

**Housing**  
Executive

# ENDING HOMELESSNESS TOGETHER

**Causeway  
LOCAL SERVICES  
DIRECTORY**



## Accommodation Based Services

### Specialist Hostels - Woman's Aid North

Name	Address/Contact	Telephone/Services Provided
Antrim	North Area	02825 642136
Ballymena	North Area	02825 642136
Carrickfergus	North Area	02825 642136
Larne	North Area	02825 642136
Newtownabbey	North Area	02825 642136
Causeway	North Area	02870 356573
Foyle	North Area	02871 416800
Mid-Ulster	North Area	02886 769300

### Specialist Hostels - Woman's Aid Belfast

Name	Address/Contact	Telephone/Services Provided
Deerpark	Belfast Area	02890 745295
Ulsterville	Belfast Area	02890 662385

### Specialist Hostels –Woman's Aid South

Name	Address/Contact	Telephone/Services Provided
Armagh & Down	South Area	02830 250765
Fermanagh	South Area	02866 328898
Ards & North Down	South Area	02891 273196
Omagh	South Area	02882 241414

### Temporary Accommodation – Family Hostels North

Name	Address/Contact	Telephone/Services Provided
Bridge Street Hostel	Derry City ( Waterloo)	03448920900

### Temporary Accommodation Hostels for Singles – Belfast

Name	Address/Contact	Telephone/Services Provided
Inverary House (Direct Access)	14 Inverary Avenue, , BT4 1RN	02890652844
Morning Star	2-12 Divis Street, BT12 4AL	028 9033 3500
Hosford House (Direct Access)	213 Newtownards Road, BT4 1AF	02890 463482
Ormeau Centre (Direct Access)	5-11 Verner Street, , BT7 2AA	02890 238091
Centenary House (Direct Access-Male) & Crash Facility	2 Victoria Street, Belfast, BT1 3GE	02890 320320
Utility Street Men's Hostel (Direct Access)	Utility Street, BT12 5JS	02890 321132
Regina Coeli (Direct Access Female)	8-10 Lake Glen Avenue, BT12 5JS	02890 612473
Simon Community (Medium Support)	414 Falls Road, BT12 6DJ	02890 319099
Simon Community (Direct Access)	28 Cliftonville Avenue, BT14 6BX	02890 751410
Simon Community (Foyer 18-21 y/o)	3-5 Malone Road, South Belfast	02890 686200

### Temporary Accommodation- Family Hostels Belfast

Name	Address/Contact	Telephone/Services Provided
Moyard Housing (HE)	Belfast	02890 244 177
Conway Court	Belfast	02890 313 242
Grosvenor Hostel (HE)	Belfast	02890 310 312
Ardmoulin Hostel	Belfast	02890 249 766
Mater Dei	298 Antrim Road, North Belfast	02890 743 668
Thorndale Family Centre	8 Duncairn Avenue, Belfast	02890 351 900
Glen Alva Hostel	19-21 Cliftonville Road, Belfast, BT14 6JN	02890 351 185
Grainne House (HE)	North Belfast, BT15 2EJ	02890 803 729

Roseville	23 Rosemore Drive, Belfast, BT7 3LA	02890 643 659
Templemore House (HE)	7-9 Upper Frank Street, Belfast BT5 4NR	02890 738 669
Laburnum	Laburnum Walk, Belfast	

#### **Dispersed intensively Managed Emergency Accommodation**

<b>Name</b>	<b>Address/Contact</b>	<b>Telephone/Services Provided</b>
Queens Quarter Housing	151 University street, Belfast BT7 1HR	02890 313 183

#### **NIHE Hostels**

For access to NIHE Hostels please call direct line 03448920900

<b>Hostel</b>	<b>Area</b>
Grainne House	Belfast
Laburnum	Belfast
Moyard House	Belfast
Templemore House	Belfast
Beaufort West Winds	Newtownards
Glebetown	Downpatrick
Glenvara Drive	Coleraine
Bradley Park Hostel	Derry/Londonderry
Greystone Antrim Hostel	Antrim
Clooney Mews	Waterside
Drumard Close	Derry/Londonderry
Hillview House	Rathcoole
Seamus Roddy House – Bridge Street	Derry/Londonderry
Loughview House	Ballyduff
Chichester Park East	Antrim
Antrim Hostel	Newtownabbey
Newhaven	Carrickfergus

## Pregnant Females

Name	Address/Contact	Telephone/Service Provided
Life Hostel	South Belfast	02890 438 339  Accommodation and support services for women who are pregnant or have a baby or young child and who are homeless or in need of support.
Shepherds View	Good Shepherd Glen, Londonderry BT47 2GB	02871 344 309  In 2003 we established an Early Years Programme for children aged 0-4 years living in our interim accommodation projects. The aim of this programme is to meet the individual learning and developmental needs of pre-school children through play based activities and to offer respite for parents that have little family support. Our Early Years Programme also offers ongoing support for young parents who are participating in training and parenting programmes. The Early Years Programme is a partnership between First Housing and the Western Health & Social Care Trust.

## Debt Advice

Name	Address/Contact	Telephone/Services Provided
Welfare Reform Freephone Helpline		08088020020  Welfare Changes Helpline. An independent Welfare Changes Helpline) has been launched to offer support to anyone needing help or advice relating to any of the changes to the welfare system.
Housing Rights	10-12 Hill Street, Belfast, BT1 2BA	0290245640  Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland. We help thousands of people each year find answers to their housing problems. We help people who are worried about homelessness, finding somewhere suitable to live, paying for their homes, bad housing and disrepair.
Law Centre NI	Middleton Building 10-12 High Street, Belfast BT1 2BA	02890244401  Providing free independent legal advice and assistance to the public and to advisers
Step Charge Debt Charity	The Roe Valley Hospital, Limavaddy BT49 0AQ	08000274990  StepChange Debt Charity is the trading name of the Foundation for Credit Counselling, and is a debt charity operating across the United Kingdom  3 steps to getting advice and a debt solution  Tell us your situation  Explore your options  Choose your debt solution

