

ENDING HOMELESSNESS TOGETHER

South Antrim and Mid & East Antrim LOCAL SERVICES DIRECTORY



Accommodation Based Services

Temporary Accommodation Hostels for Singles – Belfast

Name	Address	Telephone
Inverary House (Direct Access)	14 Inverary Avenue, Belfast, BT4 1RN	02890652844
Hosford House (Direct Access)	213 Newtownards Road, BT4 1AF	02890 463482
Ormeau Centre (Direct Access)	5-11 Verner Street, Belfast, BT7 2AA	02890 238091
Centenary House (Direct Access- Male) & Crash Facility	2 Victoria Street, Belfast, BT1 3GE	02890 320320
Utility Street Men's Hostel (Direct Access)	Utility Street, BT12 5JS	02890 321132
Regina Coeli (Direct Access Female)	8-10 Lake Glen Avenue, BT12 5JS	02890 612473
Simon Community (Medium Support)	414 Falls Road, BT12 6DJ	02890 319099
Simon Community (Direct Access)	28 Cliftonville Avenue, BT14 6BX	02890 751410
Simon Community (Foyer 18-21 y/o)	3-5 Malone Road, South Belfast	02890 686200

Temporary Accommodation- Family Hostels

Name	Address/Contact	Telephone/Services Provided
Moyard Housing (HE)	Belfast	02890 244 177
Conway Court	Belfast	02890 313 242
Grosvenor Hostel (HE)	Belfast	02890 310 312
Ardmoulin Hostel	Belfast	02890 249 766
Mater Dei	298 Antrim Road, North Belfast	02890 743 668

Thorndale Family Centre	8 Duncairn Avenue, Belfast	02890 351 900
Glen Alva Hostel	19-21 Cliftonville Road, Belfast, BT14 6JN	02890 351 185
Grainne House (Housing Executive)	North Belfast, BT15 2EJ	02890 803 729
Roseville	23 Rosemore Drive, Belfast, BT7 3LA	02890 643 659
Templemore House (HE)	7-9 Upper Frank Street, Belfast BT5 4NR	02890 738 669

Dispersed intensively Managed Emergency Accommodation

Name	Address/Contact	Telephone/Services Provided
Queens Quarter Housing	151 University street, Belfast BT7 1HR	02890 313 183

NIHE Hostels

For access to NIHE Hostels please call direct line 03448920900

Hostel	Area
Grainne House	Belfast
Laburnum	Belfast
Moyard House	Belfast
Templemore House	Belfast
Beaufort West Winds	Newtownards
Glebetown	Downpatrick
Glenvara Drive	Coleraine
Bradley Park Hostel	Derry/Londonderry
Greystone Antrim Hostel	Antrim
Clooney Mews	Waterside
Drumard Close	Derry/Londonderry

Hillview House	Rathcoole
Seamus Roddy House – Bridge Street	Derry/Londonderry
Loughview House	Ballyduff
Chichester Park East	Antrim
Antrim Hostel	Newtownabbey
Newhaven	Carrickfergus

Pregnant Females

Name	Address/Contact	Telephone/Service Provided
Life Hostel	South Belfast	Accommodation and support services for women who are pregnant or have a baby or young child and who are homeless or in need of support.
Shepherds View	Good Shepherd Glen, Londonderry BT47 2GB	In 2003 we established an Early Years Programme for children aged 0-4 years living in our interim accommodation projects. The aim of this programme is to meet the individual learning and developmental needs of preschool children through play based activities and to offer respite for parents that have little family support. Our Early Years Programme also offers ongoing support for young parents who are participating in training and parenting programmes. The Early Years Programme is a partnership between First Housing and the Western Health & Social Care Trust.

