HousingExecutive

Telephone system

1. **What telephone system does the organisation use?**

   Avaya Telephony system

2. **How many users use the telephone system?**

   3100 Users

3. **Is the telephone system cloud based?**

   No

4. **When will the organisation next review their telephony contracts?**

   2024/2025

5. **Who is the main network provider the organisation uses for its mobile phones?**

   NIHE uses a government Shared Services organisation (IT Assist) for the provision of the mobile phone service. The providers used on the framework are EE , Vodafone and 02.

6. **How many employees have a mobile phone supplied by the organisation?**

   1800

7. **What is the date that the organisation will next review its main mobile phone contract?**

   As the organisation utilises Shared Services there are no plans to review the arrangements for the provision of mobile phone services

8. **What Video Conferencing Solutions does the organisation use?**

   Cisco Webex , Microsoft Teams

9. **Does the organisation run webinars or online events?**

   No

10. **Does the organisation provide "click To chat" functionality on its website?**

No