Christians against Poverty	<a href="http://www.capuk.org">www.capuk.org</a>	Referral by tenant only - 08003280006  In a society where people live behind closed doors, thousands are desperately poor. Unable to feed their children, incapable of paying to heat their homes in winter, the grip of poverty is relentless. It breaks families apart and drives many to think that suicide is the only solution.
Advice NI	1 Rushfield Avenue, Belfast BT7 3FP  <a href="mailto:info@adviceni.net">info@adviceni.net</a>	02890645919  Advice NI, a registered charity founded in 1995, exists to provide leadership and services to our 62 member organisations and to ensure accessible advice services across Northern Ireland.
Age NI	<a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a>	Age NI is a registered charity in Northern Ireland, formed in April 2009, which combines the operations of the previously separate charities Age Concern NI and Help the Aged in Northern Ireland to form Northern Ireland's largest charity for older people.
Restored Ministries Coleraine & Ballymoney	07516771966	Charity which aims to help people in the community in a practical way by providing them with pre-owned furniture.
Debt Action NI	<a href="http://www.debtaction-ni.payplan.com">www.debtaction-ni.payplan.com</a>	Debt Action Plus is a budgeting tool to help you manage your money better and deal with your debt. It will help you to calculate your household income and expenditure and provide you with a budget plan. It will also provide you with practical help to make the most of your money and give tips on how to maximise your income.

## Digital Empowerment

Name	Address/Contact	Telephone/Services provided
Supporting Communities	<a href="http://www.supportingcommunities.org">www.supportingcommunities.org</a>	02877740722  Digital inclusion continues to be an important area of work for Supporting Communities. Being digitally literate is no longer a luxury for an elite group, it is a must have skill for everyone in order to manage information, communicate, manage money, access support and government services.

## Domestic Violence

Name	Address/Contact	Telephone/Services Provided
Womens Aid Causeway	02870356573  Office Hours  23 Abbey Street  Coleraine	02870356573  Provision of refuge accommodation to women and children affected by domestic violence.  Provision of Floating Support services to women affected by domestic violence to enable them to retain, maintain or gain accommodation
Foyle Women's Aid		C02871416800 (9-5pm)  <i>Freephone Domestic &amp; Sexual Violence Helpline</i> <i>08088021414over</i>  To provide temporary accommodation to women and their children suffering mental, physical or sexual or financial abuse within the home.  Derry, Londonderry, Strabane



## Support for Victims of Domestic Violence

<b><u>Name</u></b>	<b><u>Address/Contact</u></b>	<b><u>Telephone/Services Provided</u></b>
<b>Belfast Area</b>	Deer Park	02890745295
	Ulsterville	02890662385
<b>North Area</b>	Antrim, Ballymena, Carrickfergus, Larne & Newtownabbey	02825632136
	Causeway	02870356573
	Foyle	02871416800
	Mid Ulster	02886769300
<b>South Area</b>	Armagh & Down	02830250765
	Fermanagh	02866328898
	Ards & North Down	02891273196
	Omagh	02882241414

## Drug & Alcohol Addiction

<b><u>Name</u></b>	<b><u>Address/Contact</u></b>	<b><u>Telephone/Service Provided</u></b>
Apex	10 Butcher Street Derry / Londonderry, BT48 6HL	02871360728  Apex Housing Association (Apex) is a major housing association managing a stock of some 4,500 homes, which will grow to over 5,500 when our current planned programmes are completed.
De Paul	23a John Street, Derry, BT48 6JY	02871 260 839  Depaul is a charity helping people who are homeless or at risk of homelessness.
Simon Community	2- 4 Henry Street, Ballymena BT42 3AH  14 Lodge Road Coleraine  16 – 21 year olds  Mount Street Mews  Coleraine	02825648049  028352300  02870327676  Simon was created to meet the need where the need was greatest: it aims to come in where others leave off and to

		work for those unable to accept existing help, or for whom no adequate provision exists.
First Housing Aid & Support Services	<p>Floating Support Office 28 A Bishop Street, Derry BT48 6PP</p> <p>Head Office 23 Bishop Street, Derry BT48 6PR</p> <p>02871266115</p> <p>Belfast, Derry, Enniskillen, Limavady, Omagh, Strabane all surrounding Western Trust areas.</p>	<p>02871371849</p> <p>We at First Housing Aid and Support Services (FHASS) are an independent voluntary sector organisation helping people in the Northern Ireland area with housing problems. We provide free, confidential and experienced advice, advocacy and representation. We are independent of all landlords and lending institutions. Our service is non-political and non-sectarian. The principal aim of FHASS is to provide and develop services that offer a meaningful response to any housing need. In particular we specialise in issues relating to:</p> <p>Homelessness</p> <p>Private rented sector</p> <p>Housing benefit/ rent arrears</p> <p>Mortgage difficulties</p> <p>Housing Executive matters</p> <p>Floating Support</p> <p>Way2Go Project</p> <p>YASP Project</p> <p>Supported Accommodation: families, young persons, individuals with alcohol/drug and detox issues.</p> <p>Off the streets initiative for persons living with alcohol/drug related issues.</p> <p>PHA joint working in Limavady and Strabane. Specialised harm reduction staff in the Enniskillen, Omagh and Strabane areas.</p>

Simon Community	2- 4 Henry Street, Ballymena BT42 3AH  14 Lodge Road Coleraine  16 – 21 year olds  Mount Street Mews  Coleraine	02825648049  028352300  02870327676  <b>Simon was created to meet the need where the need was greatest: it aims to come in where others leave off and to work for those unable to accept existing help, or for whom no adequate provision exists.</b>
Triangle	Unit A2 Woodside Road Business Park, Woodside Road, East, Ballymena, Co-Antrim BT42 4QL	02825633900  We provide houses for general families, and supported housing for people with a range of disabilities and support needs.

#### Electricity Providers

Name	Address/Contact	Telephone/Services Provided
Power NI	<a href="http://www.powerni.co.uk">www.powerni.co.uk</a>	03457 455 455
Budget Energy	<a href="http://www.budgetenergy.co.uk">www.budgetenergy.co.uk</a>	0800 012 1177
Electric Ireland	<a href="http://www.electricireland.com">www.electricireland.com</a>	0345 600 5335
Click Energy	<a href="http://www.clickenergyni.com">www.clickenergyni.com</a>	0800 107 0732

#### Ethnic Minority's & Hate Crime

Name	Address/Contact	Telephone/Services Provided
NIACRO	4 Amelia Street, Belfast BT2 7GS	02890320157  APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people becoming homeless as a result of anti-social behaviour.  APAC is funded by the Supporting People fund through the Northern Ireland Housing Executive.

