
Greater Shankill

Research Contractor

Coalisland
Brownlow

Conduct of the survey

The project management, design, quality assurance, analysis and report writing were the responsibility of the Research Unit. Data collection and data entry for this survey were carried out by Research Unit and Millward Brown Ulster. Fieldwork commenced in May 2010 and concluded in July 2010. The Housing Executive's Research Unit quality assured the questionnaire and final report.

Survey objectives

The objectives of the Neighbourhood Renewal Surveys were:

- to examine the housing history, tenure, aspects of the home and satisfaction with current dwelling;
- to ascertain intention to buy or transfer from the current dwelling;
- to investigate perceptions about the image of the area and personal safety;
- to gather opinions on the impact of crime and the extent of anti-social behaviour;
- to ascertain respondents views on education;
- to determine the extent of local participation in and the impact of local Neighbourhood Renewal Initiatives;
- to investigate the socio-economic characteristics of the household.

Presentation of findings

The findings from the survey are presented in the following sections:

Introduction and methodology

Key findings

Chapter 1: Socio-economic profile

Chapter 2: Characteristics of the home and area

Chapter 3: Brownlow NRA

Chapter 4: Neighbourhood Renewal

Chapter 5: Education in Brownlow NRA

Appendix 1: Technical information

Appendix 2: Questionnaire

Appendix 3: Tabular analysis

Appendix 4: Map of Brownlow NRA

KEY FINDINGS

Socio-economic profile

- Two-fifths (40%) of HRPs were working (NI – 50%¹), 22% were not working (NI – 11%), 18% were retired (NI – 27%), 14% were looking after family/home (NI – 4%), 6% were permanently sick/disabled (NI – 7%) and a very small proportion comprised other categories such as student.
- A considerable proportion of HRPs were in receipt of benefits: Child Benefit (27%), Housing Benefit (26%), Child Tax Credit (22%), Retirement Pension (20%) and Disability Benefit (20%).
- The ethnic origin of the vast majority (97%) of HRPs was white (NI level – 99%)².
- Small family was the predominant household type (20%). At NI level the predominant household types were lone older and two adult (15%).
- The average household size was 2.8, larger than the Northern Ireland average (2.5).
- Almost one-third (30%) of household members were aged under 16 (a larger proportion than at the NI level – 21%)³.
- A further 14% were aged over 60 (NI level – 22%).
- Average (median) annual gross household income was between £10,000 and £14,999. However, more than one-quarter (28%) said their income was less than £10,000.
- More than one-third (37%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities, more than twice that at NI level – 18%⁴.
- 64% of respondents said their household religion was Catholic.

Characteristics of the home

- The survey indicated a fairly high level of tenure mix; however, in terms of length of tenure there was a high level of residential stability. Respondents were generally satisfied with their homes, although there were also important issues to be addressed in terms of energy costs.
- 49% of respondents lived in owner-occupied accommodation, 33% lived in social housing (NIHE and Housing Associations) and 18% privately rented.
- 43% of respondents had lived in the Brownlow NRA for more than 15 years.
- 89% said they lived in a house; 8% lived in a bungalow and 3% lived in a flat.

¹ NI House Condition Survey 2009

² Family Resources Survey 2008/09

³ NISRA – Population and Migration Estimates (2009)

⁴ NI Survey of Activity Limitation and Disability 2007

- The most prevalent home security measures were window locks (74% of respondents' homes), security lights (40%) and door chains (18%).
- The vast majority (92%) of respondents had at least one smoke alarm in their dwelling.
- 37% of respondents said their household had no vehicles; 50% said they had one vehicle and 13% had two or more vehicles.
- Almost all respondents (99%) had full central heating in their home. The main heating source in the vast majority (91%) of homes represented in the survey was oil fired with radiators. Oil-fired central heating systems were the predominant heating sources at NI level (70%)¹.
- Respondents reported high levels of satisfaction with various aspects of their heating system, ranging from 93% satisfied with the ease of use of the system to 80% with the amount of heat that you can get. However, only 39% were satisfied with the cost of running the system.
- More than one-third (36%) of respondents said they had been unable to adequately heat their home. The cost of domestic fuel (58; 77%), low household income (36; 48%) and money needed for other priorities (32; 43%) were factors contributing to respondents' inability to adequately heat their home.
- More than two-fifths (44%) of respondents had heard of the Warm Homes Scheme.
- More than four-fifths (85%) of respondents said their home was about the right size; 10% said it was too small and 5% said it was too big.
- The majority (87%) of respondents were satisfied with their home overall.
- Less than one-tenth (9%) of respondents in social housing said they intended to buy their home during the following two years.

Brownlow NRA

- The survey indicated fairly high levels of satisfaction with the area and a perception that the area had not really changed, although there were a number of anti-social behaviour issues to be addressed.
- More than three-quarters (78%) of respondents agreed that they really felt part of the community living in the area.
- 71% disagreed that they felt embarrassed to bring people to the area.
- Almost two-thirds (64%) agreed that they were proud to come from the area.
- More than half (51%) thought the area was changing for the better; 25% thought it was not really changing and 23% thought it was changing for the worse.
- 22% of people in Brownlow NRA perceived the level of ASB in their local area to be high. The equivalent figure for Northern Ireland was 14%.

¹ NI House Condition Survey 2009

- The main ASB problems identified by respondents in the area were teenagers hanging around on streets (23%), people being drunk or rowdy in public places (20%) and vandalism (20%). The most prevalent perceived problems at Northern Ireland level were rubbish or litter (28%) and teenagers hanging around on streets (26%).
- The vast majority (94%) of respondents said they felt safe walking alone in the area during the day. In contrast, fewer respondents (56%) said they felt safe walking alone in the area after dark; however, 85% said they felt safe in their own home after dark.

Neighbourhood Renewal

- The survey indicated fairly low levels of awareness among residents of neighbourhood renewal and community involvement.
- 70% of respondents were not aware that their home was within the Brownlow NRA.
- More than two-fifths (44%) of respondents said they were aware of physical changes that had improved the neighbourhood within the previous 12 months. The highest proportion of respondents cited a tidier area, new signage, the upgrading of housing and new sports facilities as the main physical changes.
- More than half (55%) of respondents said their area had a community/residents' association; 18% said their area did not have one and the remaining 27% did not know.
- More than three-fifths (61%) of all respondents said they would not consider joining a local association, compared to 19% who said they would.
- Less than one-fifth (16%) were aware of the Housing Executive's Neighbourhood Warden Service. Of these respondents, only a small number had used the service.
- The most common issue that respondents said needed to be addressed that the area needs cleaned (12%).

Education

- The vast majority (93%) of respondents agreed that 'staying on in school is important if you want to get a good job'. (NI level - 85%)¹.
- Almost nine out of 10 respondents (89%) agreed that 'children in Northern Ireland get a good education'. (NI level – 89%).
- Almost two-thirds (63%) of respondents agreed that they had enjoyed their time at school. (NI level 68%).
- 35% of respondents had one or more children of school age (4-18 years).
- The vast majority (69; 93%) of respondents who had children of school age agreed that their child's school was a good school.

¹ NISRA – NI Omnibus Survey 2010 – Education module

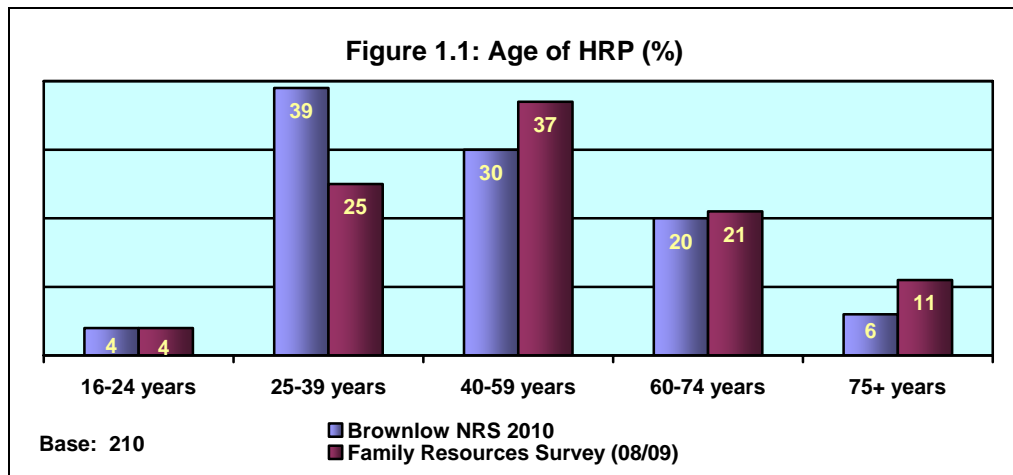
- The vast majority (71; 96%) agreed their child's school gives clear information on how children are getting on.
- All 74 respondents with children of school age agreed that making sure their child attends school regularly and on time is important.
- The vast majority (72; 98%) of respondents with children of school age said helping their child with homework is very important.
- Almost a quarter (17; 23%) of respondents said they would consider taking their child out of school during term-time for a family holiday; the remainder (57; 77%) of respondents said they would not.
- The vast majority (68; 92%) of respondents said they feel very/fairly involved personally in their child's school life.

1.0 SOCIO-ECONOMIC PROFILE

This chapter details the socio-economic characteristics of households within the Brownlow NRA.

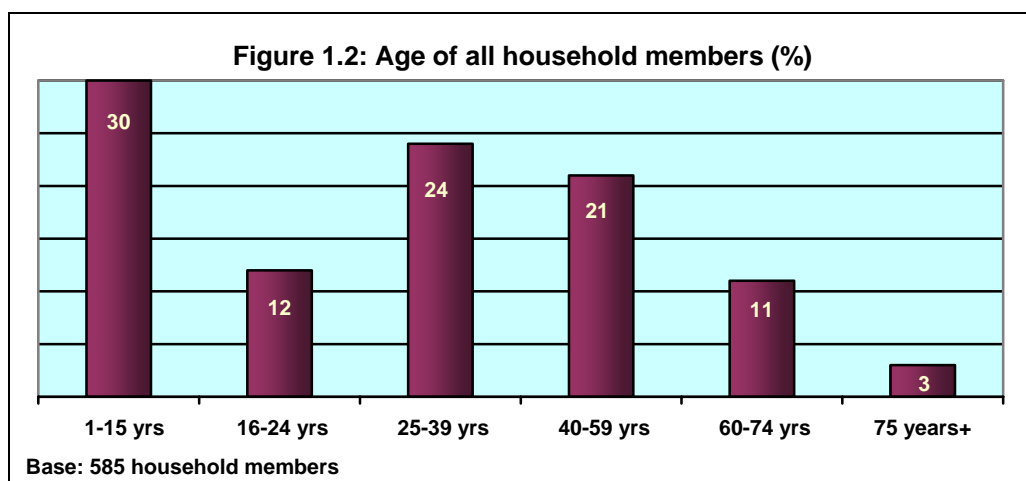
1.1 Age of Household Reference Person

The highest proportion of HRPs were aged between 25 and 39 years (39%); 30% were aged between 40 and 59 and 20% were between 60 and 74; 6% were aged 75 or older and 4% were between 16 and 24. Data from the 2008/09 Family Resources Survey are included in [Figure 1.1](#) below for reference ([Appendix Table 1.1-1.2](#)).



1.2 Age of all household members

In total, 585 individuals were identified as resident in the 210 households surveyed. Almost one-third (30%) of household members were aged under 16 and a further 24% were aged between 25 and 39; 21% were between 40 and 59; 14% were aged 60 or older and the remaining 12% were between 16 and 24 ([Figure 1.2](#); [Appendix Table 1.3](#)).

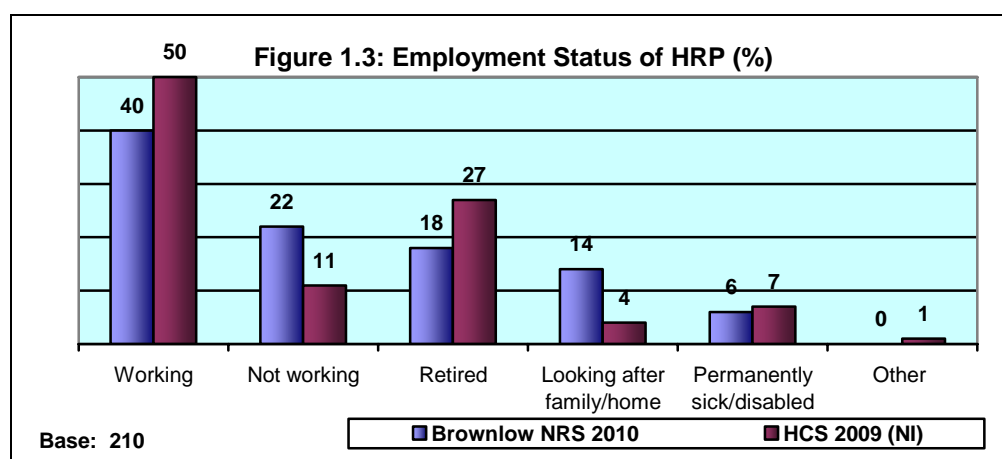


1.3 Average household size

The survey found that the average household size in Brownlow NRA was 2.8, larger than the N Ireland average of 2.5¹.

1.4 Employment status of Household Reference Person

Two-fifths (40%) of HRPs were working, 22% were not working, 18% were retired, 14% were looking after family/home and 6% were permanently sick/disabled; and a very small proportion comprised other categories such as student. Data at the Northern Ireland level from the HCS 2009 are included in the graph below for reference (Figure 1.3, Appendix Table 1.4).



1.5 Household type

Households were classified into eight types according to the number and ages of household members. Table 1A includes a description of each household type along with the findings from this survey and from the 2009 House Condition Survey (HCS) for reference. However, since the HCS had a much larger number of respondents, it is important to bear in mind the potential effect of sample error, particularly on the Brownlow NRA Survey, and therefore any conclusions based on a comparison of findings should be made with caution.

| Table 1A: Household types and definitions | Brownlow 2010 % | HCS 2009 (NI) % |
|--|-----------------|-----------------|
| Small Family (any two adults - related or unrelated - living with 1 or 2 dependent children <16) | 20 | 13 |
| Large Adult (three or more adults - related or unrelated – and no dependent children <16) | 16 | 12 |
| Two Older (two people – related or unrelated - at least one of whom is of pensionable age) | 12 | 14 |
| Lone Parent (sole adult living with dependent child(ren) <16) | 12 | 8 |
| Lone Adult (lone person below pensionable age - 65 years for men, 60 years for women) | 11 | 13 |
| Two Adult (two people – related or unrelated – below pensionable age) | 11 | 15 |
| Large Family (any two adults - related or unrelated - living with more than 2 dependent children <16) | 9 | 10 |
| Lone Older (lone person of pensionable age – 65 years for men, 60 years for women) | 9 | 15 |

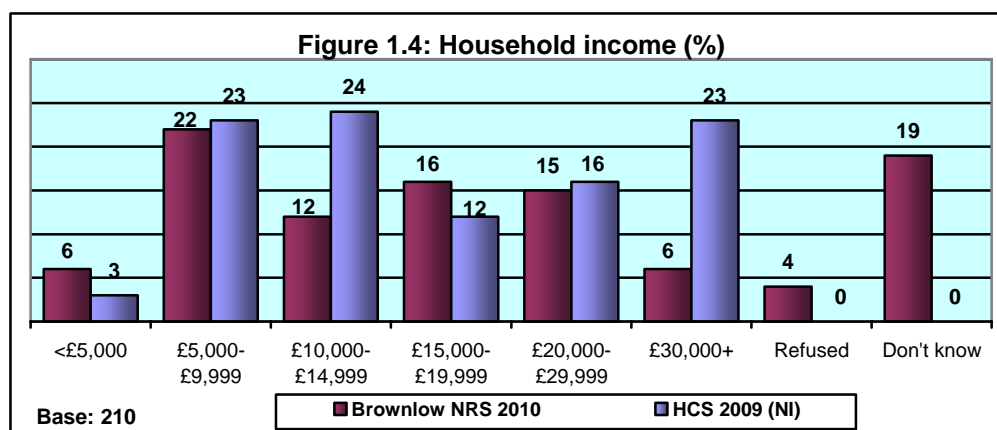
¹ NISRA Continuous Household Survey 2009/10

1.6 Household type comparison with House Condition Survey 2009

Small family was the predominant household type (20%), followed by large adult (16%), two older (12%), lone parent (12%), lone adult (11%), two adult (11%), large family (9%) and lone older (9%). Findings from this survey and from the 2009 HCS at Northern Ireland level are included for reference in [Table 1A](#) and [Appendix Table 1.5](#).

1.7 Annual household income

This survey defines household income as the total annual income before tax of the Household Reference Person (HRP) and partner (if applicable), including all income from savings, employment, benefits and other sources. One-fifths (20%) of respondents said their annual gross household income was less than £10,000; 14% had between £10,000 and £14,999 and 22% between £15,000 and £29,999. A small proportion (6%) of respondents said their annual gross household income was over £30,000. A considerable minority (39%) of respondents either did not know or refused to give any details of their income. Full income details are in the appendix tables and data from the HCS 2009 are included in the graph below for reference ([Figure 1.4](#); [Appendix Table 1.6](#)).



1.8 Benefits

The main benefits received by HRPs were Child Benefit (27%) and Housing Benefit (26%). [Table 1b](#) and [Appendix Table 1.7](#) detail the benefits received by respondents and their partners (if applicable).

| Table 1b: Benefits received | HRP (%) | Partner (%) |
|------------------------------------|----------------|--------------------|
| Child Benefit | 27 | 16 |
| Housing Benefit | 26 | 2 |
| Child Tax Credit | 22 | 9 |
| Retirement Pension | 20 | 9 |
| A Disability Benefit | 20 | 10 |
| Income Support | 18 | 2 |
| Incapacity Benefit | 15 | 5 |
| Working Tax Credit | 10 | 4 |
| Other including Carer's Allowance | 8 | - |
| Pension Credit | 7 | - |
| Jobseekers Allowance | 4 | - |

1.9 Long-term illness or disability

More than one-third (37%) of respondents said they or someone in their household had a disability that affected their normal day-to-day activities. Of these respondents, the majority (70; 90%) said their household had one disabled member and 8 respondents (10%) had two or more disabled members ([Appendix Tables 1.8 and 1.9](#)).

