

HOUSING SERVICES

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12 December 2023

Our Ref: FOI 229

Request

We received your request on 28 November 2023 for the following information:

I am writing to seek an update on the status of housing maintenance in Mid and East Antrim, particularly in light of the recent transition to a new contractor.

As you are aware, the previous contractor's departure had led to a hiatus in non-urgent maintenance for a number of months. Now that the new contractor is in place, I would appreciate your assistance in obtaining some key information to better understand the current situation.

Initial Worklist:

How many properties were initially identified for maintenance work to facilitate their turnaround and readiness for new tenants when the new contractor commenced their services?

Current Status:

Could you please provide an update on the current status of these properties? Specifically, how many remain in the same state as when the new contractor took over?

Outstanding Maintenance Jobs:

At the onset of the new contractor's engagement, how many outstanding maintenance jobs were in the queue?

Current Outstanding Jobs:

Presently, how many maintenance jobs are still outstanding?

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

Personal Information

Our response

Initial Worklist:

How many properties were initially identified for maintenance work to facilitate their turnaround and readiness for new tenants when the new contractor commenced their services?

Answer: 209

Current Status:

Could you please provide an update on the current status of these properties? Specifically, how many remain in the same state as when the new contractor took over?

Answer: 126 of these are still to be relet.

Please note: This does not mean that the contractor has not begun work or that preparatory work has not begun (i.e. measuring up and ordering of materials in advance)

Outstanding Maintenance Jobs:

At the onset of the new contractor's engagement, how many outstanding maintenance jobs were in the queue?

Answer: 3162

Current Outstanding Jobs:

Presently, how many maintenance jobs are still outstanding?

Answer: 1008

This concludes our response.