## **Family Support**

<b><u>Name</u></b>	<b><u>Address/Contact</u></b>	<b><u>Telephone/Services Provided</u></b>
Family Support NI	Gransha Park House, Gransha Park, Clooney Road, Derry, BT47 6FN	08456006483  The purpose of this website is to create a comprehensive database of family support and childcare services across Northern Ireland.
Sure Start	55 Leyland Road, Ballycastle, BT54 6EZ  11 Kirk Road, Ballymoney, BT53 6PP  34 Society Street, Coleraine	02820768668  0287669772  02870321032  SureStart is a Government initiative which aims to work with parents to be, parents and children to promote the development of babies and young children under 4 to ensure they can flourish at home and when they get to school. Dalriada Rural SureStart covers Bushmills, Armoy, Mosside, Dunseverick and Ballycastle.
The Dry Arch Childrens Centre	Catherine Street, Limavady, BT49 9DA	02877729826  The Dry Arch Children's Centre is a Community Interest Company which offers a range of support services to families such as accredited childcare, SureStart services, parenting support, youth support and many more programmes.  The Dry Arch has three centres; two in the busy town of Limavady (Catherine Street and Greystone Road) and our main Centre located in <a href="#">Glenshane Business Park, Dungiven</a> .

## Financial Services

Name	Address/Contact	Telephone/Services provided
The Consumer Council	<a href="http://www.consumerCouncil.org.uk">www.consumerCouncil.org.uk</a>	The Consumer Council works to help consumers gain the skills & confidence to manage their money & make it work best for them

## Floating Support

Name	Address/Contact	Telephone/Services Provided
Autism Initiatives	Western FS Service, Unit 5B Omagh Enterprise Company, Great Northern Road Omagh, BT78 LU	02871318172  We understand that people with autism may see, experience and understand the world around them in a different way to people without autism.
Cedar	<a href="mailto:fs@cedar-foundation.org">fs@cedar-foundation.org</a>	028 90461834  Our Floating Support team assists adults living in their own home to carry out their housing responsibilities as independently as possible by tailoring a programme to suit their individual needs.
Radius Housing		028 9042 8341  Established in 1976, Fold Housing Association  provides housing, care and support to over  30,000 homes. We are a charity and one  of the largest social enterprises in Northern  Ireland.  Fold's award winning Floating Support Service is designed to assist those aged 55 and over who wish to remain in their own home for longer.
First Housing Aid & Support Services	Floating Support Office 28 A Bishop Street, Derry BT48 6PP  Head Office 23 Bishop Street,	02871371849  02871266115  We at First Housing Aid and

	<p>Derry BT48 6PR</p> <p>Belfast, Derry, Enniskillen, Limavady, Omagh, Strabane all surrounding Western Trust areas.</p> <p><a href="http://www.first-housing.com">www.first-housing.com</a></p>	<p>Support Services (FHASS) are an independent voluntary sector organisation helping people in the Northern Ireland area with housing problems. We provide free, confidential and experienced advice, advocacy and representation. We are independent of all landlords and lending institutions. Our service is non-political and non-sectarian. The principal aim of FHASS is to provide and develop services that offer a meaningful response to any housing need. In particular we specialise in issues relating to:</p> <p>Homelessness</p> <p>Private rented sector</p> <p>Housing benefit/ rent arrears</p> <p>Mortgage difficulties</p> <p>Housing Executive matters</p> <p>Floating Support</p> <p>Way2Go Project</p> <p>YASP Project</p> <p>Supported Accommodation: families, young persons, individuals with alcohol/drug and detox issues.</p> <p>Off the streets initiative for persons living with alcohol/drug related issues.</p> <p>PHA joint working in Limavady and Strabane. Specialised harm reduction staff in the Enniskillen, Omagh and Strabane areas.</p>
Triangle	<p><a href="mailto:info@trianglehousing.org.uk">info@trianglehousing.org.uk</a></p>	<p>028 2766 6880</p> <p>Our Floating Support Officers provide practical support and advice to vulnerable people within their own homes and the community. Triangle provides a range of floating support services across Northern Ireland.</p>

### Furniture Providers

Name	Address/Contact	Telephone/Services Provided
Coastways	132 Duncrue Street	02890 748588
Swift Shift	37 Castle Road, Antrim, Bt41 4NA	02894 468743
Pickfords	Duncrue Road, Belfast	0290 741199

### Furniture Provision & Handy Person Service

Name	Address/Contact	Telephone/Services Provided
Restored Ministries	Administration:  St Patricks Parish Office, 1 Lodge Road, Coleraine, County Londonderry, BT52 1LU  Furniture Warehouse:  10 Hillmans Way, Ballycastle Road, BT52 2ED	028 7034 4213 -9-1 Tuesday to Friday.  Restored Ministries ('Restored') is an independent charity - part of the outreach of St. Patrick's & St. Andrew's Church of Ireland in Coleraine. Our aim is to collect, store and then redistribute unwanted household items, mostly furniture, to those in greatest need in the local community.