Charity Furniture Stores

Name	Address/Contact	Telephone/Services Provided
St Vincent De Paul	196-200 Antrim Rd, Belfast BT15 2AJ 11 Cushendall Road, Ballymena, BT43 6HA	028 9035 1561 02825644122
Dropinn	www.dropinn.net 98 Castlereagh Road , Belfast, BT6 9AF 149 My Lady's Road, Belfast, BT6 8FE	Drop Inn Ministries is a charity that began in Richhill, Northern Ireland and now works to bring aid to over 20 countries around the world, with the help of its 35+ Charity Shops.
Inspire	www.inspirewellbeing.org hello@inspirewellbeing.org Inspire Central Office Lombard House 10-20 Lombard Street Belfast, BT1 1RD	Inspire is a charity and social enterprise and our aim is wellbeing for all. We deliver mental health, learning/intellectual disability, autism, addiction and workplace wellbeing services across the island of Ireland.
Dropinn	11 West St, Carrickfergus, BT38 7AR	02893351255 Drop Inn Ministries is a charity that began in Richhill, Northern Ireland and now works to bring aid to over 20 countries around the world, with the help of its 35+ Charity Shops.
Belfast East Mission	25 Point Street Larne, BT40 1HU	02828277641 Works across community's offering a range of services to meet the needs of everyone.
Green Pastures Church	Galgorm Industrial Estate, Fenaghy Rd, Galgorm Parks, Ballymena BT42 1AQ	028 2565 0123 We are committed to building a spirit-filled people who are inspired by Christ enjoying us, enjoying Him.

Counselling Services

Name	Address/Contact	Telephone/Services Provided
Parenting NI	www.parentingni.org/	Parenting NI established in 1979, as the Parents Advice Centre, provides free support for parents across Northern Ireland.
Nexus NI	www.nexusinstitute.org	Enniskillen – 02866 320 046 Belfast – 02890 326 803 L'Derry – 02871 260 566 Nexus NI offer counselling and support to survivors of sexual abuse, victims of sexual violence including those who have experienced rape and sexual assault.
Victim Support NI		O2890 244039 Victim Support NI is an independent charity supporting people affected by crime. We offer a free and confidential service, whether or not a crime has been reported and regardless of how long ago the event took place.
Cruse Bereavement Care	www.cruse.org.uk	O2890 792 419 Cruse Bereavement Care and its counterpart Cruse Bereavement Care Scotland are the United Kingdom's largest bereavement charity, which provide free care and bereavement counselling to people suffering from grief

Name	Address/Contact	Telephone/Services Provided
NIACRO	www.niacro.co.uk	02890 320 157 NIACRO – (Northern Ireland Association for the Care and Resettlement of Offenders) is a voluntary agency and registered charity providing services and policy comment within the Criminal Justice System
WAVE Trauma Centre	www.wavetraumacentre.org.uk	WAVE Trauma Centre, Omagh provides support and services to those bereaved, injured and traumatised as a result of the Northern Ireland 'troubles.' Services are provided on a cross community, fully inclusive basis to all people within Counties Tyrone and Fermanagh affected by the 'troubles,' since its inception.

Digital Empowerment

Name	Address/Contact	Telephone/Services Provided
Supporting Communities	supportingcommunities.org/digital-inclusion/	Digital inclusion continues to be an important area of work for Supporting Communities. Being digitally literate is no longer a luxury for an elite group, it is a must have skill for everyone in order to manage information, communicate, manage money, access support and government services.

Domestic Violence

Name	Address/Contact	Telephone/Services Provided
Belfast Area	Deer Park	02890745295
	Ulsterville	02890662385
Name	Address/Contact	Telephone/Services Provided

North Area	Antrim, Ballymena, Carrickfergus, Larne & Newtownabbey	02825632136
	Causeway	02870356573
	Foyle	02871416800
	Mid Ulster	02886769300
South Area	Armagh & Down	02830250765
	Fermanagh	02866328898
	North Down & Ards	02891273196
	Omagh	02882241414
Men's Advisory Project	http://www.mapni.co.uk/	028 9024 1929

Electricity Providers

Name	Address/Contact	Telephone/Services Provided
Power NI	www.powerni.co.uk	03457 455 455
Budget Energy	www.budgetenergy.co.uk	0800 012 1177
Electric Ireland	www.electricireland.com	0345 600 5335
Click Energy	www.clickenergyni.com	0800 107 0732
SSE Airtricity	www.sseairtricity.com	01850 404 080

Ethnic Minority's & Hate Crime

Name	Address/Contact	Telephone/Services Provided
NIACRO	4 Amelia Street, Belfast BT2 7GS	02890 320 157
		APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenancy. APAC works to prevent people