1.10 Household religion

Almost two-thirds (64%) of HRPs described their household religion as Catholic and less than one-fifth (17%) described it as Protestant. The remaining 19% comprised Protestant, mixed Protestant/Catholic, no religion, other religions and those respondents who refused to state the religion of their household ([Appendix Table 1.10](#)).

1.11 Ethnic origin and nationality of household reference person

The overwhelming majority (97%) of HRPs were white and the remainder were from other ethnic groups ([Appendix Table 1.11](#)).

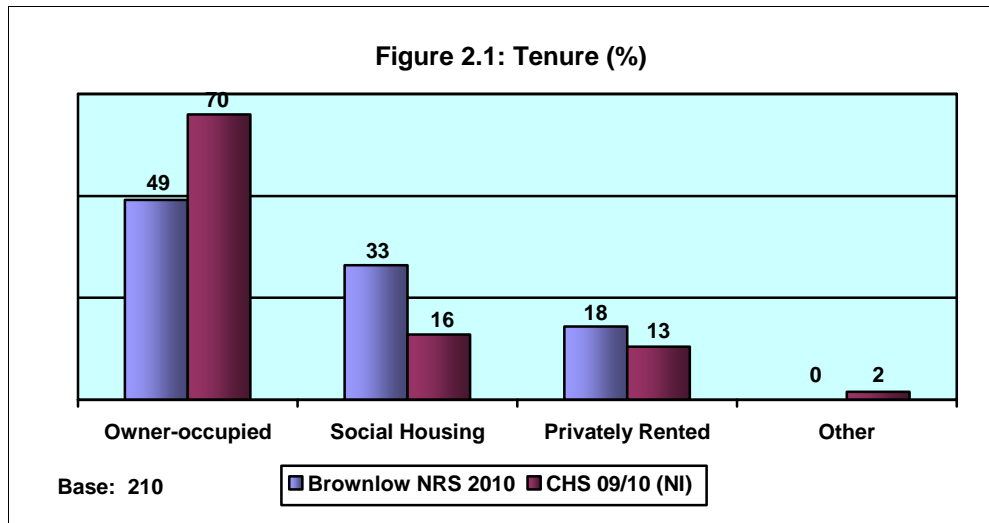
Almost half (47%) of HRPs were British and equal proportions (21%) were Irish or Northern Irish. A further 11% stated other nationalities including Polish and Lithuanian ([Appendix Table 1.12](#)).

2.0 CHARACTERISTICS OF THE HOME AND AREA

This chapter presents an analysis of some of the characteristics of homes within the Brownlow NRA, the tenure, length of tenure, satisfaction with aspects of accommodation and propensity to buy or transfer to/from NIHE or Housing Association properties.

2.1 Tenure

A greater proportion of respondents lived in the owner-occupied sector (49%) than in social housing (33%) or in privately rented accommodation (18%). Data at the Northern Ireland level from the 2009-10 Continuous Household Survey are included in the graph below for reference ([Figure 2.1](#); [Appendix Table 2.1](#)).



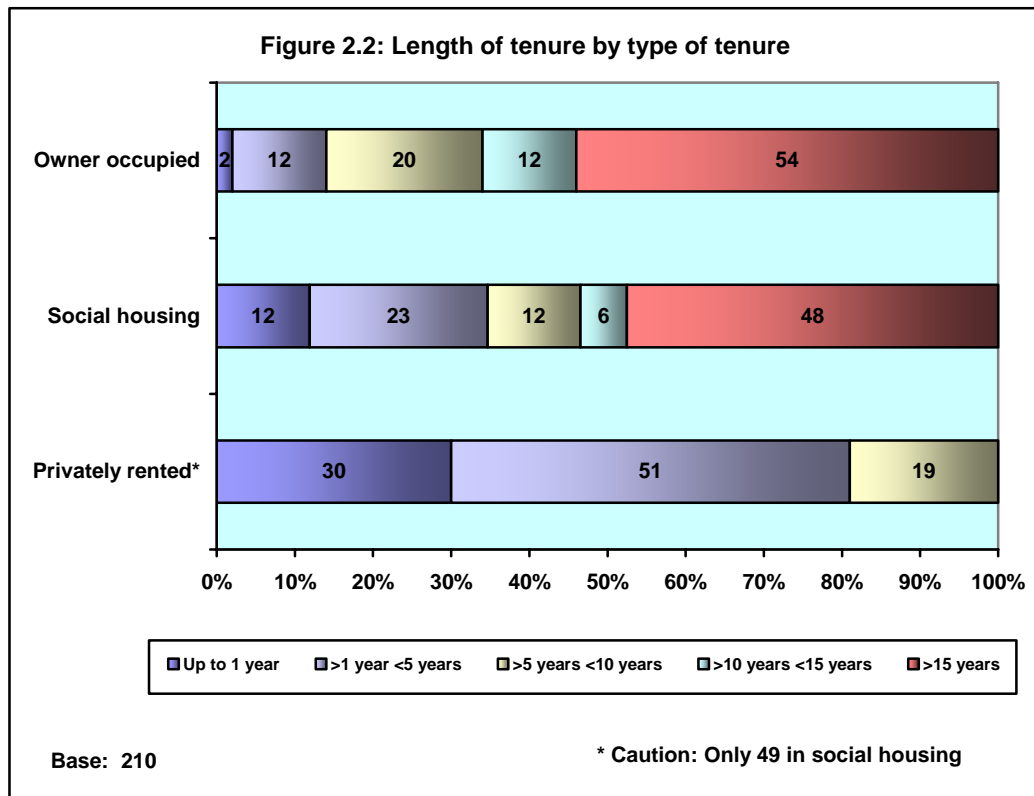
2.2 Length of time living in Brownlow NRA

More than two-fifths (43%) of respondents had lived in the Brownlow NRA for more than 15 years and the remainder (57%) had lived there for less than 15 years ([Appendix Table 2.2](#)).

2.3 Almost two-fifths (38%) of respondents said they had lived within the Brownlow NRA immediately before moving to their present home and almost one-third (32%) said they had lived outside the Craigavon District Council area. A similar proportion (28%) had previously lived outside the Brownlow NRA but within the Craigavon District Council area ([Appendix Table 2.3](#)).

2.4 Tenure by length of time living in Brownlow NRA

Analysis of length of tenure by type of tenure shows that a higher proportion of owner-occupiers (54%) than those in social housing (48%) had lived in the Brownlow NRA for more than 15 years. Further detail is in [Figure 2.2](#) and [Appendix Table 2.4](#).



2.5 Dwelling type

The majority (89%) of respondents said they lived in a house; 8% lived in a bungalow and 3% lived in a flat ([Appendix Table 2.5](#)).

2.6 Home security

Home security measures in respondents' homes included window locks (74%), security lights (40%), door chains (18%), burglar alarms (15%) and door viewers (8%) ([Appendix Table 2.6](#)).

2.7 Smoke alarms

More than one-quarter (28%) of respondents had one smoke alarm in their dwelling, 49% had two smoke alarms and 16% had three smoke alarms. Less than one-tenth (8%) of respondents had no smoke alarms present ([Appendix Table 2.7](#)).

2.8 Vehicle ownership and parking

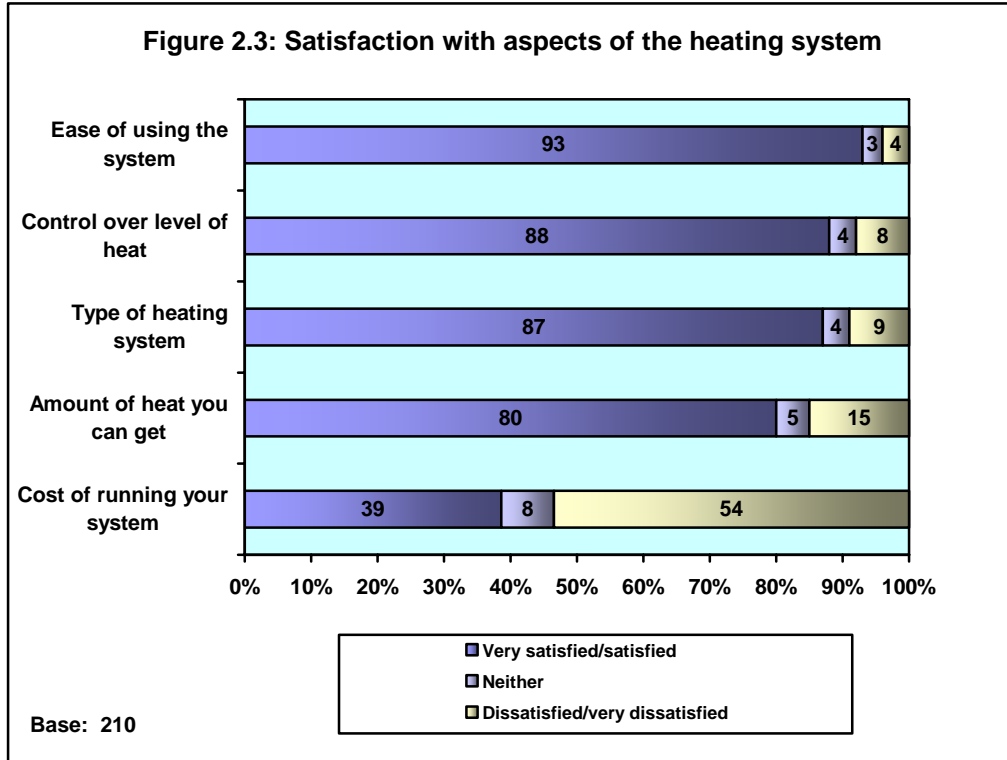
Respondents were asked how many cars or other vehicles were owned or available for use by anyone in their household. One-half (50%) had one vehicle and 13% had two or more vehicles. More than one-third (37%) had no vehicles. Respondents' most common areas for parking in the Brownlow NRA were on the street (44%), or in a driveway (41%) and more than one-tenth (14%) parked in a garage ([Appendix Tables 2.8 and 2.9](#)).

2.9 Heating system

Almost all respondents (99%) had full central heating in their home and a small proportion had partial central heating (1%). The main heating source in the majority of homes represented in the survey was oil fired with radiators (91%). Other main heating sources included mains gas (4%) and Economy 7 (4%) ([Appendix Tables 2.10 and 2.11](#)).

2.10 Satisfaction with heating system

Respondents reported high levels of satisfaction with various aspects of their heating system, ranging from 93% satisfaction with the ease of use of the system to 80% satisfaction with the amount of heat you can get. However, more than half (54%) of respondents were dissatisfied with the cost of running the system (Figure 2.3; Appendix Table 2.12).



2.11 Ability to adequately heat the home

More than one-third (36%) of respondents said they had been unable to adequately heat their home during the previous 12 months. The cost of domestic fuel (58; 77%), low household income (36; 48%) and money needed for other priorities (32; 43%) were factors contributing to respondents' inability to adequately heat their home (Appendix Tables 2.13-2.15).

2.12 Warm Homes Scheme

More than two-fifths (44%) of respondents had heard of the Warm Homes Scheme. Analysis by tenure shows that awareness of the scheme was highest among owner-occupiers (61; 59%) and lowest among private renters (7; 19%) (Appendix Table 2.16).

2.13 Size of home

More than four-fifths (85%) of respondents said their home was about the right size; 10% said it was too small and 5% said it was too big (Appendix Table 2.17).

2.14 Satisfaction with home

The majority of respondents (87%) were satisfied with their home; 4% were neither satisfied nor dissatisfied and 9% were dissatisfied (Appendix Tables 2.8 and 2.19).

2.15 House sales and transfers

Respondents living in social housing (NIHE or Housing Association properties – 33%; 69 respondents) were asked about their intentions to purchase or transfer/exchange to another dwelling. Less than one-tenth (6; 9%) of tenants said they intended to buy their home during the next two years; the majority (59; 86%) did not intend to buy their home and a small proportion (4; 2%) were unsure ([Appendix Table 2.20](#)).

Transfer applications

Of the respondents in social housing who did not intend to buy their home, a small proportion (2; 3%) had applied for a transfer from their present property during the previous two years and the same proportion intended to apply for a transfer during the next 12 months ([Appendix Tables 2.21-2.24](#)).

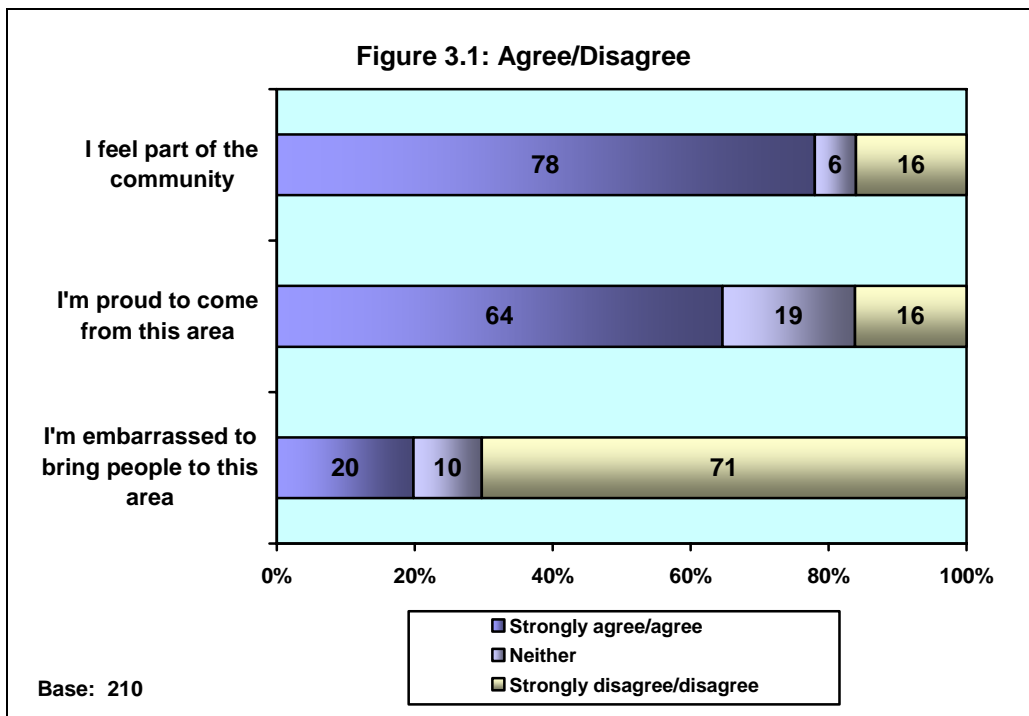
3.0 LIFE IN BROWNLOW NRA

This chapter presents an analysis of data from questions aimed specifically at respondents' perceptions of life in the Brownlow NRA, including opinion of the area, crime and antisocial behaviour and sense of community safety.

3.1 Perceptions about the area

Respondents were asked to state how much they agreed or disagreed with a number of statements related to their perceptions of the area (Figure 3.1; Appendix Table 3.1).

- Almost four-fifths (78%) of respondents agreed that they really felt part of the community living in the area; 6% neither agreed nor disagreed and 16% disagreed.
- Almost two-thirds (64%) agreed that they were proud to come from the area; 19% neither agreed nor disagreed and 16% disagreed.
- Almost three-quarters (71%) of respondents disagreed that they felt embarrassed to bring people to the area; 10% neither agreed nor disagreed and 20% agreed.



3.2 More than half (51%) of respondents thought the area was changing for the better; one-quarter (25%) thought the area was not really changing and a similar proportion (23%) thought it was changing for the worse (Appendix Table 3.2).

3.3 Reasons given by the 51% who thought the area was changing for the better included 'nicer surroundings' (17%) and 'good community relations' (9%). Among the 23% (48 respondents) who said the area was changing for the worse, the most common reason was anti-social behaviour (17; 18%) (Table 3A, Appendix Table 3.3).

Table 3A: Perceived reasons why the local area is changing

| Changing for the better | | | Changing for the worse | | |
|---|------------|------------|---|-----------|------------|
| | N | % | | N | % |
| Nicer surroundings/cleaner/new trees | 35 | 17 | Anti-social behaviour | 17 | 18 |
| Good community relations | 18 | 9 | Bad tenants in rented houses | 15 | 16 |
| Facilities and activities for young people | 16 | 8 | Outsiders /Travellers/foreigners | 12 | 13 |
| Quiet/"Troubles" are over | 15 | 7 | Drug problems | 8 | 8 |
| Sports facilities | 12 | 6 | Litter/illegal dumping | 6 | 6 |
| Shops/shopping | 11 | 5 | Alcohol problems | 5 | 5 |
| Action being taken/improvements | 9 | 4 | Personal safety issues | 4 | 4 |
| Not as many teens hanging about | 9 | 4 | Area needs updated/cleaned up | 4 | 4 |
| Newbuilds/houses | 9 | 4 | Vacant housing | 4 | 4 |
| Upgraded housing | 8 | 4 | People have no respect for others | 3 | 3 |
| Demolishing old buildings | 7 | 3 | Crime | 3 | 3 |
| Drug problems | 5 | 2 | Dog issues/strays/barking | 3 | 3 |
| Entrance/new signs | 5 | 2 | No community spirit | 2 | 2 |
| Community house/centre | 5 | 2 | Good community relations | 1 | 1 |
| Fencing | 5 | 2 | Facilities and activities for young people | 1 | 1 |
| Schools | 3 | 1 | Demolishing old buildings | 1 | 1 |
| No bonfire | 3 | 1 | Lack of police presence/action | 1 | 1 |
| Vacant housing | 3 | 1 | Police always in area | 1 | 1 |
| Part of neighbourhood watch | 3 | 1 | Fencing | 1 | 1 |
| Investment/improved infrastructure | 2 | 1 | Traffic/too busy | 1 | 1 |
| Crime | 2 | 1 | Refused | 1 | 1 |
| Anti-social behaviour | 2 | 1 | Other (not specified) | 1 | 1 |
| Car parking | 2 | 1 | Total | 95 | 100 |
| More skips/rubbish bins | 2 | 1 | <i>Base: 48 respondents who gave 95 reasons</i> | | |
| Don't know | 2 | 1 | | | |
| Refused | 2 | 1 | | | |
| Other including: hospital, the multi-use games area, new cinema, people buying houses, lack of police presence/action, outsiders/Travellers /foreigners, mixed area, street lighting, traffic calming, poor street lighting | 13 | 6 | | | |
| Total | 208 | 100 | | | |

Base: 106 respondents who gave 208 reasons

3.4 Perceptions about anti-social behaviour in Brownlow NRA

Respondents were asked to rate how much of a problem different types of anti-social behaviour (ASB) were in their area (i.e. within a 15 minute walk of their home). In line with the latest Northern Ireland Crime Survey 2008/09 (NICS), the following seven strands of ASB were used to form a composite measure to gauge the overall perceived level of ASB in the local area and to allow comparison between levels of perceived ASB in Brownlow NRA and in Northern Ireland as a whole:

1. abandoned or burnt out cars;
2. noisy neighbours or loud parties;
3. people being drunk or rowdy in public places;
4. people using or dealing drugs;
5. teenagers hanging around on the streets;
6. rubbish or litter lying around; and
7. vandalism, graffiti and other deliberate damage to property.