### Gas Providers

Name	Address/Contact	Telephone/Services Provided
Firmus Energy	<a href="http://www.firmusenergy.co.uk">www.firmusenergy.co.uk</a>	
Phoenix	<a href="http://www.phoenixnaturalgas.com">www.phoenixnaturalgas.com</a>	
SSE Airtricity	<a href="http://www.airtricitygasni.com">www.airtricitygasni.com</a>	

### Get On Line

Name	Address/Link
Nldirect Government Services	<a href="http://www.nidirect.gov.uk">www.nidirect.gov.uk</a>

## Grants Available

Name	Address/Contact	Telephone/Services Provided
Affordable Warmth Scheme	<a href="http://www.nihe.gov.uk">www.nihe.gov.uk</a>	03448 920 900  The Affordable Warmth Scheme is the Department for Communities' Scheme for addressing fuel poverty in the Private Sector. It is being delivered across Northern Ireland on behalf of the Department by the Housing Executive and the local Councils.
Boiler Replacement Scheme	<a href="http://www.nihe.gov.uk">www.nihe.gov.uk</a>	03448 920 900  The Boiler Replacement Allowance is a Department for Communities Scheme, administered by the Housing Executive. The Boiler Replacement Scheme is for owner occupiers whose total gross income is less than £40,000 and is to help with the cost of replacing boilers which are 15 years or older with new boilers. Householders may also wish to convert from oil to gas or to a wood pellet boiler

## Housing Support & Care

Name	Address/Contact	Telephone/Services Offered
Housing Executive	<u>Housing Executive Repairs</u>  <u>Housing Executive Housing</u>  <u>Housing Executive Housing Benefit</u>	03448920901  03448 920 900  03448 920902  We were established in 1971 as Northern Ireland's strategic housing authority. We offer a range of services to people living in socially rented, privately rented and owner occupied accommodation as well as supporting and working with a number of other public bodies.



St Vincent De Paul	52 Maghera St, Kilrea, Coleraine, BT51 5QN	02829540103  The aim of the St Vincent de Paul Society is to tackle poverty in all its forms through the provision of practical assistance to those in need.
Buttle UK	<a href="http://www.buttleuk.org">www.buttleuk.org</a>	Buttle UK is named after Reverend Frank Buttle, a remarkable man whose hard work and personal sacrifice helped to establish our grant programmes, which have been helping children and young people in need across the UK since 1953.
Causeway Foodbank	Ballycastle Road, Coleraine, BT52 2ED  <a href="http://www.causeway.foodbank.org.uk">www.causeway.foodbank.org.uk</a>	02870326161  Foodbanks work with frontline professionals to identify people in need and issue them with a foodbank voucher.
Extern	<a href="mailto:Seamus.heany@extern.org">Seamus.heany@extern.org</a>	07960928616  Extern is the trusted, forward-looking charity that changes people's lives by meeting them at their point of need. We bring solutions and deliver quality services, reconnecting people with society, building better communities for us all.
Housing Rights	<u>10-12 High Street, Belfast</u>	02890245640  Housing Rights has been helping people in Northern Ireland deal with housing problems since 1964
Niacro	<a href="http://www.niacro.co.uk">www.niacro.co.uk</a>	02890 320157  NIACRO is a voluntary organisation which has been working for almost 50 years to reduce crime and its impact on people and communities.

Vineyard Compassion COMPASION HOUSING	10 Hillmans Way, Ballycastle Road, Coleraine, BT52 2ED  <a href="http://www.vineyardcompassion.co.uk">www.vineyardcompassion.co.uk</a>	Supported Housing – Short/medium term accommodation for people who are homeless or at risk & need support while living on their own but are moving towards independent living.
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### Job & Benefit Offices

Name	Telephone
Ballymoney/Ballycastle Benefits Free Phone Number	0800 022 4250
Ballymoney/Ballycastle –Employment Services	0300 200 7822
Ballymoney/Ballycastle –Employment Services – Txt Number	02890 673591
Ballymoney/Ballycastle –Employment Services –Fax jobs	02877 726038
Ballymoney/Ballycastle –Employment Services – Fax Benefits	02877 726002
Coleraine J&B Office –Free Phone	0800 022 4250
Coleraine Employment Support Services - Number	0300 200 7822
Coleraine Employment Support Services - Txt Number	02894 465905
Coleraine Employment Support Services -Fax jobs	02870 341187
Coleraine Employment Support Services - Fax Benefits	02870841195
Limavady J &B Office - Universal Credit area from 27 <sup>th</sup> September 2017- Freephone number	0800 022 4250
Limavady J &B Office –Employment Services Number	0300 200 7822
Limavady J &B Office – Txt Number	02877 760510
Limavady J &B Office –Fax Jobs	02877 726038
Limavady J &B Office	02877 726002

NI Jobs.com	<a href="http://www.nijobs.com">www.nijobs.com</a>
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## Local Community Opportunities

Name	Address/contact	Telephone/Services Provided
Ballycastle		
<p>Vineyard Compassion OPEN DOOR drop-in sessions</p> <p>Tues, Wed &amp; Fri mornings 11.30am-1pm</p>	<p>10 Hillmans Way, Ballycastle Road, Coleraine, BT52 2ED</p> <p><a href="http://www.vineyardcompassion.co.uk">www.vineyardcompassion.co.uk</a></p>	<p>At the heart of the Hope Centre is the Open Door where we encourage everyone to engage first! This welcoming drop-in environment is the gateway to all the support that Vineyard Compassion offers. Our relaxed café style environment helps put people at ease as they tell their story, identify their need &amp; access a range of support projects. Within these sessions people can receive emergency food, clothing or essential household items. Over a cup of coffee with a befriender, they can receive support that is tailored to their unique needs. We want to help empower people to overcome challenges so they can achieve their full potential in life.</p>
Ballymoney Community Resource Centre	<p>22/23 Acom Business Centre</p> <p>2 Riada Ave, Ballymoney, BT53 7LH</p>	<p>02827 665068</p> <p>Provides support to a network for community and voluntary organisations; advice, guidance and information on community development issues, projects and funding; focussed support to areas identified as having weak community infrastructure.</p>
Glebeside Community Association	<p>18 Belford Park, Ballymoney, BT53 6HR</p>	<p>02827 667624</p> <p>The Glebeside Community Association aims to improve the health and social well being</p>
Benvardin Community Association	<p>128 Knock Road, BT53 8AF</p> <p><a href="mailto:stevenphillips@live.com">stevenphillips@live.com</a></p>	<p>07702869560</p> <p>We organise knitting and crafting classes in the hall. Some of our trustees attend various meeting on behalf of BCA to ensure that local services and facilities are improved</p>