		becoming homeless as a result of anti-social behaviour.
Extern	www.extern.org	02890 330 433
	9-11 Brunswick Street, Belfast, BT2 7GE	Vision – Extern's vision is that everyone can make a positive contribution to society.
		Mission-Extern is a charity which helps people improve their lives and makes communities safer.
		Brand Values:
		Changing Lives
		Bring Solutions
		Forward Looking
		Delivering Quality
		Trustworthy
Bryson Intercultural	www.brysonintercultural.org	02890 325 835
	info@brysonintercultural.org	Bryson Intercultural seeks to be a leader in working with and empowering Minority Ethnic families and their communities in Northern Ireland.
STEP South Tyrone Empowerment Programe	www.stepni.org	02887 750 211
Linpowerment rograme	info@stepni.org	Established in 1997, STEP is a not for profit community development organisation based in Dungannon, Northern Ireland. Our range of services has continually diversified in response to changing community needs and gaps in service provision. We have grown to provide both local and regional services to the community.
Belfast Islamic Centre	www.belfastislamiccentre.org.uk	02890 664 465
		Belfast Islamic Centre has

		served the community in NI for over 40 years. We are a diverse community with members from over 42 countries of origin, speaking 24 different languages, although English is the main language spoken at the centre. BIC is not just a place of worship but also provides practical help and social activities.
Chinese Welfare Association	www.cwa-ni.org	To secure the future of the Chinese community in Northern Ireland within a framework of racial equality and enable all sections of the community to fully participate in both the development of the community and the wider society.
Indian Community Centre		02890 249 746 Provides a range of services and organises activities for the Indian community
Mandarin Speakers Association		02890 687 793 Improving the quality of life and social welfare of Chinese Mandarin speaking people.
NI African Cultural Centre		The African Cultural Centre seeks to help people of African and Carribean origin through provision of support for family, education and capacity building. Ventures that would leed to help in alleviating poverty in African and in the rest of the world is supported at all levels.
NICEM	www.nicem.org.uk	02890 238 645 Our vision is of a society where

		equality and diversity are respected, valued and embraced, a society free from all forms of racism, sectarianism, discrimination, social exclusion, where human rights are guaranteed.
NI Filipino Association	Facebook	Facebook
Polish Welfare Association		07745510785

Family Support

Name	Address/Contact	Telephone/Services Provided
Sure Start	www.nidirect.gov.uk/articles/sur e-start-services	02825643555
	Ballykeel Business Centre, 18	02893359734
	Crebilly Road, Ballymena, BT42 4DN	Sure Start programme support parents with children aged under four years old, living in disadvantaged areas in Northern Ireland.

Financial Services

Name	Address/Contact	Telephone/Support Services
Power to Switch	www.powertoswitch.co.uk hello@powertoswitch.co.uk	Power to Switch provides much more than simply a price comparison. There is lots of information on energy issues including help with switching. We can 'alert you' when a new tariff becomes available which will save you money so you never miss out on a better deal!
Bryson Energy	www.brysonenergy.org	O2890 455 008 Bryson Energy was originally established in 1995 with a remit to tackle Climate Change and assist with the reduction of energy use and reflect local area energy issues.

Debt Action NI	www.debtaction-ni.payplan.com	02890 645 919
DESCACTION IVI	debt@adviceni.net	Debt Action Plus is a budgeting tool to help you manage your money better and deal with your debt. It will help you to calculate your household income and expenditure and provide you with a budget plan.
Welfare Reform Freephone Advice Line		O8088 020 020 The independent Welfare Changes Helpline is available for anyone needing help or advice about any of the changes to the welfare system
Housing Rights	10-12 Hill Street, Belfast, BT1 2BA	O2890 245 640 Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland.
Law Centre NI	Middleton Building 10-12 High Street, Belfast BT1 2BA	D2890 244 401 Law Centre (NI) provides specialist legal support to organisations and disadvantaged individuals, in the areas of: social security, immigration and trafficking (please see note below re immigration service*), employment and forced labour, health and social care (particularly long-term care in the community, residential care, carers' rights, mental health and capacity).

Christians against Poverty	www.capuk.org info@capuk.org	Referral by tenant only -08003 280 006 We exist because nobody should be held hostage by debt and poverty. But the truth is that they are rife in the UK.
Advice NI	1 Rushfield Avenue, Belfast BT7 3FP www.adviceni.net info@adviceni.net	O2890 645 919 Independent advice network, offer free, independent, high quality advice on issues such as: Benefits, Housing, Employment Disability, Community Care Consumer issues.
Age NI	www.ageni.org	O8088 087 575 Age NI is the leading charity in Northern Ireland dedicated to helping everyone make the most of later life. We believe in a world where everyone can love later life and we work every day to achieve this.
The Consumer Council	www.consumercouncil.org.uk info@consumercouncil.org.uk	O2890 251 600 The Consumer Council works to help consumers gain the skills & confidence to manage their money & make it work best for them.
The Money Advice Service	www.moneyadviceservice.org.uk	O8001 387 777 The Money Advice Service is an organisation established with cross Government party support, that provides free and impartial advice on money and financial decisions to people in the United Kingdom

Turn2us	www.turn2us.org.uk	Turn2us is a national charity providing practical help to people who are struggling financially. An Online Benefit Checker is also available on the website.
		the website.