3.5 Based on this composite measure, findings from this survey show that 22% of people in Brownlow NRA perceived the level of ASB in their local area to be high. The equivalent figure for Northern Ireland was 14%.

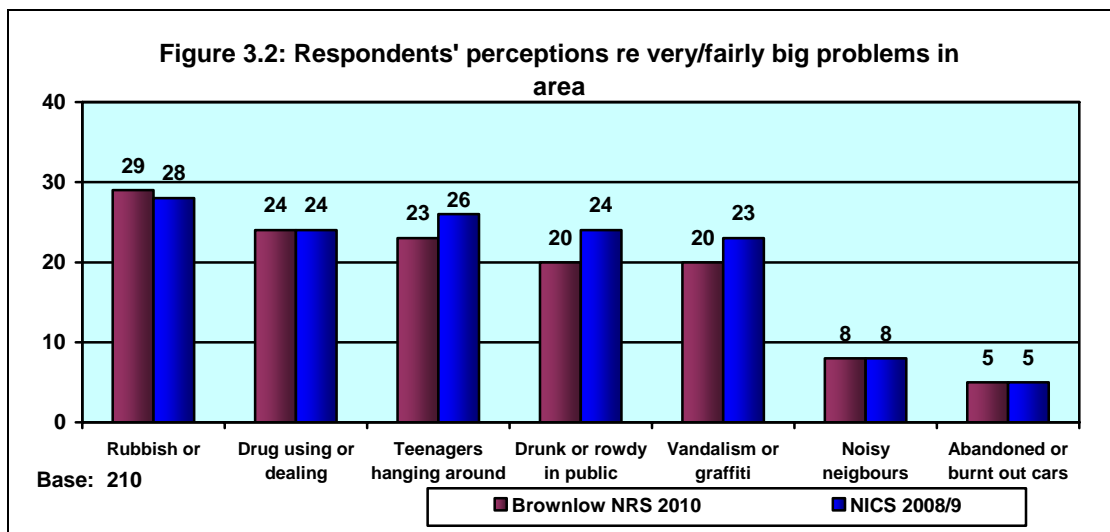
3.6 The two ASB types most likely to be perceived by respondents to this survey to be problems in the local area were:

- rubbish or litter lying about (29%); and
- people using or dealing in drugs (20%).

The most prevalent perceived problems at Northern Ireland¹ level were:

- rubbish or litter lying around (28%); and
- teenagers hanging around on the streets (26%) (Figure 3.2: Appendix Table 3.4).

3.7 Findings from the Brownlow NRA survey show that respondents perceived noisy neighbours and loud parties (8%) and abandoned or burnt out cars (5%) to be the least problematic ASB types. The least prevalent perceived ASB problems at Northern Ireland level were noisy neighbours (8%) and abandoned or burnt out cars (5%).



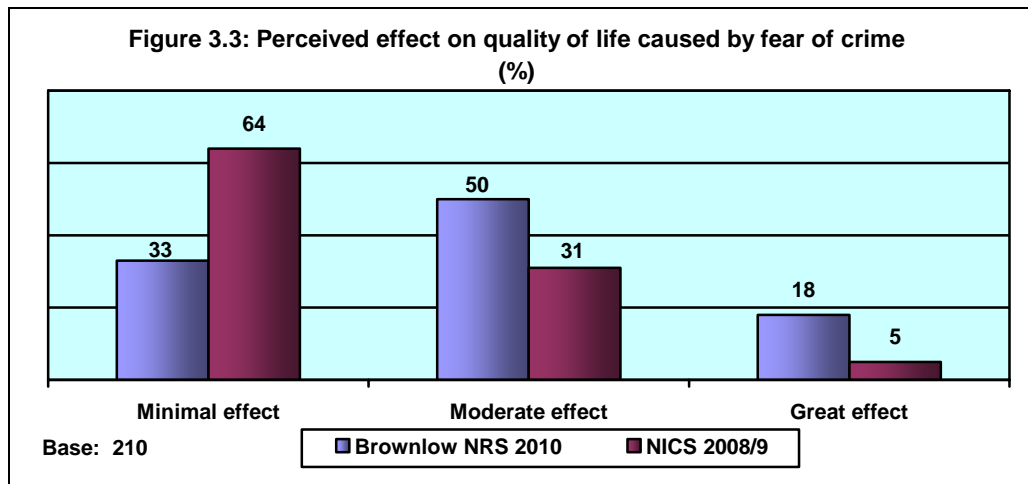
3.8 Perceptions of the effect of 'fear of crime' on quality of life

Respondents were asked to rate how much their quality of life was affected by fear of crime on a scale of 1 to 10, where 1 is no effect and 10 is a total effect. In order to standardise the results, the following conventions have been used to gauge the effect of 'fear of crime' on quality of life:

1. minimally affected (responded in the range 1 to 3);
2. moderately affected (responded in the range 4 to 7); and
3. greatly affected (responded in the range 8 to 10).

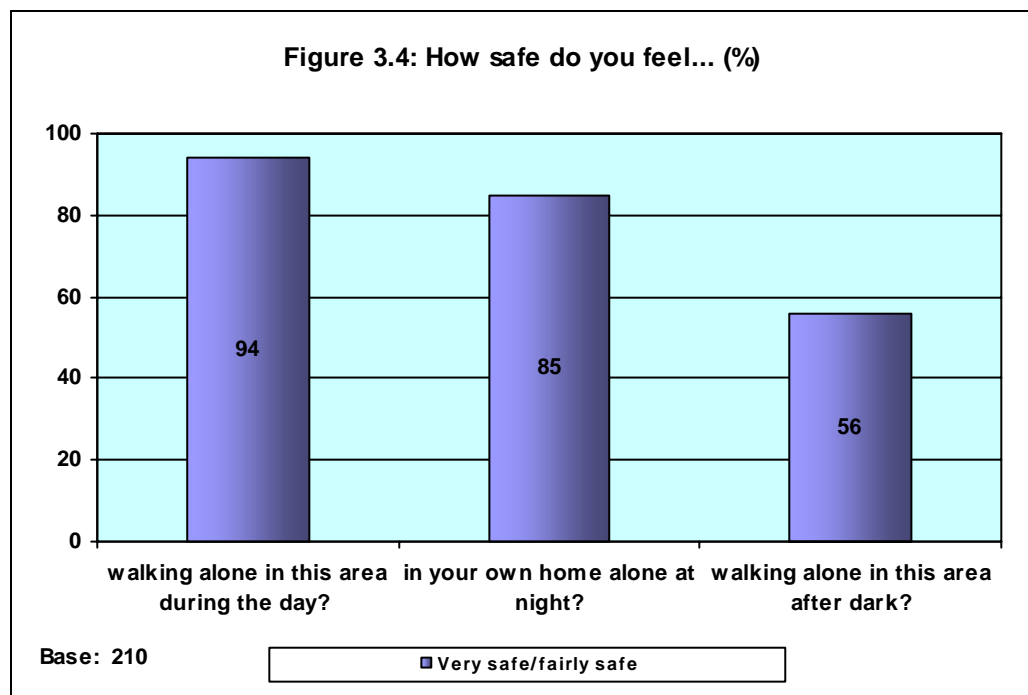
3.9 One-third (33%) of respondents in Brownlow NRA felt that 'fear of crime' had a minimal impact on their quality of life and half (50%) said it had a moderate effect. Almost one-fifth (18%) of respondents considered that their quality of life was greatly affected by their 'fear of crime'. This is illustrated in Figure 3.3 and Appendix Table 3.5.

¹ NICS 2008/09: Perceptions of Crime Research and Statistical Bulletin 1/2010



3.10 Perceptions about personal safety

The vast majority (94%) of respondents said they felt safe walking alone in the area during the day. In contrast, fewer respondents (56%) said they felt safe walking alone in the area at night; however, 85% felt safe in their own home when alone at night. Respondents' reasons for not feeling safe are detailed fully in the Appendix Tables (Figure 3.4; Appendix Tables 3.6-3.10).



4.0 NEIGHBOURHOOD RENEWAL

This chapter analyses respondents' awareness of physical improvements to the area and recent neighbourhood renewal activity, assesses community involvement, measures satisfaction with services and identifies perceptions about other services, facilities or improvements needed in the Brownlow NRA.

4.1 Physical changes within the Brownlow NRA

More than half (54%) of respondents were not aware of any physical changes that had improved the neighbourhood within the previous 12 months.

Physical changes identified by the remaining 44% (92 respondents) included 'tidier area' (17; 12%) and new signage (14; 10%) that had improved the neighbourhood ([Appendix Tables 4.1 and 4.2](#)).

4.2 Important issues that need to be addressed in the neighbourhood

Almost three-fifths (58%) of respondents thought there were issues that needed to be addressed. The most common issues cited were that the area needs cleaned (26; 12%) and the need for recreational facilities (25; 12%). A full breakdown of issues identified by respondents is in [Appendix Tables 4.3 and 4.4](#).

4.3 Facilities/services/activities in the area

Respondents were asked about the existence of certain facilities in the area and whether anyone in their household would use them. Equal proportions (74%) were aware of a pre-school play group and a mother and toddler group and a similar proportion (73%) were aware of sports facilities. Use of these facilities varied greatly. Respondents were least aware of an unemployment/jobs club (16%). A summary of responses is in [Table 4A](#) and a full breakdown is in [Appendix Table 4.5](#).

Table 4A: Awareness and use of local facilities

| | Aware of... % | Would use... % |
|--------------------------|---------------|----------------|
| Sports facilities | 83 | 36 |
| Pre-school play group | 67 | 13 |
| Youth activities | 66 | 25 |
| Mother and Toddler Group | 59 | 8 |
| Adult education classes | 57 | 15 |

4.4 Services needed that are not already available

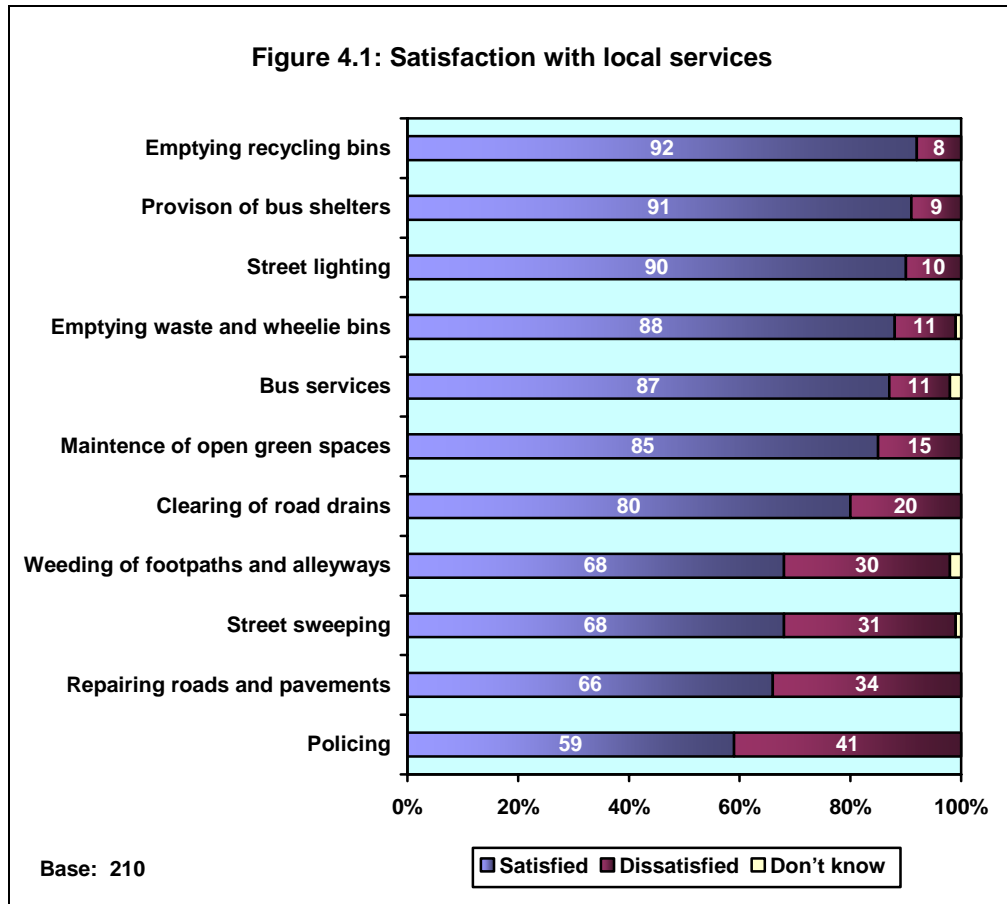
Half (50%) of respondents gave examples of services needed in the area. Of these, almost one-quarter (24%) said something for children and 12% said something for teenagers were needed. Responses were varied and are detailed in the appendix tables ([Appendix Table 4.6](#)).

4.5 Neighbourhood Warden

More than four-fifths (84%) of respondents said they were not aware of the Housing Executive's neighbourhood warden service. Of those respondents who were aware of the service (33; 16% of all respondents, only a small number (8) had used it and most of these had been satisfied with the service they had received ([Appendix Tables 4.7-4.9](#)).

4.6 General services within the area

Respondents were asked about a number of general services provided in the area and whether they found them satisfactory or unsatisfactory. Satisfaction was highest with the emptying of recycle bins (92%) and provision of bus shelters (91%) and lowest with policing (59%). The reasons for dissatisfaction were varied and are detailed in the appendix tables (Figure 4.1: Appendix Tables 4.10-4.31).

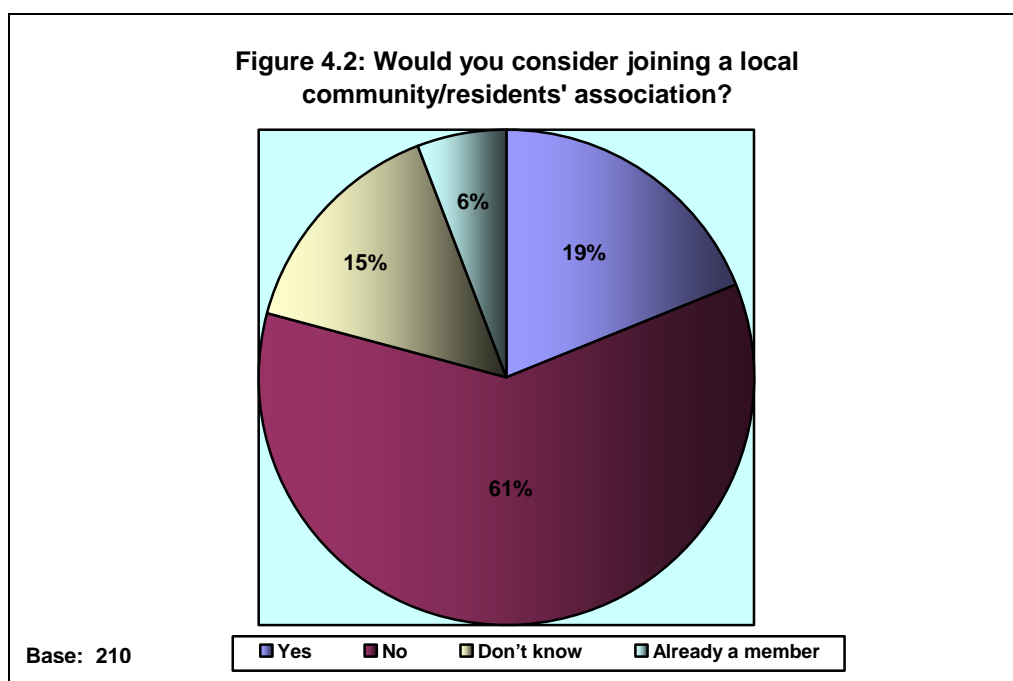


4.7 Community/residents' associations

More than half (55%) of respondents said their area had a community/residents' association; 27% did not know and the remaining 18% said their area did not have one. Respondents were also asked to give the name of their local community/residents' association. Their responses are listed in the appendix tables (Appendix Tables 4.32 and 4.33).

Of the respondents who said their area had a community/residents' association, more than two-thirds (68%) felt the association was representative of the community as a whole; more than one-fifth (21%) said it was not representative and the remaining 11% refused to answer or did not know. Reasons for dissatisfaction are detailed in the appendix tables (Appendix Table 4.34 and 4.35).

More than three-fifths (61%) of respondents said they would not consider joining a local community/residents' association and 19% said they would consider doing so. A further 15% of respondents were undecided and 6% were already members of a local community/residents' association (Figure 4.2; Appendix Table 4.36).



