

08 May 2024

Our Ref: FOI 389

Request

We received your request on 29 April 2024 for the following information:

'Please list all work that the Housing Executive's Housing Benefit department will do when all Housing Benefit customers have transitioned to Universal Credit.'

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

Our response:

I would begin by confirming that there are no plans to move all Housing Benefit customers to Universal Credit.

When the Move to UC has been completed, the Housing Executive will still be responsible for administering the Housing Benefit scheme for tenants and owner-occupiers of:

- **Pension age; and**
- **Working age customers residing in Specified Accommodation (this would include Temporary Accommodation and Supported Accommodation).**

The Housing Executive will continue to administer the Housing Benefit Appeals scheme for both tenants and owner-occupiers.

The Housing Executive will also continue to be responsible for administering the Low Income Rate Relief scheme and the Lone Pensioner Allowance scheme for those customers living in the rented sector.

The Housing Executive will continue to calculate the Local Housing Allowance and agree rent levels for Exempt/Supported Accommodation schemes.

In addition, the Housing Executive will also continue to administer the Discretionary Housing Payment scheme for customers in receipt of Housing Benefit or the housing costs element of Universal Credit.

This concludes our response.