Floating Support

Name	Address/Contact	Telephone/Services Provided
Autism Initiatives	1 & 2 Linden House, Beechill Business Park, 96 Beechill Road, Newtownbreda BT8 7QA	O2890699130 We are autism specialists committed to best practice Our range of specialist autism services are person-led. No two people with autism are the same and neither are any of our personal plans. We work with each individual and their family to understand what they need, how they work best, and how we can support each person to achieve their own goals.
Domestic Violence	Women's Aid	02890666049
DePaul	Stella Maris -28 Garmoyle Street, Belfast, BT15 1DY	O2890752159 Depaul is a cross-border charity supporting some of the most marginalised individuals, couples and families experiencing homelessness.
Triangle	City East Business Centre, 68 -72 Newtownards Road, Belfast Unit A2 Woodside Road, Business Park, Ballymena, BT42 4QJ	02890459555 02825633900 Triangle Housing Association has a reputation as a high performing Housing Association and is recognised as one of the top organisations in Ireland.
Welcome Organisation	Unit 36, 28 Townsend Street, BT13 2ES	02890240424 Outreach Team : 078949231047

		The Welcome Organisation provides a range of potentially life-saving services to around 1,400 people affected by homelessness.
NIHE Floating Support Directory	https://touch.nihe.gov.uk/floating_support	
Extern	9-11 Brunswick Street	O2890330433 For more than 40 years we have been standing shoulder to shoulder with people as we support them to transform their lives, creating safer communities for us all.

Furniture Storage Providers

Name	Address/Contact	Telephone
Coastways	M2 Business Park, 132 Duncrue Street, Belfast, BT3 9AR	02890 748 588
Swift Shift Removals	47 Castle Road, Antrim, BT41 4NA	02890 597 759
Pickfords	2-10 Duncrue Road, Belfast, BT3 9BN	02890 741 199

Furniture Provision

Name	Address/Contact	Telephone /services Provided
Dropinn	11 West Street, BT38 7AR	02893351255
		Drop Inn Ministries is a charity that began in Richhill, Northern Ireland and now works to bring aid to over 20 countries around the world, with the help of its 35+ Charity Shops.
East Belfast Mission	25 Point Street Larne, BT40 1HU	02828277641
	1110	East Belfast Mission, a
		registered charity since 1985,
		moved into a £23m state of the
		art building known as "Skainos"
		(Greek for tent) in October

		2012.
ST Vincent De Paul	11 Cushendall Road, BT43 6HA	02825644122
		The Society of St Vincent de Paul is an international voluntary organization in the Catholic Church, founded in 1833 for the sanctification of its members by personal service of the poor.

Grants Available

Address/Contacts	Telephone/Services Provided
www.nihe.gov.uk	03448 920 903
8	The Affordable Warmth Scheme is the Department for Communities Scheme for addressing fuel poverty in the Private Sector. It is being delivered across Northern Ireland on behalf of the Department by the Housing Executive and the local Councils.
	Who is eligible for assistance? If you live in the Private Sector (in other words if you own your own home or if you rent from a Private Sector landlord) and have a total gross annual household income of less than £20,000, you may be entitled to help under the Scheme.
www.nihe.gov.uk	O3448 920 903 The Boiler Replacement Allowance is a Department for Communities Scheme, administered by the Housing Executive. The Boiler Replacement Scheme is for owner occupiers whose total gross income is less than £40,000 and is to help with the
	www.nihe.gov.uk

		are 15 years or older with new boilers. Householders may also wish to convert from oil to gas or to a wood pellet boiler.
Chartable Grants Available	Citizens Advice Belfast	03001233 233

Homeless Prevention

Name	Address/Contact	Telephone/Services Provided
Simon Community	www.simoncommunity.org	O800 171 2222 The Simon Community Is a charity which helps homeless people.
Welcome Organisation	Unit 36, 28 Townsend Street	O2890240424 Outreach: 07894931047 The Welcome Organisation provides a range of potentially life-saving services to around 1,400 people affected by homelessness across greater Belfast every year.
Homecare Independent Living	Unit 2 College House Citylink Business Park, Durham Street, Belfast BT12 4HQ	O2890238345 Homecare Independent Living (HCIL) is a national leader in the provision of care and housing. With our professional team of 1200 staff and ten locations across Ireland and the Middle East, we offer a progressive, holistic approach to health, housing and social care solutions.
East Belfast Mission	239 Newtownards Road Belfast, BT4 1AF	O2890458560 Hosford is the homeless service of East Belfast Mission based in the Skainos Centre on the Lower Newtownards Road in East Belfast and for over 20 years

Hosford has provided
services to people who are
homeless or at risk of
homelessness.