4.8 Awareness of the local NRA

Almost three-quarters (70%) respondents had not been aware that their home was within the Brownlow NRA. Of the 30% who had been aware that their home was within the Brownlow NRA, more than one-quarter (18; 29%) had contributed to the consultation process for the development of a neighbourhood renewal action plan and almost two-thirds (39; 62%) had not done so.

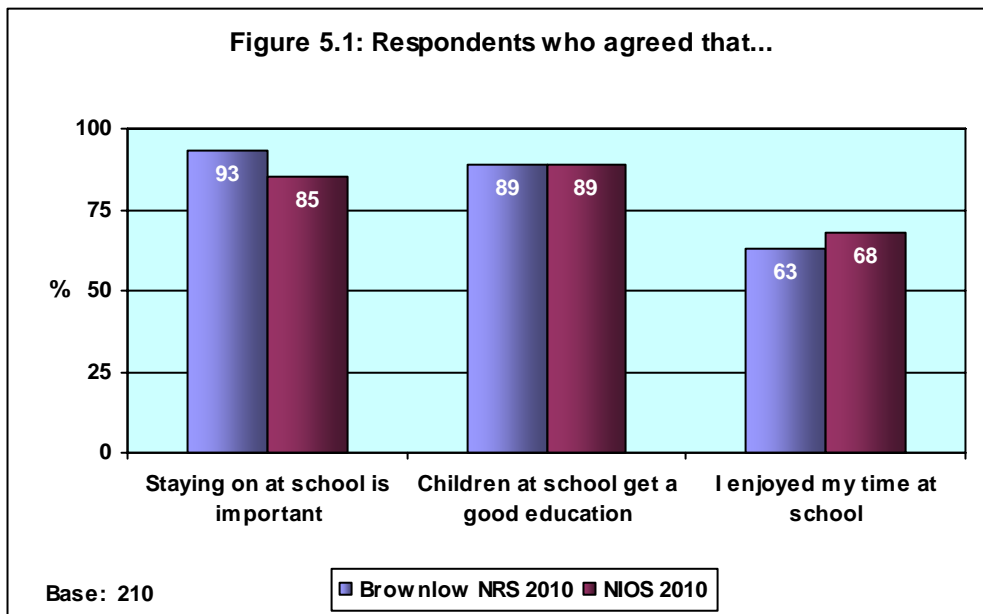
Of the 39 respondents who had not contributed to the consultation process, the main reason was that they had not known about it/weren't asked to contribute to Neighbourhood Renewal ([Appendix Tables 4.37-4.40](#)).

5.0 EDUCATION IN BROWNLOW NRA

One of the main objectives of the Neighbourhood Renewal Strategy is to improve educational standards. This survey sought to ascertain respondents' views on educational services for children and their personal experiences of, and opinions on, educational provision in Brownlow NRA. The results of the latest education module of the 2010 Northern Ireland Omnibus Survey¹ (NIOS) have been included for information; however, since the NIOS had a much larger number of respondents, it is important to bear in mind the potential effect of sample error, particularly on the Brownlow NRA Survey, and therefore any conclusions based on a comparison of findings should be made with caution.

5.1 General opinions on education

Respondents were asked how much they agreed or disagreed with a series of statements relating to education in general. The vast majority (93%) agreed that staying on at school is important if one wants to get a good job. Almost nine-out-of-ten (89%) agreed that children at school in N Ireland get a good education and 63% agreed that they enjoyed their time at school. Results from the NIOS 2010 broadly reflect these trends (Figure 5.1; Appendix Table 5.1).



5.2 Parent questions

More than one-third (35%) of respondents were the parent/guardian of children between the ages of 4 and 18 who were still at school. Of these, more than two-fifths (30; 41%) had one child, a similar proportion (31; 42%) had two children and 13 (17%) had three or more children of school age who were at school.

In order to select a child in the household for the purpose of education questions, respondents were asked what year their child (or if they had more than one child, the child whose birthday was next) was in at school (Appendix Tables 5.2 and 5.3).

¹ NISRA – Northern Ireland Omnibus Survey 2010 – Education Module

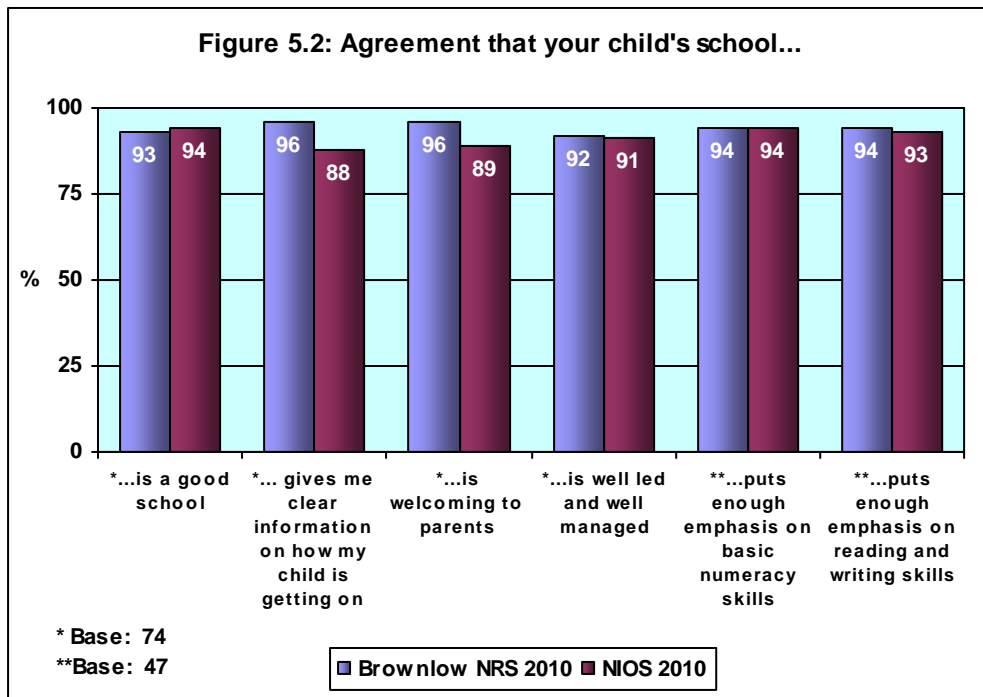
5.3 Primary/secondary education

More than half (40; 55%) said their child was in primary education (Years 1 to 7) and 34 (46%) respondents said their child was in post-primary education (Years 8-14) (Appendix Table 5.4).

5.4 Parents' opinions on schools

Respondents who were parents of school aged children were asked to state the extent to which they agreed or disagreed with a series of statements relating to their child's school. The vast majority (69; 93%) respondents agreed their child's school is a good school and similarly high proportions also agreed their child's school gives them clear information on how their child is getting on (71; 96%), is welcoming to parents (71; 96%) and is well led and well managed (68; 92%).

Most of the 47 respondents whose child was between Year 1 to Year 7, agreed that literacy (94%) and numeracy (94%) skills are given enough emphasis in their child's school. Results from the NIOS 2010 broadly reflect these views, illustrated in Figure 5.2 and Appendix Table 5.5.



5.5 Importance of parental responsibilities regarding education

All (74; 100%; NIOS 2010 - 99%) respondents who had school-age children said making sure their child attends school regularly and on time was important and a similar high proportion (72; 98%; NIOS 2010 - 98%) said helping their child with homework was important (Appendix Table 5.6).

5.6 Term-time holidays

Almost one-quarter (17; 23%) of respondents with school-age children stated that they would consider taking their child out of school during term time, for example, for a family break or holiday. This figure was lower at Northern Ireland level according to the NIOS 2010, which found that 24% of parents would consider taking their child out of school during term time (Appendix Table 5.7).

5.7 Parental involvement

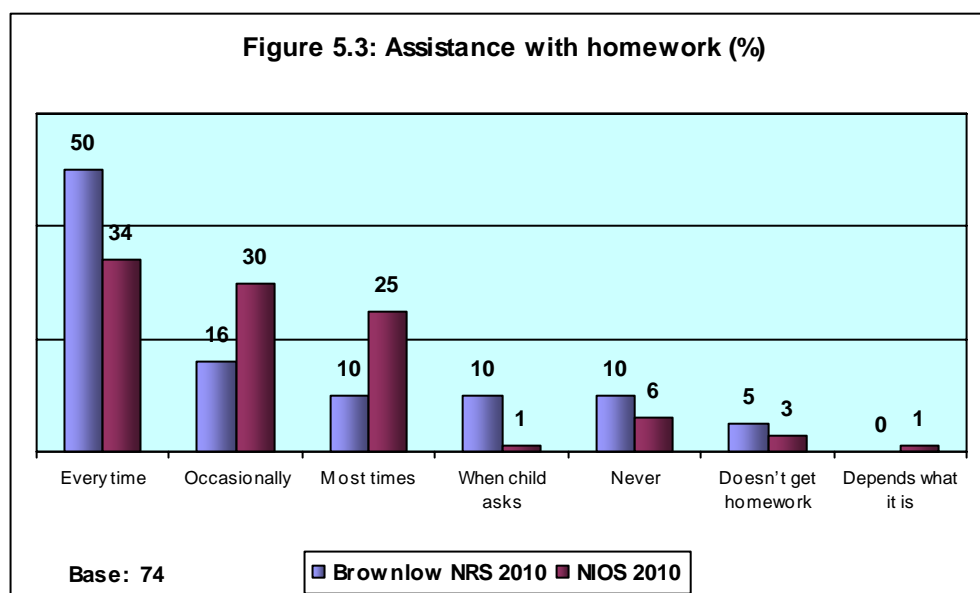
The majority (68; 92%) said they felt involved in their child's school life. This figure is higher than found at the Northern Ireland level where 87% of respondents also felt involved. Respondents reported different levels of involvement in their child's school, for example, attendance at parent teacher meetings (64; 87%), involvement with parent-teacher association (10; 14%) and helping out with dinner duties/school trips and so on (5; 7%). Findings from this survey and from the 2010 NIOS at Northern Ireland level are included for reference in [Table 5A](#) and [Appendix Tables 5.8-5.10](#).

Table 5A: Type of parental involvement in their child's school

| Activity | Brownlow 2010 % | NIOS 2010 (NI) % |
|---|-----------------|------------------|
| Attending parent teacher meetings | 87 | 81 |
| Getting involved with the Parent Teacher Association | 14 | 19 |
| Helping out with school clubs | 3 | 8 |
| Helping out with dinner duties/school trips and so on | 7 | 11 |
| Helping out in the classroom | 5 | 5 |

5.8 Assistance with homework

Half (37; 50%) of respondents with school-age children said they help their child out with their homework every time and almost one-fifth (12; 16%) helped out occasionally (11; 15%). This is illustrated in Figure 5.3 which also shows data at the Northern Ireland level from the NIOS 2010 ([Figure 5.3](#) and [Appendix Tables 5.11](#)).



5.9 Confidence helping child with homework

More than half (41; 55%) of respondents with children of school age said they would always feel confident helping their child with homework. Almost one-quarter (17; 23%) said they would feel confident most of the time and almost one-fifth (12; 16%) said they would feel confident some of the time. Data from the 2010 NIOS is also provided for reference in the appendix tables ([Appendix Table 5.12](#)).

5.10 Children of primary school age

Of those 74 respondents (35% of all respondents) who had children who were still at school, almost two-thirds (47; 64%) said their child was between Year 1 and Year 7. Details of grades of these children are in the appendix tables ([Appendix Tables 5.13 and 5.14](#)).

5.11 Working in schools

All respondents were asked if they had ever worked in a school: 12% said they had done so ([Appendix Table 5.16](#)).

Survey methodology

Millward Brown (Ulster) conducted interviews face-to-face with householders whose addresses had been randomly sampled from the Postal Address Database. Each household received a letter explaining the survey prior to visits by interviewers, who made up to five attempts to achieve an interview at each issued address, unless a sampled household had notified Millward Brown of their unwillingness to participate in the survey. At least one of the five attempts was made in the evening or at the weekend. Interviewers did not make calls on Sundays, except by prior arrangement with the respondent.

The sample and response rate

The Brownlow Neighbourhood Renewal Survey was based on a random sample of 400 households from all tenures in the Brownlow Neighbourhood Renewal Area.

On completion of fieldwork, 47 addresses in the sample were ineligible due to being vacant, inaccessible or derelict, which reduced the valid sample to 353 addresses. A total of 210 completed interviews, therefore, gave a response rate of 56% (Table A1).

Table A1

| Breakdown of response: | | |
|-------------------------------|---------------|-----------|
| Brownlow | Number | % |
| Original target sample | 400 | |
| Vacant/Derelict/ Inaccessible | 47 | |
| Non residential addresses | 0 | |
| Revised target sample | 353 | 100 |
| Refusals | 23 | 7 |
| Non-contacts | 120 | 34 |
| Actual interviews achieved | 210 | 59 |

Sample error

The proportion of respondents who gave a particular answer was only an estimate of the proportion of all potential respondents in Brownlow NRA who would have given that answer, i.e. there was a margin of error, plus or minus, known as the sample error. Table A2 shows the margins of error for various percentages and a sample size of 210 at the 95% confidence level. The 95% confidence level means that if the same survey were to be carried out 20 times, exactly the same results would be obtained in 19 of those cases.

If, for example, the percentage cited in the report is 80%, the probable sample error is $\pm 5.5\%$. Therefore, there are 95 chances in 100 that the true figure lies between 74.6% and 85.4%.

Table A2

| Sample size: 210 | Percentages | | | | | | | | | |
|-------------------------|--------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| | 5 | 10 | 15 | 20 | 25 | 30 | 35 | 40 | 45 | 50 |
| | or 95 | or 90 | or 85 | or 80 | or 75 | or 70 | or 65 | or 60 | or 55 | or 50 |
| Sample error: | 3.0 | 4.1 | 4.8 | 5.4 | 5.9 | 6.2 | 6.5 | 6.6 | 6.7 | 6.8 |

Reporting conventions

Conditions regarding the inclusion of numbers and/or percentages in findings, depending on the size of the sample or sub-sample, are set out below:

- ◆ Where the sample, or sub-sample, is 100 or more, the textual analysis (i.e. the main body of the report) includes percentages only. The tabular analysis (i.e. the appendix tables) includes both numbers and percentages.
- ◆ Where the sample, or sub-sample, is 50 or more but less than 100, both the textual and tabular analyses include numbers and percentages.
- ◆ Where the sample, or sub-sample, is less than 50, both the textual and tabular analyses include numbers, but **not** percentage figures.

Since the total achieved sample in this survey is 210 and questions were directed at sub-samples of less than 100 and also less than 50 respondents, all of the above conditions apply to sections of both the textual and tabular analyses.

Brownlow**NEIGHBOURHOOD RENEWAL SURVEY**

Good morning/ afternoon/ evening. My name is ... and I am calling on behalf of Perceptive Insight Market Research. The Northern Ireland Housing Executive has asked Perceptive Insight to undertake a survey of people living in the Brownlow area. The aim of the survey is to understand your views of the type of housing you live in and your perceptions of Brownlow area as a place to live. The findings will be used by Government to assess the impact of the Neighbourhood Renewal Initiative.

All information given will be treated in the strictest confidence

Section 1 – You and your home

S1q1a How long have you lived in this area?

Please circle one response only

| | |
|---------------------------------------|---|
| Less than 6 months | 1 |
| 6 months or more but less than 1 year | 2 |
| 1 year or more but less than 5 | 3 |
| 5 years or more but less than 10 | 4 |
| 10 years or more but less than 15 | 5 |
| More than 15 years | 6 |

S1q2 Where did you live immediately before your present home?

Please circle one response only

| | |
|--|---|
| Within this Neighbourhood Renewal Area? | 1 |
| Outside Brownlow NR area but within the Craigavon Council area | 2 |
| Outside the Craigavon Council area | 3 |
| Have never lived anywhere else | 4 |

S1q3 Which of the following best describes your home? *Please circle one response only*

| | |
|------------------------------|---|
| House | 1 |
| Flat/apartment | 2 |
| Bungalow | 3 |
| Other, <i>please specify</i> | 4 |

S1q4 Do you rent or own your home? **PROBE TO PRECODE**

Please circle one response only

| | |
|--------------------------------|---|
| Rent from Housing Executive | 1 |
| Rent from Housing Association | 2 |
| Rent Privately | 3 |
| Owner Occupier | 4 |
| Purchased through Co-ownership | 5 |
| Other, <i>please specify</i> | 6 |

S1q5 Does your home have any of the following.....?

Please circle one option for each

| | Yes | No |
|---|-----|----|
| Window Locks | 1 | 2 |
| Security Lights | 1 | 2 |
| Burglar Alarm | 1 | 2 |
| Door Chain | 1 | 2 |
| Door Viewer (Peep-Hole) | 1 | 2 |
| Other security devices, <i>please specify</i> | 1 | 2 |

S1q6 How many **working** smoke alarms do you have in your home?

Please circle one response in each column

| | |
|---------------|---|
| One | 1 |
| Two | 2 |
| Three or more | 3 |
| None | 4 |

S1q9 How many cars or other vehicles are owned or available for use, by one or more members of your household?

Please circle one response only

| | |
|---------------|---|
| One | 2 |
| Two | 3 |
| Three or more | 4 |
| None | 1 |

Continue

Go to question S1q11

S1q10 Where do you usually park your **only or main** vehicle?

Please circle one response only

| | |
|-----------------------|---|
| On the street | 1 |
| In the garage | 2 |
| On the driveway | 3 |
| Other, please specify | 4 |

S1q11 Do you have central heating in your home?

Please circle one response only

| | |
|---------------|---|
| Yes – full | 1 |
| Yes – partial | 2 |
| No | 3 |

S1q12 What is your **main** source of heating?