Carnany	17 Carnany Drive, BT53 7HR <a href="mailto:carnanycommunityassociation@btinternet.com">carnanycommunityassociation@btinternet.com</a>	07756705361  Carnany's aim is to reduce deprivation and improve the quality of life of the community by providing social services, educational, environmental, recreational facilities and practical assistance with issues such as housing, benefits etc.
Castle Comminty Association	50 Castle Street, Ballymoney, BT53 6JU <a href="mailto:castlecommunity@gmail.com">castlecommunity@gmail.com</a>	02827664247  Castle Community Association provide a range of services to the local community
Cloughmills	5 Rosemount Cloughmills <a href="mailto:info@cloughmills.org.uk">info@cloughmills.org.uk</a> <a href="https://www.facebook.com/cloughmillsCAT">www.facebook.com/cloughmillsCAT</a>	07786527732  The organisation carries out its purpose in a variety of ways. These include but are not limited to the following: Providing assistance in the application for and administration of funding programmes for the voluntary sector when awarded; Running monthly lunches and other social events for senior citizens and others in the greater Cloughmills area.
Dervock Community Assocaiton	13 Travers Place, BT53 8BX <a href="mailto:Darvock.ni@btconnect.com">Darvock.ni@btconnect.com</a>	07734888600  Main priorities and activities are to address apathy, provide a mechanism/infrastructure to improve the social, welfare and environmental composition of the village.
Derrykeighan Community Associaiton	The Community Hall, Castlecatt Road, Derrykeighan <a href="mailto:drillyknowe@btinternet.com">drillyknowe@btinternet.com</a>	02820741073  The 'Community Association' was originally formed in 1980, with a formal constitution adopted in 1998. Main priorities and activities are to address apathy, provide a mechanism/infrastructure to improve the social, welfare and environmental composition of the village (Community House, Dervock).

Loughgiel Community Association	<p>Loughgiel Millennium Centre, 38 Lough Road, BT44 9JN</p> <p><a href="mailto:loughgiel@btconnect.com">loughgiel@btconnect.com</a></p>	<p>02827641389</p> <p>Loughgiel Community Association's core focus is about improving the lives of the local community by improving services provision, addressing health issues and unemployment issues. This ethos is applied to all activities/services undertaken by the association.</p>
Margaret Avenue Square Community Association	<p>47 Margaret Avenue, Ballymoney</p> <p><a href="mailto:margaretavenue-squarecommunityassociation@outlook.com">margaretavenue-squarecommunityassociation@outlook.com</a></p> <p><a href="https://www.facebook.com/margaretavenueandsquare">www.facebook.com/margaretavenueandsquare</a></p>	<p>07519977643</p> <p>Our Community Association is working together with Local PSNI, Council and the residents that live in Margaret Avenue and Margaret Square, to improve relationships between everyone.</p>
Rasharkin Community Association	<p>Rasharkin</p> <p><a href="mailto:maryagilmore@hotmail334.fsnet.co.uk">maryagilmore@hotmail334.fsnet.co.uk</a></p>	<p>07808362572</p> <p>We are a community development group, working from a volunteer base. We have an office open to the public to provide office services, information from statutory bodies and advertise local events.</p>
Stranocum & District, Development Group	<p>8 Main Street, Stranocum, BT53 7HR</p> <p><a href="mailto:Jimmy.culbertson@yahoo.com">Jimmy.culbertson@yahoo.com</a></p> <p><a href="https://www.facebook.com/stranocumanddistrit.developmentgroup">www.facebook.com/stranocumanddistrit.developmentgroup</a></p>	<p>02820741158</p> <p>Stranocum &amp; District Development Group was formed in May 2010. We compliment the work of other groups in the village and facilitate the needs of the whole community, with emphasis on the youth, elderly and the environment.</p>
Coleraine		
Causeway Coast Vinyard	<p>10 Hillmans Way, Ballycastle Road, Coleraine, Londonderry, BT52 2ED</p>	<p>028 703 26161</p> <p>We are a church where lives are changing.</p> <p>We are a people who bring life to every area in our community. A place where we see transformation happen as we pursue the dreams that</p>

		God has placed in our hearts.
Millburn Community Centre	Linden Avenue , Colerane , BT52 2AN	028 703 42625  The Millburn Community Association is a voluntary organisation which works for the benefit of the local community. It aims to provide and continually develop the facilities it has and the services to the local residents and the programmes, projects and opportunities.
Limavady		
Bovalley Community Association	82 Drumachose Park , Limavady , BT49 0NZ	028 777 67195  Bovalley Community Association is a community association located in Anderson Avenue, Limavady.
Limavady Community Development initiative (LCDI)	24 Benevenagh Dr, Limavady , BT49 0AQ	028 777 65438  Limavady Community Development Initiative (LCDI) is a cross community charity whose work is focused on serving the whole of our community.
Roe Valley residents Association	13-14 Keady Way Limavady, BT49 0AU	028 777 69996  Roe Valley Residents Association aims to improve the quality of life of residents living in the Limavady Area.

Safe Be Well	1D Strand Road  Portstewart	028 7776 9829  Be Safe Be Well (formerly known as Ageing Well Roe Valley) was established in January 2000. The objectives of Be Safe Be well are to promote the following purposes within the boundaries of the Causeway Coast and Glens local authority, for the following public benefit, the care, health, wellbeing, welfare, interest, advancement, education and social inclusion of; older people; vulnerable adults; young people, particularly those that are considered to be disaffected or at risk; children and adults with a learning or physical disability.
The Glens Community Association	45 Glenlea Park, Limavady, BT49 ORR	02877729046  We provide advice services, projects promoting health and wellbeing and educational classes for residents to gain qualifications.
Coolessan Community Association	85 Irish Green Street , LimavadyBT49 OAU	078749051288  Coolessan Community Association are a community based charity founded to provide social, educational and environmental activities within the Coolessan ward of Limavady
Roe Valley Residents Association	13-14 Keady Way, BT49 OAU	02877769996  Roe Valley Residents Association is a local community organisation based in the Hospital Lane estate in the Limavady Area.
Restore Community Group	94 Main Street, Limavady, BT49 OET	07789757082  Restore Community Group was set up in 2010 to establish a variety of projects in our local area.