Housing Support /Care – Preparing for a Tenancy

Name	Address/Contacts	Telephone/Services Provided
Housing Executive NIHE Repairs	www.nihe.gov.uk 03448 920 901	We were established in 1971 as Northern Ireland's strategic housing authority. We offer a range of services to people living in socially rented, privately rented and owner occupied accommodation as well as supporting and working with a number of other public bodies.
Housing Executive NIHE Housing Benefit	www.nihe.gov.uk	03448 920 902
CHNI Starter Packs –	www.chni.org.uk	02890 246 440
St Vincent De Paul	https://www.svp.ie/appeal/	The aim of the St Vincent de Paul Society is to tackle poverty in all its forms through the provision of practical assistance to those in need.
Hearing Impairment		03445 650 381
Emergency Repairs After Hours Service		03448 920 901
Homelessness after Hours Service		02866 382 000/02895 049 999

Jobs & Benefits Office

Name	Address/Contact	Telephone/Services Provided
Antrim Jobs & Benefit Office	20 castle Street Antrim, BT51 4JE	Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 9446505
Newtownabbey Jobs & Benefit Office	19 Falls Road Belfast BT12 4PH	Benefits free phone number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 95606880
Carrickfergus Jobs & Benefits Office	Davys Street, Carrickfergus, BT38 8DJ	number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 94465905
Larne Jobs & Benefits	59 Pond Street, Larne, BT40 1SB	number: 0800 022 4250 Employment Services phone number: 0300 200 7822 Text number: 028 90673591

Learning & Disability

Name	Address/Contact	Telephone/Services Provided
HSC-Belfast Health & Social	Twin Spires, Curran House –	02890417400
Care Trust	Unit 8 155 Northumberland	
	Street BT13 2JF	

Local Libraries

Name	Address/Contact	Telephone/Services Provided
Libraries	enquiries@librariesni.org.uk	Customer Support Line – 0345
		450 4580

Low Level Housing Support

Name	Address/Contact	Telephone/Services Provided
Storehouse Belfast	5-7 Queen Street, BT1 6ED	02890236333
	The centre is situated right in the heart of Belfast City Centre.	Opening three times a week for referrals, Storehouse can provide food, clothing, furniture or basic household

		goods, completely free of charge. Storehouse can only provide to families or individuals that have been referred to its service. If you're in need of assistance, please speak to your social worker or care—worker to obtain a referral.
Extern		Mal Byrne 02890330433 Bob Webb 02890244737 Vision –Extern's vision is that everyone can make a positive contribution to society. Mission –Extern is a charity which helps people improve their lives and makes communities safer. We transform lives as the leading social justice charity across the island of Ireland. Operating since 1978, we believe another chance can change a life.
Housing Rights	10-12 Hill Street, Belfast, BT1 2BA	Housing Rights works to improve lives by tackling homelessness and housing problems in Northern Ireland. We help thousands of people each year find answers to their housing problems. We help people who are worried about homelessness, finding somewhere suitable to live, paying for their homes, bad housing and disrepair.

Mental / Care Health

Name	Address/Contacts	Telephone/Services Provided
Praxis Care	64 Upper Suffolk Road, Belfast, BT11 9RH 25-31 Lisburn Road, Belfast, BT9 7AA Castlehill House, Killypaddy Road, Lisnaskea, Enniskillen BT92 0HZ	02890610635 02890234555 02867 722 778 Praxis Care, registered as a charity in 1983, is a major provider of services for adults and children with a learning disability, mental ill health, acquired brain injury and for older people, including people with dementia. The group was established in 2002 by the merging of 3 well established charities in
Samaritans		Northern Ireland. 02870 320 000 Support service for Mental Health, Bereavement, Addiction Issues, Benefits and Rights.
Mens Action Network	www.man-ni.org	M.A.N was founded in 1994 through the efforts of a group of local men seeking to provide a safe space for men to find support with the crisis's and life issues they were experiencing Initially meeting only as a weekly self-help support group, in 1996 MAN constituted as a charity. Our stated aim is "Supporting and Promoting the Health and Well-being of men in the North West of Ireland" by offering advice, counselling and support in a range of issues such as Men's Health Education and Health Promotion.