Please circle one response only

| | |
|--|----|
| Oil Fired with radiators | 1 |
| Mains Gas | 2 |
| Bottled/Tank gas | 3 |
| Economy 7 | 4 |
| Electric fire (not Economy 7) | 5 |
| Solid Fuel Open Fire (with radiators) | 6 |
| Solid Fuel Open Fire (no radiators) | 7 |
| Solid Fuel Glass Fronted Fire (with radiators) | 8 |
| Solid Fuel Glass Fronted Fire (no radiators) | 9 |
| Other, please specify | 10 |

SHOW CARD S1q13

S1q13 How satisfied or dissatisfied are you with each of the following aspects of your **main** heating system?

First...

Please circle one response on each line

| | Very satisfied | Satisfied | Neither | Dissatisfied | Very dissatisfied |
|-------------------------------------|----------------|-----------|---------|--------------|-------------------|
| ...the type of heating system | 1 | 2 | 3 | 4 | 5 |
| the cost of running your system | 1 | 2 | 3 | 4 | 5 |
| the amount of heat that you can get | 1 | 2 | 3 | 4 | 5 |
| the control over the level of heat | 1 | 2 | 3 | 4 | 5 |
| the ease of use of the system | 1 | 2 | 3 | 4 | 5 |

S1q14 In the last 12 months, have you ever been unable to adequately heat your home?

Please circle one response only

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

Go to question S1q15

Go to question S1q16

S1q15 Thinking about the last occasion, which of the following factors were responsible for your inability to adequately heat your home?

Please circle one answer for each line

| | Yes | No |
|-----------------------------------|-----|----|
| The cost of domestic fuel | 1 | 2 |
| Low household income | 1 | 2 |
| Money needed for other priorities | 1 | 2 |
| Other, <i>please specify</i> | 1 | 2 |

S1q16 Have you heard of the Warm Homes Scheme (which provides a package of energy efficiency and heating measures to owner occupiers and people living in privately rented accommodation)?

PROMPT IF REQUIRED

Please circle one response only

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

S1q17 Would you say that your home is?

Please circle one response only

| | |
|----------------------|---|
| Too big | 1 |
| About the right size | 2 |
| Too small | 3 |
| Don't know | 4 |

S1q18 Overall, how satisfied or dissatisfied are you with your home?

PROBE TO PRECODE

Please circle one response only

| | |
|------------------------------------|---|
| Very satisfied | 1 |
| Quite satisfied | 2 |
| Neither satisfied nor dissatisfied | 3 |
| Dissatisfied | 4 |
| Very dissatisfied | 5 |

Go to Section 2

Go to question S1q19

S1q19 If dissatisfied, can you please tell us your *main* reasons why? **RECORD UP TO 2 MAIN REASONS**

1.

2.

Section 2 – Future Intentions

THE FOLLOWING QUESTIONS ARE FOR **HOUSING EXECUTIVE AND HOUSING ASSOCIATION TENANTS ONLY – CHECK S1q4 CODES 1&2.**
IF NOT A HOUSING EXECUTIVE/ASSOCIATION TENANT PLEASE GO TO **SECTION 3**

- S2q1 Do you intend to buy your home from the Housing Executive/Housing Association within the next 2 years?
Please circle one response only
- | | |
|------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |
- Go to Section 3*
Go to question S2q2
Go to question S2q2

- S2q2 Have you applied to the Housing Executive/Housing Association for a transfer from your present property in the last 2 years?
Please circle one response only
- | | |
|-----|---|
| Yes | 1 |
| No | 2 |
- Go to question S2q4*
Go to question S2q3

- S2q3 Do you intend to apply for a Housing Executive/Housing Association transfer within the next 12 months?
Please circle one response only
- | | |
|-----|---|
| Yes | 1 |
| No | 2 |
- Go to question S2q4*
Go to Section 3

- S2q4 If Yes, where do you wish to transfer to? **RECORD FIRST CHOICE ONLY**
Please circle one response only
- | | |
|---|---|
| Wish to transfer within your own local area | 1 |
| Wish to transfer to a different area | 2 |
| Other, please specify | 3 |

- S2q5 What are your *main reasons* for applying for a transfer? **RECORD UP TO 3 MAIN REASONS**

| |
|---|
| 1 |
| 2 |
| 3 |

Section 3 – Your Neighbourhood

THE FOLLOWING QUESTIONS ARE TO BE ANSWERED BY ALL RESPONDENTS

SHOWCARD S3q1

- S3q1 To what extent do you agree or disagree with each of the following statements about your area? **READ OUT EACH STATEMENT IN TURN.**

Please circle one response on each row

| Firstly..... | Strongly agree | Agree a little | Neither / nor | Disagree a little | Strongly disagree | Don't know |
|---|----------------|----------------|---------------|-------------------|-------------------|------------|
| a ...I really feel part of the community, living in this area | 1 | 2 | 3 | 4 | 5 | 6 |
| b I'm embarrassed to bring people to this area | 1 | 2 | 3 | 4 | 5 | 6 |
| c I feel proud to come from this area | 1 | 2 | 3 | 4 | 5 | 6 |

- S3q2 Would you say that, *overall*, this area is...

Please circle one response only

| | | |
|-------------------------|---|----------------------------|
| Changing for the better | 1 | <i>Go to question S3q3</i> |
| Not really changing | 2 | <i>Go to question S3q4</i> |
| Changing for the worse | 3 | <i>Go to question S3q3</i> |

S3q3 Why do you say that? (Please limit your responses to **3 main** reasons.)

| |
|---|
| 1 |
| 2 |
| 3 |

SHOWCARD S3q4

S3q4 For the following things, can you tell me how much of a problem they are in your area. By area we mean within a 15 minute walk.

ROTATE AND TICK START POINT

Please circle one answer for each line

| | Very big problem | Fairly big problem | Not a very big problem | No problem at all |
|---|------------------|--------------------|------------------------|-------------------|
| Noisy neighbours or loud parties | 1 | 2 | 3 | 4 |
| Teenagers hanging around on streets | 1 | 2 | 3 | 4 |
| Rubbish or litter lying about | 1 | 2 | 3 | 4 |
| Vandalism, graffiti and other deliberate damage to property or vehicles | 1 | 2 | 3 | 4 |
| People using or dealing in drugs | 1 | 2 | 3 | 4 |
| Abandoned or burnt out cars | 1 | 2 | 3 | 4 |
| People being drunk or rowdy in public places | 1 | 2 | 3 | 4 |

S3q5 How much is your own quality of life affected by fear of crime on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

Please circle one response only

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|----|

S3q6a How safe do you feel walking alone in this area after dark? (by area we mean within a 15 minute walk). Nb – if respondent never goes out alone at night ask, how safe *would* you feel?

| Very safe | Fairly safe | A bit unsafe | Very unsafe |
|-----------------------------|-------------|-----------------------------|-------------|
| 1 | 2 | 3 | 4 |
| Go to question S3q7a | | Go to question S3q6b | |

S3q6b Why do you feel unsafe walking alone in this area after dark?
DO NOT READ OUT – CODE ONE REASON ONLY

| | |
|--|----|
| Too old | 1 |
| Ill/sick/disabled | 2 |
| Family responsibilities | 3 |
| Fear of being mugged or physically attacked | 4 |
| Fear of burglary/vandalism | 5 |
| Fear of becoming a victim of crime | 6 |
| Fear of being subject to or witnessing anti-social behaviour | 7 |
| Fear of receiving verbal abuse | 8 |
| Young people hanging around | 9 |
| People using or dealing drugs | 10 |
| Other specify | 11 |

S3q7a How safe do you feel walking alone in this area during the day? Nb – if respondent never goes out alone during the day ask, how safe *would* you feel?

| Very safe | Fairly safe | A bit unsafe | Very unsafe |
|----------------------------|-------------|-----------------------------|-------------|
| 1 | 2 | 3 | 4 |
| Go to question S3q8 | | Go to question S3q7b | |

S3q7b Why do you feel unsafe walking alone in this area during the day?

DO NOT READ OUT – CODE ONE REASON ONLY

| | |
|--|----|
| Too old | 1 |
| Ill/sick/disabled | 2 |
| Family responsibilities | 3 |
| Fear of being mugged or physically attacked | 4 |
| Fear of burglary/vandalism | 5 |
| Fear of becoming a victim of crime | 6 |
| Fear of being subject to or witnessing anti-social behaviour | 7 |
| Fear of receiving verbal abuse | 8 |
| Young people hanging around | 9 |
| People using or dealing drugs | 10 |
| Other specify | 11 |

S3q8 How safe do you feel when you are alone in your own home at night? Nb – if respondent is never alone at night ask, how safe *would* you feel. **PROMPT TO PRECODE**

| | | | |
|-----------|-------------|--------------|-------------|
| Very safe | Fairly safe | A bit unsafe | Very unsafe |
| 1 | 2 | 3 | 4 |

Section 4 – Neighbourhood RenewalS4q1 Are you aware of any physical changes that have *improved* your neighbourhood in the last 12 months?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

*Please circle one response only**Go to question S4q2**Go to question S4q3*

S4q2 If yes please give details of the most recent improvements to your area.

| |
|---|
| 1 |
| 2 |
| 3 |

S4q3 Are there any important issues in your neighbourhood that you think need to be addressed?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

*Go to question S4q4**Go to question S4q5*

S4q4 What are the most important issues in your neighbourhood that you would like to see addressed? Please limit your responses to 3 issues

| |
|---|
| 1 |
| 2 |
| 3 |

ASK ALL

- S4q5 We would like to take this opportunity to ask you about facilities and services in your area. I am going to ask you about each type of facility or service in turn. Firstly...
- a Are you are aware of <service> in your area?
- b Where is the service located/who provides the service in your area?
- c Does your household use this<service> ? **ASK FOR THOSE AWARE AT A**

Please circle a response in Section A for each facility/service aware of and say where in Section B. Used or not in Section C

| | Section A | | Section B Located/provided by | Section C | |
|--|--------------------------------|---|----------------------------------|--|---|
| | Aware of the facility/services | | | Yes – one or more household member use this facility | |
| Mother and Toddler Group | Y | N | | Y | N |
| Pre-School Play Group | Y | N | | Y | N |
| Extended schools facilities (primary) | Y | N | | Y | N |
| Extended schools facilities (post primary) | Y | N | | Y | N |
| Childcare Facility | Y | N | | Y | N |
| Youth Activities | Y | N | | Y | N |
| Adult Education Classes | Y | N | | Y | N |
| I.T. Facilities/Computer Classes | Y | N | | Y | N |
| Unemployment/Job Club | Y | N | | Y | N |
| Facilities for Senior Citizens | Y | N | | Y | N |
| Women's Group | Y | N | | Y | N |
| Men's Group | Y | N | | Y | N |
| Exercise Classes | Y | N | | Y | N |
| Sports facilities | Y | N | | Y | N |
| Information Advice Services | Y | N | | Y | N |
| Health Awareness Courses | Y | N | | Y | N |
| Other activity, please specify | Y | N | | Y | N |

- S4q6 Can you tell me, what facilities, services or activities would you like to see provided in the area that are not already available.

| |
|---|
| 1 |
| 2 |
| 3 |

- S4q9 Do you know about the Neighbourhood Warden Service provided by the Housing Executive?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

Please circle one response only
Go to question S4q10
Go to question S4q13a

- S4q10 Have you ever used the service?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

Please circle one response only
Go to question S4q11
Go to question S4q13

- S4q11 How satisfied or dissatisfied were you with the service you received?

| | |
|------------------------------------|---|
| Very satisfied | 1 |
| Quite satisfied | 2 |
| Neither satisfied nor dissatisfied | 3 |
| Dissatisfied | 4 |
| Very dissatisfied | 5 |

Please circle one response only
Go to question S4q13
Go to question S4q12

- S4q12 If dissatisfied, how could the service be improved? (please specify)

| |
|---|
| 1 |
| 2 |

S4q13a I am going to read out a list of general services *in the area*. Please tell me whether the service is satisfactory or unsatisfactory.

S4q13b If it is unsatisfactory, **please give your main reason why.**

| Firstly.... | Satisfactory | Unsatisfactory | Why unsatisfactory |
|--|--------------|----------------|--------------------|
| Emptying of general household waste wheelie bins | 1 | 2 | |
| Emptying of recycling bins | 1 | 2 | |
| Repairing of roads & pavements | 1 | 2 | |
| Street sweeping | 1 | 2 | |
| Clearing of road drains | 1 | 2 | |
| Street lighting | 1 | 2 | |
| Policing in the area | 1 | 2 | |
| Bus services | 1 | 2 | |
| Provision of bus shelters | 1 | 2 | |
| Maintenance of open green areas | 1 | 2 | |
| Weeding of footpaths and alleyways | 1 | 2 | |

S4q14 Does your area have a local Community/Residents Association?

| | |
|------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 8 |

Please circle one response only

Go to question S4q15

Go to question S4q18

Go to question S4q18

S4q15 If yes, please state the name of your local Community/Residents Association

| |
|--|
| |
|--|

S4q16 Do you feel the local Community/Residents Association is representative of the local community as a whole?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

Please circle one response only

Go to question S4q18

Go to question S4q17

S4q17 If no – please give your main reasons why?

| |
|--|
| |
|--|

S4q18 Would you consider joining a local Community/Residents Association?

| | |
|------------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |
| Already a member | 4 |

Please circle one response only

READ OUT

Neighbourhood Renewal is a Partnership between all Government Departments, Agencies, Communities and others to work together to close the gap between the quality of life for those living in the most disadvantaged areas with the rest of Northern Ireland. Your household has been selected to participate in this survey because you live within the Brownlow Neighbourhood Renewal Area.

Ask all

S4q19 Were you aware that your household lies within the Brownlow Neighbour Renewal Area?

| | | |
|-----|---|--|
| Yes | 1 | <i>Please circle one response only</i> |
| No | 2 | <i>Go to question S4q20</i> |
| | | <i>Go to Section 5</i> |

S4q20 Neighbourhood Renewal Action Plans have been developed for your area. Did you contribute to the consultation process for the development of the Neighbourhood Renewal action plan for your area?

| | | |
|------------|---|--|
| Yes | 1 | <i>Please circle one response only</i> |
| No | 2 | <i>Go to question S4q21</i> |
| Don't know | 3 | <i>Go to question S4q22</i> |
| | | <i>Go to Section 5</i> |

S4q21 If yes, please give brief details about your level of contribution to the Neighbourhood Renewal Consultation Exercise?

| | |
|--|------------------------|
| | Go to Section 5 |
|--|------------------------|

S4q22 If no, please tell us your main reason why you did not contribute to the consultation process?

| | |
|--|------------------------|
| | Go to Section 5 |
|--|------------------------|

Section 5 – Education**READ OUT**

One of the main objectives of Neighbourhood Renewal Strategy is to improve educational standards. We want high quality educational services for children and are interested in your personal experiences of, and opinions on, educational provision where you live".

Ask all respondents**SHOW CARD S5Q1**

S5q1 I am going to read out some statements about education. Can you tell me whether you agree or disagree with each one.

| | | Strongly agree | Agree a little | Neither / nor | Disagree a little | Strongly disagree | Don't know |
|---|---|----------------|----------------|---------------|-------------------|-------------------|------------|
| a | Children at school in Northern Ireland get a good education | 1 | 2 | 3 | 4 | 5 | 8 |
| b | Staying on at school is important if you want to get a good job | 1 | 2 | 3 | 4 | 5 | 8 |
| c | I enjoyed my time at school | 1 | 2 | 3 | 4 | 5 | 8 |

S5q2 May I just check are you or your partner the parent or legal guardian of any children between ages 4 and 18 who are at school?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

Go to question S5q3

Go to question S5q13

If not parent/guardian go to question S5q13.

S5q3 How many children who are at school (aged between 4 and 18) are you the parent/legal guardian of?

Enter
number

SHOW CARD S5q4**IF ONLY ONE CHILD ASK**

S5q4 What year is the child in at school?

IF MORE THAN ONE CHILD ASK

S5q4 Thinking about the child whose birthday is next, what year is the child in at school?

Enter Year 1 to 14

To ALL parents/legal guardians of a child/children aged between 4 and 18

Questions S5q5 to S5q11 refer to the child selected at S5q4

SHOW CARD S5Q1 AGAIN

S5q5 Please indicate the extent to which you agree or disagree with the following statements.

| | | Strongly agree | Agree a little | Neither / nor | Disagree a little | Strongly disagree | Don't know |
|---|--|----------------|----------------|---------------|-------------------|-------------------|------------|
| a | I find my child's school welcoming to parents | 1 | 2 | 3 | 4 | 5 | 8 |
| b | My child's school gives me clear information on how my child is getting on | 1 | 2 | 3 | 4 | 5 | 8 |
| c | My child's school is well led and well managed | 1 | 2 | 3 | 4 | 5 | 8 |
| d | My child's school is a good school | 1 | 2 | 3 | 4 | 5 | 8 |

S5q6 I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you? **PROBE TO PRECODE**

| | | Very important | Quite important | Not very important | Not at all important | Don't know |
|---|--|----------------|-----------------|--------------------|----------------------|------------|
| a | Making sure your child attends school regularly and on time. | 1 | 2 | 3 | 4 | 8 |
| b | Helping your child with schoolwork | 1 | 2 | 3 | 4 | 8 |

S5q7 Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

S5q8 How involved do you personally feel in you child's school life? **PROBE TO PRECODE**

| | | | |
|---------------|-----------------|-------------------|---------------------|
| Very involved | Fairly involved | Not very involved | Not at all involved |
| 1 | 2 | 3 | 4 |

S5q9 Thinking of your involvement with your child's school, which (if any) of the following activities do you do?

| | Yes | No |
|--|-----|----|
| Go to parent teacher meetings | 1 | 2 |
| Help out in the classroom | 1 | 2 |
| Help out with dinner duties/school trips and so on | 1 | 2 |
| Help out with school clubs | 1 | 2 |
| Get involved with the Parent Teacher Association (PTA) | 1 | 2 |
| None of these | 1 | 2 |
| Other, <i>please specify</i> | 1 | 2 |

S5q10 How often do you help your child with their homework? **PROMPT TO PRECODE**

| | |
|--------------------------------------|---|
| Doesn't get homework | 1 |
| Every time | 2 |
| Most times | 3 |
| Occasionally | 4 |
| Never | 5 |
| When the child/children ask for help | 6 |

S5q11 How confident do you/would you feel helping your child with their homework? **PROBE TO PRECODE**

| | | | |
|------------------|----------------------------|----------------------------|-----------------|
| Always confident | Confident most of the time | Confident some of the time | Never confident |
| 1 | 2 | 3 | 4 |

To all parents/legal guardians of a child/children in Year 1 to Year 7.