Benbradagh Community Support Group	106 Main Street, Dungiven BT47 4LL	02877740169  We work to improve the lives of all members of the community through the provision of youth projects, environmental initiatives, resident support and health and well-being programmes.
Greysteel Community Association	18 Ashfield Road, Greysteel, BT47 3JF	02971812136  Greysteel Community Association carries out its purposes in practical ways by providing day to day activities and support to all members of the community that they represent.
Feeny Community Association	49A Main Street, Feeny, BT47 4PZ	02877742958  The organisation has been established to promote the benefits of the inhabitants of Feeny and the district area of County Derry.
Foreglen Community Association	267 Foreglen Road, Dungiven, BT47 4PJ	02877742980  Work in partnership with Social Services to deliver a day care service for 75 senior citizens from Foreglen and surrounding areas of Gortnaghey, Burnfoot, Feeny, Dungiven and Claudy, 3 days per week.
Burnfoot Community Association	Drumrane Road, Dungiven, BT47 4NL	02877742980  Burnfoot Community Development Association provides a range of activities, programmes and services for local people in a rural area of Dungiven catering for all, the premises are accessible to all local people and we run services tailored to the needs of local residents.



Bovally Community Association	82 Drumachose Park, Limavady, BT49 0NZ	02877727195  Bovalley Community Association is a community association located in Anderson Avenue, Limavady.
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#### Housing Community Network Address Lists

Name	ADDRESS/Contact	Phone/Services Provided
Bushmills Residents & Environmental Forum	Community House 12 Causeway Ct, BT57 8SG 31 Heronshaw Bushmills BT57 8RE 9 Woodvale Court Bushmills BT57 8SQ <a href="mailto:derwynbrewster@yahoo.co.uk">derwynbrewster@yahoo.co.uk</a>	028 20730445  Bushmills Residents and Environmental Forum formed to represent the views and opinions of local people in Bushmills
Ballintoy & District Community Development Association	6 Main Street Ballintoy BT54 6NA 41 Main Street Ballintoy BT54 6NA	Joyce Jamison -028 20769649 Margaret Reid -028 20762420  The Ballintoy & District Community Association provide the provision of social services, educational, environmental and recreational facilities and practical assistance for elderly and disabled people within the area of benefit
Armoy Community Association	Tilly Molloy Centre Main Street, Armoy NT53 8RQ <a href="mailto:armoy@nacn.org">armoy@nacn.org</a>	Gerry Burns 028 20751223  To provide community facilities for all sections/ages to meet and socialise; to improve the quality of life, community relations for the community; to enhance environment and create employment.
Cushendun & District Development Association	4 Shanes Park Cushendun BT44 0PW <a href="mailto:daniel.beaven@btinternet.com">daniel.beaven@btinternet.com</a>	028 21761494  Promoting the People & Environment of the Cushendun Area

Rathlin Island Community Group	Richard Branson Centre Rathlin Island	07718124662  The Rathlin Development & Community Association (RDCA) is the voluntary body that represents the Rathlin community and lobbies for improvements to services and infrastructure etc.
Cairns Community Group	11 Glenville BT44 ONF	Ann Quinn  07892494576  028 21772908
Supporting Communities NI	34-36 Henry Street Ballymena BT42 3AH	Colm McDaid  07568153450  Christina Paul  028 25645676  We are an independent charitable organisation that champions tenant and community participation by developing groups, supporting active citizenship and building cohesive communities.
PSNI	Ramoan Road Ballycastle BT54 6EG	08456008000  Ronnie Curlett  Andy Moffat  Davy McCaughan  Lorraine Connor  Aaron Coyle
Waterfoot Residents Association	34 Carneill Park BT44 ORH	Johnny Mulholland  028 21771983  Christina Mulholland  07765031548

#### Local Libraries

Name	Address/Contact	Telephone/services provided
Coleraine	Unit 19 Diamond Centre, Bridge Street, Coleraine BT52 1DT	02870342561

Ballycastle	5 Leyland Road, Ballycastle, BT54 6DT	02820 762566
Ballymoney	Roden Foot, Queen Street, Ballymoney, BT53 6JB	02827 66 35 89
Limavady	5 Connell St, Limavady BT49 0EA	0287 7762540
Local Libraries offer short courses that takes people through the basics of computer skills	<a href="http://www.librariesni.org.uk">www.librariesni.org.uk</a>	

### Men's Action Network

<u>Name</u>	<u>Address/Contact</u>	<u>Telephone/Services Provided</u>
Mens Action Network	<a href="http://www.man-ni.org">www.man-ni.org</a>	M.A.N was founded in 1994 through the efforts of a group of local men seeking to provide a safe space for men to find support with the crisis's and life issues they were experiencing. Initially meeting only as a weekly self-help support group, in 1996 MAN constituted as a charity. Our stated aim is "Supporting and Promoting the Health and Well-being of men in the North West of Ireland" by offering advice, counselling and support in a range of issues such as Men's Health Education and Health Promotion
Mens Advisory Project	<a href="http://www.mapni.co.uk">www.mapni.co.uk</a>	MAP exists to provide counselling services for men experiencing domestic abuse. We can provide support and facilitate you to understand your options and make your own choices and decisions.

## Mental Care & Health

Name	Address/Contact	Telephone/Services Offered
Mental Health Commission incorporating the Foundation for People with Learning Disability		02078031100  We believe that people with learning disabilities should have the same rights and the same choices as everyone else in society
Inspire Wellbeing	<a href="http://www.inspirewellbeing.org">www.inspirewellbeing.org</a>	02890 328474  Inspire offer a range of services that provide support in the areas of mental health and learning disability across a range of areas.
Action Mental Health		02838392314  Action Mental Health changes the lives of those living with mental ill health and promotes resilience and well-being to future generations.
Mental Health Forum	<a href="http://www.thementalhealthforum.co.uk">www.thementalhealthforum.co. uk</a>	02830252423  The Mental Health Forum was established in 1993 as a means of communicating mental health service user opinion to service providers and receiving information from those providers. Since that time the Forum has become the official voice of that service user community within the Southern Health & Social Care Trust.
Mind Wise	<a href="http://www.thementalhealthforum.co.uk">www.thementalhealthforum.co. uk</a>	02890402323  MindWise works to support those at risk of, and affected by, severe mental illness and mental health difficulties. Our support includes:  Lobbying and Campaigning to promote equality and respect for all. Supporting and encouraging people to achieve their own goals and aspirations. Promoting, recognising and supporting

