



SANCTUARY SCHEME

**An initiative for
Housing Executive households**



**Housing
Executive**

Hello

The Sanctuary Scheme is an initiative that enables Housing Executive households experiencing domestic abuse to remain safely in their own home.

The scheme is delivered with the Police Service Northern Ireland (PSNI) and provides appropriate safety measures to the home.

What is the Sanctuary Scheme?

The scheme aims to:

- reduce repeat incidents of domestic abuse,
- reduce the hassle of moving home,
- help families remain in areas that are familiar and close to support,
- keep children in school where they have friends and support.

Any referrals made to the scheme will be treated in confidence by the agencies involved.

Who is eligible?

Any Housing Executive tenant at risk of Domestic Abuse is eligible for the scheme.

How to access the scheme

If you have been subjected to domestic abuse or are at risk of domestic abuse and are interested in additional security measures, you should contact your local Housing Executive Patch Manager on their direct line or call our General Enquiries on **03448 920 900** and ask for your Patch Manager.

With your permission, they will make a referral to the PSNI to be considered for additional security measures under this scheme.

What happens next?

A Crime Prevention Officer will carry out an initial risk assessment with a Housing Executive representative in your home to identify appropriate security measures.

They will consider the type and condition of the property as well as your needs and circumstances.

With your permission, the PSNI will share their security measure recommendations with the NIHE representatives, who will carry out the works.

Only works recommended by the PSNI will be completed under this scheme.

Please note that there are other local initiatives run by PSNI to provide additional security measures that are available to Housing Association tenants, private sector tenants and homeowners i.e. Police Community Safety Scheme.

Useful contact information

In an emergency, always dial **999**s

Police Service of Northern Ireland (PSNI)

Non-emergency number 101 or you can make a

Domestic Abuse referral online if not urgent:

<https://reporting.psni.police.uk/report/domestic-abuse>

24 Hour Domestic and Sexual Abuse Helpline

0808 802 1414

Women's Aid NI

(028) 9024 9041

Men's Advisory Project

(028) 9024 1929

Rainbow Project

(028) 9031 9030 (Belfast office)

(028) 7128 3030 (Londonderry office)

Assist NI - Domestic and Sexual Abuse Advocacy Service

(028) 9072 2951

Victim Support NI

(028) 9024 3133

Hourglass – Support for Older People

0808 808 8141 24/7 Helpline

If English is not your first language and you need help with interpreting and translation the Housing Executive can provide free services on request, please ask for further details at your local office.

For customers with sensory disabilities, information can be provided in alternative formats like large print, Braille or audio.

Sign language interpreters can also be provided, but please give as much notice as possible to allow us to meet your request.