

18 November 2024

Our Ref: FOI 565

Request

We received your request on 21 October 2024 for the following information:

I am writing to request the numbers of individuals since January 2024 who presented to the NIHE homeless out of hours requesting temporary accommodation, have full duty and were not provided with accommodation due to no availability.

These are individuals at risk of rough sleeping and families who present in crisis and due to the no availability were not provided with temporary accommodation.

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

Our response

The Housing Executive will seek to source and offer appropriate emergency accommodation to those who present through the Out of Hours service, although this may not be in the desired geographical location. As a result, offers of accommodation made through the Out of Hours service may not be taken up owing to lack of accommodation in the area desired, e.g. within a specific town/city, with households opting to making their own arrangements.

As, however, records are only kept of instances where accommodation is accepted, the information requested is not held by the Housing Executive.

This concludes our response.