Mens Advisory Project	www.mapni.co.uk	02890 241 929
	info@mapni.co.uk	MAP exists to provide counselling services for men experiencing domestic abuse. We can provide support and facilitate you to understand your options and make your own choices and decisions.
Inspire Wellbeing for all	www.inspirewellbeing.org	02890 328 474
	hello@inspirewellbeing.org Inspire Central Office Lombard House 10-20 Lombard Street Belfast, BT1 1RD	Inspire offer a range of services that provide support in the areas of mental health and learning disability across a range of areas.
Action Mental Health		02838 392 314
		Action Mental Health changes the lives of those living with mental ill health and promotes resilience and well-being to future generations.
Mental Forum	www.thementalhealthforum.co.uk	02830 252 423
		The Mental Health Forum was established in 1993 as a means of communicating mental health service user opinion to service providers and receiving information from those providers. Since that time the Forum has become the official voice of that service user community within the Southern Health & Social Care Trust.
Aware		08451 202 961
		02890 357 820 AWARE are the
		depression charity for Northern Ireland – and the only charity working exclusively for people

		with depression and bipolar disorder.
Cedar Foundation	www.cedar-foundation.org	07525898794
		The Cedar Foundation was set up in 1941 as the Northern Ireland Council for Orthopedic Development. We now deliver a range of services that enable people with disabilities, autism and brain injury to get the most out of life and to be fully included in their communities. Our services are centered around the individual needs of each person and are delivered throughout Northern Ireland supporting children and adults to live, work and to engage in their communities.
First Housing	28a Bishop Street, Londonderry, BT48 6PP	First Housing Aid & Support Services is a charitable organisation offering advice, support and accommodation to people that are homeless and in acute housing need across Northern Ireland. We were established in 1989 in response to rising levels of homelessness and housing disadvantage amongst young single people in Derry. Since then we have developed a wide range of innovative projects and services to assist people who are homeless or at risk of becoming homeless.
Alzheimer's Society	www.alzheimers.org.uk	02890 387 487
	Unit 4 Balmoral Business Park, Boucher Crescent Belfast	Our mission is to transform the landscape of dementia forever.
Mind Wise	3 rd Floor, Fisherwick Building 9 Upper Queen Street	02890402323

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	BELFAST BT1 6FB	Mind Wise New Vision was registered as a company limited by guarantee in Northern Ireland on 10 th March 2009. The new company was established in order to facilitate a demerger of the Northern Ireland region of Rethink from the national charity (also known as the National Schizophrenia Fellowship) on 1 st April 2009. The new charity operates under the name MindWise
Triangle	www.trianglehousing.org.uk	028 2766 6880
		Triangle Housing Association has a reputation as a high performing Housing Association and is recognised as one of the top organisations in Ireland.
Threshold	floatingsupport@threshold- services.co.uk	02890871313
	Services.co.uk	We Provide 92 places within our residential and supported housing projects, 40 are within our residential therapeutic communities(Clearwater House and Dumbarton House in North Belfast and Glencarn House in Glengormley), with 6 places for daycare in these facilities. We have 52 places available in our supported housing facilities at Sophia House in Glengormley, Belfast community flats in north and south Belfast. Belghravia Terrace in south Belfast and Glendun House in Portrush.
Mental Health Commission incorporating the Foundation for People with Learning Disability		02078 031 100

ADAPT	02838 347 535	
	Youth Line -02838 323 895	
	ADAPT NI, which promotes equality for people with disabilities through accessibility to arts venue	

