

27 August 2024

Our Ref: FOI 479

Request

We received your request on 01 August 2024 which has been handled under the Freedom of Information Act 2000 (FOIA).

Our response

Please see below detail of our response in relation to the 4 separate questions -

Question 1:

NIHE utilises access to a Northern Ireland Wide Enterprise Shared Services Agreement with a principle body called IT Assist. In doing so this means services are wrapped and shared across multiple Government sites and Departments and it is provided and managed by IT Assist.

I have included number below for the staff centric devices but the shared offering in terms of hosting and infrastructure is the responsibility of IT Assist.

Q1. Can you please list the number of devices deployed by your organisation for the following?	
Device Type	Number of Devices
Desktop PCs	Circa 350
Laptops	Circa 2000
Mobile Phones	Circa 2600
Printers	0
Multi Functional Devices (MFDs)	198
Tablets	Circa 800
Physical Servers	See response above.
Storage Devices (for example: NAS, SAN)	See response above.
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	See response above.
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	See response above.

Question 2:

ICT goods and Service contracts once established will be advertised in line with Public Procurement Regulations and will appear on eTendersNI NI as separate CFTs.

Q2. Does your organisation plan to procure any of the below enterprise applications or software, if yes, please provide information in the below format.	2024/25 Spend/Budget (£000)	2025/26 Spend/Budget (£000)
Please note, if the applications you're planning to procure are not listed below then do mention them separately.		
Content Management System		
Supply Chain Management (SCM)		
Inventory Management Software		
Enterprise Asset Management (EAM) Software		
Business Intelligence Systems		
Other software/apps (mention the name of the software)		

Question 3

The Services listed below are procured through the Enterprise Shared Services agreement and will be advertised and procured at time of requirement in line with Public Procurement Regulation and will appear on eTendersNI.

Q3. Do you have any plans to procure End user devices (desktop/laptop/tablet/mobile phones etc)? if yes, please provide information in the below format.	2024/25 Spend/Budget (£000)	2025/26 Spend/Budget (£000)
Desktops		
Laptops		
Mobile Phones		
Tablets and Others (if Others, please specify)		

Question 4

Q4. Do you have any plans to procure below services/software? if yes, please provide information in the below format.	2024/25 Spend/Budget (£000)	2025/26 Spend/Budget (£000)
Artificial Intelligence (AI)		
Cyber Security		

As per question 2, ICT goods and Service contracts once established will be advertised in line with Public Procurement Regulations and will appear on eTendersNI as separate CFTs.

This concludes our response.