



Short Guide to Eligibility of Services for Supporting People

Supporting People Grant conditions state that payments of Supporting People grant are for the provision of '**Housing Related Support Services**'. With this in mind there is a need to make a clear distinction between housing related support and:

- Housing management services
- Other forms of support
- General social care
- Care services
- Or any other combination of the above.

Those who receive housing related support may also be in receipt of some or all of those other services named above however the emphasis in terms of supporting people should be on '**enabling services and service users**', rather than '**doing for services or service users**' in relation to their accommodation. It is clear therefore that the emphasis is on assisting the service user to develop their independence in the property or accommodation.

The following table is not exhaustive but does give details of the main tasks that may or may not be subject to Supporting People funding.

Supporting People Eligible/Ineligible Services

SERVICE	ELIGIBLE	ELIGIBLE (if provided as ancillary to housing related support)	INELIGIBLE
Assessment of eligibility for housing support	YES	YES	AD-HOC provision of advice and support without a support plan
Advice and guidance to resolve or prevent housing debt or other debt that affects ability to pay for housing	YES	N/A	Rent collection and monitoring of arrears. Payment of rates/rent/arrears
Assistance to claim appropriate benefits and maximise income	YES	N/A	The completion of forms without consent and involvement of service user
Advice and guidance to manage personal budget	YES	N/A	
Advice and guidance on self catering	YES	N/A	Preparation of meals

SERVICE	ELIGIBLE	ELIGIBLE (if provided as ancillary to housing related support)	INELIGIBLE
Advice and prompting to maintain the safety and security of the accommodation	YES	N/A	
Advice and assistance in relation to organising repairs or improvements	YES	N/A	Cost or repairs/ improvements and materials
Advice on connection to utilities	YES	N/A	
Assistance to help overcome social exclusion e.g. shopping	YES	N/A	
Supporting educational/employment pursuits	YES	N/A	
Provision of information on community facilities and services available	YES	N/A	
Regularly advising/assisting with relationships/disputes with neighbours	YES	N/A	Occasional management of neighbour disputes
Advice and assistance in acquiring essential household items	YES	N/A	Shopping for service users
Advice on how to safely use domestic equipment/appliances in the home	YES	N/A	Operating the appliances for the service user
Provision of community alarm service	NO	N/A	YES
Maintenance of community alarm	YES	NA	Replacement or upgrade of alarm
Advice and assistance to enable move on to more appropriate accommodation	YES	N/A	
Assistance to become familiarised with health and Safety procedures and personal safety	YES	N/A	

SERVICE	ELIGIBLE	ELIGIBLE (if provided as ancillary to housing related support)	INELIGIBLE
Risk assessment with regard to the service users ability to live independently	YES	N/A	Risk assessment with regard to personal care activities
Advice on how to report repairs and organise repairs or improvements	YES	N/A	Carrying out repairs
Arranging adaptations to enable service user to cope with disability	YES	N/A	Cost of installation of adaptations or cost of equipment
Assistance in management of health and well-being. Occasional prompting with self medication	YES	Advice and encouragement to carry out personal care	Administering medication, Assistance with personal care (see paragraph 3.12)
Support around substance misuse	YES	N/A	Specialist counselling
Provision of advice and information on individuals' support package	YES	N/A	
Signposting and assistance to access specialist advice	YES	N/A	provision of specialist advice
Arranging Social Events in Supported Accommodation	YES	YES	Cost of the event
Associated Support/Overhead costs: - Initial start-up costs only - Office equipment	YES	YES	Refurbishment of office equipment
Advice and assistance in relation to fulfilling licence/tenancy/mortgage conditions.	YES	N/A	
Assisting to help arrange for domestic help	YES	Cleaning if the service user is unable to do it on a temporary basis	Regular cleaning and laundry