

14 March 2025

**Our Ref: FOI 682**

## **Request**

We received your request on 18 February 2025 for the following information:

*the number of employees (full and part time and agency) for each division of the Housing Executive at both 1 April 2023 and 1 April 2024, secondly the number of grievances made by staff in each division of the Housing Executive for the past 2 years. Thirdly, the number of Workplace dignity complaints made by staff in each division of the Housing Executive for the last 2 years. Fourthly, the number of harassment complaints made by staff in each division of the Housing Executive for the past 2 years. And finally, the number of days sickness for each division of the Housing Executive for the last 2 years.*

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

## **Our response**

- 1. Number of employees (full and part time and agency) by Division at 1 April 2023 and 1 April 2024. Refer to Table 1 – Please note the number of part time employees has not been provided.**
- 2. Number of Grievances made by staff in each Division of the Housing Executive for the past 2 years. Refer to Table 2 – Please note the number of Grievances may not be representative of new cases but may relate to cases which are still under investigation and have therefore rolled into the following period.**
- 3. Number of Workplace Dignity complaints made by staff in each Division of the Housing Executive for the last 2 years. Refer to Table 3 - Please note the number of Workplace Dignity complaints may not be representative of new cases but may relate to cases which are still under investigation and have therefore rolled into the following period. Given the small number of cases within each Division overall totals have been provided to ensure the identities of any individual cannot be inferred from the data.**
- 4. Number of Harassment complaints made by staff in each Division of the Housing Executive for the past 2 years – please note Harassment complaints are addressed within the scope of the Dignity at Work Policy. Given the small number of cases within each Division overall totals have been provided to**

**ensure the identities of any individual cannot be inferred from the data.**

- 5. Number of days sickness for each Division of the Housing Executive for the last 2 years. Refer to Table 4 - Please note information is only available from June 2023 onwards.**

## Information source - Quarterly HR Corporate Services Reports

Directorate abbreviations:-

- HS – Housing Services
- AM – Asset Management
- DLO – Direct Labour Organisation
- RS – Regional Services
- FAA & HB – Finance Audit & Assurance & Housing Benefit
- CS – Corporate Services

**Table 1 - The number of employees (full and agency)**

Directorate	28/03/2023 total strength headcount excl career breaks	28/03/2023 employee headcount	28/03/2023 agency headcount	28/03/2023 total strength FTE	28/03/2024 total strength headcount excl career breaks	28/03/2024 employee headcount	28/03/2024 agency headcount	28/03/2024 total strength FTE
HS	1558	1360	198	1455.69	1696	1423	273	1588.95
AM	366	336	30	357.04	376	332	44	364.71
DLO	444	369	75	437.35	475	382	93	467.13
RS	325	290	35	309.99	335	299	36	320.82
FAA & HB	529	406	123	496.04	554	468	86	522.99
CS	204	171	33	195.12	201	172	29	191.73
Total	3426	2932	494	3251.23	3637	3076	561	3456.33

**Table 2 – Grievances**

Directorate	Jan - March 2023	Apr- June 2023	July -Sep 2023	Oct - Dec 2023	Jan - March 2024	Apr- June 2024	July -Sep 2024	Oct - Dec 2024
Total	2	3	2	5	0	1	2	2

**Table 3 – Workplace Dignity at Work complaints**

Directorate	Jan - March 2023	Apr- June 2023	July -Sep 2023	Oct - Dec 2023	Jan - March 2024	Apr- June 2024	July-Sep 2024	Oct - Dec 2024
Total	0	1	1	2	2	1	0	2

**Table 4: Number of days sickness for each Division of the Housing Executive**

	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost	Sum of Days Lost
Division	Jun- 23	Jul-23	Aug- 23	Sep- 23	Oct- 23	Nov- 23	Dec- 23	Jan- 24	Feb- 24	Mar- 24	Apr- 24	May- 24	Jun- 24	Jul-24	Aug- 24	Sep- 24	Oct- 24	Nov- 24	Dec- 24	Jan- 25
Asset Management	377	342	405	368	404	416	278	272	373	308	330	400	427	445	369	321	349	439	366	470
Corporate Services	92	66	61	119	86	80	67	91	100	130	112	188	217	230	202	200	177	151	135	163
DLO Division	510	611	650	630	579	669	551	568	687	630	654	621	832	881	737	704	896	931	906	907
Finance Directorate	108	97	106	99	64	94	87	226	211	178	98	153	200	220	213	169	176	97	135	185
Housing Benefit	363	423	500	345	324	312	367	513	523	429	360	427	319	315	318	266	297	262	338	343
Landlord Services	1711	1537	1902	1807	2136	1680	1292	1468	1657	1493	1504	1540	1442	1780	1785	1632	1979	1800	1683	1912
Regional Services	324	321	316	425	415	329	327	416	460	324	341	350	345	363	387	436	488	455	437	498
NIHE Overall	3485	3397	3940	3793	4008	3580	2969	3554	4011	3492	3399	3679	3782	4235	4010	3727	4363	4136	4000	4478