		<p>carers, families and friends.</p> <p>Engaging with other agencies to develop first class services that represent value for money. Holding recovery as core to all the services we provide and promoting the recovery ethos to others.</p> <p>Developing the skills and knowledge required to manage personal mental health and the mental health of others.</p>
Praxis Care	<a href="mailto:leaanemcilvenny@praxiscare.org.uk">leaanemcilvenny@praxiscare.org.uk</a> <a href="http://www.praxisprovides.com">www.praxisprovides.com</a> <a href="mailto:clareshannon@praxiscare.org.uk">clareshannon@praxiscare.org.uk</a>	<p>Coleraine Area</p> <p>Leanne McIlvenny- 02870327708</p> <p>Claire Shannon – 02871372181</p> <p>Praxis Care, registered as a charity in 1983, is a major provider of services for adults and children with a learning disability, mental ill health, and acquired brain injury and for older people, including people with dementia. The group was established in 2002 by the merging of 3 well established charities in Northern Ireland.</p>
Aware		<p>028 9035 7820</p> <p>AWARE is the depression charity for Northern Ireland - and the only charity working exclusively for people with depression and bipolar disorder</p>
Threshold	<a href="http://www.threshold-services.co.uk">www.threshold-services.co.uk</a> <a href="mailto:floatingsupport@threshold-services.co.uk">floatingsupport@threshold-services.co.uk</a>	<p>02890971313</p> <p>To be at the threshold of developments in mental health for people at risk or recovering from mental illness, so that they are enabled to live full and independent lives in the community</p>
Triangle	<a href="http://www.trianglehousing.org.uk">www.trianglehousing.org.uk</a>	<p>We are a registered Housing Association with the Department for Communities. Triangle is a not-for profit organisation, and is recognised</p>

		as having charitable status.
Samaritans	20 Lodge Road, Coleraine	02870320000  Support service for Mental Health, Bereavement, Addiction Issues, Benefits and rights.
First Housing & Support	Floating Support Office 28 A Bishop Street, Derry BT48 6PP  Head Office 23 Bishop Street, Derry BT48 6PR  02871266115  Belfast, Derry, Enniskillen, Limavady, Omagh, Strabane all surrounding Western Trust areas.	02871371849  We provide free, confidential and experienced advice, advocacy and representation. We are independent of all landlords and lending institutions. Our service is non-political and non-sectarian. The principal aim of FHASS is to provide and develop services that offer a meaningful response to any housing need. In particular we specialise in issues relating to:  Homelessness  Private rented sector  Housing benefit/ rent arrears  Mortgage difficulties  Housing Executive matters  Floating Support  Way2Go Project  YASP Project  Supported Accommodation: families, young persons, individuals with alcohol/drug and detox issues.  Off the streets initiative for persons living with alcohol/drug related issues.  PHA joint working in Limavady and Strabane. Specialised harm reduction staff in the Enniskillen, Omagh and Strabane areas.

Cedar	<a href="http://www.cedar-foundation.org">www.cedar-foundation.org</a>	07525898794  Delivers a range of services that enable people with disabilities, autism and brain injury to get the most out of life and to be fully included in their communities.
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#### Money Work Advice Services

Name	Address/Contact	Telephone/Support Services
Power to Switch	powertoswitch.co.uk	There is lots of information on energy issues including help with switching. We can 'alert you' when a new tariff becomes available which will save you money so you never miss out on a better deal! So keep in touch and remember to share your views on switching or your energy supplier through
Bryson Energy	<a href="http://www.brysonenergy.org">www.brysonenergy.org</a>	The major issue for Northern Ireland is that fuel poverty currently affects 42% of Northern Ireland's households, one of the highest rates in Western Europe. Therefore it is no surprise that Bryson Energy has focused its attention on these two areas of tackling Climate Change and contributing to the alleviation of fuel poverty. Our activities are targeted at Northern Ireland Households as the business sector in Northern Ireland is assisted by Invest NI and Enterprise NI.

## Older People

Name	Address/Contact	Telephone/Services Provided
Fold Housing	3 Redburn Square, Holywood , BT18 9HZ	08456021302  Fold Housing Association provides housing, care and support to over 30,000 homes throughout Northern Ireland.
Praxis Care	Flat 76/77/126 Rock Mills Strand Road	02871372181  <i>Empowering adults and children affected by mental ill health, learning disability or acquired brain injury to enjoy everyday living, irrespective of the complexity of their needs."</i>

## Prevention-Homeless

Name	Address/Link	Telephone/Services Provided
First Housing Aid & Support Services	Floating Support Office 28 A Bishop Street, Derry BT48 6PP  Head Office 23 Bishop Street, Derry BT48 6PR  Belfast, Derry, Enniskillen, Limavady, Omagh, Strabane all surrounding Western Trust areas.	02871371849  We provide free, confidential and experienced advice, advocacy and representation. We are independent of all landlords and lending institutions. Our service is non-political and non-sectarian. The principal aim of FHASS is to provide and develop services that offer a meaningful response to any housing need. In particular we specialise in issues relating to:  Homelessness  Private rented sector  Housing benefit/ rent arrears  Mortgage difficulties  Housing Executive matters  Floating Support  Way2Go Project  YASP Project  Supported Accommodation: families, young persons, individuals with alcohol/drug and detox issues.



