

Replacement and repair work

What constitutes major disruption in relation to repair works, please provide a copy of these internal NIHE guidelines.

The Housing Executive do not hold any policy or guidelines in relation to what can be classified as major disruption in relation to repair works.

Please provide details of work and duration of work involved with NIHE flue, fireplace and room heater replacement. This requests are covered by FOI.

Under our current Heating Services Contract (2017 to date) which includes the removal or upgrade or replacement of heating systems inclusive of flue, fireplace and room heater replacements typically take 5 working days for works to be completed. However this is only indicative as the scope of works and timelines are property specific.