If child selected at S5q4 is in years 1 to 7 at school continue to ask S5q12 about that child.

If child at S5q4 is in years 8 to 14 at school, check if there are other children in the household ask in years 1 to 7 at school. If yes, then select the eldest of these children and ask S5q12 about that child.

Record if children in the household years 1 to 7

| | | | |
|-----|---|--|-------------|
| Yes | 1 | Enter school year of eldest child yrs 1 to 7 | YEAR |
| No | 2 | Go to S5q13 | |

S5q12 Please indicate the extent to which you agree or disagree with the following statements.
PROBE TO PRECODE

| | Strongly agree | Agree a little | Neither / nor | Disagree a little | Strongly disagree | Don't know |
|--|----------------|----------------|---------------|-------------------|-------------------|------------|
| a My child's school puts enough emphasis on reading and writing skills | 1 | 2 | 3 | 4 | 5 | 8 |
| b My child's school puts enough emphasis on basic numeracy skills/sums | 1 | 2 | 3 | 4 | 5 | 8 |

Ask all respondents

S5q13 Have you ever worked in a school?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

Section 6 – You and Your Household

We need to know some details about you and the people who live with you

Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:

“A physical or mental impairment which has a substantial and long term adverse effect on a persons ability to carry out normal day to day activities”.

Day to day activities are normal activities carried out by most people on a regular basis. The affect of the disability must have lasted at least 12 months, or are likely to last at least 12 months or for the rest of the life of the person affected.

S6q1 Does any member of your household have a disability which affects their normal day to day activities?

Please circle one response only

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

Go to question S6q2

Go to question S6q3

S6q2 How many members of your household have a disability that affects their normal day to day activities?

Please circle one response only

| | | |
|---|---|----|
| 1 | 2 | 3+ |
|---|---|----|

S6q3 How many people live in this household?

Now go to question S6q4

S6q4 Could you please tell me who lives here and how they are related to the **Household Reference Person (HRP)**. *This is the person who would be considered to be the head of the household.* Please circle a response that applies to each person starting with the Household Reference Person working down the categories. [A family unit cannot span more than 2 consecutive generations (eg. Mother and child {family unit 2} living with parents {family unit 1})].

| Person: | HRP | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|--|-----|----|----|----|----|----|----|----|----|----|
| Age on last birthday: | | | | | | | | | | |
| Male | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Female | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Your Household | | | | | | | | | | |
| HRP | 1 | | | | | | | | | |
| Relationship to HRP: Partner (married) | | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Partner (cohabiting) | | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Partner (civil partnership) | | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Child | | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Parent | | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| Other Relative | | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Lodger | | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Other non-relative | | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| Family Unit | | | | | | | | | | |
| Employment Status SHOWCARD | | | | | | | | | | |
| Self Employed | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Working full-time | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Working part-time | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Not working short term (< 1 year) | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Not working long term (> 1 year) | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Retired (excludes looking after home) | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| Student (further / higher education) | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Permanent Sick/Disabled | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Looking after family/home | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| Other, including schoolchild | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| Marital Status SHOWCARD | | | | | | | | | | |
| Single (never married) | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Married (first marriage) | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Re-married | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Civil Partnership | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Separated (but still legally married) | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Divorced (but not legally remarried) | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| Widowed (but not legally remarried) | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Ethnic Group SHOWCARD | | | | | | | | | | |
| White | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Chinese | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Irish Traveller | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Indian | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Pakistani | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Bangladeshi | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| Black Caribbean | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Black African | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Mixed Ethnic (please specify) | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| Other, please specify | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 |
| Black other (please specify) | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |
| Nationality | | | | | | | | | | |
| British | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Irish | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| Northern Irish | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| Portuguese | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Latvian | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Lithuanian | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 |
| Polish | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 |
| Nigerian | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Other (please specify) | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |

SHOWCARD S6q5

S6q5 Using the letter from this card, could you tell me the approximate **total GROSS WEEKLY/MONTHLY/ANNUAL income** from all sources for yourself and your partner (if you have one). That will be the amount before deductions of income tax, National Insurance and other compulsory deductions. Please take into account any money you may have from employment including bonuses, overtime, pensions and state pensions, benefits and interests from savings. Exclude money you may receive from other members of the household.

Please circle one response only

| |
|----------------------------|
| Less than £5,000 per year |
| £5,000 - £9,999 per year |
| £10,000 - £14,999 per year |
| £15,000 - £19,999 per year |
| £20,000 - £24,999 per year |
| £25,000 - £29,999 per year |
| £30,000 - £34,999 per year |
| £35,000 - £39,999 per year |
| £40,000 - £49,999 per year |
| £50,000 or more per year |
| Refused |
| Don't Know |

SHOW CARD S6q6

S6q6 Does the Household Reference Person or partner (if applicable) receive any of the following benefits? (If no partner code N/A)

Please circle a response for each benefit the household reference person and partner, if applicable, receives.

| | Household Ref Person | | | | Partner | | | | |
|--|----------------------|----|-----|----|---------|----|-----|-----|----|
| | Yes | No | Ref | DK | Yes | No | Ref | N/A | DK |
| Child Benefit | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| A Disability Benefit | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Incapacity Benefit | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Housing Benefit | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Income Support | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Jobseeker's Allowance | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Retirement Pension (inc works pension) | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Working Tax Credit | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Child Tax Credit | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Pension Credit | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |
| Other Benefits, please specify | 1 | 2 | 7 | 9 | 1 | 2 | 7 | 8 | 9 |

SHOWCARD S6q7

S6q7 The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household **using the numbers on the card?**

Please circle one response only

| Protestant | Catholic | Mixed Religion Protestant/Catholic | Other | None | DK |
|------------|----------|---------------------------------------|-------|------|----|
| 1 | 2 | 3 | 4 | 5 | 8 |

S6q8 Have you any other comments you would like to make about life in the Brownlow Neighbourhood Renewal area?

THANK YOU VERY MUCH FOR YOUR HELP

I declare that this interview was conducted within the Market Research Society's Code of Conduct and according to instruction and that the respondent was unknown to me. I understand that all information given to me must be kept confidential.

Date:

Signed

TABULAR ANALYSIS¹

Socio-economic profile

Table 1.1: Age of HRP

| | Number | Percent |
|--------------|------------|------------|
| 16-24 | 8 | 4 |
| 25-39 | 82 | 39 |
| 40-59 | 64 | 30 |
| 60-74 | 43 | 20 |
| 75+ | 13 | 6 |
| Total | 210 | 100 |

Base: 210 respondents

Table 1.2: Gender of HRP by Age of HRP

| | Age HRP | | | | | Total |
|--------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | 16-24 | 25-39 | 40-59 | 60-74 | 75+ | |
| Male | 4 | 38 | 32 | 30 | 4 | 108 |
| | 50% | 46% | 50% | 70% | 31% | 51% |
| Female | 4 | 44 | 32 | 13 | 9 | 102 |
| | 50% | 54% | 50% | 30% | 69% | 49% |
| Total | 8 | 82 | 64 | 43 | 13 | 210 |
| | 100% | 100% | 100% | 100% | 100% | 100% |

Base: 210 respondents

Table 1.3: Age of all household members

| | Number | Percent |
|--------------|------------|------------|
| 1-15 | 174 | 30 |
| 16-24 | 70 | 12 |
| 25-39 | 139 | 24 |
| 40-59 | 121 | 21 |
| 60-74 | 64 | 11 |
| 75+ | 17 | 3 |
| Total | 585 | 100 |

Base: 585 household members

¹ **Note on rounding:** In the main text and appendix tables percentages are rounded in an attempt to avoid giving an impression of spurious accuracy. Percentages were rounded up if a percentage was .5 or more (e.g. 10.5% was rounded up to 11%). There might be more than one instance of rounding up or down. Therefore, the total column may add to more or less than 100%. However, the total column in the table will still show 100%.

Table 1.4: Employment Status HRP

| | Number | Percent |
|--|------------|------------|
| Working (including full time, part time and self employed) | 84 | 40 |
| Not Working Long Term (> 1 Year) | 37 | 18 |
| Retired (Excludes Looking After Home) | 37 | 18 |
| Looking After Family/Home | 30 | 14 |
| Permanent Sick/Disabled | 12 | 6 |
| Not Working Short Term (< 1 Year) | 9 | 4 |
| Student (Further / Higher Education) | 1 | 0 |
| Total | 210 | 100 |

Base: 210 respondents

Table 1.5: Household Type comparison with House Condition Survey 2006

| Household Type Definitions | Brownlow 2010 % | HCS 2009 % |
|----------------------------|-----------------------|------------------|
| Small Family | 20 | 13 |
| Large Adult | 16 | 12 |
| Two Older | 12 | 14 |
| Lone Parent | 12 | 8 |
| Lone Adult | 11 | 13 |
| Two Adults | 11 | 15 |
| Large Family | 9 | 10 |
| Lone Older | 9 | 15 |

Base: 210 respondents

Table 1.6: Annual household Income

| | Number | Percent |
|----------------------------|------------|------------|
| Less Than £5,000 Per Year | 12 | 6 |
| £5,000 - £9999 Per Year | 46 | 22 |
| £10,000 - £14,999 Per Year | 26 | 12 |
| £15,000 - £19,999 Per Year | 34 | 16 |
| £20,000 - £24,999 Per Year | 18 | 9 |
| £25,000 - £29,999 Per Year | 13 | 6 |
| £30,000 - £34,999 Per Year | 9 | 4 |
| £35,000 - £39,999 Per Year | 4 | 2 |
| Don't Know | 39 | 19 |
| Refused | 9 | 4 |
| Total | 210 | 100 |

Base: 210 respondents

Table 1.7: Benefits

| Benefits received | Household Reference Person (%) | Partner (%) |
|-----------------------------------|--------------------------------|-------------|
| Child Benefit | 27 | 16 |
| Housing Benefit | 26 | 2 |
| Child Tax Credit | 22 | 9 |
| Retirement Pension | 20 | 9 |
| A Disability Benefit | 20 | 10 |
| Income Support | 18 | 2 |
| Incapacity Benefit | 15 | 5 |
| Working Tax Credit | 10 | 4 |
| Other including Carer's Allowance | 8 | - |
| Pension Credit | 7 | - |
| Jobseekers Allowance | 4 | - |

Base: 210 respondents

Table 1.8: Does any member of your household have a disability which affects their normal day to day activities?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 78 | 37 |
| No | 131 | 62 |
| Refused | 1 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 1.9: How many members of your household have a disability which affects their normal day to day activities?

| | Number | Percent |
|---------------|-----------|------------|
| One | 70 | 90 |
| Two | 7 | 9 |
| Three or more | 1 | 1 |
| Total | 78 | 100 |

Base: 78 respondents with one or more disabled members of the household

Table 1.10: Household Religion

| | Number | Percent |
|--|------------|------------|
| Catholic | 135 | 64 |
| Mixed Protestant / Catholic, Other, None and Refused | 39 | 19 |
| Protestant | 36 | 17 |
| Total | 210 | 100 |

Base: 210 respondents

Table 1.11: Ethnicity of HRP

| | Number | Percent |
|---|------------|------------|
| White | 203 | 97 |
| Other including Pakistani and Mixed ethnicity | 7 | 3 |
| Total | 210 | 100 |

Base: 210 respondents

Table 1.12: Nationality of HRP

| | Number | Percent |
|--|------------|------------|
| British | 99 | 47 |
| Irish | 43 | 21 |
| Northern Irish | 43 | 21 |
| Polish | 10 | 5 |
| Other including Lithuanian: Latvian & Portuguese | 13 | 6 |
| Total | 210 | 100 |

Base: 210 respondents

Characteristics of the home and area

Table 2.1: Tenure

| | Number | Percent |
|--------------------------------|------------|------------|
| Social Housing | 69 | 33 |
| Rent Privately | 37 | 18 |
| Owner Occupier | 103 | 49 |
| Purchased through Co-ownership | 1 | - |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.2: Length of time living in Brownlow NRA

| | Number | Percent |
|-----------------------------------|------------|------------|
| Up to a year | 21 | 10 |
| 1 year or more but less than 5 | 47 | 22 |
| 5 years or more but less than 10 | 36 | 17 |
| 10 years or more but less than 15 | 16 | 8 |
| More than 15 years | 90 | 43 |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.3: Where did you live immediately before your present home?

| | Number | Percent |
|---|------------|------------|
| Within this Neighbourhood Renewal Area | 80 | 38 |
| Outside Brownlow area but within the Craigavon Council area | 59 | 28 |
| Outside the Craigavon Council area | 67 | 32 |
| Have never lived anywhere else | 3 | 1 |
| Don't know/No Reply | 1 | - |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.4: Tenure by Length of time living in Brownlow NRA

| | Tenure | | | | Total |
|-----------------------------------|----------------|----------------|----------------|--------------|-------------|
| | Social Housing | Rent privately | Owner occupier | Co Ownership | |
| Less than 1 year | 8 12% | 11 30% | 2 2% | 0 - | 21 10% |
| 1 year or more but less than 5 | 16 23% | 19 51% | 12 12% | 0 - | 47 22% |
| 5 years or more but less than 10 | 8 12% | 7 19% | 21 20% | 0 - | 36 17% |
| 10 years or more but less than 15 | 4 6% | 0 - | 12 12% | 0 - | 16 8% |
| More than 15 years | 33 48% | 0 - | 56 54% | 1 100% | 90 43% |
| Total | 69 100% | 37 100% | 103 100% | 1 100% | 210 100% |

Base: 210 respondents

Table 2.5: Which of the following best describes your home?

| | Number | Percent |
|----------------|------------|------------|
| House | 187 | 89 |
| Flat/apartment | 6 | 3 |
| Bungalow | 16 | 8 |
| Other | 1 | - |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.6: Home security measures present

| | Num | Percent |
|-----------------|-----|---------|
| Window locks | 156 | 74 |
| Security lights | 83 | 40 |
| Door chain | 37 | 18 |
| Door viewer | 17 | 8 |
| Burglar Alarm | 31 | 15 |

Base: 210 respondents

Table 2.7: How many working smoke alarms in total do you have in your house?

| | Number | Percent |
|---------------|------------|------------|
| One | 58 | 28 |
| Two | 103 | 49 |
| Three or more | 33 | 16 |
| None | 16 | 8 |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.8: How many cars or other vehicles are owned or available for use by one or more of your household?

| | Number | Percent |
|---------------|------------|------------|
| One | 104 | 50 |
| Two | 26 | 12 |
| Three or more | 3 | 1 |
| None | 77 | 37 |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.9: Where do you park your only or main vehicle?

| | Number | Percent |
|---------------------|------------|------------|
| On the street | 58 | 44 |
| In the garage | 18 | 14 |
| On the driveway | 55 | 41 |
| Other not specified | 2 | 2 |
| Total | 133 | 100 |

Base: 133 respondents with one or more vehicles available for use in the household

Table 2.10: Do you have central heating in your home?

| | Number | Percent |
|---------------|------------|------------|
| Yes – full | 207 | 99 |
| Yes – partial | 2 | 1 |
| No | 1 | - |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.11: What is your main source of heating?

| | Number | Percent |
|---------------------------------------|------------|------------|
| Oil Fired with radiators | 190 | 91 |
| Mains Gas | 8 | 4 |
| Other: Bottled/Tank gas; Gravity feed | 2 | 1 |
| Economy 7 | 9 | 4 |
| Refused | 2 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.12: How satisfied are you with the following aspects of your heating system?

| | Very satisfied/ Satisfied | | Neither | | Dissatisfied/ Very dissatisfied | | Total | |
|--|------------------------------|----|---------|---|------------------------------------|----|------------|------------|
| | N | % | N | % | N | % | N | % |
| Ease of using the system | 196 | 93 | 6 | 3 | 8 | 4 | 210 | 100 |
| The control over the level of heat | 184 | 88 | 9 | 4 | 17 | 8 | 210 | 100 |
| The amount of heat that you can get | 168 | 80 | 11 | 5 | 31 | 15 | 210 | 100 |
| The type of heating system | 183 | 87 | 9 | 4 | 18 | 9 | 210 | 100 |
| The cost of running your system | 81 | 39 | 16 | 8 | 113 | 54 | 210 | 100 |

Base: 210 respondents

Table 2.13: In the last 12 months, have you ever been unable to adequately heat your home?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 75 | 36 |
| No | 135 | 64 |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.14: Factors in your inability to heat your home?

| | Yes | |
|-----------------------------------|-----|---------|
| | Num | Percent |
| Cost of domestic fuel | 58 | 77 |
| Low household income | 36 | 48 |
| Money needed for other priorities | 32 | 43 |
| Other factors | 31 | 41 |

Base: 75 respondents who have been unable to adequately heat their home in the last 12 months

Table 2.15: Specify other reasons for your inability to heat your home

| | Number |
|--|-----------|
| Severe weather/bad weather | 10 |
| Old central heating system/needs updating | 8 |
| Coal fire was replaced by mains gas | 3 |
| Draughty windows | 2 |
| Could not afford to fix broken heating boiler | 2 |
| Front and back doors need repaired/broken doors | 2 |
| Other including: frozen pipes, poor insulation & problems with radiators | 3 |
| Refused | 1 |
| Total | 31 |

Base: 31 respondents who gave an other reason for their inability to adequately heat their home

Table 2.16: Have you heard of the Warm Homes Scheme (by tenure)?

| | Tenure | | | | Total |
|--------------|---------------------------|--------------------------|--------------------------|-------------------------|---------------------------|
| | Owner Occupier | Social Housing | Rent Privately | Co-owner ship | |
| Yes | 61 59% | 25 36% | 7 19% | 0 0% | 93 44% |
| No | 42 41% | 44 64% | 30 81% | 1 100% | 117 56% |
| Total | 103 100% | 69 100% | 37 100% | 1 100% | 210 100% |