Money Advice Services

Name	Address/Contact	Telephone/Services Provided
Advice NI	debtaction-ni.payplan.com/	Advice NI, a registered charity founded in 1995, exists to provide leadership and services to our 62 member organisations and to ensure accessible advice services across Northern Ireland
Welfare Reform Freephone Advice Line		O8088020020 The Welfare Reform Advice Services Consortium, made up of Law Centre (NI), Citizens Advice and Advice NI has been set up to provide help and support to anyone affected by changes to the welfare system.
Law Centre NI	10-12 High Street , Belfast, BT1 2BA	O2890 424401 Providing free independent legal advice and assistance to the public and to advisers
Housing Rights	10-12 High Street, Belfast, BT1 2BA	O2890245640 Housing Rights has been helping people in Northern Ireland deal with housing problems since 1964.
Christians against Poverty	https://capuk.org/	O8003280006 To restore hope for those who are lost and hurting. In partnership with incredible local churches across the UK, we're bringing life-changing freedom and good news to

		people in desperate need.
Age NI	www.ageuk.org.uk/northern- ireland/information-	Advice Services:08088087575
	advice/money-matters/	Main Office: 02890245729
		Provides support for older people.
The Consumer Counci	http://www.consumercouncil.org .uk/consumers/rights-and-	028 9025 1600
	advice/financial-services	We provide advice on consumer rights across a range of areas.

Offenders or Those at Risk of Offending

Name	Address/Contact	Telephone/Services Provided
Source - Belfast Works		02879 631 032
LEMIS		Also known as LEMIS is an initiative designed to help unemployed people in the community overcome those issues that may be preventing them from finding and keeping a job such as homelessness, addiction or an offending back ground.
NIACRO	Lyndon Court, 32 -38 Queen Street, Belfast, BT1 6EF	O2890 244 737 APAC is NIACRO's family of Floating Support services. Floating Support is a flexible, free service that provides housing related support. It aims to help people who are experiencing difficulties in maintaining their tenant.

Older People

Name	Address/Contact	Telephone/Services Provided
Radius Housing	3 Redburn Square, Holywood , BT18 9HZ	Pold Housing Association provides housing, care and support to over 30,000 homes throughout Northern Ireland.
Praxis Care	Flat 76/77/126 Rock Mills Strand Road	02871 372 181 Empowering adults and children affected by mental ill health, learning disability or acquired brain injury to enjoy everyday living, irrespective of the complexity of their needs.
Leonard Cheshire Disability	Unit C7 Omagh Enterprise Centre, Great Northern Road Omagh, BT78 5LU www.leonardcheshire.org 02882 248 118	020 3242 0200 18-16 people with physical or sensory disabilities or brain injury that are located in the Omagh or Enniskillen Area.
BCM	373-375 Springfield Road, BT12 7AB	Belfast Central Mission is an agency of the Methodist Church. It was founded in 1889 by Rev Crawford Johnson as part of the Church's response to problems inherent in innercity life. The motivation was then, as now, to meet the needs of the whole person, spiritual, emotional, social and physical regardless of class, creed or ethnicity.

Physical & Sensory Impairment

Name	Address/Contact	Telephone/Services provided
Action Ability Belfast	Upper Springfield Development Trust 689 Springfield Road, Belfast BT12 7FP	O2890236677 Action Ability Belfast (formerly known as Action on Disability) seeks to promote the inclusion of people with learning, physical or sensory disability into the community through a community development and needs lead approach.
Cedar	Balmoral Training and resource Centre, 1 Upper Lisburn Road Belfast BT10 OGW	02890612424 02830263791 02892629071 Cedar delivers a range of services that enable people with disabilities to get the most out of life and to be fully included in their communities.

Preparing for a Tenancy

Name	Address/Contact	Telephone/Services Provided
Store House	Unit 28 Kilwee Industrial Estate, BT17 OHD	02890236333
St Vincent De Paul	196- 200 Antrim Road , BT15 2AJ	02890351561
Buttle Uk	www.buttleuk.org	Buttle UK, formerly known as The Frank Buttle Trust, is a UK charity that provides financial grants to needy children.

Private Rental

Name	Address/Contact	Telephone/Services Provided
East Antrim Property Sales	23 Fountain Street, BT41 4AX	02894464902
Evans Little Estate Agents	5 High Street, BT41 4AX	02894467121