		<p>Off the streets initiative for persons living with alcohol/drug related issues.</p> <p>PHA joint working in Limavady and Strabane. Specialised harm reduction staff in the Enniskillen, Omagh and Strabane areas.</p>
M.U.S.T	<p>73 Molesworth Street, Cookstown, BT80 8PA</p> <p><a href="http://www.musthostel.co.uk">www.musthostel.co.uk</a></p>	<p>02886762065</p> <p>Mid-Ulster &amp; South Tyrone Association for the Single Homeless (M.U.S.T. Hostel) was founded in 1984 as a direct result of several deaths, in the 1970s, from exposure. With the support from several voluntary organisations the Association has grown from strength to strength and now provides accommodation for 20 single homeless people both male and female.</p>

#### Private Rental Sector

Name	Address/Contact	Telephone/Services provided
Property Pal	<a href="http://www.propertypal.com">www.propertypal.com</a>	02890183344
UPS	<a href="http://www.ulsterpropertysales.co.uk">www.ulsterpropertysales.co.uk</a>	02890471515
Brankins Chartered Surveyors	<a href="http://www.brankins.com">www.brankins.com</a>	02870822040
Fletcher Torrens	<a href="http://www.fletchertorrens.com">www.fletchertorrens.com</a>	02870824999
Adams McGillan	<a href="http://www.adamsmcgillan.com">www.adamsmcgillan.com</a>	02870357777
Bensons	<a href="http://www.bensonsni.com">www.bensonsni.com</a>	02870321133
NRE Properties	<a href="http://www.nreproperties.com">www.nreproperties.com</a>	02870329222

Name	Address/Contact	Telephone Number
Dallas Real Estate	COLERAINE	02870320980
Bensons	COLERAINE	02870321133
MP Mortgage Property	COLERAINE	028 7032 0220
McAfee Properties	COLERAINE	028 7034 2224
Daniel Henry Esate Agents	COLERAINE	02870353777
Armstrong Gordon The Professional Property Agent	COLERAINE	02870832000
Philip Tweedie	COLERAINE	028 7034 4433

Name	Address/Contact	Telephone Number
DMC Propeties & Mortgages	LIMAVADY	028 7776 3611
JSWAP Property Managment	LIMAVADY	028 7776 7070
EK rentals	LIMAVADY	028 7776 2880
P McDermott	LIMAVADY	028 7774 0100

Name	Address/Contact	Telephone Number
McAfee Properties	BALLYCASTLE	028 2076 9404
PJ McIlroy & Son	BALLYCASTLE	028 2076 2082

Name	Address/Contact	Telephone Number
McAfee Properties	BALLYMONEY	028 2766 7676
First4Homes	BALLYMONEY	028 2766 3456
Wreath J M & Co	BALLYMONEY	028 2766 2214
AMG	BALLYMONEY	0845 838 8383
Armoy Homes Property Services	BALLYMONEY	028 2766 5138

### Recycling IT Equipment

Name	Address/Contact	Telephone/Services Provided
Causeway Coast & Glens Borough Council	Coleraine Borough Council Cloonavin, 66 Portstewart Road, Coleraine BT52 1EY	02870347034

### Rental Exchange Schemes

Name	Address	Telephone/Services Provided
Home Swapper	<a href="http://www.homeswapper.co.uk">www.homeswapper.co.uk</a>	THE UK'S LEADING MUTUAL EXCHANGE SERVICE FOR SOCIAL HOUSING

### Trade Apprenticeships in Local Area

Name	Address/Link
Apprenticeships NI	<a href="http://www.nijobs.com">www.nijobs.com</a>

### Travellers

Name	Address/contact	Telephone/services provided
Bryson Intercultural	Black staff Complex Unit 12, 77 Springfield Road, Belfast BT12 7AE	02890438265  Bryson Intercultural seeks to be a leader in working with and empowering Minority Ethnic families and their communities in Northern Ireland. We offer a variety of services for the Irish travel Community. We =e offer a variety of service for
An Munia Tober – Belfast Travellers		

## Young People at Risk Leaving Care

Name	Address/ Contact	Telephone/Services Provided
First Housing Aid & Support Services	<p>28 A Bishop Street, Derry BT48 6PP</p> <p><a href="http://www.first-housing.com">www.first-housing.com</a></p>	<p>02871371849</p> <p>We at First Housing Aid and Support Services (FHASS) are an independent voluntary sector organisation helping people in the Northern Ireland area with housing problems. We provide free, confidential and experienced advice, advocacy and representation. We are independent of all landlords and lending institutions. Our service is non-political and non-sectarian. The principal aim of FHASS is to provide and develop services that offer a meaningful response to any housing need. In particular we specialise in issues relating to:</p> <p>Homelessness</p> <p>Private rented sector</p> <p>Housing benefit/ rent arrears</p> <p>Mortgage difficulties</p> <p>Housing Executive matters</p> <p>Floating Support</p> <p>Way2Go Project</p> <p>YASP Project</p> <p>Supported Accommodation: families, young persons, individuals with alcohol/drug and detox issues.</p> <p>Off the streets initiative for persons living with alcohol/drug related issues.</p> <p>PHA joint working in Limavady and Strabane. Specialised harm reduction staff in the Enniskillen, Omagh and Strabane areas.</p>

Western Health & Social Care Trust	104 Chapel Road, Waterside, BT47 2BG	02871312044  The Western Health and Social Care Trust provides health and social care services across the super council areas of Strabane and Derry City, Fermanagh and Omagh District and a portion of the Causeway Coast and Glens Borough Council area.
Northern Health & Social Care Trust	Social Services Department 1 <sup>st</sup> Floor, Dalriada Hospital, Coleraine BT54 6EY	02820762651  The Western Health and Social Care Trust provides health and social care services across the super council areas of Strabane and Derry City, Fermanagh and Omagh District and a portion of the Causeway Coast and Glens Borough Council area.

**An CAB outreach service is available in Ballycastle, Ballymoney, Bushmills and Cushendall**

<b>Mondays</b>	Town Hall: Ballymoney 2:00pm - 4:00pm  Bushmills Community Centre: 9:00am - 11:30am  Sheskburn House: Ballycastle 12:30pm - 4:00pm
<b>Tuesdays</b>	Sheskburn House: Ballycastle 10:00am - 11:30am & 12:30pm - 4:00pm  Every Tues of the month except the 1st  Old School House: Cushendall 10:00am - 1:00pm & 1:45pm - 4:00pm  1st Tues of the month
<b>Wednesdays</b>	Town Hall: Ballymoney 9:15am - 11:30am & 12:30pm - 4:00pm
<b>Thursdays</b>	Town Hall: Ballymoney 9:15am - 11:30am & 12:30pm - 5:00pm  (NB: PM appointment only)
<b>Fridays</b>	Sheskburn House: Ballycastle 9:00am - 1:00pm & 2:00pm - 4:00pm  (NB: PM appointment only)