Base: 210 respondents

Table 2.17: Would you say that your home is:

| | Number | Percent |
|----------------------|------------|------------|
| Too big | 10 | 5 |
| About the right size | 178 | 85 |
| Too small | 21 | 10 |
| Don't know | 1 | - |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.18: Overall, how satisfied or dissatisfied are you with your home?

| | Number | Percent |
|------------------------------------|------------|------------|
| Very satisfied/satisfied | 183 | 87 |
| Neither satisfied nor dissatisfied | 8 | 4 |
| Dissatisfied/ very dissatisfied | 19 | 9 |
| Total | 210 | 100 |

Base: 210 respondents

Table 2.19: Reasons not satisfied

| | Number |
|---|-----------|
| Many repairs needing done/slow to do repairs | 7 |
| Hard to heat due to lack of insulation | 4 |
| Bedrooms are small | 3 |
| Dissatisfied with kitchen | 3 |
| Neighbourhood children/teenagers | 2 |
| Damp | 2 |
| It is a bad area/Feel afraid here | 2 |
| Other including Surrounding buildings are derelict, badly built houses and back alleyway needs cleaned up | 3 |
| Total | 26 |

Base: 19 respondents who were dissatisfied with the home who gave 26 answers

Table 2.20: Do you intend to buy your home from the Housing Executive / Housing Association within the next 2 years?

| | Number | Percent |
|--------------------|-----------|---------|
| Yes | 6 | 9 |
| No | 59 | 86 |
| Don't know/Refused | 4 | 2 |
| Total | 69 | |

Base: 69 respondents who were Housing Executive or Housing Association tenants

Table 2.21: Have you applied to the Housing Executive / Housing Association for a transfer from your present property in the last 2 years?

| | Number | |
|--------------|-----------|------------|
| Yes | 2 | 3 |
| No | 60 | 95 |
| Refused | 1 | 2 |
| Total | 63 | 100 |

Base: 63 respondents who did not (or did not know if they) intend to buy their home

Table 2.22: Do you intend to apply for a Housing Executive / Housing Association transfer within the next 12 months?

| | Number | Percent |
|--------------|-----------|------------|
| Yes | 2 | 3 |
| No | 58 | 97 |
| Total | 60 | 100 |

Base: 60 respondents who did not intend to apply for a transfer

Table 2.23: Where do you wish to transfer?

| | Number |
|-----------------------|----------|
| Within the local area | 2 |
| Total | 2 |

Base: 2 respondents who had applied for a transfer within the next 12 months

Brownlow NRA

Table 3.1: Perceptions on the local area

| | Strongly agree/ Agree a little | | Neither | | Disagree a little /Strongly disagree | |
|--|--------------------------------|----|---------|----|--------------------------------------|----|
| | N | % | N | % | N | % |
| I really feel part of the community | 163 | 78 | 13 | 6 | 34 | 16 |
| I feel proud to come from this area | 135 | 64 | 39 | 19 | 34 | 16 |
| I'm embarrassed to bring people to this area | 41 | 20 | 21 | 10 | 148 | 71 |

Base: 210 respondents

Table 3.2: Would you say that, overall, this area is...

| | Number | Percent |
|-------------------------|------------|------------|
| Changing for the better | 106 | 51 |
| Not really changing | 53 | 25 |
| Changing for the worse | 48 | 23 |
| Refused | 3 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 3.3: Reasons why area is changing

| Changing for the Better | | | Changing for the Worse | | |
|---|------------|------------|---|-----------|------------|
| | N | % | | N | % |
| Nicer surroundings / Cleaner / New Trees | 35 | 17 | Anti Social Behaviour | 17 | 18 |
| Good community Relations | 18 | 9 | Bad tenants in rented houses | 15 | 16 |
| Facilities & activities for young people | 16 | 8 | Outsiders / Travellers / Foreigners / Different class of people | 12 | 13 |
| Quiet / "Troubles" are over | 15 | 7 | Drug problems | 8 | 8 |
| Sports facilities | 12 | 6 | Litter/illegal dumping | 6 | 6 |
| Shops / Shopping | 11 | 5 | Alcohol problems | 5 | 5 |
| Action being taken/improvements | 9 | 4 | Personal safety issues | 4 | 4 |
| Not as many teens hanging about | 9 | 4 | Area need updated/cleaned up | 4 | 4 |
| New builds/houses | 9 | 4 | Vacant housing | 4 | 4 |
| Upgraded housing | 8 | 4 | People have no respect for others | 3 | 3 |
| Demolishing old buildings | 7 | 3 | Crime | 3 | 3 |
| Drug problems | 5 | 2 | Dog issues/strays/barking | 3 | 3 |
| Entrance/new signs | 5 | 2 | No community spirit | 2 | 2 |
| Community house/centre | 5 | 2 | Good community Relations | 1 | 1 |
| Fencing | 5 | 2 | Facilities & activities for young people | 1 | 1 |
| Schools | 3 | 1 | Demolishing old buildings | 1 | 1 |
| No bonfire | 3 | 1 | Lack of Police presence / Action | 1 | 1 |
| Vacant housing | 3 | 1 | Police always in area | 1 | 1 |
| Part of neighbourhood watch | 3 | 1 | Fencing | 1 | 1 |
| Investment/improved infrastructure | 2 | 1 | Traffic/too busy | 1 | 1 |
| Crime | 2 | 1 | Refused | 1 | 1 |
| Anti Social Behaviour | 2 | 1 | Other not specified | 1 | 1 |
| Car parking | 2 | 1 | Total | 95 | 100 |
| More skips/rubbish bins | 2 | 1 | <i>Base: 48 respondents who gave 95 reasons</i> | | |
| Don't know | 2 | 1 | | | |
| Refused | 2 | 1 | | | |
| Hospital | 1 | 0 | | | |
| The Multi Use Games Area | 1 | 0 | | | |
| New cinema | 1 | 0 | | | |
| People buying houses | 1 | 0 | | | |
| Lack of Police presence / Action | 1 | 0 | | | |
| Outsiders / Travellers / Foreigners / Different class of people | 1 | 0 | | | |
| Mixed area | 1 | 0 | | | |
| Hotel | 1 | 0 | | | |
| Street lighting | 1 | 0 | | | |
| Traffic | 1 | 0 | | | |
| My age group | 1 | 0 | | | |
| Poor street lighting | 1 | 0 | | | |
| Not policed | 1 | 0 | | | |
| Total | 208 | 100 | | | |

Base: 106 respondents who gave 208 reasons

Table 3.4: How much of a problem are the following issues in your area. By area we mean within a 15 minute walk.

| | Very big problem | Fairly big problem | Not a very big problem | No problem at all | DK/Ref | Total |
|---|------------------|--------------------|------------------------|-------------------|--------|-------|
| | % | % | % | % | % | % |
| Teenagers hanging around on streets | 10 | 13 | 19 | 59 | - | 100 |
| People being drunk or rowdy in public places | 11 | 9 | 27 | 54 | - | 100 |
| Vandalism, graffiti and other deliberate damage to property or vehicles | 11 | 9 | 25 | 55 | - | 100 |
| People using or dealing in drugs | 16 | 9 | 14 | 52 | 9 | 100 |
| Rubbish or litter lying about | 10 | 19 | 28 | 44 | - | 100 |
| Noisy neighbours or loud parties | 4 | 4 | 16 | 76 | - | 100 |
| Abandoned or burnt out cars | 1 | 4 | 22 | 73 | - | 100 |

Base: 210 respondents

Table 3.5: How much is your own quality of life affected by fear of crime on a scale of 1 to 10.

| | Number | Percent |
|-------------------|------------|------------|
| 1 – no effect | 29 | 14 |
| 2 | 21 | 10 |
| 3 | 18 | 9 |
| 4 | 12 | 6 |
| 5 | 40 | 19 |
| 6 | 22 | 11 |
| 7 | 29 | 14 |
| 8 | 19 | 9 |
| 9 | 3 | 6 |
| 10 – total effect | 7 | 3 |
| Total | 210 | 100 |

Base: 210 respondents

Table 3.6: How safe do you feel walking alone in this area after dark?

| | Number | Percent |
|--------------|------------|------------|
| Very safe | 57 | 27 |
| Fairly safe | 61 | 29 |
| A bit unsafe | 39 | 19 |
| Very unsafe | 53 | 25 |
| Total | 210 | 100 |

Base: 210 respondents

Table 3.7: Why don't you feel safe walking around this area after dark?

| | Number | Percent |
|--|-----------|------------|
| Fear of becoming a victim of crime | 25 | 27 |
| Fear of being mugged or physically attacked | 20 | 22 |
| Young people hanging around | 18 | 20 |
| Fear of being subject to or witnessing anti-social behaviour | 10 | 11 |
| Too old | 5 | 5 |
| Ill/sick/disabled | 2 | 2 |
| Fear of receiving verbal abuse | 2 | 2 |
| Other including fear of burglary, traffic, don't like walking at night, my age group, poor street lighting & don't know the area | 6 | 6 |
| Refused | 4 | 4 |
| Total | 92 | 100 |

Base: 92 respondents who felt unsafe

Table 3.8: How safe do you feel walking alone in this area during the day?

| | Number | Percent |
|--------------|------------|------------|
| Very safe | 145 | 69 |
| Fairly safe | 53 | 25 |
| A bit unsafe | 8 | 4 |
| Very unsafe | 1 | - |
| Refused | 3 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 3.9: Why don't you feel safe walking alone in this area during the day?

| | Number |
|--|----------|
| Fear of becoming a victim of crime | 3 |
| Fear of being mugged or physically attacked | 2 |
| Too old | 1 |
| Fear of being subject to or witnessing anti-social behaviour | 1 |
| Young people hanging around | 1 |
| Husband lives in the area | 1 |
| Total | 9 |

Base: 9 respondents who don't feel safe walking alone in this area during the day

Table 3.10: How safe do you feel when you are alone in your own home at night?

| | Number | Percent |
|--------------|------------|------------|
| Very Safe | 118 | 56 |
| Fairly Safe | 60 | 29 |
| A bit Unsafe | 19 | 9 |
| Very Unsafe | 11 | 5 |
| Refused | 2 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Neighbourhood Renewal

Table 4.1: Are you aware of any physical changes that have improved your neighbourhood in the last 12 months?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 92 | 44 |
| No | 114 | 54 |
| Refused | 4 | 2 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.2: Specify physical changes to your neighbourhood

| | Number | Percent |
|--|------------|------------|
| Area cleaned / Tidier | 17 | 12 |
| New signposts | 14 | 10 |
| Sports facilities | 13 | 9 |
| Upgrading of housing | 13 | 9 |
| Footpaths / Paving / Stones | 12 | 8 |
| New Garden / Trees / Flowers | 11 | 8 |
| New fencing | 8 | 6 |
| New car parking area | 7 | 5 |
| Community centre | 7 | 5 |
| Trees trimmed/grass cut well | 6 | 4 |
| Demolition of burnt out houses/buildings | 5 | 3 |
| New / Improved lighting | 4 | 3 |
| Play park | 4 | 3 |
| Get rid of troublemakers | 3 | 2 |
| No bonfire | 2 | 1 |
| Activities for young people | 2 | 1 |
| Neighbourhood watch | 2 | 1 |
| The Multi Use Games Area | 1 | 1 |
| Marie Curie field of hope | 1 | 1 |
| New Mural | 1 | 1 |
| Resolved damp in my house | 1 | 1 |
| Pensioners fenced off | 1 | 1 |
| River cleaned/flooding resolved | 1 | 1 |
| Traffic issues | 1 | 1 |
| Upgrading of shops | 1 | 1 |
| Roads improved | 1 | 1 |
| School upgraded | 1 | 1 |
| New management company for our development | 1 | 1 |
| Less street drinking | 1 | 1 |
| Refused | 3 | 2 |
| TOTAL | 145 | 100 |

Base: 92 respondents who gave 145 responses

Table 4.3: Are there any important issues in your neighbourhood that you think need to be addressed?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 121 | 58 |
| No | 82 | 39 |
| Refused | 7 | 3 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.4: Specify important issues that you think need to be addressed

| | Responses | |
|--|------------|------------|
| | Number | Percent |
| Area needs cleaned | 26 | 12 |
| Recreational facilities | 25 | 12 |
| Antisocial behaviour / by youths | 19 | 9 |
| "Green" maintenance issues | 13 | 6 |
| Upgrade housing | 11 | 5 |
| Drug problems | 11 | 5 |
| People/travellers/foreigners | 10 | 5 |
| Alcohol problems | 10 | 5 |
| Traffic issues | 9 | 4 |
| Lighting | 8 | 4 |
| Private renting | 6 | 3 |
| Demolish/repair flats | 6 | 3 |
| Demolish / Refurbish / Replace Shops | 5 | 2 |
| Footpath replaced | 5 | 2 |
| Gangs/groups of kids | 3 | 1 |
| Fill vacant houses | 3 | 1 |
| Home security/neighbourhood watch | 3 | 1 |
| Sports facilities | 3 | 1 |
| Better bus service | 3 | 1 |
| Unemployment | 2 | 1 |
| Fencing needs replaced | 2 | 1 |
| Garages need upgraded/pained | 2 | 1 |
| Dog problems | 2 | 1 |
| Disabled access to homes | 2 | 1 |
| Roads | 2 | 1 |
| Footpaths in all areas | 2 | 1 |
| Lack of policing | 2 | 1 |
| Sectarian issues/flags | 2 | 1 |
| More info on whats happening in area | 2 | 1 |
| Bungalows for senior citizens | 1 | 0 |
| Rat problem resolved | 1 | 0 |
| Remove bench across the road | 1 | 0 |
| Bungalows blocked off from public path | 1 | 0 |
| Subways painted | 1 | 0 |
| More prosecutions | 1 | 0 |
| Drain which runs through estate | 1 | 0 |
| Lack of community spirit | 1 | 0 |
| 3rd level education college in area | 1 | 0 |
| Travellers site is too close to the community centre | 1 | 0 |
| Issues with travellers animals/horses | 1 | 0 |
| Educate young people to respect environment | 1 | 0 |
| Gully cleaning | 1 | 0 |
| More communication from NIHE | 1 | 0 |
| Firework display | 1 | 0 |
| Refused | 1 | 0 |
| Total | 215 | 100 |

Base: 121 respondents who gave 215 responses

Table 4.5: Facilities/Services/Activities in the area

| | Aware of... % | Would use... % | |
|------------------------------|---------------|----------------|----|
| | | % | N |
| Sports facilities | 83 | 36 | 63 |
| Pre-school play group | 67 | 13 | 18 |
| Youth activities | 66 | 25 | 34 |
| Mother and Toddler Group | 59 | 8 | 10 |
| Adult education classes | 57 | 15 | 18 |
| IT facilities | 55 | 10 | 12 |
| Exercise Classes | 54 | 18 | 20 |
| Extended Schools (primary) | 49 | 23 | 24 |
| Childcare facility | 48 | 8 | 8 |
| Information/advice services | 45 | 29 | 27 |
| Extended Schools (secondary) | 36 | 9 | 7 |
| Women's group | 31 | 6 | 4 |
| Senior citizens facilities | 31 | 8 | 5 |
| Health Awareness Courses | 28 | 17 | 10 |
| Unemployment/Job Club | 15 | 3 | 1 |
| Men's group | 14 | 7 | 2 |

Base: 210 respondents

Table 4.6: Facilities/Services needed that are not already available

| | Responses | |
|---|------------|------------|
| | Number | Percent |
| Something for children / Park | 38 | 24 |
| Something for teenagers / youths | 22 | 14 |
| More specific sports facilities | 13 | 8 |
| Maintenance issues | 11 | 7 |
| More for senior citizens | 9 | 6 |
| Social events | 4 | 3 |
| Shops/more shops | 5 | 3 |
| Better bin service | 4 | 3 |
| Health program/drug awareness | 5 | 3 |
| More for adults | 4 | 3 |
| Something open in evenings/weekends | 3 | 2 |
| More specific exercise classes | 3 | 2 |
| Better bus service | 3 | 2 |
| Cinema | 3 | 2 |
| More education classes | 2 | 1 |
| More for immigrant communities | 2 | 1 |
| Crime prevention | 2 | 1 |
| Ice rink | 2 | 1 |
| Reduced prices | 2 | 1 |
| Facilities for people with learning difficulties | 2 | 1 |
| Other including: Post office, petrol station, book shop, more secure/lockable facilities, more police patrols, housing issues, disabled persons issues, information advice services, multi use games area, access issues, more alternative therapies, quiz nights and a local pub | 17 | 11 |
| Total | 156 | 100 |

Base: 104 respondents who gave 156 responses

Table 4.7: Do you know about the Neighbourhood Warden Service provided by the Housing Executive?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 33 | 16 |
| No | 177 | 84 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.8: Have you ever used the service?

| | Number |
|--------------|-----------|
| Yes | 8 |
| No | 25 |
| Total | 33 |

Base: 33 respondents who knew about the Neighbourhood Warden Service

Table 4.9: How satisfied or dissatisfied were you with the service you received?

| | Number |
|-------------------------|----------|
| Very/Quite satisfied | 7 |
| Neither | 1 |
| Very/Quite dissatisfied | - |
| Total | 8 |

Base: 8 respondents who had used the Neighbourhood Warden Service

Table 4.10: Emptying of general household waste and wheelie bins

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 185 | 88 |
| Unsatisfactory | 24 | 11 |
| Refused | 1 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.11: Why is emptying of general household waste unsatisfactory?

| | Number |
|--|-----------|
| Empty bins more often / weekly | 16 |
| Not always collected | 1 |
| Leads to rat problems | 1 |
| Road works | 1 |
| Bin man broke my bin and never replaced it | 1 |
| Different days of week for collections | 2 |
| Weekly blue bin | 1 |
| Difficult for elderly people to move full bins out into the street | 1 |
| Total | 24 |