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Harry Clarke & Company	22 Fountain Street, BT41 4BB	02894466766
JMS Homes	58 Greystown Road, BT41 1JZ	02894466431
Philip Tweedie and Company	56 High Street, BT41 4BX	02894466400
UPS	303 Antrim Road,BT36 7AP	02890833295
Colim Graham Residential	319 Antrim Road, BT36 5DY	02890832832
Garry Davison Estate Agents	17 Carnmoney Road, BT36 6TJ	0290833033
Millar Lettings	9 Ballyclare Road, BT36 5EU	02890843321
Reeds Rains	8/8a Carnmoney Road, BT36 6N	02890848427
UPS	303 Antrim Road, BT36 7AP	02890833295
Property Pal.com	2d Jennymount Street	02890183344
	https://www.propertypal.com/	
UPS	324 Upper Newtownards Road, Belfast, BT4 3EX	02890471515
Macfarlane & Smyth	31 Donegall Street, Belfast	02890325888
Northern Property	46 Hamill Street, Belfast	02890313133
GOC Estate Agents	147 Stranmillis Road, Belfast	02890662366
Fetherston Clements Estate Agents	485 Lisburn Road, Belfast	02890661111
McGranaghan Estate Agents	260 Ormeau Road, Belfast	02890309030
Property People	156 Ormeau Road	02890747300
Hampton Estates	373 Ormeau Road, Belfast	02890642888
Reeds Rains	425 Lisburn Road, Belfast	02890680420
Goldsmith Estates NI	53 University Street	0290234455
Watson Property	2 Woodstock link, Belfast	02890502845
Aria Residential	152 Albertbridge Road, Belfast	02890459621

Douglas Houston since 1894	4 Malone Road, Belfast	02890683711
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Colliers International	13 Warning Street, Belfast	02890241500
Laird	5 University Street Belfast.	02890248072
TMC Estate Agents	140 Upper Lisburn Road	02890620620
MG	46 Botanic Avenue, Belfast	02890248824
Vision Property	2 Grande Parade, Belfast	02890702999
Frazer Kidd	87-89 Victoria Street, Belfast	02890233111
Pooler Estate Agents	91 Cregagh Road, Belfast	028 90453319
Bennett Estate Agents	184 Lisburn Road, Belfast	02890664347
Belvoir Sales & Letting Specialists	515-517 Ormeau Road	02890228409
McClearys	144 Cregagh Road, Belfast	02890207111
Neil Estate Agents	Ormeau Road	02890694144
Piney Lettting Agnet	42 Stranmillis Road	02890666966
Cowlwy Estate Agents	36 Cregagh Road	02890451248
ReaEstates.Com	15-17 Woodvale Road, Belfast	02890232000
HarryClark & Company	42 Mill Street , Ballymena BT43 5AE	02825648829
Homes Independent	29 Mill Street, Ballymena, BT43 5AA	02825651111
Love Property Estate Agents	28 Ballymona Road Ballymena, BT43 5BY	02825655222
L & B	14 Market Road, Ballymena, BT43 6EL	02825637733
McCartney & Crawford	28-30 Thomas Street, Ballymena, BT43 6AX	02825652272

UPS	21-23 Church Street, Ballymena	02825657700
Deborah Yea	3 Joymount Carrickfergus, BT38 7DN	02893355111
Gareth Mills Estate Agents	1 Castle Street, Carrickfergus, BT38 7BE	028
Hunter Campbell The Rnetal Partnership	7 Joymount Carrickfergus, BT38 7DN	02893363931
Reeds Rains	10 High Street, BT38 7AF	02893351727
Brian A Todd	75 Main Street, Larne, BT40 1JE	02828279921
Hunter Campbell – The Rental Partnership	73 Main Street, Larne , BT40 1JE	02828279477
Independent Homes	18 Upper Main Street, Larne BT40 1SX	
Northern Ireland Private Tenants Forum	www.housingrights.org.uk/privat e-tenants-forum	0289245640

Recycling IT Equipment

Name	Address/Contacts	Telephone/Services Provided
Extern Recycle	3 McKinney Road, BT36 4PE	02890 840555

Rental Exchange Schemes

Name	Address/Contact	Telephone/Services Provided
Home Swapper	www.homeswapper.co.uk/	

Trade Apprentices

Name	Address/Contact	Telephone/ Services Provided
NIJobs.com	www.nijobs.com/Apprenticeship- Job	

Training & Employment

Name	Address/Contact	Telephone/Services Provided
Ni Direct	www.nidirect.gov.uk	
Ashton	5 Churchill Street, Belfast, BT15 2BP, www.ashtoncentre.com	028 90 742255
NI Direct Go On Line Campaign	www.nidirect.gov.uk/campaigns/go- on-ni	

Travellers

Name	Address/contact	Telephone/services provided
Bryson Intercultural	Black staff Complex Unit 12, 77 Springfield Road, Belfast BT12 7AE 02890 438 265	We offer a variety of services for the Irish travel Community.
An Munia Tober –Belfast Travellers	Blackstaff Complex Unit 12, 77 Springfield Road, Belfast BT12 7BA	02890438265