Base: 24 respondents who had found the emptying of household waste service to be unsatisfactory

Table 4.12: Emptying of recycling bins

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 193 | 92 |
| Unsatisfactory | 17 | 8 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.13: Why is emptying of recycling bins unsatisfactory?

| | Number |
|--|-----------|
| We need a brown bin so cant recycle yet | 11 |
| Need emptied more often/weekly | 2 |
| Other including: Ongoing Road works, need green bin, different days of week for collections and need bottle bins | 4 |
| Total | 17 |

Base: 17 respondents who had found the emptying of recycling bins to be unsatisfactory

Table 4.14: Repairing of roads and pavements

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 139 | 66 |
| Unsatisfactory | 71 | 34 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.15: Why is repairing of roads and pavements unsatisfactory?

| | Number | Percent |
|--|-----------|------------|
| Not being repaired | 26 | 37 |
| Too many potholes | 17 | 24 |
| Uneven/broken pavements | 12 | 17 |
| Tarmac paths are awful in frost | 2 | 3 |
| Taking too long to do repairs | 2 | 3 |
| Other including: Kerbs too high, grating broken, reported problem several times, building materials dumped there and entrance to estate is in bad way. | 12 | 17 |
| Total | 71 | 100 |

Base: 71 respondents who gave 34 responses

Table 4.16: Street sweeping

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 143 | 68 |
| Unsatisfactory | 66 | 31 |
| Don't know | 1 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.17: Why is street sweeping unsatisfactory?

| | Number | Percent |
|--|-----------|---------|
| Needs to be more frequent | 27 | 41 |
| Never / rarely done | 24 | 36 |
| They don't sweep the gutters | 7 | 11 |
| Other including: Street sweepers just drive around and go, alleyways all covered in broken glass, council only send man with a brush and a sweeper, they make more of a mess, footpaths need swept, frequency should be looked into/assessed and have made complaints. | 8 | 12 |
| Total | 66 | |

Base: 66 respondents who had found the street sweeping service to be unsatisfactory

Table 4.18: Clearing of road drains

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 167 | 80 |
| Unsatisfactory | 42 | 20 |
| Refused | 1 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.19: Why is clearing of road drains unsatisfactory?

| | Number |
|--|-----------|
| Never/rarely done | 17 |
| Needs done more regularly | 11 |
| Leading to flooding | 7 |
| Problems in heavy rain/in winter | 3 |
| Drain blocks regularly | 2 |
| Other including: They are smelly and river needs cleaned | 2 |
| Total | 42 |

Base: 42 respondents who had found the clearing of road drains service to be unsatisfactory

Table 4.20: Street lighting

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 189 | 90 |
| Unsatisfactory | 21 | 10 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.21: Why is street lighting unsatisfactory?

| | Number |
|--|-----------|
| Not enough lighting | 13 |
| Especially bad at back of houses | 3 |
| Other including: Not repaired quickly enough, none in immediate area, needs updated, works intermittently and poor in winter | 5 |
| Total | 21 |

Base: 21 respondents who had found the provision of street lighting to be unsatisfactory

Table 4.22: Policing in the area

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 123 | 59 |
| Unsatisfactory | 85 | 41 |
| Refused | 2 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.23: Why is policing in the area unsatisfactory?

| | Number | Percent |
|--|-----------|------------|
| Never see them / No foot patrols / More policing required | 68 | 80 |
| Don't respond / come out when called | 6 | 7 |
| Too slow to respond | 2 | 2 |
| Neighbourhood watch are better | 2 | 2 |
| Other including: Fear of attack, police station should be open all the time, only come when they're called, my car was stolen from outside the police station, should do their best to be seen more at night and only cause trouble when they come in. | 7 | 8 |
| Total | 85 | 100 |

Base: 85 respondents who had found the policing service to be unsatisfactory

Table 4.24: Bus services

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 182 | 87 |
| Unsatisfactory | 24 | 11 |
| Refused | 4 | 2 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.25: Why are bus services are unsatisfactory?

| | Number |
|--|--------|
| Need better service | 8 |
| Need better weekend service | 4 |
| Stops are only on main road/too far from home | 3 |
| Other including: More buses in the evening, more buses earlier, more buses for pensioners, need to be more understanding with mothers and prams, service is stopped when there is trouble in the area, some bus drivers don't stop for school children and need bus stop for Portadown | 9 |
| Total | |

Base: 24 respondents who had found bus services to be unsatisfactory

Table 4.26: Provision of bus shelters

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 191 | 91 |
| Unsatisfactory | 18 | 9 |
| Refused | 1 | 1 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.27: Why is the provision of bus shelters unsatisfactory?

| | Number |
|--|-----------|
| None here / No bus shelters | 9 |
| Put a seat in the shelter | 4 |
| Other including: They are vandalised and need more shelters. | 5 |
| Total | 18 |

Base: 18 respondents who had found the provision of bus shelters to be unsatisfactory

Table 4.28: Maintenance of open green spaces

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 179 | 85 |
| Unsatisfactory | 31 | 15 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.29: Why is the maintenance of open green spaces unsatisfactory?

| | Number |
|--|-----------|
| Not done | 10 |
| Could do more often | 9 |
| Illegal dumping of big household rubbish in open green areas | 5 |
| Never lift the cut grass | 4 |
| Problems with dogs/fouling | 3 |
| Banks are not done well | 2 |
| Problem with glass | 2 |
| Uneven/not level | 1 |
| Tarmac men destroyed the green area | 1 |
| Total | 37 |

Base: 31 respondents who gave 37 reasons why the maintenance of open green spaces was unsatisfactory

Table 4.30: Weeding of footpaths and alleyways

| | Number | Percent |
|----------------|------------|------------|
| Satisfactory | 143 | 68 |
| Unsatisfactory | 63 | 30 |
| Refused | 4 | 2 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.31: Why is the weeding of footpaths and alleyways unsatisfactory?

| | Number | Percent |
|---|-----------|---------|
| Not done | 26 | 43 |
| Needs to be more frequently done | 14 | 23 |
| Broken glass | 6 | 10 |
| Alleyways never cleaned/lots of rubbish | 4 | 7 |
| Only partially done/not done properly | 3 | 5 |
| Under bridges need cleaned and weeded | 2 | 3 |
| Other including: Cycle path needs cleaned Needs done in front of shops Spray the weed killer Have to do it ourselves | 5 | 8 |
| Total | 60 | |

Base: 63 respondents who gave 60 reasons why the weeding of footpaths and alleyways is unsatisfactory

Table 4.32: Does your area have a community / residents association?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 115 | 55 |
| No | 38 | 18 |
| Don't know | 57 | 27 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.33: State the name of your local community / resident association?

| | | Number |
|---|------------|------------|
| Parkmore Community Association | 17 | 15 |
| Garrymore residents | 11 | 10 |
| Enniskeen | 9 | 8 |
| Drumbeg North & South residents assoc. | 7 | 6 |
| Westcross Community Association | 6 | 5 |
| Moyraverty Residents Assoc. | 4 | 3 |
| Lakeland Community Residents Assoc. | 3 | 3 |
| Drumgor Heights residents | 3 | 3 |
| Drumbeg Community Housing Association | 3 | 3 |
| Clonmeen Residents Assoc. | 3 | 3 |
| Meadowbrook Residents Assoc. | 3 | 3 |
| Legahory & Burnside Community Association | 2 | 2 |
| Rosmoyle Action Group | 2 | 2 |
| Drumellan Community Association | 2 | 2 |
| Ardowen residents Assoc. | 2 | 2 |
| Colmeen Community Assoc. | 2 | 2 |
| Brownlow Resident Assoc. | 2 | 2 |
| Rosmoyle Community Association | 1 | 1 |
| Hillcrest | 1 | 1 |
| Chanrolla Community Assoc. | 1 | 1 |
| Lakeview | 1 | 1 |
| Lismara | 1 | 1 |
| Don't know | 29 | 25 |
| Total | 115 | 100 |

Base: 115 respondents whose area had a community/residents association

Table 4.34: Do you feel the local community / residents association is representative of the local community as a whole?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 78 | 68 |
| No | 24 | 21 |
| Refused | 13 | 11 |
| Total | 115 | 100 |

Base: 115 respondents whose area had a community/residents association

Table 4.35: Why do you feel the local community / residents association is not representative of the local community as a whole?

| | Number |
|--|-----------|
| Lack of communication from them | 5 |
| They pick and choose who they want to help | 4 |
| Only look after their own interests | 3 |
| Don't get involved | 3 |
| Other including: Not everyone on committee lives in area, only see them when work is being done in houses, local people couldn't speak out - offending other neighbours, local people did not come out and support it, don't listen to residents, community is split, don't try to help elderly/those in need. | 9 |
| Total | 24 |

Base: 24 respondents who felt the community group was not representative of the local community

Table 4.36: Would you consider joining a local community / residents association?

| | Number | Percent |
|------------------|------------|------------|
| Yes | 40 | 19 |
| No | 127 | 61 |
| Already a member | 12 | 6 |
| Don't know | 31 | 15 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.37: Were you aware that your household lies within the Brownlow NRA?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 63 | 30 |
| No | 147 | 70 |
| Total | 210 | 100 |

Base: 210 respondents

Table 4.38: Did you contribute to the consultation process for the development of the Neighbourhood Renewal Action Plan?

| | Number | Percent |
|--------------|-----------|------------|
| Yes | 18 | 29 |
| No | 39 | 62 |
| Don't know | 5 | 8 |
| Refused | 1 | 2 |
| Total | 63 | 100 |

Base: 63 respondents who were aware their household lies within the Brownlow NRA

Table 4.39: Specify your level of involvement

| | Number |
|---|-----------|
| Helped with opinions on what should be done | 2 |
| Attended meeting with Neighbourhood renewal | 2 |
| Read about new leisure centre/pitches | 2 |
| Residents committee | 2 |
| Other including: Debate how to spend money, Rosmoyle chairman/neutral, encouragement to develop better health and education in area, filled in forms for regenerating old tennis courts, improved services in my area, a meeting at youth centre told NIHE what was needed, there were letters saying what was happening, it was on the IT course that I took in school, applied for funding for a local group and new entrances to estates led to more community pride | 10 |
| Total | 18 |

Base: 18 respondents who had contributed to the consultation process

Table 4.40: Please tell us your main reason why you did not contribute to the consultation process?

| | Number |
|---|-----------|
| Wasn't asked to/didn't know you could | 12 |
| Didn't know enough about it | 10 |
| Not interested/didn't take part | 4 |
| Don't have time | 4 |
| Just read about it in local newspaper | 2 |
| No reason to now | 2 |
| Other including: if I need anything I do it myself, my wife does this type of thing, would anything happen if I did, health reasons and community groups spoke on behalf of me. | 5 |
| Total | 39 |

Base: 39 respondents who had not contributed to the consultation process

Education

Table 5.1: To what extent do you agree with the following statements relating to education?

| | Strongly agree/ agree a little | | Neither | | Disagree a little/ strongly disagree | | Don't know | |
|--|-----------------------------------|----|---------|---|--|----|------------|---|
| | N | % | N | % | N | % | N | % |
| Staying at school is important if you want to get a good job | 196 | 93 | 4 | 2 | 8 | 4 | 2 | 1 |
| Children at school in Northern Ireland get a good education | 187 | 89 | 4 | 2 | 9 | 4 | 10 | 5 |
| I enjoyed my time at school | 133 | 63 | 15 | 7 | 61 | 29 | 1 | 1 |

Base: 210 respondents

Table 5.2: Are you (or your partner) the parent or legal guardian of any children between the ages of 4 and 18 who are at school

| | Number | Percent |
|--------------|------------|------------|
| Yes | 74 | 35 |
| No | 136 | 65 |
| Total | 210 | 100 |

Base: 210 respondents

Table 5.3: How many children who are at school (aged between 4 and 18) are you the parent/legal guardian of?

| | Number | Percent |
|--------------|-----------|------------|
| One | 30 | 41 |
| Two | 31 | 42 |
| Three | 9 | 12 |
| Four | 3 | 4 |
| Five | 1 | 1 |
| Total | 74 | 100 |

Base: 74 respondents

Table 5.4: What year is your child (or if more than one child, your eldest child) in at school?

| | Number | Percent |
|-----------------------|-----------|------------|
| Year 1 (P1) | 7 | 10 |
| Year 2 (P2) | 7 | 10 |
| Year 3 (P3) | 7 | 10 |
| Year 4 (P4) | 4 | 5 |
| Year 5 (P5) | 6 | 8 |
| Year 6 (P6) | 5 | 7 |
| Year 7 (P7) | 4 | 5 |
| Year 8 (Form 1) | 5 | 7 |
| Year 9 (Form 2) | 4 | 5 |
| Year 10 (Form 3) | 5 | 7 |
| Year 11 (Form 4) | 3 | 4 |
| Year 12 (Form 5) | 5 | 7 |
| Year 13 (Lower Sixth) | 6 | 8 |
| Year 14 (Upper sixth) | 6 | 8 |
| Total | 74 | 100 |

Base: 74 respondents

Table 5.5: Please indicate the extent to which you agree or disagree with the following statements.

| | Strongly agree / Agree a little | | Neither | | Disagree a little / Strongly disagree | | Don't know | |
|--|---------------------------------|----|---------|---|---------------------------------------|---|------------|---|
| | N | % | N | % | N | % | N | % |
| My child's school is a good school | 69 | 93 | 1 | 1 | 3 | 4 | 1 | 1 |
| My child's school gives me clear information on how my child is getting on | 71 | 96 | - | - | 3 | 4 | 1 | 1 |
| I find my child's school welcoming to parents | 71 | 96 | 2 | 3 | 1 | 1 | - | - |
| My child's school is well led and well managed | 68 | 92 | 3 | 4 | 2 | 3 | 1 | 1 |

Base: 74 respondents

Table 5.6: I am now going to read out a list of responsibilities parents have told the Department of Education about. For each one can you tell me how important it is to you?

| | Very important | | Quite important | | Not very important | | Not at all important | |
|--|----------------|-----|-----------------|----|--------------------|---|----------------------|---|
| | N | % | N | % | N | % | N | % |
| Making sure your child attends school regularly and on time. | 74 | 100 | - | - | - | - | - | - |
| Helping your child with schoolwork | 65 | 88 | 7 | 10 | - | - | 2 | 3 |

Base: 74 respondents

Table 5.7: Sometimes parents take their child out of school during term time, for example, on a family break or holiday. Would you consider doing this yourself?

| | Number | Percent |
|--------------|-----------|------------|
| Yes | 17 | 23 |
| No | 57 | 77 |
| Total | 74 | 100 |

Base: 74 respondents

Table 5.8: How involved do you personally feel in you child's school life?

| | Number | Percent |
|-------------------|-----------|------------|
| Very involved | 47 | 64 |
| Fairly involved | 21 | 28 |
| Not very involved | 6 | 8 |
| Total | 74 | 100 |

Base: 74 respondents

Table 5.9: Do you go to parent-teacher meetings?

| | Number | Percent |
|--------------|-----------|------------|
| Yes | 64 | 87 |
| No | 10 | 14 |
| Total | 74 | 100 |

Base: 74 respondents

Table 5.10: Involvement in local schools

| | Yes | | No | |
|--|-----|----|----|----|
| | N | % | N | % |
| Involved with Parent/Teacher Association | 10 | 14 | 64 | 87 |
| Help out with school clubs | 2 | 3 | 72 | 97 |
| Help out with the dinner duties/school trips and so on | 5 | 7 | 69 | 93 |
| Help out in the classroom | 4 | 5 | 70 | 95 |

Base: 74 respondents

Table 5.11: How often do you help your child out with their homework?

| | Brownlow | | NIOS 2010 |
|--------------------------------------|-----------|------------|------------|
| | Number | Percent | Percent |
| Every time | 37 | 50 | 34 |
| Occasionally | 12 | 16 | 30 |
| Most times | 7 | 10 | 25 |
| When the child/children ask for help | 7 | 10 | 1 |
| Never | 7 | 10 | 6 |
| Doesn't get homework | 4 | 5 | 3 |
| Depends what it is | - | - | 1 |
| Total | 74 | 100 | 100 |

Base: 74 respondents

Table 5.12: How confident do you/would you feel helping your child with your homework

| | Brownlow | | NIOS 2010 |
|----------------------------|-----------|------------|------------|
| | Number | Percent | Percent |
| Always confident | 41 | 55 | 36 |
| Confident most of the time | 17 | 23 | 36 |
| Confident some of the time | 12 | 16 | 19 |
| Never confident | 4 | 5 | 5 |
| Depends what it is | - | - | 3 |
| Total | 74 | 100 | 100 |

Base: 74 respondents

Table 5.13: Do you have any children in the household in Year 1 to Year 7

| | Number | Percent |
|--------------|-----------|------------|
| Yes | 47 | 64 |
| No | 27 | 36 |
| Total | 74 | 100 |

Base: 74 respondents

Table 5.14: What year is your child (eldest child) in at school?

| | Number |
|--------------|-----------|
| Year 1 (P1) | 9 |
| Year 2 (P2) | 7 |
| Year 3 (P3) | 8 |
| Year 4 (P4) | 4 |
| Year 5 (P5) | 7 |
| Year 6 (P6) | 6 |
| Year 7 (P7) | 6 |
| Total | 47 |

Base: 47 respondents

Table 5.15: Please indicate the extent to which you agree or disagree with the following statements.

| | Strongly agree /agree a little | | Neither | | Disagree a little /strongly disagree | |
|--|--------------------------------|----|---------|---|--------------------------------------|---|
| | N | % | N | % | N | % |
| My child's school puts enough emphasis on basic numeracy skills/sums | 44 | 94 | 1 | 2 | 2 | 4 |
| My child's school puts enough emphasis on reading and writing skills | 44 | 94 | 1 | 2 | 2 | 4 |

Base: 47 respondents

Table 5.16: Have you ever worked in a school?

| | Number | Percent |
|--------------|------------|------------|
| Yes | 26 | 12 |
| No | 184 | 88 |
| Total | 210 | 100 |

Base: 210 respondents

